Project Design Phase

Proposed Solution

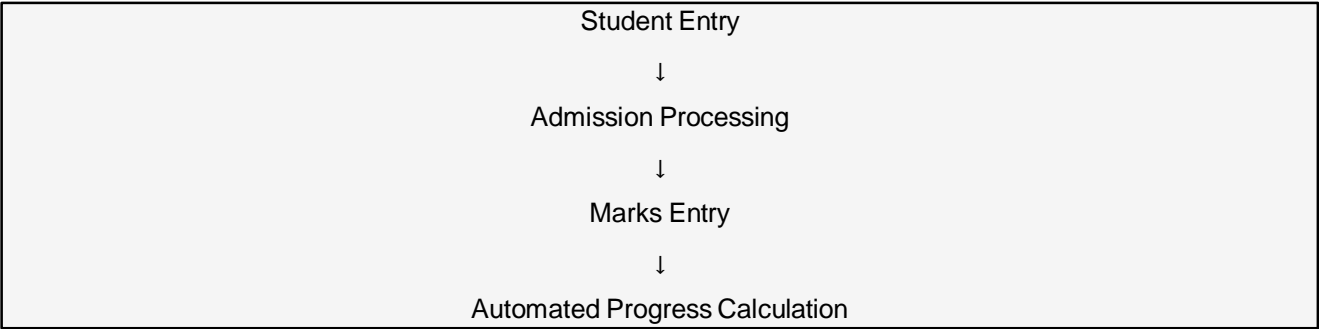|	
Date:	07 November 2025
Team ID:	NM2025TMID09069
Project Name:	Educational Organisation Using ServiceNow
Maximum Marks:	2 Marks

1. System Overview

The proposed solution is a complete ServiceNow-based automation system that manages the educational institution's admission, student master data, and student progress workflows. It eliminates manual errors, improves operational efficiency, and provides accurate academic data for decision-making.

2. Key Features

- Automated Admission System
- Student Master Data Management
- Pincode-Based Address Autofill
- Automated Total & Percentage Calculation
- Auto Result Generation (Pass/Fail)
- Improved Data Accuracy and Accessibility

3. Functional Workflow

Student Entry

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Admission Processing

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Marks Entry

↓

Automated Progress Calculation

4. Expected Impact

The solution reduces administrative workload, increases student data accuracy, and ensures real-time monitoring of student progress. Automation ensures reliability and enhances institutional productivity.