

# Krish Patel

Computer Science Co-op student

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## Summary of Qualifications

- Knowledge and experience programming in Python, Java, C, Haskell, Elixir, and Prolog
- Experience with command-line, Bash/Shell, Linux
- Created a personal website using HTML and CSS
- Experience in MQ mainframe technologies, such as IBM iSeries and z/OS
- Worked as a technical systems analyst co-op position at RBC
- Worked as a technology sales associate at Staples



## Work Experience

2022-05 - 2022-08

### Technical Systems Analyst (Co-op)

*RBC*

- Assisted in the building and maintenance of Messaging technologies and servers, using IBM iSeries and z/OS
- Worked part of a team of 4 other technical analysts
- Provided testing, reporting, documentation, and other services, as required
- Ensured proper monitoring and alerting is in place for problem avoidance
- Provided L2/L3 support of Messaging technologies, including support to user community
- Effectively communicated complex technology subject matter and potential usage possibilities to senior management, peers and application development teams

2021-07 - 2021-10

### Technology Sales Associate

*Staples*

- Communicated with customers to discover their needs, leading to customer satisfaction
- Marketed and sold tech-related products
- By informing customers about different hardware components, I was able to gather knowledge of hardware and software features, such as Graphics, Storage, Memory, and Processor Speed



## Education

2020-09 - 2025-04

### Computer Science, (B.Sc. (Hons) (Co-op))

*Ryerson University*



## Projects

2021-12 - present

### Personal Portfolio Website

- Created a personal portfolio website using HTML and CSS

2021-12 - 2021-12

### Unity Interactive Game

- Created a playable game on Unity using C#

2020-10 - 2020-12

### Airplane Booking System

- Applied knowledge of object-oriented programming, error handling, and unit testing to create a command-line airplane booking system