Use Case Header

Use Case Name:	Forgot and Reset Password

Use Case ID:	TEEM.UC.015	**Version No:**	2.1
Created by:	PRIYESH	**On (date):**	23-08-'23
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Goal:	To let user reset the password when old password is forgotten.
Primary Actor:	User
Secondary Actor:	Database
Trigger:	When a user clicks the "Forgot password" button.
Related use case:	Change Password

Use case Body	
Pre-Conditions:	• User must enter his valid email id.
Main Flow:	1. The user navigates to the change password page. 2. The user enters the old password, new password and confirm password in the provided fields. 3. The system validates the entered credentials against its database. Also checks for new password and confirm password is same. 4. If the credentials are correct password is changed.
Alternate Flow:	4.1 If the old/current password is not correct , the system may display an error message, indicating that the "Incorrect current password." 4.2 If the old password is same as new password then system may display an error message, indicating that the "New password is same as old password." 4.3 If the new password and confirm password is same then system may display an error message, indicating that the "New password is not matching with confirm password."
Post-Conditions:	• User can login using new password.
Assumptions:	• The TEEM Application is assumed to have access to a fast and reliable database service.