

KRISTIAN SMITH

Raleigh, NC

Phone: 919-889-3182 | **Email:** krissmithcodes@gmail.com

LinkedIn: <https://linkedin.com/in/kristiansmith220> | **GitHub:** <https://github.com/KrisSmith7> | **Portfolio:** <https://tinyurl.com/krissmithcodes>

SUMMARY

Full Stack Web Developer with a passion for impactful visuals, user-friendly applications, and intuitive experiences. Effective problem solver and creative thinker with strong organizational and analytical skills. Known amongst staff for adaptability, fast-paced learning, and collaboration.

TECHNICAL SKILLS

Front-End: HTML, CSS, Tailwind, JavaScript, React, Handlebars.js

Back-End: Node.js, Express.js, MySQL, NoSQL, Sequelize ORM, MongoDB, Mongoose ODM

Concepts: APIs, REST, MVC, TDD, JSON, RegEx, Big O Notation, Progressive Web Applications

Tools: Git, Github, Heroku, VS Code, Bcrypt

PROJECTS

Social Rolls | Github - <https://github.com/KrisSmith7/roll-initiative> | **Application** - <https://socialrolls.herokuapp.com/>

- **Social Rolls** is an application that allows Dungeons and Dragons enthusiasts to share posts in a forum with other users, store their character sheets, and offers a resource for beginners to learn about the world of DnD.
- Styled application using Tailwind, Fetched and rendered Third-Party API data to page, Worked in a 4-person team to create an MVP quickly without sacrificing code quality
- **Tools / languages used:** Javascript, React, Tailwind, Node.js, Express, GraphQL, MongoDB

Media Gems | GitHub - <https://github.com/KrisSmith7/media-gems> | **Application** - <https://gentle-dusk-15958.herokuapp.com/>

- **Media Gems** is an application that allows authenticated users to post and view reviews for popular shows/movies available on a variety of streaming services.
- Created views for the application using Handlebars.js, used Node.js and Express.js to create a RESTful API
- **Tools / languages used:** Javascript, MySQL, Bcrypt, Handlebars, Express.js, Tailwind

EXPERIENCE

Patient Coordinator

2019 – 2022

Main Street Family Dentistry

Holly Springs, NC

- Demonstrated efficiency, collaboration, and task management in a remote environment
- Exhibited high emotional intelligence: active listening skills when resolving patient conflicts, managing pressure while helping others feel at ease
- Utilized effective communication skills in communicating complex financial agreements and insurance claims
- Used critical thinking and resourcefulness to foster efficient posting processes allowing accounting times to be drastically reduced

Key Accomplishments:

- Implemented new medical billing program and created training materials for the practice

Assistant Center Manager

2016 – 2019

Baby + Co

Cary, NC

- Promoted birth center and nurse-midwifery mission to public
- Streamlined internal processes to improve center/management efficiency and client experience
- Managed ongoing client retention and assisted in growth of pipeline by 50%
- Developed strong interpersonal relationships with staff, families, and other health care professionals
- Operated multiple technology systems

Office Manager

2015 – 2016

Riccobene Associates Family Dentistry

Raleigh, NC

- Oversaw office staff of 8 to ensure efficient and compliant operations in the practice
- Responded to doctor, patient, and employee concerns and inquiries
- Generated and analyzed regular financial, insurance, and production reports
- Reviewed and approved invoices for office materials, medications, and lab cases
- Led patient reception and maintained confidential patient records
- Processed insurance claims/disputes and billing transactions for patients
- Hired new reception staff

EDUCATION**Boot Camp Certificate:** University of North Carolina, Chapel Hill, North Carolina

A 24-week intensive program - curriculum consists of HTML, CSS, JavaScript, jQuery, Express.js, React.js, Node.js, progressive web apps, agile methodology, computer science, database theory, MongoDB, MySQL, Git

UX/UI Certificates: Google via Coursera

- **Foundations of User Experience (UX) Design** - foundational concepts in UX design, such as user-centered design, the design process, accessibility, and equity-focused design
- **Start the UX Design Process: Empathize, Define, and Ideate** - focus on common UX research methods, understand their needs and pain points, develop problem statements to define user need, generate ideas for possible solutions to user problems

Bachelor of Arts: Virginia Tech, Blacksburg, VA