

Community Guidelines and Rules

Guidelines for moments, What you can and can't post

Allowed Posts (Dos)

- Real-time moments what you're doing right now
- Fun, social, or interesting activities with friends or solo
- Unique places like cafes, events, nature spots, gyms, etc.
- Clear, well-lit photos that show context
- Candid and natural expressions no filters or edits
- Moments that represent your lifestyle or personality
- Posts with meaningful or memorable experiences
- Sometimes routine activities of life

Not Allowed Posts (Donts)

- Blurry, dark, or low-quality images
- Walls, floors, books, or random objects
- Posts that dont show you or what you're doing
- Screenshots, memes, or text-only images
- Content copied from internet or other platforms
- Spammy or repeated posts just to earn coins
- Misleading content that doesnt match real-time activity
- Anything offensive, violent, or inappropriate

Rules for Withdrawing Coins

- Use Your Real Name: Fake Names are not allowed. We may verify your identity with image & government documents.
- Real Profile Picture: Your profile picture must show your real face. No celebrity photos, objects, or nature images.
- Post Real Moments: Share authentic activities happening right now, with visible action not just a background.

- Avoid Unacceptable Posts: Walls, fans, floors, dark images, close-up objects, open books, trees, or blurred content will lead to withdrawal rejection and coin deduction.
- Private Profile / Private Moments Not Eligible: Private accounts or private moments are not allowed to withdraw coins.
- Same Moments / Category Everyday: Repeating the same moments just to earn coins is discouraged and may be flagged as fake activity.
- Name Change Restriction: Once a withdrawal is requested, name changes (first or last) are not allowed.
- Bank Account Name Must Match: Your profile name must exactly match your bank account name. Third-party account withdrawals are not allowed.
- No Fake Accounts: Fake profiles or inviting non-real users may result in bans and denied withdrawals.
- Processing Time: Withdrawals may take 57 working days (excluding weekends and holidays).
- Moment Deletion Rule: Repeated violations may result in moment deletion and account-level action.

Rules and Guidelines for the Profile Pictures

1 Use Your Real Name

Fake Names are not allowed. We may verify your identity with Image & Government Documents.

2 Real Profile Picture

Your profile picture must show your real face. No celebrity photos, objects, or nature images.

3 Post Real Moments

Share authentic activities happening right now, with a real, visible action — not just a background or setup.

4 Avoid Unacceptable Posts

Walls, fans, floors, dark images, close-up objects, open books, trees, or blurred content will lead to withdrawal rejection and coin deduction.

