

Sentiment Analysis of Riliv App Review

True Sentiment

- Negatif
 - Netral
 - Positif

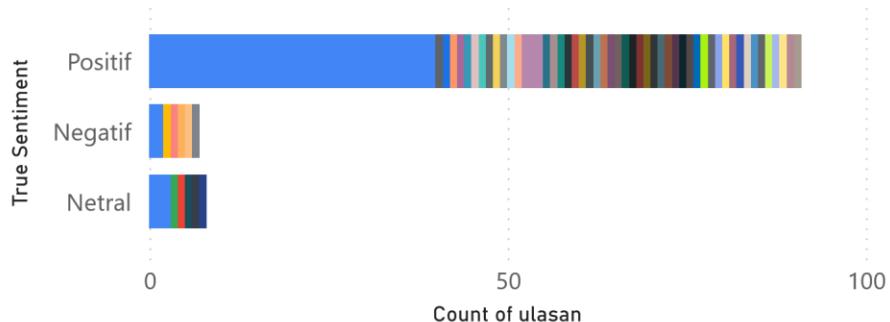
3000

Total Reviews



Distribusi Label Sentiment

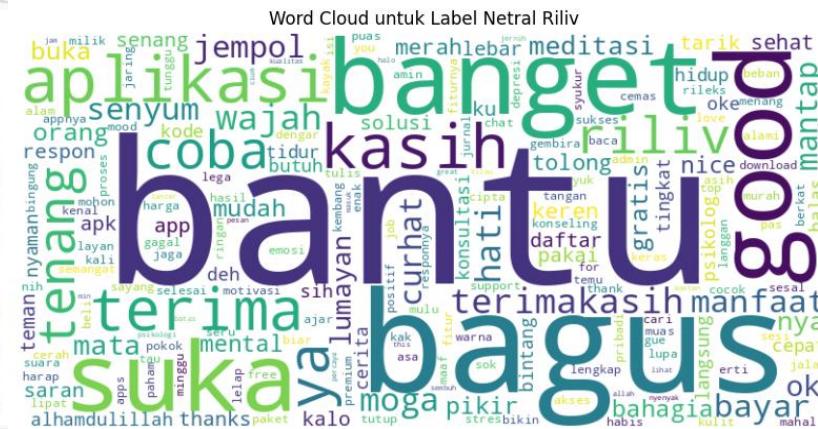
ulasan ● aaku bintan... ● acara mata ... ● adm wa n... ● admin pik.



Prediksi Random Forest

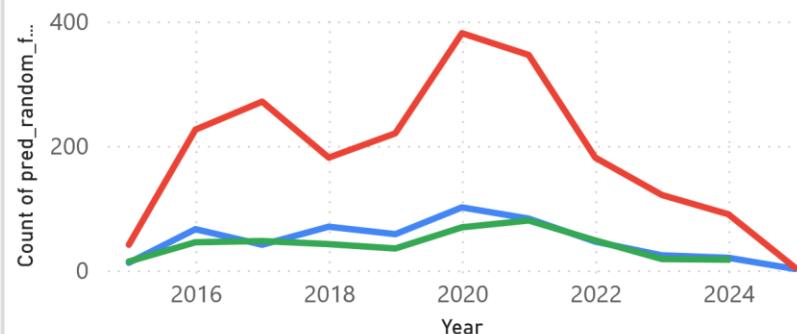
pred_random_forest ulasan

Negatif	aaku bintang eror mulu
Negatif	adm wa nya slowrespon banget awalnya up malas mending refund
Negatif	ajar meditasi aplikasi
Negatif	alami breakdown serius depresi stres tekan t orang celaka pakai tangan kanan normal sig



Mental health sentiment trends increased by RF

pred_random_f... ● Negatif ● Netral ● Positif



pred_naive_bayes ulasan

Negatif	
Negatif	aaku bintang eror mulu
Negatif	adm wa nya slowrespon banget awalnya upgr. malas mending refund
Negatif	ajar meditasi aplikasi
Negatif	alami breakdown serius depresi stres tekan tun orang celaka pakai tangan kanan normal sign & meditasi langsung coba konsultasi butuh anlik;

Word Cloud untuk Label Negatif Rilway



Mental health sentiment trends increased by NB

pred_naive_bayes ● Negatif ● Netral ● Positif

