

KAILASH ROKKAM



Cambridge Ct
Liverpool L7



+447769488521

kailash.nadh98@gmail.com

PROFILE

An quick learner with unwavering dedication and a robust work ethic. Enthusiastic and committed individual with a strong passion available to work up to 20 hours per week, including weekends

EDUCATION

2023 - present	University of Liverpool Msc. Data Science and Artificial Intelligence
2015 - 2019	National Institute of Technology, Silchar BTech. Mechanical Engineering

WORK EXPERIENCE

08.2019 - 08.2023	ZS Associates, India Data Analyst (Full-time) Developed advanced statistical models that help clients understand business issues. Designed custom analyses in SQL, Tableau and Excel to investigate and inform client needs. I've taken on leadership roles, successfully guiding a team of five associates through diverse client projects.
02.2021 - 08.2023	The Irish House, India Waiter / Bartender (Part-time) Worked in the bar on weekends delivering quality classics & innovative cocktails and maintained bar counter hygiene. I've served tables of 26 by assessing needs and preferences of customers and making beverage and food recommendations. Additionally, I've managed cash counter and worked on inventory management before and after bar hours
01.2020 - 01.2021	DMart Supermarket, India Retail Sales Assistant (Part-time) I delivered exceptional customer service by greeting and assisting customers, addressing inquiries, and offering product recommendations. I managed cash transactions with precision and maintained impeccable cash-handling procedures. My responsibilities also extended to inventory management, where I conducted routine stock checks and diligently restocked shelves. During the COVID-19 pandemic, I also worked in door delivery team
10.2015 - 03.2019	Deccan Fried Chicken, India Kitchen Hand (Part-time) I worked in a busy kitchen, overseeing preparation, cooking, plating and serving of American fast food, predominantly fried chicken and fries. Collaborated closely with the Head Chef to develop and execute creative menu offerings. Maintained strict adherence to food safety and sanitation standards

BAR & CULINARY SKILLS

- Basic Mixology
- Bar & Kitchen Hygiene
- Drink Presentation

OTHER SKILLS

- Effective Communication & Customer Service
- Conflict Management
- Cash Handling and POS
- Inventory Management
- Door Delivery