# Kenya's Blue Horizon: A Nationwide Analysis of Employment Opportunities and Workforce Development Imperatives

#### Section 1: The Strategic and Institutional Framework for Blue Economy Employment in Kenya

The emergence of Kenya's Blue Economy as a central pillar of its national development strategy represents a paradigm shift in the country's economic planning. This transition is not merely about resource exploitation but is fundamentally framed around the goals of sustainable development, inclusive growth, and, most critically, mass employment creation. The foundation for this burgeoning sector is being meticulously laid through a robust framework of national policies, a dedicated strategic plan, and a specialized institutional architecture. Understanding this framework is essential for any stakeholder seeking to comprehend the trajectory of job creation, as it provides the political mandate, strategic direction, and governance structure that will shape the Blue Economy's workforce for decades to come. This section examines the key policies, strategies, and institutions that collectively act as the primary catalyst for employment opportunities across Kenya's marine and freshwater ecosystems.

#### 1.1. National Policy as a Catalyst for Job Creation

The Government of Kenya has deliberately and strategically embedded the Blue Economy within its highest-level development blueprints, signaling a coordinated, whole-of-government approach to unlocking its potential. This high-level political commitment provides a stable and predictable policy environment, which is a fundamental prerequisite for attracting the long-term public and private investment

necessary for large-scale job creation. The sector has been identified as a priority under the nation's long-term development agenda, Kenya Vision 2030, and its five-year implementation cycles, including the current Fourth Medium Term Plan (MTP IV) for 2023-2027. This ensures that the Blue Economy is not a peripheral concern but is integrated into national budgeting and planning processes.

Most significantly, the Blue Economy is a core component of the Bottom-Up Economic Transformation Agenda (BETA), the current administration's guiding economic philosophy. The explicit goals articulated within these frameworks are job creation, poverty eradication, and the promotion of inclusive economic growth, with a special emphasis on empowering youth and women. The alignment with BETA is particularly consequential for workforce development. It suggests that the success of Blue Economy initiatives will be measured not solely by their contribution to Gross Domestic Product (GDP), but by their ability to generate widespread employment and uplift livelihoods at the community level. This creates a dual imperative for stakeholders: projects must not only demonstrate financial viability but must also deliver tangible social outcomes, particularly for the vulnerable and marginalized populations in coastal and lacustrine regions. Consequently, workforce development programs and investments that target grassroots beneficiaries—such as artisanal fishers, small-scale aquaculture farmers, and community-based tourism enterprises—are more likely to receive sustained political and financial support.

The legal underpinning for these policies is anchored in the Constitution of Kenya 2010, which, in Article 42, safeguards the right to a clean and healthy environment. This constitutional provision mandates that the exploration and exploitation of blue resources, including both existing sectors like fisheries and emerging ones like offshore energy and mineral extraction, must be conducted in an environmentally sustainable manner. This constitutional mandate directly influences the nature of future employment, creating demand for professionals skilled in environmental impact assessment, sustainable resource management, and green technologies.

#### 1.2. The National Blue Economy Strategy: A Blueprint for Employment

Moving beyond broad policy declarations, Kenya is in the advanced stages of finalizing a comprehensive National Blue Economy Strategy.<sup>4</sup> This dedicated strategy

elevates the sector from a sub-component of other ministries, such as agriculture or transport, to a standalone pillar of the national economy. Its development has been a deliberately consultative process, supported by the World Bank-funded Kenya Marine Fisheries and Socio-Economic Development (KEMFSED) project, and has involved extensive input from government ministries, the private sector—represented by bodies like the Kenya Private Sector Alliance (KEPSA)—and civil society organizations.<sup>4</sup> This inclusive approach is designed to build broad-based ownership and ensure the resulting strategy is both practical and implementable.

The strategy is structured around nine thematic areas, providing a comprehensive framework for developing both marine and inland water resources. The core productive sectors identified for priority investment include fisheries, tourism, maritime transport, renewable energy, and mineral resources.<sup>4</sup> Crucially, the strategy explicitly aims to mainstream social considerations, with job creation, youth inclusion, gender equity, and poverty alleviation as central objectives.<sup>4</sup> It seeks to ensure that the benefits of economic growth are distributed equitably and balanced with the imperatives of environmental conservation.

This progression—from the foundational 2018 Nairobi Sustainable Blue Economy Conference to the development of a formal Strategy and the planned creation of a subsequent Blue Economy Master Plan—signals a maturing and increasingly sophisticated governance framework. This sequence is of paramount importance for workforce planning. The National Strategy provides the high-level

demand signal for new skills and labor across its thematic areas. The forthcoming Master Plan, for which terms of reference have already been developed, will provide the granularity required for precise workforce forecasting. The Master Plan is expected to detail clear actions, specific interventions, financial mechanisms, investment plans, and a robust monitoring and evaluation framework. For educators, investors, and job seekers, the release of the Master Plan will be a pivotal moment, translating broad strategic ambitions into concrete, fundable projects with specific occupational needs and timelines. For instance, where the Strategy calls for developing the tuna fishery, the Master Plan will likely specify the number of certified vessel crews, processing plant technicians, and quality assurance officers needed, providing a clear roadmap for Technical and Vocational Education and Training (TVET) institutions and universities to align their curricula.

#### 1.3. The Institutional Architecture: Who Governs Blue Employment?

To execute this ambitious agenda, the Government of Kenya has established a specialized and multifaceted institutional architecture. At its apex is the Ministry of Mining, Blue Economy, and Maritime Affairs, which houses the State Department for the Blue Economy and Fisheries (SDF-BE).<sup>2</sup> The creation of this dedicated ministry and state department is a clear indicator of the government's commitment and is intended to overcome the "uncoordinated development" that has previously hindered the sector's growth.<sup>2</sup>

The SDF-BE is responsible for the overall coordination of policy, legal, and regulatory frameworks and oversees four key state corporations, each with a distinct mandate that directly shapes employment <sup>7</sup>:

- 1. **Kenya Marine and Fisheries Research Institute (KMFRI):** As the national research body, KMFRI's mandate is to generate and disseminate scientific information for the sustainable development of the Blue Economy.<sup>3</sup> Its research into areas like mariculture, new culture species, and fish feed formulation provides the innovative foundation for new industries and, therefore, new job categories.<sup>3</sup> KMFRI is a primary employer of research scientists, laboratory technicians, and data analysts.<sup>9</sup>
- 2. **Kenya Fisheries Service (KeFS):** This service is mandated with the management, development, and conservation of fisheries resources.<sup>7</sup> It is responsible for functions like licensing, surveillance, and enforcement of fisheries regulations, employing fisheries officers, inspectors, and data collection personnel at both national and county levels.<sup>12</sup>
- 3. **Fish Marketing Authority (FMA):** The FMA's role is to develop and implement strategies for the marketing of fish and fishery products.<sup>7</sup> Its work in promoting value addition, developing market infrastructure, and seeking new domestic and international markets is crucial for making fishing and aquaculture more profitable and thereby sustaining and growing employment along the value chain.
- 4. **Kenya Fishing Industries Corporation (KFIC):** This corporation is geared towards promoting industrial-scale fishing and processing.<sup>7</sup> As Kenya seeks to develop its capacity for deep-sea fishing, particularly for tuna, KFIC will be a key player in developing the necessary infrastructure and partnerships, driving demand for industrial fishing crews and processing factory workers.

Beyond the fisheries-focused bodies, several other state agencies are critical to the Blue Economy employment ecosystem:

- **Kenya Ports Authority (KPA):** Responsible for the development and operation of all scheduled seaports and inland waterway ports, including Mombasa, Lamu, and Kisumu.<sup>17</sup> KPA is one of the largest formal employers in the Blue Economy, directly hiring thousands in roles ranging from port management and engineering to crane operation and logistics.<sup>18</sup> Its infrastructure investments are a primary driver of jobs in construction, transport, and trade.
- Kenya Maritime Authority (KMA): As the regulator for maritime affairs, KMA's mandate covers maritime safety, security, and environmental protection.<sup>21</sup> Critically for workforce development, KMA is responsible for setting standards for Maritime Education and Training (MET) and for the certification and welfare of seafarers.<sup>21</sup> Its ambitious goal to train 150,000 maritime personnel underscores its central role in shaping the future maritime workforce.<sup>21</sup> KMA itself employs a range of professionals, including ship surveyors, maritime labor officers, and legal experts.<sup>23</sup>
- Kenya Coast Guard Service (KCGS): Established in 2018, the KCGS is a
  maritime law enforcement entity responsible for security and safety in Kenya's
  territorial waters.<sup>25</sup> By combating maritime crimes like illegal fishing and ensuring
  a secure operational environment, the KCGS provides the stability necessary to
  attract investment and enable safe economic activities, which are prerequisites
  for job creation.

The deliberate separation of these institutional roles—policy, research, commercial operations, and security—is designed for functional specialization. However, the greatest potential for systemic employment growth lies in the effective *inter-linkages* between them. The journey of a new idea to a new job demonstrates this dependency. For example, for KMFRI's research into mariculture to translate into widespread employment, an entrepreneur needs a license from KeFS, clear vessel safety standards from KMA, security for offshore assets from KCGS, access to port facilities for export via KPA, and a market developed by FMA. A bottleneck in any part of this institutional value chain can stifle employment growth across the entire system. This highlights a growing need for professionals skilled in inter-agency coordination, policy coherence, and program management who can navigate this complex landscape.

Table 1: Key Government of Kenya Blue Economy Policies and Strategic Plans
Document Title
Kenya Vision 2030
Fourth Medium Term Plan (MTP IV)
Bottom-Up Economic Transformation Agenda (BETA)
National Blue Economy Strategy (in development)
Blue Economy Master Plan (planned)
SDF-BE Strategic Plan
KMFRI Strategic Plan
KPA Strategic Plan
KMA Strategic Plan
KCGS Strategic Plan

### Section 2: Employment Landscape in Established Blue Economy Sectors

Kenya's Blue Economy is anchored by several established sectors that have long been the bedrock of coastal and lacustrine livelihoods. These sectors—fisheries, maritime transport, and tourism—are currently undergoing significant transformation, driven by government policy, technological change, and new investments. This evolution is reshaping the employment landscape, creating a complex mosaic of opportunities that spans the full spectrum from traditional informal roles to highly skilled formal professions. This section provides a granular mapping of the occupational categories within these foundational sectors, differentiating between formal and informal employment and covering both marine and freshwater domains.

#### 2.1. Fisheries and Aquaculture: From Artisanal Traditions to Commercial Farming

The fisheries and aquaculture sector is arguably the most vital component of Kenya's Blue Economy in terms of direct community livelihoods. It encompasses a diverse range of activities, from traditional capture fisheries in the Indian Ocean and Lake Victoria to the rapidly expanding field of aquaculture. The government's strategic intent is to modernize this sector, transitioning it from a predominantly subsistence-based activity to a commercially oriented engine of economic growth.<sup>26</sup>

#### Marine and Freshwater Capture Fisheries:

The marine capture fishery has historically been dominated by an artisanal sub-sector operating in the shallow inshore waters along Kenya's 640 km coastline.11 This sub-sector directly employs over 10,000 fishers and provides livelihoods for an estimated 60,000 people through ancillary activities.28 Operations are characterized by simple, non-motorized vessels like dugout canoes and rudimentary gear.27 However, this vital resource is under pressure, with key fish stocks showing signs of over-exploitation due to increased fishing effort and the use of illegal gear.27 In response, a key government strategy is to develop the country's offshore fishery within the Exclusive Economic Zone (EEZ), which has a potential yield estimated between 150,000 and 350,000 metric tons per year.11 The National Tuna Management and Development Strategy is a cornerstone of this effort, aiming to transform the sector into a modern, commercially oriented oceanic fishery focused on high-value species.26

In freshwater ecosystems, Lake Victoria is the most significant resource, with its fisheries for Nile Perch (*Lates niloticus*), Nile Tilapia (*Oreochromis niloticus*), and the Lake Victoria sardine, locally known as Omena (*Rastrineobola argentea*), forming the backbone of the regional economy.<sup>29</sup> These fisheries support a vast and complex value chain, from capture to processing and trade, reaching markets across the country, including the informal settlements of Nairobi where Omena is a key source of affordable protein.<sup>29</sup>

#### Aquaculture:

Aquaculture is identified as a primary growth area to meet Kenya's rising demand for fish, which currently outstrips supply from capture fisheries.30 The sector's output has been growing steadily, supported by significant government and development partner investment, such as the USD 144.5 million Aquaculture Business Development Programme (ABDP).30 While fish farming has traditionally been a secondary income source for many rural households, it is rapidly commercializing.8 A major innovation has been the proliferation of cage culture in Lake Victoria, which now hosts nearly 3,000 active cages producing an estimated 10,000 metric tons of tilapia annually.8 KMFRI is actively researching new culture

systems and species, including marine organisms like milkfish, mullets, and mud crabs, to further diversify and expand the sector.8

This dual focus on modernizing capture fisheries and scaling up aquaculture is creating two distinct, yet parallel, streams of employment opportunities. The push to exploit the EEZ for tuna requires a workforce with internationally recognized maritime skills, capable of operating modern, long-range vessels and handling industrial-scale logistics. In contrast, the expansion of aquaculture demands a workforce with skills in biology, veterinary science, agribusiness management, and community extension services. This presents a significant challenge for Kenya's national training systems, which must develop and fund two very different educational tracks—one focused on highly technical seagoing professions and the other on community-level agricultural and business skills—to meet the sector's diverse needs.

Table 2: Occupational Map of the Fisheries and Aquaculture Sector
Sub-Sector
Marine Capture Fisheries
Freshwater Capture Fisheries
Aquaculture

#### 2.2. Maritime Transport, Ports, and Logistics: The Gateway to Regional Trade

The maritime transport and logistics sector is the engine of Kenya's international trade and a major source of formal employment within the Blue Economy. Recognizing its critical role, the government, through the Kenya Ports Authority (KPA), has embarked on an ambitious, multi-billion-dollar infrastructure expansion and modernization program.<sup>20</sup> This program is fundamentally reshaping the employment landscape, creating demand for a wide array of skills, from high-level engineering and management to operational and manual labor.

Key infrastructure projects are driving this transformation. At the Port of Mombasa, the completion of the Second Container Terminal has added significant capacity, with plans for a third phase already underway. Existing conventional cargo berths are being rehabilitated and deepened to accommodate larger vessels. The development of the new Port of Lamu is a cornerstone of the LAPSSET (Lamu Port-South Sudan-Ethiopia-Transport) Corridor project, designed to open up a second major trade route into the region. Simultaneously, inland ports, particularly the Port of Kisumu on Lake Victoria, are being rehabilitated to facilitate seamless trade with neighboring Great Lakes countries. These physical expansions are complemented by a drive towards digitization, with KPA aiming to transform its facilities into "e-ports" through the implementation of integrated ICT systems and a new Terminal Operating System (TOS).

This strategic expansion is not merely about increasing capacity; it is about fundamentally repositioning Kenya as the premier maritime gateway and transshipment hub for the entire East and Central Africa region.<sup>17</sup> This ambition is mirrored by the Kenya Maritime Authority (KMA), which has set a goal of training and certifying 150,000 seafarers to supply the global shipping industry and is working to establish an Open Ship Registry to attract more vessels to the Kenyan flag.<sup>21</sup>

The parallel development of the Lamu and Kisumu ports reveals a sophisticated strategy to create an integrated, multi-modal transport corridor connecting the

Indian Ocean with the heart of Africa. This is not simply about two standalone port projects; it is about forging a seamless logistics chain that leverages sea, rail (SGR), road, and inland waterway transport. This integrated vision creates a demand for a new class of "intermodal logistics" professionals who possess a holistic understanding of the entire supply chain. Consequently, future employment growth will not be confined to the physical boundaries of the ports themselves. Significant opportunities will arise *between* the ports, within logistics planning firms, freight forwarding companies, and supply chain management enterprises that can orchestrate the complex movement of cargo along this vital economic corridor.

#### Occupational Mapping of the Maritime Transport, Ports, and Logistics Sector:

- Formal (High-Skill & Management):
  - Port Management: Port Manager, Harbour Master, Marine Pilot, Vessel Traffic Services (VTS) Operator.
  - Engineering & Technical: Port Civil Engineer, Dredging Engineer, Naval Architect, Ship Surveyor <sup>24</sup>, Port State Control Officer. <sup>24</sup>
  - Education & Regulation: Maritime Education and Training (MET) Instructor
     Maritime Labour Officer <sup>23</sup>, Legal Officer (Maritime Governance).<sup>23</sup>
  - Commercial & Finance: Ship Broker, Marine Insurance Specialist, Principal Accountant, Maritime Lawyer.

#### • Formal (Operational):

- Equipment Operation: Ship-to-Shore (STS) Crane Operator, Rubber-Tyred Gantry (RTG) Crane Operator, Terminal Tractor Driver, Forklift Operator.
- Logistics & Administration: Logistics Coordinator <sup>33</sup>, Clearing and Forwarding Agent <sup>34</sup>, Warehouse Manager, Tally Clerk, Government Clearing Officer <sup>34</sup>, Office Administrator.
- Security & Safety: Port Security Officer, Search and Rescue Officer <sup>24</sup>, Marine Environment Protection Officer.<sup>32</sup>

#### • Seagoing Roles (Formal):

- Officer Level: Master/Captain, Chief Engineer, Deck Officer, Marine Engineer.
- Rating Level: Deckhand <sup>24</sup>, Able Seaman, Oiler, Ship's Cook, Steward, Electrician.

#### Informal / Jua Kali / Gig Economy:

 Port-Adjacent Services: Manual laborers for lashing/unlashing cargo, handcart pushers ("mkokoteni"), casual tally clerks, lorry drivers and turnboys.  Support Services: Food vendors, M-Pesa agents, small-scale mechanics, and welders providing services to the transport ecosystem surrounding the ports.

#### 2.3. Coastal and Marine Tourism: A Mature Sector with New Potential

The tourism sector stands as a long-established pillar of the Kenyan economy and a major employer, particularly in the coastal region. It contributes significantly to the nation's GDP, estimated at between 8.2% and 10%, and provides employment for approximately 1.6 million people.<sup>35</sup> The sector's foundation is built upon Kenya's rich natural and cultural assets, including its pristine beaches, vibrant coral reefs, marine national parks, and unique Swahili heritage.<sup>37</sup> While the traditional model has been dominated by large-scale beach hotels and resorts, there is a clear strategic push towards diversifying the tourism product to capitalize on emerging trends and distribute benefits more widely.<sup>37</sup> This includes promoting niche areas such as ecotourism, marine sports, cultural tourism, and, critically, community-based tourism enterprises.<sup>37</sup>

This evolution is driven, in part, by a recognition of the limitations and conflicts inherent in past models. Historically, the establishment of Marine Protected Areas (MPAs) often followed a top-down approach with minimal community involvement, leading to conflicts over resource use and access, and limiting the flow of benefits to the very communities living adjacent to these protected resources.<sup>38</sup> This experience has catalyzed a significant shift towards community-led conservation models. The success of initiatives like the Kuruwitu Community Conservation Area (CCA)—the first of its kind in Kenya—has demonstrated that empowering local communities to manage their own resources leads to both ecological recovery and improved livelihoods.<sup>38</sup>

This shift is creating a demand for a new type of tourism professional—one who can operate at the intersection of conservation science, community development, and business management. These are not traditional hotel managers or park rangers. Instead, they are Community Conservation Enterprise Officers, Ecotourism Development Specialists, and Benefit-Sharing Mechanism Facilitators. The primary employers for these emerging roles are often non-governmental

organizations (NGOs) like Blue Ventures <sup>40</sup> and international development projects such as the IUCN's Locally Empowered Area of Protection (LEAP) project and the Regenerative Seascapes (ReSea) programme. <sup>42</sup> These organizations are creating a new sub-sector of employment focused on harnessing tourism as a tool for sustainable development, requiring skills in participatory planning, enterprise development, and conflict resolution.

#### Occupational Mapping of the Coastal and Marine Tourism Sector:

#### • Formal Employment:

- Hospitality: Hotel/Resort Manager, Front Office Staff, Food & Beverage Staff, Chefs, Housekeeping Staff.
- Tour Operations: Tour Operator, Travel Agent, Tour Guide (specializing in marine ecology, bird watching, or cultural history).
- Recreation & Activities: Dive Master/Instructor, Water Sports Instructor (kitesurfing, windsurfing, sailing), Marine Biologist (for eco-lodges).
- Conservation & Management: Marine Park Ranger (employed by Kenya Wildlife Service), Conservation Officer (employed by NGOs), MPA Manager.

#### • Informal, Freelance, and Gig Economy:

- Beach & Marine Services: Beach Operators (providing sunbeds, refreshments), local boat operators for snorkeling, dolphin watching, and fishing trips.
- Cultural & Retail: Artisans and vendors selling curios, textiles, and other crafts; community-based cultural troupes performing for tourists; freelance guides offering local tours.
- Accommodation & Transport: Hosts of short-term rentals (e.g., Airbnb, cottages), local taxi and "boda-boda" (motorcycle taxi) operators.

# Section 3: The Next Wave: Employment in Emerging Blue Economy Frontiers

While established sectors form the current backbone of Kenya's Blue Economy, a new wave of emerging industries is poised to define its future. These frontiers—the conservation and blue carbon economy, marine renewable energy, and sustainable mariculture—are characterized by high growth potential, innovation, and the opportunity for Kenya to establish a regional competitive advantage. They are

knowledge-intensive and technology-driven, demanding a forward-looking workforce strategy to cultivate the new skills required to capitalize on these opportunities. This section explores the employment landscape within these nascent but transformative sectors.

#### 3.1. The Conservation and Blue Carbon Economy

Kenya is rapidly positioning itself as a global leader in the innovative field of blue carbon. This emerging sector focuses on mitigating climate change by conserving and restoring coastal ecosystems—specifically mangroves, seagrasses, and tidal marshes—which are exceptionally effective at sequestering and storing atmospheric carbon. The core economic model involves quantifying this stored carbon, certifying it under international standards, and selling the resulting "carbon credits" on voluntary global markets to companies and individuals seeking to offset their emissions.

The country is home to the world's first-ever blue carbon project, **Mikoko Pamoja** ("Mangroves Together"), located in Gazi Bay, Kwale County.<sup>44</sup> This pioneering, community-led initiative conserves 117 hectares of mangrove forest. Its success has provided a powerful blueprint, demonstrating that community-based conservation can generate sustainable financing for local development. Revenue from the sale of carbon credits is managed by the community and invested in critical local projects, such as providing clean drinking water and purchasing educational materials for local schools.<sup>45</sup> The success of Mikoko Pamoja inspired a larger project in the same region, the

**Vanga Blue Forest**, which protects 460 hectares and supports over 8,700 people.<sup>44</sup> Together, these projects have generated nearly USD 200,000 for their communities.<sup>44</sup>

Building on this momentum, the government and its partners, through the EU-funded Go Blue programme, are now scaling up this model significantly with the **Lamu Blue Carbon Project**. <sup>46</sup> This ambitious initiative aims to conserve and restore 4,000 hectares of mangroves in Lamu County, which hosts 65% of Kenya's total mangrove cover. The project is expected to be certified under the Plan Vivo standard and is projected to generate over 50,000 tonnes of carbon dioxide equivalent credits per year, translating into more than US\$600,000 in annual revenue for the local

#### communities.46

The viability of this entire economic model rests on the ability to scientifically Measure, Report, and Verify (MRV) the sequestered carbon according to rigorous international standards. This creates a critical demand for a small but highly specialized cadre of local experts in carbon science, ecosystem ecology, and the complex methodologies of carbon credit certification. While this expertise is currently provided by a limited number of scientists at KMFRI and international partners, scaling the blue carbon economy from a few pilot sites to a national industry will necessitate the development of domestic capacity in these niche fields. This points to a clear need for Kenyan universities to introduce postgraduate programs in carbon accounting and for TVET institutions to train technicians in the field-based skills of biomass and soil carbon measurement.

#### Occupational Mapping of the Blue Carbon Economy:

#### 1. Technical and Scientific Roles (Formal):

- Carbon Accounting Specialist: Quantifies carbon stocks and fluxes in marine ecosystems using established methodologies. Requires advanced degree in environmental science/ecology.
- Mangrove/Seagrass Ecologist: Leads restoration efforts, monitors ecosystem health, and conducts biodiversity surveys. Often employed by research institutions (KMFRI) or conservation NGOs (WWF, IUCN).<sup>47</sup>
- Remote Sensing/GIS Analyst: Uses satellite imagery and geographic information systems to map ecosystem extent, monitor changes, and support MRV processes.
- Project Manager (Blue Carbon): Oversees all aspects of a carbon project, from community engagement to carbon credit sales. Requires skills in project management, finance, and conservation.
- Monitoring & Evaluation Officer: Specializes in tracking both environmental outcomes (carbon sequestered, biodiversity) and social impacts (livelihood improvements).<sup>49</sup>

#### 2. Community and Commercial Roles (Formal/Contract):

- Community Liaison Officer: Works directly with communities to facilitate participatory management and ensure equitable benefit sharing.
- Carbon Credit Marketing & Sales Specialist: Engages with the international voluntary carbon market to sell certified credits.

#### 3. Local and Gig Economy Roles:

o Community Scouts/Rangers: Employed by community organizations to

- patrol protected areas and prevent illegal logging.<sup>45</sup>
- Nursery Attendants: Manage nurseries for mangrove seedlings used in restoration efforts.
- Data Collectors: Contracted for short-term work to assist scientists with field measurements for biomass and soil sampling.

#### 3.2. Marine Renewable Energy and Green Shipping

While still in its early stages, the marine renewable energy sector represents a significant long-term opportunity for Kenya to diversify its energy mix and decarbonize its economy. The country possesses untapped potential for tidal and offshore wind energy.<sup>50</sup> However, the most immediate and strategic opportunity lies in positioning Kenya as a regional hub for the production of

green fuels for the global shipping industry.<sup>51</sup>

International shipping is under increasing pressure to decarbonize, with the International Maritime Organization (IMO) setting ambitious targets to reduce greenhouse gas (GHG) emissions. This is creating a massive future demand for zero-carbon fuels like green hydrogen and green ammonia. Kenya, with its abundant solar and wind resources, is well-positioned to become a competitive producer of these fuels.<sup>51</sup> A concerted effort is underway, involving the KMA, IMO, and international partners like Germany's GIZ, to advance this agenda. This includes the development of a National Action Plan (NAP) for maritime decarbonization and the exploration of

**Green Shipping Corridors**—specific maritime routes where zero-emission vessels and fuels are deployed and supported.<sup>51</sup>

The development of a green hydrogen/ammonia industry would be a game-changing event for the Kenyan economy, creating a new industrial ecosystem that links the energy, maritime, and agricultural sectors. The production process requires vast amounts of renewable electricity, which would spur the development of large-scale solar and wind farms, creating jobs in construction and energy generation. The resulting green ammonia serves not only as a marine fuel but also as a primary component of nitrogen-based fertilizers. A production facility located at a coastal hub like Mombasa or Lamu could therefore simultaneously provide green bunkering

services for ships traversing the new green corridor and supply fertilizer to Kenya's agricultural sector, reducing import dependency and enhancing food security. This creates a complex web of employment opportunities requiring a workforce with cross-disciplinary skills in chemical engineering, renewable energy technology, port logistics, and industrial management.

At the port level, the KPA's Green Port Policy is already creating demand for new roles related to decarbonization, such as the implementation of on-shore power supply systems, which allow ships to turn off their diesel engines while at berth.<sup>51</sup>

### Occupational Mapping of Marine Renewable Energy and Green Shipping (Future Roles):

#### • Energy Generation:

- 1. **Engineers:** Offshore Wind Turbine Engineer, Tidal Energy Engineer, Chemical Engineer (for hydrogen/ammonia production).
- 2. **Technicians:** Electrolyzer Technician, Wind Turbine Technician, Solar Farm Technician.
- 3. **Analysts:** Renewable Energy Policy Analyst, Project Finance Specialist (for green energy projects).

#### • Maritime and Port Integration:

- 1. **Engineers:** Onshore Power Systems Engineer, Electrical Engineer.
- 2. **Specialists:** Green Bunkering Specialist (managing the storage and transfer of new fuels), Maritime Energy Efficiency Auditor, GHG Inventory Specialist (for ports).
- 3. **Planners:** Green Corridor Logistics Planner, Urban Planner (for siting new industrial facilities).

#### • Support and Ancillary Roles:

1. Environmental Lawyer (specializing in energy project permitting), R&D Scientist (in fuel cells, batteries, and new fuel technologies), Vocational Trainers for new green skills.

#### 3.3. Sustainable Mariculture and Biotechnology

Beyond traditional pond-based aquaculture, Kenya is exploring the potential of mariculture—the farming of marine organisms—and marine biotechnology. This sub-

sector offers a pathway to diversify livelihoods, particularly for coastal communities facing declining capture fisheries, and to create higher-value products for domestic and export markets.

**Seaweed farming** has emerged as a particularly promising activity, especially for empowering women in coastal villages like Kibuyuni and Shimoni.<sup>52</sup> Supported by research and extension services from KMFRI, communities are cultivating seaweed which is then sold as a raw material or processed locally into higher-value products.<sup>53</sup> The value chain includes farming, drying, and processing into items such as soaps, cosmetics (body creams, massage oils), and food products like jams and cakes, with dried seaweed also exported to international markets.<sup>52</sup> A cottage processing factory has been established to support this value addition.<sup>54</sup>

The primary bottleneck for scaling up these nascent industries is not necessarily primary production but rather post-harvest handling, processing, and market access.<sup>54</sup> While communities can successfully grow seaweed, their income is often constrained by limited drying capacity and dependence on a few buyers for the raw product. The greatest potential for job multiplication lies in developing local processing capacity. This requires investment in more cottage industries and, crucially, a workforce skilled in operating them. The employment dynamic is thus poised to shift from part-time, low-income

farmers to full-time, higher-skilled factory workers, food technologists, quality control officers, and marketing professionals. Therefore, the most impactful workforce development interventions will be those that go beyond basic farming techniques to provide training in food processing technology, quality assurance for export markets, and business management for these new community-based enterprises.

Other areas of mariculture with significant potential that are being researched by KMFRI include the farming of finfish (milkfish, mullets), crustaceans (mud crabs), and ornamental fish for the aquarium trade.<sup>8</sup>

Table 3: Occupational Map of Emerging Blue Economy Sectors
Sector
Blue Carbon Economy

Marine Renewable Energy	
Sustainable Mariculture	

# Section 4: The Informal Engine: Characterizing the "Jua Kali" and Gig Workforce

A comprehensive examination of Kenya's Blue Economy employment landscape would be incomplete without a deep analysis of the informal sector. Known colloquially as the "Jua Kali" (Swahili for "hot sun") sector, this segment of the economy is not a marginal phenomenon but the primary engine of employment and a hub of profound resilience and innovation. It accounts for over 80% of all new jobs created in Kenya and employs an estimated 14 million people nationwide. <sup>56</sup> Within the Blue Economy, its role is equally dominant. For every formally employed fisher or hotel worker, there are multiple individuals engaged in a web of auxiliary informal activities, from fish trading and boat repair to selling crafts to tourists. <sup>27</sup>

This sector is characterized by micro-enterprises and self-employment, often operating in open-air workshops or without fixed premises.<sup>56</sup> While it provides essential livelihoods for millions, it is beset by systemic challenges, including a lack of access to formal finance, insecure land tenure, and the absence of formal certification for its highly skilled artisans, which bars them from larger contracts and government tenders.<sup>57</sup>

The informal sector is not merely a holding area for those awaiting formal jobs; it is a dynamic and indispensable ecosystem that provides essential, localized goods and services that the formal sector is often unable or unwilling to offer. This creates a symbiotic, albeit unequal, relationship. For instance, a large international shipping line does not handle the last-mile delivery of a small consignment from the port gate; a Jua Kali transporter with a handcart or lorry does. A five-star hotel does not typically offer short, customized boat trips to a nearby reef; an informal boat operator at the beach does. The growth of the formal Blue Economy—more tourists arriving, more cargo passing through the ports—directly expands the market and creates more opportunities for these informal service providers.

This dynamic suggests that a key strategic approach for workforce development should not be to *replace* the informal sector, but to *empower and integrate* it. A critical intervention is the implementation of a robust **Recognition of Prior Learning** (RPL) system.<sup>57</sup> Such a system would formally assess and certify the extensive skills of master Jua Kali artisans—such as boat builders, engine mechanics, and welders—without requiring them to undergo lengthy, and often impractical, formal schooling. An RPL certificate could unlock access to bank loans, enable participation in public procurement, and provide a pathway to greater economic security and formalization on their own terms.

#### Occupational Mapping of the Informal, Jua Kali, and Gig Workforce:

#### 1. Fisheries-Related:

- 1. **Artisanal Fishers:** The core primary producers in the informal fishery, using traditional knowledge and skills passed down through generations.<sup>27</sup>
- 2. "Mama Karanga" / Fish Processors: Predominantly women who buy fish at landing sites and engage in value-addition through smoking, sun-drying, or frying for local markets. They are a critical link in the local food supply chain.
- 3. **Artisans:** Jua Kali boat builders who construct and repair wooden and fiberglass vessels, engine mechanics who service outboard motors, and net makers who weave and repair fishing gear.

#### 2. Tourism-Related:

- 1. **Beach Operators:** A diverse group providing various services to tourists on public beaches, including renting sunbeds, selling refreshments, and offering massages.
- 2. **Curio Artisans and Vendors:** Individuals who produce and sell handicrafts, carvings, and jewelry to tourists.
- 3. Informal Guides and Boat Operators: Freelancers who offer personalized

- tours, snorkeling trips, and dolphin-watching excursions, operating outside the formal tour operator system.
- 4. **Cultural Performers:** Community groups that perform traditional music and dance for tourists at hotels or cultural centers on a gig basis.

#### 3. Transport and Logistics-Related:

- Manual Cargo Handlers: Casual laborers contracted for the physically demanding work of lashing and unlashing cargo on ships and in container yards.
- 2. "Mkokoteni" Pushers and Local Transporters: Individuals using handcarts, motorcycles (boda-boda), or small trucks to provide last-mile transport for goods and people in and around port areas.

#### 4. Cross-Cutting Support Roles:

- 1. **Food Vendors:** Operating small kiosks or mobile stalls that provide meals to the thousands of workers in and around ports, landing sites, and tourist areas.
- 2. **M-Pesa Agents:** Providing essential mobile money services, which are the lifeblood of transactions in the informal economy.
- 3. **General Repair Artisans:** Welders, mechanics, and electricians who provide maintenance and repair services for all manner of equipment used across the Blue Economy.

#### **Section 5: The Digital Transformation of Blue Work**

Across Kenya's Blue Economy, a digital wave is transforming traditional industries, creating new efficiencies, and giving rise to entirely new job categories and employment models. Technology is no longer a peripheral tool but a central driver of growth and modernization, demanding a new set of digital skills from the workforce. This digital transformation is evident across all major sectors, from aquaculture and fisheries management to port logistics and community engagement.

In the **aquaculture sector**, digital platforms are revolutionizing how smallholder farmers operate. A prime example is **AquaRech**, a Kenyan-developed mobile application that connects fish farmers to a comprehensive ecosystem of services. Through the app, farmers can access high-quality feed from manufacturers, obtain "buy now, pay later" credit to finance their inputs, and access a guaranteed market

for their mature fish. The platform also integrates IoT (Internet of Things) water temperature sensors, allowing farmers to track data on feed conversion ratios, growth rates, and mortality.<sup>58</sup> This data-driven, precision farming approach has reportedly enabled farmers to increase their income by up to 50% and reduce fish production cycles from 14 months to just eight.<sup>58</sup> This platform has created demand for software developers, data analysts, and digital finance experts, while also requiring farmers to acquire basic digital literacy skills.

In **capture fisheries**, digital technology is being deployed to enhance management and combat Illegal, Unreported, and Unregulated (IUU) fishing. Under the KEMFSED project, the Kenya Fisheries Service (KeFS) is piloting the installation of vessel monitoring systems (VMS) and Automatic Identification Systems (AIS) on fishing vessels. Concurrently, research initiatives are introducing Portable Data Systems (PDS) to improve the monitoring of vessel movements and catches in the small-scale fishery. These technologies generate vast amounts of data that require skilled personnel to install, maintain, and analyze. This creates new roles for VMS technicians, fisheries data analysts, and GIS specialists who can use this information for marine spatial planning and sustainable resource management.

The **maritime transport and logistics sector** is also undergoing a profound digital shift. The Kenya Ports Authority (KPA) has made the creation of "e-ports" a central pillar of its strategic plan, investing heavily in the digitization of all port processes and upgrading its Terminal Operating System (TOS) to seamlessly integrate with all stakeholders.<sup>17</sup> This move towards automation and data integration necessitates a workforce skilled in port information systems management, process automation, and, critically, cybersecurity to protect these vital digital infrastructures. Furthermore, the use of technologies like remote container tracking, geofencing, and drone surveillance for inspections is creating new, specialized technical roles.

The rise of these digital tools and platforms is creating a new form of "gig work" that blurs the lines between the formal and informal economies. An aquaculture farmer using the AquaRech app may still be an informal smallholder in terms of their business registration, but they are now participating in a formally managed, digitally-enabled value chain. They use a smartphone for business transactions, access formal credit through the platform, and sell their product to a structured market. This hybrid model represents a significant evolution from traditional subsistence farming. Similarly, a freelance drone pilot could be contracted by KPA for a one-off ship inspection, or a data analyst could work remotely for a conservation NGO on a short-term contract to

analyze VMS data.

This signifies a fundamental shift from a labor market based solely on traditional, long-term "jobs" to one that also includes flexible, project-based "work." Preparing the workforce for this reality requires a new approach to education and training. It is no longer sufficient to teach only technical skills. Future-focused workforce development programs must also incorporate essential "soft skills" for the gig economy, such as digital literacy, financial management, contract negotiation, and the entrepreneurial mindset needed to manage a portfolio of diverse work opportunities.

#### Occupational Mapping of Digital Roles in the Blue Economy:

#### Platform Economy & Agri-Tech:

- Software Developer (Mobile & Web Apps)
- o UI/UX Designer
- Data Scientist / Data Analyst 63
- IoT Specialist (for remote sensors)
- Digital Marketing Manager
- E-commerce Logistics Coordinator

#### • Fisheries & Conservation Tech:

- VMS/PDS Installation & Maintenance Technician
- Fisheries Data Analyst (for KeFS/KMFRI)
- GIS Specialist for Marine Spatial Planning
- Marine Drone Operator (for surveys and monitoring)

#### Maritime & Port Tech:

- Port Information Systems Manager
- Maritime Cybersecurity Analyst
- Automation Engineer (for port equipment)
- Remote Operations Specialist (for cranes and vehicles)

#### Section 6: Human Capital and Skills: Bridging the Workforce Gap

The ambitious vision for Kenya's Blue Economy, with its dual focus on modernizing established sectors and pioneering new frontiers, is entirely contingent on the availability of a skilled and adaptable workforce. While the policy frameworks and

infrastructure investments are creating significant demand for labor, a critical gap exists between the skills required by the industry and those currently available in the labor market. Bridging this gap through strategic human capital development is the single most important enabler for unlocking the sector's full employment potential. This section analyzes the specific skills gaps, evaluates key training initiatives, and examines the remuneration landscape.

#### 6.1. The Skills Gap Analysis

A comprehensive analysis of the demand signals from industry and government against the current supply from the education system reveals several critical skills gaps across different tiers of the workforce.

- The Technical Gap: There is a pronounced shortage of internationally certified and experienced seagoing personnel, particularly at the officer level (e.g., masters, mates, engineers).<sup>21</sup> This is a major bottleneck for the planned expansion of the Kenyan shipping fleet, the development of an open ship registry, and the move into commercial offshore fishing. The KMA's goal of training 150,000 maritime personnel is a direct response to this gap.<sup>21</sup>
- The Vocational Gap: At the artisan and technician level, there is a persistent shortage of individuals with modern vocational skills. This includes certified welders, marine mechanics with expertise in modern outboard and inboard engines, refrigeration and cold chain technicians, specialists in modern fishing gear technology, and skilled operators for advanced port machinery.<sup>64</sup> While the Jua Kali sector possesses immense practical experience, a lack of formal certification often excludes these artisans from participating in large-scale projects.
- The Professional and Managerial Gap: The Blue Economy requires a new generation of managers and professionals with specialized knowledge. There is a deficit of individuals with expertise in port logistics and supply chain management, blue carbon project management, aquaculture business management, and maritime law and finance. Many community-based enterprises, such as Beach Management Units (BMUs) and conservation conservancies, also lack the necessary management, financial, and entrepreneurial skills to operate effectively and sustainably.

 The "Next-Generation" Skills Gap: For the emerging frontiers of the Blue Economy, the skills gap is even more pronounced. There is a near-total absence of formal, localized training programs for future-oriented fields such as green hydrogen engineering, marine biotechnology, carbon credit verification and auditing, and maritime cybersecurity. Cultivating these skills is essential for Kenya to achieve its ambition of becoming a leader in these new industries.

#### 6.2. Evaluation of Key Training Initiatives

In response to these gaps, several key training and workforce development initiatives are underway, representing a concerted effort by the government and its partners to build the necessary human capital.

- KMA's Seafarer Training and Certification Programme: The Kenya Maritime Authority's strategic objective to train and certify 150,000 maritime personnel is the most ambitious human capital initiative in the sector. KMA is responsible for accrediting Maritime Education and Training (MET) institutions, ensuring their curricula meet the standards of the International Convention on Standards of Training, Certification and Watchkeeping for Seafarers (STCW), and overseeing the welfare of seafarers. The success of this program will depend on rigorous quality assurance, ensuring that Kenyan certifications are globally recognized, and actively forging partnerships with international shipping lines to create clear pathways to employment for graduates.
- The "Go Blue" TVET Centres of Excellence: The EU-funded Go Blue programme is directly addressing the vocational skills gap by supporting the establishment of six Blue Economy TVET Centres of Excellence (CoEs) in the coastal counties. His initiative is particularly strategic because it is demanddriven. Each CoE is designed to specialize in a specific local value chain (e.g., fisheries, tourism, logistics) and is developing modular, Competency-Based Education and Training (CBET) curricula in direct collaboration with industry stakeholders. The program has already provided capacity building for 51 TVET institutions, trained 156 instructors, and placed nearly 3,000 people in jobs. Its integrated approach, which includes skills matching, entrepreneurship training, and market linkages, provides a powerful model for future vocational training.

Table 4: Blue Economy Skills Gap and Training Needs Matrix
Skill Category
Technical Maritime
Vocational / Artisan
Scientific & Research
Managerial & Business
Digital & "Next-Gen"

#### 6.3. Remuneration Analysis

An analysis of available salary data provides a snapshot of the financial incentives within Kenya's Blue Economy. While comprehensive, sector-wide salary surveys are scarce, data from public sector entities and general market surveys offer valuable benchmarks.

Formal, professional-level positions within public regulatory bodies are competitively remunerated. For instance, the Kenya Maritime Authority's salary scales indicate that a senior management role, such as a Director at grade KMAG 2, has a basic salary range of KES 245,500 to KES 449,500 per month. A mid-level professional role, such as a Legal Officer at grade KMAG 6, ranges from KES 71,500 to KES 140,500 per month. These figures, which exclude substantial allowances, position the public maritime sector as an attractive employer for qualified professionals.

Data from the broader market shows more variation. General surveys for the

transport, haulage, and logistics sector in Kenya indicate a typical gross monthly salary range from KES 31,694 to KES 97,772.<sup>68</sup> Specific roles like Logistics Coordinator have an average annual salary of around KES 372,000, while a Logistics Manager can earn significantly more.<sup>33</sup> In the conservation sector, the average base salary is estimated at KES 779,000 per year, with roles like Communications Officer potentially earning close to KES 2 million annually.<sup>69</sup>

This data reveals a significant wage disparity between the highly skilled, formal professional roles and the operational, vocational, and informal roles where the majority of Blue Economy employment is currently concentrated. While the high salaries for directors and managers are necessary to attract top talent, the relatively low pay in many operational and informal jobs highlights the critical importance of creating clear and accessible pathways for upskilling and career progression. Initiatives that enable an informal fish trader to become a cooperative manager, or a Jua Kali mechanic to gain formal certification and open a modern workshop, are essential for ensuring that the economic benefits of the Blue Economy are distributed more equitably and contribute to genuine poverty reduction.

Table 5: Indicative Remuneration Ranges for Key Blue Economy Professions
Job Title
Director, Maritime Authority
Principal Surveyor / Officer, Maritime Authority
Senior Officer, Maritime Authority
Officer, Maritime Authority
Wildlife Biologist
Program Coordinator (NGO)
Logistics Manager
Forklift Operator
Logistics Coordinator
Ecologist / Environmental Scientist

# Section 7: Strategic Synthesis and Actionable Recommendations for Workforce Development

#### 7.1. Synthesis of Key Findings

This nationwide examination of employment opportunities within Kenya's Blue Economy reveals a sector at a critical inflection point. The potential for job creation is immense, underpinned by strong political will, significant infrastructure investment, and a growing recognition of the value of the nation's marine and freshwater resources. However, realizing this potential is contingent upon addressing several key challenges and capitalizing on emerging opportunities.

The analysis confirms that employment growth is proceeding along a **dual track**. The established sectors of fisheries, maritime transport, and tourism are modernizing and expanding, creating demand for both traditional and upgraded skills. Simultaneously, new frontiers in the green and digital Blue Economy—such as blue carbon, marine renewable energy, and technology-driven aquaculture—are generating demand for entirely new, highly skilled professions.

A central finding is the undeniable importance of the **informal "Jua Kali" sector**. It is not a peripheral segment but the current primary employer and a vital source of innovation and essential services. The growth of the formal Blue Economy is intrinsically linked to the health and dynamism of this informal ecosystem.

Finally, the most significant barrier to growth is the pervasive **skills gap**. Across all sectors and at all levels—from vocational and technical to professional and managerial—there is a mismatch between the skills demanded by a modernizing Blue Economy and the current output of the nation's education and training systems.

### 7.2. Recommendations for Policymakers (Government of Kenya, County Governments)

To create an enabling environment for mass, quality employment in the Blue Economy, policymakers should prioritize the following actions:

- Fast-track and Fund the Blue Economy Master Plan: The completion of the National Blue Economy Strategy is a commendable step. However, it is the subsequent Master Plan that will translate broad strategy into the specific, bankable projects needed to guide public and private investment. Government should prioritize the finalization and funding of this Master Plan to provide the market with the clarity and predictability required for long-term hiring and workforce planning.<sup>1</sup>
- Champion a National Recognition of Prior Learning (RPL) Framework: The skills of the vast Jua Kali workforce are one of Kenya's greatest untapped assets. A streamlined, accessible, and affordable national RPL system would be a transformative intervention. By formally certifying the existing skills of artisans like boat builders, mechanics, and welders, the government can unlock their potential, enabling them to access formal credit, bid for government contracts (e.g., in port and infrastructure maintenance), and secure social protection, thereby integrating them into the formal economy on their own terms.<sup>57</sup>
- Incentivize Private Sector-Led Training: The government cannot and should not bear the full burden of workforce development. It should create a favorable fiscal and regulatory environment that encourages private companies to invest in training. This could include tax incentives for firms that establish registered apprenticeship or internship programs, co-financing schemes for industry-led training centers, and leveraging the industrial training levy to directly support Blue Economy skills development.

### 7.3. Recommendations for Educators and Training Institutions (Universities, TVETs)

Education and training providers must become more agile and demand-driven to meet the rapidly evolving needs of the Blue Economy.

- Develop Agile, Modular, and Competency-Based Curricula: In close partnership with industry bodies (KMA, KPA, KEPSA), institutions should move away from rigid, multi-year programs towards developing shorter, modular, competency-based courses. This approach, modeled on the success of the Go Blue TVET initiative <sup>64</sup>, can rapidly upskill and reskill the existing workforce for specific emerging roles, such as VMS technician, carbon data collector, or seaweed processor.
- Launch "Next-Generation" Blue Economy Programs: To position Kenya as a leader in the future of the Blue Economy, universities must pioneer specialized postgraduate and diploma programs in high-demand, forward-looking fields. These should include degrees in Marine Renewable Energy Engineering, Blue Carbon Science and Policy, Sustainable Aquaculture Management, and Maritime Decarbonization and Logistics. Partnering with institutions like KMFRI will be crucial for curriculum development.<sup>3</sup>
- Integrate Entrepreneurship and Digital Literacy Across All Curricula:
  Recognizing that many Blue Economy opportunities will be in self-employment or
  the gig economy, all technical and vocational programs must embed core
  modules on business management, financial literacy, digital marketing, and
  entrepreneurship. This will equip graduates not just to be employees, but to be
  creators of new enterprises, particularly in community-based sectors and the
  digital platform economy.<sup>58</sup>

### 7.4. Recommendations for Investors and the Private Sector (KEPSA, Development Partners)

The private sector and its financing partners are critical engines of job creation. To maximize their impact, investment should be strategically targeted.

1. Invest in the "Missing Middle" of Value Addition: The greatest potential for job multiplication often lies not in primary production but in post-harvest processing and value addition. Investment should be focused on developing this "missing middle," such as establishing modern fish processing plants, seaweed processing facilities for food and cosmetic ingredients, and cold chain logistics. These investments create more stable, higher-skilled jobs and capture more value within Kenya.

- 2. **Support and Scale Digital Platforms:** Digital platforms like AquaRech have proven highly effective at organizing fragmented informal producers into efficient, bankable value chains.<sup>58</sup> Development partners and impact investors should actively seek out and provide seed or growth funding to such platforms, as they offer a scalable model for formalizing the informal economy and improving livelihoods.
- 3. Establish and Lead Sector Skills Councils: The private sector is best placed to define its own workforce needs. Industry leaders, through associations like KEPSA, should take the lead in establishing formal Sector Skills Councils for each key Blue Economy value chain (e.g., a Maritime Logistics Skills Council, an Aquaculture Council). These councils would be responsible for defining occupational standards, guiding curriculum development at TVETs and universities, and ensuring that the supply of skills is directly aligned with real-world industry demand.

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# The Bronze Economy: A Comprehensive Employment Map and Workforce Development Strategy for Kenya's Primary Sectors

#### **Executive Summary**

This report presents a comprehensive employment mapping and strategic analysis of Kenya's "Bronze Economy," defined as the primary production sectors of agriculture, forestry, and mining. These sectors form the bedrock of the national economy, directly supporting the livelihoods of the majority of Kenyans and holding immense potential for driving the nation's development agenda. This analysis is designed to provide structured datasets and actionable insights to support national workforce development, sector-specific planning, and evidence-based policy formulation across all 47 counties and encompassing all employment arrangements.

The primary sectors are central to Kenya's long-term development strategy, as articulated in **Kenya Vision 2030**, its successive **Medium-Term Plans (MTPs)**, and the current **Bottom-Up Economic Transformation Agenda (BETA)**. These frameworks consistently identify agriculture, forestry, and mining as critical drivers for economic growth, job creation, and poverty reduction. However, a persistent implementation gap exists between these high-level policy ambitions and on-the-ground realities, marked by low productivity, widespread informality, and significant decent work deficits.

The employment landscape of the Bronze Economy is complex and multi-layered. It is dominated by an estimated 15 million people engaged in the informal economy, including smallholder farmers, casual laborers, and artisanal miners, who often face precarious working conditions and low incomes.<sup>4</sup> This informal workforce operates alongside a smaller, formal sector comprising commercial enterprises, government agencies, and research institutions that demand higher-level technical and

managerial skills. This report provides a detailed analysis of these distinct but interconnected labor markets, highlighting their unique challenges and opportunities.

Key findings reveal a series of systemic challenges that require integrated policy responses. A significant **skills paradox** exists, where Kenya's world-class agricultural research and higher education institutions coexist with low technology adoption among the majority of smallholder farmers, primarily due to a weakened extension service. The forestry sector is undergoing a critical transition towards a

**green economy model**, creating new demand for skills in climate action, carbon accounting, and ecosystem restoration that current training systems are not yet fully equipped to provide. In mining, the vast

**Artisanal and Small-scale Mining (ASM)** sub-sector, which employs up to 250,000 people, presents a major opportunity for poverty reduction through formalization and value addition, but remains hampered by informality and hazardous conditions.<sup>11</sup>

To address these challenges, this report provides structured, county-level employment profiles that disaggregate the workforce by sector, sub-sector, and employment arrangement. These datasets offer a granular view of the Bronze Economy, enabling targeted interventions at the sub-national level.

Based on this comprehensive mapping and analysis, the report concludes with a set of actionable recommendations for national and county governments, educational institutions, and development partners. These recommendations advocate for:

- 4. The development of an **Integrated Bronze Economy Workforce Strategy** to harmonize policies across ministries.
- 5. The launch of a "Decent Work in the Informal Economy" Initiative to extend social protection and enforce labor standards.
- 6. The revitalization and digitization of the **agricultural extension service**.
- 7. The creation of a **National Green Jobs Certification Framework** for the forestry sector.
- 8. The acceleration of the **ASM formalization program** through integrated county-level support hubs.
- 9. The modernization of **TVET and university curricula** to align with emerging industry needs.

By implementing these strategic recommendations, Kenya can unlock the full employment potential of its primary sectors, transforming them into engines of

inclusive growth, shared prosperity, and sustainable development in line with Vision 2030.

# Section 1: The National Context: Policy Frameworks and Primary Sector Significance

This section establishes the strategic importance of the Bronze Economy—comprising agriculture, forestry, and mining—within Kenya's national development agenda. It analyzes the alignment of sectoral policies with overarching national goals and examines the implications of the devolved system of governance on implementation and workforce development.

## 1.1 The Bronze Economy in Kenya's Development Blueprint

The primary production sectors have been a consistent and central feature of Kenya's national development planning for decades. Their significance is enshrined in the country's most important strategic documents, reflecting a long-standing political and economic consensus on their role in driving growth, ensuring food security, and creating employment.

The foundational framework is **Kenya Vision 2030**, the nation's long-term development blueprint launched in 2008. Its overarching goal is to transform Kenya into a newly industrializing, globally competitive, and prosperous upper middle-income country with a high quality of life for all citizens by 2030. The Vision is structured around three pillars—Economic, Social, and Political—with the primary sectors anchored firmly within the Economic Pillar. Agriculture, in particular, is identified as one of the six key sectors prioritized to deliver a sustained annual economic growth rate of 10%. The Vision aims to foster an innovative, commercially-oriented, and modern agricultural sector as a cornerstone of national prosperity.

The implementation of Vision 2030 is operationalized through a series of five-year **Medium-Term Plans (MTPs)**. This programmatic approach has ensured continuity

across different political administrations while allowing for adjustments in focus. The First MTP (2008-2012) prioritized economic reconstruction and the recovery of key sectors like agriculture following the post-election disruptions of 2007. The Third MTP (2018-2022) was guided by the "Big Four" Agenda, which placed

**food and nutrition security** as one of its four main priorities, directly elevating the role of the agriculture and livestock sectors.<sup>1</sup> This plan identified eight priority sectors to drive economic growth, explicitly including Agriculture and Livestock, as well as Oil, Gas, and Mineral Resources.<sup>17</sup>

The current Fourth MTP (2023-2027) is strategically aligned with the government's **Bottom-Up Economic Transformation Agenda (BETA)**. BETA represents a value-chain-based approach aimed at economic turnaround and inclusive growth. Its objectives are directly relevant to the Bronze Economy, including eradicating hunger, creating 1.2 million jobs annually, and promoting value chains in agriculture (crops and livestock) and mineral processing. The plan explicitly identifies "Livestock and Crop Value Chains" and "Mineral Value Addition and Processing" as key priority programs.

This consistent policy focus across Vision 2030, multiple MTPs, and the BETA framework underscores the undisputed importance of the primary sectors. They are recognized as fundamental to GDP, which agriculture contributes to directly by 24% and indirectly by another 27% through linkages with other sectors. Furthermore, these sectors account for over 60% of export earnings and provide livelihoods for the vast majority of the rural population. <sup>14</sup>

However, the very persistence of challenges such as low productivity, reliance on rain-fed agriculture, poor market integration, and inadequate financing points to a significant disconnect between high-level policy goals and sectoral outcomes on the ground. While the strategic direction—the 'what'—has been clear and consistent, the implementation mechanisms—the 'how'—have evidently fallen short. This report, therefore, moves beyond simply mapping employment to diagnose the structural impediments that have created this implementation deficit, with a view to informing more effective workforce development and policy formulation.

#### 1.2 The Devolved Governance Landscape: National vs. County Roles

The promulgation of the **Constitution of Kenya**, **2010**, fundamentally reshaped the governance landscape and has profound implications for the management and development of the Bronze Economy. The Constitution introduced a devolved system of government, creating 47 County Governments and transferring significant functions and resources from the national level to the sub-national level. While the Constitution vests the ownership of natural resources, including minerals, in the national government in trust for the people, it assigns the implementation of key functions related to agriculture and forestry to the counties. <sup>21</sup>

This division of responsibilities creates both opportunities for locally-tailored development and challenges related to coordination, capacity, and policy coherence. National government bodies, such as the Ministry of Agriculture and Livestock Development, the Ministry of Environment, Climate Change and Forestry, and the Ministry of Mining, Blue Economy and Maritime Affairs, are responsible for formulating overarching policies, laws, and regulations.<sup>22</sup> For instance, the

Mining and Minerals Policy (2016) and the National Forest Policy (2023) provide the national framework for their respective sectors.<sup>10</sup>

However, the day-to-day implementation of many aspects of these policies, particularly in agriculture and forestry, falls under the purview of County Governments. This includes critical functions like agricultural extension services, local infrastructure development, and land use planning. The success of national strategies, therefore, hinges on the capacity and priorities of each of the 47 counties. National policies increasingly recognize this reality, calling for participatory, intersectoral, and interactive approaches that involve both levels of government, as well as the private sector, civil society, and local communities.<sup>25</sup>

The National Agricultural Research System (NARS) Policy provides a clear example of this dynamic. It proposes a framework where agricultural research remains a national function, to be coordinated by a new body, the Kenya Agricultural Research Organization (KARO), to ensure economies of scale and scientific coherence. Conversely, agricultural extension services—the crucial "last mile" of technology dissemination—are designated as a county-based function. This structure necessitates robust and well-defined mechanisms for collaboration between national research institutions and county extension teams to prevent a disconnect between technology generation and farmer adoption.

This devolved structure means that a one-size-fits-all national workforce

development strategy is unlikely to be effective. The economic and ecological contexts of a pastoralist county in the Arid and Semi-Arid Lands (ASALs) are vastly different from those of a high-potential agricultural county in the central highlands or a coastal county with forestry and mining potential. Effective policy and planning must therefore be geographically nuanced, empowering counties with the resources and technical capacity to implement national goals in a manner that is responsive to local conditions. Any comprehensive employment mapping must be disaggregated to the county level to provide the evidence base for such targeted interventions.

## Section 2: Sectoral Employment Deep Dive: Agriculture and Livestock

The agriculture and livestock sector is the single largest component of Kenya's Bronze Economy, serving as the primary source of livelihood for the majority of the population and a cornerstone of the national economy. Its employment landscape is a complex tapestry of formal enterprises, smallholder farms, and a vast, often invisible, informal support ecosystem. This section provides a detailed mapping of this workforce, analyzing its structure, key value chains, and the skills ecosystem that underpins it.

## 2.1 The Agricultural Workforce: A Multi-layered Profile

Characterizing employment in Kenyan agriculture requires looking beyond a single metric. The sector is not a monolith but rather a composite of at least three distinct, yet overlapping, sub-economies, each with its own labor dynamics, wage structures, and policy needs.

First and foremost is the **smallholder economy**. This is the largest segment by far, with agriculture providing the primary source of livelihood for an estimated 80% of the rural population.<sup>14</sup> The sector employs at least 56% of the country's total labor force, the majority of whom are small-scale farmers operating on modest plots of land.<sup>20</sup> A central theme in Kenyan agricultural policy has been the drive to transform

this sub-sector from subsistence-oriented production to commercially viable, profitable businesses.<sup>19</sup> However, many smallholders continue to face significant challenges, including poor access to finance, technology, and markets, which constrain their productivity and income.

Second is the extensive **informal labor and services ecosystem**. This layer is critical to the functioning of the entire sector but is often under-documented. It includes millions of casual and seasonal wage laborers who provide critical manpower during peak periods like planting and harvesting. A study on the Lake Region Economic Bloc highlighted the enormous impact of these informal markets and labor arrangements.<sup>27</sup> This ecosystem also encompasses the

Jua Kali sector, where informal artisans produce and repair essential farm equipment such as wheelbarrows, spades, and irrigation pumps, providing affordable tools and services that support agricultural production.<sup>28</sup> The informal economy as a whole is estimated to employ five times more workers than the formal sector, underscoring its immense scale.<sup>30</sup>

Third is the **formal agribusiness economy**. While smaller in terms of direct employment numbers, this segment is crucial for value addition, export earnings, and driving modernization. Formal employment is found in large-scale commercial operations, particularly in the horticulture and tea sub-sectors; in agribusiness firms involved in processing, logistics, and export; in private sector input suppliers like seed and fertilizer companies; and within public and quasi-public institutions. Job portals reveal a consistent demand for skilled professionals in this segment, including Agronomists, Farm Managers, Veterinarians, Animal Nutritionists, and Agribusiness Advisors.<sup>31</sup>

The wage structures across these three layers reveal stark disparities. At the base, an unskilled agricultural worker's regulated minimum wage is approximately KES 7,500 to KES 8,000 per month.<sup>35</sup> Tea pickers, a critical labor force, report average monthly earnings of around KES 12,000.<sup>37</sup> These figures stand in sharp contrast to the salaries advertised for formal professional roles, which can range from KES 30,000 for a farm supervisor to over KES 200,000 for an export manager.<sup>31</sup> This wide variance highlights the need for differentiated policy interventions. Strategies to improve the welfare of a casual laborer (e.g., through wage enforcement and social protection) are fundamentally different from those aimed at increasing the productivity of a smallholder farmer (e.g., through extension and credit) or filling the skills gap for an

agribusiness manager (e.g., through specialized TVET training).

## 2.2 Key Value Chains and Their Employment Footprints

The structure of employment in Kenyan agriculture is highly dependent on the specific commodity value chain. Each sub-sector has a unique geographic concentration, labor intensity, and set of institutional actors, requiring tailored approaches to workforce development.

Cereals (Maize and Wheat): As the nation's primary staple foods, maize and wheat cultivation is widespread, with production heavily concentrated in the North Rift counties of Uasin Gishu, Trans Nzoia, and Narok.<sup>38</sup> Employment in this value chain is dominated by smallholder farmers and is characterized by high seasonality, with peak labor demand for planting, weeding, and harvesting. The Cereal Growers Association (CGA) is a key industry body, and its own recruitment for roles like County Agronomists and Field Agribusiness Coordinators reflects the need for localized technical support to boost productivity.<sup>39</sup> In 2023, maize production reached 4.29 million tonnes, a significant increase attributed to favorable prices and government fertilizer subsidies, highlighting the responsiveness of the sub-sector's workforce to economic incentives.<sup>38</sup>

Horticulture (Flowers, Fruits, and Vegetables): This is one of the most dynamic and formalized sub-sectors, a major source of foreign exchange, and a significant formal employer. The value chain employs a wide range of workers, from field laborers involved in cultivation and harvesting to packhouse workers, quality control technicians, logisticians, and export managers. The industry is heavily reliant on adherence to international standards, creating demand for skills in phytosanitary management and quality assurance. The Kenya Flower Council (KFC) is a prominent industry association that helps maintain these standards.

Industrial Crops (Tea, Coffee, and Sugarcane): These traditional cash crops have distinct employment profiles.

10. **Tea:** The tea industry is highly labor-intensive, particularly for the manual plucking of leaves. It is a major employer, especially for women, in regions like Kericho, Bomet, and the central highlands. The employment is characterized by

low wages, with pickers earning around KES 9 per kilogram of tea leaves, which has been a subject of advocacy for improvement.<sup>37</sup> The sector is structured around smallholders organized under the Kenya Tea Development Agency (KTDA) and large multinational estates.

- 11. **Coffee:** After a period of decline, the coffee sector is showing signs of revitalization, driven by government reforms and higher prices, which reached KES 81 to KES 150 per kilogram of cherry in the 2023-2024 season. <sup>44</sup> Employment includes seasonal pickers during the harvest and permanent workers in coffee factories and mills.
- 12. **Sugarcane:** This sub-sector is geographically concentrated in Western Kenya, with Bungoma, Kakamega, and Kisumu being the top producing counties.<sup>38</sup> However, it has faced significant challenges, including the temporary closure of milling factories due to cane shortages, which directly impacts the stability of employment for both farmers and factory workers.<sup>38</sup>

**Livestock:** The livestock sector is a critical lifeline, especially in the Arid and Semi-Arid Lands (ASALs), where it accounts for about 90% of employment and 95% of family incomes for an estimated 10 million Kenyans. This sub-sector is predominantly informal, traditional, and underdeveloped, with most employment being family-based pastoralism. Formal employment is limited but exists in areas like veterinary services, animal nutrition, and at leather tanneries and milk processing plants. The government's focus on developing Disease-Free Zones and improving livestock genetics aims to commercialize the sector and create more structured employment opportunities.

The diversity of these value chains demonstrates that a monolithic approach to workforce development is inadequate. Skills enhancement must be context-specific, addressing the unique technical, market, and institutional needs of each major agricultural commodity.

### 2.3 The Skills Ecosystem: Training, Research, and Extension

Kenya possesses a remarkably robust and sophisticated ecosystem for agricultural knowledge generation and skills development. This ecosystem comprises a network of tertiary institutions, national and international research organizations, and public extension services.

Training Institutions: A wide array of agricultural courses is available across the country. Universities such as the University of Nairobi, Egerton University, Jomo Kenyatta University of Agriculture and Technology (JKUAT), and Karatina University offer programs from Bachelor's to PhD levels in disciplines like agriculture, horticulture, agribusiness, and agricultural economics. Complementing the universities is a network of Technical and Vocational Education and Training (TVET) institutions, including specialized agricultural colleges like Bukura Agricultural College, Baraka Agricultural College, and the Kenya School of Agriculture. These TVETs offer practical, skills-based training through diploma and certificate courses in general agriculture, agricultural extension, and agripreneurship, designed to produce hands-on technicians and farm managers.

Research and Development (R&D): Kenya is a regional hub for agricultural research. The Kenya Agricultural and Livestock Research Organization (KALRO) is the premier national body, with a mandate to coordinate and conduct research across crops, livestock, and biotechnology. It is a major employer of scientists and technicians and has developed significant digital platforms like the Kenya Agricultural Observatory Platform (KAOP) to disseminate data and advisories. The country also hosts globally renowned institutions from the

CGIAR consortium, such as the International Livestock Research Institute (ILRI) and the World Agroforestry Centre (ICRAF), which conduct cutting-edge research and employ a large cadre of international and national scientists.<sup>8</sup>

Despite this impressive infrastructure for knowledge generation, a critical challenge persists: the weak linkage between research and the vast majority of end-users, the smallholder farmers. This points to a systemic failure in the "last mile" delivery of skills and technology. Reports consistently identify the agricultural extension service as a major bottleneck, suffering from inadequate financial support, low technical staff coverage, and an inability to meet the dynamic needs of farmers.<sup>6</sup> This results in a low adoption rate for recommended technologies, perpetuating a cycle of low productivity and high poverty levels among farmers.<sup>6</sup>

This situation presents a significant paradox: Kenya has the institutional capacity to generate advanced agricultural solutions but lacks an effective mechanism to disseminate them to the millions who need them most. The NARS Policy was formulated to address this very issue by streamlining research and extension, but its

implementation remains a complex task, especially under the devolved governance structure. Therefore, a primary focus for workforce development must be the radical overhaul and revitalization of the extension system. This could involve embracing the pluralistic, demand-driven models mentioned in policy documents, which leverage private sector agents, farmer field schools, and digital platforms to bridge the gap between the laboratory and the farm.

# Section 3: Sectoral Employment Deep Dive: Forestry and Allied Resources

The forestry sector in Kenya is undergoing a significant transformation, evolving from a primarily resource-extractive industry to one that is increasingly central to the nation's environmental conservation, climate action, and sustainable livelihood strategies. This shift is reshaping the employment landscape, creating new opportunities in conservation, agroforestry, and a burgeoning green economy, alongside traditional roles in commercial forestry.

## 3.1 Formal and Community-Based Forestry Employment

Employment in the forestry sector is distributed across public, private, and community-based arrangements, each playing a distinct role in the management and utilization of forest resources.

The **public sector** is anchored by two key institutions. The **Kenya Forest Service (KFS)**, established under the Forests Act (2005), is the primary government agency responsible for the management, conservation, and protection of public forest reserves.<sup>10</sup> It is a significant employer of foresters, rangers, and administrative staff across the country. The

Kenya Forestry Research Institute (KEFRI) serves as the lead research organization, mandated to undertake forestry research and generate technologies for sustainable forest management.<sup>63</sup> KEFRI employs a range of specialists, including

research scientists in fields like seed science and environmental policy, laboratory technologists, and communication officers, with job openings advertised for its various centers, including Muguga, Karura, and Gede.<sup>63</sup>

The **private sector** encompasses commercial forestry enterprises engaged in the establishment and management of industrial plantations for timber, poles, and other wood products. This sub-sector also includes downstream activities such as logging, sawmilling, and value-addition industries that process raw timber into finished goods, providing formal employment for machine operators, technicians, and factory workers.

A pivotal development in the sector's employment structure was the introduction of **Participatory Forest Management (PFM)** through the Forests Act (2005) and reinforced in subsequent policies.<sup>10</sup> This framework empowers local communities living adjacent to forests to form

Community Forest Associations (CFAs). These CFAs can enter into joint management agreements with the KFS, allowing them to participate directly in forest conservation and generate income from sustainable activities. This has created a new tier of community-based employment and livelihood opportunities, such as establishing and managing tree nurseries, engaging in ecotourism ventures, beekeeping, and the sustainable harvesting of non-timber forest products like medicinal herbs and resins.

Furthermore, there is a strong policy emphasis on increasing tree cover outside of gazetted forests through farm forestry and agroforestry. The KENAFF Farm Forestry and Afforestation Programme (2021-2030) is a prime example of this strategy. It encourages farmers to allocate at least 15% of their agricultural land to trees and sets an ambitious target of planting 10 billion trees over ten years. This initiative is designed to create widespread, decentralized employment in rural areas, particularly for youth and women, in activities like tree nursery establishment and management, tree planting, and long-term maintenance. This directly supports the constitutional and national policy goal of achieving and maintaining a tree cover of at least 10% of Kenya's land area.

## 3.2 Emerging "Green Jobs" and Climate Action

The forestry sector's role is increasingly defined by its contribution to national and global environmental goals, particularly climate change mitigation and adaptation. Both the **National Forest Programme (2016-2030)** and the **National Forest Policy (2023)** explicitly integrate forestry into Kenya's climate action plans, creating a demand for a new category of "green jobs".

This pivot is driven by international commitments and national strategies, such as the program for **Reduced Emissions from Deforestation and Forest Degradation** (**REDD+**), which aims to conserve and enhance forest carbon stocks.<sup>10</sup> The implementation of such programs necessitates a workforce with new and specialized skills. Emerging job roles and areas of employment include:

- 13. **Carbon Accounting and REDD+ Specialists:** Professionals skilled in measuring, verifying, and reporting on carbon stocks within forest ecosystems to facilitate participation in carbon markets.
- 14. **Ecosystem Restoration and Rehabilitation:** This involves large-scale, labor-intensive activities to restore degraded forests, woodlands, and critical water catchment areas, creating employment for local communities in planting indigenous trees and implementing soil and water conservation measures.<sup>9</sup>
- 15. **Sustainable Bioenergy Development:** The promotion of sustainable value chains for fuelwood and biofuels to reduce pressure on natural forests and provide alternative energy sources creates opportunities in agroforestry for energy, efficient charcoal production, and biofuel processing.<sup>9</sup>
- 16. Integrated Landscape Management: The shift towards holistic management of entire landscapes, rather than just isolated forests, is creating new professional roles. Donor-funded projects and government initiatives are now recruiting for positions such as Landscape Coordinators and Community Mobilizers for Farmer-Managed Natural Regeneration (FMNR), who require a blend of ecological, agricultural, and community engagement skills.<sup>33</sup>

This evolution from a purely extractive model to a conservation and climate service model has profound implications for workforce development. The forester of the future will need to be as proficient in community facilitation, GIS mapping, and carbon measurement as in traditional silviculture. Educational and training institutions must adapt their curricula to produce graduates equipped for these emerging green job opportunities. The demand is no longer just for individuals who can manage timber production, but for those who can manage complex ecosystems for a variety of benefits, including biodiversity, water security, and climate resilience.

## Section 4: Sectoral Employment Deep Dive: Mining and Mineral Extraction

Kenya's mining sector, though contributing a smaller fraction to the national GDP compared to agriculture, represents a significant and largely untapped source of employment and economic development. The sector is characterized by a stark dualism, with a small, formalized large-scale mining industry operating alongside a vast, informal, and labor-intensive artisanal and small-scale mining sub-sector. Understanding this dual structure is critical for mapping employment and formulating effective workforce development policies.

## 4.1 The Dualistic Structure of Mining Employment

The employment landscape in Kenyan mining is divided into two distinct worlds: the formal and the informal.

The **formal Large-Scale Mining (LSM)** sector is governed by the **Mining Act of 2016**, which provides a comprehensive legal and regulatory framework for the issuance of prospecting, retention, and mining licenses.<sup>22</sup> Operations in this sphere are typically capital-intensive and undertaken by registered national or international companies. Employment in LSM is structured, with defined roles, wages, and working conditions. A key institutional player is the

National Mining Corporation (NMC), established as the government's investment arm to hold the state's equity interest in mining operations.<sup>68</sup> The NMC is a direct employer of high-skilled professionals, including geologists, mineral processing engineers, investment analysts, and finance managers, as evidenced by its recruitment activities.<sup>69</sup> Other formal roles in the sector are found in private mining companies, mine support service providers (e.g., for drilling and blasting), and regulatory bodies.

In stark contrast is the Artisanal and Small-Scale Mining (ASM) sub-sector, which

constitutes the overwhelming majority of the workforce in the industry. While precise figures are difficult to obtain due to the sector's informality, credible estimates suggest that ASM employs between **140,000 and 250,000 miners** directly. When dependents are included, the sector supports the livelihoods of up to

**800,000 people.**<sup>5</sup> This workforce is largely informal, operating outside the legal and regulatory framework. Consequently, it is characterized by precarious employment, hazardous working conditions, widespread use of harmful substances like mercury in gold processing, and the presence of child labor.<sup>5</sup>

ASM activities are geographically widespread. Significant gold mining occurs in the western counties of Migori, Siaya, Kakamega, and Vihiga, as well as in Narok and Turkana. Gemstone mining is prominent in counties like Taita Taveta. Incomes are often low and unpredictable, though they can be a critical source of cash in rural economies. The per-capita income for an artisanal mineworker is estimated to range between KES 10,000 and KES 20,000 per month.

The gender dynamics within the ASM sector are particularly noteworthy. Women constitute a significant portion of the workforce, making up an estimated 40% of those in artisanal gold mining.<sup>5</sup> However, there is a sharp gendered division of labor. Men tend to dominate the higher-risk, but potentially more lucrative, extraction activities, while women are often concentrated in the lower-paying and labor-intensive processing roles, such as crushing ore and amalgamation.<sup>70</sup> This results in a significant gender gap in earnings, with one study noting that women comprised 38% of the workforce at a site in Osiri but yielded only 11% of the revenue share.<sup>72</sup>

#### 4.2 Employment Potential of Formalization and Value Addition

The Government of Kenya recognizes both the challenges and the immense potential of the ASM sector. The overarching goal of the **Mining and Mineral Resources Policy** is to sustainably harness mineral resources for socio-economic development, with a specific focus on formalizing and supporting the ASM sub-sector. The policy outlines strategies to mainstream ASM activities by removing barriers such as lack of recognized mineral rights, limited access to finance and technology, and providing training and market information.

A key government strategy for formalization is the encouragement of artisanal miners to form cooperatives and Savings and Credit Co-operative Organizations (SACCOs). This approach aims to improve their collective bargaining power, facilitate access to credit and equipment, and create a more organized interface for government support and regulation. As of early 2024, 228 artisanal mining SACCOs had been formalized, with a target to bring more on board.<sup>2</sup> The government's vision is to decriminalize the miners' operations by providing them with licenses and documentation that can serve as collateral for loans and asset financing.<sup>12</sup>

A parallel and equally important policy thrust is the promotion of **mineral value addition**. The government aims to move the country away from being a mere exporter of raw mineral ores towards developing local processing and beneficiation capacity. This is seen as a critical pathway to creating more numerous and higher-quality jobs and increasing the sector's contribution to GDP.<sup>12</sup> Recent initiatives under MTP IV include the establishment of mineral value addition centers for fluorspar, gold, and granite.<sup>2</sup>

The economic potential of these strategies is substantial. The government projects that with the right interventions, daily revenues for artisanal miners could increase from an average of KES 600 to around KES 1,600 per person. <sup>12</sup> Successfully formalizing and supporting the vast ASM workforce represents one of the most significant opportunities for poverty reduction and inclusive growth within the entire Bronze Economy.

However, achieving this transformation is a complex socio-economic undertaking. It requires an integrated approach that goes beyond simply issuing permits. A successful workforce development strategy for the mining sector must combine legal formalization with a comprehensive package of support services. This includes technical training in safer and more efficient mining and processing techniques (reducing reliance on mercury), financial inclusion programs to enable investment in better equipment, geological support to identify viable mineral deposits, and the development of structured markets to bypass exploitative middlemen and ensure miners receive fair prices for their products.

## Section 5: County-Level Employment Profiles and Structured Datasets

To enable effective, evidence-based planning and targeted interventions, it is essential to move beyond national aggregates and map the employment landscape of the Bronze Economy at a sub-national level. This section outlines the methodology for creating such a map and provides a template for the structured datasets for each of Kenya's 47 counties. These profiles are designed to be a practical tool for policymakers at both the national and county levels, highlighting local economic structures, key employers, and specific workforce development needs.

## 5.1 Methodology for Data Synthesis and Estimation

The county-level employment profiles presented in this report are the result of a comprehensive synthesis of data from multiple sources. As no single official dataset provides an integrated view of employment across all sectors and arrangements (formal, informal, seasonal, etc.) at the county level, a multi-pronged estimation methodology was employed.

The foundation of the analysis is quantitative production data from the **Kenya National Bureau of Statistics (KNBS)**. The **National Agriculture Production Report 2024** provides detailed county-level statistics on the area and production of major food and industrial crops, as well as livestock populations. This production data serves as a primary proxy for estimating the scale of the agricultural labor force required in each county's key value chains. For instance, counties with high tonnage of labor-intensive crops like tea or maize are estimated to have a correspondingly large agricultural workforce.

This agricultural data is supplemented by environmental statistics from the **KNBS Compendium of Environment Statistics 2023**, which provides information on land use, forest cover, and the location of protected areas by county.<sup>74</sup> This helps in estimating employment related to forestry and conservation.

For the mining sector, where formal data is scarce, the analysis relies on estimates from specialized reports and policy documents. Studies on **Artisanal and Small-scale Mining (ASM)** provide crucial estimates of the number of miners in key mining regions and identify the primary minerals being extracted.<sup>5</sup>

To capture the formal employment landscape, a systematic review of online job portals was conducted to identify the types of jobs being advertised, the key employers (both public and private), and the geographic location of demand for skilled labor in agriculture, forestry, and mining.<sup>31</sup> This provides qualitative and quantitative indicators of the formal job market within each county.

Finally, reports on Kenya's informal economy, or *Jua Kali* sector, were used to understand the broader context of informal labor, which cuts across all three primary sectors.<sup>4</sup> The estimates for casual, seasonal, and artisanal labor are derived by cross-referencing sectoral activity levels with national informal employment ratios and demographic data.

All estimates are clearly sourced and presented as ranges to reflect the inherent uncertainties in mapping a largely informal workforce. The methodology's strength lies in its triangulation of official statistics, specialized research, and real-time labor market data to build the most comprehensive picture currently possible.

## **5.2 County Profiles**

The following template is used to present the Bronze Economy employment profile for each of the 47 counties. The profile for Uasin Gishu County is provided as an illustrative example. A full compilation for all counties would be contained in an appendix to this report.

## **Uasin Gishu County: Bronze Economy Employment Profile**

#### Overview:

Uasin Gishu County is a cornerstone of Kenya's agriculture, widely recognized as part of the country's "grain basket." Its economy is heavily dominated by large-scale commercial and small-scale farming of maize and wheat. The dairy sub-sector is also a significant contributor to the local economy and livelihoods. The county hosts a robust agribusiness ecosystem, including grain milling, seed production, and agricultural machinery services, making it a hub for formal agricultural employment and innovation. Forestry is present through private plantations and farm forestry, while mining is limited primarily to quarrying for construction

materials.

## **Key Production Statistics (2023):**

- 17. Maize: Top producer in Kenya with 476,538 tonnes.
- 18. Wheat: Third-largest producer with 38,798 tonnes.
- 19. Livestock: The county has significant populations of cattle, supporting a thriving dairy industry.

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#### **Employment Landscape:**

- 20. **Agriculture:** The workforce is a mix of smallholder farmers, a substantial number of casual and seasonal laborers required for the vast grain farms, and a significant formal workforce in the well-developed agribusiness sector.
- 21. **Forestry:** Employment is concentrated in private commercial plantations and a growing number of on-farm woodlots, supported by national afforestation drives.
- 22. **Mining:** The mining footprint is small, mainly consisting of quarry workers supplying the construction industry in Eldoret and surrounding areas.

## **Key Institutions & Employers:**

- 23. **Government:** Ministry of Agriculture and Livestock Development (County Office), Kenya Forest Service (KFS), Kenya Agricultural and Livestock Research Organization (KALRO) research centers.
- 24. **Private Sector/Agribusiness:** Major grain milling companies, Kenya Seed Company, agricultural machinery dealerships (e.g., FMD, CASE IH), various private agribusinesses.
- 25. Industry Associations: Cereal Growers Association (CGA).

## **Skills and Training Infrastructure:**

- 26. **Universities:** University of Eldoret, which has a strong focus on agriculture and environmental sciences. <sup>76</sup> Moi University also has a presence.
- 27. **TVETs:** Rift Valley Technical Training Institute (RVTTI) offers courses in Agriculture Extension and Sustainable Agriculture.<sup>54</sup>

#### Structured Data Table:

The following table provides a structured estimate of the employment profile for Uasin Gishu County's Bronze Economy. This format, when replicated for all 47 counties, allows for direct comparison and facilitates the identification of regional

economic structures and workforce needs. For policymakers, this granular data is invaluable. It moves beyond national averages to reveal specific local realities, enabling the design of targeted interventions. For example, the high number of casual wage earners in Uasin Gishu points to a need for policies focused on labor rights and social protection for seasonal workers, while the significant formal agribusiness sector suggests opportunities for strengthening TVET partnerships to address specific technical skill gaps.

Table 5.1: Uasin Gishu County Bronze Economy Employment Profile (Estimated)
Sector/Sub-Sector
Agriculture
Maize & Wheat
Livestock (Dairy)
Forestry
Public/Private Plantations
Farm Forestry/Nurseries
Mining
Quarrying
Total Estimated Bronze Economy Workforce

(This profile template would be replicated for the remaining 46 counties.)

## Section 6: Cross-Cutting Analysis and Strategic Insights

Synthesizing the findings from the sectoral and county-level analyses reveals several overarching themes and systemic challenges that cut across the entire Bronze Economy. These cross-cutting issues represent the most significant leverage points for comprehensive and impactful national workforce development policy. Addressing them holistically is essential for unlocking the full potential of agriculture, forestry, and mining in Kenya.

## 6.1 The Challenge of Informality and Decent Work Deficits

The most pervasive characteristic of the Bronze Economy workforce is its profound informality. An estimated 15 million Kenyans derive their livelihoods from the informal economy, which employs five times more people than the formal sector and is creating jobs at a much faster rate.<sup>4</sup> This reality is acutely felt across all primary sectors. In agriculture, it manifests as millions of smallholder farmers operating outside formal market structures, alongside a vast pool of casual and seasonal laborers who lack formal contracts and social protection.<sup>27</sup> In mining, the sector is dominated by up to 250,000 artisanal miners working in unregulated and often dangerous conditions.<sup>5</sup> Even the support systems, like the

Jua Kali artisans who fabricate and repair farm tools, are part of this informal fabric.<sup>28</sup>

This widespread informality creates a significant **decent work deficit**. This deficit is characterized by several interconnected problems. Wages are often extremely low and fall below the statutory minimums; for example, unskilled agricultural workers have a minimum monthly wage of around KES 7,500, a figure that is difficult to enforce in casual arrangements.<sup>35</sup> Employment is precarious, with no job security, benefits, or formal grievance mechanisms. Workers lack social protection, such as health insurance through the NHIF or retirement savings through the NSSF, leaving them highly vulnerable to economic shocks and health crises.<sup>78</sup> Finally, working conditions are frequently hazardous, particularly in artisanal mining where exposure to mercury and risk of mine collapses are common, and in agriculture where workers may be exposed to pesticides without adequate protection.<sup>5</sup> Addressing this decent work deficit is not just a labor rights issue; it is a fundamental economic development

challenge that impacts productivity, poverty, and inequality.

## 6.2 Youth and Women: Untapped Potential and Systemic Barriers

Women and youth are central to the Bronze Economy workforce, yet they face systemic barriers that limit their productivity, income, and agency. While women constitute a large proportion of the agricultural labor force and up to 40% of artisanal gold miners, they are often concentrated in the lowest-paid and most labor-intensive roles.<sup>5</sup> In ASM, for example, a sharp gendered division of labor relegates women to processing activities, where they earn a fraction of the revenue captured by men in extraction.<sup>72</sup> In agriculture, women's access to critical resources like land, credit, and extension services remains constrained, limiting their ability to transition from subsistence to commercial farming.

Youth unemployment is a major national concern, with rates as high as 64%.<sup>80</sup> While the agricultural sector has the potential to absorb a large number of young people, it is often perceived as unattractive, high-risk, and lacking in modern appeal.<sup>80</sup> This has led to a trend where youth are opting out of agriculture in favor of other informal sector activities like the

boda boda business, threatening future food security and creating a generational gap in farming knowledge.<sup>81</sup> National policies and programs, such as the Youth Enterprise Development Fund (YEDF) and initiatives under the BETA agenda, aim to make agriculture more appealing to youth by promoting agribusiness, technology, and entrepreneurship.<sup>80</sup> However, the success of these programs depends on fundamentally changing the risk-reward calculation for young people considering a career in the primary sectors.

## 6.3 The National Skills Mismatch: Bridging the Gap Between Education and Industry

A significant structural challenge is the mismatch between the skills being supplied by the education system and the skills demanded by a modernizing Bronze Economy. As detailed in Section 2.3, Kenya has a strong network of universities and TVET institutions offering a wide range of qualifications in agriculture, forestry, and, to a lesser extent, mining.<sup>83</sup> However, the curriculum and training methodologies are not always aligned with the practical needs of the industry.

The World Bank and FAO have highlighted the need for skills that support the transition to a more productive, commercial, and climate-resilient agricultural sector. This includes expertise in digital agriculture and AgTech, which are being promoted through platforms like KALRO's Big Data Platform and the One Million Farmer Platform. In forestry, the shift towards climate action is creating a demand for "green skills" in ecosystem management, carbon accounting, and bioenergy, which may not be adequately covered in traditional forestry programs. In mining, there is a critical need for practical training in safer and more efficient ASM techniques to support the formalization agenda.

Closing this skills gap requires a more demand-driven approach to education and training. This involves fostering stronger partnerships between industry and academia to ensure that curricula are relevant and that students receive high-quality, practical experience through industrial attachments and work-integrated learning.<sup>89</sup> Without this alignment, Kenya risks producing graduates whose skills do not match the jobs of the future in the very sectors that are most critical to its economy.

## **6.4 Labor Migration: Drivers and Consequences**

Labor migration patterns, both internal and international, are a significant feature of the Bronze Economy workforce. Much of this migration is driven by the search for better economic opportunities and as a coping mechanism against poverty and climate-related shocks.<sup>91</sup>

Rural-to-urban migration is a dominant trend, with men, in particular, leaving rural households to seek non-agricultural jobs in cities like Nairobi and Mombasa. This outmigration has significant consequences for the agricultural sector. It leads to a loss of on-farm labor, which can result in households reducing the area they cultivate or shifting to less labor-intensive crops. It also increases the workload and responsibilities of the women who are "left behind," who must take on tasks previously performed by men, such as ploughing and fencing, often in addition to

their existing domestic and caregiving duties. While remittances sent back by migrants are a crucial source of income for many rural households—used for food, school fees, and sometimes for hiring farm labor—they do not fully compensate for the loss of household labor capacity.

There is also significant rural-to-rural migration, often driven by agricultural seasonality and climate variability. Laborers may move to irrigated horticultural regions for seasonal work, or pastoralists may move in search of pasture and water. <sup>91</sup> The Kenya-UK Seasonal Workers Scheme is a more formalized version of this, providing opportunities for young Kenyans to gain experience and income from farm work abroad. <sup>94</sup> Understanding these complex migration dynamics is essential for workforce planning, as they affect labor availability, household resilience, and the gendered division of labor in rural areas.

# Section 7: Policy and Strategic Recommendations for National Workforce Development

The comprehensive mapping and analysis of Kenya's Bronze Economy workforce reveal a complex landscape of immense potential constrained by systemic challenges. To unlock this potential and align the sectors with the goals of Vision 2030 and the BETA agenda, a series of targeted, actionable, and integrated policy interventions are required. The following recommendations are designed to guide national and county governments, educational institutions, and development partners in building a more productive, inclusive, and resilient workforce for the agriculture, forestry, and mining sectors.

## 7.1 For National Policy and Coordination (The National Treasury, Ministry of Labour)

Recommendation 1: Develop an Integrated Bronze Economy Workforce Strategy.

The challenges of informality, skills mismatches, and decent work deficits are interconnected and cut across all three primary sectors. Currently, these issues are often addressed in silos

by different ministries. A cross-ministerial Integrated Bronze Economy Workforce Strategy should be formulated, co-led by The National Treasury and Planning and the Ministry of Labour and Social Protection, with active participation from the sectoral ministries. This strategy would harmonize labor, education, finance, and sectoral policies to create a coherent framework for action. Its objectives should include setting national targets for formalization, establishing standards for decent work in the primary sectors, and aligning national skills development plans with the specific needs of agriculture, forestry, and mining value chains.

Recommendation 2: Launch a "Decent Work in the Informal Economy" Initiative. Given that the vast majority of the Bronze Economy workforce is informal, a dedicated initiative is needed to address the prevalent decent work deficits. This initiative should focus on practical mechanisms to extend social protection (NHIF and NSSF) to casual laborers, smallholder farmers, and artisanal miners, potentially through subsidized schemes or leveraging mobile money platforms for contributions. It should also strengthen the capacity of labor inspectorates to enforce minimum wage regulations and Occupational Health and Safety (OHS) standards in commercial farms, quarries, and mines, thereby protecting the most vulnerable workers.35

Recommendation 3: Scale Up Youth-in-Agribusiness Financing and De-risking. Access to finance remains a primary barrier preventing youth from engaging in agriculture and other primary sector enterprises.6 National government should reform and expand existing funds like the Youth Enterprise Development Fund (YEDF) to specifically target and de-risk start-ups in the Bronze Economy. This could involve creating blended finance models that combine public funds with private investment, offering credit guarantee schemes to commercial banks to encourage lending to young agri-preneurs, and providing patient capital for innovative ventures in AgTech, value addition, and green enterprises.

## 7.2 For Sectoral Planning (Ministries of Agriculture, Forestry, Mining)

Agriculture: The most critical intervention is the revitalization and digitization of the agricultural extension service. The Ministry of Agriculture and Livestock Development should spearhead a program to rebuild the capacity of public extension officers while simultaneously creating an enabling environment for a pluralistic system. This includes accrediting and supporting private sector extension providers, scaling up the Farmer Field School model, and fully operationalizing digital platforms like KALRO's KAOP to provide real-time, location-specific advisories to millions of farmers via mobile technology.<sup>6</sup>

Forestry: To capitalize on the transition to a green economy, the Ministry of

Environment, Climate Change and Forestry should develop a **National Green Jobs Certification Framework**. This framework would define the competencies and standardize the qualifications for emerging roles in the sector, such as carbon accountants, ecosystem restoration technicians, community forest managers, and bioenergy specialists. This would provide clear career pathways, guide curriculum development in TVETs, and ensure a supply of skilled labor to meet the targets of the National Forest Programme and Kenya's climate commitments.<sup>9</sup>

Mining: The Ministry of Mining, Blue Economy and Maritime Affairs should accelerate the **ASM formalization program** by establishing one-stop-shop **County Mining Hubs** in key mining regions. These hubs would serve as an integrated service delivery point for artisanal miners, providing assistance with licensing and permit applications, access to geological data on viable deposits, technical training on safer and more efficient mining and processing methods (including mercury-free alternatives), and linkages to financial institutions and fair-trade markets. This would operationalize the goals of the Mining and Mineral Resources Policy and directly address the key barriers faced by the ASM community.<sup>12</sup>

## 7.3 For County-Level Implementation (Council of Governors, County Governments)

Recommendation 1: Develop County-Specific Bronze Economy Development Plans. Using the structured county-level datasets provided in Section 5 of this report, each of the 47 County Governments should develop a tailored Bronze Economy Development Plan. These plans should identify the county's unique value chains, employment structures, and skills gaps, and outline specific, locally relevant strategies for promoting investment, supporting smallholders and artisans, and creating jobs. This will ensure that devolved funds and efforts are aligned with both national goals and local realities.

Recommendation 2: Strengthen County-Level Extension and Cooperative Services. As agriculture and cooperative services are devolved functions, County Governments must prioritize investment in rebuilding the capacity of their frontline staff. This includes recruiting and training more agricultural extension officers and cooperative officers, equipping them with modern tools and knowledge (including digital literacy), and ensuring they have the operational budgets to effectively reach farmers and artisanal mining groups within their jurisdictions.

### 7.4 For Education and Training Providers (Universities, TVETs)

Recommendation 1: Modernize Curricula for Industry Relevance.

Universities and TVETs must proactively review and update their curricula for agriculture, forestry, and mining programs. This modernization should be informed by the skills demands of the evolving Bronze Economy. Curricula should integrate modules on digital technologies (precision agriculture, GIS), climate change adaptation and mitigation, value chain management, agribusiness entrepreneurship, and green technologies. For example, diploma programs in agriculture should explicitly include units on sustainable practices and farm business management, as seen in some forward-looking institutions.83 Recommendation 2: Foster Industry-Linked Competency-Based Training.

To bridge the gap between theory and practice, educational institutions must establish formal, structured partnerships with key industry players and employers. This includes collaborating with industry associations like KENAFF, the Kenya Flower Council, and the Kenya Chamber of Mines to co-design curricula. It also means making high-quality, supervised industrial attachments a mandatory and well-resourced component of all degree and diploma programs, ensuring that students graduate with the practical, hands-on experience that employers require.90

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# The Gold Economy: A Comprehensive Analysis of Kenya's Financial Services Employment Landscape

Part I: The Macro Landscape of Financial Services Employment in Kenya

**Executive Summary: The State of the Gold Economy Workforce** 

Kenya's financial services sector, herein termed the "Gold Economy," is undergoing a profound and multifaceted transformation. The employment landscape is characterized by a dual-track evolution, where a deeply entrenched traditional banking and insurance industry coexists and increasingly competes with a dynamic, technology-driven digital finance ecosystem. This report provides a comprehensive analysis of the work opportunities within this critical sector, documenting the full spectrum of roles from entry-level to executive, across both formal and informal arrangements.

Key findings reveal a workforce landscape heavily concentrated in the Nairobi Metropolitan Region, which serves as the undisputed hub for strategic, technical, and executive functions. Concurrently, regional centers like Mombasa and Kisumu are expanding as vital hubs for customer-facing and operational roles. A significant trend is the increasing formalization and professionalization of the microfinance and SACCO sub-sectors, which are now demanding skills in audit, risk, and IT that mirror those in commercial banking.

The analysis further highlights the emergence of a "blended" workforce model, where even the most established institutions are leveraging temporary and contract staff for

specialized functions, signaling a shift away from the traditional "job for life" paradigm. The most critical development, however, is the widening skills gap. The rapid digitization of finance has created immense demand for professionals with competencies in data science, software engineering, and cybersecurity—skills that are often misaligned with the output of traditional academic programs. This has given rise to new "techno-governance" roles, such as IT auditors and technology risk managers, who bridge the gap between finance and technology.

This report offers strategic recommendations for policymakers, educational institutions, and industry players to address these shifts. Aligning workforce development with the sector's trajectory is paramount for sustaining the growth of Kenya's Gold Economy and ensuring its human capital remains a competitive advantage.

## Chapter 1: Anatomy of the Kenyan Financial Services Job Market

The Kenyan financial services job market is a vibrant and complex ecosystem, supported by a robust digital infrastructure for talent acquisition. Its structure reveals a sophisticated and stratified workforce, with diverse employment arrangements catering to the evolving needs of the industry.

## 1.1 Analysis of Employment Posting Volume and Frequency

The scale and activity of the job market are evident from the high volume of postings on major national employment platforms. Aggregators like BrighterMonday, which boasts a database of over 1.1 million job-seekers, Fuzu, MyJobMag, and Career Point Kenya serve as the primary conduits between employers and talent. Careerjet, another major platform, lists over 5,700 jobs published in Kenya at any given time, indicating a liquid and active market for professionals.

These platforms provide foundational categories that allow for a broad analysis of the market's composition. Key categories such as "Banking, Finance & Insurance" and "Accounting, Auditing & Finance" consistently feature a high number of vacancies,

underscoring the sector's significant contribution to formal employment.<sup>1</sup> The frequency of new postings from leading financial institutions like Equity Bank, KCB Group, Britam, and various regulatory bodies demonstrates continuous demand across a wide range of functions.<sup>6</sup>

#### 1.2 Breakdown of Employment Structures

The Gold Economy utilizes a variety of employment structures, reflecting a strategic blend of stability and flexibility.

- 122. **Permanent Roles:** This remains the standard arrangement for core functions within established institutions. Senior management, branch operations, and core underwriting roles in major banks and insurance companies are typically offered on a permanent basis, providing career stability and long-term pathways for advancement.<sup>7</sup>
- 123. **Contract/Temporary Roles:** There is a growing reliance on contract and temporary staff, not only for administrative support but also for highly specialized, project-based work. The Capital Markets Authority (CMA), for instance, frequently advertises temporary assistant positions in critical areas like Anti-Money Laundering/Combating the Financing of Terrorism (AML/CFT), Legal Affairs, and Investigations. Similarly, CIC Insurance Group lists numerous contract-based roles, including "Business Development Manager" and "Client Relations Assistant". This trend points to a strategic shift within even the most traditional institutions. The need to manage headcount, respond with agility to market changes, or acquire specialized skills for specific projects—such as digital transformation or regulatory updates—is driving the adoption of a more flexible workforce. This erosion of the "job for life" model means that professionals must be prepared for project-based engagements.
- 124. **Internships and Graduate Programs:** These serve as a crucial, formalized pipeline for new talent entering the sector. These are not informal attachments but structured, often year-long programs designed to build a pool of skilled professionals. The Central Bank of Kenya (CBK) runs a highly regarded one-year internship program with opportunities in Finance, Research, IT, and other core functions. Commercial banks are major players in this area, with Absa Bank offering an 18-month Graduate Talent Program and Standard Chartered running

- a 10-week internship.14
- 125. **Freelance/Gig Economy:** While less visible through formal job postings, the operating models of global and remote-first fintech companies like Tala and Branch imply the use of freelance and gig-based talent, particularly in software development, data science, and design.<sup>16</sup>

### 1.3 Mapping the Hierarchy of Roles

The financial services employment landscape is clearly stratified, with well-defined levels of seniority. Job portals like BrighterMonday allow users to filter vacancies by experience level, including "Internship & Graduate," "Entry level," "Mid level," "Senior level," and "Executive level," reflecting the structured nature of career progression in the sector.<sup>1</sup>

This hierarchy is consistent across all sub-sectors. At the entry level, one finds roles such as "Assistant Underwriter" at APA Life or "Relationship Officer" at Equity Bank.<sup>6</sup> Mid-level positions include roles like "Senior Financial Analyst" at the CMA or "Manager, Enforcement".<sup>10</sup> At the senior and executive tiers, positions include "General Manager – Information Systems Audits" at Equity Bank and "Director, CBK – Institute of Monetary Studies" at the Central Bank.<sup>6</sup> This clear stratification allows for the mapping of career pathways, where professionals can chart a course from entry-level positions to executive leadership.

## Chapter 2: Geographic Distribution and the Future of Work

The physical and digital geography of Kenya's Gold Economy is marked by the clear dominance of the Nairobi Metropolitan Region as its strategic core, complemented by the growth of regional centers for operational and sales functions and an emerging trend towards remote work, championed by the fintech sector.

## 2.1 The Primacy of the Nairobi Metropolitan Hub

Nairobi stands as the unequivocal nerve center of Kenya's financial services industry. The vast majority of corporate headquarters for banks, insurance companies, regulatory bodies, and fintech firms are located within the city. <sup>19</sup> This concentration means that strategic, technical, and executive roles are almost exclusively based in the capital.

High-level positions that shape the industry's direction, such as "Head of Digital Payment Services" at the Central Bank of Kenya, "General Manager – Information Systems Audits" at Equity Bank, "Senior Manager ICT" at the Capital Markets Authority, and "Finance and Administration Manager" at Strathmore Business School, are all located in Nairobi. Furthermore, the most specialized and in-demand technical roles, like "Data Scientist" and "Machine Learning Engineer" at fintech firms, are also concentrated in the metropolitan hub, drawn by the proximity to talent pools, investors, and industry partners. <sup>16</sup>

# 2.2 Coastal and Regional Centers: Opportunities in Mombasa, Kisumu, and Beyond

While Nairobi holds the strategic reins, other urban centers have become crucial for business growth and customer service delivery. Job platforms like BrighterMonday and Career Point Kenya feature dedicated search filters for cities such as Mombasa, Kisumu, Nakuru, and Eldoret, indicating a significant volume of opportunities outside the capital.<sup>1</sup>

The roles available in these regional centers are predominantly client-facing and operational. For example, analysis of job postings reveals positions like "Customer Relationship Officer" for a SACCO and "Branch Operations Team Member" for Java House in Mombasa. Britam actively recruits for "Corporate Sales Executive" roles in Kisumu, while APA Life seeks "Assistant Underwriters" in Eldoret and Kitengela. This geographic distribution reflects a deliberate strategy by major institutions to embed their sales and service functions within key economic regions. Equity Bank's recruitment for a "Regional Relationship Manager - Biashara Banking (Nyanza/Western)" is a prime example of placing leadership responsible for business development directly within the markets they serve.

# 2.3 The Rise of Remote and Digital Work Arrangements

The global shift towards flexible work arrangements is making inroads into Kenya's financial sector, led by the technology-driven fintech industry. "Remote (Work From Home)" is a popular and searchable job category on major platforms, signaling growing candidate interest and employer offerings.<sup>1</sup>

Fintech companies are at the forefront of this trend. Tala, a digital lender, explicitly defines its culture as "remote-first," providing its Nairobi office as an optional resource for its team. Similarly, Cellulant, a pan-African payments company, operates with a global workforce that collaborates "asynchronously across time zones," with many employees working remotely.

While traditional banking and insurance firms remain more office-centric, there are signs of adaptation. Absa Bank, for instance, lists "Hybrid" work arrangements for some positions, although many of these are currently based within its parent company operations in South Africa.<sup>27</sup> This indicates that the model is part of the broader corporate strategy and may see wider implementation in Kenya.

The geographic and functional distribution of jobs reveals a distinct "hub-and-spoke" model governing the Gold Economy's workforce. The strategic, technical, and product development functions—the "brain" of the sector—are physically consolidated in the Nairobi hub. In contrast, the sales, customer service, and operational functions—the "arms and legs"—are decentralized to regional centers to be closer to the customer base. This structure has profound implications for regional economic development and talent mobility. For professionals based in Mombasa, Kisumu, or Eldoret to advance into senior management or specialized technical roles, relocation to Nairobi is often a prerequisite. This dynamic risks creating a "brain drain" from the regions, further cementing Nairobi's economic dominance and posing a challenge for equitable national development.

**Table 2.1: Geographic Distribution of Financial Services Opportunities** 

The following table provides a high-level overview of the geographic distribution of job types across key sub-sectors, illustrating the concentration of roles.

Sub-Sector	Role Type	Nairobi Metropolitan	Mombasa & Coastal	Regional Centers (Kisumu, Eldoret, Nakuru)	Remote/Hybr id
Commercial & Corporate Banking	Executive & Strategic	High	Low	Low	Low
	Technical & Operations	High	Medium	Medium	Low
	Sales & Relationship Mgmt	High	High	High	Low
Insurance & Actuarial	Executive & Actuarial	High	Low	Low	Low
	Underwriting & Claims	High	Medium	Medium	Low
	Sales & Business Dev.	High	High	High	Low
Fintech & Digital Finance	Executive & Product Mgmt	High	Low	Low	Medium
	Technology & Data Science	High	Low	Low	High
	Operations & Support	High	Low	Low	Medium
Capital	Regulatory &	High	Low	Low	Low

Markets & Asset Mgmt	Analyst				
	Portfolio Mgmt	High	Low	Low	Low
Regulatory & Governmen t	All Roles	High	Low	Low	Low

Data synthesized from job postings on platforms <sup>1</sup> and company career pages. <sup>6</sup> "High" indicates a majority of roles, "Medium" a significant number, and "Low" a small number or absence of roles.

# Part II: Sub-Sector Employment Deep Dive

# Chapter 3: Commercial, Corporate, and Investment Banking

The banking sub-sector remains the bedrock of the Gold Economy, offering the largest volume and variety of employment opportunities. These roles can be broadly segmented into commercial/retail banking, corporate/business banking, and the more specialized field of investment banking.

# 3.1 Core Roles and Responsibilities

126. **Commercial and Retail Banking:** This is the most visible face of the banking industry, focused on serving individual customers and small businesses. The workforce is built around branch operations and direct customer interaction. Key roles include the **Branch Manager**, who oversees the overall performance and operations of a branch <sup>29</sup>; the

Chief Teller, responsible for managing cash operations and teller staff <sup>9</sup>; the Relationship Manager - Personal Banking, tasked with managing and growing a portfolio of individual clients <sup>6</sup>; and the

Relationship Officer, who handles day-to-day customer service and sales.<sup>6</sup>

- 127. Corporate and Investment Banking: This segment caters to large corporations, institutions, and high-net-worth individuals, demanding a more sophisticated skillset in financial analysis and strategic client management. Roles include the Head of Corporate Credit Origination, who leads the process of structuring and approving large loans for corporate clients <sup>27</sup>; the Business Growth and Development Manager, responsible for identifying and securing new corporate business <sup>6</sup>; and the Regional Relationship Manager Biashara Banking, who manages relationships with medium-to-large enterprises within a specific geographic region.<sup>25</sup>
- 128. Investment Banking and Wealth Management: Often operating through specialized subsidiaries or divisions, this area focuses on managing assets and providing complex financial advice. Co-operative Bank, for example, has Co-optrust Investment Services Limited, which hires for roles like Portfolio Manager and Investment Analyst. Equity Bank employs

  Wealth Management Specialists to partner with relationship managers and provide tailored investment solutions to affluent clients. Professionals with the Chartered Financial Analyst (CFA) designation are particularly valued in this high-stakes environment.

#### 3.2 Key Employers

The banking landscape is dominated by a few large, systemically important institutions that are the primary sources of employment. These include Tier 1 banks such as **Equity Bank** <sup>6</sup>,

KCB Group 7,

Co-operative Bank of Kenya 9,

Absa Bank Kenya 27,

NCBA Group 28, and the Kenyan operation of the multinational

**Standard Chartered Bank**. <sup>15</sup> These banks maintain extensive career portals and are constantly recruiting for a wide array of positions across all levels of seniority and function.

# Chapter 4: The Insurance and Actuarial Services Sector

The insurance sector is a major employer within the Gold Economy, offering a diverse range of careers from sales and customer service to highly technical roles in risk assessment and actuarial science.

# 4.1 Core Roles and Responsibilities

129. Sales and Business Development: As the lifeblood of any insurance company, this function is geographically widespread. Common roles include Corporate Sales Executive, focused on securing group policies with businesses <sup>24</sup>:

Business Development Officer, tasked with identifying new market opportunities <sup>8</sup>; and

Assistant Business Developer, who supports the sales process by preparing quotations and liaising with clients.<sup>18</sup>

- 130. **Underwriting and Claims:** These are the core operational functions of an insurer. The **Assistant Underwriter** is responsible for assessing the risk of potential clients and determining policy terms and premiums. <sup>18</sup> On the other side of the policy lifecycle, the
  - Benefits Payment Analyst processes and verifies claims to ensure legitimate payouts are made promptly.<sup>32</sup> Specialized roles like
  - Case Management Officer are also emerging, particularly in medical insurance, to manage complex claims and coordinate care.<sup>8</sup>
- 131. **Actuarial Services:** This is the highly quantitative and predictive heart of the insurance business. **Actuarial Analysts** and **Actuarial Specialists** use statistical models to analyze data, calculate risks, and determine pricing and reserve levels.<sup>8</sup>

These roles require specialized academic qualifications, typically a Bachelor's degree in Actuarial Science.<sup>33</sup>

132. **Management and Operations:** This category includes leadership and support roles such as the **Assistant Manager**, **Medical Contact Center**, who oversees customer service operations for health insurance clients.<sup>8</sup> The sector is also overseen by the Insurance Regulatory Authority (IRA), which employs professionals in roles like

Manager, Internal Audit to ensure industry compliance and stability.34

# 4.2 Key Employers

The primary employers in this sector are the major insurance underwriters. These include **Britam Holdings**, a diversified financial services group with a large insurance arm <sup>8</sup>;

Jubilee Holdings, another leading regional insurer 35;

CIC Insurance Group 11; and

**APA Insurance**, which is part of the Apollo Group. <sup>18</sup> In addition to these private companies, the

Insurance Regulatory Authority (IRA) is a key public sector employer for professionals with expertise in insurance supervision and governance.<sup>34</sup>

# Chapter 5: Microfinance and the SACCO Movement

The microfinance and SACCO (Savings and Credit Co-operative) sector represents a vital component of Kenya's Gold Economy, driving financial inclusion at the grassroots level. Historically viewed as less formal than commercial banking, this sector is undergoing a significant professionalization, creating demand for a new range of skilled roles.

### 5.1 Core Roles and Responsibilities

Employment in this sector is geared towards serving individuals, small-scale entrepreneurs, and member-based communities. Foundational roles include positions like **Accountant** at microfinance institutions such as Bayes.<sup>3</sup> At the co-operative level, the Kenya Union of Savings and Credit Cooperatives Limited (KUSCCO) hires for front-line positions like

# Customer Relationship Officer to manage member interactions.<sup>23</sup>

However, a clear trend towards greater formalization and regulatory alignment is evident in the types of specialized roles now being advertised. SACCOs are no longer just hiring tellers and loan officers. Safaricom Sacco Ltd, for example, has posted vacancies for a **Senior Auditor** and a **Risk and Compliance Officer**, positions that require sophisticated skills in financial oversight and governance.<sup>37</sup> Similarly, KUSCCO has sought an

ICT Assistant Officer, indicating a growing reliance on technology for operations and service delivery.<sup>23</sup>

This professionalization is driven from the top down by the sector's regulator, the SACCO Societies Regulatory Authority (SASRA). SASRA itself is a key employer of financial professionals, actively recruiting for roles such as Compliance Officers and a Senior Internal Auditor.<sup>38</sup> The very existence of a robust regulator hiring for enforcement and audit roles demonstrates the increasing complexity and formal structure of the SACCO landscape. This evolution signifies a move away from informal, community-based lending towards a more structured, regulated, and professionally managed financial sub-sector. Consequently, this creates a new and expanding employment market for professionals who possess banking-level skills in audit, risk management, compliance, and information technology, but who can adapt these competencies to the unique, member-owned business model of SACCOs.

# Chapter 6: Capital Markets, Securities, and Asset Management

Kenya's capital markets form a sophisticated and highly regulated segment of the

Gold Economy, providing employment for professionals specializing in investment analysis, securities trading, and regulatory oversight.

#### 6.1 Core Roles and Responsibilities

The employment landscape in this sub-sector is shaped by its key functions: regulation, investment management, and trading.

- 133. Regulatory and Supervision: The Capital Markets Authority (CMA) is the central employer and regulator. The job titles at the CMA offer a clear window into the market's priorities: Senior Manager Approvals, Analysis & Issuer Governance; Senior Financial Analyst; Manager Enforcement; and Temporary Assistant AML/CFT/CPF.<sup>10</sup> These roles underscore the critical importance of market supervision, corporate governance, financial analysis, legal enforcement, and combating financial crime.
- 134. Investment Professionals: The Chartered Financial Analyst (CFA) designation is widely recognized as the gold standard for professionals in this field. The CFA Institute outlines clear career paths in Portfolio Management, Research, Risk Analysis, and Consulting. A scan of CFA Society East Africa members reveals job titles that reflect these paths, including Investment Analyst, Senior Investment Analyst, Portfolio Analyst, and specialized roles like Climate Finance Analyst. These professionals are responsible for analyzing investment opportunities, managing portfolios of assets, and providing expert financial advice.
- 135. **Brokerage and Trading:** This area involves the buying and selling of securities on behalf of clients. Banks often have dedicated securities trading arms, such as Co-operative Bank's subsidiary, **Kingdom Securities**. Job titles directly related to this function include
  - **Corporate Sales Dealer**, who executes trades and manages relationships with institutional clients.<sup>9</sup>

#### 6.2 Key Institutions

The capital markets ecosystem is comprised of a network of interconnected institutions. The **Capital Markets Authority (CMA)** serves as the primary regulator and a significant employer of legal and financial professionals. <sup>10</sup> Professional bodies, most notably the

**CFA Society East Africa**, are crucial hubs for networking, professional development, and career opportunities.<sup>39</sup> Key employers of investment professionals include dedicated

**asset management firms** like GenAfrica Asset Managers, the investment divisions of **insurance companies** like Jubilee Life Insurance, and **securities brokerage firms** such as Kingdom Securities.<sup>31</sup>

#### **Chapter 7: The Fintech and Digital Finance Revolution**

The fintech and digital finance sector is the most dynamic and disruptive force within Kenya's Gold Economy. It is characterized by innovation, rapid growth, and a demand for a fundamentally different skillset compared to traditional finance.

#### 7.1 Core Roles and Responsibilities

Employment in fintech is heavily skewed towards technology, data, and productcentric roles.

- 136. **Technology and Engineering:** This is the foundational pillar of any fintech company. Job titles reflect a deep need for software development expertise: **Senior Backend Engineer, Full Stack Developer, Principal: Database Engineer, BPM (Business Process Management) Developer,** and even specialized hardware-focused roles like **Engineer Data Center Mechanical** for large-scale operations like M-Pesa.<sup>6</sup> The required skills are explicitly technical and include programming languages like Python, database management with SQL, and experience with cloud infrastructure platforms like AWS.<sup>17</sup>
- 137. **Data Science and Analytics:** Data is the fuel for fintech innovation, used for everything from credit scoring to fraud detection and product personalization.

This has created immense demand for roles such as **Senior Data Scientist** and **Senior Analyst: Business Intelligence**. <sup>16</sup> These professionals are tasked with analyzing vast datasets to extract actionable insights that drive business strategy.

- 138. **Product and Design:** Creating intuitive and engaging digital products is paramount. This function is driven by roles like **Principal Product Manager**, who defines the product vision and roadmap; **UX (User Experience) Research Manager**, who studies user behavior to inform design; and **User Experience Designer**, who creates the actual interface and flow of the application.<sup>9</sup>
- 139. Digital Marketing and Growth: Acquiring and retaining users in a competitive digital landscape requires specialized marketing skills. Roles like Brand Specialist at M-Pesa Africa and Business Development Executive at Cellulant focus on creating digital campaigns and strategic partnerships to drive growth.<sup>26</sup>

#### 7.2 Key Employers

The fintech landscape is a mix of pioneering local and global players. **M-Pesa Africa/Safaricom** is a dominant force, leveraging its telecommunications infrastructure to provide widespread digital financial services. <sup>41</sup> Digital lenders like

Tala and Branch International have established significant operations in Kenya, hiring aggressively for tech and data talent.<sup>16</sup> Pan-African payment gateways like

Cellulant are also major employers, with a significant presence in Nairobi.<sup>26</sup>

Crucially, traditional banks are not standing still. They are actively investing in their own digital capabilities, creating fintech-style roles within their organizations. The Central Bank of Kenya's creation of a **Head of Digital Payment Services** role and Equity Bank's recruitment for a **Lead Technical Product Manager for Cards, ATMs, and Switch** demonstrate this convergence.<sup>19</sup>

Table 7.1: Comparative Skill Requirements - Traditional Banking vs. Fintech

The following table starkly illustrates the paradigm shift in skill requirements between traditional banking and the modern fintech sector. It serves as a blueprint for understanding the evolving demands of the Gold Economy.

Skill Category	Traditional Banking Role (Credit Officer)	Required Skills	Fintech Role (Data Scientist - Credit)	Required Skills
Data Analysis	Financial statement analysis, Ratio analysis, Cash flow assessment	Manual analysis of audited financials, Qualitative judgment	Statistical modeling, Predictive analytics, Big data analysis	Python/R programming, SQL for data extraction, Machine learning libraries (e.g., Scikit- learn) 17
Customer Assessment	Face-to-face interviews, Character assessment, Collateral valuation	Interpersonal skills, Negotiation, Physical asset appraisal	Algorithmic credit scoring, Behavioral data analysis	Building and validating predictive models, A/B testing, Digital footprint analysis <sup>16</sup>
Technology Proficiency	Core banking software proficiency, MS Office (Excel)	Basic software usage	Cloud computing (AWS), API integration, Version control (Git)	Advanced programming, Cloud platform management, Software development lifecycle tools <sup>16</sup>
Product Development	Adapting existing loan products	Limited; follows established product guidelines	Creating new digital loan products from scratch	Agile methodologies, User-centered design, Prototyping, UX research <sup>9</sup>
Risk Management	Credit risk policy adherence,	Following procedural checklists,	Real-time fraud detection algorithms,	Building fraud detection models,

Manual fraud checks	Manual review of transactions	Model risk management	Understanding algorithmic bias, Cybersecurity principles <sup>29</sup>
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# Chapter 8: The Pillars of Governance: Risk Management, Compliance, and Audit

As Kenya's financial sector grows in complexity and becomes more digitized, the functions of risk management, compliance, and audit have become indispensable pillars supporting its stability and integrity. These governance roles are no longer back-office functions but are now central to the strategic operations of every institution in the Gold Economy.

# 8.1 Core Roles and Responsibilities

Governance is a cross-cutting discipline, with specialized professionals embedded in every sub-sector. The demand for these skills is universal, from regulators to banks, insurers, and fintechs. Key roles include:

- 140. Audit: Manager, Internal Audit at the Insurance Regulatory Authority <sup>34</sup>, Senior Internal Auditor at SASRA <sup>38</sup>, and General Manager Information Systems Audits at Equity Bank.<sup>6</sup> These roles provide independent assurance that internal controls are effective and processes are sound.
- 141. Risk Management: Senior Manager, Enterprise Risk Management (ERM) at a fintech like Cellulant <sup>26</sup>,

Head of Fraud Strategy at Absa Bank 29, and

**Risk and Compliance Associate** at Branch International.<sup>42</sup> These professionals are responsible for identifying, assessing, and mitigating a wide range of risks, from credit and market risk to operational and reputational risk.

142. **Compliance: Financial Crime Compliance Manager** at Equity Bank <sup>6</sup> and assistants specializing in

**AML/CFT** at the CMA.<sup>10</sup> These roles focus specifically on ensuring adherence to legal and regulatory requirements, with a heavy emphasis on preventing money laundering and other financial crimes through robust Know Your Customer (KYC) procedures.

The increasing digitization of financial services has created entirely new categories of risk, such as cybersecurity threats, data privacy breaches, systemic failures from technology dependencies, and the potential for bias in algorithms used for credit scoring. This has led to the emergence of a new class of "techno-governance" professionals. These are not traditional auditors or compliance officers; they are hybrid experts who must understand both financial principles and complex technology.

The job market reflects this fusion of skills with titles like **General Manager – Information Systems Audits**, who must be capable of auditing a bank's IT infrastructure, not just its financial ledgers.<sup>6</sup> Absa Bank seeks a

Senior Specialist: Change, Technology & Cyber Risk, a role that directly links technological change to risk management.<sup>27</sup> Co-operative Bank has a position for a

Head of ICT Risk and Control, explicitly placing risk management within the technology domain. These roles require a unique combination of expertise: the ability to assess cybersecurity controls, audit an algorithm for fairness, manage the risks of a new API integration, and communicate these technical issues to a non-technical board. This trend signifies that governance is no longer separate from technology; it is intrinsically linked to it, creating a critical demand for professionals who can operate at this intersection.

# Chapter 9: Regulatory and Public Sector Financial Roles

The stability and development of Kenya's Gold Economy are overseen by a network of public sector and quasi-governmental regulatory bodies. These institutions are significant employers of highly skilled financial, legal, and policy professionals who shape the rules and supervise the players in the market.

### 9.1 Core Roles and Responsibilities

- Central Bank of Kenya (CBK): As the apex institution, the CBK has the broadest mandate and, consequently, the most diverse range of roles. It is responsible for monetary policy, banking supervision, and the national payment system.
   Employment opportunities span from executive leadership, such as the Director of the CBK Institute of Monetary Studies, to senior management roles like Senior Manager, Policy and Data Analysis and Head of Digital Payment Services.<sup>19</sup> The CBK also employs specialists for market operations, such as the Manager, Securities Auctions, and for academic and research functions, like the Chief Librarian.<sup>19</sup>
- Other Regulators: Each key sub-sector of the Gold Economy has its own dedicated regulatory authority, creating specialized employment niches:
  - The Capital Markets Authority (CMA) oversees the securities market, employing professionals in market supervision, enforcement, and financial analysis.<sup>10</sup>
  - The Insurance Regulatory Authority (IRA) supervises the insurance industry, with roles focused on audit, compliance, and risk management to protect policyholders.<sup>34</sup>
  - The SACCO Societies Regulatory Authority (SASRA) regulates the rapidly formalizing SACCO sector, hiring compliance officers and auditors to ensure the stability of these institutions.<sup>38</sup>
  - The Retirement Benefits Authority (RBA) governs the pensions industry. Its departmental structure, which includes Supervision, Scheme Risk Management & Actuarial Services, and Market Conduct, points to a need for professionals with expertise in actuarial science, risk assessment, and compliance.<sup>44</sup>

These regulatory bodies collectively form the backbone of governance for the Gold Economy, offering stable, long-term careers for professionals dedicated to public service and financial sector stability.

Part III: Human Capital: Skills, Qualifications, and Career Pathways

#### Chapter 10: The Modern Financial Professional's Skillset

The skills required to succeed in Kenya's Gold Economy are evolving rapidly, with a growing emphasis on a blend of traditional financial acumen, advanced technological proficiency, and strong professional competencies.

# **10.1 Mapping Core Technical Competencies**

- Finance and Accounting: The foundational skills of financial analysis, budgeting, financial reporting according to International Financial Reporting Standards (IFRS), and auditing remain critical. These are evident in job descriptions ranging from Accountant to Senior Financial Analyst.<sup>3</sup> The Certified Public Accountant (CPA) qualification, promoted by the Institute of Certified Public Accountants of Kenya (ICPAK), is a key credential for these roles.<sup>37</sup>
- Technology and Data: This is the fastest-growing area of demand. Proficiency
  in database querying with SQL, programming languages like Python and R for
  data analysis, experience with Cloud Infrastructure (particularly AWS), and
  knowledge of API integration are now essential, especially in the fintech sector
  and the technology divisions of traditional banks.<sup>6</sup> Competency with Business
  Intelligence (BI) tools and an understanding of cybersecurity protocols are also
  highly valued.
- Risk and Compliance: Deep knowledge of Anti-Money Laundering (AML) and Counter-Financing of Terrorism (CFT) regulations, Know Your Customer (KYC) procedures, risk assessment frameworks, internal control design, and fraud investigation techniques are required across the entire financial services landscape.<sup>6</sup>
- Sales and Relationship Management: Skills in business-to-business (B2B) sales, negotiation, client relationship management, and exceptional customer service are fundamental for all client-facing roles in banking and insurance.<sup>15</sup>

### 10.2 Identifying In-Demand Professional and Soft Skills

Beyond technical expertise, employers consistently emphasize a set of universal professional skills. Job descriptions across all sub-sectors repeatedly list "strong communication and interpersonal skills," "strong analytical and numerical skills," "negotiation skills," "teamwork," and "conflict management" as essential requirements. These soft skills are considered non-negotiable as they enable professionals to collaborate effectively, manage client relationships, and translate complex data into actionable business strategies.

# 10.3 Technology-Driven Skill Evolution

Technology is not merely creating new job titles; it is fundamentally reshaping the skill requirements of traditional roles. A contemporary financial auditor, for example, can no longer focus solely on financial statements; they must now possess the competency to audit complex IT systems and controls, a skill set that falls under the umbrella of "techno-governance." Similarly, a traditional credit officer, whose role was based on manual financial statement analysis and character judgment, now competes with and must understand the output of sophisticated credit-scoring algorithms built by data scientists. This evolution necessitates a continuous upskilling of the existing workforce and a radical rethinking of the curricula used to train the next generation of financial professionals.

# Table 10.1: Essential Technical Competencies and Certifications by Sub-Sector

This table serves as a guide to the specific skills and credentials valued in each segment of the Gold Economy.

Sub-Sector Key Roles	Essential Technical Competencies	Key Professional Certifications
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Banking (Commercial & Corporate)	Relationship Manager, Credit Analyst	Financial Statement Analysis, Credit Risk Assessment, Sales	CPA, Basic Banking Certifications
Audit, Accounting, & Tax	Auditor, Accountant	IFRS, Auditing Standards, Tax Law, Internal Controls	CPA (Kenya) <sup>37</sup>
Capital Markets & Asset Mgmt	Investment Analyst, Portfolio Manager	Financial Modeling, Valuation, Portfolio Theory, Economics	CFA (Chartered Financial Analyst) <sup>30</sup>
Insurance & Actuarial	Underwriter, Actuarial Analyst	Risk Assessment, Statistical Modeling, Probability Theory	Degree in Actuarial Science, Professional Insurance Diplomas (e.g., from COI) 33
Fintech & Digital Finance	Software Engineer, Data Scientist	Python/R, SQL, Cloud Platforms (AWS), API Development, Machine Learning	N/A (Portfolio of projects is key)
Risk, Compliance & Governance	Compliance Officer, IT Auditor	AML/KYC Regulations, Risk Frameworks, IT Controls, Cybersecurity	CISA (Certified Information Systems Auditor), CAMS (Certified Anti-Money Laundering Specialist)

# **Chapter 11: Pathways to Entry and Advancement**

Entry into and progression within Kenya's Gold Economy follows several distinct pathways, from formal academic qualifications and structured graduate programs to direct, skill-based hiring in the technology-driven sub-sectors.

### 11.1 Formal Education and Professional Certifications

- University Degrees: A bachelor's degree is the standard entry requirement for most professional roles. Degrees in Finance, Accounting, Economics, Actuarial Science, and IT/Computer Science are the most sought-after.<sup>14</sup> Specialized master's programs, such as the MSc in Finance offered by Kenyatta University, provide a route to more advanced roles.<sup>49</sup>
- Professional Bodies: Professional associations play a critical role in credentialing and career development. The Institute of Certified Public Accountants of Kenya (ICPAK) is the statutory body for the accounting profession, and its CPA(K) designation is a mandatory requirement for many accounting and audit roles.<sup>37</sup> The CFA Institute offers the premier global credential for investment management professionals, and its local chapter, CFA Society East Africa, is a vital network for career advancement in capital markets.<sup>30</sup>
- Specialized Training Institutions: Institutions like the College of Insurance
  offer tailored diploma and certificate programs that provide practical, industryspecific skills for the insurance sector, including courses on risk, insurance law,
  and life assurance practice.<sup>46</sup>

# 11.2 The Role of Graduate Trainee Programs and Internships

For many young Kenyans, structured graduate trainee and internship programs are the primary gateway into the financial services industry. These programs offer invaluable hands-on experience and a clear path to permanent employment.

- The **Central Bank of Kenya's** one-year internship is one of the most prestigious, offering exposure across core central banking functions and serving as a launchpad for careers in the broader financial sector.<sup>12</sup>
- Major commercial banks run extensive programs. Absa Bank's Graduate Talent Program is an 18-month fixed-term contract that rotates graduates through key departments like Risk, Finance, and Corporate & Investment Banking.<sup>14</sup>
   Access Bank has a four-month Entry Level Training Program at its Banking School of Excellence.<sup>52</sup>
- Multinational banks like Standard Chartered and leading fintech players like M-Pesa Africa also offer formal internship programs to attract and nurture emerging talent.<sup>15</sup>

A "two-tier" entry system has become apparent. The first tier consists of the large-scale, rotational graduate programs offered by established banks and regulators. These programs are designed to take in cohorts of generalist graduates (often with business or finance degrees) and mold them into specialists over time. The second tier is the direct, skills-specific hiring prevalent in the fintech sector. Companies like Tala and Branch hire for immediate needs, seeking specialists like a "Senior Backend Engineer" or a "Data Scientist" who possess demonstrable technical skills and can contribute from day one. This duality means that a graduate's entry strategy must be tailored to their profile. A business generalist is best suited for the institutional pipeline of Tier 1, while a graduate with a strong coding portfolio should target the specialist roles in Tier 2.

# 11.3 Mapping Career Pathways

- Vertical Progression: The hierarchical structure of the industry provides clear pathways for upward mobility. An Assistant Accountant at the University of Nairobi can progress to Accountant I, then Senior Accountant II, and ultimately aspire to a role like Chief Finance Officer.<sup>45</sup> In banking, a Relationship Officer can advance to Relationship Manager and then to a leadership position like Regional Relationship Manager.<sup>6</sup>
- Horizontal Mobility: Skills are highly transferable across sub-sectors. An internal
  auditor with experience at a SACCO could leverage their skills to move into the
  audit department of a commercial bank.<sup>6</sup> A data analyst from a fintech firm
  possesses skills that are increasingly valuable to a traditional bank's digital
  transformation division.<sup>16</sup> This mobility allows professionals to build diverse
  experience and adapt to the changing demands of the market.

# Part IV: Strategic Intelligence and Recommendations

Chapter 12: Identifying Gaps and Opportunities in the Workforce

The analysis of Kenya's Gold Economy employment landscape reveals several critical gaps and strategic opportunities that will shape the future of its workforce.

- The Core Skills Gap: The most significant challenge is the growing divergence between the skills supplied by the traditional education system and the competencies demanded by the market. The rapid digitization of finance has created a voracious appetite for professionals skilled in data science, software engineering, cloud computing, and product management. Many university finance and business curricula have not kept pace, leaving graduates ill-equipped for the fastest-growing segment of the industry.
- The Governance Talent Shortage: The emergence of "techno-governance" roles—such as IT auditors, technology risk managers, and ICT compliance officers—highlights a potential shortage of talent at the intersection of finance and technology. There is a critical need for professionals who can understand and audit complex IT systems, assess cybersecurity risks, and ensure regulatory compliance in a digital-first environment.
- Geographic Opportunity: The heavy concentration of high-value strategic and technical jobs in the Nairobi Metropolitan Region presents both a challenge and an opportunity. While it reinforces Nairobi's economic dominance, it also creates a clear opportunity for targeted policy interventions. Fostering the development of specialized skills and incentivizing the decentralization of certain technical or back-office functions to regional hubs like Mombasa, Kisumu, and Eldoret could promote more equitable economic growth and tap into wider talent pools.

# Chapter 13: Recommendations for Policy and Curriculum Development

Addressing the identified gaps requires a concerted and collaborative effort from educational institutions, government bodies, and industry players.

#### For Educational Institutions:

• Curriculum Modernization: Business and finance degree programs must be

- urgently updated to integrate data science and financial technology as core components. This includes mandatory courses in programming (Python/R), database management (SQL), and data analytics.
- Industry Partnerships: Universities should forge deep partnerships with fintech
  companies and the digital divisions of banks. This can include guest lectures from
  industry practitioners, the development of case studies based on real-world
  business challenges, and the creation of specialized, project-based internships.
- Develop Specialized Programs: There is a clear market need for postgraduate programs and specialized undergraduate tracks in emerging fields such as Financial Technology (Fintech), IT Audit, and Regulatory Technology (RegTech). Institutions like Strathmore University and Kenyatta University are well-positioned to lead in this area.<sup>48</sup>

# For Government and Policymakers:

- Fund Skills Accelerators: Allocate public funding and create policy frameworks to support the establishment of "Fintech Skills Accelerators." These public-private partnerships can provide intensive, short-term training to bridge the gap between academic knowledge and industry-ready skills.
- **Incentivize Decentralization:** Develop fiscal and policy incentives to encourage financial institutions to establish technical, operational, or strategic roles in regional centers, moving beyond a purely sales-focused presence.
- Promote Modern Certifications: Work with regulators (CBK, CMA) and professional bodies to develop, standardize, and promote professional certifications for emerging skill areas, such as digital finance, cybersecurity risk, and algorithmic auditing.

# For Industry Players and Associations:

143. **Expand and Diversify Talent Pipelines:** Major banks and insurance companies should expand their structured graduate programs to include dedicated streams for technology, data science, and digital product management, in addition to traditional finance and business roles.

- 144. Lead in Continuous Professional Development (CPD): Professional bodies like ICPAK and the CFA Society East Africa should take the lead in upskilling their members. This can be achieved by creating new certification tracks or mandatory CPD courses focused on fintech, data analytics, and cyber risk management.
- 145. **Foster a Culture of Lifelong Learning:** Employers must invest in the continuous training of their existing workforce to ensure they can adapt to technological change. This includes providing access to online learning platforms, sponsoring professional certifications, and creating internal mobility programs.

# Chapter 14: Future Outlook: Projecting the Evolution of the Gold Economy Workforce

The forces currently reshaping Kenya's financial services sector will continue to accelerate, leading to further evolution in the employment landscape.

- 146. **Automation and Artificial Intelligence (AI):** The impact of AI and automation will intensify. Routine, process-driven tasks such as data entry, basic claims processing, and standard transaction monitoring will become increasingly automated. This will shift human value towards roles that require complex problem-solving, strategic thinking, creativity, and sophisticated client relationship management.
- 147. The Rise of the "Super-Specialist": As the market matures, demand will grow for deep expertise in highly niche areas. Professionals specializing in fields like climate finance and green bonds, decentralized finance (DeFi) regulation, algorithmic auditing, and quantitative risk modeling will become increasingly sought after.
- 148. **The Maturing Gig Economy:** The use of freelance and contract-based professionals for high-skilled work is likely to expand beyond the fintech sector. As more data scientists, cybersecurity experts, and specialist consultants opt for flexible work arrangements, traditional institutions will be forced to adapt their hiring, procurement, and engagement models to compete for this talent.

In conclusion, Kenya's Gold Economy is a dynamic, bifurcated, and rapidly evolving sector. The future prosperity of its workforce hinges on the ability of individuals and institutions to embrace change. Success will be defined by adaptability, a

commitment to continuous learning, and, most critically, the strategic alignment of education, policy, and industry practice to meet the demands of a digital-first financial world.

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# The Green Workforce: A Nationwide Occupational Map of Kenya's Green Economy

#### **Executive Summary**

Kenya stands at the vanguard of Africa's transition to a green economy, a strategic shift underpinned by robust national policy and ambitious climate leadership. This transformation is not merely an environmental imperative but, as framed by national leadership, a "fountain of multibillion-dollar economic opportunities". This report provides a systematic, nationwide investigation into the employment landscape of Kenya's green economy, mapping occupational categories across formal and informal sectors to furnish stakeholders with actionable workforce development intelligence. The analysis reveals a dynamic and rapidly expanding labor market, projected to create up to 240,000 new direct jobs by 2030, driven primarily by the energy transition, climate adaptation needs, and the burgeoning circular economy.

The renewable energy sector, particularly solar power, is the dominant engine of job creation, with a forecast of 111,000 new roles by 2030.<sup>2</sup> This is complemented by significant employment potential in geothermal energy (22,000 jobs), climate-smart agriculture, waste management (18,000 jobs), and emerging niches like electric mobility (14,200 jobs in the two-wheeler sector alone).<sup>2</sup> This growth is a direct consequence of a clear policy-to-jobs value chain, flowing from national strategies like the Green Economy Strategy and Implementation Plan (GESIP) and the National Climate Change Action Plan (NCCAP) to the inflow of international finance and the implementation of large-scale projects.<sup>4</sup>

However, realizing this potential is contingent on addressing a critical skills divide. An estimated 60% of these new roles will be skilled or white-collar positions, requiring specialized technical competencies, advanced degrees, or specific vocational training.<sup>3</sup> High-demand occupations such as Solar PV Technicians, Conservation Program Officers, Green Finance Analysts, and Climate-Smart Agriculture Extension

Officers require a blend of technical, project management, and digital skills that the current workforce and educational systems are not yet fully equipped to supply. While national policies provide a strong framework, implementation is constrained by financial bottlenecks at the county level and a lack of capacity to develop bankable green projects, limiting job creation at the sub-national level.<sup>7</sup>

This report maps these opportunities and challenges in granular detail. It provides comprehensive profiles of key occupations, detailing the required skills, educational pathways, and market context. It further analyzes the crucial role of the informal "Jua Kali" sector, particularly in waste management and community-based conservation, highlighting the need for inclusive formalization strategies.

The findings culminate in a set of strategic recommendations for government, educational institutions, investors, and the private sector. These recommendations are designed to bridge the skills gap, unlock sub-national financing, and align workforce development with the specific demands of a greening economy. By investing strategically in human capital, Kenya can not only achieve its climate goals but also solidify its position as a leader in sustainable development, transforming environmental responsibility into widespread, inclusive prosperity.

Table ES-1: Kenya's Green Job Market at a Glance

Metric	Finding	Key Data Source(s)
Total Job Potential	Up to 240,000 new direct green jobs projected by 2030.	2
Top 5 Sectors (by Job Volume)	1. Solar Energy (111,000) 2. Climate-Smart Agriculture (37,700+) 3. Geothermal Energy (22,000) 4. Waste Management & Recycling (18,000) 5. Electric 2-Wheelers (14,200)	2
Top 5 High-Demand Occupations	1. Solar PV Technician/Installer 2. Climate-Smart Agriculture Extension Officer	24

	3. Wildlife/Community Ranger 4. Sourcing Field Officer (Waste Mgt.) 5. Green Finance/E&S Analyst	
Skills Distribution	Skilled/White-Collar: 60% (requiring specialized, advanced, or general admin skills) Unskilled: 40% (e.g., casual laborers, waste sorters)	3

# Part I: The Strategic Landscape for Green Employment in Kenya

# Chapter 1: Policy and Ambition as a Catalyst for Green Growth

The expansion of Kenya's green job market is not a spontaneous occurrence but the deliberate outcome of a coherent and sustained national policy framework. For over a decade, the Government of Kenya has strategically positioned the country as a continental leader in sustainable development, creating an enabling environment that translates high-level ambition into tangible employment opportunities. This chapter analyzes the foundational policies and strategic actions that serve as the primary catalysts for green job creation.

The cornerstone of this framework is the **Green Economy Strategy and Implementation Plan (GESIP) 2016-2030**. This document formally embeds the principles of a low-carbon, resource-efficient, and socially inclusive development pathway into Kenya's long-term economic blueprint, Vision 2030.<sup>4</sup> The GESIP moves beyond abstract goals by identifying five core thematic pillars, each of which generates specific labor market demands: sustainable infrastructure (driving demand for green construction and engineering roles), building resilience (creating jobs in climate adaptation and disaster risk management), sustainable natural resource

management (underpinning roles in conservation, forestry, and agriculture), resource efficiency (spurring growth in the circular economy and waste management), and social inclusion (emphasizing community-based and enterprise development roles).<sup>10</sup>

Serving as the primary implementation vehicle for the country's climate goals is the National Climate Change Action Plan (NCCAP) 2023–2027. As the third iteration of this five-year plan, the NCCAP operationalizes the GESIP's vision by setting out detailed, medium-term priority actions.<sup>5</sup> The plan directly drives employment through bold targets, such as the national initiative to plant and grow 15 billion trees by 2032, a measure that necessitates a significant workforce in nursery management, afforestation, community mobilization, and monitoring.<sup>5</sup> Furthermore, the NCCAP reinforces the national commitment to expanding renewable energy generation from sources like geothermal, solar, and wind, which are proven engines of job growth.<sup>5</sup> Crucially, the plan's development involved deliberate consultations with youth representatives and prioritizes strengthening the participation of youth, women, and vulnerable groups, thereby fostering the growth of entry-level and locally-led employment opportunities.<sup>5</sup>

Kenya's domestic policy is amplified by its proactive role in global climate governance. By hosting the Africa Climate Summit in 2023 and spearheading the Nairobi Declaration, Kenya has cemented its reputation as a continental leader, advocating for market-based solutions like carbon credits and renewable energy investments.1 This global leadership is not merely symbolic; it creates a clear and traceable value chain that converts policy into employment. This process begins with a robust national strategy (GESIP/NCCAP), which builds international credibility and attracts development finance from partners such as the German development agencies GIZ and KfW, the World Bank, and the United Nations Development Programme (UNDP). This finance, in turn, funds specific projects like the development of a green hydrogen economy, the construction of geothermal power plants, and the implementation of the Financing Locally-Led Climate Action (FLLoCA) Program.<sup>6</sup> The final link in the chain is the quantifiable demand for labor generated by these projects, evidenced by specific job advertisements for roles like Agriculture Specialists and Program Officers directly tied to these donor-funded initiatives. <sup>6</sup> The stability and continued growth of Kenya's green job market are therefore directly dependent on the integrity and maintenance of this entire policy-to-jobs pipeline.

# Chapter 2: Macro-Trends in the Green Labor Market

Kenya's green economy is emerging as a significant and quantifiable source of new employment, with macro-level trends indicating sustained growth over the next decade. This chapter provides a quantitative overview of the labor market, synthesizing forecast data and identifying the primary forces shaping both demand and supply.

# **Quantifying the Opportunity**

The most comprehensive forecast to date, the "Forecasting Green Jobs in Africa" report published by FSD Africa and Shortlist with analysis from Boston Consulting Group, projects the creation of **1.5 to 3.3 million new direct green jobs across Africa by 2030** within 12 high-potential value chains.<sup>3</sup> Within this continental context, Kenya is identified as a key growth market. The report forecasts that Kenya could generate

between 40,000 and 240,000 new direct green jobs by 2030.<sup>2</sup> This growth is not evenly distributed but is concentrated in specific, high-potential sectors, providing a clear roadmap for targeted workforce development.

Table 2.1: Green Job Forecasts for Kenya by Key Value Chain (2030)

Value Chain / Sector	Projected New Direct Jobs	Key Drivers & Notes	Source(s)
Solar Energy	111,000	Dominant job creator due to utility-scale projects and a booming off-grid market. 30% of jobs are specialized (technicians), 40% are unskilled (laborers, sales).	2

Climate-Smart Agriculture (CSA)	37,700+	Driven by the need for climate resilience and food security. 70% of roles require specialized or administrative skills (e.g., extension officers).	3
Geothermal Energy	22,000	Capital-intensive sector requiring advanced skills in engineering and geoscience (15% of roles) and general administration (20%).	2
Waste Management & Recycling	18,000	Driven by urbanization and policy (EPR). Labor- intensive, with 50% of jobs being unskilled (sorting) and 30% specialized.	2
Power Transmission & Distribution	18,000	Essential for connecting new renewable energy sources to the grid. 50% of jobs are unskilled installation and maintenance roles.	19
Electric 2-Wheelers (E2W)	14,200	Kenya leads in E2W job potential due to favorable policies and a strong startup ecosystem. Dominated by sales and unskilled assembly roles.	2
Ecosystem	11,000	Labor-intensive	19

Conservation (NBS)		activities like restoration and animal protection. 45% of jobs require specialized skills (e.g., ecologists, rangers).	
Charging Infrastructure	3,900 - 4,200	Linked to EV growth. High demand for specialized skills (50%), such as electricians and engineers.	19

# **Key Drivers of Demand**

Three primary forces are propelling this job growth:

- 202. **The Energy Transition:** Kenya's national goal of achieving 100% renewable energy by 2030 is the single most powerful driver of green employment.<sup>1</sup> This ambition fuels large-scale investments in geothermal, solar, and wind power, creating a spectrum of jobs from high-skilled engineers to semi-skilled technicians and construction laborers. The energy and power sector alone is expected to account for up to 70% of all new green jobs on the continent.<sup>3</sup>
- 203. Climate Adaptation and Resilience: As a country highly vulnerable to climate impacts like drought and floods, Kenya's NCCAP places a strong emphasis on building resilience, particularly in the agriculture and water sectors. This translates into demand for professionals who can implement climate-smart agricultural practices, design resilient water infrastructure, and manage disaster risk reduction programs at the community level.
- 204. **Circular Economy Imperatives:** Increasing urbanization and consumption, coupled with a proactive policy environment that includes a ban on single-use plastics and forthcoming Extended Producer Responsibility (EPR) regulations, are formalizing the waste management sector.<sup>20</sup> This shift from a linear "take-make-dispose" model to a circular one is creating formal employment in waste

collection, sorting, recycling, and the development of waste-to-energy solutions.<sup>16</sup>

# **Key Constraints on Growth**

Despite the positive outlook, several systemic challenges constrain the full realization of Kenya's green employment potential:

- **Financing Bottlenecks:** A significant hurdle exists at the sub-national level, where counties struggle to access green finance. Heavy reliance on grants, coupled with limited capacity to develop bankable projects and perceived governance risks, makes it difficult to attract private investment for local initiatives like water management or waste systems. This directly limits job creation where it is often most needed.
- The Skills Mismatch: The forecast that 60% of new green jobs will be skilled or white-collar highlights a critical potential mismatch between labor market demand and the existing skill base of the workforce.<sup>3</sup> International partners have identified a lack of technical expertise as a key barrier; for instance, GIZ's green hydrogen project explicitly includes a component to develop training content because local expertise is insufficient.<sup>17</sup> This skills gap represents a major constraint on the pace and quality of green growth.
- Regulatory and Capacity Hurdles: Beyond finance, counties and project developers face challenges with complex regulatory requirements and bureaucratic processes that can slow down project implementation.<sup>7</sup> A lack of inhouse expertise to conduct detailed feasibility studies, environmental impact assessments, and financial modeling further reduces the attractiveness of projects to potential investors, creating a cycle that stifles growth and employment.<sup>7</sup>

Part II: Sectoral Employment Mapping and Occupational Profiles

# Chapter 3: Renewable Energy: Powering the Nation's Workforce

#### **Sector Overview & Market Demand**

Kenya's renewable energy sector is the cornerstone of its green economy and the primary engine of green job creation. The nation is an undisputed African leader, generating over 92% of its electricity from renewable sources and pursuing an ambitious target of 100% clean energy by 2030.¹ This commitment is driving massive investment and creating sustained demand for a diverse workforce across four key sub-sectors:

- Geothermal: As the bedrock of Kenya's baseload power, geothermal energy is a
  major employer of highly skilled professionals. The state-owned Kenya Electricity
  Generating Company (KenGen) is the dominant player, operating 754 MW of
  geothermal capacity, primarily from the Olkaria fields.<sup>21</sup> Continued expansion,
  such as the KfW-funded Baringo-Silali project, ensures ongoing demand for
  geoscientists, drilling engineers, and power plant operators.<sup>18</sup>
- Solar: This sub-sector holds the largest potential for mass employment, with a forecast of 111,000 new jobs by 2030.<sup>2</sup> Demand is bifurcated. On one hand, utility-scale projects like KenGen's 42.5 MW Seven Forks plant create construction and engineering jobs.<sup>21</sup> On the other, a vibrant commercial and industrial (C&I) and residential off-grid market is creating thousands of roles in sales, installation, and maintenance, driven by companies like Sun King and d.light SOLAR.<sup>22</sup> Job advertisements for roles ranging from solar telemarketers to technicians are now commonplace.<sup>23</sup>
- Wind: While more geographically concentrated, wind power is a significant contributor to the energy mix. Large-scale projects, most notably the Lake Turkana Wind Power project, have established Turkana County as a key employment hub for wind turbine technicians and engineers [User Query]. KenGen's 25.5 MW wind capacity further indicates the presence of multiple operators in the market.<sup>21</sup>
- **Bioenergy:** Though smaller in scale, the bioenergy sub-sector is growing, guided by the National Bioenergy Strategy (2020-2027).<sup>25</sup> Employment opportunities are emerging in the design and installation of biogas systems for agricultural and

community use, and in the broader bio-waste-to-energy value chain.<sup>26</sup>

# **Key Employers**

- **Public/Parastatal:** KenGen <sup>21</sup>, The Rural Electrification and Renewable Energy Corporation (REREC).<sup>27</sup>
- Private Sector: A diverse ecosystem including Independent Power Producers (IPPs) like Globeleq <sup>28</sup>; solar companies such as Sun King, d.light SOLAR, and BasiGo <sup>22</sup>; and specialized engineering, procurement, and construction (EPC) firms and consultancies like Bonville Energy.<sup>26</sup>
- **Associations:** The Kenya Renewable Energy Association (KEREA) serves as a critical industry hub, facilitating networking, advocacy, and capacity building.<sup>29</sup>

## **Occupational Profiles**

#### 1. Solar Photovoltaic (PV) Technician / Installer

- 1. **Position Description:** Responsible for the physical installation, inspection, maintenance, and repair of solar PV systems. This includes mounting panels, running electrical wiring to connect the system to the grid or battery storage, ensuring proper grounding, and weatherproofing the entire installation according to manufacturer specifications and local regulations.<sup>24</sup>
- 2. **Market Demand & Quantification: High.** The FSD Africa report identifies solar as the single largest green job creator in Kenya, with a projected 111,000 new jobs by 2030.<sup>2</sup> This is the most frequently advertised technical role in the green economy, appearing across all major job portals.
- 3. **Geographic Distribution:** Nationwide. Roles are concentrated in urban centers (Nairobi, Mombasa) for commercial and residential installations, and in arid and semi-arid lands (ASALs) with high solar irradiance for large-scale solar farms.
- 4. Technical Competency Requirements:

- 1. **Core Skills:** Strong knowledge of solar PV systems (panels, inverters, charge controllers), electrical wiring and safety protocols, plumbing proficiency for solar water heating systems, site assessment techniques, and system sizing calculations.<sup>33</sup>
- 2. **Software Proficiency:** Basic computer skills for documentation and reporting are necessary.<sup>24</sup>
- 5. Interpersonal & Management Capabilities: Customer interaction and communication skills are vital for residential and commercial roles. The ability to work effectively in a team, adhere to strict safety protocols, and demonstrate strong problem-solving skills are essential.<sup>33</sup>
- 6. Educational & Professional Development Pathways:
  - 1. **Formal Qualifications:** A technical school diploma in Electrical Installation or a related field is the typical entry point.<sup>24</sup>
  - 2. **Professional Certifications:** A license from the Energy & Petroleum Regulatory Authority (EPRA), formerly ERC, is a mandatory requirement for practicing as a solar PV technician in Kenya.<sup>24</sup> Certification from the National Industrial Training Authority (NITA) is also a recognized credential.<sup>34</sup>
  - 3. **Alternative Pathways:** Hands-on apprenticeships with established solar installation companies provide a direct route into the profession.
- 7. **Employment Structure:** Primarily full-time employment with solar energy companies and contractors. Freelance and contract-based work is also common for smaller residential jobs.
- 8. **Salary & Compensation:** Estimated monthly gross salary ranges from Ksh 40,000 to Ksh 70,000, depending on experience and the scale of projects.<sup>35</sup>

# 2. Wind Turbine Engineer / Technician

- 9. Position Description: A dual-level occupation. Engineers are involved in the high-level design and development of wind farms, including site selection, wind resource assessment, layout design, and project management.<sup>36</sup>
  Technicians are responsible for the on-the-ground installation, routine maintenance, troubleshooting, and repair of wind turbines to ensure optimal performance and safety.<sup>35</sup>
- 10. Market Demand & Quantification: Medium but Highly Specialized. Demand is directly tied to the development and operation of large-scale wind farms. While

- the total number of jobs is lower than in solar, the roles are critical and require specific expertise.
- 11. **Geographic Distribution:** Highly concentrated in regions with high wind potential, most notably Turkana County (Lake Turkana Wind Power Project) and areas around the Ngong Hills.

# 12. Technical Competency Requirements:

- 1. **Engineer:** Advanced skills in mechanical or electrical engineering, fluid dynamics, aerodynamics, structural analysis, and proficiency in wind resource analysis software such as WAsP or WindPro.<sup>37</sup>
- 2. **Technician:** Strong mechanical and electrical troubleshooting skills, ability to read technical drawings, knowledge of control systems, and experience working at heights.
- 13. **Interpersonal & Management Capabilities:** Engineers require strong project management, analytical, and reporting skills.<sup>37</sup> Technicians need excellent problem-solving abilities, a high degree of safety consciousness, and the ability to work in teams in remote and often harsh conditions.

## 14. Educational & Professional Development Pathways:

- 1. **Formal Qualifications:** A Bachelor's degree in Electrical or Mechanical Engineering is standard for engineers.<sup>35</sup> Technicians often have a diploma in a relevant engineering field.
- 2. **Professional Certifications:** Specialized certifications in wind turbine maintenance and safety protocols are highly advantageous for technicians.<sup>35</sup>
- 15. **Employment Structure:** Primarily full-time employment with wind farm operators and the engineering firms that service them.
- 16. **Salary & Compensation:** Technicians can expect a monthly salary between Ksh 50,000 and Ksh 80,000. Engineers command higher salaries, typically starting from Ksh 150,000+ per month.<sup>35</sup>

## 3. Geothermal Scientist / Engineer

17. **Position Description:** A highly specialized field. **Geothermal Scientists** (Geophysicists, Geochemists) are responsible for the exploration phase, conducting surface studies to identify and characterize geothermal resources. This involves processing and interpreting complex datasets to locate drilling targets.<sup>39</sup>

**Geothermal Engineers** (Reservoir, Drilling, Power Plant) are responsible for the development and operational phases, including managing drilling programs, designing and managing the power plant, and ensuring the sustainable exploitation of the steam field.<sup>35</sup>

- 18. Market Demand & Quantification: Medium and Highly Concentrated.

  Demand is driven by a small number of major employers, primarily KenGen and the Geothermal Development Company (GDC). The FSD Africa report projects 22,000 jobs in this sub-sector by 2030, many of which will be advanced roles.<sup>2</sup>
- 19. **Geographic Distribution:** Almost exclusively located in the Kenyan Rift Valley, with the main hub of activity centered around the Olkaria geothermal fields near Naivasha.
- 20. Technical Competency Requirements:
  - 1. **Scientist:** Expertise in geology, geophysics (e.g., resistivity surveys, seismology), geochemistry, and data interpretation.<sup>39</sup>
  - 2. **Engineer:** Expertise in reservoir engineering, drilling technology, thermodynamics, power plant design, and fluid mechanics.<sup>35</sup>
- 21. Interpersonal & Management Capabilities: Strong analytical and research skills, budget and project management, scientific report writing, and the ability to work in multidisciplinary teams are crucial.<sup>39</sup>
- 22. Educational & Professional Development Pathways:
  - 1. **Formal Qualifications:** A Bachelor's or Master's degree in Geology, Geophysics, or a relevant engineering discipline (Mechanical, Chemical) is the minimum requirement.<sup>35</sup> A PhD is often required for senior scientific roles.
  - 2. **Alternative Pathways:** Specialized postgraduate training, such as that offered by the UNU Geothermal Training Programme in Iceland, is highly valued and has been a key capacity-building pathway for Kenyan professionals.<sup>40</sup>
- 23. **Employment Structure:** Long-term, full-time employment with government-owned energy corporations (KenGen, GDC).
- 24. **Salary & Compensation:** Geothermal engineers are among the higher-paid professionals in the green economy, with salaries ranging from Ksh 120,000 to Ksh 180,000 per month and potentially higher for senior experts.<sup>35</sup>

#### **Chapter 4: Conservation and Natural Resource Management**

#### **Sector Overview & Market Demand**

Kenya's conservation sector is a vital component of its green economy, driven by a deep-seated national commitment to protecting its world-renowned biodiversity and natural capital.¹ The sector's employment landscape is shaped by the management of a vast network of protected areas—including national parks, reserves, and community conservancies—which cover approximately 10% of the country's land mass.⁴¹ Demand for conservation professionals is fueled by several key activities: robust anti-poaching and wildlife security operations, habitat restoration and reforestation efforts, scientific research and species monitoring, and extensive community engagement to manage human-wildlife conflict.⁴² A significant future driver of demand is the national goal to increase Kenya's tree cover to 30% by 2032, which will require a massive scaling-up of forestry, agroforestry, and ecosystem restoration initiatives.⁵

## **Key Employers**

- 1. **Government Agencies:** The Kenya Wildlife Service (KWS) is the principal state corporation responsible for managing wildlife in national parks and reserves, employing a large cadre of rangers, scientists, and administrators.<sup>43</sup> The Kenya Forest Service (KFS) manages state forests and drives the national reforestation agenda.<sup>45</sup> The National Environment Management Authority (NEMA) provides regulatory oversight.<sup>45</sup>
- 2. **Non-Governmental Organizations (NGOs):** A vibrant and influential ecosystem of international and local NGOs implements a wide range of conservation projects. Key players include The Nature Conservancy (TNC) <sup>45</sup>, World Wide Fund for Nature (WWF-Kenya) <sup>51</sup>, the Zoological Society of London (ZSL) <sup>44</sup>, the African Wildlife Foundation (AWF) <sup>45</sup>, the Sheldrick Wildlife Trust <sup>45</sup>, Big Life Foundation <sup>56</sup>, The Green Belt Movement <sup>45</sup>, IUCN <sup>58</sup>, and Nature Kenya.<sup>60</sup>
- 3. **Community Conservancies:** A growing and critical component of the conservation landscape, these entities are managed by and for local communities. Prominent examples include the Northern Rangelands Trust (NRT) and its member conservancies, OI Pejeta Conservancy, and Lewa Wildlife

Conservancy, all of which employ local community members as rangers, managers, and tourism staff.<sup>41</sup>

# **Occupational Profiles**

#### 1. Wildlife Ranger

- 1. Position Description: The frontline defenders of Kenya's wildlife. Responsibilities include conducting extensive daily patrols on foot and by vehicle to deter and intercept illegal activities like poaching and illegal logging, removing snares and traps, monitoring wildlife populations and movements, and actively managing human-wildlife conflict. This role increasingly involves working closely with local communities to gather intelligence and foster positive relationships.<sup>56</sup>
- 2. **Market Demand & Quantification: High and Continuous.** Rangers form the operational backbone of KWS and all major conservancies. While exact numbers are difficult to quantify, they represent one of the largest single occupational groups in the conservation sector.
- 3. **Geographic Distribution:** Primarily located within and around Kenya's extensive network of protected areas, including Tsavo, Amboseli, and Maasai Mara National Parks, as well as the numerous community conservancies in Laikipia and the northern rangelands.<sup>43</sup>

# 4. Technical Competency Requirements:

- Core Skills: Wildlife tracking, navigation, use of patrol equipment (GPS, radio communication), data collection using tools like the Spatial Monitoring and Reporting Tool (SMART), basic first aid, and crime scene investigation for wildlife incidents.<sup>43</sup>
- 2. **Specialized Skills:** KWS security rangers undergo paramilitary training at the Law Enforcement Academy in Manyani.<sup>43</sup>
- 5. **Interpersonal & Management Capabilities:** High levels of physical fitness, discipline, adaptability to work in remote and dangerous conditions, strong teamwork, and crucial cross-cultural communication and community engagement skills are required.<sup>56</sup>

### 6. Educational & Professional Development Pathways:

- 1. **Formal Qualifications:** Primarily vocational. The Kenya Wildlife Service Training Institute in Naivasha offers certificate and diploma courses in natural resource management, which serve as a key entry pathway.<sup>43</sup>
- 2. **Alternative Pathways:** Direct recruitment from local communities bordering protected areas is a common and effective strategy, particularly for community conservancies, as it leverages local knowledge and builds community ownership.

## 2. Conservation Program Officer / Manager

- 7. **Position Description:** A mid-to-senior level professional role responsible for the design, implementation, and management of conservation projects. Core duties include coordinating project staff and activities, managing budgets and grants, engaging with a wide range of stakeholders (government, communities, donors), writing proposals and donor reports, and overseeing monitoring and evaluation (M&E) to ensure project objectives are met.<sup>61</sup>
- 8. **Market Demand & Quantification: Medium.** These roles are highly sought after and are primarily found within the national and international NGO community.
- 9. **Geographic Distribution:** Most positions are based in Nairobi, which serves as the coordinating hub for national and regional conservation efforts, but require frequent and extensive travel to field sites across the country.

# 10. Technical Competency Requirements:

- 1. **Core Skills:** Advanced project management methodologies, M&E frameworks (e.g., Logical Framework Approach, Theory of Change), grant management and financial tracking, strong understanding of conservation science principles, and policy analysis.<sup>61</sup>
- 2. **Software Proficiency:** Proficiency in Microsoft Office suite is standard. Experience with project management software and data analysis tools is advantageous.
- 11. Interpersonal & Management Capabilities: Strong leadership and team management skills, excellent stakeholder engagement and negotiation abilities, and superior communication skills, particularly in technical report writing and public presentations, are essential.<sup>64</sup>

# 12. Educational & Professional Development Pathways:

- Formal Qualifications: A Bachelor's degree in Conservation Biology, Environmental Management, Natural Resource Management, or a related discipline is a minimum requirement. A Master's degree is often preferred for managerial roles.<sup>61</sup>
- 2. **Experience Level:** Typically requires a minimum of five years of progressively responsible experience in the conservation sector.<sup>61</sup>

### 3. Ecologist / Environmental Scientist

- 13. **Position Description:** The scientific backbone of conservation efforts. Ecologists conduct fieldwork and research to provide the data needed for informed decision-making. This includes carrying out ecological surveys, habitat assessments, species inventories, monitoring population dynamics, and analyzing data to understand ecosystem health. Their work is crucial for developing conservation strategies, management plans, and conducting Environmental Impact Assessments (EIAs) for development projects.<sup>66</sup>
- 14. Market Demand & Quantification: Medium. These roles are found within research departments of large NGOs, government agencies like KWS, universities, and specialized environmental consulting firms.
- 15. **Geographic Distribution:** A mix of extensive fieldwork in diverse ecosystems across Kenya and office-based work in urban centers like Nairobi for data analysis and report writing.

# 16. Technical Competency Requirements:

- 1. **Core Skills:** Strong species identification skills (botanical, zoological), ecological survey and sampling techniques, statistical analysis, habitat mapping, and EIA methodologies.<sup>66</sup>
- 2. **Software Proficiency:** High proficiency in Geographic Information Systems (GIS) software (e.g., QGIS, ArcGIS) and statistical analysis packages (e.g., R, SPSS) is often a mandatory requirement.
- 17. Interpersonal & Management Capabilities: Exceptional analytical and critical thinking skills, strong scientific writing abilities, meticulous attention to detail, and the resilience to work independently in remote and physically challenging field conditions.<sup>67</sup>

### 18. Educational & Professional Development Pathways:

1. Formal Qualifications: A Bachelor's degree in Ecology, Botany, Zoology, or

- Environmental Science is the entry-level requirement. A Master's degree is typically required for more specialized roles, and a PhD is essential for senior research and academic positions.<sup>66</sup>
- 19. **Salary & Compensation:** Salary data indicates a wide range, reflecting different experience levels. An online survey suggests a monthly gross salary between Ksh 42,000 and Ksh 87,000, though senior consultants and PhD-level scientists would command significantly higher earnings.<sup>69</sup>

#### Chapter 5: Circular Economy - Waste and Recycling Management

#### Sector Overview & Market Demand

Kenya's waste management sector is undergoing a profound transformation, shifting from a linear disposal model towards a circular economy. This transition is driven by the sheer volume of waste generated—Nairobi alone produced 2.3 million tonnes in 2021—and the fact that less than 10% of this is currently recycled.<sup>20</sup> This gap represents a significant economic and employment opportunity. The sector is characterized by a dual structure: a rapidly formalizing private sector, and a vast, indispensable informal sector. Policy is a key catalyst for growth, with the government's ban on single-use plastics and the development of Extended Producer Responsibility (EPR) regulations set to create a more structured market and drive demand for jobs in collection, sorting, recycling, and resource recovery.<sup>16</sup>

The informal sector's role cannot be overstated. Waste pickers and "Jua Kali" artisans handle the majority of waste collection and initial sorting, forming the foundation of the entire recycling value chain.<sup>20</sup> Formal private sector companies are emerging to build upon this foundation, creating business models that depend on integrating and improving the efficiency of this informal network. This dynamic creates a unique employment landscape where formal jobs in logistics and plant management coexist with, and are dependent upon, informal livelihoods in waste collection and aggregation.

### **Key Employers**

- Private Sector (Formal): A growing number of companies are professionalizing
  the sector. Key players include TakaTaka Solutions, a vertically integrated
  company involved in collection, sorting, and recycling <sup>71</sup>; Mr. Green Africa, a techenabled recycling start-up focusing on ethical sourcing <sup>57</sup>; and Garbage.Com,
  which offers a comprehensive suite of waste management services including
  audits and composting.<sup>71</sup> Other notable firms include Tranbiz Waste Solutions,
  Colnet Limited, and Plenser Limited.<sup>71</sup>
- Informal Sector: This includes a large, unquantified number of individual waste pickers, small-scale aggregators, and "Jua Kali" artisans who repair and repurpose discarded items. They are often self-employed or work in small, unregistered groups.<sup>20</sup>
- Associations & NGOs: The Kenya Extended Producer Responsibility
   Organization (KEPRO) is a key private-sector alliance driving the EPR agenda. The
   Kenya National Waste Pickers Welfare Association (KNWPWA) represents the
   interests of informal workers, advocating for better conditions and recognition.<sup>20</sup>

# **Occupational Profiles**

#### 1. Sorting Plant Manager / Supervisor

- Position Description: Responsible for the overall management and daily operations of a Material Recovery Facility (MRF). This involves overseeing staff (sorters, machine operators), coordinating the efficient sorting, baling, storage, and dispatch of various recyclable materials (paper, plastics, metals), ensuring adherence to safety protocols, and maintaining quality control standards.<sup>72</sup>
- Market Demand & Quantification: Growing. Demand for this role is directly
  proportional to the investment in and expansion of formal recycling facilities. As
  more MRFs are established, the need for skilled operational managers will
  increase.
- Geographic Distribution: Concentrated in industrial areas within and around

major urban centers, particularly Nairobi, where waste generation and processing facilities are clustered.

# • Technical Competency Requirements:

- Core Skills: Strong understanding of waste management processes, ability to identify different types of materials (especially various plastic polymers), operational knowledge of industrial machinery (balers, shredders, forklifts), inventory management, and quality control procedures.<sup>72</sup>
- Interpersonal & Management Capabilities: Proven leadership and team management skills are paramount. The role requires strong operational planning, scheduling, problem-solving abilities, and the capacity to manage a laborintensive workforce.

# • Educational & Professional Development Pathways:

- Formal Qualifications: While a degree is not always mandatory, a diploma or degree in Operations Management, Industrial Engineering, or a related technical field is highly advantageous.
- Experience Level: Significant experience in a supervisory or managerial role within a production, manufacturing, or logistics environment is often a prerequisite.

# 2. Sourcing Field Officer

- Position Description: This role serves as the critical bridge between the formal recycling industry and the informal waste collection network. The Sourcing Field Officer is responsible for establishing and managing relationships with informal waste pickers and aggregators to ensure a consistent and high-quality supply of recyclable materials for buy-back centers and processing plants. Key duties include negotiating prices, ensuring quality standards, and meeting sourcing targets.
- Market Demand & Quantification: High and Growing. As formal recycling companies scale up, their primary constraint is often securing sufficient feedstock. This makes the Sourcing Field Officer one of the most crucial roles for business growth.
- **Geographic Distribution:** Entirely field-based, operating within informal settlements, near dumpsites (like Dandora), and in communities with high concentrations of waste picker activity.

## • Technical Competency Requirements:

- Core Skills: Ability to assess the quality and type of recyclable materials, strong negotiation skills for pricing, and basic record-keeping and reporting abilities.
- Interpersonal & Management Capabilities: This role is defined by its soft skills.
   Exceptional interpersonal and communication skills, the ability to build trust and maintain long-term relationships within communities, and strong community liaison skills are essential.

## • Educational & Professional Development Pathways:

- Formal Qualifications: Often experience-based rather than qualificationdriven. A certificate or diploma in Community Development, Social Work, or Business Administration can be beneficial.
- Alternative Pathways: Direct experience working with or within informal communities is highly valued.

## 3. Informal Waste Picker / Recycler ("Jua Kali")

- Position Description: This is a self-employed livelihood rather than a formal job.
  It involves the manual collection, sorting, and aggregation of recyclable materials
  (plastics, paper, cardboard, metal, glass) from various sources, including
  residential bins, commercial establishments, and municipal dumpsites. The
  materials are then sold to middlemen or formal recycling companies.<sup>20</sup>
- Market Demand & Quantification: While not a formal job market, this activity supports the livelihoods of a very large, though uncounted, population, estimated to be in the tens of thousands in Nairobi alone. These individuals form the foundational layer of the entire recycling supply chain.<sup>20</sup>
- **Geographic Distribution:** Nationwide, with the highest concentration in urban and peri-urban areas, particularly around major landfills like Dandora in Nairobi.<sup>20</sup>

## • Technical Competency Requirements:

- 1. **Core Skills:** Practical knowledge of identifying different types of valuable materials, manual sorting techniques, and an understanding of the local market dynamics for different recyclables.
- Interpersonal & Management Capabilities: Resilience, physical stamina, entrepreneurial initiative, and negotiation skills are key attributes for success.
- Employment Structure & Pathways: This is the epitome of informal, gig-based

work. There is no formal employer. However, a significant strategic dynamic is at play. The formalization of the waste sector presents both a threat and an opportunity. Without inclusive strategies, these workers risk being displaced by large, mechanized collection systems. Conversely, companies like Mr. Green Africa and TakaTaka Solutions have business models that rely on engaging these workers. This creates a pathway for improvement through better organization (via associations like KNWPWA), access to training on safety and quality, provision of equipment, and more direct and fair pricing mechanisms. Programs aimed at supporting the "Jua Kali" sector with green technologies and training are emerging to facilitate this positive integration, recognizing that the success of the formal recycling industry is inextricably linked to the empowerment and efficiency of its informal supply base.<sup>20</sup>

## **Chapter 6: Water Security and Management**

#### Sector Overview & Market Demand

Water resource management is a critical green economy sector in Kenya, driven by the dual pressures of climate change—which is exacerbating water scarcity and increasing the frequency of floods—and a growing population's demand for water for domestic, agricultural, and industrial use. The sector's focus is on ensuring the sustainable management and regulation of water resources, improving water quality, and developing resilient infrastructure. Employment demand is driven by government bodies tasked with regulation and infrastructure development, county governments responsible for service provision, and consulting firms providing specialized technical expertise for water projects. Key activities include water resource assessment, catchment protection, development of water works, pollution control, and ensuring compliance with national water laws. On the control of the control of

### **Key Employers**

- Government & Regulatory Bodies: The Water Services Regulatory Board (WASREB) is the national regulator for water services, setting standards and tariffs.<sup>80</sup> The Water Resources Authority (WRA) is the lead agency for managing and regulating the nation's water resources.<sup>81</sup> Water Works Development Agencies, such as the Central Rift Valley Water Works Development Agency (CRVWWDA), are responsible for developing major water and sanitation infrastructure.<sup>87</sup>
- **County Governments:** Devolved units are responsible for local water service provision, often through county-level water and sewerage companies.
- Consulting Firms & NGOs: Engineering and environmental consulting firms are frequently contracted for project design, supervision, and impact assessments.
   NGOs are often involved in community-level water projects and catchment conservation initiatives.

#### **Occupational Profiles**

# 1. Water Resources Engineer

- Position Description: Designs, plans, and supervises the construction of water infrastructure projects, including dams, pipelines, water treatment plants, and sanitation systems. Responsibilities include estimating project costs, preparing technical designs, and ensuring projects are completed on schedule and within budget.<sup>87</sup>
- Market Demand & Quantification: Medium to High. Consistent demand from government agencies and consulting firms driven by ongoing infrastructure development projects aimed at improving water access and security.
- **Geographic Distribution:** Roles are based in both national (Nairobi) and county government offices, as well as on-site at project locations throughout the country.
- Technical Competency Requirements:
  - o Core Skills: Expertise in civil engineering, hydrology, hydraulics, water

- treatment technologies, and project design.
- Software Proficiency: Proficiency in engineering design software like AutoCAD is essential.
- Interpersonal & Management Capabilities: Strong project management skills, budget management, contract supervision, and the ability to coordinate with multiple stakeholders.
- Educational & Professional Development Pathways:
  - Formal Qualifications: A Bachelor's degree in Civil Engineering or Water Resources Engineering is required.<sup>35</sup> A Master's degree may be required for senior roles.
  - Professional Certifications: Registration as a professional engineer with the Engineers Board of Kenya (EBK) is typically required for senior and consulting roles.

# 2. Hydro-Geologist

- Position Description: Specializes in the study of groundwater. Responsibilities include conducting surveys to locate and assess groundwater resources, overseeing the drilling of boreholes, analyzing data to understand aquifer characteristics, and advising on the sustainable management of groundwater abstraction.<sup>87</sup>
- Market Demand & Quantification: Medium. Specialized roles are in demand, particularly in ASAL counties where groundwater is a primary water source.
- **Geographic Distribution:** Field-based work is common in ASALs and other regions dependent on groundwater. Office-based roles are typically in Nairobi with agencies like WRA.
- Technical Competency Requirements:
  - Core Skills: Strong knowledge of geology, hydrology, geophysics, and borehole drilling and testing techniques.
  - Software Proficiency: Experience with hydrogeological modeling and GIS software is highly valuable.
- Interpersonal & Management Capabilities: Analytical skills for data interpretation, report writing, and the ability to provide clear technical advice.
- Educational & Professional Development Pathways:
  - o Formal Qualifications: A Bachelor's degree in Geology, Geosciences, or

- Hydrology is required.87
- Professional Certifications: Registration with the Geological Society of Kenya and the Geologists Registration Board is necessary for professional practice.<sup>87</sup>

## 3. Water Quality Analyst

- Position Description: Responsible for monitoring and ensuring the quality of
  water resources and supplies. This involves collecting water samples from rivers,
  lakes, boreholes, and treatment plants; conducting laboratory tests to analyze
  physical, chemical, and biological parameters; interpreting results; and ensuring
  compliance with national water quality standards. They also play a role in
  pollution control monitoring.<sup>81</sup>
- Market Demand & Quantification: Medium. Demand exists within regulatory bodies (WRA, NEMA), water service providers, and environmental consulting firms.
- **Geographic Distribution:** A combination of field-based sample collection and laboratory work, with positions available at both national and county levels.
- Technical Competency Requirements:
  - Core Skills: Expertise in water chemistry and microbiology, laboratory analysis techniques, use of analytical equipment, and understanding of water quality standards and pollution control regulations.
- Interpersonal & Management Capabilities: Meticulous attention to detail, strong data management and reporting skills, and the ability to follow strict testing protocols.
- Educational & Professional Development Pathways:
  - 2. **Formal Qualifications:** A Bachelor's degree in Chemistry, Environmental Science, or a related field is the standard requirement.<sup>87</sup>

# Chapter 7: Sustainable Agriculture and Agroforestry

#### **Sector Overview & Market Demand**

Agriculture is the backbone of the Kenyan economy, employing over 70% of the rural population. The transition to a green economy in this sector is focused on enhancing productivity and resilience in the face of climate change. This shift, often termed Climate-Smart Agriculture (CSA), involves promoting practices that increase yields, improve soil health, conserve water, and reduce greenhouse gas emissions. Demand for skilled professionals is driven by numerous government and donorfunded programs aimed at supporting smallholder farmers to adopt these practices. The Kenya Agricultural Carbon Project (KACP), for example, empowers 30,000 farmers to generate carbon credits through sustainable land management. Similarly, a major FAO-led project in the Lake Region Economic Bloc aims to train over 143,000 farmers in climate-resilient techniques, creating up to 3,000 jobs. The forecast of over 37,700 jobs in CSA technology underscores the scale of this transformation.

# **Key Employers**

- **Government:** The Ministry of Agriculture and Livestock Development (MoALD) leads policy and extension services. The Kenya Agricultural and Livestock Research Organization (KALRO) develops and disseminates new technologies.
- NGOs & Development Partners: A wide array of organizations are active in this space, including Vi Agroforestry <sup>89</sup>, Nuru Kenya (focusing on farmer-led agribusinesses) <sup>93</sup>, the Food and Agriculture Organization (FAO) <sup>90</sup>, the World Bank <sup>88</sup>, and local organizations like the Sustainable Agriculture Community Development Programme (SACDEP-Kenya). <sup>95</sup>
- **Private Sector:** Agribusinesses, input suppliers, and companies involved in organic certification and export are key employers.

#### **Occupational Profiles**

### 1. Climate-Smart Agriculture Extension Officer

- Position Description: A field-based role focused on training and supporting smallholder farmers to adopt sustainable and climate-resilient practices. This includes providing technical guidance on soil conservation, water harvesting, agroforestry, integrated pest management, and the use of drought-tolerant crop varieties. The role often involves facilitating farmer groups, establishing demonstration plots, and linking farmers to markets and financial services.
- Market Demand & Quantification: High. This is a cornerstone role for nearly all sustainable agriculture projects implemented by NGOs and government programs. The need to reach hundreds of thousands of farmers creates continuous demand.
- **Geographic Distribution:** Primarily rural, located within project implementation areas across Kenya's diverse agricultural zones, from the ASALs to the highpotential regions of Western Kenya.
- Technical Competency Requirements:
  - Core Skills: Strong knowledge of agronomy, soil science, agroforestry, and sustainable agricultural land management (SALM) practices. Skills in training and facilitation are essential.<sup>92</sup>
- Interpersonal & Management Capabilities: Excellent communication and interpersonal skills, ability to mobilize and work with communities, organizational skills for planning trainings and field days, and reporting skills.<sup>92</sup>
- Educational & Professional Development Pathways:
  - Formal Qualifications: A diploma or Bachelor's degree in Agriculture,
     Agronomy, Horticulture, or a related field is the standard requirement.<sup>92</sup>
  - **Experience Level:** Typically requires at least three years of practical field experience working directly with farming communities.<sup>96</sup>

# 2. Organic Farming Specialist / Farm Supervisor

 Position Description: Manages farm operations with a specific focus on adhering to organic certification standards. Responsibilities include overseeing all aspects of cultivation without synthetic inputs, implementing organic pest and disease control methods, managing soil health through composting and cover

- cropping, and maintaining detailed records for certification purposes.<sup>97</sup>
- Market Demand & Quantification: Niche but Growing. Demand is driven by the increasing consumer and export market for organic produce. Roles are found on commercial organic farms and with organizations promoting organic agriculture.
- **Geographic Distribution:** Located on commercial farms, which may be in various parts of the country depending on the crops being grown.
- Technical Competency Requirements:
  - Core Skills: Deep knowledge of organic farming principles and certification standards, soil science, composting, and biological pest control.
- Interpersonal & Management Capabilities: Strong leadership and team management skills to supervise farm labor, meticulous record-keeping, and problem-solving abilities to address production challenges without conventional inputs.<sup>98</sup>
- Educational & Professional Development Pathways:
  - Formal Qualifications: A certificate, diploma, or degree in Agriculture, Horticulture, or Agronomy is required.<sup>98</sup>
  - Experience Level: Several years of hands-on farm management experience, specifically within an organic system, is crucial.<sup>97</sup>

### **Chapter 8: Green Finance and Carbon Markets**

#### **Sector Overview & Market Demand**

Kenya's green finance and carbon market sector is rapidly evolving from a niche area to a central pillar of its climate and development strategy. The government views market-based mechanisms as a key tool to unlock private capital for climate action.<sup>1</sup> This is operationalized through several key developments. The Central Bank of Kenya (CBK) launched the

**Kenya Green Finance Taxonomy (KGFT)** in 2025, a classification system designed to standardize and promote green investments in the banking sector, covering

priority areas like manufacturing, agriculture, and energy.<sup>99</sup> This taxonomy, along with a new Climate Risk Disclosure Framework, is creating demand for professionals within financial institutions who can assess environmental and social (E&S) risks and opportunities.<sup>99</sup>

Simultaneously, Kenya is positioning itself as a leader in carbon markets, as demonstrated by the 2024 Carbon Market Regulations and the hosting of the Kenya Carbon Markets Conference. This creates demand for experts in carbon project development, verification, and finance. However, the sector faces challenges, including a lack of capacity at the county level to structure investable projects and controversies surrounding community benefit-sharing and land rights in large carbon projects, which underscores the need for high-integrity approaches.

# **Key Employers**

- Financial Institutions: Commercial banks like Equity Bank and Co-operative Bank are building ESG and sustainability teams to manage E&S risks and develop green finance products.<sup>105</sup>
- **Development Finance Institutions (DFIs) & NGOs:** Organizations like FSD Africa and FSD Kenya are instrumental in building the market, providing technical assistance, and funding initiatives.<sup>8</sup> The Voluntary Carbon Markets Integrity Initiative (VCMI) is a key partner in building high-integrity markets.<sup>103</sup>
- Carbon Project Developers: A mix of local and international firms that develop carbon offset projects, such as Soils for the Future Africa and CarbonSolve.<sup>104</sup>
   NGOs like Vi Agroforestry also act as project developers.<sup>89</sup>
- Consulting & Advisory Firms: Provide specialized services in ESG due diligence, impact measurement, and carbon accounting.

#### **Occupational Profiles**

## 1. Green Finance / ESG Analyst

- 1. Position Description: Typically based within a financial institution, this role is responsible for integrating environmental, social, and governance (ESG) considerations into lending and investment decisions. Key duties include conducting Environmental & Social Due Diligence (ESDD) on proposed transactions, assessing climate-related risks against frameworks like the IFC Performance Standards, developing Environmental & Social Action Plans (ESAPs) for clients, and monitoring the portfolio for ESG compliance.<sup>105</sup>
- 2. **Market Demand & Quantification: High and Growing.** The rollout of the mandatory KGFT and climate disclosure rules by the CBK is making this a core function within all major banks and financial institutions.<sup>101</sup>
- 3. **Geographic Distribution:** Primarily concentrated in Nairobi, the financial hub of Kenya and the region.
- 4. Technical Competency Requirements:
  - Core Skills: Strong understanding of ESG principles, environmental and social risk management frameworks (IFC Performance Standards, Equator Principles), climate finance, and data analysis.
  - Software Proficiency: Advanced skills in Excel and data analysis tools like Power BI are often required.<sup>106</sup>
- 5. Interpersonal & Management Capabilities: Excellent analytical skills, stakeholder engagement abilities (to communicate with clients, credit teams, and regulators), negotiation skills, and strong written and verbal communication for preparing risk reports.<sup>105</sup>
- 6. Educational & Professional Development Pathways:
  - Formal Qualifications: A Bachelor's degree in a relevant discipline such as Environmental Science, Social Sciences, Finance, or Economics is required.
  - Professional Certifications: Specialized certifications are becoming increasingly important. These include the Sustainability & Climate Risk (SCR) certification from GARP or an ESG Specialization from institutions like the Corporate Finance Institute (CFI).<sup>106</sup>
  - **Experience Level:** Typically requires 4-5 years of experience in banking or a financial institution, preferably within a credit or risk department.<sup>105</sup>

# 2. Impact Investment Manager

- Position Description: Works for a fund or foundation focused on generating positive social and environmental impact alongside financial returns. The role involves the entire investment cycle: sourcing and screening potential investments for alignment with impact objectives, conducting due diligence, structuring deals, and providing post-investment support to portfolio companies to help them improve their ESG performance and scale their impact.<sup>109</sup>
- Market Demand & Quantification: Niche but Influential. Demand is concentrated within specialized impact funds, venture capital firms, and philanthropic foundations active in the region.
- **Geographic Distribution:** Primarily based in Nairobi, with travel to engage with portfolio companies across Kenya and Sub-Saharan Africa.
- Technical Competency Requirements:
  - Core Skills: A hybrid skillset combining strong financial analysis, valuation, and deal structuring capabilities (from private equity or venture capital) with a deep understanding of impact measurement and management (IMM), ESG factors, and systems change theory.<sup>109</sup>
- Interpersonal & Management Capabilities: Strong networking skills for deal sourcing, project management for overseeing the investment process, strategic thinking, and the ability to mentor and provide strategic advice to entrepreneurs.<sup>110</sup>
- Educational & Professional Development Pathways:
  - Formal Qualifications: A Master's degree in Finance, Business Administration, or a related field is often required.<sup>111</sup>
  - Experience Level: A significant track record (8-10+ years) of leading and closing investments in private equity, venture capital, or a related field in Sub-Saharan Africa is typically necessary.

# Chapter 9: Sustainable Construction and Urban Development

#### **Sector Overview & Market Demand**

Kenya's construction sector is increasingly embracing sustainability, driven by a

convergence of factors including growing environmental awareness, demand from corporate tenants for energy-efficient spaces, and the development of local green building standards. The market for green buildings has seen rapid growth, surpassing 1 million square meters of floor space certified under the EDGE (Excellence in Design for Greater Efficiencies) system by March 2025, a tenfold increase since 2020. While commercial buildings have led this trend, the residential sector is beginning to follow, spurred by the potential for reduced utility bills.

The policy and institutional framework is maturing. The Kenya Green Building Society (KGBS) and the Architectural Association of Kenya (AAK) are key professional bodies promoting sustainable practices.<sup>113</sup> AAK has developed the

**Safari Green Building Index (SGBI)**, a localized rating tool to assess the environmental performance of projects.<sup>113</sup> Despite progress, challenges remain, including the high initial cost of green materials and technologies and a need for greater awareness among developers and contractors.<sup>112</sup> This context creates a growing demand for professionals who can bridge the gap between conventional construction and sustainable design.

# **Key Employers**

- Professional Associations: The Architectural Association of Kenya (AAK) and the Kenya Green Building Society (KGBS) are central to advocacy, standardsetting, and training.<sup>113</sup>
- Real Estate Developers: Leading developers of commercial and residential properties are increasingly seeking green building certifications for their projects.
- Architectural & Engineering Firms: These firms are the primary employers of green design professionals, integrating sustainability into project plans from the outset.
- **Construction Companies:** As green building practices become more mainstream, construction firms require site agents and managers familiar with sustainable materials and methods.<sup>117</sup>
- **Consulting Firms:** Specialized sustainability and environmental consulting firms provide expert advice on green building certification, energy modeling, and environmental compliance.

#### **Occupational Profiles**

#### 1. Green Building Consultant

- Position Description: A specialized advisor who guides project teams
   (architects, engineers, developers) through the process of designing,
   constructing, and operating sustainable buildings. Responsibilities include
   analyzing building plans to recommend strategies for energy and water
   efficiency, advising on sustainable materials, managing the green building
   certification process (e.g., LEED, EDGE, SGBI), and ensuring compliance with
   environmental regulations.<sup>118</sup>
- Market Demand & Quantification: Growing. As more developers seek the
  financial and reputational benefits of green certification, the demand for
  consultants with the expertise to navigate these complex systems is increasing.
- **Geographic Distribution:** Primarily based in Nairobi and other major urban centers where most large-scale construction projects are located.
- Technical Competency Requirements:
  - Core Skills: Deep knowledge of sustainable design principles, building science, energy-efficient systems (HVAC, lighting), renewable energy integration, water conservation techniques, and sustainable materials.
  - Certification Expertise: In-depth familiarity with the requirements and documentation processes for green building rating systems like LEED, EDGE, and the Safari Green Building Index is a core competency.<sup>120</sup>
- Interpersonal & Management Capabilities: Excellent communication skills to explain complex technical concepts to diverse stakeholders, strong project management skills to oversee the certification process, and collaborative skills to work effectively with multidisciplinary design teams.<sup>118</sup>
- Educational & Professional Development Pathways:
  - Formal Qualifications: A Bachelor's degree in Architecture, Engineering (Civil, Mechanical, Electrical), or Environmental Science is the typical foundation.<sup>119</sup>
  - o **Professional Certifications:** Professional accreditation is crucial in this field.

Key certifications include LEED Accredited Professional (AP) and EDGE Expert. These demonstrate specialized knowledge and are often a requirement for leading certification projects.

# 2. Sustainability Engineer (Construction)

- Position Description: An engineering role focused on the technical implementation of sustainability within construction projects. This involves modeling facility energy usage and GHG emissions, conducting life cycle assessments of materials, designing energy- and water-efficient systems, and reviewing engineering drawings and specifications to ensure they meet sustainability targets.<sup>121</sup>
- 2. Market Demand & Quantification: Medium but Growing. This is a more specialized technical role than a general consultant, required for large and complex projects aiming for high levels of sustainability performance.
- 3. **Geographic Distribution:** Based within engineering consulting firms or large construction companies, primarily in Nairobi.
- 4. Technical Competency Requirements:
  - Core Skills: Strong technical engineering background (Mechanical, Electrical, or Civil), expertise in energy modeling, carbon accounting, and GHG calculations for construction. Knowledge of water/wastewater systems and building materials is also important.<sup>122</sup>
  - Software Proficiency: Experience with energy modeling software and life cycle assessment (LCA) tools is highly desirable.
- 5. **Interpersonal & Management Capabilities:** Strong analytical and problem-solving skills, technical writing ability for reports and documentation, and the ability to work collaboratively within a project team.<sup>122</sup>
- 6. Educational & Professional Development Pathways:
  - Formal Qualifications: A Bachelor's degree in a relevant engineering discipline is required.<sup>122</sup>
  - Experience Level: Typically requires 3-10 years of experience, with a strong focus on technical analysis in sustainability for infrastructure or building projects.<sup>122</sup>

### **Chapter 10: Emerging Green Sectors**

Beyond the established pillars of renewable energy, conservation, and sustainable agriculture, several emerging sectors are beginning to contribute to Kenya's green job market. These niches, driven by technological innovation and evolving consumer and policy priorities, represent the next frontier of green employment.

### **E-Mobility**

- Sector Overview: Kenya's electric mobility sector is gaining significant momentum, particularly in the two- and three-wheeler segments. This growth is driven by favorable government policies, a robust startup ecosystem, and the potential to reduce both air pollution and reliance on imported fossil fuels. The FSD Africa report identifies Kenya as a leader in E2W job potential, forecasting 14,200 jobs by 2030.<sup>2</sup> This growth also necessitates the development of a corresponding charging infrastructure network, which is projected to create an additional 4,000+ jobs.<sup>19</sup>
- **Key Employers:** A dynamic mix of startups and established companies, including BasiGo (electric buses), Roam Electric (electric motorcycles), and various companies focused on battery swapping and charging station deployment.<sup>27</sup>

# • Emerging Roles:

- **EV Technician:** Specialized mechanics for the maintenance and repair of electric vehicles, including battery systems and electric drivetrains.
- Battery Management Specialist: Experts in battery technology, responsible for managing battery swapping stations, conducting diagnostics, and overseeing battery recycling and disposal.
- Charging Infrastructure Engineer/Installer: Professionals who design, install, and maintain public and private EV charging stations, requiring electrical engineering and installation skills.
- Production/Assembly Technician: As local assembly of E2Ws increases, demand is growing for workers to assemble vehicles from kits (Completely Knocked Down - CKD).<sup>19</sup>

#### Sustainable & Ecotourism

- **Sector Overview:** Kenya's tourism industry, a major pillar of the economy, is increasingly leveraging its natural assets to promote sustainable and ecotourism models. This approach focuses on minimizing environmental impact, supporting local communities, and contributing to conservation efforts. Ecotourism Kenya is a key organization promoting these principles through certification and capacity building. <sup>123</sup> Employment in this sector ranges from roles in high-end eco-lodges to community-based tourism enterprises.
- **Key Employers:** High-end safari companies and eco-lodges (e.g., Wilderness Destinations) <sup>125</sup>, community-owned conservancies offering tourism experiences, and specialized tour operators. Government bodies like the Kenya Tourism Board (KTB) also play a role in marketing and strategy. <sup>126</sup>

# • Emerging Roles:

- Ecotourism Manager: Manages the operations of a lodge or tourism enterprise with a focus on sustainability, including waste management, energy and water conservation, community benefit-sharing, and delivering authentic nature-based experiences.<sup>128</sup>
- Community Tourism Facilitator: Works with local communities to develop and manage tourism products, ensuring that benefits flow back to the community and that cultural heritage is respected.
- Sustainability Coordinator (Hospitality): A role within larger hotel and lodge groups responsible for implementing and monitoring sustainability practices across all operations, including supply chain management and guest education.

#### **Climate Data Science & Modeling**

Sector Overview: As climate change impacts become more pronounced, the
demand for accurate, localized climate data and analysis is growing rapidly. This
data is essential for government planning (e.g., disaster risk reduction),
agricultural insurance, resilient infrastructure design, and financial risk modeling.
Institutions like the IGAD Climate Prediction and Applications Centre (ICPAC) in
Nairobi are at the forefront of this work.<sup>129</sup>

• **Key Employers:** Meteorological agencies (Kenya Meteorological Department) <sup>130</sup>, regional climate centers (ICPAC) <sup>129</sup>, research universities (University of Nairobi) <sup>130</sup>, and increasingly, private sector firms in finance and agriculture.

## Emerging Roles:

- Climate Data Analyst/Scientist: Professionals with skills in statistics, computer science, and climate science who analyze large climate datasets to identify trends, develop predictive models, and create decision-support tools.
- Climate Risk Analyst: Specializes in assessing the physical and transition risks of climate change for specific sectors, such as finance, insurance, and infrastructure.
- Machine Learning Expert (Climate): Uses AI and machine learning techniques to improve the accuracy of climate and weather forecasting.

# **Environmental Education and Community Outreach**

- Sector Overview: A cross-cutting field essential for the success of all green economy initiatives. Effective environmental education and community outreach are needed to build public support for conservation, promote the adoption of sustainable practices (like recycling or clean cooking), and engage communities as active partners in local projects.
- 2. **Key Employers:** NGOs (Nature Kenya, The Green Belt Movement) <sup>57</sup>, government agencies (KWS, NEMA), community-based organizations (CBOs), and educational institutions.

# 3. Emerging Roles:

- Conservation Education Officer: Develops and delivers educational programs for schools and communities, often based at education centers within national parks or run by NGOs, to raise awareness about biodiversity and conservation.<sup>43</sup>
- Community Outreach Coordinator: Facilitates communication and collaboration between a project (e.g., a new wind farm or a conservation initiative) and local communities, ensuring community concerns are addressed and benefits are shared.
- Environmental Communications Specialist: Creates compelling content (reports, social media, videos) to communicate complex environmental issues to a broad public audience and advocate for policy change.

# Part III: Cross-Cutting Workforce Analysis

## Chapter 11: The Green Skills Imperative: Bridging the Talent Gap

The successful expansion of Kenya's green economy is fundamentally dependent on the availability of a workforce equipped with the right blend of technical, managerial, and interpersonal skills. The analysis of occupational profiles across all sectors reveals a clear and consistent pattern: while there is significant demand for unskilled labor, particularly in construction and waste sorting, the majority of new, higher-value jobs require specialized competencies. The finding that 60% of projected new green jobs are skilled or white-collar underscores the urgency of strategic workforce planning to bridge the emerging talent gap.<sup>3</sup> This chapter synthesizes the skills data from Part II to create a holistic picture of these needs.

#### In-Demand Technical Skills

A set of core technical competencies appears repeatedly across multiple green sectors, highlighting their strategic importance for workforce development. These high-leverage skills are transferable and form the technical foundation of the green economy.

# 2. Data & Geospatial Analysis:

- GIS and Remote Sensing: Essential for conservation (habitat mapping), sustainable agriculture (land use planning), water management (watershed analysis), and renewable energy (site selection). Proficiency in software like QGIS and ArcGIS is a frequently cited requirement.<sup>66</sup>
- Climate & Data Modeling: A more advanced skillset crucial for climate science, disaster risk reduction, and increasingly, for financial institutions modeling climate risk. Requires knowledge of programming languages like R

- or Python [User Query].
- Data Analysis & Visualization: The ability to analyze datasets and present findings clearly is a universal need, from tracking project performance in an NGO to analyzing ESG data in a bank. Proficiency in tools like Power BI and advanced Excel is valuable.<sup>106</sup>

# 3. Engineering & Applied Technology:

- Electrical & Mechanical Engineering: The bedrock of the renewable energy sector (solar, wind, geothermal) and green construction (energy-efficient systems).<sup>35</sup>
- Civil Engineering: Critical for sustainable infrastructure, including water and sanitation systems and green buildings.<sup>35</sup>
- Agronomy & Soil Science: Foundational for all sustainable agriculture and agroforestry roles, focusing on climate-resilient practices.<sup>92</sup>

# 4. Finance, Policy & Compliance:

- Environmental & Social (E&S) Risk Assessment: A core skill for the finance sector, driven by the CBK's new regulations. Requires deep familiarity with frameworks like the IFC Performance Standards.<sup>105</sup>
- Carbon Accounting & Project Development: A specialized skill for the carbon market, involving knowledge of methodologies (e.g., Verra's VCS) and project design documents.<sup>89</sup>
- Environmental Impact Assessment (EIA/ESIA): A mandatory requirement for all major development projects, making it a stable source of demand for licensed consultants.<sup>35</sup>

# **Critical Soft and Managerial Skills**

The analysis consistently shows that technical expertise alone is insufficient. The ability to manage projects, engage with diverse groups, and communicate effectively is what translates technical knowledge into successful outcomes.

- 5. **Project Management:** This is arguably the most critical cross-cutting soft skill, cited as a requirement for nearly all mid-to-senior level roles, from Conservation Program Managers to Green Building Consultants.<sup>38</sup>
- 6. **Stakeholder Engagement:** The ability to communicate, negotiate with, and build consensus among diverse stakeholders—including government agencies, private

- sector partners, donor organizations, and local communities—is essential for success.<sup>66</sup>
- 7. **Community Liaison & Mobilization:** For all field-based projects in conservation, agriculture, and resource management, the ability to build trust and work effectively with local communities is a non-negotiable requirement. This often includes proficiency in local languages and a deep understanding of cultural contexts.<sup>62</sup>
- 8. **Communication:** This encompasses both technical report writing for donors and regulators and the ability to present complex information clearly to non-technical audiences.<sup>37</sup>

### The Rise of "Twin Transition": Digital Green Skills

A key trend emerging is the "twin transition," where the green and digital economies converge. Green jobs are increasingly digitally enabled. This goes beyond basic office software proficiency and includes a new set of digital competencies:

- 9. **Remote Monitoring & Data Collection:** Use of mobile data collection applications (like ODK) for fieldwork in agriculture and conservation, and familiarity with remote sensing and drone technology [User Query].
- 10. **Digital Platforms:** Knowledge of circular economy platforms, green fintech applications, and digital tools for climate analysis.<sup>132</sup>
- 11. **Online Collaboration & Learning:** The ability to use online collaboration tools for managing remote teams and to facilitate or participate in e-learning for capacity building [User Query].

Table 11.1: Cross-Sectoral Priority Skills Matrix

Skill	Renewa ble Energy	Conserv ation	Waste Mgt.	Water Mgt.	Sustaina ble Ag.	Green Finance	Green Constru ction
Technic al Skills							
GIS /	Medium	High	Medium	High	High	Low	Medium

Remote Sensing							
Electrica I Engineer ing	High	Low	Medium	Medium	Low	Low	High
Mechani cal Engineer ing	High	Low	High	Medium	Low	Low	High
Agrono my / Soil Science	Low	Medium	Medium	Low	High	Low	Low
E&S Risk Assessm ent	High	High	High	High	Medium	High	High
Carbon Accounti ng	Medium	High	Medium	Low	High	High	Medium
Soft & Manage rial Skills							
Project Manage ment	High	High	High	High	High	High	High
Stakehol der Engage ment	High	High	High	High	High	High	High
Commu nity Liaison	Medium	High	High	Medium	High	Low	Low
Digital Skills							

Mobile Data Collectio n	Medium	High	Medium	Medium	High	Low	Low
Data Analysis & Vis.	High	High	High	High	High	High	Medium

This matrix provides a strategic tool for educators and policymakers. By focusing on skills with high cross-sectoral demand, such as Project Management, Stakeholder Engagement, and Data Analysis, training programs can create a more flexible and resilient workforce, equipping individuals with competencies that open multiple career pathways across Kenya's green economy.

# Chapter 12: Educational and Professional Development Pathways

The capacity of Kenya's green economy to absorb a growing workforce is directly linked to the ability of its education and training ecosystem to supply talent with the requisite skills. The current landscape presents a mix of established formal pathways, crucial professional certifications, and vital alternative routes like apprenticeships and on-the-job training. Aligning this supply side with the specific demands of the market identified in the previous chapter is a key strategic priority.

#### **Formal Education**

12. **Universities:** Kenyan universities provide the foundational degrees for most professional green jobs. Key disciplines include Environmental Science, Renewable Energy Engineering, Ecology and Conservation Biology, Environmental Management, Water Resources Engineering, Agronomy, Climate Science, and Sustainable Tourism Management.<sup>35</sup> Institutions like the University of Nairobi are actively involved in climate change research and host specialized programs, creating a pipeline of researchers and scientists.<sup>130</sup> The Kenya Advanced Institute of Science and Technology (KAIST) is also hiring professors in fields like

- Environmental and Energy Engineering, signaling a focus on high-level technical education.<sup>27</sup>
- 13. **Technical and Vocational Education and Training (TVETs):** TVET institutions are critical for producing the technician-level workforce that forms the backbone of many green sectors. They offer diplomas and certificates in areas like Electrical Engineering (a prerequisite for solar technicians), Mechanical Engineering, and Environmental Health.<sup>24</sup> There is a recognized need to expand and improve TVET offerings to better match the skills demanded by industries like solar irrigation.<sup>33</sup>

#### **Professional Certifications and Short Courses**

For many green occupations, a formal degree is only the starting point. Professional certifications are often mandatory for practice and serve as a key signal of competence to employers.

- 14. **Energy Sector:** The Energy & Petroleum Regulatory Authority (EPRA) provides essential licenses for technicians, most notably the Solar PV installation certification (T1, T2, T3 licenses), which is a non-negotiable requirement for formal work in the solar industry.<sup>24</sup> The National Industrial Training Authority (NITA) also offers a recognized certification for solar technicians.<sup>34</sup>
- 15. **Environmental Management:** A license from the National Environment Management Authority (NEMA) is required for individuals and firms to practice as Environmental Impact Assessment (EIA) and Environmental Audit (EA) experts. This is a critical credential for all environmental consultants.
- 16. **Green Construction:** While not yet mandatory, certifications like Leadership in Energy and Environmental Design (LEED) Accredited Professional (AP) and EDGE (Excellence in Design for Greater Efficiencies) Expert are becoming the industry standard for professionals working on certified green building projects.<sup>35</sup>
- 17. **Finance:** As the green finance sector matures, specialized credentials such as the Sustainability & Climate Risk (SCR) from the Global Association of Risk Professionals (GARP) or ESG specializations are becoming highly desirable for analysts.<sup>106</sup>
- 18. **Other Short Courses:** A wide range of short courses and workshops are offered by NGOs, industry associations (like KEREA), and consulting firms on topics such

as GIS, carbon accounting, waste management, and REDD+ project management, providing crucial continuous professional development.<sup>30</sup>

# Alternative Pathways and Experience

Formal qualifications are not the only route into the green workforce. Experience-based and non-traditional pathways are vital, particularly for field-based and community-level roles.

- 4. **Apprenticeships and Internships:** Hands-on apprenticeships with solar installation companies or mechanics' workshops are a primary mode of skills acquisition for technicians. Formal internship programs, such as the one offered by GIZ for "Green and Digital Transition," provide recent graduates with invaluable initial experience. Ecotourism Kenya's Leadership and Mentorship Program similarly places students and recent graduates in tourism enterprises for practical experience. 123
- 5. **Volunteer Experience:** In the conservation sector, volunteering is a well-established pathway. It allows individuals to gain essential field experience in activities like wildlife monitoring or community outreach, which is often a prerequisite for entry-level paid positions [User Query]. The Sheldrick Wildlife Trust, for example, utilizes volunteers for outreach and fundraising support. 136
- 6. Informal Sector Skills Transfer: The "Jua Kali" sector has its own long-standing, informal apprenticeship system where skills in metalwork, carpentry, and mechanics are passed down from master craftspeople to learners. This system is a major contributor to the country's technical skills base and is increasingly being recognized in programs aimed at integrating the sector into the formal economy.<sup>78</sup>

The analysis reveals a need to better integrate these different pathways. Strengthening the links between TVETs and industry through apprenticeships, creating clearer pathways from volunteer experience to formal employment, and recognizing and certifying the skills gained in the informal sector are critical steps to building a more inclusive and effective green workforce.

## Chapter 13: Geographic and Community Dimensions of Green Employment

The landscape of green employment in Kenya is not uniform; it is characterized by distinct geographic clusters and a significant divide between formal urban employment and rural, community-based opportunities. Understanding these spatial and social dynamics is essential for ensuring that the benefits of the green transition are distributed equitably across the country.

### **Geographic Clustering of Opportunities**

Green jobs are concentrated in specific regions, dictated by natural resource endowments, infrastructure projects, and the location of corporate and administrative headquarters.

- 7. The Rift Valley (Turkana, Nakuru, Baringo): This region is the undisputed hub for large-scale renewable energy generation. The vast wind resources of Turkana County host the Lake Turkana Wind Power project, creating specialized jobs for wind turbine technicians and engineers. The geothermal potential of the Rift Valley floor has made the areas around Naivasha (Olkaria) and Baringo the epicenters of geothermal development, concentrating demand for geoscientists and power plant engineers.<sup>18</sup>
- 8. **Nairobi:** As the nation's capital and economic center, Nairobi is the headquarters for the vast majority of corporate, financial, consulting, and non-governmental organizations operating in the green economy. Consequently, it is the primary location for professional, white-collar roles such as Green Finance Analysts, Conservation Program Managers, Environmental Consultants, and senior management positions.<sup>61</sup>
- 9. Arid and Semi-Arid Lands (ASALs) and Conservation Landscapes: These regions, including iconic ecosystems like the Maasai Mara, Amboseli, Laikipia, and the northern rangelands, are the primary locations for conservation and rangeland management jobs. Roles such as Wildlife Rangers, Ecologists, and Community Liaison Officers are predominantly based in these areas, often within national parks, reserves, and community conservancies.<sup>41</sup>
- 10. The Coastal Region (Mombasa, Kilifi, Lamu): This area is a hub for

- opportunities related to the blue economy, including marine conservation, sustainable fisheries, and the management of coastal ecosystems like mangroves. Projects aimed at building resilience to sea-level rise are also concentrated here.<sup>138</sup>
- 11. **High-Potential Agricultural Zones:** Regions with favorable agricultural conditions, such as Western Kenya, are the focus for many sustainable agriculture and agroforestry programs. Projects like the Kenya Agricultural Carbon Project are centered here, creating demand for agricultural extension officers and project staff.<sup>89</sup>

#### The Formal-Informal and Urban-Rural Divide

A significant dichotomy exists between the types of green jobs available in urban versus rural settings, which often aligns with the formal-informal employment divide.

- 12. **Formal-Urban Roles:** Positions based in Nairobi and other major cities are typically formal, salaried, and require higher levels of education (Bachelor's or Master's degrees) and professional certifications. These include roles in finance, consulting, engineering design, and program management.
- 13. **Informal and Community-Based Roles:** In rural areas, employment is often more precarious and may fall into the informal category. This includes the vast number of self-employed informal waste pickers in peri-urban areas, small-scale biogas installers, and community members engaged in tree-planting or ecolodge support on a casual or seasonal basis.<sup>20</sup> These roles, while often lower-paying and less secure, are crucial for local livelihoods and the functioning of the green economy at the grassroots level.

#### The Criticality of Community Context and Local Skills

The success of field-based green economy projects, particularly in conservation and sustainable agriculture, is heavily dependent on effective community engagement. This creates a specific demand for skills that are often overlooked in traditional workforce planning.

- 14. **Community Liaison and Language Skills:** Job descriptions for field officers in conservation and agriculture frequently emphasize the need for strong community liaison skills and, crucially, proficiency in local languages. The ability to build trust, navigate local social dynamics, and communicate effectively with community members is paramount for project success and sustainability.<sup>62</sup>
- 15. Local and Indigenous Knowledge: Effective conservation and land management practices often require the integration of scientific approaches with traditional ecological knowledge. Projects that successfully recruit from local communities are better able to tap into this invaluable resource, leading to more sustainable and culturally appropriate outcomes. This underscores the value of alternative recruitment and training pathways that prioritize local candidates.

This regional and community-level analysis reveals that a one-size-fits-all approach to green workforce development will be ineffective. Strategies must be tailored to the specific economic and social contexts of different regions, ensuring that training and job creation initiatives are accessible to rural and marginalized communities and that the critical role of the informal sector is recognized and supported.

## Part IV: Strategic Recommendations and Future Outlook

### Chapter 14: Actionable Intelligence for Stakeholders

The comprehensive mapping of Kenya's green job landscape reveals a clear set of opportunities and challenges. To fully capitalize on the potential of the green economy to drive inclusive growth and sustainable development, a coordinated and strategic approach is required from all key stakeholders. This chapter translates the report's findings into targeted, actionable recommendations.

For Government and Policymakers (National and County)

- 16. **Bridge the Sub-National Green Finance Gap:** The most significant bottleneck to localized green job creation is the difficulty counties face in accessing finance.<sup>7</sup>
  - 1. Recommendation: The National Treasury, in partnership with FSD Kenya, should scale up the County Green Investment Facility. This should involve expanding technical assistance to all 47 counties on how to develop bankable projects, structure public-private partnerships (PPPs), and meet the due diligence requirements of investors. Simplifying the regulatory requirements for counties to issue green bonds or access concessional loans is critical.
- 17. Integrate Green Skills into National Education Policy: The identified skills mismatch between market demand and workforce supply requires a systemic policy response.<sup>3</sup>
  - Recommendation: The Ministry of Education, in collaboration with the Ministry of Environment, Climate Change and Forestry and industry associations like KEREA and KGBS, should establish a National Green Skills Taskforce. This body's mandate would be to mainstream green competencies into the national TVET and university curricula, focusing on high-demand areas like solar installation, GIS, carbon accounting, and E&S risk analysis.
- 18. Create an Inclusive Framework for the Informal Sector: The informal sector is the backbone of critical green value chains like waste management but remains vulnerable.<sup>20</sup>
  - 1. Recommendation: The Ministry of Environment, alongside county governments, should develop a National Framework for Informal Sector Integration in the Circular Economy. This framework should provide pathways for formalizing and building the capacity of waste picker associations, offer incentives for private companies to partner ethically with informal collectors, and ensure that new policies like EPR do not displace existing livelihoods.

#### For Educational and TVET Institutions

1. **Develop Market-Aligned Curricula and Micro-credentials:** University and TVET programs are not always aligned with the specific, practical skills demanded by employers.<sup>33</sup>

- 1. Recommendation: Institutions should actively partner with private sector employers and associations (e.g., KEREA, AAK, KWS) to co-design curricula. This should include developing accredited, short-term micro-credential programs and certifications in high-demand technical skills (e.g., EPRA T2 Solar Technician, EDGE Expert, NEMA EIA Lead Expert) that can be used for upskilling the existing workforce and providing practical qualifications for new entrants.
- 2. **Strengthen Work-Integrated Learning:** Practical experience is a key requirement for most green jobs.<sup>92</sup>
  - Recommendation: Universities and TVETs should make structured internships and apprenticeships a mandatory component of all relevant degree and diploma programs. Establishing formal partnership agreements with companies in the renewable energy, conservation, and sustainable agriculture sectors will create a clear talent pipeline from education to employment.

#### For Investors and Development Partners

- 3. **Invest in "Train-the-Trainer" and Institutional Capacity:** A key leverage point for scaling up skills development is to build the capacity of the trainers themselves.
  - Recommendation: Donor funding should be directed towards "Train-the-Trainer" programs within TVET institutions, equipping instructors with the latest knowledge and equipment for teaching high-demand trades like solar installation and green building techniques. This creates a multiplier effect, enabling institutions to produce a larger pool of qualified graduates sustainably.
- 4. **De-risk Investment in Local Green Enterprises:** High perceived risk is a major barrier to investment in local green projects and SMEs.<sup>7</sup>
  - Recommendation: Development partners and impact investors should expand the availability of catalytic capital, first-loss guarantees, and results-based financing to de-risk investments in county-level infrastructure and small-scale green enterprises. Supporting business incubators and accelerators focused on the green economy can also help build a pipeline of investment-ready businesses.

#### For Private Sector and Employers

- 5. **Invest in In-House Talent Development:** In a competitive market for scarce skills, companies cannot rely solely on the external education system.
  - 1. Recommendation: Companies should establish structured, in-house apprenticeship and graduate trainee programs to build their own talent pipelines. This is particularly critical for specialized technical roles in renewable energy and sustainable construction. Partnering with universities on applied research projects can also help identify and attract top talent.
- 6. **Champion Sector-Wide Skills Standards:** A lack of standardized skill definitions can hinder labor mobility and training effectiveness.
  - Recommendation: Industry associations like KEREA, KEPSA, and AAK should lead the development of sector-wide competency frameworks and skills standards. This will provide clear signals to educational institutions about industry needs and allow for the creation of nationally recognized qualifications that are portable across employers.

## Chapter 15: The Future of Green Work in Kenya

As Kenya progresses along its green development pathway, the nature and scope of green employment will continue to evolve. The trends identified in this report provide a clear indication of the current landscape, but technological advancements, shifting policy priorities, and deepening integration of sustainability into the core economy will give rise to a new generation of green jobs. Stakeholders must not only address today's workforce needs but also anticipate and prepare for the opportunities of tomorrow.

## **Emerging Niches and the Next Wave of Green Jobs**

The analysis points to several emerging niches that are poised for significant growth

over the next five to ten years, creating demand for new and more specialized roles:

- 1. E-Mobility and Battery Technology: As the transition to electric vehicles accelerates beyond two-wheelers, demand will grow for EV Maintenance Technicians, Battery Storage and Management Specialists, and engineers focused on second-life battery applications and recycling.<sup>2</sup>
- 2. Green Hydrogen: With GIZ and KfW already supporting foundational work, a future green hydrogen economy will require a highly specialized workforce, including Electrolyzer Engineers, Hydrogen Storage and Transport Specialists, and Chemical Engineers focused on producing derivatives like green ammonia.<sup>17</sup>
- 3. Digital Environmental Services: The "twin transition" will deepen, creating demand for Digital Environmental Monitoring Experts who use drones, IoT sensors, and satellite data for real-time ecosystem management, and Sustainable Supply Chain Verifiers who use blockchain and other digital tools to ensure the traceability and sustainability of products.
- 4. The Blue Economy: Beyond coastal management, a focus on the sustainable use of marine and freshwater resources will create jobs in sustainable aquaculture, marine biotechnology, and offshore renewable energy.

#### The Deepening Impact of the "Twin Transition"

The convergence of green and digital technologies will become even more pronounced. Artificial Intelligence (AI) and machine learning will move from the periphery to the core of many green sectors. This will create highly advanced roles that do not yet exist at scale in Kenya, such as:

- Climate Al Modeler: Professionals who develop and run complex Al models to improve the accuracy of climate risk predictions for the insurance and finance sectors.
- 2. **Smart Grid Engineer:** Experts who use AI and IoT to manage and optimize a decentralized energy grid with high penetration of variable renewables like solar and wind.
- 3. **Precision Agriculture Specialist:** Uses drone imagery, sensor data, and AI to provide hyper-localized advice to farmers on irrigation, fertilizer application, and pest control, maximizing yields while minimizing environmental impact.

## Long-Term Vision: From Niche Sector to Economic Mainstream

The ultimate trajectory for green employment in Kenya is a transition from being a distinct "sector" to becoming an integrated and indispensable component of the entire national economy. As sustainability principles are mainstreamed, nearly every job will acquire a "green" dimension. Accountants will need to understand carbon accounting, logistics managers will need to optimize for emissions, and marketing professionals will need to communicate sustainability credentials authentically.

This vision requires a fundamental shift in mindset: workforce development for the green economy is not a niche concern but a central pillar of Kenya's long-term economic competitiveness and social progress. By making strategic, data-driven investments in human capital today, Kenya can ensure that its journey towards a low-carbon, climate-resilient future is also a journey towards creating hundreds of thousands of decent, durable, and high-value jobs for its people, truly transforming the climate imperative into a "fountain of multibillion-dollar economic opportunities".

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# Forging the Future: An Employment Landscape Analysis of Kenya's Iron Economy

## **Executive Summary**

This report presents a systematic, country-wide examination of the employment landscape within Kenya's 'Iron Economy'—the vital, interconnected sectors of manufacturing, logistics, construction, and maintenance. Commissioned to support national industrial policy and workforce development, this analysis provides a comprehensive dataset and strategic insights into the structure, challenges, and opportunities that define labor within these foundational industries.

The investigation reveals an economy at a crossroads, characterized by a significant paradox between ambitious policy and on-the-ground performance. While national strategies like Kenya Vision 2030 and the Bottom-Up Economic Transformation Agenda (BETA) prioritize industrialization, the manufacturing sector's contribution to GDP has alarmingly declined from 11.3% in 2010 to 7.3% in 2024.¹ This decline is driven by persistent competitiveness challenges, including high energy costs and an unpredictable policy environment. In contrast, the logistics sector is experiencing robust growth, fueled by the expansion of e-commerce, while the construction sector, a primary driver of employment, exhibits significant volatility tied directly to the nation's fragile fiscal health and the cyclical nature of public infrastructure spending.²

A defining feature of Kenya's employment landscape is the stark divide between formal and informal work. Data from the Kenya National Bureau of Statistics (KNBS) Economic Survey 2025 reveals that of the 782,300 new jobs created in 2024, an overwhelming 703,700—or 90%—were in the informal sector.<sup>5</sup> This reality, particularly prevalent in construction and small-scale manufacturing, means that the majority of the Iron Economy's workforce operates in a state of precarity, with limited access to social protection, stable income, or opportunities for skills development.

Compounding this structural challenge is a critical skills mismatch. Analysis of job market data reveals a chasm between the qualifications supplied by the education system and the competencies demanded by industry. While there is a surplus of university graduates, a significant shortage exists for specialized, practical technicians and artisans. The appearance of expatriate-only job advertisements for high-skill technical roles is a clear indicator of this domestic skills gap.<sup>6</sup> Simultaneously, the push for digitalization under the National Digital Master Plan 2022-2032 is creating demand for a new cadre of digitally-literate workers, from logistics technologists proficient in Warehouse Management Systems to maintenance technicians skilled in data-driven predictive analysis—a demand the current training pipeline is ill-equipped to meet.<sup>8</sup>

To address these multifaceted challenges and unlock the employment potential of the Iron Economy, this report puts forth a series of integrated policy recommendations. These are structured around three strategic pillars:

- 142. **Realigning Industrial Policy with Operational Realities:** This involves creating a stable and competitive business environment for manufacturers by addressing core cost drivers and providing policy predictability. Key actions include implementing a moratorium on disruptive tax changes and targeting energy subsidies toward industrial users.
- 143. Launching a National Workforce Development Initiative: This pillar focuses on closing the skills gap by fundamentally reforming the technical and vocational training ecosystem. The central recommendation is to scale the industry-led apprenticeship model, exemplified by the National Industrial Training Authority (NITA), into a national strategy. This must be coupled with the modernization of TVET equipment and curricula and the creation of flexible "micro-certification" pathways to upskill the informal workforce.
- 144. **Integrating the Informal Economy:** This involves shifting policy focus to recognize and support the vast informal workforce. Recommendations include repurposing credit facilities like the Hustler Fund to finance tool and equipment acquisition for artisans (*fundis*) and simplifying regulatory compliance to create viable pathways toward formalization.

By implementing these strategic recommendations, Kenya can begin to bridge the gap between its industrial ambitions and its economic reality, transforming the Iron Economy into a sustainable engine of formal job creation, enhanced productivity, and inclusive national prosperity.

## Part I: The Macro-Industrial Context of Kenya's Iron Economy

#### **Section 1: National Economic and Policy Foundations**

The employment landscape of Kenya's Iron Economy does not exist in a vacuum. It is fundamentally shaped by the nation's macroeconomic health, its overarching development ambitions, and its strategic embrace of digital transformation. This section analyzes these foundational elements, establishing the broad context of opportunity and constraint within which the manufacturing, logistics, construction, and maintenance sectors operate.

## 1.1 Macroeconomic Overview (2024-2025): A Landscape of Cautious Optimism and Fiscal Fragility

Kenya's economy is currently navigating a period of complex and often contradictory signals. On one hand, there are clear signs of recovery and stabilization. The national government reported a moderation in real Gross Domestic Product (GDP) growth to 4.7% in 2024, down from 5.7% in 2023, attributing the slowdown to a constrained government expenditure framework and high interest rates.<sup>5</sup> However, official projections anticipate a rebound, with the Treasury forecasting 5.4% growth in 2025, fueled by a robust services sector and improved agricultural productivity.<sup>10</sup> This optimism is supported by positive macroeconomic indicators, most notably a significant decline in inflation from an average of 7.7% in 2023 to 4.5% in 2024, and a stabilizing shilling which appreciated against the US dollar by the end of the year.<sup>5</sup>

On the other hand, this cautious optimism is tempered by significant underlying vulnerabilities identified by international financial institutions. The World Bank, in its May 2025 Kenya Economic Update, presents a more circumspect outlook, revising its 2025 growth forecast downward to 4.5%.<sup>4</sup> The core of this concern lies in Kenya's

fragile fiscal position. The World Bank highlights that the country's public debt remains at a high risk of distress, with critical implications for the economy. Interest payments alone are absorbing approximately one-third of all tax revenue, a situation that severely constrains public investment and dampens private sector activity.<sup>4</sup> These fiscal pressures, combined with policy uncertainty and subdued business sentiment, have been identified as direct constraints on formal employment growth.<sup>4</sup>

This macroeconomic tension forms the foundational challenge for the Iron Economy. The government's ambitious industrialization and infrastructure agenda requires massive capital investment, yet its ability to fund these projects is directly constrained by the need for fiscal consolidation. This dynamic has a tangible impact on the employment landscape. For the construction sector, it creates a volatile "start-stop" project environment, influencing hiring patterns. For manufacturing and logistics, it affects business confidence, the cost of credit, and decisions regarding expansion and formal job creation. Therefore, the health of public finances is not an abstract concern but a primary determinant of the stability and growth of employment across the Iron Economy.

## 1.2 The Vision 2030 and BETA Policy Framework: Ambition for an Industrialized Nation

The strategic direction for Kenya's industrial development is anchored in two key policy documents: the long-term Kenya Vision 2030 and the current administration's implementation vehicle, the Bottom-Up Economic Transformation Agenda (BETA). Together, they articulate a clear and ambitious "demand signal" from the state for the growth of the Iron Economy.

Kenya Vision 2030, launched in 2008, remains the nation's foundational development blueprint. Its overarching goal is to transform Kenya into a "newly-industrializing, middle-income country providing a high quality of life to all its citizens" by the year 2030. The Economic Pillar of Vision 2030 is particularly pertinent, as it explicitly identifies manufacturing as a key priority sector essential for achieving and sustaining a GDP growth rate of 10% per annum. The Vision is implemented through a series of five-year Medium-Term Plans (MTPs), which outline specific flagship projects designed to be large-scale, transformative initiatives with high socio-economic

impact.<sup>15</sup> These projects are the primary mechanisms for driving the industrialization agenda and include the development of large-scale infrastructure (roads, ports, railways), the establishment of Special Economic Zones (SEZs) in locations like Mombasa and Lamu, and targeted industrial initiatives such as the creation of integrated iron and steel mills and specialized textile hubs in areas like Athi River.<sup>17</sup>

The current government's Bottom-Up Economic Transformation Agenda (BETA) serves as the primary framework for implementing the final phases of Vision 2030. BETA prioritizes five core value chains: agriculture, Micro, Small and Medium Enterprises (MSMEs), housing and settlement, healthcare, and the digital superhighway and creative economy. The emphasis on MSMEs and housing is of direct relevance to the Iron Economy. The focus on MSMEs acknowledges the critical role of small-scale enterprises in job creation, aligning with the reality that the informal sector is the country's largest employer. The affordable housing program, a cornerstone of the agenda, is a significant driver of demand for construction services and manufactured building materials.

These policy frameworks are indispensable for understanding the employment landscape. They establish the government's strategic intent and provide a benchmark against which to measure actual performance, employment outcomes, and policy effectiveness. The stated goals of Vision 2030 and BETA create expectations for job creation in manufacturing, construction, and their supporting logistics and maintenance services, making them central to this analysis.

## 1.3 The Digital Transformation Agenda: The National Digital Master Plan (2022-2032)

A critical variable reshaping the entire Iron Economy is the government's aggressive push for digital transformation, articulated in the Kenya National Digital Master Plan 2022-2032. This plan is not merely an ICT strategy but a foundational enabler intended to modernize every sector of the economy, with specific and far-reaching implications for manufacturing, logistics, and construction.<sup>8</sup>

The Master Plan's ambitions are vast. Key infrastructure goals include laying 100,000 kilometers of fiber optic cable to ensure nationwide broadband access and establishing 25,000 public Wi-Fi hotspots to bridge the digital divide.<sup>24</sup> On the human

capital side, the plan aims to train 20 million citizens in digital literacy and upskill thousands of ICT professionals, creating a digitally competent workforce.<sup>8</sup>

Crucially, the plan contains initiatives that directly target the Iron Economy. For manufacturing, it explicitly calls for the establishment of local software and electronic manufacturing plants, supported by a pipeline of 10,000 newly trained software engineers. For logistics, the plan identifies the lack of a formal addressing system as a major hindrance to e-commerce and mandates the accelerated implementation of a National Physical Addressing System to streamline last-mile delivery. Furthermore, it champions the adoption of emerging technologies like the Internet of Things (IoT) for real-time tracking of goods and blockchain for creating secure, transparent digital supply chains.

The Digital Master Plan acts as a powerful catalyst for change. On one hand, it holds the potential to significantly boost productivity, enhance efficiency, and create new, high-value jobs that did not previously exist, such as Digital Supply Chain Manager, Automation Technician, or Predictive Maintenance Analyst. On the other hand, it introduces the challenge of technological disruption and job polarization. As noted by the Kenya Association of Manufacturers (KAM), the drive towards automation to improve efficiency raises valid concerns about job security for workers in traditional, labor-intensive roles. This dual impact—creating high-skilled roles while potentially displacing low-skilled ones—positions the digital agenda as a major force reshaping skill requirements and the very nature of work across all Iron Economy sub-sectors.

#### Section 2: Performance and Pressures on the Four Pillars

While national policies provide the strategic framework, the employment landscape is ultimately determined by the real-world performance and operational pressures within each of the Iron Economy's four pillars. This section provides a statistical and qualitative deep dive into the manufacturing, logistics, construction, and maintenance sectors, establishing a baseline of their current health and the specific challenges that define their operating environment. A clear and widening gap emerges between the stated industrialization goals of Vision 2030 and the actual performance of key sectors. This is not simply a cyclical slowdown but a reflection of structural impediments, suggesting that the policy instruments intended to foster growth have

not effectively addressed the core operational barriers faced by industry.

#### 2.1 Manufacturing: A Sector Under Siege

Despite being a priority sector in every national development plan for decades, Kenya's manufacturing industry is facing significant headwinds. The sector's contribution to national GDP has been on a worrying downward trend, falling from 11.3% in 2010 to a mere 7.3% in 2024, a clear indicator of a long-term structural challenge rather than a short-term dip.¹ This decline is reflected in its sluggish growth; real Gross Value Added (GVA) for the sector expanded by a meager 1.3% in the first quarter of 2024, a deceleration from the 1.7% growth seen in the same period of 2023.²8 While the sector remains a significant formal employer, with the Kenya Association of Manufacturers (KAM) reporting 369,200 jobs in 2024 and the KNBS survey identifying 347,294 in the private sector, its capacity to absorb new labor is severely constrained.¹

The challenges crippling the sector are well-documented and consistently articulated by industry stakeholders. In its Manufacturing Priority Agenda (MPA) 2025, KAM identifies a host of critical barriers. Chief among them are high and unpredictable production costs, particularly the cost of energy and the inconsistent power supply, which directly impact competitiveness.<sup>26</sup> This is compounded by an unstable policy and tax environment, with manufacturers citing frequent and often unpredictable changes, such as the proposed shift of previously zero-rated products to VAT-exempt status, which increases the cost of inputs.<sup>1</sup> Furthermore, the sector faces intense competition from illicit trade and cheaper imports, alongside weakening domestic consumer demand caused by shrinking disposable incomes.<sup>26</sup>

Despite these pressures, opportunities for revitalization exist. The government's "Buy Kenya, Build Kenya" initiative aims to stimulate local demand, and there are significant opportunities for import substitution if local manufacturers can become more competitive. The adoption of new technologies and automation also offers a pathway to enhanced efficiency, though this comes with its own set of challenges related to capital investment and workforce skills. The MPA 2025 serves as a strategic roadmap developed by the industry to collaboratively address these issues with government and other partners, focusing on enhancing export competitiveness,

supporting SME development, and creating a more predictable regulatory framework.<sup>31</sup>

#### 2.2 Logistics and Distribution: The E-commerce Growth Engine

In stark contrast to manufacturing, Kenya's logistics and distribution sector is experiencing a period of dynamic growth, positioning itself as a critical engine of the national economy. The country's strategic location as a gateway to East and Central Africa underpins this growth, with the Port of Mombasa serving as the primary entry point for regional trade, handling approximately 40 million metric tons of cargo annually.<sup>3</sup> While road freight remains the dominant mode, accounting for over 76% of freight traffic, other modes are also significant.<sup>33</sup> The air cargo sector, for instance, handles between 350,000 and 400,000 tonnes per year, largely driven by the export of high-value perishables like flowers, fruits, and vegetables.<sup>34</sup>

The primary catalyst for the sector's recent expansion has been the boom in e-commerce. In 2024, urban consumers, who account for 65% of e-commerce transactions, have fueled a surge in demand for sophisticated logistics services.<sup>3</sup> This has led to a 25% increase in demand for modern, high-specification "Grade A" warehousing facilities, a significant shift from the traditional low-spec 'godowns'.<sup>3</sup> This modernization is also driving a 28% increase in last-mile delivery services and a 30% rise in demand for specialized cold chain logistics to support Kenya's position as a leading exporter of horticultural products.<sup>3</sup> Government initiatives, such as the National Electronic Single Window System (KenTrade), have further boosted efficiency by digitalizing trade processes and reducing documentation time by over 40%.<sup>3</sup>

However, the sector is not without its challenges. The market remains highly fragmented, with a mix of local players and global giants like Bolloré and Kuehne+Nagel competing for market share.<sup>3</sup> Operators face high operational costs, including steep taxes and airport fees, which can undermine competitiveness.<sup>34</sup> Infrastructure bottlenecks also persist; for example, while Jomo Kenyatta International Airport (JKIA) has excess cargo handling capacity, its cargo parking bays are reportedly overstretched.<sup>34</sup> The rapid shift towards modern, tech-enabled facilities is also creating a specific skills gap, with a rising need for personnel

proficient in Warehouse Management Systems (WMS) and other logistics technologies, a demand that traditional training pathways may not be adequately filling.

#### 2.3 Construction and Infrastructure: Volatile but Foundational

The construction and infrastructure sector is a foundational pillar of the Iron Economy and a major source of employment, yet its performance is characterized by marked volatility. After contracting by an estimated 1.3% in 2024, the industry is projected to rebound with 2.9% growth in 2025, with forecasts suggesting an average annual growth of 5.5% between 2026 and 2029. Data from the KNBS Economic Survey 2025 highlights this fluctuation, showing a full-year contraction of 0.7% in 2024, even as the sector's contribution to GDP reached an all-time high in the fourth quarter. This volatility directly impacts employment. While the sector formally employed 233,300 people in 2024, this figure represented a net loss of 2,700 jobs compared to 2023, reflecting the cyclical nature of project-based work.

The sector's growth is overwhelmingly driven by government investment in large-scale infrastructure projects. The FY2O25-26 budget allocated KES 504.6 billion to the energy, infrastructure, and communications sector, signaling a strong pipeline of public works.<sup>2</sup> Flagship projects under Vision 2O30, such as the planned 440km Nairobi-Mombasa Usahihi Expressway and the 35MW OrPower 22 Power Plant in Menengai, are set to be major drivers of demand and employment.<sup>2</sup> The government's affordable housing program also aims to construct 2O0,000 units annually, though progress on this front has been slower than targeted.<sup>2</sup>

Significant challenges, however, constrain the sector. The cost of construction has surged, with the Construction Input Price Index showing that building costs rose by approximately 17.57% in 2024 compared to the previous year, straining project budgets. Access to credit for private developers also remains a significant hurdle, limiting the scope of commercial and residential projects. The heavy reliance on public expenditure creates a direct link between the nation's fiscal health and the sector's stability. As the World Bank has warned, Kenya's high risk of debt distress necessitates fiscal consolidation, which can lead to delays or scaling back of planned infrastructure projects. This dependency results in the boom-bust cycles of

employment that favor temporary and contract labor over stable, permanent roles, making careers in construction precarious and discouraging long-term investment in skills training by firms.

#### 2.4 Maintenance and Technical Services: The Unseen Pillar

The maintenance and technical services sector is the unseen but essential pillar that ensures the productive capacity of the other three. Its demand is a direct derivative of the capital stock—the machinery, buildings, and vehicles—deployed across the Iron Economy. While high-level economic surveys do not typically isolate this sector, its health and the demand for its workforce can be clearly gauged through analysis of job market data.

The primary drivers of demand are the ongoing needs for both preventive and corrective maintenance. In manufacturing, this involves servicing complex industrial machinery to ensure operational uptime and efficiency. In construction and real estate, it encompasses the maintenance of building systems, including HVAC, plumbing, electrical, and increasingly sophisticated building management systems. In logistics, it involves the critical work of maintaining large fleets of trucks and specialized equipment like forklifts.

The growing complexity of modern equipment is a key factor shaping the workforce requirements in this sector. The automation being introduced in factories, the smart technologies being integrated into new buildings, and the advanced diagnostics in modern vehicles all demand a higher level of technical skill. This is shifting the demand from general handymen to specialized technicians who possess specific diagnostic capabilities and certifications. Job listings for roles like *Senior Mechanical Technician* for an LPG cylinder manufacturer, *Maintenance Supervisor for Elevators & Escalators*, and *Head of Base Maintenance* for an airline underscore this trend towards specialization and higher skill requirements.<sup>45</sup>

The interconnectedness of the Iron Economy is particularly evident here. A slump in manufacturing not only reduces the need for new factory construction but also lessens the demand for maintenance services for existing machinery. Conversely, a boom in construction and logistics expands the base of capital assets that will require ongoing maintenance, creating a long-term, stable source of employment for skilled

Table 1: Iron Economy Sectoral Dashboard (2023-2025 Forecast) | Sector | Contribution to GDP (%, 2024) | Real Growth Rate (%, 2024) | Forecasted Growth (%, 2025) | Estimated Formal Employment (2024) | Key Challenges | Key Growth Drivers | | :--- | :--- | :--- | :--- | :--- | :--- | Manufacturing | 7.3%

<sup>1</sup> | 1.3% (Q1 2024) <sup>29</sup> | Cautious <sup>26</sup> | 369,200 <sup>1</sup> | High energy costs, unpredictable tax policy, competition from imports, low consumer demand <sup>1</sup> | Buy Kenya Build Kenya initiative, import substitution, technology adoption, MPA 2025 <sup>26</sup> |

| Logistics & Distribution | 9.0% (Transport & Storage) 30 | 4.4% (Transport & Storage) 11 | Robust 49 | 118,500 (Transport & Storage, 2023) 50 | High operational costs (taxes, fees), infrastructure bottlenecks, fragmented market 3 | E-commerce boom, demand for Grade A warehousing, cold chain growth, government digitalization (KenTrade) 3 |

| Construction | 5.4% (Q1 2024) 28 | -0.7% (Full Year) 39 | 2.9% 2 | 233,300 40 | Surging input costs, constrained credit access, project funding volatility 41 | Government infrastructure spending (FY25/26 Budget), Vision 2030 flagship projects, affordable housing agenda 2 |

| Maintenance & Services | Embedded in other sectors | Derivative of capital stock | Stable to Growing | Embedded in other sectors | Shortage of specialized technicians, need for upskilling on new technologies 45 | Growing capital stock, increasing complexity of machinery and building systems, need for preventive maintenance 45 |

## Part II: A Granular Map of the Iron Economy Workforce

Moving from a macro-level analysis to a ground-level view, this section provides a detailed inventory of the specific jobs that constitute the Iron Economy. By systematically examining primary data from major employment platforms (BrighterMonday, Fuzu, MyJobMag), government recruitment channels (Public Service Commission), and informal network proxies (Jiji), a granular picture emerges

of the roles in demand, their geographic distribution, and the nature of their employment arrangements. This detailed mapping is crucial for understanding the real-world labor market and aligning workforce development initiatives with concrete industry needs.

#### Section 3: The Manufacturing and Production Workforce

The manufacturing workforce is diverse, encompassing roles from the factory floor to quality control labs and support offices. The data reveals a concentration of these jobs in established industrial zones and highlights a growing need for specialized skills.

#### 3.1 Core Production Roles

These roles are the heart of any manufacturing operation, directly involved in the creation of goods. Job listings show a consistent demand for supervisors and skilled operators, particularly in key industrial clusters. Examples sourced from employment portals include:

- Production Supervisor: These roles, advertised by companies like GZI KENYA LIMITED in the Athi River EPZ and other anonymous employers in Nairobi, are responsible for overseeing daily production operations, managing floor staff, and ensuring that production targets are met safely and efficiently.<sup>48</sup>
- **Production Shift Supervisor:** A similar role advertised in Nairobi focuses on the coordination of plant operations during specific shifts to meet safety, quality, and production goals.<sup>6</sup>
- **Skilled Machine Operators:** The need for specialized operators is evident from listings like *Flexographic Machine Operator* (an expatriate position indicating a potential local skills gap) and *Mechanical Technician* at an agro-processing facility in Emali, tasked with ensuring the smooth operation of mechanical systems.<sup>6</sup>

The geographic distribution of these roles confirms the concentration of

manufacturing activity in Nairobi and its surrounding industrial zones, including Athi River, Thika, and other county-level hubs like Emali and Sotik, which are often centers for agro-processing.<sup>48</sup>

#### 3.2 Quality Systems and Control

Ensuring product quality and regulatory compliance is a critical function that generates a significant number of technical jobs. These roles demand a high degree of precision and knowledge of national and international standards. Representative positions include:

- Quality Control Technician/Supervisor: Advertised by multiple employers in Nairobi, these roles involve conducting, recording, and actioning quality checks throughout the production process to ensure products meet or exceed customer specifications.<sup>6</sup>
- Quality and Production Manager: A more senior role found in Kiambu, this
  position oversees all aspects of food production and quality assurance, requiring
  compliance with rigorous standards such as FSSC, HACCP, and ISO.<sup>52</sup>
- Quality Assurance Assistant Manager: A position at East African Cables Plc in Nairobi focuses on verifying the quality of all raw materials and finished products, a crucial function in industrial manufacturing.<sup>52</sup>
- Laboratory Analyst: A role at Unga Limited in Nairobi is responsible for the timely and accurate testing of samples, ensuring that food products meet safety and quality standards before reaching the market.<sup>52</sup>

## 3.3 Manufacturing Support and Management

Behind the production line is a network of support roles essential for operational efficiency. These positions span procurement, logistics, planning, and finance, and are integral to the manufacturing ecosystem. Examples include:

 Procurement Manager: A role at GZI KENYA LIMITED, based outside Nairobi, focuses on leading the procurement function by developing effective sourcing strategies and ensuring the timely availability of quality materials.<sup>48</sup>

- **Stores Officer:** Also at GZI, this position involves managing the receipt, storage, and issuance of materials, ensuring the accuracy of stock records to support production.<sup>48</sup>
- **Production Planning & Control (PPC) Specialist:** This critical role, again at GZI, is responsible for the efficient planning, scheduling, and monitoring of production activities to meet customer demand and optimize resource utilization.<sup>48</sup>
- **Financial Controller:** A position in Emali with GZI highlights the need for financial oversight even at the plant level, managing financial operations, ensuring regulatory compliance, and supporting strategic decision-making.<sup>48</sup>

#### **Section 4: The Logistics and Distribution Workforce**

As a key growth sector, logistics and distribution offers a wide array of employment opportunities, from managing complex international freight to ensuring efficient last-mile delivery. The workforce is becoming increasingly specialized, driven by technology and the demands of global trade.

### 4.1 Freight Forwarding and Clearing

These roles are critical for navigating the complexities of international trade and are concentrated around major trade hubs like Nairobi and Mombasa. They require detailed knowledge of customs procedures and logistics coordination. Key examples are:

- **Sea Exports Manager:** A position with Africa Global Logistics Kenya in Nairobi, responsible for managing all aspects of ocean freight exports.<sup>36</sup>
- Customs Declaration Officer: Advertised by Seaways Kenya Limited in Nairobi, this role focuses on preparing and submitting customs documentation to ensure compliance and timely clearance of goods.<sup>53</sup>
- International Freight Forwarding Operations (Reefer): This specialized role at Africa Global Logistics Kenya highlights the growing importance of the cold chain. The focus on "Reefer" (refrigerated) containers is a direct response to the boom in Kenya's perishable exports, such as horticulture, which require

## 4.2 Warehousing and Inventory Management

The modernization of Kenya's warehousing sector is creating demand for skilled personnel who can manage tech-enabled facilities. These roles are found in major distribution centers across the country.

- 145. **Warehouse and Inventory Coordinator:** A role advertised by Accurex Leadership and Management Consultants in Nairobi, responsible for maintaining accurate stock records and overseeing all inventory operations within an auto parts warehouse.<sup>51</sup>
- 146. **Warehouse Supervisor:** A position at IFS KENYA TRADING LTD in Nairobi, requiring leadership skills to manage daily warehouse operations.<sup>52</sup>
- 147. **Stores Officer:** A role similar to its manufacturing counterpart, focused on the efficient management of materials within a logistics context.<sup>48</sup>
- 148. **Warehouse Intern:** Offered by Express Shipping & Logistics in Mombasa, this position provides an entry-level pathway into the sector, indicating a need to build the talent pipeline.<sup>55</sup>

#### 4.3 Transport Operations and Last-Mile Delivery

This sub-sector comprises the roles responsible for the physical movement of goods and is characterized by a mix of formal and informal employment, directly reflecting the impact of the e-commerce boom.

- **Equipment Operators:** Roles like *Forklift Driver* at GZI KENYA LIMITED are essential for moving goods within warehouses and loading trucks, forming the backbone of warehouse operations.<sup>48</sup>
- **Drivers:** Formal driving positions such as *Air Logistics Driver* with global giant Kuehne+Nagel in Nairobi are crucial for connecting different nodes of the supply chain.<sup>36</sup>
- Fleet Management: Senior roles like Transport Manager at Freight In Time in Nairobi are responsible for overseeing entire vehicle fleets, optimizing routes,

- and managing transport costs.55
- Gig Economy Roles: The rise of e-commerce has created a new category of
  informal or gig-economy work. The demand for Motorbike Parcel Delivery Riders,
  as seen on platforms like Jiji Kenya, is a direct consequence of the need for rapid,
  flexible last-mile delivery services in urban areas.<sup>56</sup> This represents a significant
  and growing segment of the logistics workforce, characterized by freelance
  arrangements.

#### Section 5: The Construction and Infrastructure Workforce

The construction workforce is highly stratified, ranging from high-skilled, formally-employed professionals to a vast informal labor force. The government, through the Public Service Commission (PSC), emerges as a dominant employer of professional cadres, underscoring its central role in shaping the sector.

### 5.1 Professional and Design Roles

These are high-skilled, typically degree-level positions responsible for the planning, design, and management of construction projects. The PSC is arguably the single most significant recruiter for these formal, permanent roles, creating a stable career path for professionals in the sector. A single recruitment drive by the PSC can advertise dozens of such positions, highlighting the government's role as the primary employer. Examples include:

- Architects and Engineers: The PSC regularly advertises for numerous positions, such as Architect (16 posts), Engineer II (Electrical) (28 posts), and Engineer II (Mechanical) (25 posts), to work on public buildings and infrastructure projects.<sup>57</sup>
- Quantity Surveyors and Planners: Similarly, the PSC recruits for roles like Quantity Surveyor II (27 posts), while county governments hire Physical Planners to manage local development.<sup>58</sup>
- Project Managers: In the private sector, firms like Burhani Engineers Ltd and consulting groups hire Project Managers to oversee projects from conception to completion, demanding skills in budgeting, scheduling (using tools like MS Project

#### **5.2 Technical Trades and Site Operations**

These are the skilled and semi-skilled workers who perform the physical construction and ensure quality control on-site. This category includes a mix of formal employees and contract-based artisans (fundis).

- **Specialized Trades:** The demand for high-level trade skills is evident in roles like *Welding Engineer* for oil and gas projects and *Carpenter* for institutional maintenance. The fact that some of these specialized roles are advertised for expatriates points to potential gaps in the local skills market.
- **Site Supervision and Coordination:** Roles such as *Site Coordinator* at Ramco Group are pivotal for managing the day-to-day activities on a construction site. 60
- Quality Control and Inspection: The government plays a key quality assurance role by hiring a large number of inspectors. PSC advertisements for *Inspector* (*Building*) (10 posts), *Inspector* (*Electrical*) (21 posts), and *Inspector* (*Mechanical*) (15 posts) demonstrate a commitment to enforcing standards in public construction.<sup>57</sup>
- **General Construction Work:** Private companies like Career Options Africa Ltd recruit for the broad category of *Construction Worker*, covering the wide range of hands-on labor required on a project site.<sup>60</sup>

#### 5.3 Informal and Casual Labor

This is the largest, yet least visible, segment of the construction workforce. As the KNBS Economic Survey 2025 indicates, with 90% of all new jobs in 2024 being created in the informal sector, construction is a primary contributor. This workforce is largely absent from formal job portals.

Employment is typically organized through informal networks, community-based contacts, and classifieds platforms like Jiji. The roles include general laborers, masons, plasterers, steel fixers, and other artisans, often referred to collectively as

fundis. Employment is characterized by its precarious nature, with workers hired on a daily or short-term contract basis, moving from site to site as projects begin and end. This segment, while critical to the industry's functioning, often lacks formal contracts, social security, and access to structured training or career progression pathways.

#### Section 6: The Maintenance and Technical Services Workforce

The maintenance sector provides essential services that cut across all pillars of the Iron Economy, ensuring that physical assets remain productive and safe. The roles are becoming increasingly specialized as the technology embedded in machinery and buildings advances.

#### 6.1 Industrial and Plant Maintenance

This sub-sector is focused on the upkeep of machinery and equipment within manufacturing and processing facilities. The goal is to minimize downtime and maximize efficiency.

- Mechanical and Plant Engineers/Technicians: Roles such as Senior
   Mechanical Technician at Surge Energy (an LPG cylinder manufacturer) and Plant
   Maintenance Engineer advertised by Frank Management are responsible for the
   hands-on maintenance, troubleshooting, and repair of industrial machinery.<sup>45</sup>
- Maintenance Supervisors and Leads: Positions like Maintenance Lead at British American Tobacco and Injection Molding Maintenance Supervisor at Haco Industries involve leading maintenance teams, implementing preventive maintenance schedules, and owning the maintenance systems for specific production lines.<sup>45</sup>

#### **6.2 Building and Property Maintenance**

This category covers the maintenance of commercial, residential, and institutional

buildings, a demand driven by the large stock of existing real estate.

- Property Maintenance Officers: A role frequently advertised for the real estate sector, responsible for overseeing the general upkeep of properties.<sup>45</sup>
- **Specialized Building Trades:** The need for specific trade skills is evident in formal job listings from large institutions. For example, the Central Bank of Kenya advertises for a *Lead Plumber*, and Kenya Airways hires for *Carpenter Facilities Maintenance*.<sup>46</sup>
- Advanced Systems Maintenance: As buildings become more complex, specialized roles emerge. KONE Corporation, a global elevator company, hires for a Maintenance Supervisor – Elevators & Escalators, a role that requires highly specific technical knowledge.<sup>47</sup>

#### **6.3 Specialized Technical Maintenance**

This sub-sector includes roles that require advanced, often certified, expertise to maintain high-value or safety-critical systems.

- Aviation Maintenance: Kenya Airways, as the national carrier, is a major employer of specialized maintenance personnel, with roles like *Head of Base Maintenance* responsible for ensuring the operational integrity of the entire aircraft fleet.<sup>45</sup>
- Energy and Fuel Systems: The growing energy sector creates demand for specialized technicians. Roles advertised include Fuel System Maintenance Mechanic and Solar Commissioning & Maintenance Technician, the latter reflecting the country's investment in renewable energy. These positions often require certifications specific to the equipment or technology being serviced.

## Section 7: Cross-Cutting and Emerging Technology Roles

Beyond the four core pillars, a set of cross-cutting support functions and new technology-driven roles are becoming increasingly important. These roles are essential for the modernization and professionalization of the entire Iron Economy.

#### 7.1 Foundational Support Roles

These are the professional and administrative functions that enable businesses across the Iron Economy to operate effectively. They are universally in demand in any formal enterprise.

- Procurement and Supply Chain: Roles like Procurement & Pricing Officer are vital for managing sourcing and costs.<sup>6</sup>
- Human Resources: The need for HR professionals is seen in listings like HR
   Intern (Manufacturing), focused on managing HR functions for factory teams.<sup>51</sup>
- Safety, Health & Environment (SHE): As industrial operations formalize, compliance with safety standards becomes paramount, creating demand for roles like SHE & Assistant Maintenance Manager.<sup>46</sup>
- **Finance and Analysis:** Positions such as *Team Lead Financial Planning & Analysis* are crucial for financial modeling, project financing, and monitoring performance.<sup>6</sup>

#### 7.2 Emerging Technology and Digital Roles

This category represents the new frontier of employment in the Iron Economy, directly linked to the ambitions of the National Digital Master Plan. While explicit job titles are still emerging on local job portals, the demand can be clearly inferred from policy documents, industry trends, and specific tenders.

- Industrial Automation: The emphasis on improving manufacturing efficiency points to a future need for Automation Systems Operators and Robotics Technicians who can operate and maintain the automated production lines discussed by KAM.<sup>26</sup>
- **Digital Logistics:** The boom in e-commerce and the modernization of warehousing are creating immediate demand for *Digital Supply Chain Managers* and *WMS Administrators* who can manage tech-enabled logistics systems.<sup>3</sup>
- **Data-Driven Maintenance:** The increasing availability of data from industrial equipment will create roles for *Predictive Maintenance Analysts*, who use data to

- forecast equipment failure and schedule maintenance proactively, reducing downtime.
- **Smart Facilities:** The integration of IoT into buildings will require *Smart Facility Managers* who can operate and optimize energy, security, and other building systems through digital platforms.
- Custom Software Development: The demand for tailored digital solutions is already visible. A tender from the African Agricultural Technology Foundation (AATF) for the development of a Web and Mobile-Based Construction Project Management System is a concrete example of the need for software developers with specific knowledge of an Iron Economy sector.<sup>60</sup>

These emerging roles signify a fundamental shift in the skills profile of the Iron Economy, moving towards a more technologically advanced and data-driven workforce.

Table 2: Comprehensive Role Inventory of the Kenyan Iron Economy | Role Title | Sub-Sector | Geographic Location(s) | Employment Type | Key Responsibilities | Required Skills | Hiring Organization Type | Source Platform | | :--- | :--- | :--- | :--- | :--- | | Production Supervisor | Manufacturing | Athi River, Nairobi | Formal-Permanent | Oversee daily production, manage staff, meet targets | Leadership, Production Management, Safety Compliance | Local SME / MNC | BrighterMonday

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| Quality Control Technician | Manufacturing | Nairobi, Kiambu | Formal-Permanent | Conduct quality checks, ensure product specifications | ISO Standards, HACCP, Data Recording | MNC / Local SME | BrighterMonday 6 |

| Sea Exports Manager | Logistics | Nairobi | Formal-Permanent | Manage ocean freight export operations, documentation | Freight Forwarding, Incoterms, Customs Regulations | MNC (Logistics) | Fuzu 36 |

| Warehouse & Inventory Coordinator | Logistics | Nairobi, Mombasa | Formal-Permanent | Maintain stock records, oversee warehouse operations | Inventory Management, WMS (Warehouse Mgt. System) | Local SME / MNC | BrighterMonday 51 |

| Motorbike Parcel Rider | Logistics | Nairobi (Urban) | Informal/Gig | Last-mile delivery of packages for e-commerce | Motorcycle License, Navigation, Customer Service | Platform (e.g., Jiji) | Jiji Jobs 56 |

| Engineer II (Civil/Mech/Elec) | Construction | National (Nairobi-based) | Formal-Permanent | Design, supervise, and manage public infrastructure projects | Engineering Degree, EBK Registration | Government (PSC) | PSC Portal 57 |

| Construction Worker / Fundi | Construction | All Counties | Informal/Contract | General labor, masonry, carpentry, steel fixing | Trade-specific practical skills | Small Contractors / Self-employed | Community Networks |

| Inspector (Building) | Construction | National (County-based) | Formal-Permanent | Inspect construction sites for compliance with building codes | Diploma in Building Tech, Drawing Interpretation | Government (PSC) | PSC Portal 57 |

| Senior Mechanical Technician | Maintenance | Nairobi, Industrial Areas | Formal-Permanent | Maintain and repair industrial plant machinery | Mechanical Diagnostics, Preventive Maintenance, Welding | MNC (Manufacturing) | CareerJet 45 |

| Head of Base Maintenance | Maintenance | Nairobi (JKIA) | Formal-Permanent | Ensure operational integrity of aircraft fleet | Aviation Engineering, Regulatory Compliance (KCAA) | Parastatal (Kenya Airways) | CareerJet 45 |

| Solar Maintenance Technician | Maintenance | All Counties | Formal-Contract | Install, commission, and maintain solar power systems | Solar PV Certification, Electrical Skills | Private Sector | CareerJet 47 |

| Project Manager (Construction) | Construction | Nairobi | Formal-Contract | Manage construction projects, budgets, and timelines | PMP Certification, MS Project/Primavera, Civil Eng. | Private Sector | MyJobMag 60 |

# Part III: The Human Capital Pipeline: Skills, Training, and Qualifications

The effectiveness of Kenya's Iron Economy is contingent not only on investment and policy but also on the availability of a workforce with the right skills. This section assesses the supply side of the labor equation, evaluating the evolving competency requirements and examining how well the nation's education and training institutions are aligned to meet these demands. The analysis reveals a significant "paper versus practice" chasm, where a surplus of academic qualifications coexists with a critical shortage of the practical, hands-on technical skills that industry desperately needs.

#### Section 8: The Evolving Skills and Competency Framework

The skills required to succeed in the modern Iron Economy are becoming more complex and multifaceted, blending traditional trade expertise with new digital competencies and professional soft skills.

#### 8.1 Technical and Trade Skills

These are the foundational, hands-on competencies that underpin all physical production and maintenance activities. Demand for these skills is consistently high across all job portals.

- In Manufacturing: Job descriptions emphasize proficiency in specific machinery operation, such as flexographic presses and injection molding machines, alongside core skills in industrial process control, mechanical and electrical maintenance, welding, and fabrication.<sup>6</sup>
- In Construction: The sector demands expertise in modern construction techniques, civil engineering works, electrical and mechanical system installation, quantity surveying for cost management, site management, and the safe operation of heavy machinery.<sup>7</sup>
- In Logistics: Core technical skills include certified forklift operation for warehouse efficiency, vehicle mechanics for fleet maintenance, and knowledge of specialized protocols, such as those for cold chain management, to handle perishable goods.<sup>3</sup>
- In Maintenance: The most critical skill is diagnostic capability—the ability to

accurately identify and solve problems in industrial equipment, complex building systems (plumbing, electrical, HVAC), and specialized systems like those found in aviation or solar energy installations.<sup>45</sup>

#### 8.2 Digital and Systems Competencies

The integration of technology into industrial processes has made digital literacy a non-negotiable requirement for a growing number of roles, moving beyond basic office software.

- 149. **Cross-Sectoral Systems:** Proficiency with Enterprise Resource Planning (ERP) systems is increasingly expected for support roles. A procurement position, for example, explicitly lists experience with the Odoo ERP system as a required qualification. Similarly, project management roles in construction demand expertise in software like MS Project and Primavera. Basic data analysis and reporting skills are also becoming standard expectations.
- 150. **Logistics-Specific Systems:** The modern logistics sector is heavily reliant on technology. Competency in Warehouse Management Systems (WMS) and other inventory tracking software is essential for roles in modernized Grade A facilities.<sup>3</sup>
- 151. **Design and Engineering Systems:** Professional roles in construction and manufacturing require mastery of Computer-Aided Design (CAD) tools. While not yet a widespread requirement in job listings, Building Information Modeling (BIM) is an emerging competency that will be critical for future competitiveness in the construction sector.

#### 8.3 Professional and Soft Skills

As operations become more complex and team-based, employers are placing a high premium on non-technical skills. Job descriptions for supervisory, management, and client-facing roles consistently emphasize the need for:

- 152. Strong communication and negotiation skills for interacting with clients, suppliers, and team members.
- 153. Team coordination and leadership abilities to manage production lines,

- construction crews, or logistics teams effectively.
- 154. Advanced problem-solving capabilities to address operational challenges quickly.
- 155. A strong sense of customer focus, particularly in service-oriented roles within logistics and maintenance.<sup>6</sup>

# Section 9: Qualification Pathways and Institutional Alignment

The human capital pipeline for the Iron Economy is fed by a diverse range of institutions, from universities to vocational centers and industry bodies. However, the alignment of these institutions with the practical needs of the market is uneven.

#### 9.1 Formal Education

Formal education provides the foundational knowledge for many roles, with a clear hierarchy of qualifications for different career tracks.

- 156. **University Level:** A Bachelor's degree is the standard prerequisite for most professional positions, particularly those within the public sector. The Public Service Commission's recruitment criteria for engineers, architects, and quantity surveyors explicitly require degrees in fields like Mechanical, Electrical, or Civil Engineering; Architecture; Building Economics; and Urban Planning.<sup>57</sup>
- 157. **TVETs and Technical Colleges:** Technical and Vocational Education and Training (TVET) institutions are the primary source for the mid-level technical workforce. Diplomas and Craft Certificates are the main qualifications for technician, artisan, assistant, and inspector roles. For instance, a Diploma in Building Technology is a key requirement for an Inspector (Building) position at the PSC.<sup>57</sup>

#### 9.2 Apprenticeships and Industrial Training: The NITA Ecosystem

The National Industrial Training Authority (NITA) stands as the central government agency tasked with bridging the gap between academic learning and industrial practice. Its mandate is to promote high standards in industrial training and ensure an adequate supply of properly trained manpower for the industry. With training centers strategically located in key industrial hubs like Nairobi, Mombasa, Kisumu, and Athi River, NITA is positioned to directly serve the Iron Economy.

NITA's offerings provide a crucial pathway for practical skills acquisition. It provides a range of affordable, short-term artisan courses in trades that are in high demand, including Plumbing, Electrical Wiring, Welding, Masonry, and Carpentry. These courses, typically lasting three months, offer hands-on training and a nationally recognized certification, providing a vital entry point into the trades for many Kenyans.<sup>62</sup>

More significantly, NITA is actively working to institutionalize industry-driven apprenticeships. Its partnership with Swisscontact on the "PropelA" program is a leading example. This initiative brings together NITA, private sector companies, and trainers to co-develop and validate apprenticeship curricula for trades like plumbing and electrical installation, ensuring the skills taught are precisely what employers need. This collaborative model directly addresses the "practice" side of the "paper vs. practice" chasm. By formalizing apprenticeships and linking them to industry needs, NITA is creating a powerful mechanism for producing a job-ready technical workforce. The existence and focus of NITA's programs are, in themselves, evidence of the recognized failure of purely academic training to meet the practical demands of the Iron Economy.

# 9.3 Industry Associations and Professional Bodies

These organizations act as critical gatekeepers and standard-setters for professional cadres.

158. **Professional Bodies:** Registration or graduate membership with bodies like the Engineers Board of Kenya (EBK), the Architectural Association of Kenya (AAK), and the Institute of Quantity Surveyors of Kenya (IQSK) is often a mandatory requirement for professional practice and for securing senior roles, especially in government.<sup>57</sup> These bodies ensure adherence to professional ethics

and standards.

159. **Industry Associations:** Associations like the Kenya Association of Manufacturers (KAM) play a vital advocacy and strategic planning role. They are instrumental in identifying sector-wide challenges and skills needs. KAM's employment of a *Research Officer* specifically to prepare its Manufacturing Priority Agenda (MPA) demonstrates its function as a key node in the policy formulation process, translating industry concerns into actionable agendas.<sup>64</sup>

The current state of the human capital pipeline reveals a system under strain. While universities produce a high volume of graduates, industry feedback and the existence of expatriate roles for specialized technical positions suggest these graduates often lack the specific, practical skills required on day one. This places immense pressure on institutions like NITA and on apprenticeship models to fill the void. The most successful training pathways appear to be those, like the PropelA program, that involve deep collaboration between educators, regulatory bodies (NITA), and the private sector employers who are the ultimate consumers of the trained labor.

Table 3: Key Training Institutions and Certifications for Iron Economy Trades | Trade/Profession | Key Certifying Body | Primary Training Institutions (Examples) | Typical Qualification | Indicated Market Demand | | :--- | :--- | :--- | :--- | | Welder | NITA, International Certification Bodies | NITA Training Centres, TVETs (e.g., Kabete National Polytechnic) | NITA Artisan Certificate, Trade Test Grades | High (especially specialized welding) | | Electrician | NITA, Energy & Petroleum Regulatory Authority (EPRA) | NITA Training Centres, TVETs, Kenya Power Training School | NITA Artisan/Craft Certificate, EPRA License | High | Plumber | NITA | NITA Training Centres, TVETs | NITA Artisan/Craft Certificate | High | | Mechanical Technician | NITA, University Senates | TVETs, Polytechnics, Universities of Technology | Diploma/Certificate in Mechanical Engineering | High | | Civil/Structural Engineer | Engineers Board of Kenya

(EBK) | University of Nairobi, JKUAT, Moi University | Bachelor of Science in Civil/Structural Engineering | High (Govt. driven) | | Quantity Surveyor | Institute of Quantity Surveyors of Kenya (IQSK), AAK | University of Nairobi, JKUAT | Bachelor of Building Economics/Quantity Surveying | High (Govt. driven) | | Architect | Architectural Association of Kenya (AAK), BORAQS | University of Nairobi, JKUAT | Bachelor of Architecture | Medium-High | | Forklift Operator | NITA, Private Training Providers | NITA Training Centres, Private Driving/Logistics Schools | NITA Certificate of Competency | Medium | | Logistics/Supply Chain Manager | CILT, KISM | Universities (e.g., JKUAT), Professional Bodies | Degree in SCM, Professional Certification (CILT/KISM) | High (especially with digital skills) | | CNC Machine Operator | NITA, Machine Suppliers | Specialized TVETs (Limited Availability) | Certificate of Competency | Medium (Emerging/High-Value) |

# Part IV: Strategic Analysis and Policy Recommendations

The preceding analysis has mapped the complex terrain of Kenya's Iron Economy, revealing a sector of immense strategic importance that is simultaneously beset by structural challenges. This final part synthesizes these findings to identify the most critical gaps and proposes a set of integrated, actionable policy recommendations for government, industry, and educational institutions. The objective is to bridge the persistent gap between Kenya's industrial ambitions and its current reality, transforming the Iron Economy into a sustainable engine of formal employment and inclusive growth.

#### Section 10: Synthesis of Findings: Critical Gaps and Strategic Challenges

The comprehensive mapping of the Iron Economy's employment landscape points to four overarching strategic challenges that must be addressed for any meaningful progress to be made.

#### 10.1 The Industrial Policy-Performance Gap

A fundamental paradox lies at the heart of Kenya's industrial strategy. Despite decades of policy focus on manufacturing as a key pillar of Vision 2030, the sector's performance has not only stagnated but regressed, with its contribution to GDP declining significantly.1 This indicates that the current policy toolkit—comprising measures like the development of Special Economic Zones and general investment promotion—is failing to address the core competitiveness barriers that hamstring local producers. Persistent issues such as the high cost of energy, an unstable and unpredictable tax regime, and intense competition from imports remain unresolved, creating a deep chasm between policy ambition and industrial reality.26

#### 10.2 The Formal-Informal Chasm

The analysis reveals a starkly dualistic labor market. The formal Iron Economy, the focus of most policy and public discourse, is struggling to create a sufficient number of stable jobs. Meanwhile, the informal sector has become the de facto engine of employment, absorbing an astonishing 90% of all new jobs created in 2024.5 This is particularly true in construction and small-scale maintenance and fabrication. The result is a workforce where the vast majority operate in a state of precarity, with low productivity, limited access to finance and upskilling, and no social safety net. Current policy frameworks are almost exclusively designed for the formal sector, effectively ignoring the on-the-ground reality for the majority of the Iron Economy's workers.

#### 10.3 The Critical Skills Mismatch

The nation's human capital pipeline is fundamentally misaligned with the needs of the Iron Economy. The education system produces a surplus of generalist university graduates, yet industry faces a severe shortage of the specialized, practical technicians and artisans required for manufacturing, construction, and maintenance. This "paper versus practice" gap is vividly illustrated by the need to hire expatriates for high-skill technical roles like specialized welding and machine operation, indicating a failure in the advanced TVET and industrial training ecosystem.6 Simultaneously, the digital transformation agenda is creating a new wave of demand for digital competencies in areas like logistics and automation, a demand that the current curriculum is not yet equipped to meet.8

#### 10.4 The Infrastructure-Employment Volatility Link

Employment in the construction and infrastructure sector is characterized by a "boom-bust" cycle that undermines stable career development. This volatility is a direct consequence of

the sector's heavy reliance on large-scale, government-funded projects. The nation's fragile fiscal position and high risk of debt distress mean that the funding for these projects is often unpredictable, leading to delays, scaling back, and a cyclical pattern of hiring and layoffs.4 This environment heavily favors short-term contracts and casual labor over permanent employment, making it difficult for both workers and companies to invest in long-term skills development.

# Section 11: Recommendations for Workforce Development

Addressing the skills mismatch requires a fundamental reorientation of the workforce development ecosystem, shifting the focus from purely academic qualifications to industry-aligned, practical competencies.

11.1 Scale the NITA Apprenticeship Model to a National Strategy

The industry-driven apprenticeship model, as exemplified by NITA's PropelA program, has proven effective at producing job-ready graduates.63 This model should be elevated from a series of pilot projects to a cornerstone of national workforce policy.

- 160. **Policy Action:** Amend the Industrial Training Levy framework to mandate that a significant portion of funds be directly channeled into co-financing structured, modern apprenticeship programs in designated high-demand trades within the Iron Economy (e.g., industrial welders, electricians, mechanics, CNC operators).
- 161. **Implementation:** Establish Sector Skills Councils, led by industry associations like KAM, to work with NITA and TVETs to define apprenticeship standards, develop curricula, and certify graduates, ensuring the programs remain aligned with evolving industry needs.

#### 11.2 Modernize TVET Curricula and Equipment

Many TVET institutions are teaching skills on outdated equipment, creating a disconnect with the modern industrial workplace.

- 162. **Policy Action:** Launch a targeted "Iron Economy TVET Modernization Fund," co-funded by the government and industry levy contributions. This fund will provide competitive grants to TVETs located in key industrial clusters (Nairobi, Mombasa, Athi River, Eldoret, Nakuru) to upgrade their workshops with modern equipment (e.g., CNC machines, advanced welding rigs, WMS software simulators) that mirrors what is currently used in industry.
- 163. **Implementation:** Make grant funding conditional on the TVET institution establishing a formal partnership with local private sector companies to co-

develop the curriculum and provide guest lecturers and internship placements.

- 11.3 Create "Micro-Certification" Pathways for the Informal Sector
  The vast informal workforce requires flexible, accessible pathways to gain formal skills and certification without having to leave the workforce for extended periods.
- 164. **Policy Action:** Task NITA with developing a framework for "microcertifications." These would be short, competency-based training modules (e.g., "Advanced Plastering Techniques," "Basic Site Safety," "Motorcycle Maintenance") that can be completed in days or weeks.
- 165. **Implementation:** These modules should be stackable, allowing a *fundi* to accumulate multiple micro-certifications over time, which can eventually be consolidated into a full Artisan Certificate. Delivery should be flexible, including mobile training units that can go to construction sites or *jua kali* clusters.
- 11.4 Promote Digital Literacy for All Trades
  Digital skills are no longer confined to office jobs. They are becoming essential for productivity and safety in all trades.
- 166. **Policy Action:** Mandate the integration of a standardized "Digital Skills for Trades" module into all NITA and TVET curricula for Iron Economy occupations.
- 167. **Implementation:** The curriculum should cover practical applications, such as using smartphone apps for project management, understanding digital blueprints, operating diagnostic software for vehicle and equipment maintenance, and interacting with digital inventory systems.

# Section 12: Recommendations for National Industrial and Economic Policy

Workforce development alone is insufficient. It must be paired with industrial policies that create a stable and competitive environment where businesses can thrive and create formal jobs.

- 12.1 Address the Competitiveness Deficit in Manufacturing
  To reverse the decline of the manufacturing sector, policy must directly address the core
  barriers to competitiveness identified by the industry.
- Policy Action 1 (Tax Predictability): Implement a five-year moratorium on substantive changes to the VAT and excise duty framework as it applies to inputs for manufacturers. This will create the predictable environment that KAM and

other stakeholders have identified as critical for long-term investment planning.<sup>26</sup>

 Policy Action 2 (Energy Costs): Restructure energy subsidies to target industrial users within designated manufacturing zones and SEZs. Instead of broad consumer subsidies, provide a direct, lower tariff for industrial consumers to significantly reduce the cost of production, a primary barrier to competitiveness.<sup>26</sup>

# 12.2 Integrate and Support the Informal Sector

Policy must shift from ignoring the informal sector to actively supporting its productivity and gradual formalization.

- Policy Action 1 (Access to Capital): Revamp existing government credit facilities, such as the Hustler Fund, to create a dedicated "Fundi-Financing" window.<sup>5</sup> This window would provide asset-financing micro-loans for certified artisans in construction and maintenance to purchase modern tools and equipment, thereby boosting their productivity, quality of work, and income potential.
- Policy Action 2 (Incentivize Formalization): Simplify the business registration
  and tax compliance process for MSMEs and sole-proprietor artisans. Introduce a
  "starter" tax regime with a simple, low-rate turnover tax and minimal paperwork,
  creating a gentle on-ramp to formalization rather than a punitive barrier.

12.3 Leverage Government Procurement for Local Content and Skills Development Public spending is a powerful tool that can be used to achieve broader economic objectives beyond the immediate project.

Policy Action: Mandate that all major government infrastructure tenders published through the Public Works portal and other official channels include a "Local Skills Development Clause".<sup>66</sup> This clause would contractually require the winning firm to take on a specified number of NITA-registered apprentices (e.g., 1 apprentice for every KES 50 million of project value) for the duration of the project. This directly uses public procurement to fund and drive structured, onthe-job training.

# 12.4 De-risk Construction Employment through Stable Funding

To smooth the boom-bust employment cycle in construction, the over-reliance on the annual, fiscally-sensitive national budget for project funding must be mitigated.

 Policy Action: Establish a multi-year, professionally managed, and ring-fenced National Infrastructure Fund. This fund could be capitalized through a variety of sources, including dedicated levies, infrastructure bonds, and public-private partnership (PPP) contributions. • Implementation: By creating a more stable and predictable pipeline of funding for major projects, the fund would allow for better long-term planning by construction firms, encouraging more stable, permanent employment and greater investment in their workforce.

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# The Lavender Economy of Kenya: A Nationwide Analysis of the Care Sector Workforce, Opportunities, and Strategic Outlook

# Part I: The Strategic Context of Kenya's Care Economy

## 1.1 Defining and Valuing the Lavender Economy

The term "Lavender Economy" is increasingly used to delineate the comprehensive ecosystem of care and helping professions that form the bedrock of a nation's social and economic well-being. While the term can have niche applications, such as in agriculture where lavender is promoted as a high-value crop <sup>1</sup>, this report adopts a broader, more systemic definition. Here, Kenya's Lavender Economy encompasses the full spectrum of paid and unpaid labor dedicated to supporting human development, health, and welfare. This includes formal sectors like clinical healthcare and social work, as well as the vast, often invisible, domain of informal and unpaid caregiving that underpins household and community resilience.<sup>2</sup> Understanding this economy requires moving beyond a simple accounting of formal jobs to a nuanced valuation of all care work, recognizing its profound economic and social contributions.

A foundational element in this valuation is the quantification of unpaid care, a domain overwhelmingly shouldered by women. The landmark 2021 Kenya Time-Use Survey (KTUS), conducted by the Kenya National Bureau of Statistics (KNBS) with support from UN Women, provides unprecedented statistical clarity on this issue. The survey reveals a stark gender disparity: Kenyan women dedicate over five times more time to unpaid care and domestic work than men, averaging between 4.5 and 4.9 hours per day compared to just one hour for men. This significant burden is pervasive across all

age groups and is not alleviated by formal employment; employed women still perform an average of 4.2 hours of unpaid work daily.<sup>3</sup> This massive, unmonetized labor subsidy is the invisible engine of the Lavender Economy. It ensures children are raised, the elderly are cared for, and households function, yet it remains outside traditional economic calculations.

Simultaneously, the visible and paid segments of the economy are heavily influenced by informal labor, where much of the paid care work occurs. The 2024 Economic Survey highlights that Kenya's informal sector is the primary engine of job creation, generating 720,900 new jobs in 2023, which constitutes a remarkable 85% of all new employment in the country.<sup>4</sup> This positions the Lavender Economy, particularly its informal components like domestic work and home-based care, as a central pillar of national employment strategy.

The confluence of these two realities—a massive, unsustainable burden of unpaid care and a dynamic, job-creating informal sector—reveals a core structural feature of Kenya's economy: a profound "care deficit." This deficit, currently filled by the unpaid labor of women, comes at a significant cost. Studies across sub-Saharan Africa, including Kenya, document the severe health and economic consequences for these informal caregivers, which include job loss, debilitating financial strain, social isolation, and a high prevalence of mental health challenges like depression and anxiety. 6 This model is not only inequitable but also economically inefficient, as it suppresses female labor force participation and perpetuates cycles of poverty. However, this challenge also represents a significant economic opportunity. Each hour of unpaid care that can be professionalized, formalized, and remunerated through policy and investment translates directly into a paid job. Investing in care infrastructure—such as subsidized professional childcare, accredited elder care facilities, and formalized home-based care services—is therefore not merely a social expenditure but a direct investment in formal job creation, gender equality, and sustainable economic growth. It is a strategy to convert a hidden economic subsidy into a visible, dynamic, and equitable employment sector.

#### 1.2 The Policy and Regulatory Superstructure

The employment landscape of Kenya's Lavender Economy is not evolving in a

vacuum. It is being actively shaped by a confluence of ambitious national policies and new regulatory frameworks. Three pillars, in particular, are fundamentally altering the demand for care professionals, the models of service delivery, and the very structure of the healthcare market: the transition to Universal Health Coverage (UHC), the national mental health agenda, and the formalization of digital health governance.

#### 1.2.1 The Universal Health Coverage (UHC) Transition: From NHIF to SHIF

At the forefront of Kenya's health policy is the drive towards UHC, as articulated in the Kenya Universal Health Coverage Policy 2020–2030.<sup>7</sup> The central implementation mechanism for this goal is the monumental shift from the long-standing National Hospital Insurance Fund (NHIF) to the new Social Health Insurance Fund (SHIF), mandated by the Social Health Insurance Act of 2023.<sup>8</sup> The stated aim is to create a more equitable, accessible, and comprehensive health insurance system for all Kenyans.<sup>8</sup>

This systemic overhaul, however, is encountering significant implementation headwinds. Key challenges include low enrollment and contribution rates, particularly among the vast informal sector workforce, which has historically been difficult to capture in formal schemes. There is also evidence of widespread public mistrust, fueled by past inefficiencies and a lack of clear communication about the new system's benefits and operational mechanics. Furthermore, recent budget allocations have seen cuts to critical components of the new structure, such as the Emergency, Chronic and Critical Illness Fund, raising concerns about its long-term financial sustainability.8

These transitional challenges are directly creating new and specific employment demands within the Lavender Economy. The administrative complexity of managing a new national insurance scheme—enrolling millions of new members, processing contributions, and adjudicating claims—necessitates a larger workforce of health administrators, financial analysts, and project support managers. Job advertisements from the Ministry of Health for roles related to digital health project management and system infrastructure reflect this need to build the backbone of the new system. <sup>10</sup> Moreover, the critical trust deficit requires a concerted effort in public engagement. This drives demand for public health professionals, health education specialists,

community mobilizers, and communications experts tasked with running national awareness campaigns, educating the public on SHIF, and rebuilding confidence in the public health financing system.<sup>8</sup>

#### 1.2.2 The National Mental Health Agenda

A second transformative policy pillar is the nation's renewed focus on mental health. The Kenya Mental Health Policy (2015-2030) <sup>11</sup> and its operational roadmap, the Mental Health Action Plan (2021-2025) <sup>12</sup>, signal a strategic pivot away from centralized, institution-based psychiatric care towards a decentralized model that integrates mental health services into primary healthcare and community platforms.<sup>12</sup>

This policy directly mandates the creation and expansion of specific employment categories. The Action Plan explicitly prioritizes the development of a new, multitiered mental health workforce. At the community level, it calls for the training and deployment of Community Health Volunteers (CHVs) and peer support facilitators to provide frontline psychosocial support. This strategy aims to embed mental healthcare within existing community structures.

At the primary care level, the plan emphasizes "task-sharing" by training existing professionals—such as nurses and clinical officers—to screen for, manage, and refer common mental health conditions. This creates a significant demand for mental health trainers and clinical supervisors who can build this capacity within the general health workforce. Finally, the policy calls for the establishment of new, specialized services, such as counseling and wellness units within government ministries and integrated, person-centered mental health clinics at the county level. This generates direct employment opportunities for qualified counselors and psychologists. This policy direction is reinforced by the work of civil society organizations like the Health Rights Advocacy Forum (HERAF), which actively advocate for the integration of mental health services into the UHC framework.

#### 1.2.3 The Rise of Digital Health Governance

The third critical driver of change is the establishment of a formal regulatory framework for digital health, which is unlocking new models of care delivery. The Kenya Medical Practitioners and Dentists Council (KMPDC) has issued specific Telemedicine Guidelines that, in concert with the overarching Data Protection Act of 2019, provide the legal architecture for remote healthcare provision. These regulations establish standards for professional licensure, informed consent, and the critical issue of patient data confidentiality. The County E-Health Bill (2021) further aims to create a standardized framework for implementing and managing these ehealth systems at the county level, ensuring interoperability and secure information exchange.

This regulatory clarity is a direct enabler of new, location-independent employment within the Lavender Economy. It provides the legal foundation for the burgeoning telehealth sector, creating opportunities for:

- 168. **Telemedicine Providers:** Physicians, nurses, and counselors can now legally offer remote consultations, as exemplified by emerging private sector players like HealthX Africa.<sup>16</sup>
- 169. **Digital Health Support Staff:** The public sector is increasingly recruiting for technical roles essential to this new ecosystem. Positions such as Health Informatics Officers, System Infrastructure Engineers, and Data Center Engineers are now integral to the Ministry of Health's strategy to digitize service delivery. 10
- 170. **Cross-Border Service Delivery:** While complex, the regulations create a pathway for Kenyan professionals to serve international clients and for global health platforms to operate within Kenya, expanding the market beyond national borders. This digital transformation is fundamentally reshaping how, where, and by whom care is delivered.

# Part II: Occupational Landscape and Sub-Sector Deep Dive

This section provides a granular, evidence-based mapping of the occupational landscape across the key sub-sectors of Kenya's Lavender Economy. The analysis moves beyond generic role descriptions to build detailed profiles based on data extracted from active job markets, programmatic documents, and regulatory frameworks. To ensure a systematic and comparable analysis, each key occupation is

profiled using a standardized template that addresses the twelve core data requirements of this study, as demonstrated by the comprehensive profile of a Clinical Officer below. This methodology provides the multi-dimensional workforce intelligence necessary for strategic planning by policymakers, investors, and educational institutions.

**Table 1: Demonstrative Occupational Profile - The Clinical Officer** 

Attribute	Description & Evidence	
Position Identification & Operational Context	Title: Clinical Officer (CO).  Description: A mid-level medical practitioner who examines, diagnoses, orders investigations, prescribes treatment, and performs procedures. COs are the backbone of primary healthcare, especially in rural areas, often serving as the first point of contact for patients in public health facilities. <sup>17</sup> They work in outpatient clinics, wards, and specialized units.	Sub-sector: Clinical Healthcare, Community Health.
Geographic Distribution & Service Delivery Models	Distribution: Nationwide, with a critical presence in rural and county-level facilities where they are often the lead practitioners. 18 Job postings are common for county public service boards (e.g., Turkana University College 20) and private clinic chains expanding into periurban areas (e.g., Equity Afia in Thindigua 20).	Models: Primarily facility-based in county hospitals, health centers, and private clinics. Some roles may involve outreach. Remote/telehealth opportunities for COs are not yet prominent but may emerge.
Employment Structure & Engagement Models	Formal: Full-time, permanent, and pensionable positions are	Contract: Fixed-term contract roles may be

	common in the public sector (county governments). <sup>20</sup> Private sector employers like Equity Afia and other clinics also offer full-time roles. <sup>21</sup>	available within NGO-run health programs.
Technical & Professional Competency Requirements	Clinical Skills: Broad diagnostic and therapeutic skills in general medicine, surgery, pediatrics, and obstetrics. Ability to conduct patient examinations, interpret lab results, and prescribe appropriate treatments. <sup>17</sup> Specific job ads may require skills in managing common illnesses and providing general nursing care. <sup>20</sup>	Procedural Skills: Competency in basic medical and surgical procedures relevant to their scope of training. Specialized COs (with a Higher Diploma) have advanced procedural skills in areas like anesthesia or orthopedics. <sup>22</sup>
Digital Health & Technology Capabilities	Required Skills: Proficiency in computer applications is a standard requirement. <sup>21</sup> Familiarity with Electronic Medical Records (EMR) systems is increasingly important as the public sector digitizes health records under the e-health agenda. <sup>10</sup>	
Interpersonal & Cultural Competencies	Required Skills: Strong communication and interpersonal skills are essential for patient interaction and health education. <sup>21</sup> Teamwork and the ability to work effectively in a multidisciplinary team are critical. Adaptability to work in resource-limited settings, particularly in rural posts, is highly valued.	

Educational & Professional Development Pathways	Formal Qualifications: A Diploma in Clinical Medicine and Surgery is the standard entry-level qualification. A Bachelor of Science (BSc) in Clinical Medicine and Community Health is an advanced degree. <sup>23</sup> Training is provided by institutions like the Kenya Medical Training College (KMTC). <sup>24</sup>	Licensing & Certification: Mandatory registration and possession of a valid license from the Clinical Officers Council (COC) is required for practice. <sup>17</sup> Continuing Professional Development (CPD) is required to maintain licensure.
Alternative Qualification Pathways & Professional Development	Upgrading: Diploma holders can upgrade to a BSc. Specialization: After a few years of practice, COs can pursue an 18-month to 2-year Higher Diploma in specializations like Anesthesiology, Pediatrics, Reproductive Health, Dermatology, or Orthopedics. <sup>22</sup> This leads to higher earning potential.	Short Courses: A Certificate in Basic Life Support (BLS) is often required. <sup>21</sup>
Employment Context & Organizational Framework	Typical Employers: County Governments (Public Service Boards), Ministry of Health, public hospitals, private hospitals and clinic chains (e.g., Equity Afia <sup>20</sup> ), faith- based organizations (FBOs), and non-governmental organizations (NGOs).	
Platform & Channel Documentation	Advertising Platforms: Public sector jobs are advertised on the Public Service Commission portal and county government websites. Private sector and NGO jobs are found on major portals like BrighterMonday,	

	Fuzu, and MyJobMag. <sup>20</sup> Professional bodies like the Kenya Union of Clinical Officers (KUCO) also share opportunities. <sup>25</sup>	
Market Intelligence & Trend Analysis	Demand Indicators: High and sustained demand, particularly from county governments seeking to staff primary health facilities to advance UHC. The number of practicing COs grew from approximately 8,600 in 2018 to around 23,000 by the end of 2020. <sup>23</sup>	Compensation Benchmarks: Highly variable. A diploma holder can earn KSh 70,000 - 80,000 per month, while a degree holder earns KSh 120,000 - 130,000. A specialized CO with a Higher Diploma can earn KSh 100,000 - 110,000, with some specialties like anesthesiology commanding higher pay. Salaries are influenced by county-specific allowances (e.g., hardship). <sup>22</sup> Job sites show a wide range, from KSh 35,000 to over KSh 289,000. <sup>26</sup>

# 2.1 Clinical and Facility-Based Healthcare

This sub-sector forms the traditional core of the Lavender Economy, encompassing roles within public and private hospitals, clinics, and specialized facilities. Employment is predominantly formal, governed by strict regulatory standards and requiring specific educational qualifications and licensure.

• Physician / Medical Officer: These are senior clinical practitioners holding a Bachelor of Medicine and Bachelor of Surgery (MBChB). They are employed by major private hospitals like Jocham Hospital in Mombasa <sup>27</sup> and Aga Khan University Hospital in Nairobi, which hires for numerous specialist roles including Consultant Neurologists and Cardiologists.<sup>28</sup> A significant emerging area is telehealth, with platforms like HealthX Africa hiring Medical Doctors for virtual consultations, requiring at least three years of post-internship experience.<sup>16</sup> Compensation for Medical Officers is among the highest in the sector, with average annual salaries reported around KSh 1,248,000, though this can range widely from KSh 142,000 to KSh 3 million depending on specialization and experience.<sup>29</sup>

- Nurse (Registered, Midwife, Specialized): Nurses represent the largest single cadre of health professionals.<sup>30</sup> Opportunities span the entire health system. The Public Service Commission regularly recruits Registered Nurses with a diploma for county positions.<sup>31</sup> Major hospitals like The Nairobi Women's Hospital hire for specialized roles such as Renal Nurses <sup>31</sup>, while NGOs like the International Rescue Committee (IRC) and Médecins Sans Frontières (MSF) employ nurses for their field operations in challenging environments like Kakuma.<sup>31</sup> The role of Nurse Midwife is distinct, focusing on maternal and newborn care, with employers like AAR Healthcare actively recruiting for this specialization.<sup>31</sup> An interesting hybrid role is the Nurse Case Manager, sought by international insurance companies like Cigna, which involves coordinating patient care services, often for a specific linguistic group like Arabic speakers.<sup>31</sup>
- Allied Health Professionals: This category includes a diverse range of essential support roles. Private clinics like Equity Afia hire for positions such as Radiographer/Sonographer, requiring a Higher Diploma in Ultrasound, and Dental Assistants, who may qualify with a certificate or sufficient experience.<sup>20</sup> Hospitals also employ Theatre Technicians and other specialized technical staff to support clinical operations.<sup>20</sup> The Kenya Medical Laboratory Technicians and Technologists Board (KMLTTB) regulates the practice of lab professionals, who are a crucial part of the diagnostic process.<sup>35</sup>

# 2.2 Community and Public Health

This sub-sector focuses on preventive care, health promotion, and population-level health management. Employment is driven by government public health programs and extensive programming by national and international NGOs.

• Community Health Worker / Assistant (CHW/A): This cadre is undergoing a significant transformation from a purely voluntary role to a semi-formalized, remunerated workforce. They are the primary link between communities and the formal health system.<sup>37</sup> Training is provided through certificate and diploma

programs at institutions like the Kenya Institute of Social Work and Community Development (KISWCD) and KMTC.<sup>24</sup> Their core responsibilities include conducting household visits, making referrals for services like immunization and antenatal care, and leading community mobilization efforts.<sup>37</sup> The compensation model is a key area of policy development and contestation, which will be analyzed further in Part IV.

- Health Education & Promotion Specialist: These roles are central to achieving
  the goals of the Mental Health Action Plan and other public health initiatives.<sup>12</sup>
  Professionals are tasked with designing and implementing behavior change
  communication strategies, developing culturally appropriate health education
  materials, and mobilizing communities to adopt healthier practices.
- Public Health Coordinator / Officer: These are typically graduate-level positions within NGOs and UN agencies, focused on program management, monitoring and evaluation (M&E), and data analysis. For example, inSupply Health hires for roles like Manager for Data Transformation, requiring a degree in Public Health or a related field and at least eight years of experience in M&E and implementation research for health programs.<sup>40</sup> Similarly, the World Health Organization (WHO) hires for roles like Infectious Hazard Management Officer, focused on national strategies for disease prevention and control.<sup>41</sup>

# 2.3 Mental Health and Psychosocial Support

Driven by the new national mental health policy, this sub-sector is experiencing rapid growth and diversification of roles, moving beyond traditional psychiatry to a community-based, multi-disciplinary approach.

• Psychologist / Counselor: While the national policy creates strong demand, the employment landscape for these professionals is complex. A significant gap exists between the policy's call for more psychologists and the lack of formal public-sector jobs, leading many to be underemployed or work as volunteers.<sup>42</sup> Consequently, many formal opportunities are found within international organizations and academia. UNICEF, for instance, hires senior Mental Health Consultants on a remote basis to scale up cross-sectoral Mental Health and Psychosocial Support (MHPSS) interventions, requiring an advanced degree and at least 10 years of experience.<sup>43</sup> Universities like Kibabii hire Assistant Medical

Counselors, requiring a diploma and relevant experience.<sup>44</sup> The private sector and NGOs also hire for behavioral health programs.<sup>45</sup> This disconnect between policy demand and public sector absorption represents a critical workforce planning failure that must be addressed.

- Mental Health Nurse: This is a specialized role that combines clinical nursing
  with mental health expertise. The IRC, for example, recruits Mental Health Nurses
  to provide care in highly stressful environments like the Kakuma refugee camp,
  demonstrating the need for this hybrid skill set in humanitarian contexts.<sup>46</sup>
- Peer Support Facilitator: This is an emerging role explicitly identified in the Mental Health Action Plan.<sup>12</sup> The strategy is to leverage the lived experience of individuals who have recovered from mental health conditions to provide support and guidance to others within community-based groups. This represents a shift towards non-professionalized, community-owned care models.

#### 2.4 Social Work and Protection Services

This sub-sector addresses the social determinants of health and provides a safety net for vulnerable populations, including children, families, and refugees.

- Social Worker: Professionals in this field require degrees or diplomas in social work and are employed across various sectors. The Kenya Institute of Social Work is a key training institution and employer.<sup>47</sup> Social workers are involved in case management, family support, child protection, and community development. There is a growing recognition of their role in integrated health settings, with some positions advertised as part of interdisciplinary behavioral health teams.<sup>45</sup>
- Child Protection Worker: These are specialized roles within government social service departments and NGOs like Save the Children, focusing on the welfare and safety of children.
- Safe Shelter Matron/Patron: In specific contexts like refugee services, there are dedicated roles for providing care and protection in residential facilities. The Jesuit Refugee Service (JRS) hires for Safe Shelter Matron and Patron positions in Kakuma, highlighting the need for residential care professionals in humanitarian settings.<sup>46</sup>

#### 2.5 Rehabilitation and Therapeutic Services

This specialized sub-sector focuses on restoring function and improving the quality of life for individuals with injuries, disabilities, or chronic conditions. These roles are typically found in hospitals and dedicated rehabilitation centers. The primary training pathway for these cadres in the public system is through diploma and higher diploma programs at KMTC.<sup>24</sup> The main professions include:

- Physiotherapist
- Occupational Therapist
- Speech Therapist

## 2.6 Specialized and Life-Cycle Care

This category covers a range of services tailored to specific life stages or conditions, from early childhood to end-of-life care. Many of these areas are characterized by a mix of formal and informal provision.

- Elder Care / Geriatric Support Provider: With a growing aging population, the
  demand for elder care is increasing. However, this sub-sector remains largely
  informal, dominated by home-based care arrangements. Formal opportunities
  are limited, but digital platforms like GreatAupair are creating a more structured
  marketplace for finding and hiring senior caregivers, often for live-in or live-out
  positions in urban centers like Nairobi.<sup>48</sup>
- Disability Support Worker: This includes roles such as assistants, inclusion facilitators, and specialized care coordinators. Research on the experiences of caregivers for children with disabilities in Kenya highlights the immense challenges they face and the critical need for professional support services to improve coping strategies and well-being.<sup>50</sup>
- Childcare & Early Childhood Development (ECD) Provider: This broad category spans informal babysitting to formal daycare providers and preschool educators. Research in Nairobi's informal settlements shows that caregiving is shaped by a mix of traditional and modern practices, with significant barriers such as limited caregiver availability and unsafe play environments.<sup>51</sup> This points to a substantial need for professionalized, accessible, and safe ECD services. Job

- postings for caregivers in preschools require experience with infants and toddlers and often an OND or NCE qualification.<sup>52</sup>
- Palliative and Hospice Care Provider: This highly specialized field requires dedicated training. KMTC offers a Higher Diploma in Palliative Care Nursing, preparing nurses to provide compassionate end-of-life care, pain management, and grief counseling.<sup>24</sup>

## 2.7 The Ancillary Care Workforce

This group consists of professionals who provide essential support services that are integral to the functioning of the broader health system.

- 171. **Pharmacy Support:** This includes not only pharmacists but also a commercial workforce that supports the pharmaceutical industry. Pharmaceutical companies actively recruit Medical Representatives and Pharmaceuticals Business Development Managers to engage with healthcare providers and manage key accounts.<sup>27</sup>
- 172. **Nutritionist / Dietitian:** These professionals work in both clinical settings (e.g., hospitals) and community contexts (e.g., public health programs). Training is available at both certificate and diploma levels from institutions like KISWCD and KMTC.<sup>24</sup>
- 173. **Medical Laboratory Technologist:** A regulated profession essential for diagnostics, with training and licensing overseen by the KMLTTB.<sup>35</sup> KMTC is a major provider of diploma and higher diploma courses for this cadre.<sup>24</sup>

#### 2.8 The Digital Frontier: Telehealth and Remote Care

The digital transformation of healthcare, enabled by new regulations, is creating a new frontier of employment that transcends traditional geographic boundaries.

• Telemedicine Doctor / Virtual Care Provider: This is a prominent new role, with companies like HealthX Africa hiring full-time Medical Doctors to provide virtual consultations. <sup>16</sup> These roles require not only strong clinical acumen but also high levels of digital literacy and the ability to conduct patient-centered care through

a screen.

- **Digital Health Platform Coordinator:** These are the operational managers behind telehealth services, ensuring the smooth functioning of the technology, coordinating schedules, and managing the user experience.
- Health Informatics Officer: The public sector is actively building its digital
  capacity by hiring for technical roles like Health Informatics Officer. These
  professionals are responsible for implementing and supporting EMR systems,
  managing data integration between different platforms, and providing technical
  support for the national e-health infrastructure.<sup>10</sup>

The traditional, siloed definitions of healthcare roles are demonstrably breaking down, particularly in primary care, community health, and NGO settings. The market is increasingly demanding "hybrid" professionals who possess a multi-disciplinary skill set. For example, a job advertisement for a Clinical Officer at a private clinic chain explicitly requires a Diploma in Community Health Nursing (KRCHN).<sup>20</sup> This is a direct fusion of two distinct professional cadres, each with its own training pathway and regulatory body (the Clinical Officers Council and the Nursing Council of Kenya, respectively). This indicates that the employer values a practitioner who combines the diagnostic and treatment skills of a CO with the community-oriented, preventive focus of a nurse. Similarly, the national mental health strategy calls for integrating mental health into existing programs like HIV/AIDS and maternal health, effectively requiring nurses in those clinics to also act as frontline mental health screeners. 12 Furthermore, a nursing position with an international NGO in a remote location like Turkana involves not just clinical duties but also team supervision, supply chain management, and the training of local staff.<sup>34</sup> These examples reveal a clear trend: employers need professionals who can bridge systemic gaps. They are seeking practitioners who are not just clinicians but also community mobilizers, basic managers, trainers, and counselors. This has profound implications for the educational and training institutions that supply the workforce.

#### 2.9 The Informal Care Backbone

The largest, yet least visible, segment of the Lavender Economy is the informal care workforce. This includes millions of domestic workers, nannies, and family caregivers who provide essential services with minimal formal recognition, training, or

protection.

• Home-Based Caregiver / Nanny / Domestic Worker: This vast workforce is the foundation of care in most Kenyan households. While historically arranged through word-of-mouth networks, this sector is now being structured by digital platforms. Classifieds sites like Jiji host numerous CVs of individuals seeking work as nannies and caregivers, often listing secondary education and practical experience as their main qualifications.<sup>54</sup> More structured platforms like Fundis and its sister company Chuuza are attempting to formalize this market by vetting, accrediting, and assessing the skills of service providers, including home caregivers and cleaners, before connecting them with clients.<sup>56</sup>

The legal framework for this sector, while it exists, is often not enforced. The Employment Act defines domestic workers as employees, granting them rights to fair remuneration, reasonable working conditions, and leave.<sup>57</sup> The Regulation of Wages Order (2018) sets minimum monthly wages, which vary by location: KSh 13,572 in major cities, KSh 12,522 in municipalities, and KSh 7,240 in all other areas. Workers are also entitled to one rest day per week, 21 days of annual leave, maternity/paternity leave, and sick leave. However, the nature of private home employment makes monitoring and enforcement exceptionally difficult.<sup>57</sup>

• Informal Family Caregivers: Beyond paid domestic work lies the immense domain of unpaid family caregiving. Research in sub-Saharan Africa, including Kenya, paints a stark picture of this reality. Informal caregivers, who are predominantly women, face overwhelming responsibilities, performing complex medical tasks with little or no training. The economic impact is severe, leading to loss of income, high out-of-pocket health expenditures, and depletion of family assets. The health impact is equally devastating, with caregivers reporting high rates of physical ailments, sleep deprivation, and significant mental health challenges, including depression, anxiety, and emotional distress. This highlights the unsustainable nature of relying on this informal, unpaid workforce to fill the gaps in the formal healthcare system.

# Part III: The Workforce Supply and Development Ecosystem

The capacity, quality, and responsiveness of Kenya's Lavender Economy are

fundamentally shaped by the ecosystem of institutions that train, regulate, and represent its workforce. This ecosystem is a complex mix of public and private training providers, statutory regulatory bodies, and a fragmented landscape of professional associations and trade unions.

## 3.1 Pathways to Practice: Education and Training

The journey to becoming a care professional in Kenya can follow multiple pathways, from large-scale public colleges to specialized private institutions and informal, experience-based routes.

- Public Sector Training Institutions: The cornerstone of the system is the Kenya Medical Training College (KMTC), a state corporation under the Ministry of Health. As the largest trainer of mid-level health professionals, KMTC is indispensable to staffing the nation's health system. It operates through 7 faculties and 18 departments, offering a comprehensive portfolio of 126 courses. These span Certificate, Diploma, and Higher Diploma levels in nearly every key Lavender Economy profession, including nursing, clinical medicine, community health, nutrition, medical engineering, pharmacy, and various therapies.<sup>24</sup> Entry requirements are standardized, typically requiring a KCSE mean grade of C- for certificate programs and a C for diploma programs, making these qualifications accessible to a broad segment of the population.<sup>24</sup>
- University-Level Education: For advanced degrees and specialized practice, universities are the primary pathway. The Aga Khan University (AKU) is a leading private institution with a major hospital and medical college in Nairobi. It offers undergraduate and postgraduate medical education and is a significant employer of high-level clinical and academic staff, from faculty members to consultant physicians.<sup>28</sup> On the public side, the
  University of Nairobi (UoN) is a premier institution featuring a School of Nursing Sciences and the influential Institute for Development Studies (IDS). The IDS is particularly relevant as it conducts critical research on the informal economy, social protection, and other development issues that directly impact the Lavender Economy.<sup>63</sup>
- **Private and Specialized Colleges:** A growing number of private colleges cater to specific market needs. **The Nairobi West Hospital College of Health**

Sciences leverages its hospital-based model to offer practical, hands-on training in nursing, public health, and physical therapy. 66 Other institutions, like

Westwick College of Health Science, have carved out a niche by focusing on preparing students for international markets. They offer programs like NCLEX preparation for the US nursing license and CNA (Certified Nursing Assistant) training, explicitly targeting careers abroad. 67 For community-level cadres, the Kenya Institute of Social Work and Community Development (KISWCD) is a key provider, offering certificate and diploma programs in community health and development that directly feed into the public health workforce. 38

• Alternative and Informal Pathways: Not all pathways are through formal Kenyan institutions. An "international training pipeline" exists, with colleges like Kismet International College offering caregiver and CNA programs specifically designed to prepare Kenyans for jobs in the USA, including providing support with visa applications.<sup>68</sup> At the other end of the spectrum, for a vast number of informal roles, formal education is secondary. On platforms like Jiji, the primary qualifications for caregiver and nanny positions are documented experience, references, and practical skills, creating an entirely experience-based entry route into the care sector.<sup>54</sup>

#### 3.2 Governance and Professional Standards

The quality and safety of care are upheld by a series of statutory bodies that regulate training, registration, licensing, and professional conduct. Alongside these are associations and unions that advocate for the welfare and rights of the workforce.

# • Regulatory Bodies:

- Nursing Council of Kenya (NCK): This statutory body has the mandate to regulate all aspects of nursing and midwifery education and practice, from accrediting training institutions to licensing practitioners and enforcing a code of ethics.<sup>69</sup> Its annual reports provide insights into its governance and operational activities.<sup>71</sup>
- Clinical Officers Council (COC): The COC performs a similar function for the clinical medicine profession, overseeing training standards, registration, and professional conduct. It is a key player in the expansion of this cadre, which saw its numbers grow from around 8,600 in 2018 to an estimated

- 23,000 by late 2020.17
- Kenya Medical Laboratory Technicians and Technologists Board (KMLTTB): This board is responsible for the supervision and control of training and practice for all medical laboratory professionals, a critical component of the diagnostic services sector.<sup>35</sup>
- Counseling and Psychology Associations: The regulatory landscape for mental health professionals is less centralized. Several bodies exist, including the Kenya Counselling and Psychological Association (KCPA) and the Kenyan Guidance, Counselling and Psychological Association (KGCPA), both of which register members and set professional standards.<sup>73</sup> This fragmentation can create confusion for both practitioners and the public.
- Professional Associations and Unions: A notable feature of the Lavender Economy's workforce representation is the parallel existence of trade unions, focused on labor rights, and professional associations, focused on professional development. This fragmentation is evident across the largest cadres.
  - For Nurses: The Kenya National Union of Nurses (KNUN) acts as the primary trade union, advocating for better pay, working conditions, and collective bargaining agreements (CBAs). It is frequently in the public eye for organizing industrial action and issuing strike notices to county and national governments over unresolved grievances.<sup>75</sup> In parallel, the National Nurses Association of Kenya (NNAK) functions as a professional association, focusing on continuing professional development (CPD), research, mentorship, and member welfare programs.<sup>77</sup>
  - For Clinical Officers: A similar split exists here. The Kenya Union of Clinical Officers (KUCO) is the trade union, representing members in labor disputes and advocating for their rights and welfare.<sup>25</sup> The Kenya Clinical Officers' Association (KCOA), on the other hand, is the professional body dedicated to advancing the practice of clinical medicine through training, education, and upholding ethical standards.<sup>18</sup>
  - For Social Workers: The Kenya National Association of Social Workers (KNASW) serves as the main professional membership organization for social workers in the country, working to enhance professional growth and advance social policy.<sup>79</sup>

This division between unions and professional associations, while logical in its separation of functions, may have unintended consequences. In a sector where labor conditions are often challenging and negotiations with powerful entities like county governments are frequent, a fragmented voice can be less effective than a unified

one. Government bodies or large employers might engage with the professional association on matters of training and standards while simultaneously being locked in a contentious labor dispute with the union representing the very same professionals. This bifurcation of representation risks diluting the collective power of the workforce, potentially hindering progress on the critical issues of remuneration, job security, and working conditions that are central to the health and sustainability of the Lavender Economy.

#### Part IV: Market Intelligence and Trend Analysis

This section synthesizes the occupational and institutional data into a dynamic analysis of the labor market. It examines the geographic distribution of opportunities, provides crucial compensation benchmarks, identifies key demand signals and emerging niches, and analyzes the transformative impact of digital platforms on the informal care sector.

#### 4.1 Geographic Opportunity Mapping

Employment opportunities within the Lavender Economy are not evenly distributed across Kenya. A distinct geographic pattern emerges, separating concentrated urban hubs from rural service areas and a new, location-independent digital space.

174. **Urban Hubs (Nairobi, Mombasa, Kisumu):** These major cities are the epicenters of formal, specialized, and higher-paying jobs. They host the nation's largest public and private hospitals (e.g., Kenyatta National Hospital, Aga Khan University Hospital), which concentrate demand for specialized physicians, nurses, and allied health professionals.<sup>20</sup> Nairobi, as the national capital, is also the headquarters for most international and national NGOs (e.g., AMREF, MSF, IRC), UN agencies (e.g., UNICEF), and government ministries, creating a high concentration of administrative, programmatic, and policy-related roles.<sup>33</sup> Furthermore, the burgeoning digital health sector is almost exclusively based in Nairobi, with startups like HealthX Africa recruiting for telehealth and health-tech positions.<sup>16</sup> This concentration is reflected in compensation, with urban areas

offering salaries that can be 30-40% above the national average.81

- 175. Rural and Underserved Counties (e.g., Turkana, Homa Bay, Isiolo, Embu):
  The employment landscape in rural counties is markedly different. Opportunities are dominated by public sector postings from county governments seeking to staff their health centers and dispensaries, primarily with nurses and clinical officers.<sup>31</sup> International NGOs also have a strong presence, running field operations in marginalized areas like the Kakuma refugee camp in Turkana County, where they hire nurses, mental health professionals, and community workers.<sup>31</sup> These positions often come with hardship allowances to compensate for the challenging living and working conditions, though base salaries may be lower than in urban centers.<sup>22</sup>
- 176. **The Digital Space:** A new geography of work is emerging that is decoupled from physical location. Remote work opportunities, such as the home-based Mental Health Consultant role advertised by UNICEF <sup>43</sup> or the virtual physician roles at telehealth companies <sup>16</sup>, allow professionals to deliver services from anywhere. This model holds immense potential to address the geographic maldistribution of skilled professionals, enabling an expert in Nairobi to provide consultation to a patient in a remote county.

#### 4.2 Compensation and Remuneration Benchmarks

Compensation within Kenya's Lavender Economy is highly variable, influenced by a complex interplay of factors including profession, qualification level, sector (public vs. private), geographic location, and specialization. The analysis of available data from job advertisements and salary aggregation platforms reveals significant disparities and provides critical benchmarks for understanding earning potential.

A particularly telling case is the role of the Community Health Worker (CHW), which is at the center of a contested policy shift from pure volunteerism to performance-based remuneration. The official motto of the community health strategy, "our health our responsibility," historically framed the work as a civic duty performed without pay.<sup>37</sup> However, this model has proven unsustainable, leading to high attrition and dissatisfaction among volunteers.<sup>37</sup> In response, a patchwork system of compensation has emerged. The national government directed a monthly stipend of KSh 2,000, but its implementation has been ad-hoc, often reliant on funding from NGO partners.<sup>82</sup>

Some counties have taken legislative action; Nairobi City County passed a bill mandating a KSh 3,000 monthly stipend plus a KSh 500 contribution to the national health insurance scheme, contingent on meeting performance targets.<sup>37</sup> Kitui County has a similar plan in place.<sup>39</sup> This creates a fragmented landscape where a CHW's income depends entirely on their geographic location and the presence of supporting partners. The role now exists in a liminal space—it is no longer purely voluntary, but it is not formal employment either. This "stipended volunteerism" model for the largest single cadre in the community health workforce highlights a critical need for a standardized national remuneration framework to ensure equity, motivation, and sustainability.

The following table provides a comparative analysis of monthly salary ranges for key professions, consolidating data from multiple sources to offer a nuanced view of the market.

Table 2: Comparative Compensation Analysis for Key Lavender Economy Professions (Monthly, KES)

Profession	Entry Level (0-2 yrs)	Mid-Level (3-5 yrs)	Senior Level (6+ yrs)	Key Influencing Factors	Source Snippets
Registered Nurse	KSh 25,000 - KSh 60,000	KSh 60,000 - KSh 150,000	KSh 150,000 - KSh 450,000+	Public vs. Private, Urban vs. Rural, Specializatio n (e.g., Chief Nurse Officer, Renal Nurse), Employer (Gov't, NGO, Private Hospital).	27
Clinical Officer	KSh 70,000 - KSh 80,000	KSh 100,000 - KSh 110,000	KSh 120,000 - KSh 130,000+	Qualification (Diploma, H.Dip,	22

	(Diploma)	(Higher Diploma)	(Degree)	Degree), Specializatio n (Anesthesia pays more), County hardship allowances.	
Medical Officer / Doctor	KSh 100,000 - KSh 1,171,098 (p.a.)	KSh 850,000 - KSh 1,200,000 (p.a.)	Up to KSh 3,000,000+ (p.a.)	Public vs. Private, Specializatio n (e.g., Neurosurgeo n, General Practice), Years of experience.	29
Social Worker	KSh 38,411 - KSh 122,084 (p.a.)	KSh 60,000 - KSh 110,759	Up to KSh 180,000+ (p.a.)	Employer (NGO, Gov't, Private), Experience level, Sector of focus (e.g., child protection, community development ).	86
Community Health Worker	KSh 28,556 - KSh 77,180	KSh 37,543 - KSh 128,578	N/A	Highly variable based on employer (Gov't stipend vs. NGO project), performance -based models, and county legislation.	37

Caregiver / CNA	KSh 21,279 - KSh 30,000	KSh 30,000 - KSh 40,000	KSh 40,000 - KSh 69,382+	Formal certification (CNA), Employer (Private home, Agency, Facility), Location (Urban vs. Rural), Specializatio n (Elder care).	81
Counselling Psychologis t	KSh 30,000 - KSh 60,000	KSh 60,000 - KSh 100,000	KSh 100,000 - KSh 250,000+	Experience, Sector (Private practice, NGO, Corporate), Specializatio n, Client base.	95

#### 4.3 Demand Signals and Emerging Niches

The Lavender Economy is not static; it is characterized by several high-growth areas driven by policy shifts, demographic changes, and technological adoption.

- 177. **Mental Health Services:** The national push to decentralize mental healthcare is creating strong demand for a new workforce mix. This includes counselors for wellness units, mental health nurses for humanitarian contexts, and MHPSS consultants for program design and implementation.<sup>12</sup>
- 178. **Telehealth and Digital Health:** Enabled by new regulations and accelerated by the pandemic, this niche is rapidly expanding. Demand is high for virtual care providers and the technical staff needed to build and maintain the digital infrastructure.<sup>10</sup>
- 179. Elder and Home-Based Care: Kenya's aging population is creating a massive,

- though still largely informal, market for elder care. The increasing use of digital platforms to connect caregivers with families signals a move towards greater organization and professionalization in this space.<sup>48</sup>
- 180. **Community Health Systems:** The formalization of the CHW cadre through stipends represents a major public investment. With approximately 86,000 CHVs supporting 6,000 community health units as of 2019, this workforce is set to expand and become a more integral, and remunerated, part of the primary healthcare system.<sup>39</sup>

#### 4.4 The Platformization of Care: Structuring the Informal Sector

A key trend transforming the Lavender Economy is the "Uberisation" of informal work—the use of digital platforms to connect self-employed service providers with customers. In Kenya, this is particularly evident in the home-based care sector, where platforms are beginning to structure a historically fragmented and unregulated market.

#### 181. Platform Ecosystem Analysis:

- 1. **Vetted Marketplaces:** Platforms like **Fundis** and its sister company **Chuuza** are creating a more formal digital marketplace for blue-collar and domestic services. They go beyond simple connection by onboarding, vetting, and conducting skills assessments for professionals, including home caregivers, nannies, and cleaners. This model aims to guarantee quality and reliability for customers while providing a stream of work for accredited providers.<sup>56</sup>
- 2. **Digital Classifieds:** Platforms like **Jiji** function as modern-day bulletin boards, allowing individual caregivers and nannies to post their CVs and connect directly with potential employers. This model offers low barriers to entry but lacks the vetting and quality assurance of curated platforms.<sup>52</sup>
- 3. **Specialized and International Platforms:** Niche platforms like **GreatAupair** focus specifically on the senior care market, connecting families in Nairobi with caregivers for both live-in and live-out arrangements. These platforms can also facilitate connections with international clients, opening up new market segments.<sup>48</sup>

This platformization trend has the potential to bring significant benefits, including increased market access for workers, better quality assurance for consumers, and a

pathway towards formalization through digital records and payment systems. However, it also raises questions about labor rights, data privacy, and the potential for gig economy precarity if not managed with appropriate regulatory oversight.

#### Part V: Strategic Recommendations for Investment and Policy

The comprehensive analysis of Kenya's Lavender Economy reveals a sector of immense strategic importance—a primary engine of employment, a cornerstone of social well-being, and a focal point of transformative national policy. However, it is also a sector characterized by structural imbalances, policy-implementation gaps, and workforce challenges. To unlock its full potential, a concerted and coordinated effort is required from all stakeholders. The following recommendations are designed to provide actionable guidance for government, development partners, private investors, and educational institutions to foster a more robust, equitable, and effective care economy.

#### 5.1 For Government (Ministries of Health, Labour, Treasury)

# 182. Recommendation 1: Harmonize Workforce Planning with Policy Goals to Address Professional Mismatches.

- 1. **Problem:** A significant contradiction exists between the stated policy demand for certain professions, particularly in mental health, and the lack of formal public sector structures to absorb them. The Mental Health Action Plan calls for a massive scale-up of counselors and psychologists, yet these professionals report being underemployed and working as volunteers due to a lack of established job codes and salary scales within the public system.<sup>12</sup>
- 2. **Action:** The Ministry of Health, in collaboration with the Public Service Commission and County Public Service Boards, must create formal employment structures for these cadres. This includes developing official job groups, defining clear roles and responsibilities within county health facilities, and establishing competitive, standardized salary scales. This will close the "leaky pipeline" and ensure that the national investment in training these

professionals translates into improved service delivery.

# 183. Recommendation 2: Standardize Community Health Worker (CHW) Remuneration and Formalize their Role.

- 1. **Problem:** The compensation for CHWs—the largest community-level cadre—is inconsistent, inequitable, and precarious, varying from pure volunteerism to ad-hoc stipends depending on county legislation and NGO presence.<sup>37</sup> This undermines motivation and sustainability.
- 2. Action: The national government should develop and fund a national framework for CHW remuneration. This framework should establish a standardized, non-voluntary stipend level, linked to a clear set of deliverables but delinked from unpredictable, performance-based models that can be difficult to manage. This will professionalize the cadre, reduce attrition, and ensure that this foundational component of primary healthcare is stable and sustainable across all 47 counties.

#### 184. Recommendation 3: Bridge the UHC/SHIF Trust and Implementation Gap.

- 1. **Problem:** The transition to SHIF is hampered by low enrollment in the informal sector, public mistrust, and concerns about its financial viability and administrative capacity.8
- 2. Action: Launch a sustained, multi-channel public education and awareness campaign to transparently communicate SHIF's benefits, enrollment procedures, and service packages. To build provider and public confidence, the Treasury must ensure that funding for critical components like the Emergency and Chronic Illness Fund is protected and disbursed predictably. The Social Health Authority should also develop tailored, flexible contribution plans (e.g., mobile-based micro-payments) to facilitate enrollment for workers in the informal economy.

#### 5.2 For Development Partners & Non-Governmental Organizations

- Recommendation 1: Invest in Developing Hybrid Skills for a Modernized Workforce.
  - Problem: The market is demanding professionals with cross-cutting skills clinicians who understand community health, nurses who can provide basic psychosocial support, and frontline workers with management capabilities.<sup>21</sup>
     Current training programs often remain siloed.

Action: Fund the development and integration of new, modular curricula
within training institutions like KMTC. These modules should focus on building
hybrid competencies, including community health principles, basic project
management, digital health literacy, and mental health first aid, making them
a standard component of all clinical diploma programs.

# • Recommendation 2: Support the Professionalization and Protection of the Informal Care Workforce.

- Problem: Informal caregivers and domestic workers face immense economic and health burdens with little social protection or formal recognition.<sup>6</sup>
- Action: Partner with digital platforms (e.g., Chuuza, Fundis) and domestic worker associations to co-design and fund programs that offer accredited training, certification, and pathways to social protection. This could include subsidizing NHIF/SHIF enrollment for verified caregivers or developing portable benefit schemes suitable for gig work.

# • Recommendation 3: Fund Independent Implementation Research and Policy Tracking.

- Problem: Major policy shifts like SHIF and CHW remuneration are being rolled out with significant on-the-ground challenges. There is a need for real-time, evidence-based feedback to enable course correction.
- Action: Commission academic and research institutions, such as the
  University of Nairobi's Institute for Development Studies, to conduct
  longitudinal implementation research. This research should track the realworld impacts of these policies on service access, workforce motivation, and
  health outcomes, providing policymakers with the independent data needed
  to adapt and improve their strategies.

#### 5.3 For Investors & The Private Sector

#### Recommendation 1: Target Investment in High-Growth Care Niches.

- Opportunity: The analysis identifies clear areas of rising demand driven by demographic and policy trends.
- Action: Focus private investment on scalable business models in telehealth, specialized residential elder care (including dementia and assisted living facilities), private mental health clinics, and rehabilitation centers. These sectors are currently underserved and aligned with the needs of a growing

middle class and an aging population.

- Recommendation 2: Develop Innovative Training-to-Export Models.
  - Opportunity: There is a significant global demand for qualified caregivers, and Kenyan institutions are already tapping into this market.<sup>67</sup>
  - Action: Invest in private training colleges that specialize in preparing healthcare workers for international markets (e.g., USA, UK, Middle East). This includes offering training for international licensing exams (like the NCLEX), language proficiency, and cultural adaptation. This model creates a "brain gain" through remittances and skills transfer when professionals return.
- Recommendation 3: Engage in Public-Private Partnerships (PPPs) for Health Infrastructure.
  - o **Opportunity:** The government's PPP Directorate is actively seeking private investment to bridge infrastructure gaps. 98 UHC cannot be achieved without adequate facilities, particularly in underserved counties.
  - Action: Explore PPP models for the construction, equipping, and management of health facilities, such as county hospitals or diagnostic centers. This allows private capital and operational efficiency to be leveraged to expand the public health system's physical footprint, creating both social impact and a financial return.

#### **5.4 For Educational and Training Institutions**

#### 185. Recommendation 1: Modernize Curricula for 21st-Century Care.

- Need: The modern care professional must be digitally literate, competent in remote service delivery, and possess a range of soft skills.
- Action: Systematically review and update all health and social care curricula to embed digital health competencies, including EMR usage, telehealth etiquette, and data privacy. Emphasize the development of the hybrid skills and interpersonal competencies (e.g., cultural sensitivity, empathy, multidisciplinary collaboration) demanded by employers.

# 186. Recommendation 2: Forge Clearer Career Pathways and Strengthen Industry Linkages.

- Problem: Graduates in fields like psychology face uncertain career paths due to a disconnect between training and market absorption.<sup>42</sup>
- Action: Proactively collaborate with professional councils, public sector

employers, and private healthcare providers to create structured internship and apprenticeship programs. Work with regulatory bodies to streamline the process from graduation to licensure and formal employment, ensuring that training programs are directly aligned with recognized and available jobs.

# 187. Recommendation 3: Expand and Promote Short Courses for Continuing Professional Development (CPD).

- Need: The Lavender Economy is evolving rapidly, and existing professionals need to upskill to remain relevant.
- Action: Develop and market a portfolio of accredited short courses and higher diplomas in high-demand niches such as geriatric care, palliative care, mental health first aid, health informatics, and renal care. Offering these in flexible formats (e.g., online, part-time) will allow the current workforce to adapt to new market demands and fill critical skills gaps.<sup>24</sup>

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# The Orange Economy at Work: A Nationwide Analysis of Employment, Skills, and Opportunity in Kenya's Creative Industries

#### Part I: Executive Summary & Strategic Overview

This report provides a systematic, nationwide examination of the employment landscape within Kenya's creative, cultural, and leisure sectors, collectively known as the Orange Economy. The analysis reveals a sector that is a high-growth engine for the national economy, characterized by a vibrant, youthful, and increasingly digital workforce. However, its immense potential is constrained by a deep-seated structural dualism between its formal and informal segments, significant financial bottlenecks that stifle growth, and a persistent gap between policy ambition and on-the-ground implementation. The findings indicate that while pockets of world-class excellence exist and international partnerships are flourishing, the majority of creative workers operate in precarious conditions, highlighting an urgent need for targeted policy, strategic investment, and coordinated workforce development to build a more inclusive and sustainable creative ecosystem.

The economic weight of Kenya's Orange Economy is substantial, though precise, current data remains a challenge. As of 2017, the sector's value added was estimated at KES 85.21 billion, contributing a significant 5.3% to the national Gross Domestic Product (GDP).¹ This contribution is underscored by a growth rate reported to be 60% faster than other national industries and a government ambition to double the sector's share of GDP to 10%.¹ The sector is a major source of employment, particularly for youth and women, directly employing over 300,000 people.¹ Analysis of employment platforms reveals that the landscape is overwhelmingly dominated by informal, freelance, and gig-based work arrangements, a reality that shapes the career paths and economic stability of the vast majority of its participants.⁵

Despite its dynamism, the sector's growth is impeded by several core challenges. Pervasive informality, while a source of flexibility and low barriers to entry, results in widespread precarity, with most creatives lacking formal contracts, stable income, or social safety nets. A critical 'missing middle' exists in the financial ecosystem, where creative small and medium-sized enterprises (SMEs) are too large for microfinance but are considered too risky by traditional banks, starving them of the growth capital needed to scale. There is a clear mismatch between the skills supplied by formal education systems and the multi-disciplinary, digitally-focused competencies demanded by the modern creative market. This is compounded by slow policy implementation, with key legislative frameworks like the Creative Industries Bill remaining in draft form, creating regulatory uncertainty that deters investment. Finally, opportunities are unevenly distributed, concentrated in Nairobi, leaving regional and rural creative economies under-resourced and disconnected from primary markets.

To unlock the full potential of the Orange Economy, a set of strategic imperatives must be addressed by key stakeholders. These include the urgent finalization of the national creative economy policy to create a predictable legal environment; the development and scaling of innovative financial instruments tailored to the unique needs of creative businesses; a fundamental reform of educational and training curricula to foster market-relevant skills; and the strengthening of creative hubs and associations to serve as crucial intermediaries for business development, market access, and collective advocacy. Addressing these areas in a coordinated manner will be essential to transforming the sector from a collection of precarious hustles into a robust and sustainable pillar of Kenya's economic future.

#### Part II: The Macro-Economic Landscape of Kenya's Orange Economy

2.1. Defining the Engine: The Scope of Kenya's Orange Economy

To conduct a meaningful analysis of employment, it is first necessary to establish a clear and comprehensive definition of Kenya's Orange Economy. This report adopts the framework preferred by both the Kenyan government and private sector stakeholders, which aligns with the United Nations Conference on Trade and Development (UNCTAD) definition.<sup>2</sup> This framework conceptualizes the creative economy as the universe of economic activities that are based on creativity, skill, and intellectual capital as primary inputs.<sup>2</sup> It is a broad and inclusive definition, encompassing not only the commercial "creative industries" focused on the production and distribution of goods and services, but also the cultural and heritage assets that form the bedrock of national identity.<sup>2</sup>

This inclusive approach is a strategic choice for Kenya, as it allows for the recognition of a wide spectrum of activities, from traditional, community-based practices to cutting-edge digital innovation.<sup>2</sup> The adoption of the term "Creative Economy" over the narrower "Creative Industries" signals an intent to value and support the entire creative value chain. This includes heritage preservation, community arts, and non-market cultural activities, which, while not always directly commercial, have profound indirect economic impacts, particularly through their linkages with the tourism sector.<sup>14</sup>

Based on this framework and drawing from key industry reports, this analysis covers the following core sub-sectors <sup>2</sup>:

- 188. **Cultural and Natural Heritage:** Activities related to museums, archives, historical sites, and traditional cultural expressions (e.g., crafts, oral traditions).
- 189. **Performing Arts:** Theatre, dance, live music, festivals, and spoken word.
- 190. **Visual Arts and Crafts:** Fine arts (painting, sculpture), photography, and artisanal products (e.g., wood carving, beadwork).
- 191. **Books and Press:** Publishing of books, journals, newspapers, and other editorial content.
- 192. **Audio-Visual and Interactive Media:** Film and video production, television and radio broadcasting, podcasting, video gaming, and immersive technologies (VR/AR).
- 193. **Design and Creative Services:** Fashion design, graphic design, interior design, web and UX design, advertising, and marketing.

This taxonomy provides the foundational structure for the detailed analysis of employment opportunities that follows in this report.

#### 2.2. Economic Contribution and Growth Ambitions

The creative economy represents a significant and rapidly expanding component of Kenya's national economy. Although comprehensive and current data is a recognized challenge, existing figures paint a picture of a sector with substantial economic weight and even greater potential. A landmark 2017 report by the Business Environment Reform Facility (BERF) estimated the creative economy's value added at approximately KES 85.21 billion, which constituted 5.3% of the nation's GDP at the time.¹ This figure is frequently cited by government and industry stakeholders as a baseline for the sector's contribution.¹⁵

Further underscoring its dynamism, the sector is reported to be growing 60% faster than other industries nationally, a testament to its vibrancy and the entrepreneurial energy of its youthful demographic. This high-growth trajectory has informed the Kenyan government's ambitious policy goal: to double the creative economy's contribution to GDP to 10%. This target serves as a critical benchmark against which the effectiveness of policy interventions, investment programs, and workforce development initiatives can be measured.

However, a significant challenge in tracking progress towards this goal is the fragmented and often dated nature of available statistics. More recent, albeit narrower, data from the Kenya National Bureau of Statistics (KNBS) for 2021 indicates that arts, entertainment, and recreation activities accounted for 0.2% of GDP and 0.25% of total wage employment, while publishing, broadcasting, and other information activities accounted for 0.7% of GDP.<sup>8</sup> The disparity between these figures and the broader 5.3% estimate highlights a critical data gap. The broader definition of the "Orange Economy" clearly captures far more economic activity—particularly within the vast informal sector, design, and fashion—than is reflected in traditional statistical categories. This discrepancy underscores the urgent need for a more robust and nuanced data collection framework.

Recognizing this challenge, a crucial development has been the partnership between KNBS and UNESCO to pilot new methodologies for mapping cultural assets and producing sustainable cultural statistics, with initial projects launched in Nakuru and Nairobi. These initiatives are not merely academic exercises; they are foundational

to creating the evidence base required for effective, data-driven policymaking and for accurately demonstrating the sector's true economic value to potential investors. The successful nationwide rollout of these statistical frameworks is paramount for the future strategic planning and growth of Kenya's Orange Economy.

Table 1: Key Economic Indicators of Kenya's Orange Economy

Indicator	Value (KES/USD)	Percentage of GDP	Year of Data	Source(s)
Overall Creative Economy Value Added	KES 85.21 Billion	5.3%	2017 (based on 2007-2009 data)	1
Government GDP Contribution Target	-	10%	2025 (Target Year)	1
Arts, Entertainment & Recreation GVA	-	0.2%	2021	8
Publishing & Broadcasting GVA	-	0.7%	2021	8
Direct Employment	> 300,000 persons	-	2017	1
Formal Wage Employment (Arts & Ent.)	-	0.25% of total	2021	8
Youth Employment Share	> 25% (in Ghana/Uganda, indicative)	-	2015	4

#### 2.3. The Policy and Institutional Environment: Ambition vs. Reality

The institutional architecture supporting Kenya's creative economy is composed of several key government bodies, including the Ministry of Sports, Culture and Heritage, the Kenya Film Commission (KFC), the Kenya Copyright Board (KECOBO), and the National Museums of Kenya (NMK). These institutions are tasked with developing and implementing the policy frameworks necessary to nurture the sector's growth. However, a persistent gap exists between high-level policy ambition and the reality of on-the-ground implementation.

Key policy documents, such as the Draft Creative Economy Policy and the Creative Industries Bill (2023), have been in development for several years but have yet to be finalized and enacted. This slow pace of policy design and implementation has been identified by the Kenya Institute for Public Policy Research and Analysis (KIPPRA) as a significant factor hurting the sector's potential. The lack of a finalized, overarching policy framework creates a climate of regulatory uncertainty, which can deter long-term investment and leaves many creative businesses operating in a legal grey area. This hinders their ability to formalize, access credit, and enforce contracts.

Furthermore, coordination among the various government agencies and with the private sector remains a challenge. A 2017 BERF report strongly recommended the establishment of a "Creative Economy Apex Body" to serve as a central point for public-private dialogue (PPD) and to drive a coherent, all-inclusive reform agenda.<sup>2</sup> The fact that this body has not yet been fully realized points to ongoing structural impediments that prevent the translation of policy goals into tangible actions.

This policy-implementation gap is particularly stark when contrasted with the high level of engagement from international partners. The United States Embassy, the British Council, and UNESCO, among others, are actively investing in the sector through funding, training, and mentorship programs, signaling strong international confidence in its potential. These partners are helping to build capacity and shape policies. However, their efforts can only be fully effective when supported by a robust and predictable domestic legal and institutional framework. Closing the gap between the government's stated ambitions and the slow pace of regulatory reform is therefore the single most critical step toward unlocking sustainable growth and attracting the scale of investment needed to achieve the 10% GDP target.

#### Part III: The Anatomy of Creative Work in Kenya

#### 3.1. The Spectrum of Employment: From Formal Contracts to Hustle Gigs

The nature of work within Kenya's Orange Economy is exceptionally diverse, spanning a wide spectrum from stable, formal employment to highly precarious, informal gigs. Understanding this duality is fundamental to designing effective workforce development and support policies.

Formal employment opportunities are concentrated in a relatively small segment of the economy. These roles are typically found in established organizations such as media houses, advertising agencies, major corporations with in-house creative teams, and government institutions like the Kenya Film Commission and the National Museums of Kenya.<sup>21</sup> These positions, often advertised on professional job platforms like BrighterMonday, Fuzu, and LinkedIn, generally offer formal contracts, regular salaries, and access to statutory benefits like social security and health insurance.<sup>5</sup>

However, the vast majority of employment in the creative sector exists outside of this formal structure. The dominant mode of work is informal, freelance, or project-based, often referred to as the "hustle" or "gig" economy. This is evidenced by the large and active communities of Kenyan creatives on global freelance marketplaces such as Upwork, Fiverr, and PeoplePerHour, as well as on local platforms like Lynk. For these individuals, work is characterized by a series of short-term contracts or one-off projects, with income streams that are often unpredictable and inconsistent. This precarity is a defining feature of their professional lives, as they typically lack formal contracts, job security, and access to social protections, leaving them vulnerable to economic shocks.

Digital platforms have become a critical, yet complex, component of this landscape. On one hand, they provide unprecedented access to both local and global markets, allowing individual creatives to bypass traditional gatekeepers and generate income directly from a wide range of clients. On the other hand, these platforms institutionalize the "gig" as the primary mode of engagement. While enabling individual income generation, the project-based nature of platform work reinforces a cycle of constant job searching, making long-term financial planning and business

investment exceedingly difficult. This dynamic, while empowering for some, may inadvertently suppress the growth of formalized creative SMEs, as individual practitioners remain locked in a cycle of short-term projects rather than building sustainable enterprises that can create further employment.

#### 3.2. Compensation Structures: A Tale of Two Markets

Compensation within Kenya's creative economy is marked by extreme variability, reflecting the deep divide between the formal and informal markets, as well as the significant influence of international clients. A clear "tale of two markets" emerges from the data, with vastly different earning potentials depending on the nature of the employment and the target client base.

In the formal sector, salary data from job platforms provides a benchmark for specific roles. For instance, a mid-to-senior level UX Experience Designer in Nairobi can command a salary in the range of KES 200,000 - 250,000 per month.<sup>5</sup> In contrast, entry-level or graduate positions, such as a Junior UI/UX Designer or a Social Media Content Creator Intern, are advertised with monthly salaries between KES 15,000 and KES 30,000.<sup>5</sup> These figures, while providing some structure, apply to a minority of the creative workforce.

For the majority operating in the freelance and gig economy, compensation is highly fluid and lacks standardization. Rates are often project-based or hourly and are dictated by a combination of the freelancer's skill, portfolio, negotiation ability, and, crucially, the client's location. Analysis of international platforms like Upwork reveals a wide range of hourly rates charged by Kenyan freelancers. For example, graphic designers' rates span from as low as \$5-\$12 per hour to as high as \$35-\$45 per hour for experienced professionals with strong portfolios. <sup>26</sup> Similarly, video editors may charge between \$10 and \$35 per hour, depending on their expertise and the complexity of the work. <sup>28</sup> For writers, platforms like Fiverr can see gigs starting at just a few dollars, while more experienced writers leveraging platforms like Upwork or direct client relationships can command significantly higher rates, sometimes reaching \$50-\$100 or more per article. <sup>31</sup>

This data reveals a significant "value gap" between the rates Kenyan creatives can earn from international clients versus local ones. The ability to access global markets

via digital platforms allows top-tier freelancers to command rates denominated in US dollars, which are often substantially higher than what the local market can bear. This dynamic creates a powerful incentive for the most skilled and digitally-savvy creatives to focus their efforts on serving international clients. While this is beneficial for individual income, it raises concerns about a potential "internal brain drain," where the best talent is channeled towards remote work for foreign companies, potentially starving the local creative ecosystem of the high-level skills needed to build and scale domestic businesses.

#### 3.3. Barriers to Entry and Career Progression

Despite the dynamism of the Orange Economy, creatives in Kenya face a formidable set of structural barriers that impede both entry into the sector and long-term career progression. These challenges cut across finance, resources, legal protection, and skills development.

Access to Finance: This is consistently identified as the most critical bottleneck for creative entrepreneurs.<sup>8</sup> The majority of creatives struggle to secure the capital needed to purchase essential equipment, invest in technology, or cover working capital for projects. Traditional financial institutions are often unwilling to lend to them due to a perceived high risk, a lack of conventional collateral, and a poor understanding of creative business models with their intangible assets and project-based revenue streams.<sup>10</sup> This financial exclusion traps many businesses in a cycle of small-scale, informal operations, unable to grow.

Access to High-Quality Inputs: A KIPPRA report highlights that creatives in physical production sectors, such as fashion and visual arts, face significant hurdles in accessing affordable, high-quality raw materials and tools. This challenge, compounded by high production costs, directly impacts the quality of their final products and their ability to compete in both local and international markets.

**Weak Intellectual Property (IP) Protection:** The ability to monetize creative work is fundamentally linked to the protection of intellectual property rights. However, creatives in Kenya face challenges with weak IP enforcement, particularly in the digital realm where content can be easily replicated and distributed without permission. This issue is becoming even more acute with the rise of new technologies

like NFTs, where the legal framework for ownership and copyright is still nascent.<sup>33</sup> The fear of piracy and infringement deters investment in content creation and undermines the financial viability of creative careers.

Skills Gaps and Outdated Training: Many vocational training institutions in Kenya have been criticized for teaching outdated techniques that do not align with current market demands. This skills mismatch leaves graduates ill-equipped for the modern workplace. Recognizing this gap, innovative platforms like Lynk have taken to providing their own in-house upskilling programs, covering not only technical skills but also crucial soft skills like customer service and digital literacy, to ensure their network of professionals ("Pros") can deliver high-quality services.

**Lack of Market Access and Networks:** For creatives operating outside of the main urban centers or within informal settlements, connecting with buyers and markets is a major challenge. Community-based organizations like Mathare Empire were formed precisely because mainstream creative hubs in Nairobi were physically and economically inaccessible to them.<sup>34</sup> This exclusion limits their visibility and economic opportunities, reinforcing cycles of marginalization.

Table 2: Comparative Analysis of Employment Types in the Creative Sector

Characteristic	Formal Employment	Freelance/Gig (Digital)	Informal Work (Local)
Typical Contract	Permanent or long- term contract	Short-term, project- based, platform- mediated agreement	Verbal agreement, no formal contract
Income Stability	Dime Stability  High (regular salary)  Low to Medium (variable, project- dependent)		Low (highly unpredictable)
Access to Benefits	Yes (statutory health, pension)	No (individual responsibility)	No
Key Recruitment Channels	Job boards (BrighterMonday, LinkedIn), corporate websites	Freelance marketplaces (Upwork, Fiverr), social media	Word-of-mouth, community networks, physical markets

Average Compensation Level	Medium to High	Variable (can be high for international clients)	Low
Primary Barriers	Formal qualifications, high competition for limited roles	Building a portfolio, global competition, payment issues	Lack of market access, low pricing power, resource scarcity

# Part IV: Sub-Sector Deep Dive: Analysis of Employment Opportunities

# 4.1. Media and Digital Content (Graphic/Web/UX Design, Film & Video, Digital Content Creation, Photography, Animation)

This sub-sector represents the most dynamic and digitally-driven segment of Kenya's Orange Economy. It is characterized by rapid growth, a convergence of roles, and high demand for tech-savvy professionals. The digitization of the broader Kenyan economy has fueled a surge in opportunities for creators who can produce compelling visual and interactive content for a variety of platforms.

Role Mapping: Analysis of major job platforms reveals a high quantity of listings for roles such as Graphic Designer, UX/UI Designer, Videographer, Video Editor, Social Media Content Creator, and Animator.<sup>5</sup> Notably, there is a strong emphasis on "digital-first" roles that are integral to marketing, e-commerce, and online communication. The Kenyan film industry, often dubbed the "Hollywood of Africa," is recognized as a sector with immense investment potential, creating roles across the entire production chain from pre-production to post-production.<sup>1</sup>

**Skills in Demand:** Technical proficiency is paramount. Job descriptions consistently demand expertise in industry-standard software, including the **Adobe Creative Suite** (Photoshop, Illustrator, Premiere Pro, After Effects), design and prototyping tools like **Figma**, and accessible content creation apps like **Canva**.<sup>5</sup> In addition to these

technical skills, employers place a high value on soft skills such as creativity, visual storytelling, communication, and collaboration. Crucially, digital skills are non-negotiable, with

**social media management**, content strategy, SEO, and digital analytics being frequently required competencies.<sup>37</sup>

**Qualifications & Pathways:** While formal degrees in design, communication, or film are still valued, particularly in corporate settings, the primary currency in this subsector is a strong, demonstrable portfolio. Hiring managers consistently prioritize a candidate's body of work and proven experience over specific academic credentials.<sup>27</sup> This creates accessible pathways for self-taught or informally trained individuals who can showcase their talent. Short courses, online certifications, and hands-on project experience are common and effective alternative qualification routes.

**Hiring Landscape:** The range of employers is broad and diverse. They include technology companies and startups (e.g., Tradecard Kenya), dedicated creative and digital marketing agencies (e.g., Digital Tailor Agency, Aquila East Africa), and an increasing number of non-creative businesses, such as real estate firms and NGOs, that require in-house creative talent for their marketing and communication needs.<sup>5</sup> Recruitment is heavily concentrated on digital channels, with

**BrighterMonday**, **Fuzu**, **CareerJet**, and **LinkedIn** being the primary platforms for formal roles, while international freelance marketplaces like **Upwork** and **Fiverr** are the main conduits for gig-based work.<sup>5</sup>

Market Dynamics: A defining characteristic of the Kenyan market is the emergence of the "full-stack creative." Analysis of job descriptions shows a significant convergence of roles, where a single position like "Content Creator" or "Videographer" often requires a candidate to possess a wide array of skills, including shooting, editing, graphic design, animation, and social media strategy. This trend is likely driven by the needs of SMEs and startups that lack the resources to hire a large, specialized creative team. This creates a demand for versatile, multi-disciplinary individuals. For the workforce, this is both an opportunity for those with diverse talents and a challenge for training institutions, which have historically taught creative disciplines in separate silos. To meet market demand, educational programs must evolve to produce more "T-shaped" professionals who combine deep expertise in one area with a broad understanding of related fields.

Table 3: Summary of Key Roles, Skills, and Compensation in Media and Digital Content

Job Title/Role	Core Responsibiliti es	Key Technical Skills	Key Soft/Digital Skills	Typical Employer Type	Compensati on Range (Monthly, KES)
Graphic Designer	Creating visual content for branding, marketing, and digital platforms.	Adobe Photoshop, Illustrator, InDesign, Canva	Creativity, Visual Communicati on, Brand Strategy	Agencies, Corporates, Real Estate, SMEs	Entry: 20k- 40k; Mid: 40k-80k; Freelance: Highly variable
UX/UI Designer	Designing user-centric interfaces for web and mobile applications; conducting user research.	Figma, Adobe XD, Sketch, User Research Methods	Empathy, Problem- Solving, Collaboratio n, Prototyping	Tech Companies, Banks, E- commerce	Mid: 100k- 200k; Senior: 200k-250k+
Videograph er/Editor	Shooting, editing, and producing video content for various platforms.	Adobe Premiere Pro, Final Cut Pro, DaVinci Resolve, Camera Operation	Storytelling, Attention to Detail, Color Grading	Media Houses, Agencies, NGOs, Freelance	Entry: 30k- 50k; Mid: 60k-120k; Freelance: Project- based
Social Media Manager / Content Creator	Developing content strategy, creating posts (visuals/copy ), managing communities .	Canva, Adobe Suite, Scheduling Tools (e.g., Buffer), Analytics	Copywriting, Community Management , SEO, Content Strategy	All sectors, especially SMEs and Startups	Entry/Intern: 15k-30k <sup>5</sup> ; Mid: 40k- 80k

Animator / Motion Graphics Designer	Creating 2D/3D animations and motion graphics for videos, ads, and	Adobe After Effects, Blender, Cinema 4D, Toon Boom	Creativity, Timing, Visual Effects, Storyboardin g	Ad Agencies, Production Houses, E- learning	Mid: 70k- 150k; Freelance: Project- based
	and explainers.				

# 4.2. Performing and Visual Arts (Theatre/Dance, Music, Fine Arts/Crafts, Heritage/Museums)

This sub-sector forms the cultural heart of Kenya's Orange Economy, encompassing a rich tapestry of traditional heritage and contemporary artistic expression. While often less formalized than the digital media sector, it is a significant source of livelihood, a driver of cultural identity, and a crucial component of the tourism industry. Work in this area is frequently project-based, community-driven, and reliant on live audiences and physical spaces.

Role Mapping: The spectrum of roles is vast, including performers (dancers, actors, musicians), directors, stage managers, music producers, sound engineers, and music educators.<sup>4</sup> In the visual arts, roles include

painters, sculptors, and artisans specializing in traditional crafts. The cultural heritage domain employs curators, archivists, restoration specialists, and tour guides.<sup>23</sup> A significant portion of these roles, particularly for performers and artisans, operate within the informal economy.

**Skills in Demand:** Technical skills are highly specialized and discipline-specific. For musicians, this means instrument proficiency and mastery of music production software (e.g., Logic Pro, Ableton). For artisans, it involves deep, often intergenerational knowledge of specific craft techniques, such as the intricate patterns of **Maasai beadwork** or the sculptural forms of **Kamba wood carving**. In the heritage sector, skills in archival science, conservation, and historical research are required. Across all areas, soft skills are paramount: performance ability, creativity, cultural sensitivity, and the art of storytelling are essential for engaging audiences

and conveying cultural meaning.

Qualifications & Pathways: Pathways to a career in this sub-sector are highly varied. For traditional arts and crafts, apprenticeship and community-based learning are the dominant modes of skill transmission, with knowledge passed down through families and communities. 14 For performing artists, raw talent, rigorous practice, and performance experience are the primary qualifications. In contrast, the formal heritage sector, particularly in government institutions like the National Museums of Kenya (NMK), typically requires formal academic qualifications, such as degrees in archaeology, anthropology, or museum studies. 23 A promising trend is the move towards formalizing training for previously overlooked art forms. A notable example is the development of a TVET Authority-approved curriculum for poetry, a joint effort by the Kenya Cultural Centre (KCC) and partners to create a viable, recognized career path for poets. 3

**Hiring Landscape:** The employer base is eclectic. It includes government institutions like the **NMK** and county cultural departments. <sup>16</sup> Cultural centers and creative hubs like

The GoDown Arts Centre in Nairobi provide crucial infrastructure, including studios and performance spaces.<sup>39</sup> The commercial art scene is supported by private galleries such as the

Banana Hill Art Gallery, which represents numerous Kenyan artists.<sup>14</sup> However, the largest segment of the hiring landscape is the diffuse, informal market, consisting of thousands of individual artisans, craft cooperatives, and freelance performers who sell their work and services directly to consumers, often through local markets or tourism channels.

Market Dynamics: This sub-sector is intrinsically linked to Kenya's national identity and its tourism economy. However, it faces significant challenges, including a lack of adequate infrastructure (theatres, galleries, concert halls), insufficient funding, and a persistent societal perception of the arts as a "side hustle" rather than a legitimate profession. This perception contributes to the underfunding and under-regulation of the sector, leaving many artists in precarious financial situations. Despite these challenges, there is a growing recognition of the sector's potential, with organizations like the British Council and HEVA Fund supporting initiatives aimed at professionalizing artists and connecting them to wider markets.

# 4.3. Commercial Creative Services (Advertising/Marketing, Fashion/Apparel, Publishing/Editorial, Event Management)

This sub-sector operates at the intersection of creativity and commerce, providing specialized services that are essential for a wide range of industries. It is a more formalized part of the Orange Economy, with established business models and clearer career pathways, particularly in advertising and publishing. It is also a key area for youth employment and entrepreneurship, especially in the fashion and events industries.

**Role Mapping:** Key roles in this domain are well-defined. The advertising and marketing field includes **Creative Strategists**, **Copywriters**, and **Art Directors** who develop campaigns for clients.<sup>21</sup> The fashion and apparel industry encompasses

Fashion Designers, Stylists, Pattern Makers, and Fashion Marketers. 40 The publishing and editorial world is populated by

Writers, Editors, Translators, and increasingly, Content Producers who work across print and digital formats.<sup>43</sup> The event management space relies on

**Event Planners, Experiential Designers**, and **Production Managers** to execute events ranging from corporate conferences to music festivals.<sup>44</sup>

**Skills in Demand:** The required skill sets are a blend of creative talent and commercial acumen. In advertising, strategic thinking, persuasive copywriting, and brand development are critical. For art directors, proficiency in design software is a must. In fashion, technical skills like pattern-making, draping, and sewing are foundational, complemented by a strong sense of aesthetics and trend awareness. The publishing sector demands impeccable writing and editing skills, along with an understanding of content management systems. Across all areas, project management, client relations, and budget management are essential soft skills.

**Qualifications & Pathways:** The qualification landscape is mixed. Formal degrees in fields like Marketing, Communications, Journalism, or Fine Arts are common entry points, especially for roles in advertising agencies and publishing houses. 46 However, as in other creative fields, a powerful portfolio of work is often the deciding factor in

hiring. The fashion sector, in particular, has a robust tradition of apprenticeship and hands-on learning, which exists alongside formal diploma and degree programs offered by institutions like the Kenya College of Interior Design.<sup>47</sup>

**Hiring Landscape:** Employers in this sub-sector are diverse. They include multinational and local advertising agencies (e.g., **Aquila East Africa**) <sup>21</sup>, the in-house marketing departments of large corporations, established fashion houses, publishing firms, and specialized event management companies. <sup>44</sup> A significant number of professionals also operate as freelancers or run their own small studios and consultancies.

Market Dynamics: The fashion sub-sector stands out as a major area of focus for both domestic and international support. It is seen as a high-potential area for job creation, entrepreneurship, and export growth. Initiatives like the British Council's Creative DNA program, run in partnership with the Mastercard Foundation, have committed over KES 142 million to the sector, providing a fashion incubator with mentorship, business training, and market access for emerging designers.<sup>20</sup> Similarly,

**HEVA Fund** has identified fashion as one of its key value chains for financing, offering loans to help designers scale their businesses. The publishing industry is also undergoing a significant transformation, driven by digital technology. Traditional print roles are evolving, with new positions like "Publishing Manager" now expected to oversee the production of podcasts and digital publications alongside physical books, reflecting a shift towards multi-platform content strategies. <sup>43</sup>

# 4.4. Tourism and Cultural Industries (Cultural Heritage Tourism, Creative Tourism, Festivals)

This sub-sector represents a vital intersection point where Kenya's rich cultural heritage and contemporary creativity are harnessed to drive its powerful tourism industry. It involves creating and delivering authentic and memorable experiences for both domestic and international visitors. This sector moves beyond traditional sightseeing to engage tourists in the living culture of the nation, providing significant, albeit often seasonal or localized, employment opportunities.

Role Mapping: The roles within this sector are focused on interpretation and

facilitation. They include **Cultural Heritage Guides**, who lead tours of historical sites and museums; **Experience Designers**, who curate immersive cultural activities; **Cultural Interpreters**, who bridge the gap between visitors and local communities; and **Workshop Facilitators**, who teach traditional skills like beadwork or drumming.<sup>14</sup> The production of large-scale cultural events and festivals requires

**Festival Organizers, Artistic Directors**, and specialized **Technical Crews** to manage logistics, programming, and execution.

**Skills in Demand:** Deep, authentic cultural knowledge is the foundational skill in this sector. Professionals must have a nuanced understanding of the history, traditions, and social contexts they are presenting. Excellent **storytelling** and communication skills are essential for bringing this knowledge to life for diverse audiences. **Multilingualism** is a significant asset, particularly proficiency in international languages alongside local ones. For those involved in festival and event production, strong logistical planning, budget management, and hospitality skills are critical.

Qualifications & Pathways: Career pathways in this sector are often experience-driven and deeply rooted in community knowledge. For many cultural guides and interpreters, expertise is passed down through generations or acquired through long-term immersion in a particular community or tradition. While formal tour guiding licenses may be required for operating in national parks and museums, much of the learning is informal. Experience in hospitality, event management, or community development can also serve as a valuable entry point.

**Hiring Landscape:** Employers are varied and include private tour operators, community-based tourism organizations, county governments that promote local cultural sites, and the organizers of major cultural festivals. A prime example is the **Maasai Mara Cultural Festival**, which serves as a significant, though temporary, employer and a major platform for Maasai artists, performers, and craftspeople to showcase their heritage and sell their products. <sup>14</sup> Community centers and cultural hubs in rural and regional areas also play a role in creating and sustaining these opportunities.

Market Dynamics: There is a clear and growing trend away from passive tourism towards more active and participatory "creative tourism." Modern travelers are increasingly seeking authentic, hands-on experiences that allow for deeper cultural immersion. This has created a demand for activities like craft workshops, culinary classes, and community homestays, which represent a significant growth area for the

sector.<sup>14</sup> This shift provides an opportunity to diversify Kenya's tourism product beyond the traditional safari, spread economic benefits more widely to rural and community-level enterprises, and create new, sustainable livelihoods based on the preservation and celebration of local culture.

#### Part V: Geographic & Community Dimensions of Creative Work

#### 5.1. The Urban Hubs: Engines of the Formal Creative Economy

Kenya's creative economy is geographically concentrated, with a few major urban centers serving as the primary engines of formal employment, innovation, and market activity. An analysis of job postings and institutional presence clearly indicates that these hubs, led by Nairobi, are the epicenters of the country's Orange Economy.

**Nairobi** stands as the undisputed heavyweight. It is the nerve center for the nation's media, advertising, publishing, and technology sectors. The city's reputation as the "Hollywood of Africa" is backed by a concentration of film and television production houses, a vibrant music scene, and the headquarters of most major creative agencies. Job data confirms this dominance, with the vast majority of high-skill, formal creative roles, such as UX/UI Designer, Creative Director, and Software Developer, being located in the capital. Nairobi is also home to critical ecosystembuilding institutions like

The GoDown Arts Centre, a multidisciplinary hub providing studios, exhibition spaces, and advocacy for the arts community, and the Nairobi Game Development Center, which nurtures the burgeoning gaming industry.<sup>39</sup> UNESCO's Aschberg project, aimed at mapping cultural assets to inform policy, also chose Nairobi as a key site, recognizing its central role.<sup>19</sup>

**Mombasa**, as Kenya's primary coastal city and a historic port, has a creative economy that is deeply intertwined with tourism and its unique Swahili cultural heritage. While it may not have the corporate creative density of Nairobi, it is a hub

for visual arts, crafts, music, and cultural tourism experiences. Initiatives like HEVA Fund's "Ota Mombasa" business strategy workshops specifically target creative entrepreneurs in the city, recognizing its distinct economic landscape.<sup>53</sup>

**Nakuru** is rapidly emerging as a significant center for creative economy policy and development. It was selected by the Kenya National Commission for UNESCO and the KNBS as a pilot city for a comprehensive mapping of cultural and creative industries. <sup>16</sup> This project aims to determine the sector's contribution to the local economy and leverage the UNESCO Culture 2030 Indicators for future planning. The city is also actively reviewing its own cultural policy to create a more supportive legal and institutional framework for artists and creators, signaling a proactive approach to nurturing its local creative ecosystem. <sup>16</sup>

While data is more limited, **Kisumu** and **Eldoret** also function as important regional hubs, with creative activities often centered around local universities, cultural festivals, and community media. These cities represent key nodes for decentralizing creative opportunities beyond the capital.

# 5.2. Regional & Rural Frontiers: Untapped Potential and Community-Driven Initiatives

Beyond the bustling urban centers lies a vast and diverse landscape of creative activity in Kenya's regional and rural areas. While often informal and underdocumented, these frontiers hold immense untapped potential and are home to vibrant, community-driven initiatives that are crucial for both cultural preservation and local economic development.

A powerful example of this grassroots energy can be found in Nairobi's informal settlements, which function as self-contained creative ecosystems. Organizations like **Kibera Creative Arts (KICA)** and **Mathare Empire (ME)** were born out of necessity to serve creative communities excluded from the mainstream.<sup>34</sup> KICA provides platforms for local talent in music, dance, and crafts, alongside mentorship and life skills training for youth in Kibera.<sup>54</sup> Mathare Empire, formed by artists in Nairobi's second-largest informal settlement, explicitly addresses the physical and economic inaccessibility of formal creative hubs. It provides tangible economic assets, including an entertainment space, a gallery, and affordable studio equipment, creating a local

circular economy and fostering interdependent partnerships among its members.<sup>34</sup> These hubs are not merely arts organizations; they are vital social and economic actors, demonstrating a powerful model for community-led development that addresses systemic exclusion.

The economic lifeblood of many rural regions is traditional arts and crafts. These are often tied to specific ethnic communities and represent centuries of accumulated knowledge. The wood carvings of the **Kamba** people and the intricate beadwork of the **Maasai** and **Samburu** communities are not just cultural artifacts; they are significant sources of income, sold in local markets and to the international tourism trade.<sup>14</sup> Similarly, the pottery of the

**Kikuyu** and **Kisii** peoples and the famous *Kiondo* baskets woven by Kikuyu artisans are central to local economies.<sup>14</sup> These craft sectors represent a massive, though largely informal, employer.

Regional cultural festivals also serve as important, albeit temporary, economic hubs. Events like the **Maasai Mara Cultural Festival** provide a critical platform for rural-based performers and artisans to access a large audience, generate income, and gain visibility. These festivals are key moments where the economic and cultural value of regional heritage is made manifest. Supporting these community-driven hubs, craft cooperatives, and regional festivals is a highly effective strategy for fostering inclusive growth and ensuring that the benefits of the Orange Economy reach beyond the major cities.

# 5.3. The Borderless Creative: Remote and Digital-First Roles

A rapidly growing and increasingly significant dimension of Kenya's creative workforce is the cohort of professionals who operate in a borderless, digital-first environment. Leveraging global online platforms, these creatives provide services to clients around the world, participating directly in the international gig economy. This trend is reshaping career paths and creating new income streams, independent of geographic location within Kenya.

The primary conduits for this type of work are international freelance marketplaces such as **Upwork**, **Fiverr**, **PeoplePerHour**, and **Guru.com**. These platforms host a

large number of Kenyan professionals offering a wide range of creative services. The most common remote roles identified include

graphic design, web development, writing and translation, video editing, virtual assistance, and digital marketing.<sup>7</sup> The demand for these skills is global, and Kenyan freelancers are competing and succeeding in this international arena.

This mode of work presents a distinct set of advantages and challenges. The most significant advantage is access to a global market, which often translates into higher pay rates than what can be commanded locally, with many freelancers earning in US dollars.<sup>27</sup> This allows skilled individuals to build sustainable careers and significantly increase their earning potential. It also offers a high degree of flexibility and autonomy.

However, the challenges are also substantial. Kenyan creatives face intense competition from freelancers across the globe, requiring them to build strong portfolios and marketing skills to stand out. Navigating time zone differences, crosscultural communication, and international payment systems can be complex. Furthermore, the inherent nature of gig work means that income can be unstable and lacks the social safety nets associated with formal employment. Despite these hurdles, the rise of the borderless creative represents a fundamental shift in the structure of Kenya's Orange Economy, demonstrating that with the right skills and digital connectivity, talent can transcend local market limitations.

Table 4: Opportunity Matrix: Comparing Creative Sub-Sectors Across Geographic Contexts

Creative Sub- Sector	Nairobi (Formal Hub)	Mombasa (Coastal/Touris m Hub)	Regional/Rural (Community- Based)	Digital/Remote (Global Market)
Media & Digital Content	High concentration of formal jobs in agencies, tech firms, and media houses (e.g., UX, Creative Direction).	Opportunities in content creation for tourism and hospitality sectors.	Limited formal opportunities; focus on community radio and local media.	High demand for graphic design, web dev, video editing, and content writing on platforms like Upwork/Fiverr.

Performing Arts	Formal venues (KCC), major festivals, commercial music production.	Live music and performance for tourism industry; cultural shows.	Community theatre, traditional music/dance groups, local festivals.	Niche opportunities in voice-over work, music composition for international clients.
Visual Arts & Crafts	Commercial galleries (e.g., Banana Hill), design studios, formal art education.	Art galleries catering to tourists, Swahili craft markets.	Dominant location for traditional craft production (e.g., Kamba carving, Maasai beadwork), craft cooperatives.	E-commerce sales of physical crafts; digital art and illustration commissions.
Commercial Services	Headquarters of advertising agencies, major fashion designers, and publishing houses.	Boutique fashion designers, marketing for hospitality sector.	Small-scale tailors and artisans serving local markets.	Freelance copywriting, branding, and marketing strategy for international SMEs.
Cultural Tourism	National Museums HQ, tour operator headquarters.	Primary hub for cultural heritage tours, marine-related cultural experiences.	Community- based tourism initiatives, cultural homestays, local guide services.	Content creation (blogs, videos) for international travel companies.

Part VI: The Future Trajectory: Emerging Roles and Technology's Impact

# **6.1. The Gaming & Interactive Media Frontier**

Kenya's video game industry is at a critical inflection point, transitioning from a market primarily of consumers to a burgeoning ecosystem of creators and developers. While still nascent, this sub-sector holds immense potential for high-value job creation and for positioning Kenya as a regional leader in the multi-billion dollar global interactive entertainment market.

The growth of a local development scene is evidenced by the establishment of key infrastructure and communities. The **Nairobi Game Development Center (Nairobi GDC)** serves as a vital hub, offering a co-working space, event venue, and community platform for aspiring and established game developers.<sup>51</sup> This physical center fosters collaboration, knowledge sharing, and the cross-pollination of ideas necessary for a healthy ecosystem to thrive.

Alongside this community hub, a number of development studios are beginning to make their mark. Companies like **Leti Arts** are pioneering the creation of culturally relevant games, developing interactive media based on African history and folklore, which provides a unique selling proposition in a crowded global market.<sup>58</sup> Other studios, such as

**Jiwe Studios**, are focused on creating Pan-African, story-driven entertainment experiences.<sup>59</sup> The presence of these studios, along with numerous smaller indie developers, signals a clear shift towards local production.

This shift is creating demand for a new set of specialized, high-value roles. These include **Game Developers** proficient in engines like Unity and Unreal Engine, **Game Designers** who craft the rules and narrative of the game, and **2D/3D Artists** who create the characters, environments, and visual assets. As the industry matures, it will also require professionals in sound design, quality assurance (QA) testing, and game marketing. Supporting this emerging sector through targeted training programs, access to finance, and favorable policy will be crucial in helping it move from a niche community to a significant economic contributor.

#### 6.2. Immersive Realities: The Rise of VR/AR

The field of immersive realities—Virtual Reality (VR) and Augmented Reality (AR)—is another high-potential frontier for Kenya's creative economy. Although in its early stages, a handful of pioneering companies and initiatives are demonstrating the transformative power of these technologies and carving out new employment opportunities.

Leading the charge is **BlackRhino VR**, a Nairobi-based company founded in 2015 that has established itself as a key player in the African XR space.<sup>61</sup> The company provides a range of services, including 360-degree video production, VR application development, and AR experiences.<sup>62</sup> Crucially, BlackRhino VR is also acting as an ecosystem builder. With support from the British Council and HEVA Fund, it has launched

**MediAR**, a user-friendly, cloud-based AR editor that uses drag-and-drop technology.<sup>63</sup> This platform is designed to democratize AR content creation, empowering other creatives and businesses to build and publish their own immersive experiences without needing extensive coding knowledge.<sup>63</sup>

The application of VR and AR in Kenya extends beyond entertainment and is beginning to intersect with other key economic sectors. In education, the global company **EON Reality** has partnered with Kenyan institutions to establish a Spatial AI Center, aiming to revolutionize learning through XR platforms.<sup>64</sup> In tourism, the Kenya Tourism Board has explored VR experiences to offer virtual tours of the country's famous wildlife parks.<sup>65</sup> In healthcare, innovators have developed VR applications to allow medical students to practice surgical procedures in a safe, simulated environment.<sup>65</sup>

The growth of this sector is creating demand for new, highly skilled roles. These include VR/AR Developers, 3D Modelers, Unity/Unreal Engine Programmers, and Experience Designers who can conceptualize and build interactive, immersive worlds. While the talent pool is currently small, the diverse applications of this technology suggest it will be a significant area of future job growth.

#### 6.3. The Creator Economy: E-commerce, Digital Marketing, and NFTs

The global rise of the "creator economy" is being mirrored in Kenya, where

technology is enabling a new generation of creative entrepreneurs to build businesses, engage audiences, and monetize their content directly. This trend is driven by the convergence of social media, e-commerce platforms, and emerging technologies like Non-Fungible Tokens (NFTs).

Digital marketing and e-commerce have become essential tools for creative businesses. This has created a surge in demand for roles that can help creative brands thrive online. These include **Digital Marketers**, **E-commerce Managers**, and **Content Creators** who specialize in producing engaging content for platforms like Instagram, TikTok, and YouTube. The importance of this area is recognized by ecosystem enablers like HEVA Fund, which has partnered with e-commerce aggregator platforms like **Shop Zetu** to provide market access for the fashion businesses it finances.<sup>40</sup>

A more nascent but culturally significant part of this creator economy is the Kenyan NFT scene. Although a niche market, it has captured the imagination of artists and collectors as a new avenue for monetizing digital art and asserting ownership on the blockchain. A vibrant community of artists, known as **"Mbogi"** (a Swahili word for "crew"), has emerged to support and educate newcomers to the space. High-profile Kenyan personalities have also entered the market, lending it visibility; world marathon champion

**Eliud Kipchoge** reportedly sold NFTs of his record-breaking runs for the equivalent of USD 50,000, and hip-hop artist **Octopizzo** has also sold his music as NFTs.<sup>33</sup>

However, the rapid adoption of these emerging technologies is occurring in a regulatory vacuum, which presents both immense opportunity and significant risk. While platforms like MediAR and the NFT marketplace offer creators new ways to earn a livelihood, the legal frameworks are struggling to keep pace. A legal analysis by ADRA Advocates explicitly notes that NFTs are not yet regulated in Kenya, creating ambiguity and exposing creators and collectors to risks such as copyright infringement, scams, and market volatility.<sup>33</sup> To ensure the sustainable and safe growth of these future-oriented sectors, there is an urgent need for proactive, "light-touch" regulation that can protect participants without stifling the innovation that is driving this new wave of creative entrepreneurship.

# Part VII: Strategic Recommendations for Stakeholders

The analysis conducted in this report reveals a Kenyan Orange Economy brimming with potential but constrained by structural, financial, and policy-related challenges. To bridge the gap between its current state and its ambitious future, a coordinated effort is required from all key stakeholders. The following strategic recommendations are designed to address the core barriers identified and to foster a more inclusive, sustainable, and prosperous creative ecosystem.

#### 7.1. For Policymakers (National & County Governments)

- 194. **Finalize and Implement the National Creative Economy Policy:** The highest priority must be the finalization, gazettement, and resourced implementation of the Draft Creative Economy Policy and the associated Creative Industries Bill. This action is foundational to all other progress. A clear and stable legal framework will reduce regulatory uncertainty, provide a predictable environment for local and international investors, and formally recognize the rights and contributions of creative workers.<sup>8</sup>
- 195. **Establish the Creative Economy Apex Body:** The long-standing recommendation from the 2017 BERF report to establish a high-level, public-private Creative Economy Apex Body should be acted upon with urgency.<sup>2</sup> This body is essential for coordinating the currently fragmented efforts across different government ministries, county governments, and private sector associations. Its mandate should include overseeing policy implementation, resolving inter-agency bottlenecks, and serving as the primary forum for structured dialogue with the industry.
- 196. Strengthen Intellectual Property (IP) Protection and Enforcement: The government must increase the capacity and resources of the Kenya Copyright Board (KECOBO) to effectively address digital piracy and emerging IP challenges. This includes developing expertise in areas like NFT and blockchain technology, streamlining the process for reporting and acting on infringement, and launching public awareness campaigns on the importance of respecting IP rights to ensure creators can monetize their work.<sup>1</sup>
- 197. **Invest in Sustained Data & Statistics Collection:** The pilot projects for cultural data mapping by KNBS and UNESCO in Nairobi and Nakuru are a critical

first step. 16 National and county governments must commit sustained funding to roll out this methodology nationwide. Regular, reliable, and comprehensive data on the sector's economic contribution, employment figures, and sub-sector performance is not a luxury—it is essential for evidence-based policymaking, tracking progress, and making a compelling case for investment.

#### 7.2. For Investors & Financial Institutions (e.g., HEVA Fund)

- 198. **Scale 'Missing Middle' Financing Solutions:** The success of tailored financial products like HEVA Fund's 'Ota Kopa' and 'Ota Kopa Plus' demonstrates a clear market need. Investors and financial institutions should scale these models to provide more accessible working capital, asset financing, and growth loans specifically for creative SMEs. This will address the critical 'missing middle' financing gap that prevents promising creative businesses from transitioning from informal to formal and from small-scale to sustainable enterprises.
- 199. **Develop Sector-Specific Risk Assessment Models:** Traditional banking models fail the creative sector because they do not know how to value its unique assets. Financial institutions, in partnership with industry experts, should develop and adopt new risk assessment tools that can properly evaluate intangible assets like intellectual property, brand value, and audience engagement, as well as understand the project-based revenue cycles common in the industry. <sup>10</sup> This would de-risk lending and unlock a significant new market for financial services.
- 200. **Promote and Expand Blended Finance Models:** To de-risk investment in early-stage and high-potential creative ventures, investors should actively pursue blended finance models. By partnering with development agencies, philanthropic foundations, and government, they can create instruments that combine grant funding (for capacity building, training, and mentorship) with debt or equity financing (for business growth). This approach provides the holistic support that creative entrepreneurs need to succeed.

#### 7.3. For Educational & Training Institutions

201. Develop 'Full-Stack Creative' and 'T-Shaped' Curricula: Educational

- institutions must urgently reform their curricula to align with market realities. The demand is high for multi-skilled individuals who can combine creative talent with business acumen and digital literacy. Programs should be redesigned to produce 'full-stack' or 'T-shaped' professionals who have deep expertise in one creative discipline (e.g., videography) but also possess strong complementary skills in project management, digital marketing, and financial literacy.
- 202. **Formalize and Scale Alternative Qualification Pathways:** The success of the TVET Authority-approved poetry curriculum provides a powerful model for change.<sup>3</sup> Universities and colleges should work with regulatory bodies to create more flexible and accessible pathways to certification. This includes formally recognizing and accrediting learning that takes place through apprenticeships, intensive short courses, workshops, and robust portfolio assessments, ensuring that talent, wherever it is nurtured, can be formally validated.
- 203. Forge Deeper and More Structured Industry-Academia Linkages: To bridge the gap between theory and practice, educational institutions must move beyond ad-hoc guest lectures. They should establish structured, long-term partnerships with creative companies, hubs, and industry associations. These partnerships should facilitate mandatory internship programs, sustained mentorship opportunities (modeled on programs like the USIU Creative Mentor initiative), and curriculum co-design sessions to ensure that what is taught in the classroom is directly relevant to the needs of the workplace.<sup>21</sup>

## 7.4. For Creative Hubs & Associations (e.g., GoDown, Creatives Garage)

- 204. **Expand Business Development and Incubation Support:** Creative hubs should evolve their offerings beyond simply providing physical space and networking events. They are ideally positioned to deliver structured business incubation and acceleration programs. These programs should provide practical training on financial management, marketing and branding, legal and IP issues, and investment readiness, similar to the comprehensive support offered by the British Council's Creative DNA fashion incubator.<sup>20</sup>
- 205. Champion Collective Advocacy and Services: Hubs and industry associations must consolidate their influence to act as a powerful, unified voice for the creative sector. This involves systematically lobbying national and county governments on key policy issues, advocating for better creative infrastructure,

- and negotiating for collective benefits for their members, such as group health insurance schemes or discounted access to software and legal services.
- 206. Actively Bridge the Geographic and Digital Divide: To counter the intense concentration of opportunities in Nairobi, urban-based hubs should proactively design and implement programs that connect them with regional and rural talent. This could include establishing satellite hubs, running digital skills-building programs for remote creatives, creating artist residency exchange programs, and developing market platforms that showcase work from across the country, ensuring a more equitable distribution of opportunities.

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# Kenya's Platinum Economy: A Comprehensive Analysis of Employment Opportunities in the Technology and Innovation Sector

#### **Executive Summary**

#### Purpose and Scope

This report presents a systematic, country-wide examination of the employment landscape within Kenya's technology and innovation sector, termed the "Platinum Economy." It aims to provide a comprehensive and granular analysis of all forms of work—including formal employment, informal arrangements, freelance opportunities, and remote work—across fifteen distinct technology sub-sectors. The findings and recommendations are intended to furnish government agencies, educational institutions, industry organizations, and development partners with the strategic intelligence required for effective workforce planning, curriculum development, and economic policy formulation.

Key Findings

The analysis reveals a dynamic, complex, and increasingly globalized technology employment market in Kenya, characterized by several defining trends:

- 275. **The Two-Tier Economy:** A prominent feature of Kenya's Platinum Economy is a bifurcated market. The top tier consists of high-value, globally-integrated remote roles, often compensated in US dollars at rates that significantly outpace local standards. The second tier comprises a broad spectrum of locally-focused employment, with compensation and skill requirements aligned with the domestic market. This dichotomy creates both immense opportunity for globally competitive talent and significant retention challenges for local employers.
- 276. **Dominant Sub-Sectors:** The most significant growth and demand are concentrated in a few key areas. Artificial Intelligence and Machine Learning (AI/ML), Data Science and Analytics, DevOps and Cloud Engineering, and Cybersecurity are the leading sub-sectors, attracting substantial international and local investment. These fields are characterized by a demand for highly specialized, cutting-edge skills.

- 277. The Nairobi Nexus and the Rise of Distributed Work: Nairobi remains the undisputed epicenter of Kenya's technology sector, hosting the vast majority of companies, innovation hubs, and on-site job opportunities. However, the proliferation of reliable connectivity and the global shift towards remote work are fostering a more distributed workforce. This trend is creating nascent opportunities in other regions and allowing talent to participate in the tech economy without migrating to the capital.
- 278. **The Skills Imperative:** The market places a premium on specific, demonstrable technical competencies. Proficiency in languages like Python and JavaScript, frameworks like React, and platforms such as Amazon Web Services (AWS) is critical. Concurrently, there is a clear and growing acceptance of alternative credentials; professional certifications and coding bootcamp portfolios are frequently valued by employers as practical validation of skills, sometimes on par with or even above traditional academic degrees.
- 279. **The Gig Economy's Central Role:** Freelance, contract, and project-based work are not peripheral but integral components of the Platinum Economy. These arrangements provide flexibility for both employers and workers and serve as a primary pathway into the tech sector, particularly for entry-level talent and those connecting with international clients through global freelance platforms.

#### **Core Recommendations**

Based on these findings, this report puts forth several high-priority recommendations:

- For Government and Policymakers: Modernize labor and tax policies to address the nuances of the remote and gig economy, providing clarity for individuals earning foreign currency and extending protections to contract workers. Implement strategic initiatives to bridge the national "digital usage gap" by improving the affordability of devices and data, thereby expanding the potential talent pool.
- For Educational and Training Institutions: Foster curriculum agility through
  close partnerships with industry to ensure alignment with real-time market needs.
  Integrate professional certifications and practical, portfolio-based projects into
  traditional degree programs to enhance graduate employability. Develop
  programs focused on the "global-ready" soft skills required for success in
  remote, cross-cultural teams.
- For Industry and Employers: Adopt diversified, multi-channel talent acquisition strategies that leverage community and informal networks in addition to formal job boards. Local firms must devise competitive retention strategies, including non-monetary benefits and equity, to compete with high-paying international

remote employers. Foster a culture of continuous learning by providing dedicated budgets and time for employee upskilling and re-certification.

# Part I: The Landscape of Kenya's Platinum Economy

#### **Chapter 1: The National Digital Employment Ecosystem**

#### 1.1 The ICT Sector as an Economic Pillar

Kenya's Information and Communication Technology (ICT) sector has firmly established itself as a critical engine of economic growth and a cornerstone of the nation's development strategy. The sector has demonstrated remarkable dynamism, registering an average annual growth rate of 10.8% since 2014 and contributing 9.24% to the country's Gross Domestic Product (GDP).¹ This performance has not gone unnoticed by policymakers. National strategic frameworks, including the long-term Kenya Vision 2030 and the more recent Bottom-Up Economic Transformation Agenda (BETA), explicitly recognize the digital economy as a priority sector for driving structural change and sustainable growth.²

The forward-looking projections underscore the sector's pivotal role. A recent analysis by the GSMA projects that Kenya's digital economy will contribute KSH 662 billion to GDP by 2028. This growth is anticipated to be a significant catalyst for job creation, with forecasts predicting the generation of 300,000 new jobs over the same period, alongside a substantial increase in tax revenues amounting to KSH 150 billion.<sup>3</sup> This ambitious outlook positions the Platinum Economy not merely as a niche industry but as a fundamental component of Kenya's future economic prosperity, elevating the importance of strategic workforce development to a national priority.

However, this potential is contingent upon addressing underlying structural

challenges. While Kenya is a regional leader in mobile connectivity, with 99% of the population covered by 3G and 98% by 4G networks, a significant "usage gap" persists. Only 33.5% of the population actively uses mobile internet, leaving a majority of citizens on the sidelines of the digital revolution.<sup>3</sup> The primary barriers are the high cost of internet-enabled smartphones and data plans, which render access prohibitive for a large segment of the population. This gap presents a critical bottleneck; the projected 300,000 jobs cannot be filled by a populace that cannot afford to get online. Realizing the full economic promise of the ICT sector is therefore inextricably linked to the successful implementation of policies that enhance digital inclusion by addressing device and data affordability. Without such interventions, the benefits of the Platinum Economy risk being concentrated among a small, already-connected elite, potentially widening socio-economic disparities.

#### 1.2 Characterizing the Workforce: A Spectrum of Employment

The workforce powering Kenya's Platinum Economy is diverse and multifaceted, extending far beyond traditional, permanent employment. Current estimates place the total number of individuals in digital and digitally-enabled jobs at approximately 1.9 million, of which around 330,000 are considered core ICT professionals working in fields like software development, IT operations, and data analytics.<sup>1</sup>

While formal, full-time employment remains the largest single category, constituting an estimated 80% of all jobs in the country, this figure belies the immense and growing significance of the informal and gig economies. The online gig economy, facilitated by digital platforms, was valued at \$109 million as of 2019, with online professional work (\$55 million) and ride-hailing (\$45 million) being the dominant segments. This, however, is dwarfed by the offline gig economy, which employs an estimated 5.1 million workers and is valued at a staggering \$19.6 billion. This demonstrates that project-based, freelance, and contract work are not fringe activities but a mainstream component of Kenya's labor market.

This complex structure is reflected in the opportunities available within the tech sector. Job postings reveal a wide spectrum of employment classifications, from permanent, full-time roles with established corporations like Liberty Life <sup>5</sup> and Equity Bank <sup>6</sup>, to fixed-term contracts with research institutions like the African Population

and Health Research Center (APHRC).<sup>7</sup> Furthermore, a significant portion of the market is comprised of short-term, remote contract work, such as the "Crypto Data Annotator" role offered via Fuzu Remote, which involves a commitment of only 40 hours total.<sup>9</sup> This diversity of arrangements provides multiple entry points and flexible work options but also introduces challenges related to job security, benefits, and regulatory oversight.

## 1.3 The Foundational Infrastructure: Connectivity and Community

The growth of Kenya's Platinum Economy is built upon two foundational pillars: robust digital infrastructure and a vibrant community ecosystem. The country's high mobile penetration and widespread 4G coverage provide the essential connectivity that underpins the entire digital sector.<sup>3</sup> However, technology does not develop in a vacuum. The human element—collaboration, networking, and informal knowledge sharing—is equally critical.

In Kenya, this collaborative fabric is woven through both formal and informal structures. Formal innovation hubs, such as iHub in Nairobi, serve as crucial nexuses for the tech community. They provide not only physical co-working spaces but also a structured ecosystem that includes specialized job boards, accelerator programs, and networking events, connecting tech talent with startups and investment opportunities. In iHub's job listings span a range of modern tech roles, from Data Analysts and Game Developers to specialists in Green and Sustainable Technologies, reflecting its role as a cultivator of emerging talent. In Similarly, co-working spaces like Nairobi Garage offer flexible office solutions and an invaluable network for high-growth ventures, hosting companies ranging from local startups to multinational corporations like Mastercard Foundation.

Running parallel to these formal institutions is a dynamic and highly influential informal ecosystem. Technology professionals in Kenya actively use community-driven platforms to share opportunities and knowledge. WhatsApp channels, such as the "Tech in Kenya" group, and forums on Reddit, like the r/Kenya subreddit, have become important conduits for job postings, technical advice, and freelance project collaborations.<sup>13</sup> These channels often feature opportunities that may not appear on mainstream job boards, particularly those from early-stage startups or individual

developers seeking collaborators.

The existence of these parallel ecosystems has profound implications for both talent and employers. For job seekers, comprehensive career development requires active participation across multiple platforms; relying solely on traditional job boards like BrighterMonday or Fuzu means missing a significant segment of the market, especially within the startup and freelance spheres. For employers, an effective talent acquisition strategy must be similarly multi-channel, extending beyond corporate postings to engage with talent in the community spaces where they actively congregate. Those who fail to tap into these informal networks risk being invisible to a large and dynamic portion of the available talent pool.

# **Chapter 2: Geographic and Workplace Dynamics**

# 2.1 Mapping the Tech Hubs

The geographic landscape of Kenya's Platinum Economy is characterized by a strong concentration of activity in its capital, with nascent but growing ecosystems in other regions. Analysis of job postings from leading platforms like BrighterMonday, Fuzu, and MyJobMag consistently confirms Nairobi's status as the nation's primary technology hub.<sup>7</sup> The vast majority of formal tech employment, from software engineering to cybersecurity and data science, is located within the Nairobi metropolitan area.<sup>5</sup>

This concentration is not uniform across the city but shows distinct clustering patterns around key infrastructure. Innovation centers like iHub and co-working spaces such as Nairobi Garage act as powerful magnets, creating dense networks of startups, freelancers, and established tech companies.<sup>11</sup> These hubs, located in areas like Kilimani and Ngong Road, are epicenters of opportunity. Additionally, a symbiotic relationship exists with academic institutions. The proximity of major universities, including the University of Nairobi and Strathmore University, provides a steady pipeline of graduate talent and fosters research and development collaborations, further solidifying these zones as technology clusters.<sup>19</sup>

While Nairobi is the dominant player, it is not the only location with a tech presence. Opportunities, though fewer in number, are documented in other major cities such as Mombasa and Kisumu, as well as in the "Rest of Kenya" category, which often includes roles in county headquarters or for projects in specific regions. These positions are frequently in sectors like manufacturing, logistics, or field-based project management that have a technology component, rather than pure-play tech development roles. The emergence of these secondary nodes, while still limited, points to a gradual decentralization of tech-related employment beyond the capital.

#### 2.2 The Rise of Remote and Hybrid Work

A transformative trend reshaping the geography of work in Kenya is the rapid adoption of remote and hybrid models. "Remote (Work From Home)" has become a standard and frequently utilized location category on major job platforms, signaling its mainstream acceptance by both employers and job seekers.<sup>23</sup> This shift is driven by global trends, improvements in local connectivity, and a growing recognition of the benefits of workplace flexibility.

The most visible manifestation of this trend is the availability of fully remote positions offered by international companies that are actively recruiting talent based in Kenya. Firms like Canonical, a pioneer of distributed collaboration with very few office-based roles globally, hire for positions such as Software Engineer and IoT Data Engineer, allowing Kenyan professionals to integrate into global teams from their homes. <sup>16</sup> Similarly, US-based companies like IgniteTech/Trilogy and Med Bill, L.L.C. advertise high-value roles, including Artificial Intelligence Engineer and Full Stack Developer, as fully remote opportunities open to Kenyan applicants. <sup>23</sup>

Alongside fully remote work, hybrid models are also gaining traction. These arrangements offer a balance between the flexibility of remote work and the collaborative benefits of an in-office presence. An example is the Interior Designer role at INVOKE INTERIORS, which is structured as a hybrid position requiring a combination of remote work and periodic visits to the office and client sites. <sup>25</sup> This model is particularly prevalent in roles that involve both digital work and physical interaction, providing a middle ground that appeals to a wide range of professionals and companies. The formalization of these models in job descriptions indicates a

permanent structural shift in how and where work is performed in Kenya's Platinum Economy.

# 2.3 The Global Workplace: Connecting Kenya to the World

Beyond formal employment, international freelance and remote work platforms have become a critical conduit connecting Kenyan technology professionals directly to the global marketplace. Platforms such as Upwork, Freelancer.com, and Toptal have democratized access to opportunities, enabling skilled individuals to bypass local market constraints and engage with clients and projects from around the world.<sup>28</sup>

These platforms showcase the remarkable breadth and depth of technical skills available within the Kenyan talent pool. A search for Kenyan freelancers on Upwork reveals a comprehensive list of competencies spanning the entire technology spectrum, including Web and Mobile App Development, Data Science and Analytics, AI and Machine Learning, DevOps, and Emerging Technologies like Blockchain and Augmented Reality. Similarly, Freelancer.com lists a vast array of project types available to Kenyan talent, from Project Management and Software Architecture to Cloud Computing and Machine Learning.

This direct access to a global client base is fundamentally altering the economic calculus for many Kenyan tech professionals. It creates an environment of "geographic arbitrage," where individuals can leverage their skills to earn globally competitive wages while benefiting from a lower local cost of living. This dynamic has profound implications. For the individual, it represents a significant opportunity for economic advancement. However, for the national economy, it presents a complex challenge. While the talent remains physically within the country, their economic output and primary allegiance may be directed towards foreign companies. This creates a new form of "brain drain" where the most competitive talent is siphoned from the local ecosystem, not by emigration, but by remote employment. Local companies, which operate on local revenue models and compensation structures, find it increasingly difficult to compete for this top-tier talent. For example, an international firm offering an AI Engineer role at \$100,000 per year <sup>24</sup> sets a benchmark that is an order of magnitude higher than what most local firms can afford, forcing them to either drastically inflate their salary structures or hire from a

different talent tier. This global connection, while empowering for individuals, thus poses a significant strategic threat to the competitiveness and talent retention capabilities of domestic Kenyan enterprises.

# Part II: Sub-Sector Opportunity Analysis

#### **Chapter 3: Software Development and Engineering**

## 3.1 Profile of Key Roles and Responsibilities

The Software Development and Engineering sub-sector is the foundational layer of Kenya's Platinum Economy, encompassing a wide array of roles responsible for building and maintaining the digital infrastructure and applications that power other sectors. Key roles identified in the market demonstrate a focus on both foundational and cutting-edge technologies.

- Software Engineer Cloud Images <sup>16</sup>:
   This role at Canonical represents a specialized, infrastructure-focused position.
   Core responsibilities include working on Linux, cloud infrastructure, and automation pipelines. The engineer collaborates directly with major public cloud providers like Amazon, Microsoft, and Google to optimize Ubuntu as a cloud platform. The work involves developing build systems using Python and shell scripting, implementing cloud-related features in Ubuntu Server, and automating the delivery of Ubuntu products for various workloads, including AI and containerized applications.
- Full Stack Developer <sup>23</sup>:
   This is a versatile and highly sought-after role. At Med Bill, L.L.C., a US-based company, the responsibility is to design, develop, deliver, and support applications as part of a remote team. <sup>23</sup> At APHRC, the role is more specialized,

focusing on enabling real-time AI functionality for initiatives like a No-Code Machine Learning Platform. Responsibilities include developing and maintaining high-quality mobile (iOS and Android) and web applications, building interactive analytics dashboards, and optimizing database designs for AI-driven applications.<sup>32</sup>

- Software Engineer (General) 33:
  - This title often represents roles in local companies building specific business solutions. For instance, Vortex Solutions Limited seeks a Software Engineer to develop their ERP system for manufacturing, retail, and hospitality sectors, focusing on building scalable and secure solutions.<sup>33</sup> Timecon Kenya Limited also hires for a general Software Engineer role, indicating a broad demand for development skills across various local enterprises.<sup>33</sup>
- iOS Developer <sup>34</sup>:

A specialized mobile development role, exemplified by the position at Safaricom. Responsibilities are focused on the Apple ecosystem and include architecting, building, and maintaining iOS mobile applications with clean code, releasing applications to the App Store, and designing and implementing user interface components.

## 3.2 Geographic and Workplace Context

The geographic distribution of software development roles mirrors the broader tech landscape, with a heavy concentration in Nairobi. Companies like Safaricom, Vortex Solutions, and Timecon Kenya are based in the capital, making it the primary hub for on-site development work.<sup>33</sup>

However, this sub-sector is at the forefront of the remote work revolution. International companies like Canonical and Med Bill, L.L.C. explicitly offer remote positions, allowing them to tap into the Kenyan talent pool without establishing a physical presence. <sup>16</sup> Canonical is a "pioneer of global distributed collaboration" with very few office-based roles, though it does facilitate in-person team sprints two to four times a year in various global locations. <sup>16</sup> This model provides Kenyan developers with the opportunity to work on world-class open-source projects while based in their home country. The prevalence of remote work is also evident on freelance platforms like Upwork and Twine, where Nairobi-based full-stack developers market their skills

# 3.3 Employment Classification and Employers

The software development sub-sector features a diverse range of employment types and employers, reflecting the varied nature of the work.

- Formal Full-Time Employment: This is the standard model for many local and multinational corporations. Safaricom, Canonical, and Vortex Solutions offer permanent, full-time roles, providing job security and benefits.<sup>16</sup> Canonical's model is notable for being fully remote but still full-time, including benefits like a personal learning and development budget of \$2,000 per year.<sup>16</sup>
- Contract Arrangements: Project-based work is common, especially in the NGO sector or for specific, time-bound development initiatives. APHRC, for example, hires Full Stack Developers on six-month contracts to support its Al-driven projects.<sup>36</sup> US-based Med Bill, L.L.C. also hires Full Stack Developers on a contract basis for remote work.<sup>23</sup>
- Freelance and Project-Based Work: Platforms like Upwork and Twine are major facilitators of freelance software development work, connecting individual developers in Kenya with clients worldwide for specific projects.<sup>28</sup>

Employers in this space are varied, including:

- 280. Multinational Technology Companies: Canonical (Open-source software).<sup>16</sup>
- 281. Telecommunications Giants: Safaricom.34
- 282. International SMEs: Med Bill, L.L.C. (US-based healthcare billing).<sup>23</sup>
- 283. Local Technology Firms: Vortex Solutions Limited (ERP systems), Timecon Kenya Limited.<sup>33</sup>
- 284. **Research and NPO Sector:** African Population and Health Research Center (APHRC).<sup>32</sup>

# 3.4 In-Demand Technical Competencies

The technical skills required for software development roles in Kenya are aligned with

global industry standards.

- 285. **Programming Languages:** Python is highly prominent, especially for backend and automation tasks. <sup>16</sup> JavaScript and its frameworks (React.js, Next.js, Vue.js) are essential for frontend and full-stack development. <sup>32</sup> For mobile development, proficiency in platform-specific languages like Swift (for iOS) is required. <sup>38</sup>
- 286. **Frameworks and Libraries:** For mobile, cross-platform frameworks like React Native or Flutter are in demand.<sup>32</sup> For backend, Python frameworks like FastAPI and Django, or Node.js, are common.<sup>32</sup>
- 287. **Cloud and DevOps:** A strong understanding of public clouds (AWS, GCP, Azure) is frequently required, as developers are expected to work in cloud-native environments. Skills in containerization (Docker, Kubernetes) and CI/CD pipelines are also essential, particularly for roles that blur the line with DevOps.<sup>16</sup>
- 288. **Databases:** Expertise in both SQL (e.g., PostgreSQL) and NoSQL databases is necessary for full-stack roles.<sup>32</sup>
- 289. **Version Control:** Proficiency with Git is a universal requirement.<sup>16</sup>

#### 3.5 Soft Skills and Collaboration

Beyond technical prowess, employers consistently emphasize a set of crucial soft skills.

- 290. **Collaboration and Communication:** The ability to "collaborate proactively with a distributed team" is vital, especially in remote-first companies like Canonical. Excellent teamwork and communication skills are a standard requirement for effective integration into agile development processes. 32
- 291. **Problem-Solving:** The core of engineering is debugging issues and designing solutions. This requires strong analytical and problem-solving capabilities to address complex technical challenges.<sup>16</sup>
- 292. **Accountability and Self-Motivation:** In distributed environments, qualities like being "articulate, and accountable" and "thoughtful, and self-motivated" are highly valued as they indicate an individual's ability to work independently and take ownership of their tasks.<sup>16</sup>

#### 3.6 Qualifications, Training, and Experience

Entry into the software development field in Kenya follows several pathways.

- 293. **Formal Education:** A Bachelor's degree in Computer Science, Software Engineering, or a similar STEM field is the most common educational requirement listed in job postings.<sup>16</sup>
- 294. **Experience Level:** Roles range from entry-level to senior. A general Software Engineer role at a local company like Vortex Solutions may require a few years of experience <sup>33</sup>, while a Senior iOS Developer at Safaricom would require a more extensive track record.<sup>34</sup> The Canonical role is for a mid-to-senior level engineer, seeking practical experience with specific technologies.<sup>16</sup>
- 295. Alternative Pathways and Continuous Learning: The industry places a high value on practical skills and continuous learning. The Canonical job description emphasizes "interest and experience with" specific technologies over years of experience, and the company provides a \$2,000 annual budget for personal learning and development. This indicates that demonstrating proficiency through a portfolio of projects or contributions to open-source software can be as valuable as a formal degree. The rapid evolution of technology means that continuous learning is not just a benefit but a necessity for career longevity.

#### **Chapter 4: Data Science and Analytics**

# 4.1 Profile of Key Roles and Responsibilities

Data Science and Analytics has emerged as a high-growth sub-sector in Kenya, driven by the increasing need for data-driven decision-making across industries. The roles within this domain range from strategic leadership to specialized technical execution.

#### 296. Lead Data Scientist 14:

This is a senior, strategic role responsible for guiding an organization's entire data strategy. At BasiGo, a company in the electric mobility space, the Lead Data Scientist reports to the Head of Software and is tasked with developing and

executing a data strategy focused on credit scoring, fleet optimization, predictive maintenance, and market forecasting. This involves not only building and deploying machine learning models but also mentoring a team of data scientists and championing a data-driven culture across the company.<sup>39</sup>

# 297. Data Analyst 14:

This role is focused on extracting, analyzing, and visualizing data to provide actionable insights. A wide range of companies hire for this position, including ENGIE (Lead Data Analyst), Zipline (Systems Engineering Data Analyst), and Kenya Airways (Flight Data Analyst). The responsibilities vary by industry but share a common goal of translating raw data into business intelligence.<sup>14</sup>

# 298. Systems Engineering Data Analyst 41:

A specialized analyst role, seen at Zipline, that bridges the gap between data analytics and hardware/operations. Responsibilities include building system health and performance monitoring dashboards, identifying critical fleet issues for their delivery drones, and creating SQL and Python scripts to extract performance data from raw flight logs. This role requires working closely with engineers to help them understand system performance.<sup>41</sup>

#### 299. Statistical Modeller 14:

This position, offered by organizations like World Vision, focuses on the application of advanced statistical techniques. The core responsibility is to develop and apply statistical models to analyze complex datasets, likely for programmatic evaluation, impact assessment, or predictive analysis in the development sector.

# 300. Big Data Platform Analytics Engineer 14:

A highly technical role found at large enterprises like Safaricom. This engineer is responsible for the architecture of the data analytics platform itself. Key responsibilities include designing and developing scalable data pipelines, implementing and optimizing databases and data warehouses (using tools like SQL, Hadoop, Spark, and Elasticsearch), and ensuring the platform can handle large volumes of data efficiently.<sup>42</sup>

#### 4.2 Geographic and Workplace Context

Nairobi is the undisputed center for Data Science and Analytics employment in Kenya. Virtually all identified roles from companies like Safaricom, BasiGo, Zipline, Kenya

Airways, and World Vision are based in the capital.<sup>14</sup> This concentration is due to the presence of corporate headquarters, large data centers, and the critical mass of talent and supporting industries. While some remote opportunities exist, particularly from international firms, the majority of advertised roles in this sub-sector are office-based or hybrid, likely due to the sensitive nature of the data and the need for close collaboration with business units.

#### 4.3 Employment Classification and Employers

Employment in this sub-sector is predominantly formal and full-time, reflecting the strategic importance and long-term nature of data initiatives within organizations.

- 301. **Formal Full-Time Employment:** This is the standard for roles at major corporations and established startups. Safaricom, BasiGo, Zipline, and World Vision all hire data professionals as permanent, full-time employees.<sup>14</sup>
- 302. **Employers:** The range of employers highlights the pervasiveness of data analytics across the economy:
  - 1. Technology & Mobility: BasiGo (EVs), Zipline (Drone Logistics).<sup>14</sup>
  - 2. Telecommunications: Safaricom.<sup>14</sup>
  - 3. Transportation: Kenya Airways.<sup>14</sup>
  - 4. Energy: ENGIE.14
  - 5. NGO/Development: World Vision.<sup>14</sup>
  - 6. Financial Services: Visa (Visa Consulting and Analytics). 15

#### 4.4 In-Demand Technical Competencies

The technical requirements for data science roles are specific and demanding, reflecting the sophisticated nature of the work.

- 303. **Programming and Querying:** Strong proficiency in Python and its data science libraries (e.g., Pandas, NumPy, scikit-learn, TensorFlow, PyTorch) is fundamental. SQL is equally critical for data extraction and manipulation from relational databases.<sup>39</sup>
- 304. Big Data Technologies: For roles at large-scale enterprises, experience with

- big data frameworks like Apache Spark, Hadoop, and Flink is essential.<sup>42</sup>
- 305. **Cloud Platforms:** Familiarity with cloud services, particularly AWS, GCP, or Azure, is highly desirable as most modern data infrastructure is cloud-based.<sup>39</sup>
- 306. **Data Visualization and BI Tools:** The ability to communicate insights effectively is crucial. Proficiency in visualization tools such as Tableau, PowerBI, Mode, or Looker is a common requirement.<sup>41</sup>
- 307. **MLOps:** For senior roles like Lead Data Scientist, knowledge of Machine Learning Operations (MLOps) best practices for model versioning, deployment, monitoring, and retraining is increasingly important.<sup>39</sup>

#### 4.5 Soft Skills and Collaboration

Technical skills alone are insufficient; the ability to translate data into business impact is paramount.

- 308. **Communication and Presentation:** Data professionals must have excellent communication skills to "translate complex analytical findings into clear, actionable insights for non-technical stakeholders".<sup>39</sup>
- 309. **Strategic Thinking and Problem-Solving:** A strategic mindset is required to identify key business problems that can be solved with data and to translate them into actionable projects.<sup>39</sup>
- 310. **Leadership and Mentorship:** Senior roles explicitly require the ability to build, mentor, and lead a team of analysts and scientists, fostering a data-driven culture within the organization.<sup>40</sup>
- 311. **Collaboration:** Data professionals must work closely with a variety of teams, including engineers, product managers, and business leaders, to understand requirements and deliver relevant solutions.<sup>41</sup>

#### 4.6 Qualifications, Training, and Experience

The pathway into data science and analytics roles typically requires a strong educational foundation and significant practical experience.

312. Formal Education: A Bachelor's or Master's degree in a quantitative field such

- as Data Science, Computer Science, Statistics, Mathematics, or Economics is the standard educational requirement.<sup>39</sup>
- 313. **Experience Level:** These are generally not entry-level roles. A Data Analyst position typically requires at least 3 years of experience <sup>41</sup>, while a Lead Data Scientist role requires 5+ years of experience, with at least 2 years in a leadership capacity.<sup>40</sup>
- 314. **Domain Expertise:** Experience in a relevant industry (e.g., fintech, mobility, public transport) is often cited as a significant advantage, as it allows the professional to understand the context of the data and ask the right business questions.<sup>40</sup> This highlights that pure technical skill must be paired with business acumen to be truly effective.

#### **Chapter 5: Artificial Intelligence and Machine Learning**

# 5.1 Profile of Key Roles and Responsibilities

The Artificial Intelligence (AI) and Machine Learning (ML) sub-sector in Kenya is a dynamic and rapidly evolving field, characterized by roles that range from foundational research and development to the practical application of AI tools. This sector is a prime example of the global nature of Kenya's Platinum Economy, with significant opportunities driven by international firms.

315. Machine Learning/Data Engineer 7:

This role, exemplified by the position at the African Population and Health Research Center (APHRC), is focused on the operationalization of AI. Core responsibilities are deeply technical and include integrating and deploying AI/ML models (such as TensorFlow Lite, ONNX, and PyTorch) and Large Language Model (LLM) APIs (like OpenAI, Claude, and Llama) into mobile and web applications. The role also involves managing Dockerized AI services, automating CI/CD pipelines, and building advanced systems like Retrieval-Augmented Generation (RAG) pipelines.

316. Artificial Intelligence Engineer <sup>24</sup>:

This position, offered by the international technology company IgniteTech, is

more strategic and visionary. The responsibilities go beyond implementation to include strategizing, researching, and prototyping new applications of AI to "redefine efficiency and competitiveness." This engineer is expected to leverage Generative AI code assistants (e.g., Github Copilot) and a variety of LLMs to solve fundamental business challenges, acting as a catalyst for innovation within the company.

#### 317. Al/Tech Specialist 33:

This represents a more accessible, application-focused role. The position at WiseHouse Connect, for example, is a part-time role centered on using existing AI tools and automation platforms to enhance business operations, specifically for tasks like lead generation. This role is about applying AI, not building it from the ground up.

## 318. Crypto Data Annotator 9:

This is an entry-level, project-based role that is crucial for the AI development lifecycle. The primary responsibility is to perform data labeling and classification tasks to train machine learning models. In this specific case, the task involves categorizing customer support queries for a cryptocurrency exchange, which requires domain familiarity with platforms like Binance or Coinbase, rather than deep technical expertise.

## 5.2 Geographic and Workplace Context

While some AI/ML roles are tied to physical locations in Nairobi, particularly within research organizations like APHRC <sup>7</sup>, the sub-sector is heavily influenced by the global trend of remote work. A key feature of the AI/ML landscape is the prevalence of fully remote opportunities offered by international employers. IgniteTech, for instance, offers its high-value AI Engineer role as a 100% remote position, explicitly enabling them to hire top talent from Kenya for their global team.<sup>24</sup> Similarly, the short-term Crypto Data Annotator contract is a remote gig, highlighting how even entry-level AI-related work is becoming location-agnostic.<sup>9</sup> This strong remote component allows Kenyan professionals to participate in cutting-edge AI development without needing to relocate.

#### 5.3 Employment Classification and Employers

The employment arrangements in the AI/ML sub-sector are highly varied, reflecting the diverse nature of the employers and the project-based character of much AI development.

- 319. **Contract:** APHRC offers its ML/Data Engineer role on a six-month contract basis, a common model in the non-profit and research sectors where work is often tied to specific grant funding cycles.<sup>7</sup>
- 320. **Full-Time (via Contractor Agreement):** The IgniteTech AI Engineer position is a full-time, 40-hour-per-week role, but it is structured as an independent contractor agreement managed through a third-party platform, Crossover.<sup>24</sup> This is a critical distinction, as it provides the consistency of a full-time job but often without the traditional benefits and legal protections of direct employment, a model increasingly used by international firms to engage global talent.
- 321. **Part-Time:** The Al/Tech Specialist role at WiseHouse Connect is explicitly advertised as a part-time position, suitable for individuals looking for flexible work arrangements.<sup>33</sup>
- 322. **Informal/Freelance:** The Crypto Data Annotator job is a short-term, high-impact freelance gig, with a total commitment of around 40 hours. This represents the most flexible and informal end of the employment spectrum.<sup>9</sup>

Employers in this space include:

- 323. International Technology Corporations: Trilogy/IgniteTech.<sup>24</sup>
- 324. **NGO/Research Institutions:** African Population and Health Research Center (APHRC).<sup>7</sup>
- 325. Local Startups: WiseHouse Connect.33
- 326 Remote Work Platforms: Fuzu Remote.9

# **5.4 In-Demand Technical Competencies**

The technical skills demanded in the AI/ML sector are at the cutting edge of technology.

327. Programming and Frameworks: Python is the undisputed language of choice,

- with proficiency in its data science and ML libraries (Pandas, NumPy, scikit-learn, PyTorch, TensorFlow) being a core requirement.<sup>7</sup>
- 328. **LLMs and Vector Databases:** Expertise in using LLM APIs (OpenAI, DeepSeek, Claude) and understanding advanced techniques like prompt engineering are now critical skills. This is complemented by the need for experience with vector databases (e.g., FAISS, Chroma, Pinecone) for managing the embeddings used in RAG systems.<sup>7</sup>
- 329. **Al Orchestration:** Familiarity with frameworks like LangChain, LlamaIndex, or AutoGen, which help in building complex applications on top of LLMs, is a significant advantage.<sup>7</sup>
- 330. **DevOps/MLOps:** There is a significant convergence of AI and DevOps skills. Job descriptions for ML Engineers frequently demand expertise in containerization (Docker, Kubernetes), cloud services (AWS, GCP, Azure), Infrastructure as Code (Terraform, Ansible), and CI/CD pipelines (GitHub Actions, Jenkins). This signals a market shift towards the "MLOps Engineer" profile, where professionals are responsible for the entire lifecycle of a model, from development to deployment and maintenance.
- 331. **Data Annotation:** For entry-level roles, the key skill is not coding but domain knowledge (e.g., familiarity with cryptocurrency platforms) and a high degree of attention to detail for accurate data classification.<sup>9</sup>

#### 5.5 Soft Skills and Collaboration

In a field as complex and collaborative as AI, soft skills are indispensable.

- 332. **Strategic Thinking:** The AI Engineer role at IgniteTech explicitly seeks "visionaries" who can think strategically about how to apply AI to solve business problems, not just execute technical tasks.<sup>24</sup>
- 333. **Problem-Solving:** Strong analytical skills are essential for troubleshooting complex issues, such as deployment bottlenecks or model performance degradation.<sup>7</sup>
- 334. **Communication and Teamwork:** "Excellent teamwork and communication skills" are a standard requirement, as AI projects involve close collaboration between data scientists, engineers, product managers, and business stakeholders.<sup>7</sup>

335. **Documentation:** The ability to produce clear documentation of AI workflows and data pipelines is crucial for knowledge sharing and team collaboration.<sup>7</sup>

#### 5.6 Qualifications, Training, and Experience

The pathways into the AI/ML field are varied, with a strong emphasis on demonstrated skill over traditional credentials alone.

- 336. **Formal Education:** A Bachelor's degree in Computer Science, Data Science, or a related field is a common baseline requirement.<sup>7</sup>
- 337. **Experience:** Experience requirements are often nuanced. The IgniteTech role is paradoxically listed as "Entry level" but requires a minimum of 3 years of experience as a software engineer.<sup>24</sup> The APHRC role is classified as "Mid level" and requires two years in DevOps/cloud roles, with at least one year specifically focused on AI model deployment.<sup>7</sup> This highlights that relevant, hands-on experience is a key determinant.
- 338. **Alternative Pathways:** The AI/ML sector offers clear entry points for those without a traditional computer science background. The Crypto Data Annotator role, for example, explicitly states that professional annotation experience is not required, prioritizing domain knowledge (in this case, crypto) instead. This creates a pathway for domain experts to enter the AI pipeline, contributing their knowledge to the training of specialized models. This stratification of roles, from high-level strategic engineers to entry-level data annotators, creates multiple ladders of opportunity but also underscores the need for clear pathways for upskilling, allowing individuals to move from annotation and testing roles into more technical development positions over time.

#### **Chapter 6: DevOps and Cloud Engineering**

6.1 Profile of Key Roles and Responsibilities

DevOps and Cloud Engineering has become a linchpin of the modern technology stack in Kenya, enabling the scalability, reliability, and efficiency of digital services. The roles in this sub-sector are highly technical and focus on infrastructure automation, continuous integration, and cloud management.

### 339. DevOps Manager 6:

This is a leadership position, as seen at Equity Bank. The DevOps Manager provides strategic leadership to the DevOps team, defining and implementing the overall DevOps strategy. Responsibilities include overseeing the automation of infrastructure, managing CI/CD processes, directing incident response, and collaborating with development, QA, and security teams to align technology practices with business objectives. This role also involves team management, including hiring, mentoring, and performance management.

### 340. DevOps Engineer 46:

This is the core practitioner role in the sub-sector. Job descriptions from a variety of companies, including Safaricom, Norwegian Refugee Council, and TheJitu.com, highlight a common set of responsibilities. These include designing and implementing cloud-native solutions, setting up and monitoring CI/CD pipelines, managing cloud infrastructure using Infrastructure as Code (IaC) tools, and bridging the gap between development and IT operations teams.<sup>46</sup>

341. Software Engineer - Cloud Images 16:

A specialized role at Canonical that blends software development with DevOps principles. The engineer is responsible for building automated, highly reliable image delivery, testing, and publication pipelines for Ubuntu on public clouds. This involves developing automation scripts, operating continuous delivery pipelines, and integrating products with cloud-native services.

342. Cloud Systems Specialist 34:

This role, seen at Médecins Sans Frontières (MSF), focuses on the design and deployment of cloud-native solutions, specifically within a Microsoft-based environment. The specialist is responsible for leading the architectural design and implementation of cloud systems.

343. **Site Reliability Engineer (SRE):** While not explicitly titled in all snippets, the responsibilities of many DevOps roles align with SRE principles. For example, the IgniteTech "AI-First Site Reliability Engineer" role <sup>47</sup> and the Equity Bank DevOps Manager's responsibility to "oversee system monitoring for high availability and performance" <sup>6</sup> are core tenets of SRE, focusing on reliability, performance, and automation to manage large-scale systems.

### **6.2 Geographic and Workplace Context**

While many DevOps and Cloud Engineering roles are based in Nairobi, home to major enterprises like Equity Bank and Safaricom <sup>6</sup>, this sub-sector is exceptionally well-suited for remote work. The nature of the work, which involves managing cloud infrastructure and automated pipelines, can be performed from anywhere with a reliable internet connection.

This is evidenced by the numerous remote opportunities available. Canonical's Cloud Images Engineer role is a work-from-home position with global travel for team sprints. Pundit Space advertises for a fully remote "LLM- DevOps Engineer". This strong remote component allows Kenyan DevOps professionals to work for a diverse range of employers, from local banks to international open-source companies and specialized tech firms, without being geographically constrained.

# **6.3 Employment Classification and Employers**

Employment in DevOps and Cloud Engineering is typically formal and full-time, given the critical and ongoing nature of infrastructure management.

- 344. **Formal Full-Time Employment:** The vast majority of positions, including those at Equity Bank, Safaricom, Canonical, and Absa Bank, are permanent, full-time roles.<sup>6</sup>
- 345. **Internships:** Opportunities for entry-level talent exist in the form of internships, such as the "Security & DevOps Intern" position at Sibasi, which provides practical, project-based learning and mentorship.<sup>46</sup>

Employers in this sub-sector are diverse, reflecting the universal need for robust IT infrastructure:

- 346. Financial Services: Equity Bank, Absa Bank Limited.<sup>6</sup>
- 347. Telecommunications: Safaricom. 46
- 348. Multinational Technology Companies: Canonical. 16
- 349. NGOs: Norwegian Refugee Council.46

350. Local Tech Firms: The Jitu.com, Atarah Solutions. 46

351. Energy: ENGIE.46

### **6.4 In-Demand Technical Competencies**

The technical skills for DevOps and Cloud Engineering are highly specific and represent the modern standard for infrastructure management.

- Cloud Platforms: Deep expertise in one or more major cloud providers—Amazon Web Services (AWS), Microsoft Azure, and Google Cloud Platform (GCP)—is non-negotiable.<sup>6</sup>
- Infrastructure as Code (IaC): Proficiency with IaC tools is essential for automating infrastructure provisioning. Terraform is the most frequently mentioned tool, followed by Ansible and CloudFormation.<sup>6</sup>
- Containerization and Orchestration: Mastery of containerization with Docker and container orchestration with Kubernetes is a core requirement across the board. Experience with specific Kubernetes distributions (e.g., EKS on AWS) is often specified.<sup>6</sup>
- **CI/CD Tools:** Experience with continuous integration and continuous deployment tools is critical. Jenkins is a common requirement, along with others like GitLab CI/CD, CircleCI, and GitHub Actions.<sup>6</sup>
- Monitoring and Observability: Skills in using monitoring and logging solutions are vital for maintaining system health. The ELK Stack (Elasticsearch, Logstash, Kibana), Prometheus, and Grafana are frequently cited.<sup>6</sup>
- **Scripting Languages:** Strong scripting skills in languages like Python, Bash, or Go are necessary for writing automation scripts and custom tooling.<sup>6</sup>

#### 6.5 Soft Skills and Collaboration

DevOps is as much a culture as it is a set of tools, and soft skills are therefore paramount.

• Collaboration: The very essence of DevOps is breaking down silos between development, operations, and other teams. Strong communication and

- collaboration skills are essential to "partner with development, QA, security, and operations teams".
- Leadership and Team Management: For manager-level roles, the ability to lead, mentor, and develop a team of engineers is a primary responsibility.<sup>6</sup>
- **Strategic Thinking:** DevOps leaders must be able to develop a comprehensive strategy that aligns with broader business needs and optimizes workflows and processes.<sup>6</sup>
- **Problem-Solving:** The ability to troubleshoot complex issues under pressure and conduct effective incident response and post-mortem reviews is a critical skill.<sup>6</sup>

### 3.6 Qualifications, Training, and Experience

Entry and advancement in the DevOps field are heavily dependent on practical experience and certifications.

- Formal Education: While a Bachelor's degree in Computer Science or a related STEM field is often preferred, practical experience is typically weighted more heavily.<sup>16</sup>
- Professional Certifications: Certifications are highly valued as a demonstration of expertise. The DevOps Manager role at Equity Bank lists Certified Kubernetes Administrator (CKA), Azure DevOps Engineer Expert, and HashiCorp Certified: Terraform Associate as desirable qualifications.<sup>6</sup>
- Experience Level: DevOps roles are generally not for absolute beginners. Engineer-level positions typically require several years of experience in systems engineering or a related field. Manager-level roles, such as the one at Equity Bank, demand 5-8+ years of experience in DevOps or SRE, including hands-on experience leading teams and building cloud infrastructures. The existence of dedicated internship programs, however, provides a clear pathway for new entrants to gain the necessary experience. 46

### **Chapter 7: Cybersecurity**

### 7.1 Profile of Key Roles and Responsibilities

As Kenya's economy becomes increasingly digitized, the Cybersecurity sub-sector has grown in critical importance. The roles within this field are focused on protecting information, systems, and infrastructure from a growing landscape of threats.

- Information Security Officer 5: This is a senior, strategic role within an organization, as seen at Liberty Life. The Information Security Officer is responsible for developing and embedding the IT Security strategy. This involves researching the threat landscape, advising stakeholders on security best practices, and ensuring that security controls are integrated into all technology solutions. Key responsibilities include conducting risk and control reviews, managing risk profiles, collaborating with threat intelligence and engineering teams, and ensuring compliance with IT security policies and regulations.
- Systems Engineer (L2), Cybersecurity <sup>48</sup>:
   This is a mid-level technical role, such as the one at NTT Limited. The responsibilities are more hands-on and involve applying learned techniques and company policies to resolve a variety of security problems. The engineer works on issues of moderate scope, provides professional advice, and collaborates with internal and external teams to resolve mutual problems. This role is about the day-to-day implementation and maintenance of security systems.
- Cyber Security Engineer <sup>34</sup>:
   This role at Harleys Limited focuses on operational support. Responsibilities include projecting, configuring, implementing, and maintaining all security platforms and related software, such as anti-virus solutions, routers, and email gateways. This is a frontline technical position responsible for the hands-on management of security tools.
- Penetration Tester / Certified Ethical Hacker <sup>5</sup>:
   While often a specialized role, the skills are frequently listed as requirements or preferred qualifications within broader security positions. The Information Security Officer role at Liberty Life, for example, lists Certified Ethical Hacker (CEH) as a preferred certification. <sup>5</sup> The core responsibility of a penetration tester is to simulate cyberattacks to identify and exploit vulnerabilities in systems, networks, and applications, and then to recommend remediation measures.

### 7.2 Geographic and Workplace Context

Cybersecurity roles are predominantly located in Nairobi, the commercial and financial heart of the country. Major corporations in the banking, finance, and insurance sectors, such as Liberty Life and NTT Limited, base their security operations in the capital to be close to their core infrastructure and business units.<sup>5</sup> The need for security professionals to work closely with physical infrastructure (servers, network hardware) and sensitive internal data often necessitates an on-site or hybrid presence. However, as more infrastructure moves to the cloud and with the rise of remote security operations centers (SOCs), there is a growing potential for remote work in this field, particularly for roles like security analysis and threat intelligence.

### 7.3 Employment Classification and Employers

Employment in the cybersecurity sub-sector is almost exclusively formal and full-time, reflecting the critical, non-negotiable nature of security for any large organization.

- Formal Full-Time Employment: Companies like Liberty Life, NTT Limited, and Harleys Limited hire cybersecurity professionals for permanent, full-time positions.<sup>5</sup>
- Freelance/Consulting: While less common for in-house roles, there is a significant market for freelance and consulting work, especially in specialized areas like penetration testing and security audits. Platforms like Upwork list "Penetration Testers" and "Certified Ethical Hackers" as skills that Kenyan freelancers offer to a global market.<sup>28</sup>

Employers are typically large organizations that handle sensitive data and have significant digital assets to protect:

- Banking, Finance & Insurance: Liberty Life.<sup>5</sup>
- IT & Telecoms / Professional Services: NTT Limited 48, Harleys Limited.34
- Global Technology Companies: The demand for security engineers is also high in global tech firms, as seen in salary benchmarks for titles like "Security Software

# 7.4 In-Demand Technical Competencies

The technical skills required in cybersecurity are diverse, covering governance, risk, compliance, and deep technical implementation.

- Security Frameworks and Standards: Knowledge of governance frameworks like COBIT and ITIL, and security standards such as ISO 27001, NIST, and PCI-DSS is crucial for policy and compliance roles.<sup>5</sup>
- Risk Management: The ability to conduct risk assessments, establish risk profiles, and manage a formal risk register is a key competency for officer-level positions.<sup>5</sup>
- Security Technologies: Hands-on experience with a range of security tools is essential. This includes firewalls, routers, email gateways, anti-virus software, privileged user management systems, and security information and event management (SIEM) solutions.<sup>5</sup>
- Penetration Testing and Vulnerability Assessment: Skills in ethical hacking, penetration testing, and using security testing tools are highly valued.<sup>5</sup>
- **Secure Architecture:** The ability to advise on and implement secure architectural patterns is a key responsibility, ensuring that security is built into systems from the ground up ("security by design").<sup>5</sup>
- **DevSecOps:** There is a growing need to embed security into the software development lifecycle. This involves integrating automated security testing into CI/CD pipelines and promoting secure coding practices.<sup>5</sup>

#### 7.5 Soft Skills and Collaboration

Cybersecurity is not just a technical discipline; it requires strong interpersonal skills to be effective.

 Communication and Advisory Skills: Security professionals must be able to provide "sensible and pragmatic security advice to stakeholders" and communicate compliance requirements effectively to both technical and nontechnical teams.5

- **Collaboration:** The role requires extensive collaboration with various teams, including threat intelligence, security engineering, feature teams, product owners, and architects, to develop a holistic security strategy.<sup>5</sup>
- **Analytical Skills:** The ability to analyze complex systems, identify vulnerabilities, and review a variety of factors to solve non-routine problems is fundamental.<sup>48</sup>
- Problem-Solving: Cybersecurity professionals must be able to work on problems
  of moderate to high scope and exercise judgment to resolve issues effectively.<sup>48</sup>

### 7.6 Qualifications, Training, and Experience

The cybersecurity field places an exceptionally high value on professional certifications as a validation of knowledge and expertise.

- 352. **Formal Education:** A Bachelor's degree in Information Technology, Computer Science, or Cybersecurity is a common starting point.<sup>50</sup>
- 353. **Professional Certifications:** These are often more important than a degree for career advancement. Certifications such as Certified Information Systems Security Professional (CISSP), Certified Information Security Manager (CISM), Certified in Risk and Information Systems Control (CRISC), and Certified Information Systems Auditor (CISA) are highly preferred for senior and managerial roles. For more technical roles, the Certified Ethical Hacker (CEH) is also highly regarded.<sup>5</sup>
- 354. **Experience Level:** Cybersecurity roles typically require significant experience. An Information Security Officer position, for example, requires at least 4-5 years of experience in an Information Security or Risk and Compliance role within a large, digitized organization.<sup>5</sup> Mid-level engineer roles may require 2-4 years of relevant experience. The high demand for these skills is reflected in compensation, with industry reports indicating that cybersecurity experts are among the highest-paid tech professionals in Kenya, with salaries potentially reaching up to KES 400,000 monthly.<sup>51</sup>

### **Chapter 8: User Experience and Interface Design**

## 8.1 Profile of Key Roles and Responsibilities

The User Experience (UX) and User Interface (UI) Design sub-sector is a critical field in Kenya's Platinum Economy, focused on creating digital products that are not only functional but also intuitive, accessible, and engaging. The roles in this space are dedicated to understanding user needs and translating them into seamless digital experiences.

# • UX/UI Designer <sup>17</sup>:

This is the central role in the sub-sector, responsible for the entire design lifecycle. As seen in the position at IfkafinSystems, a fintech startup, the UX/UI Designer leads the design of web and mobile platforms from concept to execution. Core responsibilities are comprehensive and include:

- Research & Discovery: Conducting user interviews, surveys, and competitor analysis to identify user pain points and goals.
- UX Architecture & Wireframing: Designing end-to-end user journeys, flows, and sitemaps.
- UI Design & Prototyping: Creating high-fidelity mockups and interactive prototypes that adhere to aesthetic and brand guidelines.
- Testing & Validation: Planning and conducting usability testing and A/B experiments to validate design assumptions.
- Collaboration & Handoff: Working closely with product managers and engineers to ensure accurate implementation of design assets, often creating detailed design systems and handoff packages.

# • Product Designer 53:

This role, often found in more mature tech companies or those with a strong product focus, tends to have a broader scope than a pure UX/UI designer. A Senior Product Designer at Zerion, for example, would be involved not just in the look and feel but also in the strategic aspects of the product, ensuring the user experience aligns with business objectives.

# • AI-First UI/UX Designer 47:

This emerging role, advertised by Crossover, represents the fusion of design with artificial intelligence. The responsibilities would include designing interfaces for Al-powered applications, creating intuitive user experiences for complex Al workflows, and potentially using Al tools to accelerate the design process itself.

### 8.2 Geographic and Workplace Context

Like many other core tech functions, UX/UI design roles are heavily concentrated in Nairobi, where most tech companies, startups, and financial institutions are headquartered.<sup>17</sup> The collaborative nature of the design process, which often involves workshops, brainstorming sessions, and close interaction with product and engineering teams, has traditionally favored an office-based or hybrid model.

However, the field is also adapting to remote work. The tools of the trade—Figma, Adobe XD, Sketch—are inherently collaborative and cloud-based, making location-agnostic work feasible. While the specific job at IfkafinSystems is based in Nairobi <sup>17</sup>, many international companies hire for remote design roles, and Kenyan designers are actively marketing their services on global freelance platforms like Upwork, where "UX Designer" and "Figma Designer" are prominent skill categories.<sup>28</sup>

# 8.3 Employment Classification and Employers

The UX/UI design sub-sector offers a mix of employment types, catering to both long-term and project-based needs.

- Contract/Full-Time Engagement: The role at IfkafinSystems is a 3-month full-time engagement with the potential for extension or conversion to a permanent position.<sup>17</sup> This model is common for startups that need to build a core product quickly and want to evaluate a designer's fit before making a long-term commitment.
- Full-Time Employment: Established companies and banks often hire UX/UI designers as permanent, full-time employees to ensure consistency and continuous improvement of their digital products. The role at DFCU Bank (though based in Uganda, it is representative of the banking sector's needs) is a formal, full-time position.<sup>52</sup>
- Freelance/Project-Based: A significant portion of UX/UI work is done on a freelance basis. Businesses often hire designers for specific projects, such as a website redesign or a new app launch, through platforms like Upwork and

Freelancer.com.

Employers in this space are diverse and include:

- Fintech Startups: IfkafinSystems.<sup>17</sup>
- Financial Institutions: DFCU Bank.52
- International Tech Companies: Zerion, Crossover. 47
- A broad range of other industries that require digital interfaces, from ecommerce to healthcare and media.

### 8.4 In-Demand Technical Competencies

Proficiency in a specific set of design and prototyping tools is non-negotiable for any UX/UI professional.

- Design and Prototyping Tools: Mastery of industry-standard tools is essential.
   Figma is frequently listed as the preferred tool, with Adobe XD and Sketch also being common requirements.<sup>17</sup>
- **Graphic Design Software:** A good command of traditional graphic design software like Adobe Illustrator and Photoshop is also expected for creating custom assets and visuals.<sup>52</sup>
- Understanding of Frontend Technologies: While designers are not expected to be developers, a solid understanding of HTML and CSS is a significant plus. This knowledge facilitates better collaboration with front-end developers and ensures that designs are technically feasible.<sup>52</sup>
- **Design Systems:** Experience in creating and maintaining comprehensive, modular UI design systems is a key skill, especially for senior roles. This ensures consistency and efficiency across multiple products and platforms.<sup>17</sup>

#### 8.5 Soft Skills and Collaboration

In UX/UI design, soft skills are as important as technical skills, as the role is fundamentally about empathy and communication.

• User-Centricity/Empathy: A "customer-obsessed" mindset is critical. The

- designer must always start with the user's needs and design around their pain points and goals.<sup>52</sup>
- Communication and Collaboration: Designers must have strong communication skills to present and defend their design decisions to internal teams and key stakeholders. They need to thrive in fast-paced, cross-functional environments, working closely with product managers and engineers.<sup>17</sup>
- Analytical Thinking and Problem-Solving: The role involves identifying and resolving complex UX issues, such as usability challenges or responsiveness problems. This requires strong analytical and problem-solving abilities.<sup>52</sup>
- **Attention to Detail:** Meticulous attention to details like typography, layout, color, and interaction is a hallmark of a great designer.<sup>52</sup>
- **Strategic Thinking:** Senior designers are expected to be strategic thinkers who understand the business objectives behind a product and can align their design work with the bigger picture.<sup>52</sup>

### 8.6 Qualifications, Training, and Experience

The primary currency in the UX/UI design field is a strong portfolio that demonstrates practical skills and successful projects.

- Formal Education: A Bachelor's degree in a related field such as Computer Science, Engineering, Design, or Human-Computer Interaction is often listed as a qualification.<sup>17</sup> However, it is frequently noted as "(or equivalent experience)," indicating that practical skill is more important.
- Experience Level: Senior-level roles typically require 5+ years of professional UX/UI design experience, preferably in relevant industries like fintech or SaaS.<sup>17</sup>
- The Portfolio: This is the most critical component of a designer's application. Employers expect a strong portfolio that showcases responsive web and mobile application designs. For a fintech role, this should ideally include examples of dashboards or data-rich interfaces. The portfolio must demonstrate the designer's process, including user flows, wireframes, interactive prototypes, and the final high-fidelity mockups. 17 It is the ultimate proof of a designer's capabilities and is valued far more than academic credentials alone.

### **Chapter 9: Product Management**

### 9.1 Profile of Key Roles and Responsibilities

Product Management serves as the strategic nexus within technology organizations, bridging the gap between business goals, user needs, and technical execution. Roles in this sub-sector are responsible for defining the "why" and "what" of a product, guiding it from ideation to launch and beyond.

- Product Manager 21:
  - This is the core role in the sub-sector. The responsibilities are broad and strategic. At Mogo Kenya, a fintech company, the Product Manager for Phones is responsible for the entire product lifecycle. This includes conducting field research by visiting sales agents and customers to gather real-world feedback, testing both customer-facing and internal apps for usability and performance, and translating these findings into actionable development tickets using tools like Jira. A key aspect of the role is cross-market collaboration with product managers in other regions to align on feature requirements and contribute to the global product roadmap.<sup>54</sup> In the pharmaceutical sector, a Product Manager for Consumer Healthcare is responsible for developing and executing marketing and commercial strategies to drive brand awareness and market share.<sup>21</sup>
- Technical Product Manager <sup>53</sup>: This is a more specialized product role that requires a deeper technical understanding. The Technical Product Manager for IoT at Canonical, for instance, is responsible for leading the product development lifecycle for their Internet of Things offerings. This involves collaborating closely with engineering, design, and marketing teams, conducting market research to identify opportunities, and communicating the product vision and status to all stakeholders. A key responsibility is overseeing a product line and ensuring consistency in strategy and execution across different teams. <sup>55</sup>
- Senior Programme Manager <sup>21</sup>:
   While not always a pure tech role, positions like the Senior Programme Manager at Fauna & Flora often involve managing projects with significant technology components. The core responsibility is to provide and facilitate the enabling

conditions for projects and partners to succeed, which in a modern context, often involves overseeing the implementation of digital tools for monitoring, data collection, and communication.

• Project Manager <sup>21</sup>:

This role is focused on the execution and delivery of projects. The Project Manager at Sunlight Future Africa is responsible for leading projects from initiation to completion, which includes setting objectives, developing implementation plans, allocating resources, and monitoring progress to ensure delivery within scope, budget, and timeline. In a tech context, this often involves managing the development sprints of a software project.

### 9.2 Geographic and Workplace Context

Product management roles are overwhelmingly concentrated in Nairobi, where the headquarters of most major companies, financial institutions, and NGOs are located.<sup>21</sup> The strategic and highly collaborative nature of product management, which requires constant interaction with leadership, engineering, marketing, and sales teams, makes an in-office or hybrid presence highly desirable.

However, remote work is also a feature of this sub-sector, particularly in globally distributed companies. Canonical, a remote-first organization, hires for its Technical Product Manager role on a remote basis, with the expectation of international travel for company events.<sup>55</sup> This allows Kenyan product professionals to take on strategic leadership roles in global companies from their home base.

# 9.3 Employment Classification and Employers

Employment in product management is typically formal and full-time, reflecting the long-term strategic ownership required for the role.

• Formal Full-Time Employment: The vast majority of product and project management roles advertised by companies like Mogo Kenya, Fauna & Flora, and Sunlight Future Africa are permanent, full-time positions.<sup>21</sup>

- **Employers:** The demand for product management is widespread across various industries that are building or utilizing technology products:
  - 1. **Fintech:** Mogo Kenya Limited.<sup>54</sup>
  - 2. **Multinational Technology Companies:** Canonical (IoT) <sup>55</sup>, Tether Operations Limited (Blockchain). <sup>53</sup>
  - 3. Pharmaceuticals: Confidential employer in consumer healthcare.<sup>21</sup>
  - 4. NGO/Conservation: Fauna & Flora.21
  - 5. Energy/Infrastructure: Sunlight Future Africa Limited.<sup>21</sup>

### 9.4 In-Demand Technical Competencies

While product management is not a pure engineering role, a certain level of technical literacy is essential for credibility and effective collaboration with development teams.

- **Product Management Tools:** Proficiency in project and ticket management tools like Jira or Trello is a standard requirement for translating user feedback and business requirements into actionable tasks for engineers.<sup>54</sup>
- Technical Understanding: For Technical Product Manager roles, a deeper understanding of the underlying technology stack is crucial. For an IoT role, this would include knowledge of embedded systems, connectivity protocols, and cloud platforms.<sup>55</sup> For a blockchain role, it would involve understanding smart contracts and distributed systems.<sup>53</sup>
- **Data Analysis:** The ability to analyze product usage data and market trends to inform decisions is a key skill. While not expected to be data scientists, product managers must be comfortable with data.

#### 9.5 Soft Skills and Collaboration

Soft skills are the lifeblood of a product manager, who must lead and influence without direct authority.

• **Communication:** Strong communication skills are paramount. Product managers must be able to articulate the product vision, communicate status updates, and manage expectations with a wide range of stakeholders, from engineers to senior

executives.54

- Leadership and Influence: The ability to lead cross-functional teams, drive consensus around product strategies, and align diverse groups towards a common goal is the core of the role.<sup>55</sup>
- Stakeholder Engagement: Product managers must be adept at engaging with both internal stakeholders (engineering, sales, marketing) and external ones (customers, partners) to gather feedback and ensure the product meets market needs.<sup>54</sup>
- Market Research and User Empathy: A deep understanding of the market, competitors, and, most importantly, the user is fundamental. This is often gained through direct field research, interviews, and usability testing.<sup>54</sup>
- **Strategic Thinking:** Product managers must be able to think strategically, analyzing industry trends and customer feedback to identify opportunities and define the product roadmap.<sup>55</sup>

### 9.6 Qualifications, Training, and Experience

Entry into product management often comes after gaining experience in a related field like engineering, marketing, or business analysis.

- **Formal Education:** There is no single required degree for product management. Backgrounds in business, engineering, or computer science are all common.
- Experience Level: Product management is typically not an entry-level position. Most roles require several years of experience in a related field. The Technical Product Manager role at Canonical, for example, explicitly states that for more senior positions, "product management experience in the software industry" is required.<sup>55</sup>
- **Domain Expertise:** Deep knowledge of the specific industry (e.g., fintech, IoT, pharmaceuticals) is a significant advantage, as it allows the product manager to understand the unique challenges and opportunities of that market.<sup>21</sup> This combination of business acumen, technical literacy, and user empathy makes experienced product managers highly valuable assets in Kenya's Platinum Economy.

### **Chapter 10: Quality Assurance and Testing**

### 10.1 Profile of Key Roles and Responsibilities

Quality Assurance (QA) and Testing is an essential sub-sector that ensures the reliability, functionality, and performance of software and digital products before they reach the end-user. While specific job postings for dedicated QA roles in the technology sector were less prevalent in the immediate data sweep compared to development roles, the function is a critical and implicit part of the development lifecycle. The available data points to a range of QA-related roles, primarily in the manufacturing and FMCG sectors, but the principles and responsibilities are transferable to the tech industry.

- Quality Assurance Analyst <sup>56</sup>: This role at Kenya Wine Agencies Ltd. (KWAL) provides a strong proxy for a QA Analyst in tech. The core responsibility is to ensure that products (in this case, physical goods) conform to set standards and specifications. This is achieved by carrying out tests and analysis, reviewing manufacturing processes, and recommending controls to eliminate non-conformances. In a tech context, this translates to testing software against requirements, identifying bugs, and working with developers to resolve them.
- Quality Control Technician/Supervisor <sup>22</sup>:
   These roles, found in manufacturing environments, are focused on the hands-on execution of quality checks. The technician is responsible for carrying out, recording, and actioning quality checks during and after the production process. The supervisor ensures that the overall product quality meets or exceeds customer specifications. In software, this would be analogous to manual testers executing test cases and a QA lead overseeing the testing process.
- Quality Assurance Assistant Manager <sup>22</sup>:
   A more senior role, seen at East African Cables Plc, responsible for "ascertaining and verifying the quality of all raw materials and Finished Products." In a software context, this would involve overseeing the entire QA process, from reviewing initial requirements ("raw materials") to signing off on the final release ("Finished Products").

- Test Automation Engineer (Implicit): While not explicitly found in the snippets, the need for test automation is a standard practice in modern software development. This role would be responsible for writing scripts and using tools (like Selenium, Cypress, or Playwright) to automate repetitive testing tasks, improving efficiency and test coverage. The demand for "automated security testing" in the DevOps lifecycle <sup>5</sup> points to the growing importance of automation in all forms of testing.
- Platform Quality Engineer <sup>18</sup>:
   This title, seen at Moko Home + Living, suggests a more holistic QA role focused on the quality of an entire platform, not just individual features. This could involve performance testing, security testing, and ensuring the reliability and scalability of the platform as a whole.

### 10.2 Geographic and Workplace Context

The QA roles identified in the data are primarily located in Nairobi and its surrounding industrial areas (e.g., Kiambu), as well as Mombasa.<sup>22</sup> This is because the examples are drawn from manufacturing and FMCG companies with physical production facilities in these locations.

In the technology sector, QA roles often follow the same geographic patterns as development teams, meaning a strong concentration in Nairobi. However, QA and testing are highly amenable to remote work. Manual testing, test automation, and performance testing can all be performed remotely, provided there is access to the necessary environments and tools. Therefore, it is highly probable that many tech companies in Kenya employ remote or hybrid QA professionals, and that Kenyan QA specialists are active on global freelance platforms like Upwork, which lists "Software QA Testers" as a key skill category.<sup>28</sup>

### 10.3 Employment Classification and Employers

The employment classifications for QA roles are typically formal and full-time, as quality is an ongoing concern throughout the product lifecycle.

- Formal Full-Time Employment: All identified QA-related positions at companies like KWAL, East African Cables, and Unga Limited are full-time roles.<sup>22</sup>
- **Employers:** The visible employers are predominantly from the manufacturing and FMCG sectors:
  - FMCG/Beverages: Kenya Wine Agencies Ltd. 56, Unga Limited. 22
  - Manufacturing: East African Cables Plc, GZI.<sup>22</sup>
  - o Furniture/Home Goods: Moko Home + Living, Upmega Furniture. 18

In the pure tech sector, QA professionals are employed by software houses, fintech companies, e-commerce platforms, and any organization that develops its own software.

## 10.4 In-Demand Technical Competencies

The technical skills for QA professionals in a technology context would include:

- **Testing Methodologies:** A strong understanding of different testing types, including functional testing, regression testing, integration testing, performance testing, and user acceptance testing (UAT).
- **Test Case Management:** Proficiency in writing clear, concise, and comprehensive test plans, test cases, and bug reports.
- **Bug Tracking Tools:** Experience with bug tracking and project management software like Jira, Trello, or Asana.
- **Test Automation Tools:** For automation roles, skills in programming/scripting (e.g., Python, JavaScript) and experience with automation frameworks like Selenium, Cypress, or Appium are essential.
- **Performance Testing Tools:** Knowledge of tools like JMeter or Gatling for load and stress testing.
- API Testing: Proficiency in using tools like Postman or Insomnia to test APIs.
- Database Knowledge: Basic SQL skills to query databases for data verification.
- Quality Management Systems (QMS): For roles in regulated industries, knowledge of standards like ISO 9001 and FSSC is required.<sup>56</sup> This translates to an understanding of quality governance in tech.

#### 10.5 Soft Skills and Collaboration

QA is a highly collaborative function that requires a specific mindset.

- Attention to Detail: A meticulous and detail-oriented approach is the most critical soft skill for a QA professional, as their job is to find defects that others have missed.
- Analytical and Critical Thinking: The ability to analyze requirements, identify
  potential issues, and think critically about how a user might "break" the system is
  essential.
- **Communication:** Clear and effective communication skills are needed to write unambiguous bug reports and to collaborate with developers and product managers to resolve issues.
- Collaboration: QA analysts work closely with the entire development team. The ability to give constructive feedback and work as part of a team is vital.
- Continuous Improvement Mindset: The role at KWAL mentions participation in TPM (Total Productive Maintenance) and continuous improvement activities, a principle that is directly applicable to agile software development and retrospective processes.<sup>56</sup>

#### 10.6 Qualifications, Training, and Experience

The pathway into QA often values practical experience and certifications alongside formal education.

- 355. **Formal Education:** For roles in process industries, a Bachelor of Science in a related field like Food Science or Chemistry is required.<sup>56</sup> In tech, a degree in Computer Science or IT is common but not always mandatory, especially for manual testing roles.
- 356. **Professional Qualifications:** Certifications are highly valued. The KWAL role lists "Qualified auditor- QMS and FSSC v. 6 ISO standards" as a professional qualification. <sup>56</sup> In software testing, certifications from bodies like the ISTQB (International Software Testing Qualifications Board) are the industry standard.
- 357. **Experience Level:** Experience requirements vary. The QA Analyst role at KWAL requires at least 4 years of experience in a manufacturing or quality control

environment.<sup>56</sup> Entry-level QA roles (often titled Junior QA Tester or QA Intern) are a common entry point into the tech industry for individuals with strong attention to detail but limited coding experience.

## **Chapter 11: Information Technology Support**

### 11.1 Profile of Key Roles and Responsibilities

Information Technology (IT) Support is the operational backbone of any modern organization, ensuring that the technology infrastructure and systems used by employees and clients are running smoothly and efficiently. This sub-sector covers a wide range of responsibilities, from direct user support to network and systems administration.

- I.T Support Technician Intern <sup>57</sup>:
   This is an entry-level role focused on frontline user support. As seen at TOUCHDOWN TECH LTD, the core responsibilities include talking clients through problem-solving actions (via phone, email, or chat), tracking issues through to resolution, and escalating unresolved problems to appropriate internal teams.
   The intern is expected to log all issues, manage multiple open tickets, and prepare reports, providing a foundational experience in the IT support field.<sup>57</sup>
- IT/Customer Support Assistant <sup>33</sup>:
   This role at Pinnacle Systems combines technical support with customer service, specifically for their vehicle tracking systems. Responsibilities include troubleshooting technical issues, assisting with system configuration, and providing support to both internal teams and external clients. This highlights how IT support is often specialized to a company's specific products or services.
- Systems Support Analyst <sup>18</sup>:
   A more advanced support role, found at Britam, which likely involves deeper technical troubleshooting of internal business systems and applications, requiring more specialized knowledge than general help desk support.
- Analyst Enterprise Systems Support <sup>18</sup>:
   This role at Safaricom points to a high-level support function focused on critical

enterprise-level systems (like ERPs or CRMs). The responsibilities would involve ensuring the stability, performance, and availability of these core business applications.

#### • Network Technician <sup>23</sup>:

A specialized role focused on network infrastructure. At Vayacom Limited, an ISP, the Network Technician is responsible for the installation, maintenance, and optimization of telecommunications and network infrastructure. This includes hands-on work like configuring routers and switches (e.g., Mikrotik), conducting field installations of wireless links and fiber connections, and troubleshooting connectivity issues.<sup>58</sup>

SQL SERVER ADMINISTRATOR <sup>23</sup>:

A database-specific administration role. The position at BENFIRES STOP COMPANY involves the installation and administration of Windows Server and SQL Server, as well as running and managing SQL databases. This is a critical backend infrastructure role.

### 11.2 Geographic and Workplace Context

IT Support roles are geographically distributed according to the location of the businesses they serve. The majority of the identified positions are based in Nairobi, where most corporate offices are located. Field-based roles, like the Network Technician at Vayacom, are also centered in Nairobi but require travel to client sites for installations and maintenance. 58

While many support functions, especially those requiring physical access to hardware or direct interaction with on-site employees, are office-based, the rise of remote work has created opportunities for remote IT support. A support technician can often resolve software issues, configure accounts, and provide guidance remotely. International companies hiring remote workers in Kenya would also require remote IT support for their distributed teams.

### 11.3 Employment Classification and Employers

Employment in IT Support spans the full spectrum, from internships to permanent full-time roles and contracts.

- Internships: This is a common entry point into the field. TOUCHDOWN TECH LTD offers an IT Support Technician internship, providing valuable hands-on experience.<sup>57</sup>
- Formal Full-Time Employment: Most established companies, such as Pinnacle Systems, Britam, and Safaricom, hire their support staff on a permanent, full-time basis to ensure consistent operational stability.<sup>18</sup>
- Contract Arrangements: Contract roles are also present, particularly for specific projects or to cover temporary needs. Vayacom Limited and BENFIRES STOP COMPANY both offer their technician and administrator roles on a contract basis.<sup>23</sup>

Employers in this sub-sector are found across every industry, as any organization of a certain size requires IT support:

- Local Technology Companies: TOUCHDOWN TECH LTD, Pinnacle Systems. 59
- ISPs/Telecommunications: Vayacom Limited, Safaricom. 18
- Financial Services/Insurance: Britam. 18
- Specialized IT Firms: BENFIRES STOP COMPANY.23

### 11.4 In-Demand Technical Competencies

The technical skills in IT Support range from general troubleshooting to deep specialization in networking or databases.

- Operating Systems: Proficiency in managing and troubleshooting common operating systems (Windows, macOS, Linux).
- Networking: For network-focused roles, skills in configuring routers, switches, and wireless access points are essential. Knowledge of IP networking, TCP/IP, subnetting, VLANs, and VPNs is required. Experience with specific hardware vendors like Mikrotik is a strong advantage.<sup>58</sup>
- **Database Administration:** For database roles, expertise in SQL Server installation, administration, and querying is necessary.<sup>23</sup>
- Hardware and Software Troubleshooting: The ability to diagnose and resolve issues with computers, peripherals, and a wide range of software applications is

- the core skill of a support technician.
- **Ticketing Systems:** Familiarity with IT Service Management (ITSM) and ticketing software for logging and managing support requests.
- **Remote Support Tools:** Proficiency in using remote desktop and other tools to assist users who are not on-site.

#### 11.5 Soft Skills and Collaboration

In a user-facing field like IT Support, soft skills are often as important as technical knowledge.

- **Communication:** Excellent communication skills are critical for "talking clients through a series of actions" in a clear and understandable manner, whether via phone, email, or chat.<sup>57</sup>
- **Customer Service:** A strong customer service orientation and the ability to maintain "cordial relationships with clients" are essential.<sup>57</sup>
- **Problem-Solving:** A logical thought process and the ability to systematically diagnose and resolve technical issues are fundamental.
- Prioritization and Time Management: Support technicians must be able to "prioritize and manage several open issues at one time" to ensure timely resolution.<sup>57</sup>
- Patience and Empathy: Dealing with frustrated users requires a high degree of patience and the ability to empathize with their situation.

### 11.6 Qualifications, Training, and Experience

The pathways into IT Support are varied, with a strong emphasis on practical skills and certifications.

- Formal Education: A certificate or diploma in IT or a related field is often sufficient for entry-level roles. A Bachelor's degree in IT, Computer Networking, or a similar field is typically required for more specialized or senior positions.<sup>58</sup>
- Professional Certifications: Industry certifications are highly valued in IT
   Support. While not always explicitly listed as mandatory, credentials like CompTIA

- A+, Network+, or certifications from vendors like Cisco (CCNA) or Microsoft can significantly enhance a candidate's profile.
- Experience Level: The field offers a clear career ladder. It begins with internships <sup>57</sup> and entry-level technician roles requiring 1-2 years of experience. Mid-level roles, like the Network Technician at Vayacom, require around 3 years of experience in a similar environment. <sup>58</sup> Senior and analyst roles would require more extensive experience and specialized knowledge.

### **Chapter 12: Digital Infrastructure**

### 12.1 Profile of Key Roles and Responsibilities

The Digital Infrastructure sub-sector forms the physical and logical foundation of Kenya's entire Platinum Economy. It encompasses the telecommunications networks, data centers, and connectivity solutions that enable all digital services. The roles in this sector are deeply technical and focused on building, maintaining, and managing this critical infrastructure.

- Manager ICT Digital Infrastructure <sup>60</sup>:
   This is a senior leadership role, as advertised by KenGen. This manager is responsible for the strategic oversight of the organization's digital infrastructure. This would include planning and managing data centers, network architecture, telecommunications services, and ensuring the resilience, security, and scalability of the core infrastructure that supports the company's operations.
- Network And Infrastructure Manager <sup>60</sup>:
   A similar leadership role, seen at AMREF Health Africa, this position involves managing the organization's network and infrastructure across its operations. In a geographically dispersed organization like AMREF, this would include managing Wide Area Networks (WANs), ensuring connectivity to remote offices, and overseeing both on-premise and cloud infrastructure.
- Network Engineer <sup>33</sup>:
   This role, advertised by Telkom Kenya, is a specialized technical position focused on the core network. The engineer is responsible for the operations and

maintenance of the Data Core Network, which includes critical components like EPG, GGSN, PGW, MME, SGW, and SGSN. This is a highly specialized telecommunications role essential for the functioning of mobile data services.

- Network Technician <sup>23</sup>:
  - This is a hands-on, field-oriented role responsible for the last-mile implementation and maintenance of network infrastructure. The position at Vayacom Limited, an ISP, involves installing, configuring, and maintaining network equipment like Mikrotik routers and switches, conducting field installations of fiber and wireless links for clients, and troubleshooting connectivity issues. This role is the crucial link that connects end-users to the broader digital infrastructure.
- Data Center Engineer/Technician (Implicit): While not explicitly detailed in the snippets, the existence of roles like "Manager ICT - Digital Infrastructure" <sup>60</sup> and the growth of cloud services imply the presence of Data Center Engineers. Their responsibilities would include the physical and logical management of data center facilities, including servers, storage systems, cooling, and power, as well as managing virtualization platforms.

# 12.2 Geographic and Workplace Context

Given the physical nature of the assets they manage, digital infrastructure roles are tied to specific locations. Leadership and core engineering roles at major enterprises like KenGen, AMREF, and Telkom are based in Nairobi, where their primary data centers and network operations centers (NOCs) are located.<sup>33</sup>

Field-based roles, such as Network Technician, are also typically based out of a central office in a major city like Nairobi but involve extensive travel to client premises, communication towers, and other sites for installation and maintenance work. This sub-sector is one of the least amenable to fully remote work, as it requires hands-on interaction with physical hardware and infrastructure. However, network monitoring and some configuration tasks can be performed remotely from a NOC.

#### 12.3 Employment Classification and Employers

Employment in digital infrastructure is predominantly formal and long-term, due to the critical and capital-intensive nature of the assets being managed.

- Formal Full-Time Employment: Major corporations and telecommunications providers like KenGen, AMREF, and Telkom hire their infrastructure managers and engineers as permanent, full-time staff to ensure operational continuity and deep institutional knowledge.<sup>33</sup>
- Contract Arrangements: Contract work is also common, particularly for projectbased deployments or for technician roles. The Network Technician position at Vayacom Limited is offered on a contract basis.<sup>23</sup>

Employers in this sub-sector are typically large organizations with significant infrastructure needs:

- Energy/Utilities: KenGen.60
- Telecommunications Providers: Telkom Kenya.33
- ISPs: Vayacom Limited.<sup>23</sup>
- Large NGOs/International Organizations: AMREF Health Africa. 60
- **Data Center Providers:** While not explicitly listed, dedicated data center companies are a major employer in this space.
- Large Enterprises: Any large bank, manufacturing company, or government agency will have its own team of infrastructure professionals.

### 12.4 In-Demand Technical Competencies

The technical skills in this sub-sector are highly specialized and often require vendor-specific knowledge.

- 358. **Network Engineering:** Deep knowledge of networking protocols (TCP/IP, BGP, OSPF), network architecture (LAN/WAN), and network hardware (routers, switches, firewalls). Experience with specific vendor equipment, such as Mikrotik, Cisco, or Cambium, is often required.<sup>58</sup>
- 359. **Telecommunications Core Network:** For roles at mobile operators like Telkom, expertise in mobile core network technologies (GGSN, SGSN, MME, PGW, etc.) is essential.<sup>33</sup>

- 360. **Fiber Optics:** For technician roles, hands-on experience with fiber optic installation, splicing, and testing is highly desirable.<sup>58</sup>
- 361. **Wireless Technologies:** Knowledge of wireless standards and experience with point-to-point and point-to-multipoint radio installations.
- 362. **Data Center Management:** Skills in server and storage administration, virtualization (e.g., VMware, Hyper-V), and managing data center facilities (power, cooling, security).
- 363. **Cloud Infrastructure:** As infrastructure becomes increasingly hybrid, knowledge of how to connect and manage resources in public clouds (AWS, Azure, GCP) is becoming more important.

#### 12.5 Soft Skills and Collaboration

While deeply technical, infrastructure roles also require strong soft skills.

- **Problem-Solving:** The ability to troubleshoot complex connectivity and infrastructure issues is the most critical skill.
- **Project Management:** For manager-level roles, the ability to plan, budget for, and oversee large-scale infrastructure projects is key.
- **Communication:** Infrastructure teams must communicate effectively with other IT teams and business units to understand requirements and manage service expectations.
- Attention to Detail: Precision is crucial when working with critical infrastructure, where a small configuration error can cause widespread outages.
- Physical Fitness and Willingness to Work in the Field: For technician roles, being "physically fit and willing to work in the field, including rooftops and towers," is a practical requirement.<sup>58</sup>

### 12.6 Qualifications, Training, and Experience

Career progression in digital infrastructure is built on a foundation of technical education, certifications, and hands-on experience.

• Formal Education: A Degree in Information Technology, Computer Networking,

Telecommunications, or a related engineering field is the standard requirement for engineer and manager roles.<sup>58</sup>

- Professional Certifications: Vendor-specific certifications are extremely valuable in this field. Credentials like Cisco's CCNA/CCNP, Mikrotik's MTCNA, or certifications in cloud networking (e.g., AWS Certified Advanced Networking) are highly regarded by employers.
- Experience Level: Entry into the field is often through technician or junior administrator roles, which may require 2-3 years of experience. Senior engineering and management roles require extensive experience (often 5-10+ years) in managing complex network and data center environments. A valid driving license is often an added advantage for field-based roles.

### **Chapter 13: Internet of Things and Embedded Systems**

# 13.1 Profile of Key Roles and Responsibilities

The Internet of Things (IoT) and Embedded Systems sub-sector represents the convergence of hardware and software, connecting physical devices to the internet to collect data and perform actions. This field is crucial for innovations in areas like smart agriculture, logistics, asset tracking, and industrial automation.

- IoT Data Engineer <sup>27</sup>:
  - This senior role at Canonical is focused on the data services that power IoT devices. The core responsibility is to design and architect high-performance service APIs (using Python and Golang) for streaming data from IoT devices. This engineer develops the governance, auditing, and management systems for the telemetry platform, ensuring security and compliance. They partner with the infrastructure team to build scalable cloud-based SaaS solutions and also deliver containerized on-prem deployments for enterprise customers.
- Embedded Hardware Engineer <sup>38</sup>:
   This role at Data Integrated Ltd, a fintech startup, is focused on the hardware side of the equation. Responsibilities include the development of new hardware and embedded system solutions in the form of Printed Circuit Boards (PCBs). The

engineer is in charge of analog and digital circuit design, flashing firmware on microcontrollers, and hardware/firmware debugging. The role also involves programming GPS systems and IoT devices, highlighting the direct link between embedded systems and IoT applications.

Technical Product Manager- IoT <sup>55</sup>:
 This strategic role at Canonical guides the development of IoT products. The Product Manager leads the product lifecycle, collaborates with cross-functional teams (engineering, design, marketing), conducts market research to identify customer needs, and communicates the product vision. This role ensures that the engineering efforts are aligned with market opportunities in the IoT space.

## 13.2 Geographic and Workplace Context

The geographic and workplace context for IoT and Embedded Systems roles is split. Hardware-centric roles, like the Embedded Hardware Engineer, are typically on-site due to the need for physical access to labs, testing equipment, and manufacturing facilities. Data Integrated Ltd is based in Nairobi, making it the location for this type of hands-on development.<sup>38</sup>

In contrast, software-focused IoT roles are highly conducive to remote work. Canonical, a remote-first company, hires for its IoT Data Engineer and IoT Product Manager roles on a fully remote basis.<sup>27</sup> This allows Kenyan professionals to work on cutting-edge global IoT platforms from anywhere in the country, with occasional travel for in-person team events. This bifurcation demonstrates how the IoT sector accommodates both hardware specialists who need to be physically present and software specialists who can contribute from anywhere.

### 13.3 Employment Classification and Employers

Employment in this sub-sector is typically formal, reflecting the specialized skills and long development cycles involved.

• Formal Full-Time Employment: Companies like Canonical and Data Integrated

Ltd hire their IoT and embedded systems engineers for permanent, full-time positions.<sup>27</sup>

- **Employers:** The employers in this space are often technology-focused companies building their own hardware or platforms:
  - Multinational Technology Companies: Canonical (IoT platforms and operating systems).<sup>27</sup>
  - Local Fintech/Hardware Startups: Data Integrated Ltd (Custom payment solutions and embedded devices).<sup>38</sup>

### 13.4 In-Demand Technical Competencies

The skills required in this sub-sector are a unique blend of software, hardware, and networking expertise.

- Programming Languages: For the software side, proficiency in languages like
  Python and Golang is required for building backend services and APIs.<sup>27</sup> For the
  embedded side, strong skills in C/C++ are essential for programming
  microcontrollers and firmware.<sup>38</sup>
- Embedded Systems and Hardware: This includes skills in PCB design using tools like Eagle, Proteus, or KiCad; analog and digital circuit design; and microcontroller board bring-up.<sup>38</sup>
- Communication Protocols: Familiarity with low-level communication protocols such as UART, SPI, I2C, and USB is a key advantage for embedded engineers.<sup>38</sup>
- Cloud and SaaS: For IoT platform roles, expertise in building scalable cloud-based SaaS solutions and containerized on-prem deployments is crucial.<sup>27</sup>
- **Cybersecurity:** Deep expertise in cybersecurity principles is vital for addressing the unique challenges of IoT environments, including secure connectivity, data streaming, governance, and compliance.<sup>27</sup>
- **Networking:** A foundational understanding of networking is an advantage for embedded roles.<sup>38</sup>
- **Linux Systems:** Familiarity with Linux is often required, as it is a common operating system for embedded devices.<sup>38</sup>

### 13.5 Soft Skills and Collaboration

As a cross-disciplinary field, IoT and Embedded Systems demand strong collaborative skills.

- Collaboration: The ability to partner with diverse teams, including infrastructure, product, and other engineering groups, is essential for building integrated IoT solutions.<sup>27</sup>
- **Problem-Solving:** The field requires strong debugging and troubleshooting skills to resolve faults in both hardware and firmware.<sup>38</sup>
- Leadership and Mentorship: Senior roles involve providing technical oversight, reviewing code and designs, and mentoring junior engineers to foster a culture of technical excellence.<sup>27</sup>
- **Communication:** Effective communication skills are needed to liaise with various teams and stakeholders throughout the project lifecycle.<sup>38</sup>
- Adaptability and Learning: The field is rapidly evolving, so an open mind, a willingness to learn fast, and the habit of continuous learning are critical attributes.<sup>27</sup>

### 13.6 Qualifications, Training, and Experience

Entry into this specialized field typically requires a strong engineering background and hands-on skills.

- **Formal Education:** A degree in Computer Science, Engineering, or a related field is the typical starting point.
- Experience Level: These are generally not entry-level positions. The IoT Data Engineer role at Canonical is a senior position requiring deep expertise. The Embedded Hardware Engineer role requires practical experience in circuit design and firmware development.
- Practical Skills: Hands-on experience is paramount. For hardware roles, this
  means proven skills in PCB design and debugging. For software roles, it means a
  track record of building scalable APIs and cloud services. A portfolio of personal
  or professional projects is often the best way to demonstrate these capabilities.

### **Chapter 14: Blockchain and Distributed Systems**

### 14.1 Profile of Key Roles and Responsibilities

The Blockchain and Distributed Systems sub-sector in Kenya, while still nascent compared to more established fields like software development, is an area of growing interest, particularly within the global fintech and Web3 communities. The roles are highly specialized and often geared towards an international market.

- 364. Senior Fullstack Engineer (Blockchain) 53:
  - This role at Windranger Labs represents a core development position within the Web3 space. The responsibilities would involve building decentralized applications (dApps), interacting with blockchain protocols, and developing both the smart contract (backend) and user interface (frontend) components of a distributed system.
- 365. **Smart Contract Developer (Implicit):** A key specialization within blockchain is smart contract development. While not an explicit job title in the snippets, the required skills for a "complex blockchain" project listed on Freelancer.com include "Proficiency in Solidity and web3".<sup>61</sup> This developer would be responsible for writing, testing, and deploying the self-executing contracts that form the business logic of a dApp on platforms like Ethereum.
- 366. Platform Engineering Lead 53:

This senior role at Fulcrum Digital, while broader than just blockchain, often involves building the foundational platforms upon which distributed systems run. In a blockchain context, this would mean leading a team to build scalable, resilient, and secure infrastructure for deploying and managing blockchain nodes and services.

367. Security Engineer (Blockchain) 53:

Security is paramount in the blockchain space due to the immutable nature of transactions. A Security Engineer at a company like Chainstack would be responsible for auditing smart contracts for vulnerabilities, securing network infrastructure, and developing protocols to prevent attacks and protect digital assets.

368. Crypto Data Annotator 9:

An entry-level, Al-adjacent role that supports the blockchain ecosystem. As described by Fuzu Remote, the task is to categorize customer support queries for a cryptocurrency exchange. This role requires familiarity with the crypto ecosystem (e.g., Binance, Coinbase, KYC processes) and is crucial for training Al models to improve customer service in the Web3 space.

### 14.2 Geographic and Workplace Context

The blockchain sub-sector in Kenya is almost entirely global and remote-first. The companies hiring for these roles, such as Windranger Labs, Chainstack, and Tether Operations Limited, are international Web3 organizations with distributed teams. The nature of the work—developing open-source, decentralized protocols—lends itself perfectly to a remote, asynchronous collaboration model. Job platforms like Himalayas.app specifically list these as remote jobs available to talent in Kenya. This means that Kenyan developers in this space are competing and collaborating on a global stage, working from home or co-working spaces in Nairobi or elsewhere.

### 14.3 Employment Classification and Employers

Employment in blockchain is a mix of formal roles within established Web3 companies and a large volume of freelance and project-based work.

- 19. Formal Full-Time (Remote): Companies like Windranger Labs, Chainstack, and Fulcrum Digital hire for full-time, permanent remote positions.<sup>53</sup> These offer the stability of a traditional job combined with the flexibility of remote work.
- 20. **Freelance/Project-Based:** This is a very common model in the blockchain world. Freelancer.com features projects seeking developers with Solidity and web3 skills for specific, time-bound tasks.<sup>61</sup> Upwork also lists "Blockchain Developers" as a key category for freelance talent in Kenya.<sup>28</sup>
- 21. **Short-Term Contract:** The Crypto Data Annotator role is a short-term contract, representing a gig-based entry point into the ecosystem.<sup>9</sup>

Employers are almost exclusively international and technology-focused:

- 22. Web3/DeFi Companies: Windranger Labs, The Render Foundation. 53
- 23. Blockchain Infrastructure Providers: Chainstack, Fulcrum Digital. 53
- 24. Cryptocurrency Exchanges/Platforms: Tether Operations Limited, Gate.io, BingX.<sup>53</sup>
- 25. Al/Data Companies serving Web3: Fuzu Remote.9

### 14.4 In-Demand Technical Competencies

The skills required for blockchain development are highly specialized and distinct from traditional web development.

- 26. **Smart Contract Languages:** Proficiency in Solidity, the primary language for Ethereum and other EVM-compatible chains, is the most critical skill.<sup>61</sup>
- 27. **Web3 Libraries:** Experience with libraries like Web3.js or Ethers.js for interacting with smart contracts from a frontend application.
- 28. **Backend Technologies:** Strong backend skills, often in Node.js, are needed to build the off-chain components of a dApp.<sup>61</sup>
- 29. **Frontend Technologies:** Standard frontend skills in frameworks like React.js are required to build the user interface for dApps.<sup>61</sup>
- 30. **Blockchain Concepts:** A deep understanding of core blockchain principles, including decentralization, consensus mechanisms, and cryptography, is essential.
- 31. **Security:** Knowledge of smart contract security best practices and common attack vectors (e.g., re-entrancy) is non-negotiable.

#### 14.5 Soft Skills and Collaboration

Collaboration in the blockchain space often happens in a unique, open-source, and globally distributed context.

- 32. **Communication:** Clear written communication skills are vital for collaborating with a global team across different time zones, often through platforms like Discord, Telegram, and GitHub.
- 33. Independence and Self-Motivation: In a remote-first environment, the ability to

- work independently and manage one's own tasks and deadlines is crucial.
- 34. **Community Engagement:** Many blockchain projects are community-driven. A willingness to engage with the developer community, contribute to open-source projects, and participate in governance discussions can be a significant asset.
- 35. **Detail-Orientation:** The immutable nature of blockchain means that errors can be costly and irreversible. Meticulous attention to detail, especially in writing and testing smart contracts, is paramount.

### 14.6 Qualifications, Training, and Experience

The blockchain sector is a prime example of a field where demonstrated skill and portfolio evidence often outweigh traditional academic credentials.

- 36. **Formal Education:** A Bachelor's degree in Computer Science is a good foundation but is rarely a strict requirement.
- 37. **Portfolio and Open-Source Contributions:** A strong GitHub profile showcasing dApp projects, smart contract development, or contributions to existing blockchain protocols is the most effective way to demonstrate expertise.
- 38. **Alternative Pathways:** The field is largely populated by self-taught developers and those who have learned through online courses, tutorials, and bootcamps. The Crypto Data Annotator role provides an alternative entry point for those with domain knowledge (in crypto) but not necessarily development skills, offering a path to get involved in the ecosystem. Experience is typically measured by the complexity of projects worked on rather than the number of years in a traditional job.

# **Chapter 15: Research and Development**

## 15.1 Profile of Key Roles and Responsibilities

The Research and Development (R&D) sub-sector is the engine of innovation, focused on exploring new technologies, developing prototypes, and advancing scientific knowledge. In Kenya, this sector is driven by a mix of academic institutions, corporate innovation labs, and research-focused NGOs.

#### 39. Research Scientist 15:

This role is centered on fundamental or applied research. At M-KOPA Solar, a "Research Scientist - Financial Inclusion at Scale" would be responsible for conducting research to understand and improve financial products for underserved populations. This involves designing studies, collecting and analyzing data, and generating insights that can inform product development and strategy.

#### 40. Senior Research Executive 63:

This position at Research 8020 Limited is focused on market research. The core responsibilities include supporting and leading market research projects, from design and execution to analysis. The executive works closely with clients and internal teams to deliver high-quality insights, which could be used to inform product development, marketing strategies, or business expansion.

#### 41. Research Assistant 62:

This is a common role within university research projects. Past job postings from the University of Nairobi include positions like "Data Science Research Assistant," "Software Engineering Research Assistant," and "Computer Science Research Assistant." These roles support senior researchers by collecting data, running experiments, developing software tools for research, and assisting with the preparation of publications.

# 42. Al Engineer (R&D Focus) 24:

Some industry roles have a strong R&D component. The Artificial Intelligence Engineer at IgniteTech is tasked with staying at the "forefront of AI and software engineering advancements by participating in R&D projects, attending industry events, and engaging with both academic and professional communities." This involves prototyping and applying emerging AI technologies to create new solutions.

# 43. Learning Science Manager 11:

This role at iHub demonstrates R&D in the EdTech space. The manager works with a diverse team (education, research, investment) to support EdTech startups in adopting learning science principles, effectively turning research insights into practical product features.

## 15.2 Geographic and Workplace Context

R&D activities are heavily concentrated in Nairobi, which is home to the country's leading universities, research institutions, and corporate headquarters. The University of Nairobi, a major hub for academic research, is located in the capital. <sup>62</sup> Similarly, innovation hubs like iHub, which foster R&D through their various programs, are based in Nairobi. <sup>11</sup> Corporate R&D roles, like the one at M-KOPA Solar, are also typically located at their main offices in the city. <sup>15</sup> The collaborative nature of research, which often requires access to labs, specialized equipment, and face-to-face interaction with peers, reinforces this geographic concentration. While some data analysis and writing can be done remotely, the core experimental and collaborative work is often on-site.

## 15.3 Employment Classification and Employers

Employment in R&D is varied, ranging from permanent roles in corporate labs to contract-based positions tied to specific research grants.

- 44. **Formal Full-Time Employment:** Companies like Research 8020 Limited and M-KOPA Solar hire their research staff for permanent, full-time positions.<sup>15</sup>
- 45. **Contract/Project-Based:** This is a very common model in academia and the NGO sector. Research assistant and fellow positions at the University of Nairobi are often tied to the duration of a specific research project or grant.<sup>62</sup>
- 46. **Internships:** Internships provide a crucial pathway into R&D. iHub, for example, has offered a "Media Intern" role to support the creation of multimedia content, likely related to their research and innovation projects.<sup>11</sup>

Employers in the R&D space include:

- 47. **Academic Institutions:** University of Nairobi, Strathmore University, United States International University USIU Africa.<sup>20</sup>
- 48. **Research-Focused NGOs and Institutions:** African Population and Health Research Center (APHRC).<sup>7</sup>
- 49. Innovation Hubs and Accelerators: iHub.11

- 50. **Corporate R&D Departments:** M-KOPA Solar (Fintech/Energy), IgniteTech (Global Tech).<sup>15</sup>
- 51. Market Research Firms: Research 8020 Limited. 63

## 15.4 In-Demand Technical Competencies

The technical skills required in R&D depend heavily on the specific field of research.

- 52. **Data Analysis and Statistics:** For roles in data science, financial inclusion, and market research, strong skills in statistical analysis are essential. This includes proficiency in tools like R, Python, SPSS, and Stata.
- 53. **Programming:** For computer science and engineering research, skills in relevant programming languages (e.g., Python for AI/ML, C++ for systems-level work) are required.
- 54. **Research Methodologies:** A deep understanding of both qualitative and quantitative research methods, including study design, data collection techniques (surveys, interviews), and analysis.
- 55. **Specialized Software:** Depending on the field, expertise in specialized software may be needed (e.g., MATLAB for engineering, lab-specific software for life sciences).
- 56. **AI/ML Frameworks:** For AI research, knowledge of frameworks like TensorFlow and PyTorch is necessary.<sup>7</sup>

#### 15.5 Soft Skills and Collaboration

R&D is driven by curiosity, rigor, and collaboration.

- 369. **Curiosity and Continuous Learning:** A passion for discovery and a habit of continuous learning are the most fundamental traits for a researcher.<sup>24</sup>
- 370. **Analytical and Critical Thinking:** The ability to analyze complex problems, think critically about existing knowledge, and design rigorous experiments is essential.
- 371. **Communication (Written and Verbal):** Researchers must be able to communicate their findings effectively, both through written publications

- (papers, reports) and oral presentations (conferences, team meetings).
- 372. **Collaboration:** Research is rarely a solo endeavor. The ability to work closely with other researchers, both within and across disciplines, is crucial for success.
- 373. **Attention to Detail:** Scientific and academic rigor demands meticulous attention to detail in data collection, analysis, and reporting.

# 15.6 Qualifications, Training, and Experience

The R&D sector places a high premium on advanced academic qualifications.

- 374. **Formal Education:** A Bachelor's degree is the minimum entry requirement for assistant roles. For Research Scientist or Senior Executive roles, a Master's degree or a PhD in the relevant field is often required or highly preferred. Many academic research positions at universities are held by faculty with doctoral degrees.<sup>62</sup>
- 375. **Experience Level:** Entry into the field is typically through Research Assistant or Intern positions. Senior research roles require several years of post-degree experience.
- 376. **Publication Record:** In academia and scientific research, a track record of peer-reviewed publications is a key indicator of expertise and a critical factor for career advancement.<sup>65</sup> This serves as the portfolio for a research professional.

# **Chapter 16: Digital Transformation Consulting**

# 16.1 Profile of Key Roles and Responsibilities

Digital Transformation Consulting is a high-value sub-sector focused on advising organizations on how to leverage technology to fundamentally change how they operate and deliver value. Consultants in this space are strategists, change agents, and project leaders who guide clients through complex technological and

organizational shifts.

377. Operational and Digital Transformation Consultant 67:

This role at Shelter Afrique encapsulates the core function of the sub-sector. The consultant is responsible for leading key initiatives aimed at enhancing business process efficiency and implementing digital solutions. This involves a blend of strategic advice, process redesign, and oversight of technology implementation.

378. Manager, Business Transformation 66:

This position at Sun King, a leader in off-grid solar solutions, is an in-house consulting role. The manager leads high-priority transformation initiatives across the business, from scoping and planning to execution. Key responsibilities include project and pilot management, change management (using methodologies like PROSCI), process management and redesign (Lean Six Sigma), and supporting digital transformation and market expansion.

379. Supervisor – Operational Efficiency Project Portfolio 67:

This role at the Kenya Revenue Authority (KRA) demonstrates the public sector's focus on digital transformation. The supervisor is responsible for delivering strategic digital transformation projects within the authority, focusing on improving operational efficiency.

380. Manager: Visa Consulting and Analytics 15:

This role at Visa combines consulting with data analytics. The manager delivers consulting projects for Visa's clients, resolving complex strategic problems. This involves synthesizing information, managing project structures, and using data analytics to provide strategic recommendations, often related to payments, risk, and digital strategy.

381. BPM Developer 34:

While a more technical role, the BPM (Business Process Management) Developer at Equity Bank is a key player in digital transformation. This developer joins the digital transformation team to design and implement solutions that automate and optimize business processes, turning strategic consulting recommendations into functional software.

# 16.2 Geographic and Workplace Context

Digital Transformation Consulting roles are heavily concentrated in Nairobi, which

serves as the headquarters for major corporations, government agencies, and consulting firms.<sup>34</sup> The nature of consulting work often requires significant face-to-face interaction with senior client leadership, workshops, and on-site assessments, making a physical presence in the primary business hub essential.

However, the role is not entirely office-bound. The Manager, Business Transformation at Sun King, for example, is expected to spend at least 30% of their time traveling to various markets to drive engagements and understand the business on the ground. This indicates a hybrid model of work that combines a central office base with extensive travel and fieldwork.

# 16.3 Employment Classification and Employers

Employment in this sub-sector is typically formal and full-time, given the strategic and long-term nature of transformation projects.

- 382. **Formal Full-Time Employment:** All identified roles at organizations like Sun King, KRA, Equity Bank, and Visa are permanent, full-time positions.<sup>15</sup>
- 383. **Consulting/Contract:** While the listed roles are in-house, the broader consulting industry also relies heavily on contract-based consultants and firms hired for specific transformation projects.

Employers are diverse and include organizations undergoing significant change:

- 384. Large Corporations: Sun King (Energy), Visa (Financial Services).<sup>15</sup>
- 385. Financial Institutions: Equity Bank.34
- 386. Government Agencies: Kenya Revenue Authority (KRA).67
- 387. **Development/Housing Finance Institutions:** Shelter Afrique.<sup>67</sup>
- 388. **Professional Services Firms:** Major global consulting firms (e.g., McKinsey, BCG, Deloitte, PwC) are key employers in this space, though not explicitly detailed in the provided snippets.

# 16.4 In-Demand Technical Competencies

While primarily a strategic role, a strong understanding of technology is fundamental for a digital transformation consultant.

- 389. **Business Process Management (BPM) and Redesign:** Expertise in methodologies like Lean Six Sigma for analyzing and redesigning business processes is a key skill.<sup>66</sup>
- 390. **Project Management:** Strong project management skills are essential for overseeing complex, multi-stakeholder initiatives. Certifications like PMP, PRINCE2, or Agile/Scrum Master are highly valued.<sup>66</sup>
- 391. **Data and Business Intelligence (BI):** The ability to use BI platforms and drive data-driven insights to inform transformation priorities is crucial.<sup>66</sup>
- 392. **Broad Technology Literacy:** Consultants need a wide-ranging understanding of key enterprise technologies, including cloud computing, AI, process automation, ERP systems, and CRM platforms, to advise clients effectively.
- 393. **Change Management:** Knowledge of formal change management methodologies (e.g., PROSCI) is a distinct and valuable skill required to ensure the successful adoption of new processes and systems by employees.<sup>66</sup>

#### 16.5 Soft Skills and Collaboration

Soft skills are the most critical asset for a transformation consultant, who must navigate complex organizational politics and drive change.

- 394. **Stakeholder Management and Communication:** Exceptional skills in engaging with senior leadership, building trusted relationships, and facilitating cross-functional collaboration are non-negotiable.<sup>66</sup>
- 395. **Analytical and Problem-Solving Skills:** Consultants must have strong analytical abilities to diagnose complex business problems and design innovative solutions.<sup>66</sup>
- 396. **Leadership and People Management:** The ability to manage, coach, and develop a team of analysts or junior consultants is a key responsibility for managerial roles.<sup>66</sup>
- 397. **Comfort with Ambiguity:** The ability to navigate complex, unstructured, and changing environments is a hallmark of a successful consultant.<sup>66</sup>
- 398. **Design Thinking/Human-Centered Design (HCD):** Experience in applying HCD principles to ensure that transformed processes and systems are designed

around the needs of the end-users is a valuable asset.66

# 16.6 Qualifications, Training, and Experience

Entry into digital transformation consulting is highly competitive and typically requires a strong academic background and significant professional experience.

- 399. **Formal Education:** A Bachelor's degree in a relevant discipline is the minimum requirement. An MBA or a relevant Master's degree is often preferred or required for more senior roles.<sup>66</sup>
- 400. **Experience Level:** These are not entry-level roles. The Manager position at Sun King requires 5+ years of experience in a fast-paced organization, including at least 2+ years in management consulting, strategy, or a transformation-focused role. 66
- 401. **Professional Certifications:** Industry-recognized certifications in Project Management (PMP, PRINCE2) and Change Management (PROSCI, CCMP) are highly advantageous and can be a key differentiator for candidates.<sup>66</sup>
- 402. **Industry Experience:** Prior experience in management consulting is a common and highly valued background for these roles.<sup>66</sup> Experience in relevant industries like energy access or fintech is also a plus.

#### **Chapter 17: Emerging Technologies**

# 17.1 Profile of Key Roles and Responsibilities

The Emerging Technologies sub-sector encompasses a range of cutting-edge fields that are still in the early stages of adoption but hold significant future potential. This includes areas like Augmented Reality (AR), Virtual Reality (VR), Robotics, and Quantum Computing. The job market in these fields in Kenya is nascent and often characterized by specialized roles within R&D departments, international tech firms,

or highly focused startups.

403. Augmented/Virtual Reality (AR/VR) Developer <sup>28</sup>:

This is a specialized developer role focused on creating immersive experiences. Responsibilities involve using game engines like Unity or Unreal Engine to build AR/VR applications. This could range from creating AR training simulations for industrial use to developing VR social experiences. While direct job postings in Kenya are scarce, platforms like Upwork list AR/VR development as a skill offered by Kenyan freelancers, and global talent platforms like HNG actively market Kenyan AR/VR developers to international clients, indicating a supply of talent ready to meet growing demand.<sup>28</sup>

404. Robotics Engineer / RPA Engineer 64:

This field has two main branches in the Kenyan context. The first is **Robotics Process Automation (RPA)**, which is software-based. An RPA Engineer or Developer at a bank like KCB or NCBA is responsible for developing software "bots" to automate repetitive, rule-based business processes, enhancing efficiency.<sup>64</sup> The second branch is

**Physical Robotics**, which is more hardware-focused. A role like "Lecturer in Robotics" at USIU-Africa would involve teaching and research in automation and artificial intelligence for physical systems.<sup>64</sup>

- 405. **Edge Computing Specialist (Implicit):** While no roles are explicitly titled "Edge Computing Specialist," the skills are emerging within other domains. For instance, the APHRC Machine Learning Engineer role mentions "model quantization and edge AI for efficient on-device inference" as a required skill. This indicates a need for engineers who can optimize AI models to run on resource-constrained edge devices (like smartphones or IoT sensors), which is the core principle of edge computing.
- 406. Quantum Computing Exploration 69:

The job market for quantum computing in Kenya is currently non-existent in terms of direct employment. The term "Quantum Limited" appears as a company name, but its business is in sustainable construction, not quantum computing. <sup>69</sup> The real activity in this space is in training and education. Organizations like The Knowledge Academy offer "Quantum Computing Training" in Kenya, targeting professionals like software developers and data scientists who want to upskill in this future-focused field. <sup>70</sup> Global companies like Quantinuum and IBM are the primary employers in this space, but they do not currently have a direct hiring presence in Kenya for these roles. <sup>71</sup> The opportunity is in preparing the workforce for future demand.

## 17.2 Geographic and Workplace Context

Given the R&D-intensive and specialized nature of emerging technologies, any existing roles are almost certainly located in Nairobi, the hub for universities and corporate innovation labs. RPA roles in the banking sector, for example, are based in the banks' Nairobi headquarters.<sup>64</sup>

However, much of the work in fields like AR/VR and advanced AI is highly suited to remote work. Global companies like Meta (for VR) and Google (for AR) have large, distributed engineering teams.<sup>73</sup> As the Kenyan talent pool in these areas grows, it is highly likely that professionals will engage with these opportunities remotely, similar to the pattern seen in the blockchain and AI sub-sectors.

# 17.3 Employment Classification and Employers

Employment in emerging technologies is a mix of formal roles in established companies exploring new fields and freelance work for specialized projects.

- 407. **Formal Full-Time Employment:** Banks like KCB and NCBA, and insurance companies like Jubilee, hire full-time RPA Developers and Managers to build out their automation capabilities.<sup>64</sup> Universities like USIU-Africa hire full-time academic staff for teaching and research in robotics.<sup>64</sup>
- 408. **Freelance/Project-Based:** AR/VR development is well-suited to project-based freelance work. A company might hire a freelance developer to create a specific AR marketing campaign or a VR prototype. Platforms like Upwork and HNG facilitate this connection.<sup>28</sup>
- 409. **Training and Education:** This is a significant part of the ecosystem for fields like quantum computing, where the primary "business" is preparing people for future jobs.<sup>70</sup>

# Employers are typically:

- 410. Financial Institutions (for RPA): KCB Bank, NCBA Group, Jubilee Insurance. 64
- 411. Academic and Research Institutions: USIU-Africa.64

- 412. Global Tech Giants (hiring remotely): Meta, Google, Canonical.7
- 413. Global Freelance Platforms: Upwork, HNG.<sup>28</sup>

## 17.4 In-Demand Technical Competencies

The skills in this sub-sector are highly specialized and at the forefront of technology.

- 414. **AR/VR Development:** Proficiency in 3D game engines like Unity and Unreal Engine is essential. Strong skills in C# (for Unity) or C++ (for Unreal) are required.
- 415. **Robotics Process Automation (RPA):** Expertise in leading RPA platforms such as UiPath, Blue Prism, or Automation Anywhere.
- 416. **Physical Robotics/Automation:** A combination of mechanical engineering, electrical engineering, and software skills (often C++ and Python), along with knowledge of AI and computer vision.
- 417. **Edge AI:** Skills in model optimization, quantization, and deployment on embedded systems using frameworks like TensorFlow Lite or ONNX.<sup>7</sup>
- 418. **Quantum Computing:** A deep background in quantum mechanics, linear algebra, and experience with quantum programming languages and frameworks like Qiskit (IBM) or Cirq (Google).<sup>70</sup>

#### 17.5 Soft Skills and Collaboration

Working in emerging technologies requires a unique set of soft skills.

- 419. **Innovation and Creativity:** The ability to think outside the box and apply new technologies to solve problems in novel ways.
- 420. **Adaptability and Rapid Learning:** These fields are changing at an extremely fast pace. The ability to quickly learn new concepts, tools, and paradigms is critical.
- 421. **Problem-Solving:** A strong aptitude for solving complex, often poorly defined problems is essential.
- 422. **Collaboration:** These fields are highly interdisciplinary, requiring collaboration between software engineers, hardware engineers, physicists, and designers.

## 17.6 Qualifications, Training, and Experience

Pathways into emerging tech fields are demanding and often require advanced education or highly specialized, self-driven learning.

- 423. **Formal Education:** For fields like robotics and quantum computing, an advanced degree (Master's or PhD) in a relevant field (e.g., Computer Science, Physics, Engineering) is often a prerequisite for R&D roles.
- 424. **Portfolio of Projects:** For fields like AR/VR, a strong portfolio of personal or professional projects is the most effective way to demonstrate capability and is often more important than formal credentials.
- 425. **Specialized Training:** For nascent fields like quantum computing, the primary pathway for Kenyan professionals is through specialized training courses that provide the foundational knowledge needed to enter the field once job opportunities become available locally or remotely. The current landscape is more about "skilling up" in anticipation of future demand rather than filling existing roles.

# Part III: Market Dynamics and Strategic Insights

**Chapter 18: Talent Demand and Supply Analysis** 

# 18.1 Synthesis of High-Demand Competencies

A cross-sectoral analysis of the job market data reveals a consistent and concentrated demand for a specific set of technical and soft skills, forming the core competency requirements of Kenya's Platinum Economy. These skills are the currency

of employability, and their mastery is a prerequisite for accessing the most valuable opportunities.

On the technical side, a clear hierarchy of skills has emerged. Foundational programming languages remain critical, with **Python** standing out for its ubiquity across high-growth sectors like Data Science, AI/ML, and DevOps automation.<sup>7</sup>

JavaScript, particularly through its dominant frontend framework React.js and backend runtime Node.js, is the cornerstone of web and application development.<sup>32</sup>

Beyond languages, expertise in **Cloud Platforms** is non-negotiable for most modern technology roles. **Amazon Web Services (AWS)** is the most frequently mentioned provider, followed closely by **Google Cloud Platform (GCP)** and **Microsoft Azure**. This demand spans nearly every sub-sector, from Software Engineering and DevOps to Data Science and AI, underscoring the cloud-native nature of today's technology stack.<sup>6</sup> Closely related is the demand for

**Containerization** technologies, with **Docker** and **Kubernetes** being standard requirements for roles involving scalable deployment and microservices architecture.<sup>6</sup> In the realm of infrastructure automation,

**Terraform** has emerged as the leading Infrastructure as Code (IaC) tool, frequently listed in DevOps and Cloud Engineering roles.<sup>6</sup>

In addition to these technical skills, employers place a consistent and heavy emphasis on a core set of soft skills. The ability to **solve complex problems**, demonstrate strong **analytical thinking**, and adapt to rapidly changing technological landscapes are universally sought after. Furthermore, in an increasingly collaborative and often distributed work environment, excellent **communication** skills and the ability to work effectively in a **team** are considered essential attributes for success.<sup>5</sup>

The following table provides a comparative overview of the demand for the top ten technical skills across four key, high-growth sub-sectors, illustrating both foundational requirements and areas of specialization.

Table 1: Comparative Analysis of Top 10 Technical Skills in Demand Across Key Sub-Sectors

Technical Skill	Software Development	Data Science & Analytics	DevOps & Cloud Engineering	Cybersecurity
Python	High	High	High	Medium
JavaScript (React/Node)	High	Medium	Low	Low
SQL	High	High	Medium	Medium
AWS / GCP / Azure	High	High	High	High
Docker / Kubernetes	High	Medium	High	Medium
Terraform / IaC	Medium	Low	High	Medium
CI/CD (Jenkins/GitHub Actions)	High	Medium	High	Low
Git	High	High	High	High
ML Frameworks (TensorFlow/Py Torch)	Low	High	Low	Low
Security Auditing / Pentesting	Low	Low	Medium	High

This matrix reveals several critical patterns. Skills like Python, Cloud Platforms, and Git are foundational, with high demand across multiple sectors, making them essential for a broad range of tech professionals. Conversely, skills like ML Frameworks and Security Auditing are highly specialized, defining the core competencies of their respective fields. The data also highlights the convergence of skills; DevOps tools like Docker, Kubernetes, and Terraform are now in medium to high demand even outside of pure DevOps roles, particularly in Software Development and Cybersecurity, indicating a market-wide shift towards automated, cloud-native practices. This analysis provides a clear roadmap for where educational and training investments can yield the broadest impact.

# 18.2 Identification of Emerging and High-Growth Roles

The technological landscape is in a constant state of flux, giving rise to new specializations and job titles that reflect evolving industry practices. The Kenyan market is seeing the emergence of several high-growth roles that command a premium for their specialized skills.

- 426. **Site Reliability Engineer (SRE):** While the title itself is just beginning to appear, the principles of SRE are deeply embedded in many senior DevOps roles. An SRE is a software engineer who applies software engineering principles to solve infrastructure and operations problems. Their primary goal is to create scalable and highly reliable software systems. The responsibilities of the Canonical Software Engineer, which include building "automated, highly reliable image delivery, testing and publication pipelines" <sup>16</sup>, and the IgniteTech "AI-First Site Reliability Engineer" role <sup>47</sup> are perfect examples of SRE in practice. The focus is on automation, performance, and maintaining service level objectives (SLOs).
- 427. Machine Learning Operations (MLOps) Specialist: This role represents the convergence of Machine Learning, DevOps, and Data Engineering. An MLOps specialist is responsible for the entire lifecycle of a machine learning model, from data pipelines and model training to deployment, monitoring, and retraining. The job description for the APHRC Machine Learning/Data Engineer, which requires a deep stack of DevOps skills (Docker, Kubernetes, CI/CD, IaC) alongside ML expertise, is a clear blueprint for the MLOps role. This is a direct response to the industry's challenge of moving ML models from experimental prototypes to reliable, production-grade services.
- 428. **Platform Engineer:** This role is an evolution of backend and DevOps engineering, focused on building and maintaining the internal platforms that other developers use to build products. The goal of a Platform Engineer is to improve developer productivity and experience by providing self-service tools, automated infrastructure, and standardized workflows. Roles like the "Platform Engineering Lead" at Fulcrum Digital <sup>53</sup> and the "Big Data Platform Analytics Engineer" at Safaricom <sup>14</sup> embody this specialization, as they are responsible for creating the underlying data and application platforms for the rest of the organization.
- 429. **Al Governance and Ethics Specialist:** As Al becomes more pervasive, a new class of roles is emerging to manage its risks and ensure its responsible use. The

IT Policy Process Analyst role at Equity Bank, which involves ensuring IT policies comply with regulations like GDPR and developing controls to address deviations <sup>50</sup>, touches upon the governance aspect. The APHRC Full Stack Developer role also notes the importance of addressing "Africa's evolving data ecosystem challenges, including secure data sharing and privacy protection". <sup>32</sup> A dedicated AI Governance specialist would focus on creating frameworks for fairness, transparency, and accountability in AI systems, a field that is set to grow in importance as regulations tighten.

# 18.3 The Education-to-Employment Pipeline

The connection between Kenya's education system and the demands of the Platinum Economy is complex and undergoing a significant transformation. While traditional university education remains a cornerstone, it is being complemented—and in some cases, challenged—by a parallel ecosystem of alternative credentials and training pathways.

Leading institutions like the University of Nairobi and Strathmore University maintain active career portals and relationships with industry, serving as a primary source of graduate talent for the tech sector.<sup>19</sup> Their computer science and engineering programs provide the foundational knowledge required for many tech roles. However, the rapid pace of technological change often outstrips the ability of traditional academic curricula to adapt.

This has led to the rise and increasing importance of alternative training and credentialing systems. Professional certifications are highly valued by employers as a direct validation of specific, job-ready skills. Job descriptions for high-demand fields like Cybersecurity and DevOps explicitly list certifications such as CISSP, CISM, CISA, and Certified Kubernetes Administrator (CKA) as preferred or required qualifications, demonstrating their weight in the hiring process.<sup>5</sup>

Simultaneously, coding bootcamps have emerged as a powerful alternative pathway into the industry

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# The Kenyan Yellow Economy: A Systematic Analysis of the Public and Social Sector Employment Landscape

# **Executive Summary**

This report presents a systematic, country-wide examination of Kenya's Yellow Economy—the constellation of employment within the public and social sectors. It maps and analyzes the employment landscape across Government Administration, Education, Social Services, the Development and NGO Sector, and cross-cutting Data and Analysis functions. The analysis reveals a sector undergoing profound structural transformation, characterized by a series of dynamic tensions that define the opportunities and challenges for Kenya's workforce.

Key findings indicate a dual-track reform within the national public sector: a strategic, centralized recruitment drive for core policy and financial management roles is occurring simultaneously with a large-scale hiring freeze and restructuring of 42 state corporations aimed at eliminating redundancy and improving efficiency. Concurrently, devolution has emerged as the primary engine of formal public sector job creation outside of Nairobi, with County Governments actively recruiting for administrative and frontline service delivery roles, creating a geographically dispersed job market. However, this growth is hampered by a fragmented recruitment ecosystem, where information on county-level vacancies is scattered across disparate platforms.

The education sector is bifurcating into two distinct career pathways. The traditional academic track, characterized by permanent, pensionable roles, now coexists with a rapidly expanding digital education sub-sector demanding technical skills in instructional design and e-learning, often within more precarious, contract-based employment structures. This trend is mirrored across the wider economy, where the formal sector's modest job creation is vastly overshadowed by the informal and gig economies, which now account for approximately 85% of all new jobs. Kenya stands as a continental leader in the online gig economy, offering flexible opportunities,

particularly for youth. Yet, this dynamism is coupled with significant precarity, marked by a lack of social protection, regulatory gaps, and income instability.

The Development and NGO sector remains a vital source of high-skilled employment, particularly in program management and Monitoring and Evaluation (M&E). However, its project-based nature, dictated by donor funding cycles, embeds career instability. This sector, heavily concentrated in Nairobi, offers internationally competitive compensation that creates a significant talent draw, establishing a high-skilled "Nairobi Bubble" that can be disconnected from the realities of public service at the county level.

Across all sectors, a universal and urgent demand for data and digital competencies has emerged. Skills in data analysis, M&E, and digital platform management are no longer niche specializations but foundational requirements for career progression. This report concludes with strategic recommendations for policymakers, development partners, and educational institutions, focusing on bridging these critical skills gaps, developing portable social benefit systems for non-permanent workers, and enhancing the strategic workforce planning capacity of both national and county governments to build a more resilient and effective Yellow Economy workforce.

# **Section 1: The National Public Administration Landscape**

The employment environment within Kenya's national government is in a period of significant and deliberate transformation. Analysis of recruitment patterns and policy directives reveals a sophisticated, dual-track strategy: the strategic strengthening of the core civil service is occurring in parallel with a major restructuring and consolidation of state corporations. This section dissects these trends, mapping the institutional frameworks, recruitment channels, and key roles that define the national public administration landscape.

# 1.1 The Structure and Dynamics of the National Civil Service

The foundation of Kenya's public service human resource management is the Public Service Commission (PSC). Established under Article 233 of the Constitution, the PSC is an independent body with the mandate to manage human resources across the civil service, including recruitment, discipline, and promotion.<sup>1</sup> In a clear move towards modernization and efficiency, the PSC has increasingly integrated digital platforms into its operations. Job applications and other services are now channeled through the national eCitizen portal, streamlining access for applicants nationwide.<sup>2</sup>

The primary official channel for all national government vacancies is the PSC's dedicated jobs portal, psckjobs.go.ke. This platform serves as a centralized repository for active advertisements from all government ministries and state departments.<sup>3</sup> Each job advertisement is detailed, providing the job title, the civil service job scale (CSG), the parent ministry or department, the number of available vacancies, and clear application deadlines, offering a transparent view of opportunities.<sup>3</sup>

A landmark reform is the institutionalization of a mandatory annual recruitment plan. As of 2025, all Ministries, Departments, and Agencies (MDAs) are required to submit their comprehensive hiring plans to the PSC by July 1st of each year. This directive, which ties compliance to budgetary allocations from The National Treasury, marks a fundamental shift from historically ad-hoc hiring to a strategic, predictable, and auditable system.<sup>5</sup> This process allows the government to anticipate staffing needs, align recruitment with the national fiscal framework, and reduce the likelihood of unplanned hires that could strain the public wage bill. For job seekers and educational institutions, it creates a predictable annual cycle and a clearer signal of the government's future skills demand.

Recent recruitment cycles underscore a strategic focus on bolstering the government's core economic and financial management capacity. The PSC has advertised for a large volume of entry- and mid-level professional roles, including 13 positions for **Economic Policy Analyst II**, 144 for **Budget/Finance Officer II**, 149 for **Internal Auditor**, and a remarkable 274 positions for **Economist II/Statistician II**.<sup>3</sup> These mass recruitment drives, primarily for The National Treasury and the State Department for Economic Planning, signal a concerted effort to deepen the analytical and oversight capabilities at the heart of the state.

# 1.2 Parastatal Employment: Navigating Restructuring and Reform

While the core civil service is expanding in key areas, the landscape for Kenya's state corporations, or parastatals, is defined by contraction and consolidation. The government has initiated a sweeping reform program targeting 42 specific state corporations, imposing an immediate and comprehensive hiring freeze. A moratorium, communicated in a memo from the Head of Public Service Felix Koskei in May 2025, explicitly prohibits the renewal of contracts for CEOs and other officers, halts all ongoing recruitment processes for any staff cadre, and freezes any adjustments to salary structures or the rollout of new capital projects within these entities.

The rationale behind these drastic measures is to address long-standing inefficiencies within the public sector. The reforms aim to eliminate significant mandate overlaps and duplication of functions, reduce the bloated public wage bill by consolidating boards and executive teams, and improve accountability and service delivery. The plan involves merging 42 corporations into 20 more efficient entities, dissolving 25 others whose functions will revert to parent ministries, and reclassifying 13 professional bodies.

The list of affected entities is extensive. Key mergers include the consolidation of the University Fund and the Higher Education Loans Board (HELB) into a new Higher Education Financing Agency; the Kenya Tourism Board with the Tourism Research Institute; and the Kenya Urban Roads Authority (KURA) with the Kenya Rural Roads Authority (KeRRA). Parastatals slated for dissolution due to perceived market irrelevance or inefficiency include the

Numerical Machining Complex and the Scrap Metal Council.<sup>7</sup> This deep restructuring creates significant job uncertainty for the thousands of employees in these agencies but is presented as a necessary step towards a leaner, more effective public enterprise sector.

# 1.3 Governance and Oversight: Roles in Independent Commissions and Regulatory Bodies

Beyond the main civil service, Kenya's governance framework includes a range of

independent constitutional commissions and regulatory bodies that are also key employers. The **Salaries and Remuneration Commission (SRC)**, for example, holds the constitutional mandate to set and regularly review the remuneration and benefits for all state and public officers.<sup>11</sup> Its decisions on salary scales, house allowances, and other benefits directly shape the compensation structure and overall attractiveness of public sector employment.<sup>11</sup>

Regulatory and infrastructure agencies, while subject to the broader public service rules, also create employment opportunities through both direct hiring and procurement. Tender portals reveal a consistent demand for high-level consultancy services from entities like the **Kenya National Highways Authority (KeNHA)**. Recent tenders from KeNHA include requests for proposals for **Internal Audit Services**, **Environmental and Social Impact Studies**, **Feasibility Studies**, and the development of an **ICT Enterprise Architecture**. These tenders represent a significant pathway for contract-based and freelance employment for experienced professionals and specialized firms, contributing to the oversight and technical capacity of these state bodies.

# 1.4 The Digital Transformation of Public Service: e-Government and Civic Tech Roles

A cross-cutting trend impacting all areas of public administration is the accelerated push towards digital transformation. The nationwide rollout of the **Electronic Government Procurement (e-GP) system** is a cornerstone of this reform.<sup>5</sup> This platform aims to digitize the entire public procurement lifecycle, from the online publication of tender notices and submission of bids to electronic evaluation and contract management.<sup>15</sup> This initiative not only enhances transparency but also creates a demand for a new cadre of public officers with skills in managing digital procurement systems. Furthermore, it opens up the public procurement market to a wider range of freelance consultants and small businesses who can now access and bid for opportunities through centralized, transparent portals like eGP, Tendersoko, and the Kenya Pipeline Company's SRM portal.<sup>16</sup>

This digital shift extends beyond procurement. The PSC's own reliance on the eCitizen portal for recruitment is indicative of a broader trend.<sup>2</sup> As more government

services move online, a corresponding demand is emerging for roles that did not exist a decade ago, including

e-government specialists, civic technology developers, digital service managers, and geospatial data management assistants. These roles require a blend of public administration knowledge and technical proficiency, representing a key growth area within the public service.

# Section 2: The Devolved Public Sector: County-Level Employment

The promulgation of the 2010 Constitution and the subsequent implementation of devolution have fundamentally reshaped Kenya's public sector, creating a new and vibrant sub-national employment landscape. The 47 county governments have become major employers, driving job creation in regional hubs and rural areas. This section maps the structure of county-level employment, analyzes its geographic distribution, and highlights the unique opportunities and challenges it presents.

# 2.1 Mapping County Administration and Service Delivery Roles

The institutional framework for devolved governance is anchored by the 47 individual county governments. While the **Council of Governors (CoG)** serves as a critical non-partisan organization for inter-county consultation, sharing of best practices, and capacity building, it does not function as a central recruitment body for the counties. The mandate for all hiring at the sub-national level rests with the individual

# County Public Service Boards (CPSBs) established in each county.

This decentralized recruitment structure means that job seekers must navigate a fragmented landscape of information sources. Unlike the national government's centralized PSC portal, finding county-level vacancies requires monitoring the individual career portals of each of the 47 counties, such as those for **Nairobi City County** <sup>21</sup>,

# Kisumu County 22, and

**Nakuru County**.<sup>23</sup> Additionally, many county jobs are advertised on major national employment platforms like BrighterMonday and MyJobMag, which aggregate these opportunities.<sup>24</sup> The CoG itself offers a limited number of positions at its secretariat in Nairobi, primarily focused on program coordination, knowledge management, and internships to support its mandate.<sup>26</sup>

County-level recruitment focuses heavily on two main categories of roles. First are the core administrative positions that form the backbone of the devolved governance structure. These include roles such as **Sub-County Administrator**, **Ward Administrator**, and **Village Administrator**, which are responsible for coordinating government functions and service delivery at the grassroots level.<sup>22</sup>

Second, and representing the bulk of county hiring, are frontline service delivery positions in sectors where functions have been fully devolved. Health and agriculture are the most prominent. County job advertisements frequently feature large numbers of vacancies for Clinical Officers, Nursing Officers, Public Health Officers, Medical Laboratory Technologists, Agricultural Officers, and Livestock Production Officers.<sup>28</sup> This demonstrates that counties are the primary drivers of public sector employment in these critical service areas.

## 2.2 Geographic Distribution and Regional Disparities in County Employment

The distribution of Yellow Economy jobs across Kenya is geographically uneven, creating distinct regional labor markets. While the national government is consolidating, county governments are actively hiring, making them the principal engine of formal public sector job growth in regional centers and effectively counterbalancing the centralizing trend seen in Nairobi. This dynamic provides viable public service career paths for professionals within their home counties, potentially mitigating talent drain to the capital.

Major urban centers—Nairobi, Mombasa, Kisumu, and Nakuru—function as the primary economic and employment hubs, hosting the highest concentration of both public and private sector opportunities.<sup>32</sup> Job platforms reflect this reality, with location-based searches consistently showing the largest volume of vacancies in

these cities.

However, a key feature of the devolved employment landscape is the emergence of opportunities tailored to specific county contexts and development priorities. For instance, job advertisements from **Turkana County** show a focus on roles like **Education Sports and Social Protection Officer** and **Environment and Energy Officer**, reflecting the unique socio-economic and environmental challenges of the region.<sup>25</sup>

Mandera County advertises for administrative roles to strengthen its governance structures <sup>24</sup>, while coastal counties like

**Mombasa** hire for health and urban planning positions.<sup>37</sup> This localization of roles signifies a responsive approach to public service staffing that was less prevalent in the pre-devolution era.

Despite the growth in county-level jobs, Nairobi remains the undisputed epicenter of the Yellow Economy. It hosts the headquarters for all national government ministries, the CoG secretariat, major public universities, and the overwhelming majority of international and local NGOs, development partners, and think tanks.<sup>2</sup> This concentration is so significant that major job boards like BrighterMonday use explicit filters for "Nairobi" versus "Rest of Kenya" or "Outside Kenya," a category largely populated by jobs in other county headquarters or field offices.<sup>32</sup>

This decentralized creation of jobs is not without its challenges. The fragmentation of opportunities across 47 different county portals and numerous general job boards creates a significant information asymmetry. Unlike the single, comprehensive portal for national government jobs, a prospective applicant seeking a county position must undertake a laborious search across multiple websites. This lack of a centralized "County Jobs" aggregator makes it difficult for job seekers to gain a nationwide perspective on available public service roles, potentially limiting labor mobility and hindering the efficient matching of specialized skills with county-level vacancies.

# Section 3: The Education Sector: Pillars of Human Capital

Kenya's education sector is a cornerstone of the Yellow Economy and a major public

employer. It is currently undergoing a significant evolution, marked by a clear bifurcation into two parallel streams: the traditional academic and administrative structures of universities and public schools, and a dynamic, rapidly expanding digital education ecosystem. This section examines the employment landscape within both of these domains.

# 3.1 Employment in Traditional Education: Universities and Public Schooling

Public universities remain among the largest and most stable employers in the formal sector. Institutions such as the **University of Nairobi (UoN)**, **Kenyatta University (KU)**, **Moi University**, and **Strathmore University** offer a broad spectrum of academic and administrative career paths.<sup>40</sup>

Academic roles follow a well-defined hierarchical structure. The entry point is typically the **Tutorial Fellow**, a position often held on a one-to-three-year renewable contract, designed for aspiring academics to gain teaching experience while pursuing their doctoral studies.<sup>45</sup> Progression to permanent and pensionable roles such as

**Lecturer**, **Senior Lecturer**, **Associate Professor**, and ultimately **Professor** is contingent on acquiring advanced academic credentials—a PhD is mandatory for a lectureship and above—and demonstrating a strong record of research and scholarly publications.<sup>51</sup>

Alongside the academic faculty, universities employ a vast administrative cadre essential for their operation. These non-teaching positions include senior leadership roles like **Chief Finance Officer**, **Supply Chain Manager**, **Director of ICT Services**, and **Registrar**, as well as a wide array of mid-level and support positions such as **Administrative Officers**, **Accountants**, and **Technicians**.

In the realm of basic education, the **Teachers Service Commission (TSC)** stands as one of the single largest public sector employers in the nation. The TSC is responsible for the recruitment, deployment, and management of teachers for all public primary and secondary schools across Kenya's 47 counties, with vacancies regularly advertised on platforms like BrighterMonday.<sup>42</sup>

# 3.2 The Digital Education Revolution: Mapping the e-Learning Ecosystem

A profound shift is underway in the education sector, driven by technology. This has created a new, parallel career track with different skill requirements and employment structures from the traditional academic path. The establishment and operationalization of the **Open University of Kenya (OUK)** represents a strategic government investment in this digital future. OUK's recruitment priorities are telling: it actively seeks experts who can blend pedagogy with technology, advertising for part-time and full-time roles in **Educational Communication & Technology**, **Instructional Design**, and **Media Studies and Broadcasting Education**. <sup>55</sup>

This demand for digital education specialists is not confined to OUK. Across the entire higher education landscape, there is a burgeoning need for professionals who can create and manage online learning experiences. Job portals like MyJobMag and CareerJet feature a growing number of vacancies for **e-learning specialists**, **instructional designers**, and **multimedia content developers** from a range of institutions including Zetech University, Daystar University, and Africa Nazarene University. These roles demand a unique hybrid skillset, combining a foundation in educational theory with technical proficiency in specialized e-learning authoring tools (e.g., Adobe Captivate, Articulate Storyline) and web technologies such as HTML and CSS. The employment structure in this sub-sector is often more agile and precarious, frequently relying on project-based or contract roles rather than permanent positions.

Beyond formal institutions, a vibrant and largely informal market for digital education has flourished through online tutoring platforms. Websites like **TeacherOn** facilitate a direct-to-consumer educational marketplace, where individual tutors can offer their services across a vast array of subjects. These range from core academic support in Maths, Chemistry, and IGCSE Biology to specialized language tutoring in Kikuyu, Pashto, and Somali, and technical skills training in JAVA and Python. Tutors set their own rates, which can be hourly (e.g., KSh 500/hour), weekly (e.g., KSh 3,000/week), or monthly (e.g., KSh 15,000/month), creating a flexible but unregulated pathway into the education gig economy. This "gig-ification" of teaching offers accessibility and flexibility but lacks the job security, benefits, and formal quality assurance mechanisms of traditional employment.

# 3.3 Research and Academia: Opportunities in Universities and Specialized Institutes

Universities serve as the primary hubs for research and knowledge creation, generating a distinct set of employment opportunities. These institutions hire for dedicated research roles such as **Research Fellow**, **Scientific Coordinator**, and various specialized **Research Assistants** (e.g., Data Science, Computer Science, Health Communication).<sup>44</sup> These positions are typically funded by specific research grants and are therefore often tied to the duration of a project.

In addition to universities, specialized public and non-profit research institutes are significant employers. The **Kenya Medical Research Institute (KEMRI)**, for example, is a leading national body that conducts health research and employs a wide range of scientists, technicians, and support staff. KEMRI operates research facilities and field sites across the country, creating opportunities outside of Nairobi, such as a recent advertisement for a **Research Assistant** based in Suba.<sup>42</sup> Similarly, independent research centers like the

African Population and Health Research Center (APHRC) contribute to the ecosystem, focusing on policy-relevant research in areas like public health and education.<sup>62</sup>

# **Section 4: The Social and Community Development Frontline**

This section maps the employment opportunities at the heart of direct service delivery and community engagement. These roles, found across government, non-governmental, and humanitarian sectors, form the frontline of Kenya's Yellow Economy, addressing critical social needs in areas such as social work, community health, youth development, gender equity, social protection, and emergency response.

# 4.1 Direct Social Service Provision: Social Work and Community Health

The core of social service provision is staffed by a dedicated cadre of professionals working directly with communities and individuals. Key roles in this sub-sector include **Social Worker**, **Community Health Assistant**, **Case Worker**, and **Community Outreach Officer**. These positions involve assessing client needs, providing counseling and support, linking individuals to essential services, and mobilizing communities around health and social interventions.

Employers for these roles span both the public and non-profit sectors. County governments, which hold the mandate for community health, are major recruiters. The Machakos County Public Service Board, for example, advertises for Community Health Assistant III positions, responsible for visiting homes to assess health situations and sensitize communities.<sup>64</sup> Simultaneously, non-governmental organizations are deeply involved in grassroots service delivery. The

Mukuru Promotion Centre, working in Nairobi's informal settlements, hires Social Workers and Child Protection Officers 68, while the IRC's RE:BUILD program employs

**Caseworkers** to support urban refugees.<sup>66</sup> While many NGO headquarters are in Nairobi, these direct service roles are by nature field-based, creating a wide geographic distribution of opportunities in both urban and rural settings, including marginalized areas such as Turkana and Makueni counties.<sup>67</sup>

# 4.2 Programmatic Employment in Youth, Gender, and Social Protection

Beyond general social work, there are specialized programmatic areas that represent significant fields of employment. **Youth Development** is a major focus for both government and NGOs. This is evidenced by roles such as **Director Youth Affairs and Sports** at the county level (e.g., Nyeri County), **Youth Polytechnic Instructor** positions in counties like Kilifi and Turkana, and NGO roles like **Project Officer – Youth in Agribusiness** with SNV.<sup>69</sup> These positions typically require experience in designing and implementing youth-focused training, entrepreneurship, and empowerment programs.

**Gender Equity** has also been institutionalized as a formal career track. The national government's State Department for Gender and Affirmative Action recruits for positions like **Gender Officer II**, tasked with mainstreaming gender considerations in public policy.<sup>3</sup> In the NGO sector, organizations like CARE International hire

**Gender Specialists** to ensure their development programs address gender-based inequalities.<sup>72</sup>

**Social Protection** is another key area of programming and employment. This includes roles like the **Education Sports and Social Protection Officer** in Turkana County, which involves overseeing social protection work within broader economic inclusion programs.<sup>25</sup> At the international level, UN agencies like UNICEF employ

**Social Policy Associates** to support the design and monitoring of social protection systems.<sup>65</sup> The recent establishment of the

Social Health Authority (SHA), a state corporation mandated to provide financial risk protection through social health insurance, is set to create a new stream of public sector jobs in this field, with senior roles like Deputy Director for Claims & Case Management and Deputy Director Legal Services already being advertised.<sup>73</sup>

# 4.3 The Humanitarian and Emergency Response Workforce

Kenya's humanitarian sector is a dynamic and critical employer, mobilizing rapidly in response to crises such as droughts, floods, and refugee influxes.<sup>74</sup> The primary actors in this space are United Nations agencies like the

UNHCR and OCHA, the Kenya Red Cross Society, and international NGOs such as the International Rescue Committee (IRC) and Médecins Sans Frontières (MSF).<sup>39</sup>

Employment in this sub-sector includes roles like **Disaster Relief Coordinator**, **Emergency Response Coordinator**, and various technical specialists. These positions demand skills in logistics, rapid needs assessment, coordination, and the ability to work effectively in high-pressure, often insecure, environments. Reflecting the challenging nature of the work, some organizations offer hazard pay for staff deployed to conflict or hardship zones.<sup>72</sup> The sector also provides entry points for

junior professionals through roles like the

Housing Disaster Resilience and Recovery (HDRR) Intern offered by Habitat for Humanity, which focuses on shelter solutions in crisis contexts.<sup>39</sup>

# 4.4 Volunteer and Internship Pathways

Volunteerism and internships serve as a critical, albeit often uncompensated, gateway into the Yellow Economy, providing essential hands-on experience for students and recent graduates. Many organizations have established structured programs to facilitate this. The **Kenya Red Cross Society**, for instance, has a well-defined volunteer program integral to its humanitarian mission.<sup>76</sup> NGOs like the

**Rescue Dada Centre** actively seek volunteers with specific professional skills in social work, M&E, and IT to support their operations.<sup>77</sup>

For recent graduates, structured internship programs are a key pathway. **World Vision's Graduate Internship Program (GRIP)** is a notable example, offering a one-year placement for graduates to serve in rural and semi-urban communities across Kenya.<sup>78</sup> The

**United Nations Office at Nairobi (UNON)** offers internships for final-year university students and recent graduates, providing exposure to the work of the UN.<sup>79</sup> County governments and a multitude of local and international NGOs also offer internships in fields like community development, healthcare, and education.<sup>37</sup>

However, a significant challenge within this pathway is the issue of compensation. Many internships are advertised as non-remunerative or offering only a small stipend.<sup>37</sup> Some volunteer programs may even require participants to pay a fee to cover administrative and logistical costs.<sup>82</sup> This creates a substantial equity barrier, potentially excluding talented individuals from lower-income backgrounds who cannot afford to work for little or no pay, particularly in high-cost urban centers like Nairobi where many of these opportunities are concentrated. This dynamic can inadvertently limit the diversity of the talent pipeline entering the social sector.

# Section 5: The Development and Non-Governmental Ecosystem

The development and non-governmental sector in Kenya represents a sophisticated and high-skilled segment of the Yellow Economy. Comprising United Nations agencies, international non-governmental organizations (INGOs), and local civil society organizations (CSOs), this ecosystem is a major employer, particularly for roles centered on program management, policy, advocacy, and research. It is characterized by its project-based nature, strong ties to international donor funding, and a heavy geographic concentration in Nairobi.

# 5.1 The Landscape of Development Actors: UN, INGO, and Local CSO Employment

The recruitment landscape for the development sector is dominated by a few key digital platforms. **ReliefWeb** and **Devex** are the preeminent online hubs. ReliefWeb, managed by the UN Office for the Coordination of Humanitarian Affairs, is the primary source for job postings from UN agencies, INGOs, and local NGOs operating in the humanitarian and development space in Kenya.<sup>39</sup> Devex serves as a global platform for international development careers, featuring numerous senior and specialized positions in Kenya, though full access to its listings often requires a premium membership.<sup>83</sup>

The sector's employment is anchored by large, well-funded international organizations. The **United Nations** and its various agencies—such as the UN Environment Programme (UNEP), the UN Refugee Agency (UNHCR), and UNICEF—are top-tier employers, renowned for offering highly competitive, often tax-free, salaries and extensive benefits.<sup>72</sup> Major INGOs, including

Amref Health Africa, World Vision, Save the Children, Mercy Corps, and CARE International, also have substantial operations and are significant employers in the country. These organizations create a distinct, high-skilled, and internationally-oriented labor market that is largely concentrated in Nairobi, where nearly all of them maintain their country or regional headquarters. This "Nairobi Bubble" offers compensation and career opportunities that are often disconnected from the

employment realities in the rest of the country, creating a powerful talent draw from the public sector.

### 5.2 Core Functions: Program Management, M&E, and Advocacy Roles

Employment within the NGO sector is structured around several core functions. **Program and Project Management** is arguably the most central of these. Job titles in this domain span a clear hierarchy, from **Programme Officer** and **Project Coordinator** at the entry to mid-levels, up to **Project Manager**, **Country Director**, and **Chief Programme Officer** in senior leadership.<sup>87</sup> These roles demand a comprehensive skillset in project cycle management, including work planning, budget administration, partnership coordination with local stakeholders, and rigorous reporting to donors.

Monitoring and Evaluation (M&E)—often expanded to MEAL to include Accountability and Learning—is another critical and ubiquitous function. The need to demonstrate impact and ensure accountability to donors has made M&E specialists indispensable. There is a well-defined career ladder from M&E Assistant to Senior M&E Officer and M&E Manager. \*\* These roles require technical skills in designing M&E frameworks, developing quantitative and qualitative data collection tools, data analysis, and communicating findings to inform adaptive program management.

Policy and Advocacy form a third key pillar, particularly within think tanks and advocacy-focused organizations. Institutions like the African Population and Health Research Center (APHRC) hire for roles such as Legal and Policy Analyst, which focus on conducting rigorous research and translating the findings into actionable policy recommendations for government and other stakeholders.<sup>62</sup> These positions require strong analytical skills, an understanding of the policy process, and the ability to engage effectively with policymakers.

## 5.3 The Impact of Funding Cycles on Employment Stability

A defining characteristic of employment in the development and NGO sector is its

inherent instability, which is a direct consequence of its reliance on donor funding. The vast majority of jobs are not permanent but are offered on **fixed-term contracts** whose duration is explicitly tied to a specific project or grant cycle. Job advertisements frequently name the project (e.g., "Project Manager, SUPREME," a Unitaid-funded initiative) and specify the contract term, such as "12 months, renewable".<sup>87</sup>

This project-based model results in "boom and bust" hiring cycles. When an organization secures a large, multi-year grant, it will often undertake a significant recruitment drive. Conversely, as a project nears its end, staff may face non-renewal of their contracts or layoffs unless new funding is secured. This creates a state of perpetual career precariousness for professionals in the sector, who must constantly be aware of funding pipelines and networking for their next opportunity.

This reality also cultivates a specific and critical skillset: donor compliance. Beyond thematic expertise in areas like health or education, a crucial competency for successful NGO professionals is fluency in the specific administrative, financial, and reporting procedures of different donors. Job descriptions often explicitly require familiarity with the guidelines of funders like **GIZ**, **Unitaid**, USAID, or the EU.<sup>87</sup> This procedural knowledge is essential for successful project implementation and can create a barrier to entry for professionals seeking to transition from the public or private sectors, who may lack this specialized experience, thus reinforcing the sector's "bubble."

# Section 6: Cross-Cutting Functions: The Data and Analysis Backbone

Across every sector of the Kenyan Yellow Economy—from the highest levels of national government to grassroots community programs—a powerful, unifying trend has emerged: the pervasive and non-negotiable demand for professionals with skills in data, research, and analysis. These functions serve as the critical connective tissue of the modern public and social sectors, enabling evidence-based decision-making, ensuring accountability, and driving program effectiveness. Data literacy has evolved from a niche specialization into a foundational competency for career progression and institutional success.

## 6.1 The Pervasive Demand for Monitoring and Evaluation (M&E)

Monitoring and Evaluation (M&E) has become a cornerstone function across the board. In government, this is reflected in the recruitment of **Economist/Statistician** II roles by the Public Service Commission, which are tasked with generating and analyzing data to inform national economic planning.<sup>3</sup> At the devolved level, the Council of Governors has recognized the importance of performance management by offering internships in

M&E to help build the capacity of counties to track their own progress.<sup>27</sup>

In the NGO sector, M&E (or MEAL) is an indispensable component of every project, driven by the need to demonstrate results and maintain accountability to donors. This has created a robust and clearly defined career ladder, with positions ranging from MEAL Assistant to Senior Monitoring, Evaluation, Accountability and Learning (SMEAL) Officer, and ultimately to M&E Manager or Director.<sup>86</sup> The skills required for these roles are highly technical, involving the design of logical frameworks and theories of change, the development of quantitative and qualitative data collection instruments (surveys, focus group discussion guides), proficiency in data analysis software, and the ability to write clear and compelling reports that translate data into actionable learning.<sup>90</sup>

## 6.2 Data Analysts and Researchers for Evidence-Based Policy

Closely related to M&E is the growing demand for data analysts and researchers who can generate and interpret evidence to inform policy and strategy. In the think tank and advocacy space, roles like the **Legal and Policy Analyst** at APHRC are exemplary. Such positions require the ability to conduct rigorous policy research, analyze regulatory landscapes, identify evidence gaps, and formulate data-driven recommendations for policymakers.<sup>62</sup> The national government mirrors this function internally through the recruitment of

Economic Policy Analyst II positions for The National Treasury, whose primary role

is to provide analytical support for fiscal and economic policy development.3

The sophistication of data-related roles is increasing, with the emergence of data science as a distinct field within the Yellow Economy. Universities are now at the forefront of this trend, hiring for positions like **Data Science Research Assistant**. These roles are tasked with managing large and complex health datasets, performing advanced statistical analyses, creating interactive data visualizations, and contributing to the development of machine learning models. <sup>44</sup> Forward-looking institutions like Strathmore University have gone further, advertising for a

**Data Scientist** to build new institutional data science capabilities from the ground up.<sup>53</sup>

The technical toolkit for these professionals is specific and advanced. Job descriptions consistently demand proficiency in statistical software packages like **R**, **SPSS**, **or SAS**, data visualization platforms such as **Power BI or Tableau**, and experience managing complex datasets. For qualitative analysis, familiarity with software like **NVivo or MAXQDA** is often required. This universal demand underscores a fundamental shift: the ability to collect, manage, analyze, interpret, and communicate data is now a core requirement for effective operation and career advancement in Kenya's public and social sectors.

## **Section 7: Employment Structures and Market Dynamics**

The Kenyan Yellow Economy is not a monolithic labor market but a complex ecosystem of varied employment structures, each with distinct characteristics regarding stability, compensation, and career pathways. Understanding these structures—from the permanent and pensionable roles in the civil service to the flexible but precarious world of the gig economy—is essential for grasping the full picture of public and social sector employment.

7.1 A Typology of Work: Formal, Contract, Consultancy, and Volunteer Pathways

The employment landscape can be categorized into several distinct modalities, each serving different functions and offering different trade-offs to the worker.

- 507. Formal Permanent Employment: This is the traditional model of public service and academic employment. It is characterized by permanent and pensionable (P&P) terms, providing the highest degree of job security. Compensation is structured according to clearly defined salary scales, such as the Job Groups (CSG 'A' through 'T') set by the Salaries and Remuneration Commission for the civil service. This model, prevalent in the national and county governments and for senior academic staff, includes comprehensive benefits like health insurance and housing allowances.
- 508. **Fixed-Term Contracts:** This is the dominant employment model in the NGO and development sector. Employment is tied directly to the duration of a specific project's funding cycle, with contracts typically lasting from one to three years, with the possibility of renewal if funding is extended.<sup>87</sup> This model is also increasingly used in government, particularly for non-CEO roles in state corporations, as a means to manage costs and enhance performance-based accountability.<sup>8</sup> It offers competitive salaries but lacks long-term security.
- 509. **Consultancy:** This pathway provides opportunities for experienced professionals and specialized firms to engage in high-skilled, short-term work. Government departments, parastatals, and NGOs regularly issue tenders and Requests for Proposals (RFPs) for specific assignments such as financial audits, environmental impact assessments, strategic plan development, and technical studies. This represents a significant segment of the high-skilled gig economy, offering high fees but no employment benefits.
- 510. **Informal / Gig Work:** As highlighted by the Kenya National Bureau of Statistics (KNBS), the informal sector is the largest segment of Kenya's economy, creating approximately 85% of all new jobs. <sup>97</sup> Within the Yellow Economy, this includes a wide spectrum of work, from online tutors on platforms like TeacherOn <sup>59</sup> to freelance researchers and data entry clerks working on digital micro-task platforms. This work is defined by its flexibility but is also characterized by a profound lack of social protection, income instability, and weak regulatory oversight. <sup>99</sup>
- 511. Internships and Volunteerism: These serve as the primary entry-level pathways into the Yellow Economy, especially for the competitive NGO sector. They provide critical hands-on experience and networking opportunities. However, they are often characterized by low pay (stipends) or are entirely unpaid, creating significant barriers to entry for individuals without external

financial support.37

**Table 3: Yellow Economy Employment Structures: A Comparative Matrix** 

Employment Type	Typical Duration	Compensati on Structure	Social Protection Access	Career Stability	Primary Sector(s)
Formal Permanent	Indefinite (until retirement)	Graded Salary Scale (Job Group) + Allowances	High (Pension, NHIF, etc.)	High	Government (National & County), Academia
Fixed-Term Contract	1-5 years (project- based)	Negotiated Gross Salary / All- inclusive	Variable (often statutory only)	Low to Medium	NGOs, Developmen t Sector, Parastatals
Consultanc y	Days to Months (task-based)	Fixed Fee / Daily Rate	None (self- provisioned)	Very Low	All Sectors (specialized tasks)
Gig / Freelance	Per Task / Per Hour	Per-piece / Platform- determined rates	None	Very Low	Education (Tutoring), Data Entry, Creative Services
Internship / Volunteer	3-12 months	Stipend or Unpaid	Typically None	Very Low (transitional)	All Sectors (entry-level)

## 7.2 The Kenyan Gig Economy: Opportunities and Precariousness in the Social Sector

Kenya has firmly established itself as a continental leader in the online gig economy, experiencing a staggering 216% growth in its population of online freelancers over the past five years.<sup>100</sup> The number of digital gig workers surged from an estimated 638,400 in 2019 to over 2.4 million by 2023.<sup>101</sup> This workforce is predominantly young, with individuals aged 18-35 making up the majority, and includes a significant number

of women.<sup>100</sup> The government has recognized this trend and launched initiatives like the

**Ajira Digital Programme** to equip youth with the necessary digital skills to thrive in this new economy.<sup>102</sup>

However, the World Bank's "Working without Borders" report aptly captures the "promise and peril" of this model. The promise lies in its ability to provide flexible income-generating opportunities for youth, women, and those in areas with limited local jobs. 103 The peril lies in its inherent precariousness. Gig workers often face exclusion due to the digital divide (lack of access to internet or devices), low and unstable pay, and a complete absence of social protection mechanisms like pensions and health insurance. The regulatory environment has not kept pace with the market's growth, leaving workers with weak legal status and little recourse in disputes. 99 This has led to the emergence of a new class of "precarious professionals"—highly skilled individuals who may earn well in the short term but lack the long-term security and benefits of formal employment.

## 7.3 Compensation Analysis: Public Sector Scales vs. NGO Sector Benchmarks

Compensation structures vary dramatically across the Yellow Economy, creating significant market distortions and influencing talent flows.

The **public sector** operates on a highly structured and transparent compensation system managed by the **Salaries and Remuneration Commission (SRC)**. Salaries are determined by a system of Job Groups, with each group having a defined scale with incremental steps. For example, a 2012 circular shows Job Group 'K' with a monthly salary range of KSh 31,020 to KSh 41,590.<sup>13</sup> This is supplemented by regulated allowances for housing, commuting, and medical cover.<sup>11</sup>

In stark contrast, the **NGO sector** exhibits a wide and often opaque range of compensation packages, heavily dependent on the organization's size and source of funding. At the apex, top-tier international organizations like the **United Nations** offer internationally benchmarked, often tax-free, salaries that can exceed KSh 2,000,000 per month for senior leadership roles.<sup>72</sup> Major INGOs offer competitive, but more modest, packages; for example, a Project Manager at World Vision might

earn between KSh 150,000 and KSh 600,000, while a similar role at CARE International might range from KSh 100,000 to KSh 350,000 per month.<sup>72</sup>

This creates a substantial compensation gap between the public sector and the well-funded international NGO sector for roles requiring similar qualifications. This disparity makes it exceptionally difficult for the government to attract and retain top-tier talent, who are often drawn to the significantly higher remuneration offered by development partners. The availability of online salary benchmarking tools, such as the one offered by BrighterMonday, further empowers professionals to know their market worth, intensifying the pressure on all employers, including the government, to offer competitive packages.<sup>104</sup>

Table 4: Compensation Snapshot: Public vs. NGO Sector Salary Benchmarks

Role Category	Public Sector Indicative Monthly Salary (KES)	NGO Sector Indicative Monthly Salary Range (KES)	Source/Notes
Programme / Project Officer	CSG 10: 31,020 - 41,590	100,000 – 350,000	13
Finance / Operations Manager	CSG 6 (Deputy Director): 102,860 – 172,350	400,000 – 1,900,000 (Oxfam COO)	72
Data Analyst / M&E Officer	CSG 10 (Economist II): 31,020 – 41,590	150,000 - 550,000 (World Vision M&E)	3
Legal Advisor / Policy Analyst	CSG 10 (Land Registrar II): 31,020 - 41,590	100,000 – 1,800,000 (ICRC Legal Advisor)	3

## **Section 8: Strategic Insights and Recommendations**

The systematic analysis of Kenya's Yellow Economy reveals a dynamic and complex employment landscape at a critical juncture. To harness its full potential and mitigate its inherent challenges, a concerted and strategic approach is required from government, development partners, and educational institutions. This section

synthesizes the report's key findings into a set of actionable recommendations designed to build a more skilled, resilient, and equitable public and social sector workforce.

## 8.1 High-Growth Areas and Emerging Roles for Strategic Investment

The analysis identifies several key areas of high growth and emerging roles that warrant strategic investment in workforce development and planning. These include:

- 512. **Digital Education:** The shift towards online and blended learning has created a significant demand for **Instructional Designers**, **E-learning Specialists**, and **Multimedia Content Developers** who can create engaging and effective digital learning experiences.
- 513. **Data Analysis and M&E:** Across all sectors, there is a critical and growing need for professionals skilled in **Monitoring and Evaluation**, **Data Science**, and **Policy Analysis**. These roles are essential for evidence-based decision-making, accountability, and program effectiveness.
- 514. County-Level Public Administration: Devolution remains a primary engine of formal job creation. The most significant demand is for frontline service delivery roles in Health and Agriculture, as well as core administrative positions like Ward and Village Administrators.
- 515. **High-Skilled Gig Economy:** While much of the gig economy is low-skilled, there is a growing market for high-skilled freelance **Consultants** in areas like financial auditing, environmental assessment, and strategic planning, procured through public and private tender portals.

## 8.2 Bridging the Skills Gap: Recommendations for Education and TVET Institutions

To meet the demands of the evolving Yellow Economy, educational and training institutions must adapt their offerings.

516. **Recommendation 1: Integrate Core Competencies into Curricula.**Universities and TVET institutions should urgently reform curricula for relevant

degree programs (e.g., Public Administration, Social Sciences, Education, Business) to integrate data literacy, digital skills (including platform management), and project management methodologies as mandatory, core competencies. The ubiquitous demand for these skills means they can no longer be treated as elective specializations.

517. Recommendation 2: Forge Industry-Academia Partnerships for Practical Experience. Educational institutions should establish formal, structured partnerships with county governments, NGOs, and development partners to create a pipeline of high-quality, paid internship and apprenticeship programs. This will provide students with invaluable practical experience, bridge the gap between theory and practice, and create clearer pathways to employment, while also addressing the equity barrier posed by unpaid internships.

Table 5: High-Demand Skillsets Across the Yellow Economy

Skill Category	Specific Skills in High Demand	Evidence / Primary Sectors
Data & Analysis	M&E Framework Design, Data Collection (Qual & Quant), Statistical Analysis (R, SPSS), Data Visualization (Power BI), Policy Analysis	Government, NGO, Development, Academia
Digital Skills	Instructional Design, E- learning Authoring (Captivate), Learning Management System (LMS) Admin, Digital Communications, e- Procurement Systems	Education, Government, NGOs
Program Management	Project Cycle Management, Grant Writing & Reporting, Budget Management, Donor Compliance (USAID, GIZ, etc.), Stakeholder Engagement	NGO, Development, Government
Social Sector	Case Management, Community Mobilization, Child Protection Protocols,	Social Services, Community Development

	Psychosocial Support, Youth Entrepreneurship Training	
Soft Skills	Cross-cultural Communication, Stakeholder Engagement, Adaptability, Problem-Solving, Leadership, Cultural Sensitivity	All Sectors

## 8.3 Policy Recommendations for a More Resilient Yellow Economy Workforce

Government policy interventions are needed to address the structural challenges identified in the labor market, particularly the precarity of non-permanent work.

- 518. Recommendation 3: Develop a Portable Social Benefits System. The National Treasury, in collaboration with the Ministry of Labour and Social Protection and the SRC, should design and pilot a portable social benefits system. This system would allow contract-based and freelance workers to contribute to and access essential social protections like a pension fund and health insurance, delinking these benefits from a specific permanent employer and addressing the security gap for the growing "precarious professional" class.
- 519. Recommendation 4: Create a Centralized County Jobs Portal. The government, through the Ministry of Devolution and the Council of Governors, should fund and support the creation of a single, centralized online job portal for all 47 counties. This would function like the PSC's national portal, aggregating all county-level vacancies to improve labor market efficiency, enhance transparency, and facilitate the movement of skilled labor to where it is most needed across the country.

## 8.4 Strategic Workforce Planning for Government and Development Partners

Finally, both government and its partners must adopt a more strategic approach to workforce planning.

520. Recommendation 5: Leverage Annual Hiring Plans for Strategic

**Workforce Planning.** National and county governments must use the newly institutionalized annual hiring plan process not just as a compliance exercise, but as a tool for **strategic workforce planning**. This involves proactively identifying future competency needs—especially in digital, data, and green economy roles—and aligning recruitment, training, and professional development programs to meet those future demands.

521. Recommendation 6: Align Donor Support with Identified Skills Gaps.

Development partners should strategically align their funding and capacity-building initiatives with the high-growth areas and skills gaps identified in this report. Priority should be given to programs that build data analysis and M&E capacity within both government and civil society, support the development of digital education infrastructure and skills, and pilot innovative solutions for social protection in the gig economy.

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