## Krishna Paudel

Mobile: 0426902526

Email: krisnachhetri07@gmail.com

Address: Pendell Hill, NSW 2145

LinkedIn: https://www.linkedin.com/in/krishna-paudel-4724541b1/

## **CAREER OBJECTIVE**

Dynamic Web Developer with expertise in frontend and backend technologies, capable of designing, developing, and implementing web applications. Proficient in JavaScript, React, Next.js, Express.js, and Node.js. Skilled in creating intuitive user interfaces, implementing server-side logic, and integrating third-party APIs. Strong background in design, with knowledge of animation and illustration principles. Committed to delivering high-quality solutions and adaptable to various project requirements. Known for meticulous attention to detail and a commitment to excellence. A collaborative team player with excellent communication skills, dedicated to continuous learning and innovation.

#### **TECHNICAL SKILLS**

Programming Languages: JAVASCRIPT, CSS, PYTHON, NODE, C#, PHP, HTML, XHTML5, JAVA,

Operating Systems: Linux, Windows OS, Mac OS

Databases: MySQL, SQL, MongoDB, NoSQL

Frameworks: ReactJS, Tailwind CSS, ExpressJS, Django, ThreeJS .Net, NextJs

**Testing:** Teslink, Mantis, Software Testing, Application Testing

**Version Control** Git, Github, GitLens

Applications: Visual Studio, Adobe Apps, WordPress, Wix, Illustrator, Microsoft

Apps

**Cloud** AWS, Azure, Google Cloud Platform, Deployment Platforms

## **KEY STRENGTHS**

- Communication: Effective verbal and written communication
- Problem Solving: Strong critical thinking abilities.
- Adaptability: Quick learner of new technologies
- Collaboration: Proven track record in cross-functional teams
- · Organization: Excellent time management skills
- Attention to Detail: Accurate and high-quality deliverables.
- Customer Service: Addressing client needs effectively.
- Analytical Thinking: Complex problem analysis and solution implementation

## **EDUCATION**

## **Bachelor of Information Technology (Web and Software Development)**

VU, Sydney, NSW 2020-2022

## Advance Diploma of Information Technology (Network security)

AIBT, Sydney, NSW **2019-2020** 

## Diploma of Information Technology (Network security)

AIBT, Sydney, NSW **2019-2020** 

#### **ACADEMIC PROJECTS**

Title : Criminal Face Recognition App May 2022

**Objective** : To create a web app for detecting the face using cctv **Tools** : HTML, Java, JavaScript, Bootstrap, CSS, Face JS

Outcome : Achieved a High Distinction

**Projects** 

Title : Stripe Clone Dec 2022

Tools : HTML5, CSS, Keyframes, React
Link : <u>Stripe (stripeclone.vercel.app)</u>

Title : The Linkify Mar 2023

Tools: HTML5, Tailwind., Next JS, Framer, Figma, Mongo DB, Node JS

Link : thelinkify.vercel.app

Title : Digithink Agency Website Dec 2023

Tools : HTML5, Tailwind CSS, Next JS, Figma, Spline

Link : <a href="https://digithink.vercel.app/">https://digithink.vercel.app/</a>

#### PROFESSIONAL EXPERIENCE

# INFORMATION TECHNOLOGY SUPPORT ANALYST

Jul 2023 - Present

## ForHealth Group, Sydney

- Provide comprehensive technical support to end users, troubleshooting software and hardware issues to ensure smooth operation of digital systems.
- Collaborate with cross-functional teams to implement and maintain IT solutions, including software upgrades and system enhancements.
- Communicate effectively with stakeholders to understand and address user needs, ensuring timely resolution of technical issues.
- Maintain accurate records of support tickets and resolutions, tracking trends to identify areas for improvement in IT services.

## TEAM MEMBER Aug 2021 - Jul 2023

## **Woolworths Supermarket, Sydney**

- Provided exceptional customer service in a fast-paced retail environment, assisting customers with inquiries, product selection, and checkout procedures.
- Collaborated with team members to maintain a clean and organized store environment, restocking shelves, and ensuring merchandise presentation standards were met.
- Demonstrated strong teamwork and communication skills to achieve store targets and deliver outstanding customer experiences.
- Upheld company policies and procedures regarding safety, security, and customer service, contributing to a positive work culture and customer satisfaction.

## **REFERENCES**

Provided upon request