# With DIA PROOF OF CONCEPT



## Overview

What is the objective of the platform?

Artificial intelligent knowledge base

What it offers?

Allowing users to get information from knowledge base using smart algorithm

What are the benefits?

Informations will be retrived easily, quickly and effortlessly

Who will be using?

Any team or individuals of organizations\*

What type of informations can be retrived?

With no boundaries, any kind of informations retrived but based on the team's previous activities

What are the services provided?

SaaS smart engine and services by dedicated SME agents\*

<sup>\*</sup> Need more research

# **Problem Analysis**

- Confusing navigation structure
- Dead-end empty states. Improper instructions
- Unstructured user interfaces
- Unresponsive actionables
- Unfamiliar page structures and layouts

# Suggestions

- Make use of defaults
- Get the users started in ease
- Explore before create an account
- Observe individual users and provide contextual solutions
- Initiate with create lot of contents

## **Problem statement**

Based on the specific page

- ? How can we make the page more intuitive?
- ? How can we make the features more organized?
- ? How can we make the process more simple and easy to use for the users?
- ? How can we find all the possible use cases and tackle them?

# **Improvements**

The requirements to make proof of concept for the single page shared.

Intuitive

Self-explanatory

Rich looking

Aesthetic

Appealing

Leverage the standards

Appropriate for the depth of functionality

Prevalent with similarities

and more...

# **Design Process**

#### UNDERSTAND

# The platform

WithDIA is a platform which provides curated solutions for business, finance, compliances, taxes, laws and any subjects. WithDIA is also helping and providing consultations the user/customer with dedicated SME agents.

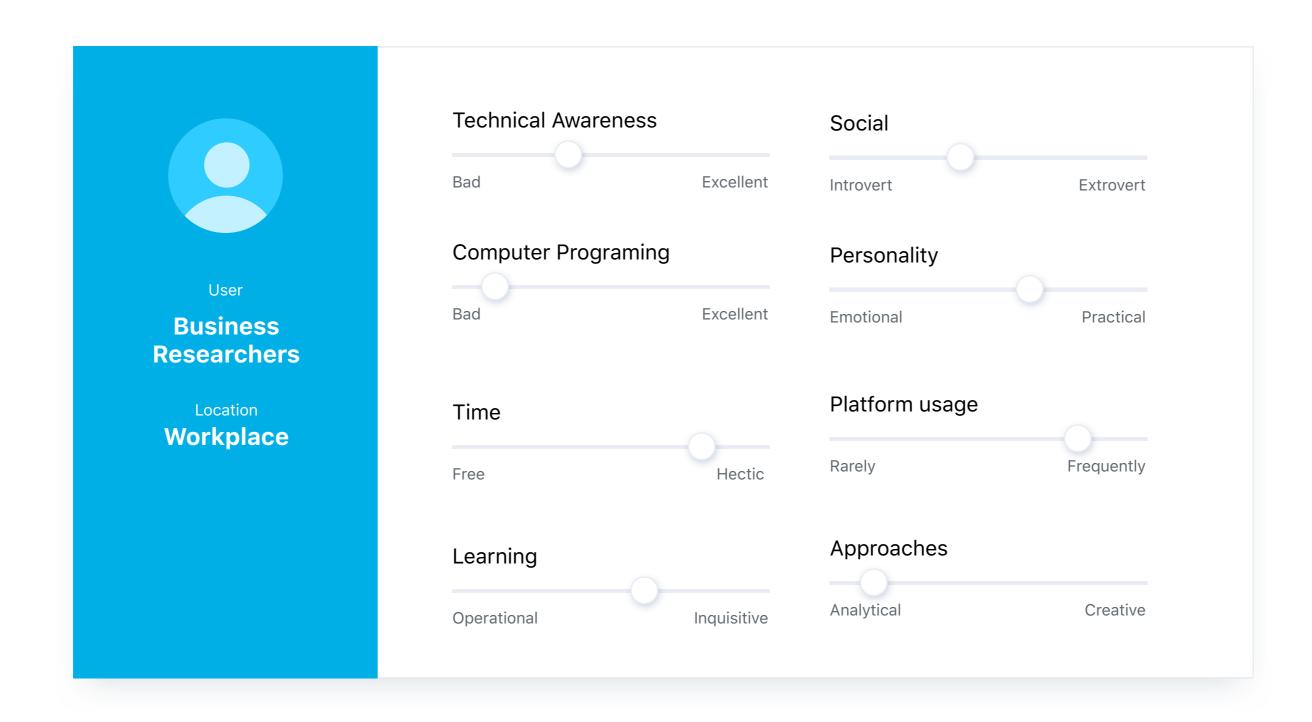
- User can load the documents and resources to make the knowledge base.
- User can create, edit and delete contents with categories to source the knowldge
- User can create, edit and delete notepads using which the informations can be retrived

- Users can invite other team members to collaburate on the contents or notepads
- Users can seek help from dedicated SME agents provided by DIA
- Users can get the updates and informations from the loaded contents in feed page

## USER RESEARCH

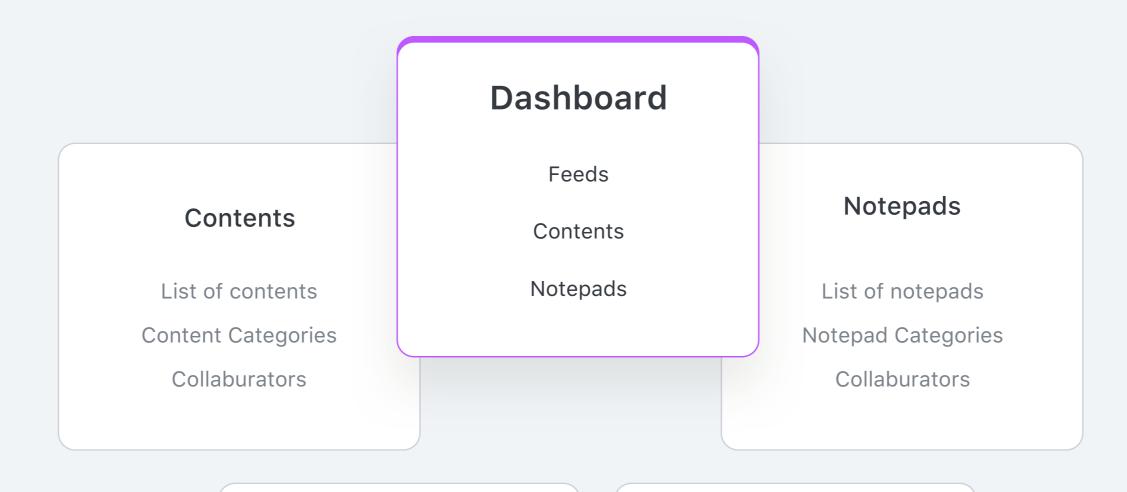
## **User Persona**

(Generic)



## AFFINITY MAPPING

## **Core Feature Definition**



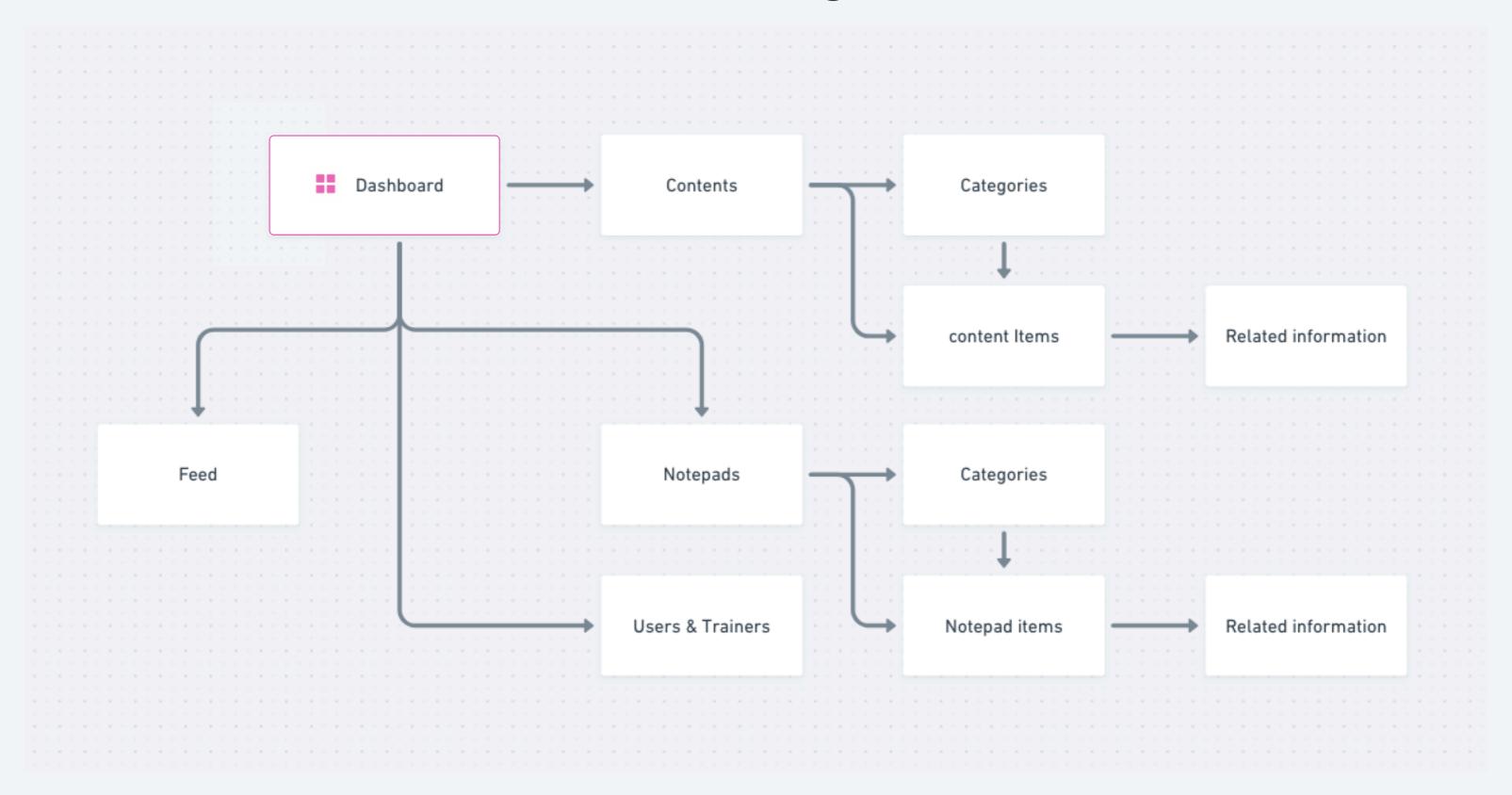
Users

Invite Users

**Trainers** 

**Invite Trainers** 

# **User-flow Diagram**



# **Design Consistency**



### CONTENT

Set and follow content standards across the entire product



### **VISUALS**

Finalize guidelines and set processes that help follow these guidelines



### **PATTERNS**

Predefine layout patterns to provide common ways to create an arrangement

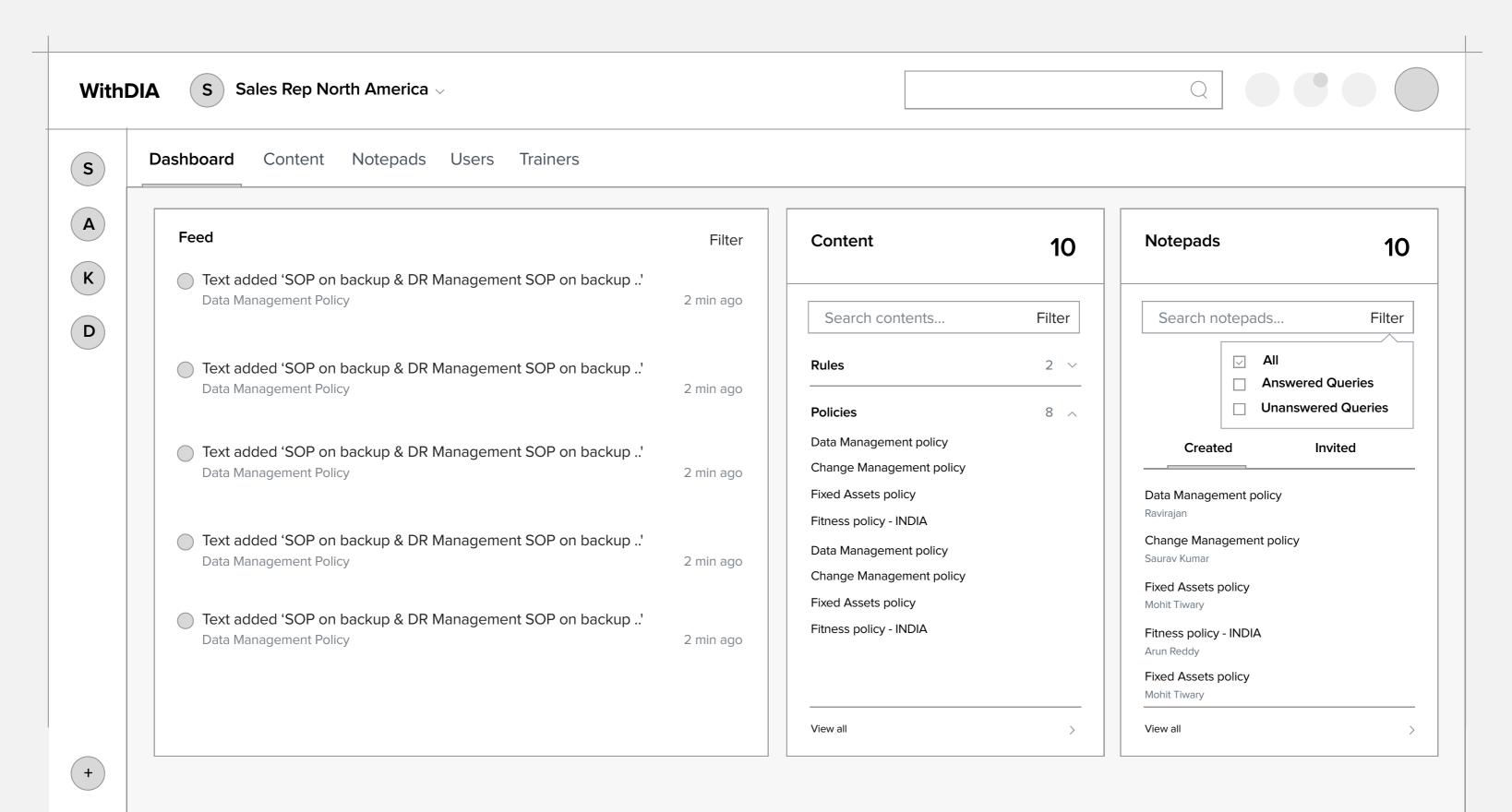


### COMPONENTS

Create components as a collection of interface elements that can be used across the system

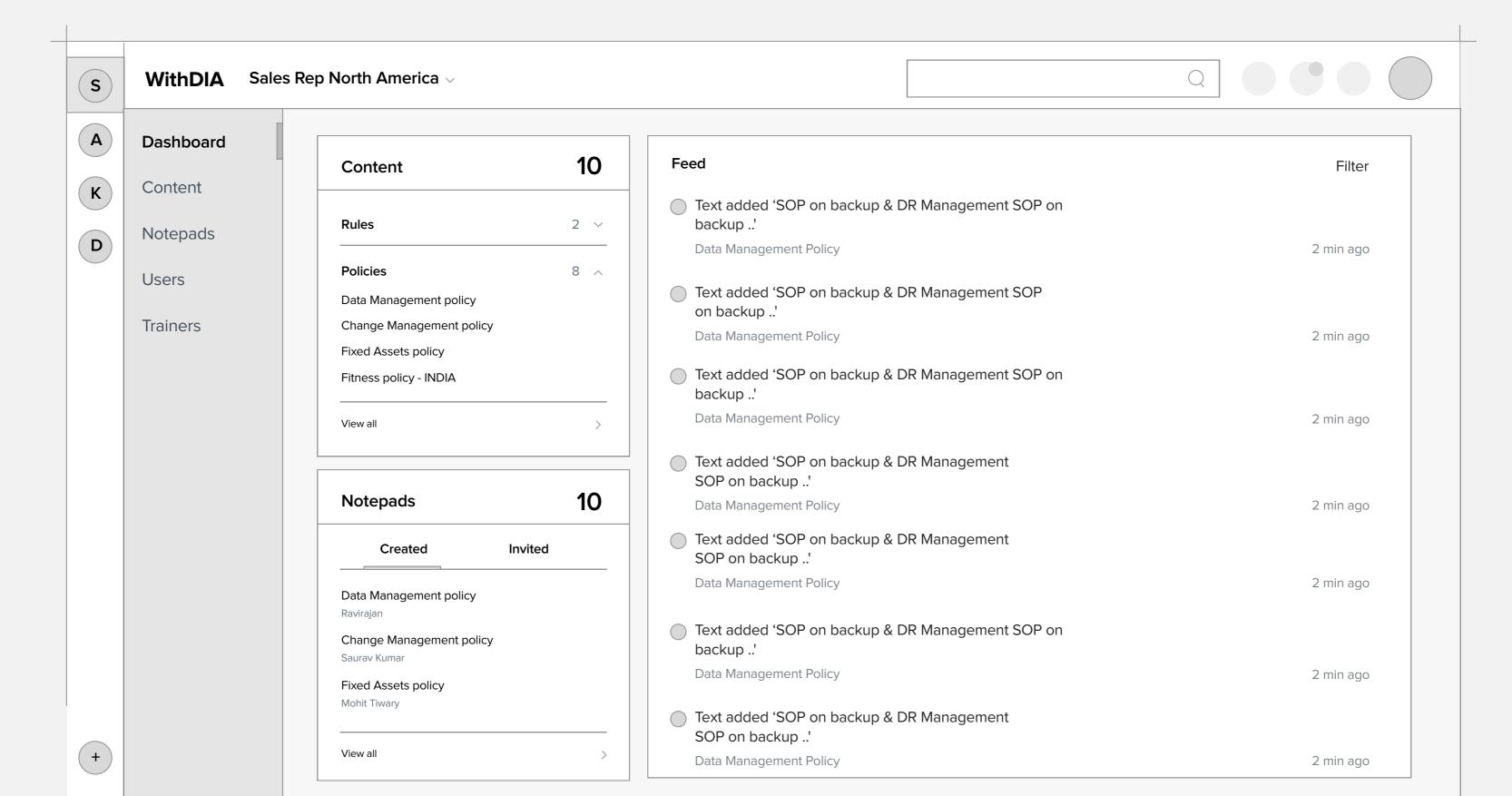
#### WIREFRAME

## Solution 1



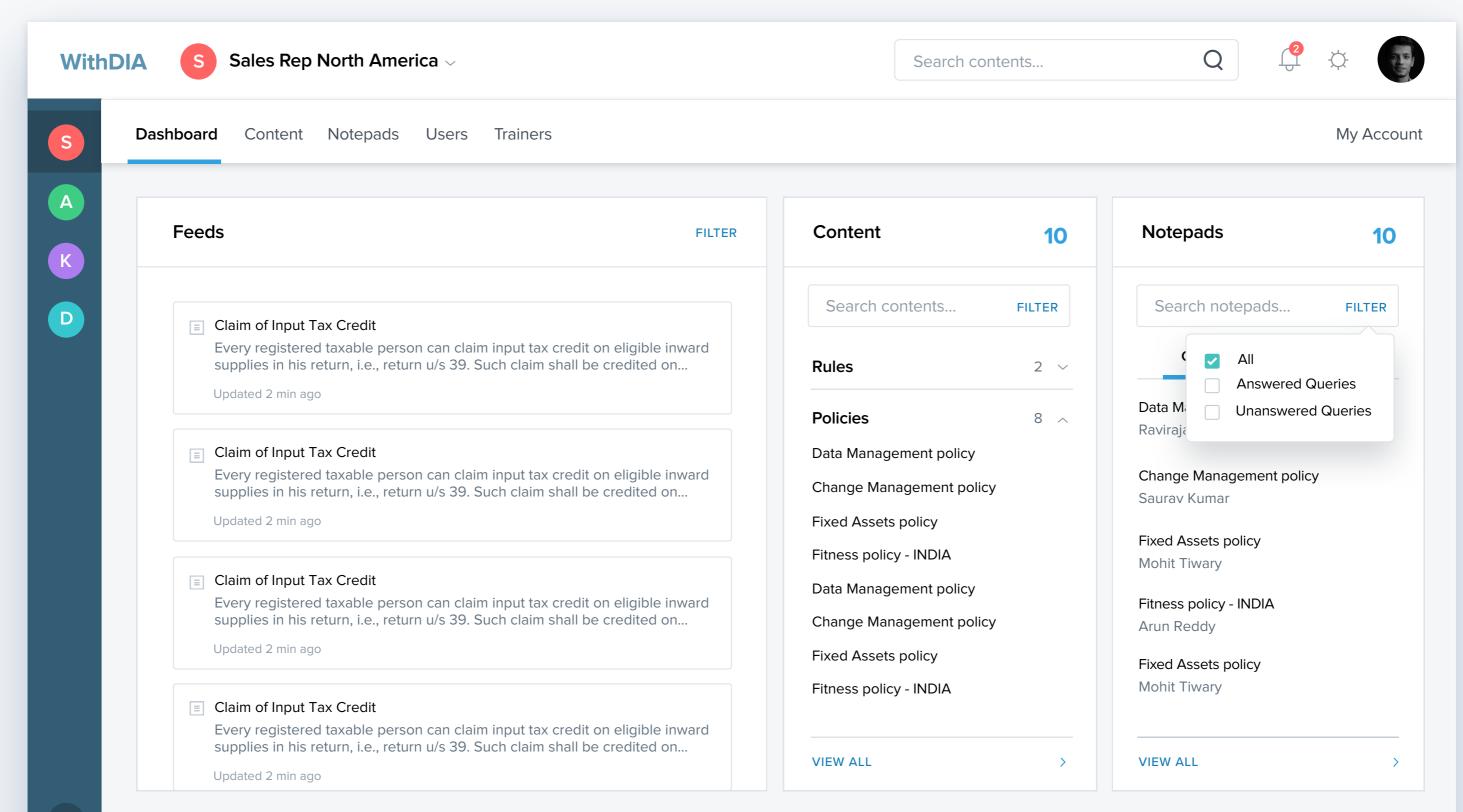
#### WIREFRAME

# Solution 2

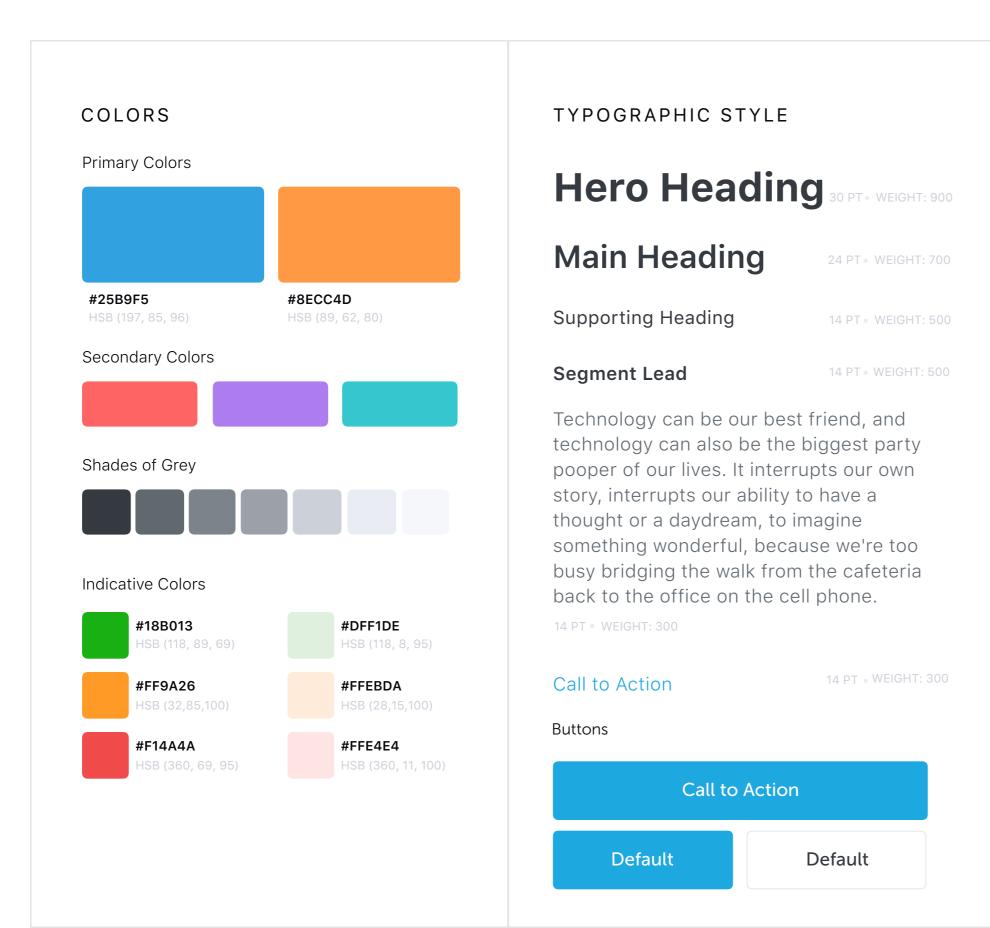


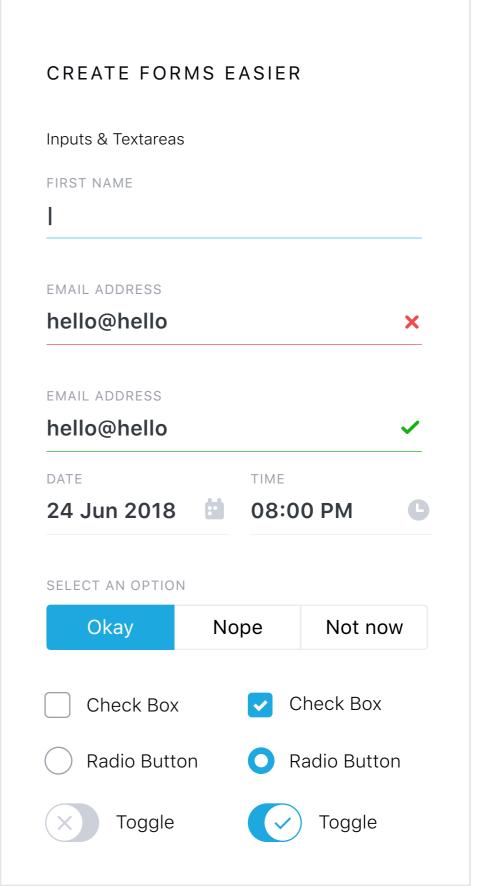
## VISUAL DESIGN

## **Dashboard**



## VISUAL GUIDELINES





# Thank You