PeopleSoft Administrator

TIPS

About:

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Version	1.0	

Contents

PeopleSoft PIA

Objective:

In a System Administrator's day to day operations, there would be a need to automate some if not all of their day to day activities; Such as Bouncing of Application Servers, Web Servers, Scheduler servers and monitoring the health of these servers etc. etc., hitherto would have been done manually, which would become very mundane. The purpose/objective of this document is to provide a mechanism with which SA's can automate their daily mundane tasks. The area that is covered is related to PeopleSoft.

Audience:

PeopleSoft System Administrators

Topics Covered:

Topics covered are as follows:

1. Automate Start/Stop Application/Web/PRCS servers script – Pseudocode
2. Automate Start/Stop Elastic Search Server script – Pseudocode
3. Automate Monitoring Health of PIA Servers

Automate Start/Stop Application/Web/PRCS servers script

The following are the pre-reqs for running this script:

A. The script should be run as PeopleSoft owner... Such as *psoft* etc. Which means that this user should be the one who has installed PeopleSoft and manages PIA.
B. The script is written for Linux/Unix OS. However, this can be modified/adopted for Windows OS with very few changes.
C. This script assumes PeopleSoft PIA is setup on a Linux VM with two PeopleSoft App/Web and one PRCS domain(s).
D. The Domain names, Port numbers, ip addresses, Folder Path, Folder Structures used in the script are for sample/demonstration Purposes only. They will vary as per your installation requirements.
E. This script assumes the following:
    1. PS_HOME is set to : /usr/psft/product/pt/ps_home8.57.11/appserv
    2. PS_CFG_HOME is set to : /usr/psoft/pscfg
    3. Scripts_Home is set to : /usr/psft/scripts

StartPIA.sh Pseudocode: Please Refer to Appendix – A for details

StopPIA.sh Pseudocode: Please Refer to Appendix – B for details

Automate Start/Stop Elastic Search Server script

The following are the pre-reqs for running this script:

A. The script should be run as PeopleSoft owner... Such as *psoft* etc. Which means that this user should be the one who has installed PeopleSoft and manages PIA.
B. The script is for Linux/Unix OS. However, this can be modified/adopted for Windows OS with very few changes.
C. This script assumes PeopleSoft Elastic Search is setup on a Linux VM with one Search Instance Domain.
D. The Domain names, Port numbers, ip addresses, Folder Path, Folder Structures used in the script are for sample/demonstration Purposes only. They will vary as per your installation requirements.
E. This script assumes the following:
    4. Elastic_Home is set to : /usr/psoft/ pt/es6.1.2/pt/elasticsearch6.1.2/
    5. Service is set to : elastic
    6. Scripts_Home is set to : /usr/psoft/scripts

Elastic_Start_Stop.sh Pseudocode: Please Refer to Appendix – C for details

Automate Monitoring Health of PIA Servers

The objective of monitoring the health of PIA servers is one of the primary responsibilities of a PS Admin. There are two parts to monitoring.

a. The Monitor Script itself and
b. Scheduling the monitor script using : 'Crontab'.

Monitoring Script:

The following are the pre-reqs for this script:

A. The script should be run as PeopleSoft owner... Such as *psoft* etc. Which means that this user should be the one who has installed PeopleSoft and manages PIA.
B. The script is for Linux/Unix OS. However, this can be modified/adopted for Windows OS with very few changes.
C. This script assumes that the monitoring script is setup on a Linux VM with two App/Web domains each and one PRCS Domain.
D. If you have PeopleSoft PIA installed on multiple VMs, then, this script needs to be copied to those VMs.
E. A list of comma separated Email IDs (can be stored in a .txt file) is available for this script so that PIA health status is sent to those users who in turn can take action. If you don't want to maintain a file of email ids then please hardcode the values in the script under: 'to' variable.
F. The Domain names, Port numbers, ip addresses, Folder Path, Folder Structures used in the script are for sample/demonstration Purposes only. They will vary as per your installation requirements.
G. Please change user message verbiage to suit your needs where appropriate
H. The IP address for SMTP server in the script shows XX.XXX.X.XXX:25. Please replace 'X' with your installations SMTP server ip address.
I. This script assumes the following:
    1. monitor_Home is set to : /usr/psoft/monitor
    2. Scripts_Home is set to : /usr/psoft/scripts
    3. PS_HOME is set to : /usr/psoft/product/pt/ps_home8.57.11/appserv

MonitorPIA.sh Pseudocode: Please Refer to Appendix – D for details

Scheduling the monitor script using: 'Crontab':

The scheduling of the monitoring script in Linux/Unix OS is setup via tool called 'Crontab'. Let us look at some examples:

1. Schedule monitorPIA.sh to run at 15-minute intervals. To do this:
    a. Login into the Linux VM where PeopleSoft as well as the scripts are setup/configured.
    b. At the prompt execute the following command:

        crontab –e → e means edit

        this will open an editor.

        Enter the following:

        */15 * * * * /usr/psoft/monitor/monitorPIA.sh > /tmp/monitorPIA.log

        Save it.

    c. To check if this entry has been setup correctly, give this command:
        i. Crontab –l → l means List
        ii. This will display the contents of crontab.

            */15 * * * * /usr/psoft/monitor/monitorPIA.sh > /tmp/monitorPIA.log

    d. The PIA servers will now be monitored every 15 minutes and if any of the servers are down, it will email those users who are either listed in email_id.txt or in the 'To=' of the script.

2. To bring up all PeopleSoft PIA servers whenever the VM is booted.
    a. Login into the Linux VM where PeopleSoft as well as the scripts are setup/configured.
    b. At the prompt execute the following command:

        crontab –e → e means edit

        this will open an editor.

        Enter the following:

        @reboot /usr/psoft/scripts/StartPIA.sh > /tmp/StartPIA.log

        Save it.

    c. To check if this entry has been setup correctly, give this command:
        i. Crontab –l → l means List
        ii. This will display the contents of crontab.

            */15 * * * * /usr/psoft/monitor/monitorPIA.sh > /tmp/monitorPIA.log

            @reboot /usr/psoft/scripts/StartPIA.sh > /tmp/StartPIA.log

    d. The PIA servers will now be started automatically whenever the VM is booted

Appendix –A

StartPIA.sh Pseudocode:

```
#!/bin/bash

host="`hostname -f`"

hostip="`hostname -i`"

PS_HOME="/usr/psoft/product/pt/ps_home8.57.11/appserv"

scripts_home="/usr/psft/scripts "

prcs_domain=PRCSDOM1

app_domain1=APPDOM1

app_domain2=APPDOM2

web_domain1=WEBDOM1

web_domain2=WEBDOM2

echo "Execute .profile"   > $scripts_home/logs/startdomains.log

. ./.profile >> $scripts_home/logs/startdomains.log

echo "PS Home: " $PS_HOME  >> $scripts_home/logs/startdomains.log

cd $PS_HOME/appserv

echo "Starting all Domains" >> $scripts_home/logs/startdomains.log

psadmin start -d *all 2>/dev/null >> $scripts_home/logs/startdomains.log

echo "Finished Starting Domains" >> $scripts_home/logs/startdomains.log

echo "Start Checking Status" >> $scripts_home/logs/startdomains.log

psadmin -c status -d $app_domain1 >>  $scripts_home/logs/startdomains.log

psadmin -c status -d $app_domain2 >>  $scripts_home/logs/startdomains.log

psadmin -p status -d $prcs_domain >>  $scripts_home/logs/startdomains.log

echo " "  >>  $scripts_home/logs/startdomains.log

echo "Web Status" >>  $scripts_home/logs/startdomains.log

psadmin -w status -d $web_domain1 >>  $scripts_home/logs/startdomains.log

psadmin -w status -d $web_domain2 >>  /$scripts_home/logs/startdomains.log

echo "Finished Checking status" >> $scripts_home/logs/startdomains.log

date >>  $scripts_home/logs/startdomains.log
```

Appendix –B

StopPIA.sh Pseudocode:

```
#!/bin/bash

host="`hostname -f`"

hostip="`hostname -i`"

PS_HOME="/usr/psoft/product/pt/ps_home8.57.11/appserv"

scripts_home="/usr/psft/scripts "

prcs_domain=PRCSDOM1

app_domain1=APPDOM1

app_domain2=APPDOM2

web_domain1=WEBDOM1

web_domain2=WEBDOM2

echo "Execute .profile"   > $scripts_home/logs/stopdomains.log

. ./.profile >> $scripts_home/logs/stopdomains.log

echo "PS Home: " $PS_HOME  >> $scripts_home/logs/stopdomains.log

cd $PS_HOME/appserv

echo "Stopping App servers" >> $scripts_home/logs/stopdomains.log

psadmin -c shutdown -d $app_domain1  >>  /$scripts_home/logs/stopdomains.log

psadmin -c shutdown -d $app_domain2  >>  /$scripts_home/logs/stopdomains.log

echo "Stopping PRCS servers" >> $scripts_home/logs/stopdomains.log

psadmin -p stop -d $prcs_domain >>  $scripts_home/logs/stopdomains.log

echo "Stopping Web servers" >> $scripts_home/logs/stopdomains.log

psadmin -w shutdown -d $web_domain1 >>  $scripts_home/logs/stopdomains.log

psadmin -w shutdown -d $web_domain2 >>  $scripts_home/logs/stopdomains.log

echo "Finished Stopping Domains" >> $scripts_home/logs/stopdomains.log

echo "Start Checking Status" >> $scripts_home/logs/stopdomains.log

psadmin -c sstatus -d $app_domain1 >>  /$scripts_home/logs/stopdomains.log

psadmin -c sstatus -d $app_domain2 >>  $scripts_home/logs/stopdomains.log

echo " "  >>  $scripts_home/logs/stopdomains.log

echo "Web Status" >>  $scripts_home/logs/stopdomains.log

psadmin -w status -d $web_domain1 >>  $scripts_home/logs/stopdomains.log

psadmin -w status -d $web_domain2 >>  $scripts_home/logs/stopdomains.log
```

```
echo "Finished Checking status" >> $scripts_home/logs/stopdomains.log

date >>  $scripts_home/logs/stopdomains.log
```

Appendix – C

Elastic_Start_Stop.sh Pseudocode:

```
#!/bin/bash

service=elastic

scripts_home="/usr/psoft/scripts"

##echo "current dir is 0 - $(pwd)" > $scripts_home/logs/startelastic.log

echo "Execute .bash_profile"   > $scripts_home/logs/startelastic.log

. ./.bash_profile >> $scripts_home/logs/startelastic.log

if (( $(ps -ef | grep -v grep | grep $service | wc -l) > 0 ))

then

##echo "current dir is 1 - $(pwd)" >> $scripts_home/logs/startelastic.log

echo "$service is running!!!" >> $scripts_home/logs/startelastic.log

echo " value of running PID is $(ps -ef | grep -v grep | grep $service | awk '{print $2}')" >>
$scripts_home/logs/startelastic.log

ps -ef | grep -v grep | grep $service | awk '{print $2}' | xargs kill -9 >>
$scripts_home/logs/startelastic.log

##echo "current dir is 2 - $(pwd)" >> $scripts_home/logs/startelastic.log

cd /usr/psoft/pt/es6.1.2/pt/elasticsearch6.1.2/bin

##echo "current dir is 3 - $(pwd)" >> $scripts_home/logs/startelastic.log

nohup sh ./elasticsearch & >> $scripts_home/logs/startelastic.log

##echo "current dir is 3a - $(pwd)" >> $scripts_home/logs/startelastic.log

else

echo "$service is down!!"

##echo "current dir is 4 - $(pwd)" >> $scripts_home/logs/startelastic.log

cd / usr/psoft/pt/es6.1.2/pt/elasticsearch6.1.2/bin

##echo "current dir is 5 - $(pwd)" >> $scripts_home/logs/startelastic.log

nohup sh ./elasticsearch & >> $scripts_home/logs/startelastic.log

fi
```

Appendix – D

MonitorPIA.sh Pseudocode:

```
#!/bin/bash

host="`hostname -f`"

hostip="`hostname -i`"

monitor_home="/usr/psoft/monitor"

from="PeopleSoft  Monitor@JohnDoe.com"

to="`cat $monitor_home/mail_ids.txt`"

#to="Joh.Doe@Johndoe.com"

prcs_domain=PRCSDOM1

app_domain1=APPDOM1

app_domain2=APPDOM2

web_domain1=WEBDOM1

web1_http_port=8000

web1_https_port=8100

web_domain2=WEBDOM2

web2_http_port=8200

web2_https_port=8300

echo "Execute .profile"   > $monitor_home/tmp/psdomainstatus.log

. ./.profile >> $monitor_home/tmp/psdomainstatus.log

echo "PS Home: " $PS_HOME  >> $monitor_home/tmp/psdomainstatus.log

cd $PS_HOME/appserv

psadmin -p sstatus -d $prcs_domain >  $monitor_home/tmp/prcsdomainstatus.log

psadmin -c sstatus -d $app_domain1 >  $monitor_home/tmp/app1domainstatus.log

psadmin -c sstatus -d $app_domain2 >  $monitor_home/tmp/app2domainstatus.log


psadmin -w status -d $web_domain1 >  $monitor_home/tmp/web1domainstatus.log

psadmin -w status -d $web_domain2 >  $monitor_home/tmp/web2domainstatus.log


echo "Datetime = `date`" >>  $monitor_home/tmp/prcsdomainstatus.log

echo "Datetime = `date`" >>  $monitor_home/tmp/app1domainstatus.log
```

```
echo "Datetime = `date`" >>  $monitor_home/tmp/app2domainstatus.log


echo "Datetime = `date`" >>  $monitor_home/tmp/web1domainstatus.log

echo "Datetime = `date`" >>  $monitor_home/tmp/web2domainstatus.log


#Check PRCS server

if [ -n "$prcs_domain" ]; then

      echo "Checking PRCS domain" >> $monitor_home/tmp/psdomainstatus.log

      PRCS=$(cat $monitor_home/tmp/prcsdomainstatus.log | grep -c "PSPRCSRV")

      MONITSRV=$(cat $monitor_home/tmp/prcsdomainstatus.log |grep -c "MONITORSRV")

      if [ $PRCS -eq 0 ] || [ $MONITSRV -eq 0 ]; then

            echo -e "Hi,\n\nPlease check below Process Scheduler Server Status on $host -
$hostip.\n\n=========================================\n`cat
$monitor_home/tmp/prcsdomainstatus.log`\n\nThanks,\nInfra Team."| mailx -v -r "$from" -s "Process
Scheduler Server on $host - $hostip : DOWN" -S smtp="XX.XXX.X.XXX:25" "$to" >>
$monitor_home/tmp/psdomainstatus.log

            echo "`date` - Process Scheduler Server : DOWN " >> $monitor_home/prcs_status.log

      else

            echo "`date` - Process Scheduler Server : UP and Running " >> $monitor_home/prcs_status.log

            echo " Process Scheduler Server: UP and RUNNING " >> $monitor_home/tmp/psdomainstatus.log

      fi

fi

#Check App server1

if [ -n "$app_domain1" ]; then

      jsl_process=$(cat $monitor_home/tmp/app1domainstatus.log | grep -c "JSL")

      psappsrv_process=$(cat $monitor_home/tmp/app1domainstatus.log | grep -c "PSAPPSRV")

      if [ $jsl_process -eq 0 ] || [ $psappsrv_process -eq 0 ];then

            echo -e "Hi,\n\nPlease check below App Server Domain ($app_domain1) Status on $host -
$hostip.\n\n=========================================\n`cat
$monitor_home/tmp/app1domainstatus.log`\n\nThanks,\nInfra Team."| mailx -v -r "$from" -s "App Server
$app_domain1 on $host - $hostip : DOWN" -S smtp="XX.XXX.X.XXX:25" "$to" >>
$monitor_home/tmp/psdomainstatus.log

            echo "`date` - App Server $app_domain1: DOWN " >> $monitor_home/app_status.log

      else

            echo "`date` - App Server $app_domain1: UP and Running " >> $monitor_home/app_status.log

            echo " App Server $app_domain1: UP and RUNNING " >> $monitor_home/tmp/psdomainstatus.log

      fi
```

```
fi

#Check App Server2

if [ -n "$app_domain2" ]; then

      echo "Checking App2 domain" >> $monitor_home/tmp/psdomainstatus.log

      jsl_process2=$(cat $monitor_home/tmp/app2domainstatus.log | grep -c "JSL")

      psappsrv_process2=$(cat $monitor_home/tmp/app2domainstatus.log | grep -c "PSAPPSRV")

      if [ $jsl_process2 -eq 0 ] || [ $psappsrv_process2 -eq 0 ];then

            echo -e "Hi,\n\nPlease check below App Server Domain ($app_domain2) Status on $host -
$hostip.\n\n=========================================\n`cat
$monitor_home/tmp/app2domainstatus.log`\n\nThanks,\nInfra Team."| mailx -v -r "$from" -s "App Server
$app_domain2 on $host - $hostip : DOWN" -S smtp=" XX.XXX.X.XXX:25" "$to" >>
$monitor_home/tmp/psdomainstatus.log

            echo "`date` - App Server $app_domain2: DOWN " >> $monitor_home/app_status.log

      else

            echo "`date` - App Server $app_domain2: UP and Running " >> $monitor_home/app_status.log

            echo " App Server $app_domain2: UP and RUNNING " >> $monitor_home/tmp/psdomainstatus.log

      fi

fi


#Check Web server1 Process

if [ -n "$web_domain1" ]; then

      /sbin/lsof -i:$web1_http_port > $monitor_home/tmp/webserver1_http.log

      count_web1_http=`cat $monitor_home/tmp/webserver1_http.log |grep java |wc -l`

      /sbin/lsof -i:$web1_https_port > $monitor_home/tmp/webserver1_https.log

      count_web1_https=`cat $monitor_home/tmp/webserver1_https.log |grep java |wc -l`

      if [ $count_web1_http -eq 0 ] || [ $count_web1_https -eq 0 ];then

            echo -e "Hi,\n\nPlease check Web Server Domain status of -- ($web_domain1) -- on $host -
$hostip.\n\n========WebDomainStatus==================================\n`cat
$monitor_home/tmp/web1domainstatus.log`
\n\n========http_PortStatus==================================\n`cat
$monitor_home/tmp/webserver1_http.log`
\n\n========httpsPortStatus==================================\n`cat
$monitor_home/tmp/webserver1_https.log`\n\nThanks,\nInfra Team."| mailx -v -r "$from" -s "Web Server
$web_domain1 on $host - $hostip : DOWN" -S smtp=" XX.XXX.X.XXX:25" "$to" >>
$monitor_home/tmp/psdomainstatus.log

            echo "`date` - Web Server $web_domain1: DOWN " >> $monitor_home/web_status.log

      else

            echo "`date` - Web Server $web_domain1: UP and Running " >> $monitor_home/web_status.log

            echo " Web Server $web_domain1: UP and RUNNING " >>
$monitor_home/tmp/psdomainstatus.log
```

```
        fi
fi
#Check Web server2 Process
if [ -n "$web_domain2" ]; then
        echo "Checking Web2 domain" >> $monitor_home/tmp/psdomainstatus.log
        /sbin/lsof -i:$web2_http_port > $monitor_home/tmp/webserver2_http.log
        count_web2_http=`cat $monitor_home/tmp/webserver2_http.log |grep java |wc -l`
        /sbin/lsof -i:$web2_https_port > $monitor_home/tmp/webserver2_https.log
        count_web2_https=`cat $monitor_home/tmp/webserver2_https.log |grep java |wc -l`
        if [ $count_web2_http -eq 0 ] || [ $count_web2_https -eq 0 ];then
                echo -e "Hi,\n\nPlease check Web Server Domain status of -- ($web_domain2) -- on $host -
$hostip.\n\n========WebDomainStatus==================================\n`cat
$monitor_home/tmp/web2domainstatus.log`
\n\n========http_PortStatus==================================\n`cat
$monitor_home/tmp/webserver2_http.log`
\n\n========httpsPortStatus==================================\n`cat
$monitor_home/tmp/webserver2_https.log`\n\nThanks,\nInfra Team."| mailx -v -r "$from" -s "Web Server
$web_domain2 on $host - $hostip : DOWN" -S smtp=" XX.XXX.X.XXX:25" "$to" >>
$monitor_home/tmp/psdomainstatus.log
                echo "`date` - Web Server $web_domain2: DOWN " >> $monitor_home/web_status.log
        else
                echo "`date` - Web Server $web_domain2: UP and Running " >> $monitor_home/web_status.log
                echo " Web Server $web_domain2: UP and RUNNING " >>
$monitor_home/tmp/psdomainstatus.log
        fi
fi
exit 0
```