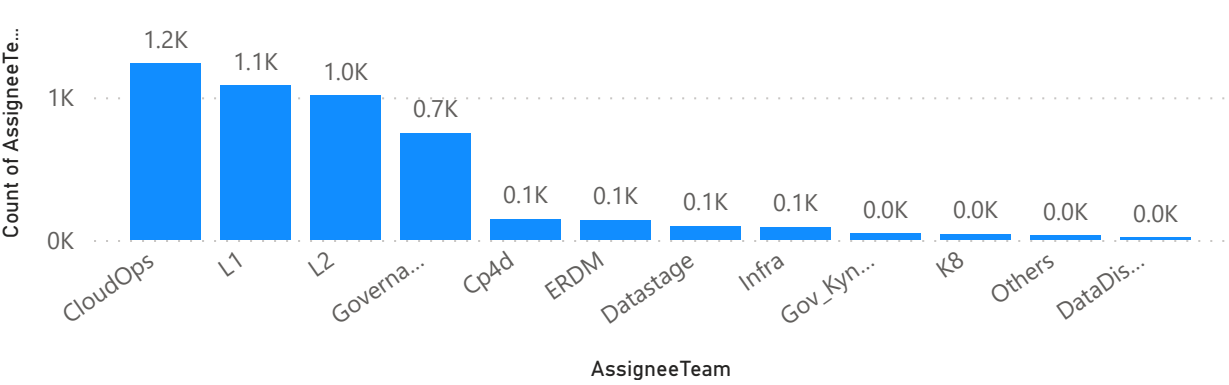


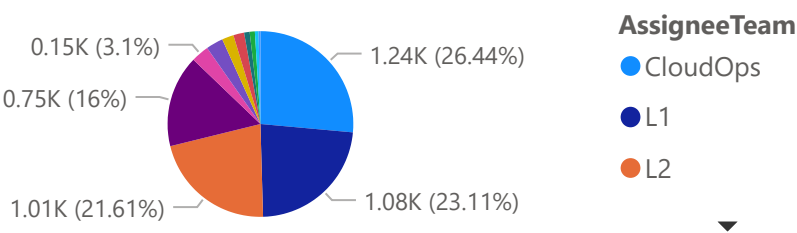
Total ticket count handled assigned team wise



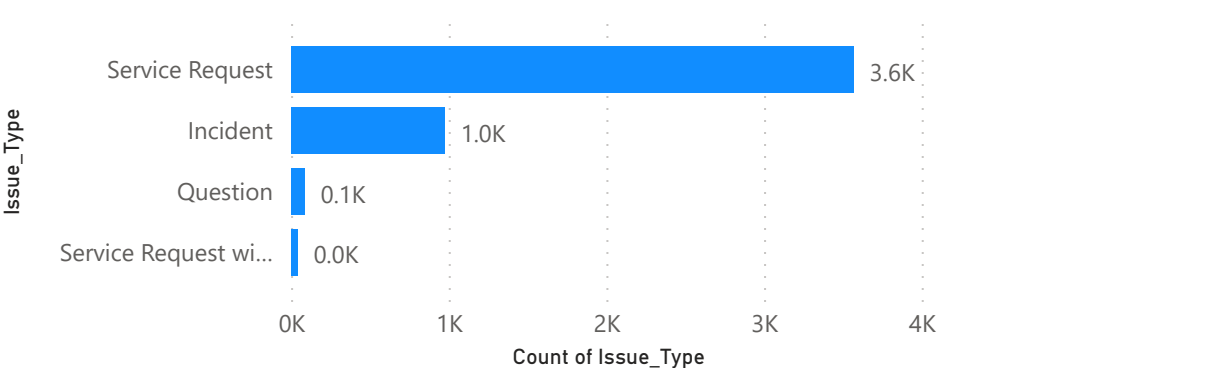
Total ticket created in whole year

4674

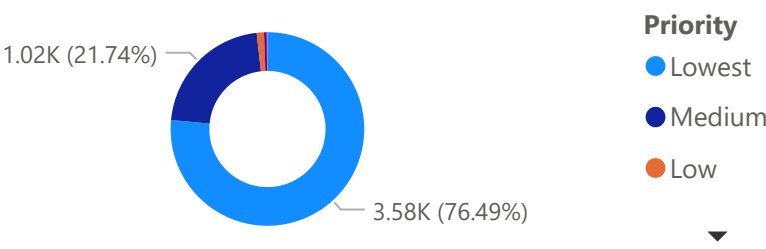
Count & Percentage of ticket for each assignee team



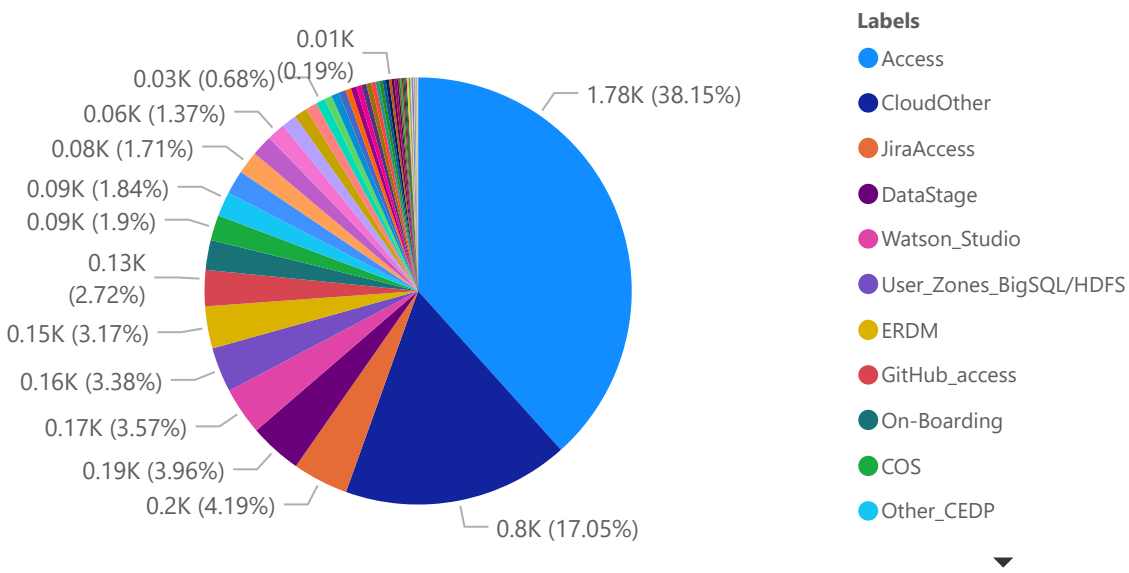
Total count of ticket types



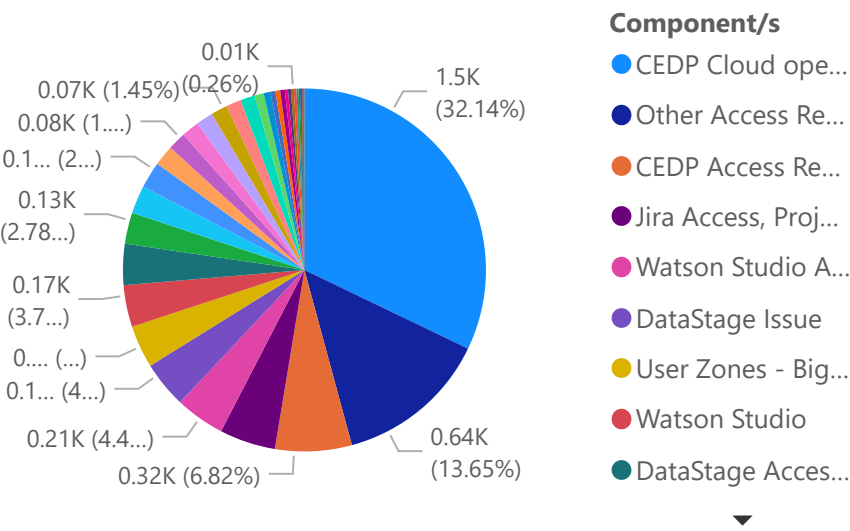
Percentage of ticket priority wise



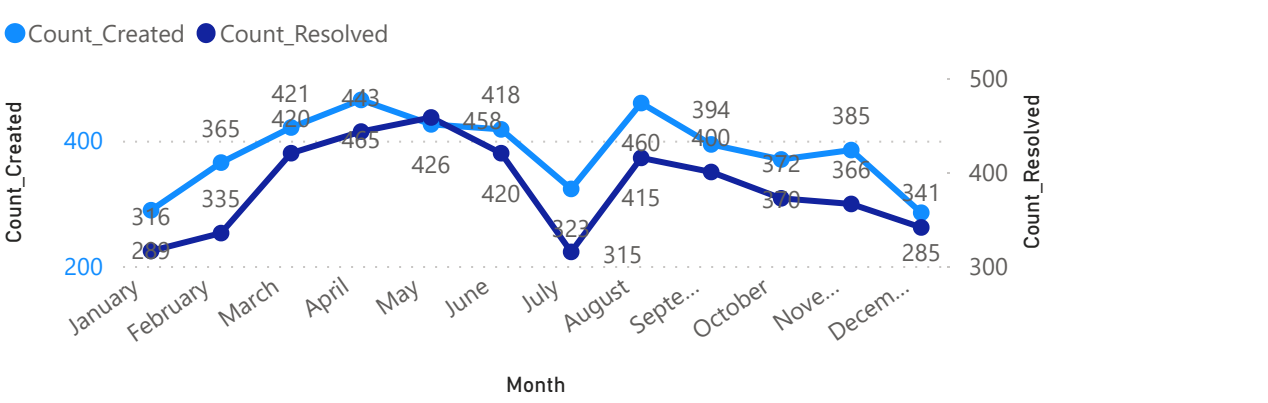
Percentage/count of Label of ticket



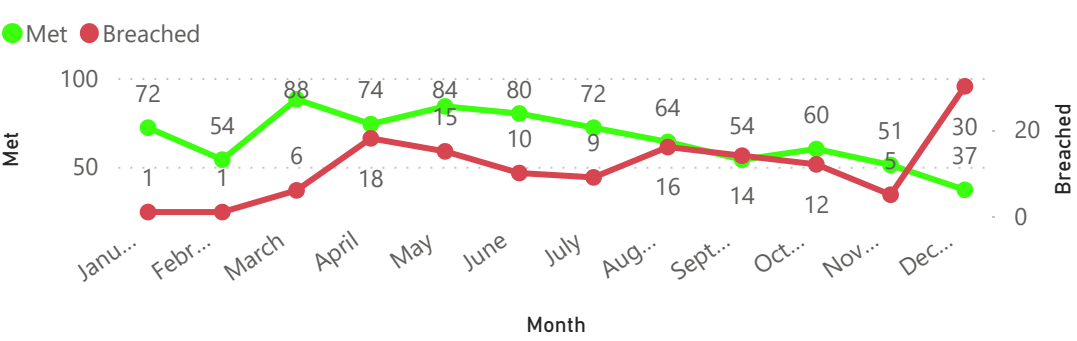
Count of Component/s by Component/s



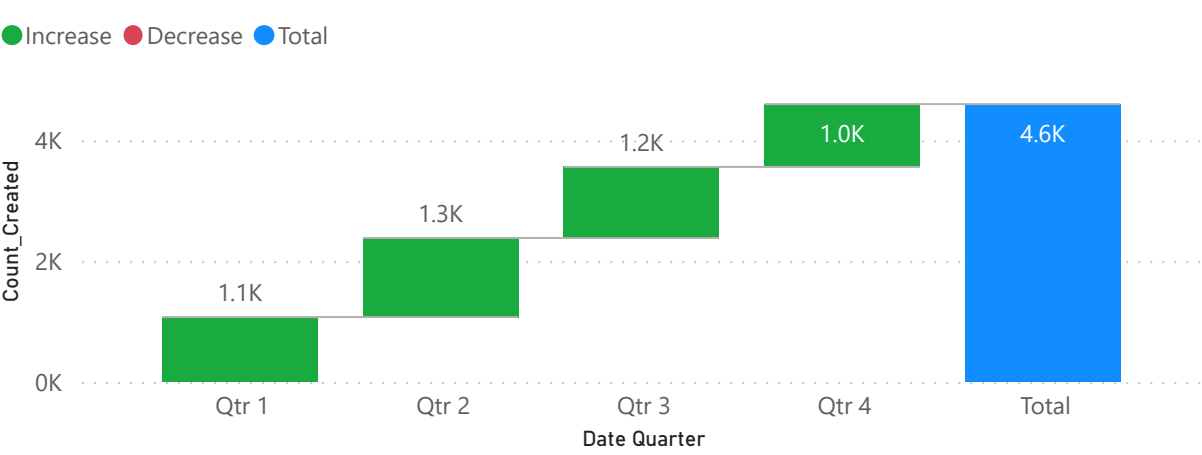
Count_Created and Count_Resolved by Month



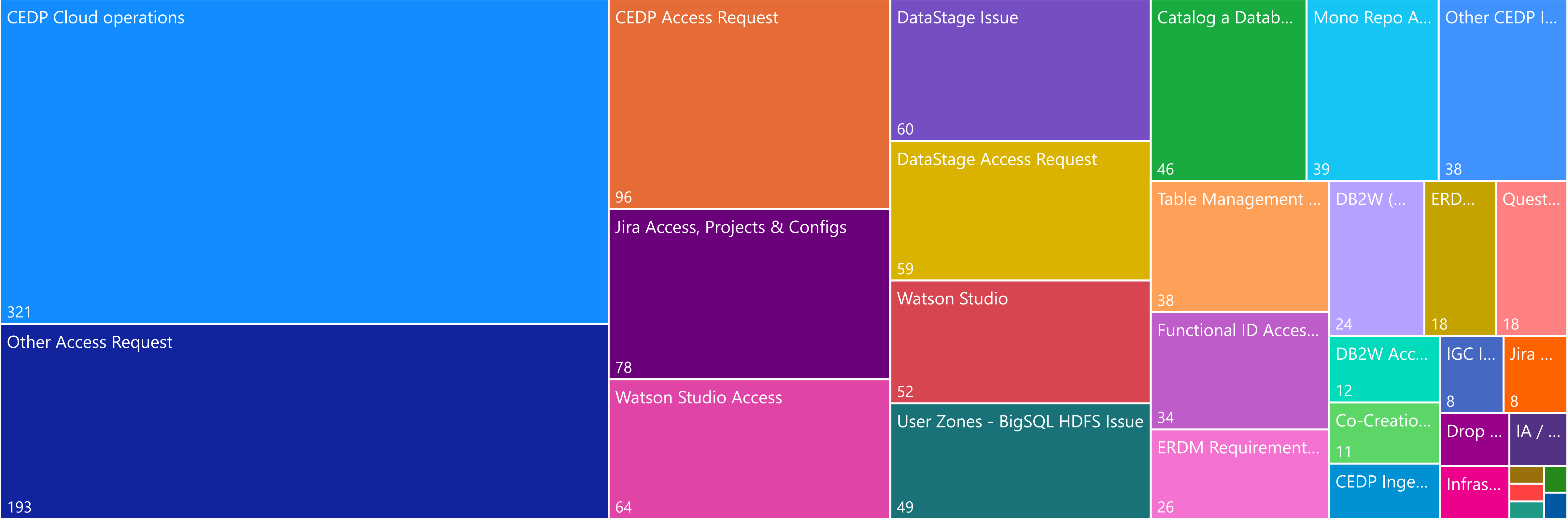
Count of ticket SLA Met and Breached by Month



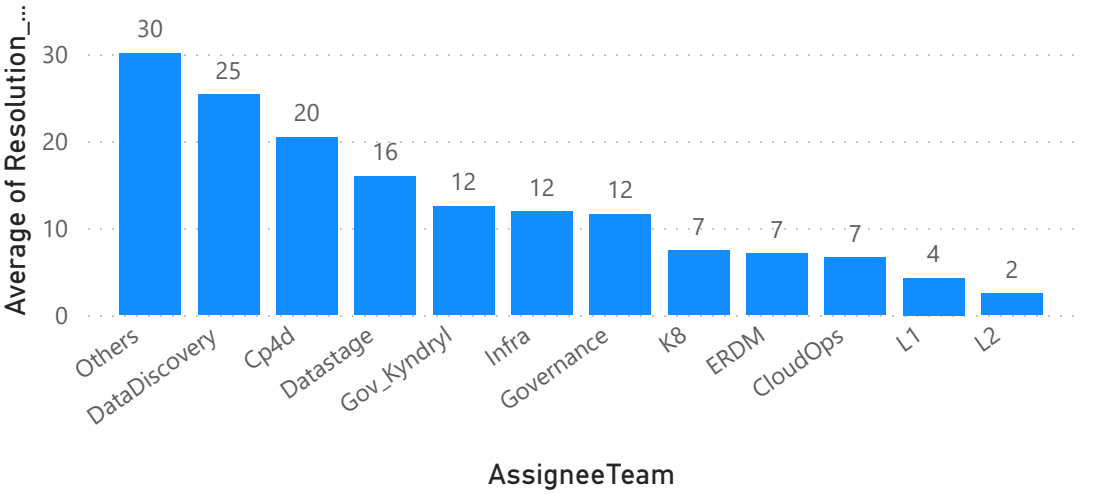
Water fall chart of Count_Created ticket Quarter wise for year 2021



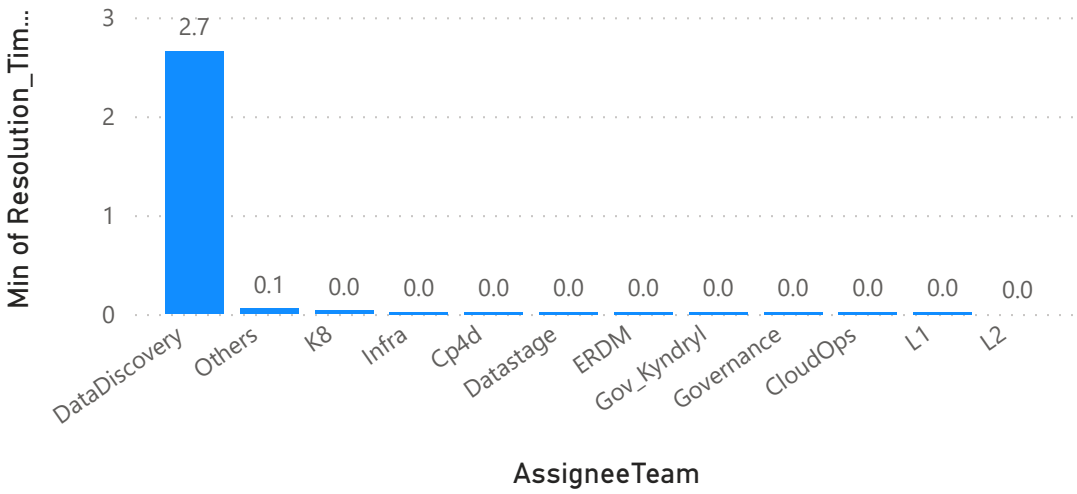
Count of ticket component specific wise



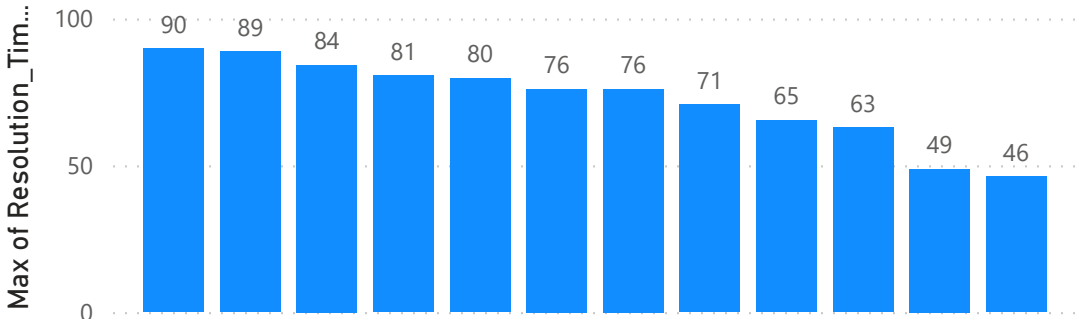
Average of Resolution_Time(day) AssigneeTeam wise



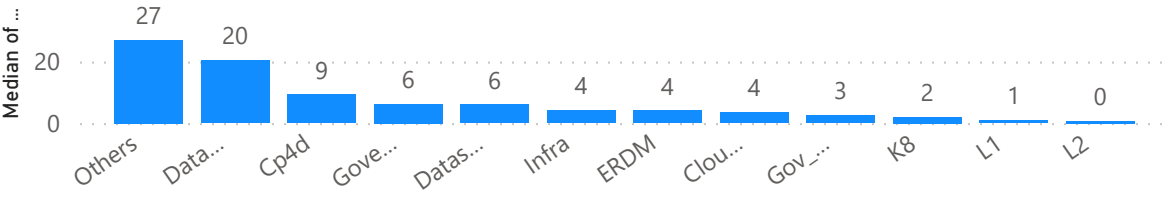
Min of Resolution_Time(day) AssigneeTeam wise



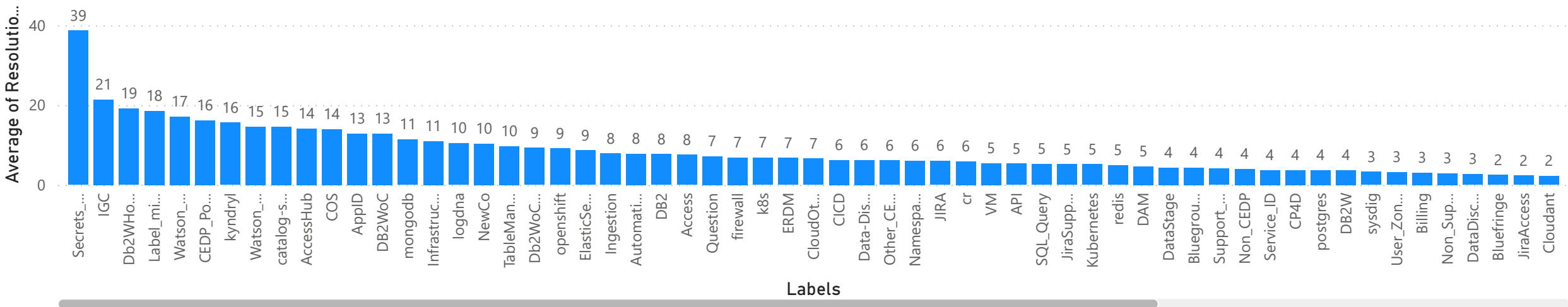
Max of Resolution_Time(day) AssigneeTeam wise



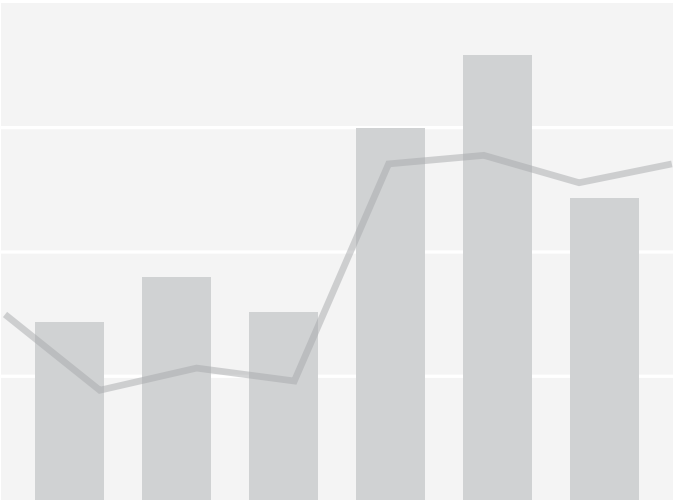
Median of Resolution_Time(day) AssigneeTeam wise



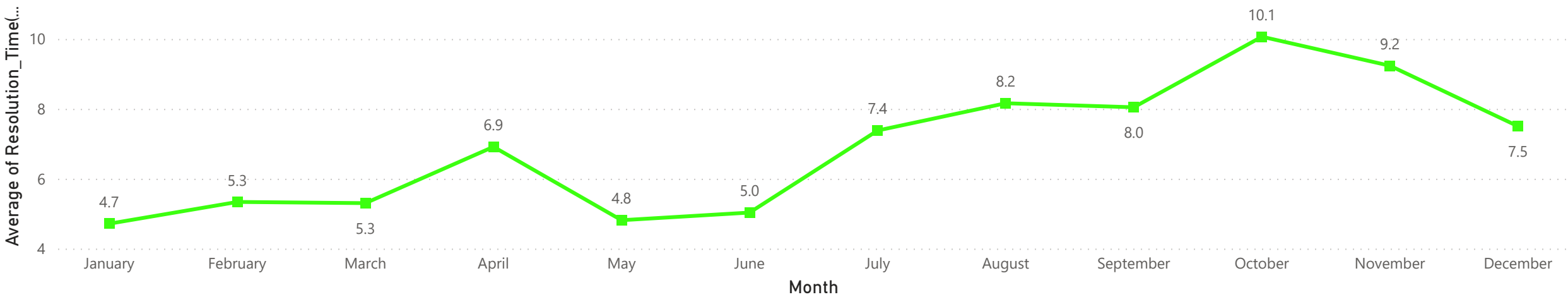
Average of Resolution_Time(day) Label wise



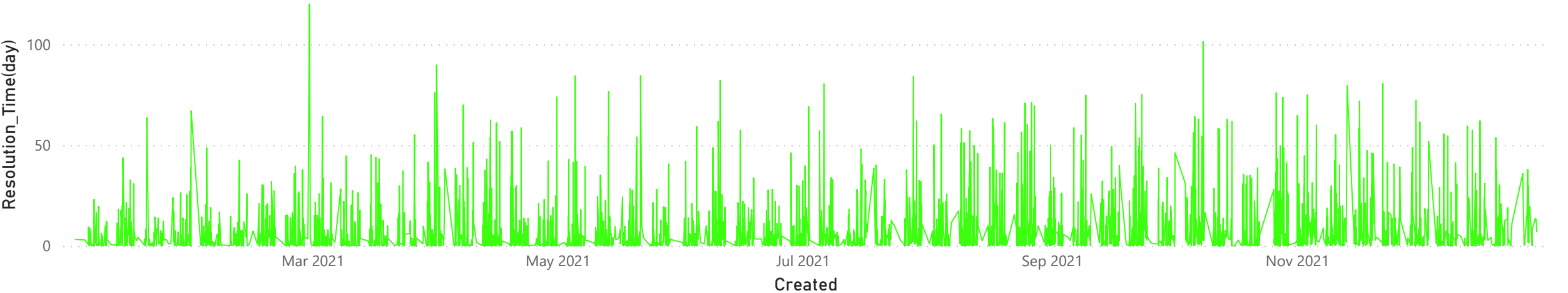
Select or drag fields to populate this visual



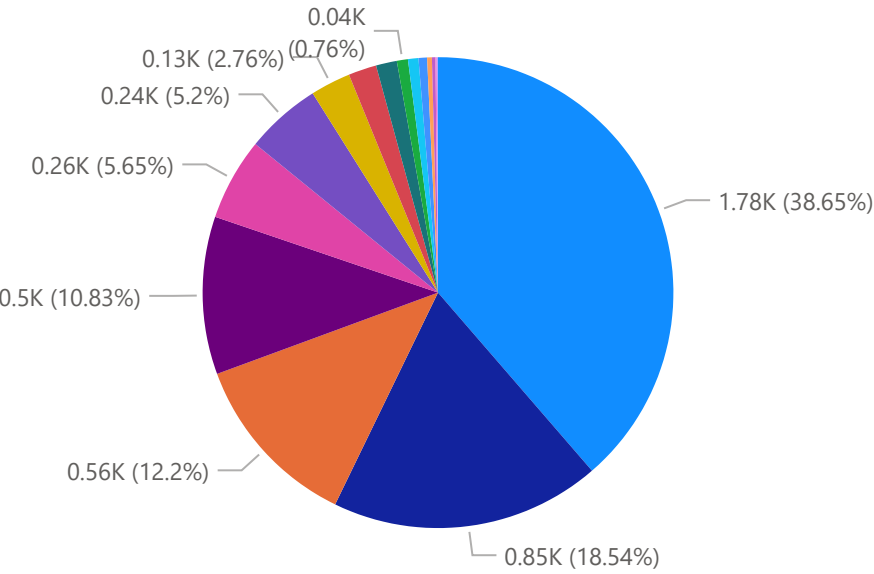
Average of Resolution_Time(day) by Month



Resolution_Time(day) of tickets



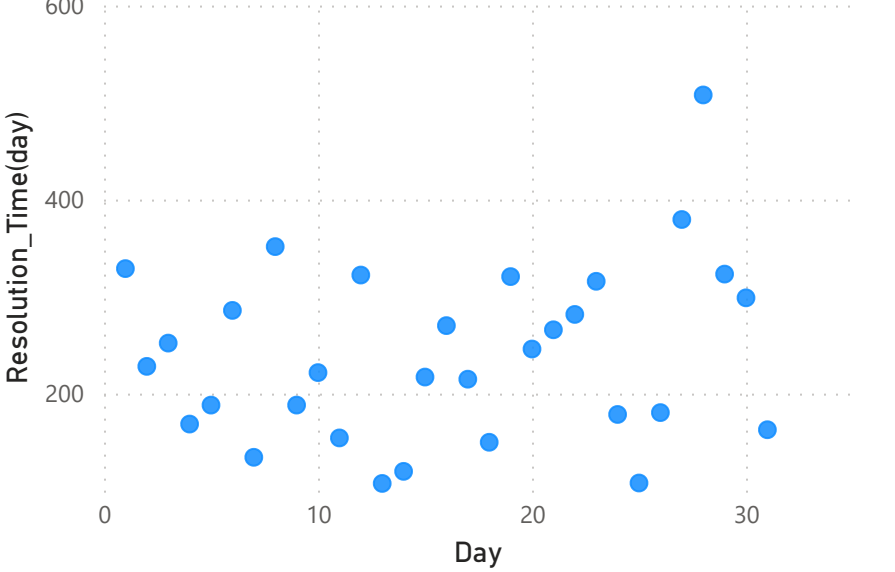
Percentage of Count of ticket Resolution_Time_range wise

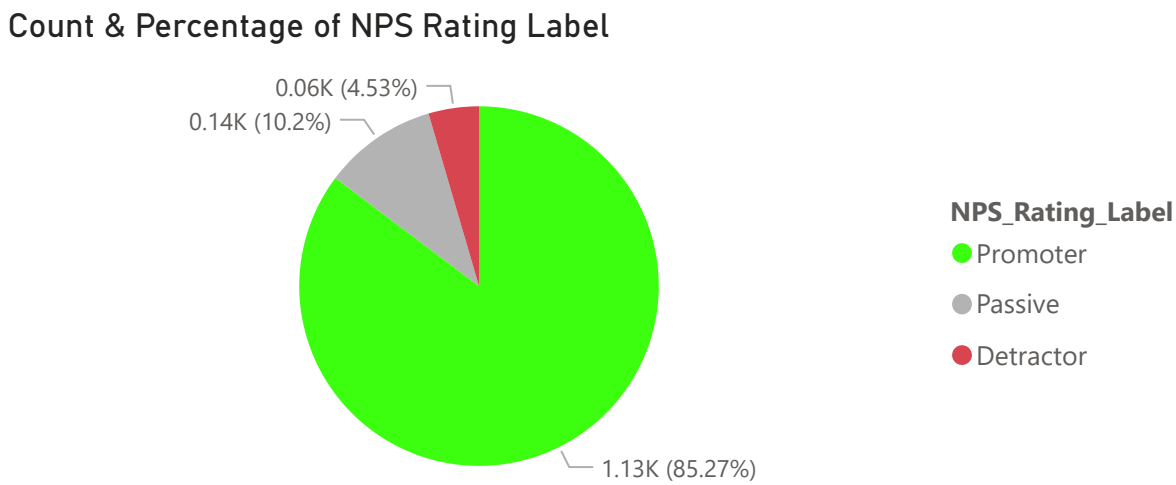
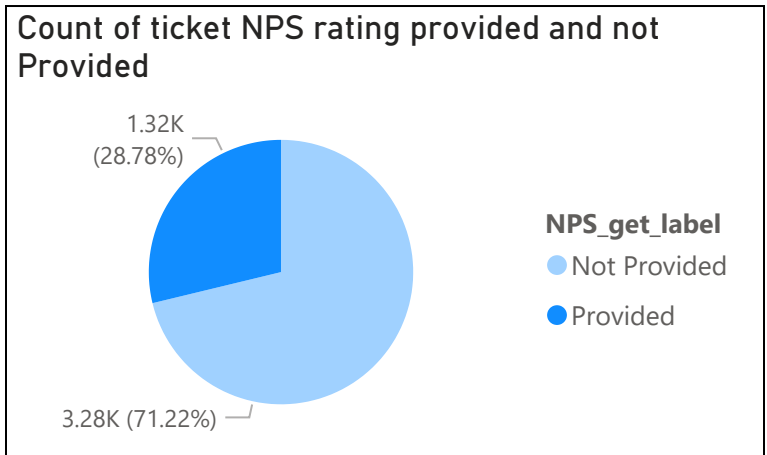
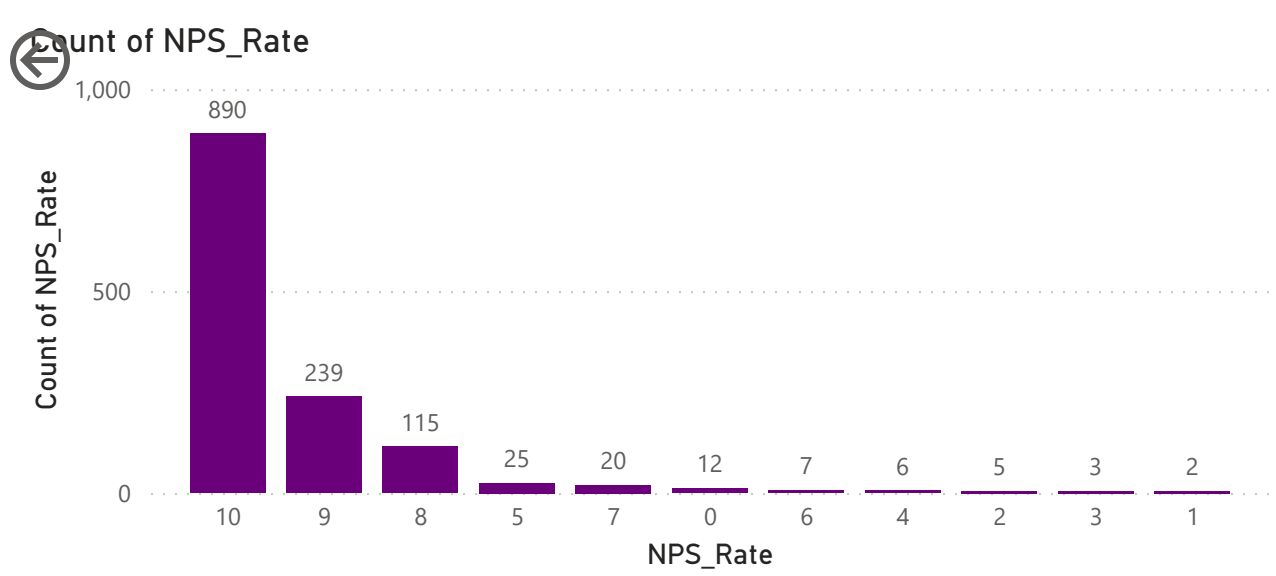


Resolution_Time_range

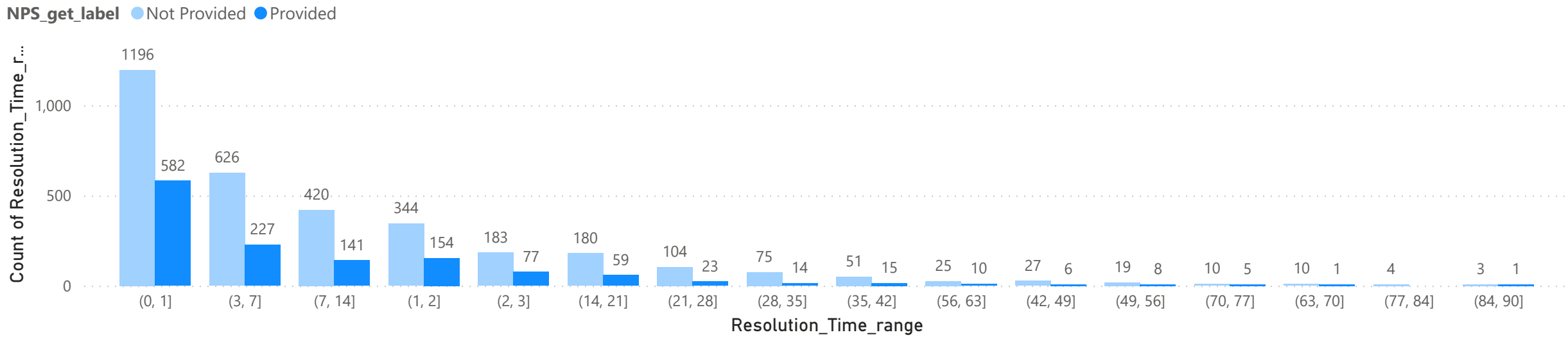
- (0, 1]
- (3, 7]
- (7, 14]
- (1, 2]
- (2, 3]
- (14, 21]
- (21, 28]
- (28, 35]
- (35, 42]
- (56, 63]

Resolution_Time(day) by Day

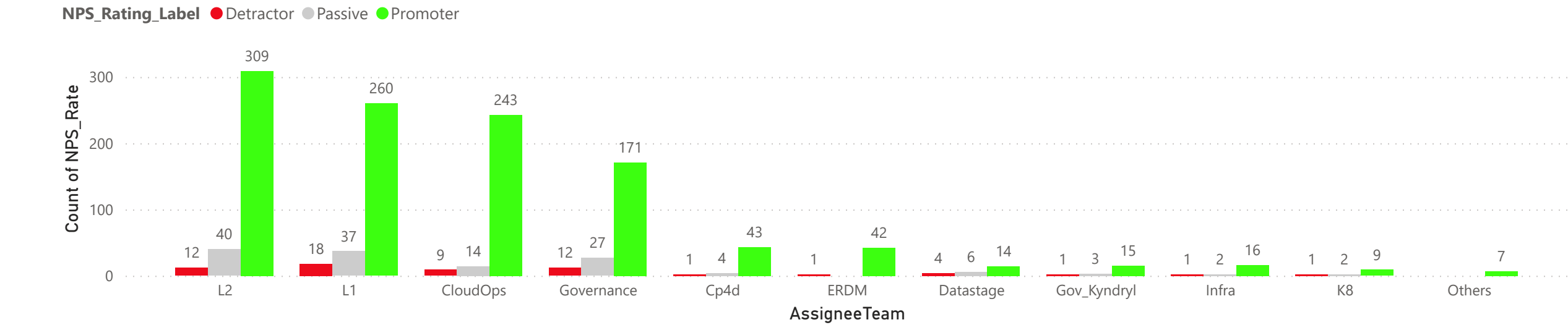




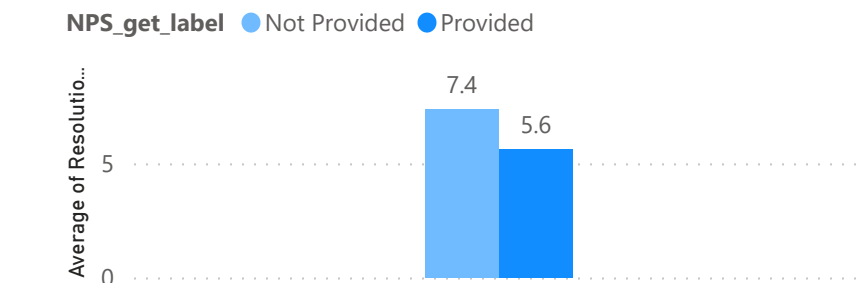
Count of NPS rate category, Resolution time range wise



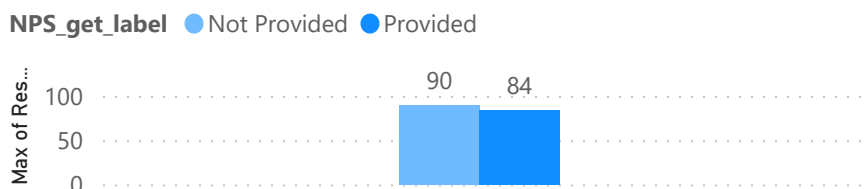
Count of NPS rate category received for each assigned team wise



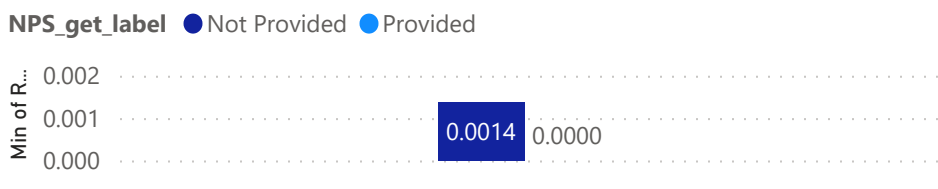
Average Resolution_Time(day) of ticket NPS provided or Not provided



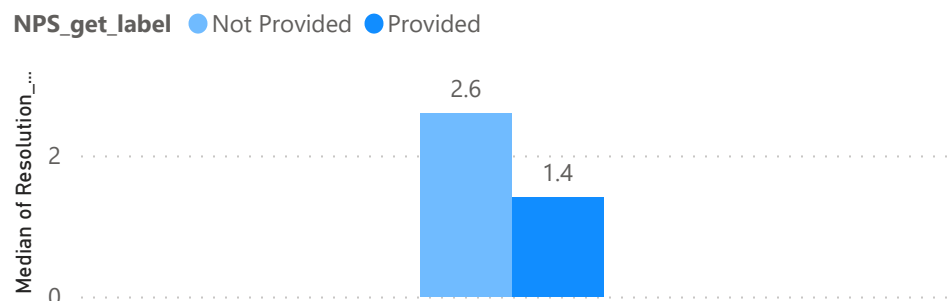
Maximum Resolution_Time(day) of ticket NPS provided or Not provided



Minimum Resolution_Time(day) of ticket NPS provided or Not provided



Median Resolution_Time(day) of ticket NPS provided or Not provided



Ticket count Resolution_Time_range and NPS_Rating_Label wise

