# Features of Roomies.co.in

## **Existing Features**

### Search & Listings

- Users can search for rooms / flatmates.
- Listings of rooms & profiles, showing price, gender, age, location, etc.
- Ability to view either:
  - "Need a roommate? List your room"
  - "Looking for a place? Create your profile"

## Listing a Room

- Create Room Listing: Add property details (rent, deposit, availability date, furnishing).
- Upload Photos/Videos: Showcase the room and amenities visually.
- Specify Amenities: Tick options like Wi-Fi, washing machine, gym etc.
- Set House Rules: Indicate preferences like no smoking, pets allowed.
- Set Rent: Define monthly rent and any additional costs.
- Managing Availability: Edit, pause, or close listings when filled.
- View Interested Roommates: See profiles of users who express interest.
- Chat/Message Option: Directly connect with potential roommates.
- Profile Verification Options: ID verification or social linking for trust.

## Searching for Roommates

- Build Personal Profile: Add age, gender, budget, location preference, and lifestyle details.
- **Preference Filters:** Choose roommate type (e.g., students, working professionals, non-smokers).
- Browse Available Rooms: Search listings with filters for rent, amenities, and city.
- Express Interest: Like or message room listers directly.
- Save & Compare Rooms: Bookmark preferred listings for easy comparison.
- Notification Alerts: Get updates on new rooms matching your criteria.
- Profile Verification: Option to verify identity for higher trust among hosts.

## Secure Messaging System

• Communication must go through their messaging system first to protect privacy.

#### Trust & Reviews

• They show a Trustpilot rating ("Rated 'Excellent' from over 3,000 reviews") to build credibility.

### Browse by City

• Top cities are listed (Mumbai, Bengaluru, Chennai, Ahmedabad, Hyderabad, Jaipur) for filtering or quick access.

#### Verification of Mobile Number / Account

• To access some features (e.g., view contact numbers, social media of other users), user must verify mobile phone.

### Dashboard / Account Management

- Users have a dashboard to manage their listings, deactivate them, or pause them.
- Options in account settings: alert settings, privacy of number, etc.

## Help / Support

- Links to support sections: Help, Contact Us, Terms, Privacy.
- They have pages for Verifications, ID checks, Inspections, Community standards, Safety & security, Free roommate agreement etc.

# Opportunities for Improvement

- Map View of Listings: Interactive map to visualize available rooms/flatmates by location.
- **Neighborhood Insights:** Show area safety, nearby amenities (grocery, gyms), and average rent prices.
- NLP Powered Search & Matching: Allows users to search in natural language, with the system understanding intent and preferences to deliver smarter matches.
- Short Term Rentals: Feature for people looking for temporary accommodations (e.g., internships, project work).
- Rating system: The tenants and property owners are rated by people who previously have been tenants or landlords with them
- Notification System: The notification system pings as soon as someone has shown interest into the property. If the landlord takes a long time to respond the property is less suggested to upcoming users because the listing may now be irrelevant.