***User Stories and Backstories***

**(1)User Story:**As a Property Owner,I want to a feature that showcases the nearby facilities.

**Backstory:**The Property owner wants to attract as many tenants he can by showcasing the advantages of the location.So that the tenants can choose the flat/apartment nearby the facilities like grocery stores,gym,airport,hospital etc.

**Acceptance Criteria:**

1. The platform suggest flat/apartment nearby the preferences selected by the user.
2. The facilities are displayed on the map on the platform.

**(2)User Story:**As a property owner,I want my property to be suggested more so that I can get a tenant quickly.

**Backstory:**Many-a-times,Property owners can’t find reliable tenants and they face financial loss due to vacant months.The availability of their property information on the website can help them to find tenants easily.

**Acceptance Criteria:**

1. The Property Owner can pay the platform for “Premium Subscription” to make his profile more visible.
2. Property Owner can look up the people that have viewed the flat/apartment.

**(3)User Story:**As a Property owner,I want to have tenants who are according to my preferences so that my relationship with the tenant is cordial.

**Backstory:**In the past,the property owner has faced issues where the tenants didn’t got to align with their expectations which led to differences and conflicts between them.Owner faced difference like smoking,noisiness etc,so the property owner now wants the tenants that matches with his/her preferences so that the relationship with the tenant could be more peaceful and long term.

**Acceptance Criteria:**

(1)Property Owner can set preferences like students,non-smokers etc.

(2)Property Owners get notified only about compatible matches

1. **User Story:**As a Property Owner,I want the tenant to stay for a minimum time so that they don’t need to search for tenants repeatedly.

**Backstory:**The Property owners have observed that the tenants leave the place too soon,living there for only a few months.This creates troubles for the property owners.Now,they have to again start to find the new tenant and start all the advertising and negotiating again.This can also create financial stress for the property owners.So,Property owners wants potential tenants to commit a minimum period of stay so so that the property owner does not face financial instability and didn’t have to search for new tenants very soon.

**Acceptance Criteria:**

1. Minimum period of stay mentioned in the listing.
2. Tenants should agree on the minimum stay period before applying.
3. Warning would be issued if the tenant tried to leave early.

**(5)User Story:**As a Property Owner,I want the tenant to have a rating according to their previous stays,so that I can get tenants.

**Backstory:**The Property owner has faced clashes with the tenants before like the tenants not following the rules,late rent payments etc which could be very stressful for him/her.Also,it’s difficult for the property owner to judge a potential tenant on the first meeting.So, the property owner can look at his rating on the website that showcases his reliability and past behaviour.So,the property owner can feel confident before making a deal.

**Acceptance Criteria:**

1. Tenant’s profile should show his ratings
2. Ratings should only be given by verified previous Property owners.
3. Tenant’s average rating should be displayed.

**(6)User Story:**As a Property Owner,I want the tenant to be verified,so that my house can stay secure.

**Backstory:**The Property Owner wants to make the deal with a tenant that is legitimate.He doesn’t want a person with criminal history or fraud history to be his/her tenant as letting a unverified person might lead to criminal activities like theft.The Property owner can have background check my government issued IDs,employment details etc.So that,Property owner can keep the place secure and trustworthy.

**Acceptance Criteria:**

(1)Tenants must upload their Government-issued id proofs on the platform.

(2)Verified status should be assigned to the tenant.

(3)Unverified tenants would be restricted from applying.

**(7)User Story:**As a Property Owner,I want a list of advocates so that my rent agreement is made.

**Backstory:**The Property Owner wants to have formal rent agreement to avoid conflicts related to rent,notice period etc and the Property owner might not have trustworthy legal contacts for solving such conflicts.By providing them a list of advocates on the platform,the Property owner can easily get legal help,work with the documents etc.

**Acceptance Criteria:**

1. The platform provides a list of advocates.
2. Property owners can choose the advocate by location,speciality and cost.
3. Option to contact advocate via platform.