

PRIVACY POLICY

A.K. Agro International, Inc.

Collection of Personal Information

Your personal information is collected by us only when:

1. You proceed to the “Shopping Cart” page to pay for the products you have shopped;
2. You create an Agro account with us (Ex. for posting blogposts in our “AgroBlog” page, for getting coupons, etc.);
3. You submit a concern/suggestion in our “Support” page;
4. You survey us at our “RateUs Survey” page.

How We Use Your Personal Information

We store and share the personal information you provide with respective credit processing companies for purchase reasons only. We do not sell any of the information provided to us in the “Support” page or the “RateUs Survey” page to any other third-party marketing companies. We also use the information provided by you for the following reasons:

1. To contact you for any bill payment details;
2. To follow-up and address any questions/concerns you may have.

“RateUs Survey” Form

We discourage customers from entering any personal information other than their legal full name in the “RateUs Survey” page on our website. Survey results are published on our “AgroBlog” page without publishing your legal full name. All other information given in the survey form will be published.

What Types of Personal Information We Collect

Personal information that is collected from our website includes;

1. Your legal full name
2. Home/Shipping Address (Street, City, State, Zip Code and Country)
3. DOB (Date of Birth)
4. Email Addresses
5. Phone numbers
6. Credit card numbers, CVVs, and DOEs (Dates of Expiration)
7. Bank account numbers
8. Other personal information.

When You Are Required to Provide Personal Information

The only times you are required to provide personal information are when you purchase products at the “Shopping Cart” page and/or when you create an Agro account with us. All other pages in our website do not require any personal information to be provided. It is optional to provide personal information in pages such as the “Support” page or “RateUs Survey” page.

Security of Provided Information

Your personal information is temporarily/permanently stored in a database retrieval system. Our database retrieval system is stored in facilities with limited access using physical security measures. We use end-to-end military-grade encryption to secure all information collected by us. Access to the database is restricted to most individuals.

Control Over Collected Personal Information

In accordance with the California Customer Privacy Act of 2018 (CCPA), customers are allowed to request to get all personal information erased from our database retrieval system including;

1. Your legal full name
2. Home/Shipping Address (Street, City, State, Zip Code and Country)
3. DOB (Date of Birth)
4. Email Addresses
5. Phone numbers
6. Credit card numbers, CVVs, and DOEs (Dates of Expiration)
7. Bank account numbers
8. Other personal information.

Customers are required to submit their request by submitting a form on our “Support” page.