

Krishnan Ramalingam

doIT@krishnan-ramalingam.com ▪ (612) 670-2227

[linkedin.com/in/krishnanr03](https://www.linkedin.com/in/krishnanr03) ▪ Detailed: resume.krishnan-ramalingam.com

Proactive and highly motivated IT professional with 15 years of experience designing and developing innovative solutions for enterprise clients. Record of accomplishment on providing quality customer-focused services for developing requirements, business application integration and service activation in Agile environments. Looking forward to leverage my experience to help organization achieve strategic IT objective.

Strengths

- Customer relationships
- Result-oriented servant leadership style
- Enterprise Architecture
- Strategic vs tactical planning and goal setting
- Effective at planning and organization
- Program/project management
- Product management
- Factual decision making

Professional Experience

Ciber Inc.

Jan. 2016-Present

Client: Ford Credit, MI

Role: Enterprise Solution Architect, Architecture, Innovation, & Research (AIR)

AIR performs architecture support across the organization.

- Developed 7 different subscription solutions for B2B and B2C customers
- Trained over 30 individuals and developed product team for subscription model billing
- Developed 4 Microservice applications in Azure/VMWare cloud platform
- Strong customer relationships to help them see the big-picture and selling prospectus
- Implemented ACH and Credit Card payment methods for subscriptions and vehicle financing
- Used TOGAF framework and worked closely with Enterprise Architects and Architect counsel for architectural deliverables

Computer Sciences Corporation

Jun. 2006-Dec. 2015

Client: Fiat Chrysler Automobiles, MI

Role: Lead J2EE Developer/Architect

Mar. 2013-Dec. 2015

Manufacturing Dashboard (MFGDA) - *MFGDA is used to capture data and reports from 14 different manufacturing plants*

- Worked with plant customers for business needs and converted them into technical solutions
- Led team of 6 onshore developers to deliver all work products
- Reduced 50% of the product backlog in 1 year
- Developed tools and process to reduce manual work

Client: Fiat Chrysler Automobiles, MI

Role: Lead Java/J2EE Developer/Architect

Apr. 2012- Feb. 2013

Global Supplier Information System (GPSIS)

- Led team of 4 onshore developers for all the deliverables and requirements

- Worked with customers to gather requirements and converted them into technical specifications
- Developed integrations and services in a short timespan to support global suppliers

Client: Wells Fargo, MN

Role: Conversion Engineer/Module lead

Jan. 2011-Mar. 2012

ATM & Debit Card Conversion

- Performed as lead developer on rewards conversion module; converted 11M cards, the largest conversion in US history to date
- Collaborated with project manager, business analysts, and stakeholders for conversion
- Successfully completed the whole conversion in 6 phases

Client: Farmers Insurance, CA

Project Lead

Jun. 2006-Dec. 2010

Fire EDGE – Printing and Archival System for customer documents

- Led a team of 6 on all project-related deliverables and schedules
- Offshore Liaison, coordinated implementation of all deliverables and schedules
- Moved to onshore and worked with business customers for requirements
- Managed and coordinated with different teams for release management activities

Work History

United Healthcare Group, Associate, Sept. 2004-May 2006

Blue Cross Blue Shield, Java Developer, July 2003-Aug. 2004

Qwest Telecom, Programmer, July 2000-June 2003

Certifications

Oracle Professional Java 6.0, Oracle Expert Web Component Development, Oracle Expert Enterprises Java Beans, Oracle Expert Java Persistence API, Accelebrate JPA & JSF and TOGAF 9.1

Education

Bachelor of Engineering (B.E), Madras University; Chennai, TN, India

Skills

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|--------------------------------------|------------------------------------|
| • Agile/XP/Waterfall | • CI/CD pipelines |
| • Cloud computing | • Zero-downtime deployment |
| • Micro services | • API development and integration |
| • Service Oriented Architecture | • Big Data |
| • 12 factor apps | • SQL / No-SQL |
| • Virtualization | • TOGAF, Zachman |
| • Spring/Spring Boot | • Architecture diagrams |
| • Object Oriented Programming | • Networking, Routing, & Switching |
| • Functional Programming | • Linux, iOS, and Windows |
| • SSO and App-to-app auth | • POC and white boarding |
| • Gradle, Maven, and Ant | • RFQs and COTS evaluation |
| • Kafka and RabbitMQ | • Salesforce CPQ integration |
| • AngularJS and JavaScript framework | • Full stack development |