

Shopping Trend Analysis

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ABSTRACT

The analysis of shopping trend datasets offers crucial insights into consumer behaviour, enabling businesses to make datadriven decisions to enhance marketing strategies, inventory management, and customer satisfaction. This study examines a dataset that encompasses various attributes, including product purchase seasonal categories, frequency, trends. subscription statuses, with the aim of identifying key patterns and correlations. By leveraging the Python Pandas library, the dataset is cleaned, transformed, and analysed to uncover actionable insights. Seasonal trends are evaluated to understand how consumer preferences shift throughout the year, while the subscription status column is used to analyse its impact on purchase behaviour and loyalty. Statistical measures and visualisations are employed to highlight the most popular product categories, peak shopping periods, and variations in spending habits among different customer groups. Additionally, advanced techniques such as clustering and regression analysis are explored to predict future shopping trends and identify potential target segments. The results provide actionable recommendations for businesses, including personalised marketing campaigns, optimised inventory and tailored subscription offers. This planning, demonstrates the power of data analysis in understanding and shopping trends, offering a foundation for leveraging businesses to stay competitive in dynamic markets while improving customer experiences.

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CHAPTER 1

SOLUTION TO PROBLEMS

Problem Statement 1:- What is the overall distribution of customer ages in the dataset?

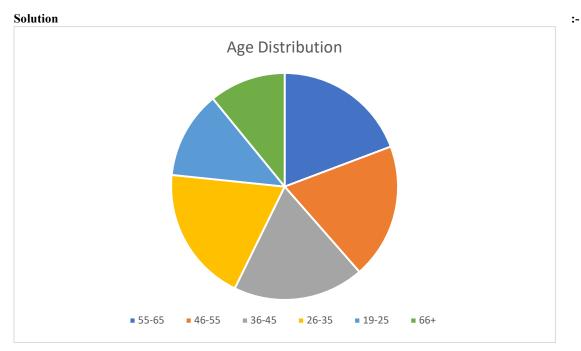


Figure 1 Age Distribution

Problem Statement 2:- How does the average purchase amount vary across different product categories? SOLUTION:-

Average Purchase Amount Distribution by Product Category

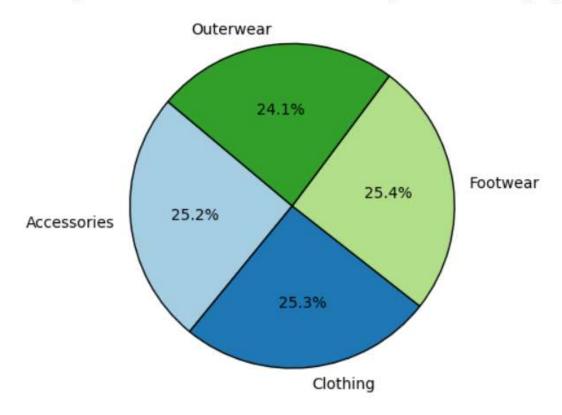


FIGURE 2 :- Graph of Average Purchase Amount Distribution by Product Category

| Category | Average Purchase Amount |
|-------------|-------------------------|
| Accessories | 59.838710 |
| Clothing | 60.025331 |
| Footwear | 60.255426 |
| Outerwear | 57.172840 |

Solution:-

Proportion of Purchases by Gender

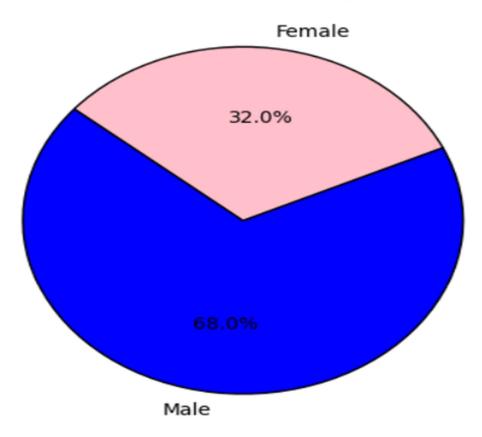


FIGURE 3 :- Proportion of Gender in Total Purchases

| Gender | Proportion in Total Purchase |
|--------|------------------------------|
| Male | 2652 |
| Female | 1248 |

Problem Statement 4:- What are the most commonly purchased items in each category?

Solution:-

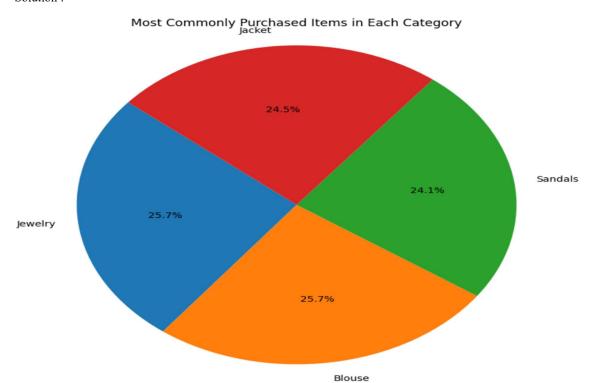


Figure 4 Most commonly Purchased Item in each category

| S.no | Category | Item Name | No. Of Item |
|------|-------------|-------------|-------------|
| 1 | Accessories | Jewellery | 171 |
| 2 | Accessories | Belt | 161 |
| 3 | Accessories | Sun Glasses | 161 |
| 4 | Accessories | Scarf | 157 |
| 5 | Accessories | Hat | 154 |
| 6 | Accessories | Hand Bag | 153 |
| 7 | Accessories | Backpack | 143 |
| 8 | Accessories | Gloves | 140 |
| 9 | Clothing | Blouse | 171 |
| 10 | Clothing | Pant | 171 |
| 11 | Clothing | Shirt | 169 |
| 12 | Clothing | Dress | 166 |
| 13 | Clothing | Sweater | 164 |
| 14 | Clothing | Socks | 159 |
| 15 | Clothing | Skirt | 158 |
| 16 | Clothing | Shorts | 157 |
| 17 | Clothing | Hoodie | 151 |
| 18 | Clothing | T Shirt | 147 |
| 19 | Clothing | Jeans | 124 |
| 20 | Footwear | Sandals | 160 |
| 21 | Footwear | Shoes | 150 |
| 22 | Footwear | Sneakers | 145 |
| 23 | Footwear | Boots | 144 |
| 24 | Outerwear | Jacket | 163 |
| 25 | Outerwear | Coat | 161 |

Problem Statement 5:- Are there any specific seasons or months where customer spending is significantly higher?

Solution:-

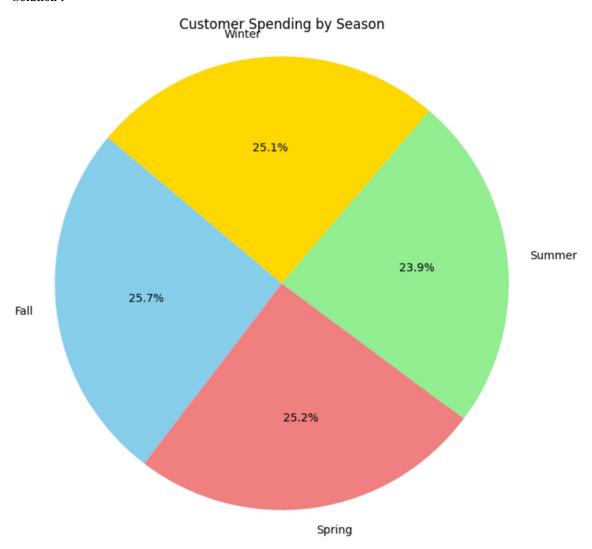


Figure 5 Customer Spending By Season

| Fall | 60018 | |
|--------|-------|--|
| Spring | 58679 | |
| Summer | 55777 | |
| Winter | 58607 | |

Problem Statement 6:- What is the average rating given by customers for each product category? Solution:-

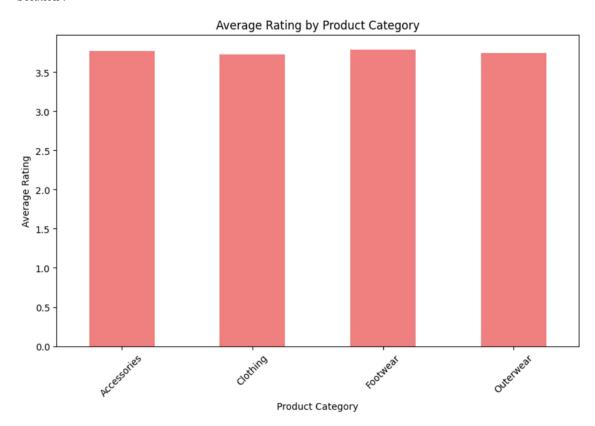


Figure 6 Average Rating by Product Category

| Accessories | 3.768629 |
|-------------|----------|
| Clothing | 3.723143 |
| Footwear | 3.790651 |
| Outerwear | 3.746914 |

Problem Statement 7:- Are there any notable differences in purchase behavior between subscribed and non-subscribed customers?

Solution:-

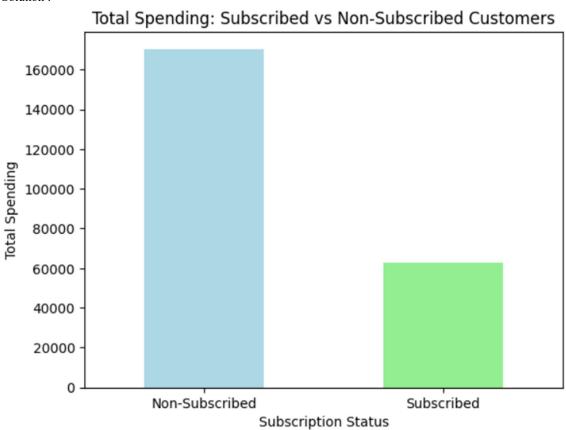


Figure 7 Total Spending Subscribed vs non Subscribed

| Subscription Status | Number Of Customers | |
|---------------------|---------------------|--|
| No | 170436 | |
| Yes | 62645 | |

Problem Statement 8 :- Which payment method is the most popular among customers? Solution :-

Most Popular Payment Method Among Customers

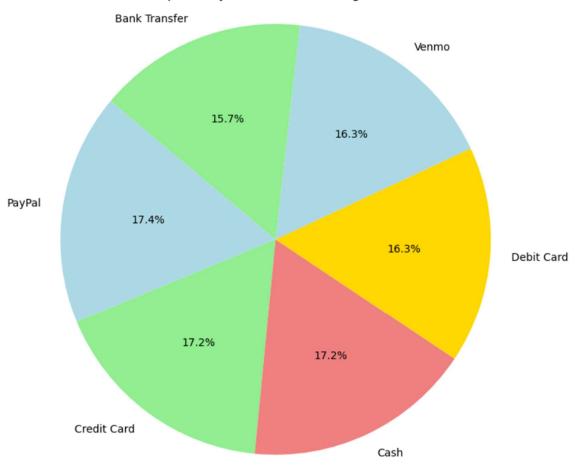


Figure 8 Most Popular Payment Method Among Customers

| Payment Method | No Of Customer Used |
|----------------|---------------------|
| Paypal | 677 |
| Credit Card | 671 |
| Cash | 670 |
| Debit Card | 636 |
| Venom | 634 |
| Bank Transfer | 612 |

Problem Statement 9:- Do customers who use promo codes tend to spend more than those who don't? Solution:-

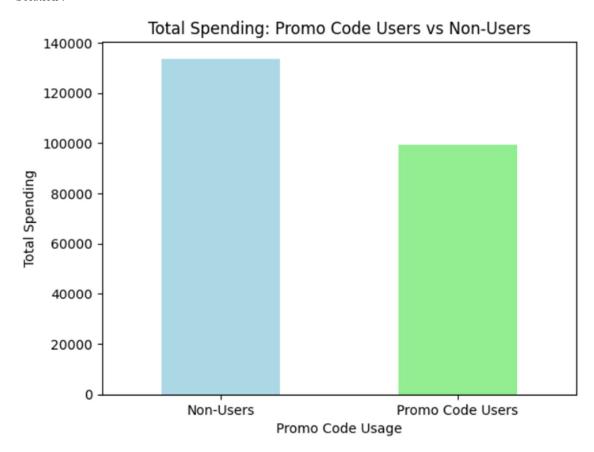


Figure 9 Total Spending Promo Code Users vs Non Users

| Promo Code Used | Number of Customers | |
|-----------------|---------------------|--|
| Yes | 99411 | |
| No | 133670 | |

Problem Statement 10:- How does the frequency of purchases vary across different age groups? Solution:-

Purchase Frequency Across Age Groups

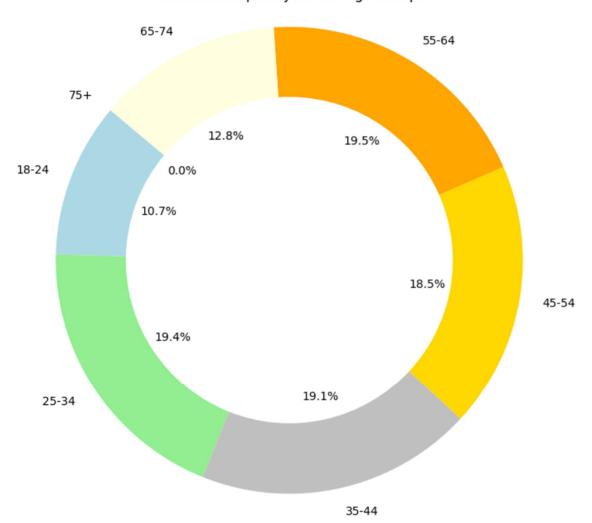


Figure 10 Purchase Frequency Across Age Groups

| Age Group | Purchase |
|----------------------------------|----------|
| 18-24 | 418 |
| 25-34 | 755 |
| 35-44 | 746 |
| 45-54 | 720 |
| 55-64 | 761 |
| 35-44 45-54 55-64 65-74 | 500 |
| 75+ | 0 |

Problem Statement 11:- Are there any correlations between the size of the product and the purchase amount? Solution:- Yes The Correlation between product size and purchase amount: -0.02245572497375391

Problem Statement 12:- Which shipping type is preferred by customers for different product categories? Solution:-

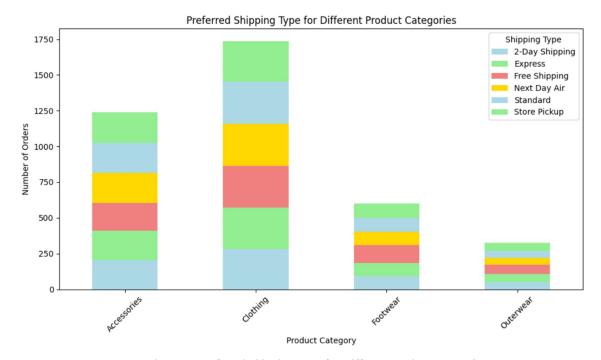


Figure 11 Preferred Shipping Type for Different Product Categories

| Category | 2-Days Shipping | Exprees | Free | Next Day | Air Standard | Store Pickup |
|-------------|-----------------|---------|----------|----------|--------------|--------------|
| | | | Shipping | | | |
| Accessories | 206 | 203 | 195 | 211 | 208 | 217 |
| Clothing | 281 | 290 | 294 | 293 | 297 | 282 |
| Foot Wear | 90 | 96 | 122 | 93 | 100 | 98 |
| Outer Wear | 50 | 57 | 64 | 51 | 49 | 53 |

Problem Statement 13:- How does the presence of a discount affect the purchase decision of customers? Solution:- Discount Applied:-

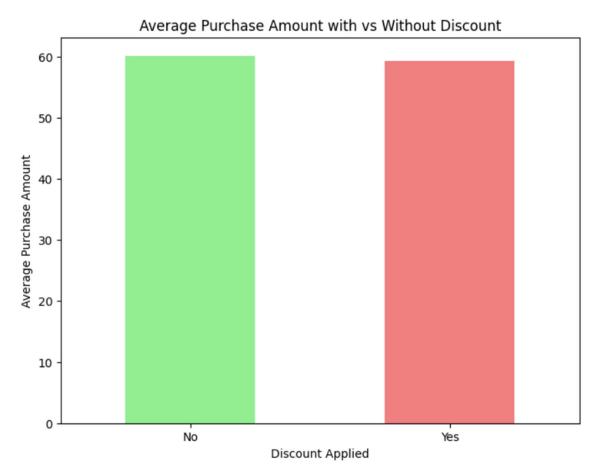


Figure 12 Average Purchase Amount with vs Without Discount

| Yes | 59.279070 |
|-----|-----------|
| No | 60.130454 |

Problem 14: Are there any specific colors that are more popular among customers?

Solution:-

Product Color Popularity Distribution

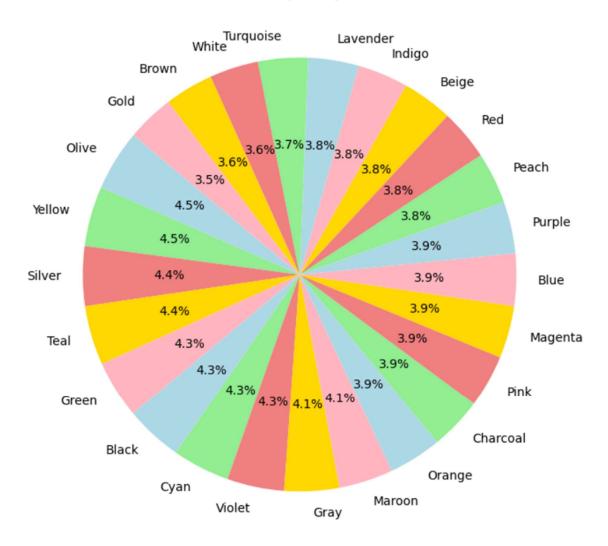


Figure 13 Product Colour Popularity Distribution

| Colour | Purchases | Colour | Purchases | Colour | Purchases |
|---------|-----------|----------|-----------|-----------|-----------|
| Olive | 177 | Grey | 159 | Red | 148 |
| Yellow | 174 | Maroon | 158 | Beige | 147 |
| Silver | 173 | Orange | 154 | Indigo | 147 |
| Teal | 172 | Charcoal | 153 | Lavendar | 147 |
| Green | 169 | Pink | 152 | Turquoise | 145 |
| Black | 167 | Magenta | 152 | White | 142 |
| Cyan | 166 | Purple | 151 | Brown | 141 |
| Violent | 166 | Peach | 149 | Gold | 138 |

Solution :- Average number of previous purchases: 25.35153846153846

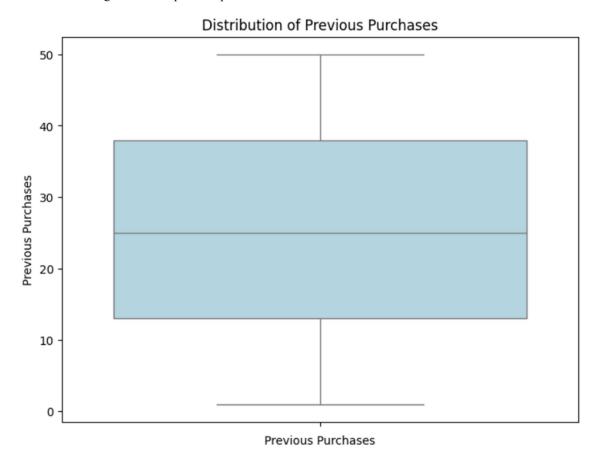


Figure 14 Distribution of Previous Purchases

Problem Statement 16:- How does the purchase amount differ based on the review ratings given by customers? Solution:-

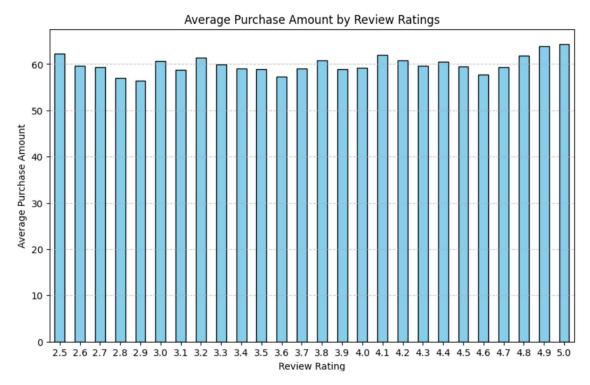


Figure 15 Average Purchase Amount by Review Ratings

| 2.5 | 62.287879 |
|-----|-----------|
| 2.6 | 59.566038 |
| 2.7 | 59.363636 |
| 2.8 | 57.066176 |
| 2.9 | 56.470588 |
| 3.0 | 60.728395 |
| 3.1 | 58.770701 |
| 3.2 | 61.315789 |
| 3.3 | 59.861842 |
| 3.4 | 59.005495 |
| 3.5 | 58.833333 |
| 3.6 | 57.322148 |
| 3.7 | 58.974359 |
| 3.8 | 60.873239 |
| 3.9 | 58.926380 |
| 4.0 | 59.237569 |
| 4.1 | 61.959459 |
| 4.2 | 60.853801 |
| 4.3 | 59.673469 |
| 4.4 | 60.525316 |
| 4.5 | 59.489209 |
| 4.6 | 57.683908 |
| 4.7 | 59.283784 |
| 4.8 | 61.881944 |
| 4.9 | 63.885542 |
| 5.0 | 64.352941 |
| | |

Problem Statement 17:- Are there any noticeable differences in purchase behavior between different locations?

Solution:- Yes, There are noticeable differences in purchase behavior as Stated Through this Table

| S.NO | Location | Total Purchase Amount | Avg Purchase Amount | NO Of Purchases |
|------|----------------|-----------------------|---------------------|-----------------|
| 1 | Alabama | 5261 | 59.11 | 89 |
| 2 | Alaska | 4867 | 67.59 | 72 |
| 3 | Arizona | 4326 | 66.55 | 65 |
| 4 | Arkansas | 4828 | 61.11 | 79 |
| 5 | California | 5605 | 59.00 | 95 |
| 6 | Colorado | 4222 | 56.29 | 75 |
| 7 | Connecticut | 4226 | 54.17 | 78 |
| 8 | Delaware | 4758 | 55.35 | 86 |
| 9 | Florida | 3798 | 55.85 | 68 |
| 10 | Georgia | 4645 | 58.79 | 79 |
| 11 | Hawaii | 3752 | 57.72 | 65 |
| 12 | Idaho | 5587 | 60.07 | 93 |
| 13 | Illinois | 5617 | 61.05 | 92 |
| 14 | Indiana | 4655 | 58.92 | 79 |
| 15 | Iowa | 3752 | 60.88 | 69 |
| 16 | Kansas | 5587 | 54.55 | 63 |
| 17 | Kentucky | 5617 | 55.72 | 79 |
| 18 | Louisiana | 4655 | 57.71 | 84 |
| 19 | Maine | 4201 | 56.98 | 77 |
| 20 | Maryland | 3437 | 55.75 | 86 |
| 21 | Massachusetts | 4402 | 60.88 | 72 |
| 22 | Michigan | 4848 | 62.09 | 73 |
| 23 | Minnesota | 4388 | 56.55 | 88 |
| 24 | Mississippi | 4795 | 61.03 | 80 |
| 25 | Missouri | 4384 | 57.91 | 81 |
| 26 | Montana | 4533 | 60.25 | 96 |
| 27 | Nebraska | 4977 | 59.44 | 87 |
| 28 | Nevada | 4883 | 63.37 | 87 |
| 29 | New Hampshire | 4691 | 59.42 | 71 |
| 30 | New Jersey | 5784 | 56.74 | 67 |
| 31 | New Mexico | 5172 | 61.90 | 81 |
| 32 | New York | 5514 | 60.42 | 87 |
| 33 | North Carolina | 4219 | 60.79 | 78 |
| 34 | North Dakota | 3802 | 62.89 | 83 |
| 35 | Ohio | 5014 | 60.37 | 77 |
| 36 | Oklahoma | 5257 | 58.34 | 75 |
| 37 | Oregon | 4742 | 57.33 | 74 |
| 38 | Pennsylvania | 5220 | 66.56 | 74 |
| 39 | Rhode Island | 4649 | 61.44 | 63 |
| 40 | South Carolina | 4376 | 58.40 | 76 |
| 41 | South Dakota | 4243 | 60.51 | 70 |
| 42 | Tennessee | 4926 | 61.97 | 77 |
| 43 | Texas | 3871 | 61.19 | 77 |
| 44 | Utah | 4443 | 62.57 | 71 |
| 45 | Vermont | 4860 | 57.17 | 85 |
| 46 | Virginia | 4842 | 62.88 | 77 |
| 47 | Washington | 4623 | 63.32 | 73 |
| 48 | West Virginia | 5174 | 63.87 | 81 |
| 49 | Wisconsin | 4196 | 55.94 | 75 |
| 50 | Wyoming | 4309 | 60.69 | 71 |

Problem Statement 18:- Is there a relationship between customer age and the category of products they purchase?

Solution :- The Below Figure Shows The Relationship.

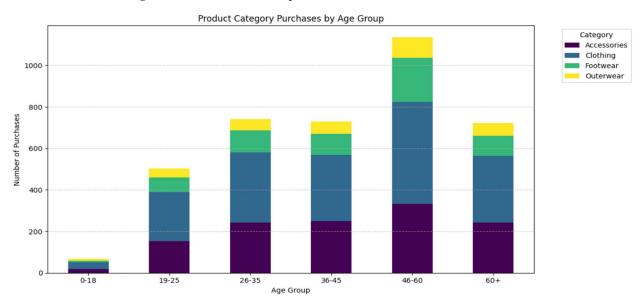


Figure 16 Product Category Purchases by Age Group

| Age Group | Accessories | Clothing | Footwear | Outerwear |
|-----------|-------------|----------|----------|-----------|
| 0-18 | 18 | 33 | 8 | 10 |
| 19-25 | 154 | 236 | 71 | 41 |
| 26-35 | 243 | 337 | 108 | 54 |
| 36-45 | 249 | 319 | 102 | 59 |
| 46-60 | 333 | 492 | 212 | 98 |
| 60+ | 243 | 320 | 98 | 62 |

Problem Statement 19:- How does the average purchase amount differ between male and female customers? Solution:- The average Purchase Amount differ are Shown Below By the Use of graph

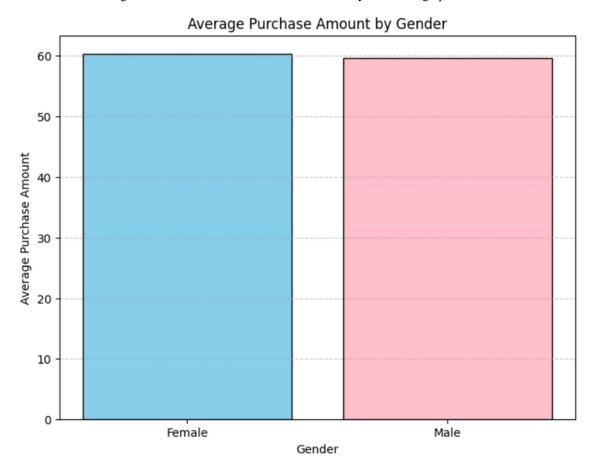


Figure 17 Average Purchase Amount by Gender

| Gender | Percentage |
|--------|------------|
| Male | 59.536199 |
| Female | 60.249199 |