# **Flatmate.in – Summary of Features**

## **What is** [**FlatMate.in**](http://flatmate.in) **?**

**FlatMate.in is a platform for:**

* Finding rooms, PGs, shared apartments.
* Finding compatible flatmates to share living spaces.
* Posting your own requirements/preferences if you are looking for a place or a flatmate.

**How it Works:**

* **For those looking for a room/flat:**
  + You can browse through listings of available rooms, flats, and PGs in your desired city and locality.
  + You can filter your search based on your budget, preferred accommodation type (e.g., single room, shared room), and other personal preferences.
  + Once you find a suitable listing, you can connect with the owner or the person who posted the ad, usually through a chat feature on the platform.
* **For those looking for a flatmate:**
  + You can post an ad for your vacant room or property.
  + In your listing, you can provide details about the accommodation, the rent, and the type of flatmate you are looking for.
  + Interested individuals can then contact you through the platform.

**Key Features:**

* **Broker-Free Platform:** A significant selling point of Flatmate.in is that it aims to be a broker-free platform, which means users can potentially save on brokerage fees that are common in the Indian rental market.
* **Verified Listings:** They claim to have a verification process to reduce the number of fraudulent or spam listings.
* **Privacy:** Users are given a choice whether they want their phone number to appear in the listings or not.
* **Relationship Manager (RM) Plan:** They offer a premium service where a dedicated relationship manager assists users in their search for a flat or flatmate.
* **Additional Services:** They also offer services like online rental agreements and tenant verification.
* **Team Up Feature:** This feature allows users who haven't found a place to connect with others looking for accommodation in the same area and search together.

**Target Audience:**

The platform is primarily aimed at:

* **Students**
* **Young Professionals**
* **Bachelors**
* **Anyone looking for shared accommodation.**

**Availability:**

Flatmate.in is available as a website and a mobile application for both Android and iOS devices.

**User Reviews:**

User reviews for Flatmate.in are mixed. Some users have had positive experiences, finding the platform easy to use and successful in finding accommodation or a flatmate. Others have reported issues with outdated listings, a lack of response to inquiries, and challenges with their refund policy for premium services. As with any online platform, user experiences can vary.

**Opportunities for Improvement**:

* **Old listing :-** Give lower priority to older dormant listings
* **Natural language processing**– Search by processing natural language
* **Features** – The features of the Rental place/ Roommate were not present
* **Neighbourhood Insights** – Info on safety, transport, and local amenities.
* **Map-Based Search**: Users can see available rooms/flatmates on an interactive map instead of just a list.
* **In app chat**– Should be used as a way to build trust.
* **Notifications-** A notification should be sent to the owner when someone is interested.
* **Tenant Score-**  System determines a tenant score when they submit an application to the property owner based on property owner preferences and previous record.