

KRISTER BRITHANNY MUNGUIA CHAVEZ



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PHONE: (504) 9644-1120

PERSONAL INFORMATION

DNI: 0501-2001-03929

AGE: 24 YEARS OLD

DATE OF BIRTH: 06- MAY-
1999

MARITAL STATUS: Single

OBJECTIVE

To give my maximum effort, as well as my performance for the benefit of the company, to always maintain a positive attitude and to look for solutions to the impasses that occur in my work, whether foreseen or not.

EXPERIENCE

IT INTERNSHIP | BANCO ATLANTIDA | INFATLAN

PC Repair, Provide Remote Support to Internal Client, Network Connections, ATM Check.

IT MANAGER | FEYCO HARDWARE STORES

Provide good service and attention to internal customers, troubleshooting problems with Hardware and Software, SAP BI, server control, programming and maintenance of equipment, reporting, management of infrastructure and software projects. Server Administration (IIS, FileServer, Active Directory), Computer Licenses and Configuration (Microtik, Fortinet)

TECHNICAL CONSULTANT | ALTIATEK

Servicenow Platform Administration, Implement Solutions or Integrations as per Needs Assessment, Provide Remote Customer Support and Maintenance.

EDUCATION

BACHELOR'S DEGREE IN COMPUTER SCIENCE | 2016

Official Institute "Jose Trinidad Reyes"
Network Management and PC Repair.

INFORMATIC ENGINEERING | GRADUATE

UNITEC CAMPUS CEUTEC
Proficiency in programming languages.



ATTITUDES

- Provide good service.
 - Generate good results.
 - I work following objectives and goals.
 - Maintain good public relations.
 - Accept responsibility.
 - Ethical-Moral Commitment both to the position and to myself.
 - Correct mistakes if they are made.
 - Maintain a Positive and Entrepreneurial Attitude.
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SKILLS

- Entrepreneurial
 - Positive
 - Organized
 - Flexible
 - Proactive
 - Teamwork
 - Responsible
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KNOWLEDGE

Knowledge of structured networks.

Intermediate Proficiency in the English Language, spoken and written.

ServiceNow platform administration, reports, business rules, client-scripts (with AngularJS and Javascript), among others.

Knowledge of languages such as: C++, C#, PHP, HTML, SQL, Java, JavaScript and CSS.

Knowledge of Frameworks such as: Angular, React and Flutter.

Use of Design Tools: Figma.

Reports in Crystal Report, Reporting Services, Power BI.

Management of IDEs for Programming: Visual Studio, NetBeans, DevC++, Visual Studio Code.

PERSONAL REFERENCES

ÁNGEL SEVILLA | CELL: 9604-3629

Software Developer | Code Exitos

JOSSELIN CHAVARRIA | CELL: 9834-3453

Sourcing Operational Analyst | Workwear Outfitters

ALLAN LOPEZ | CELL: 9624-4196

CFO | Puzzle Recruitment

ENG. ALEXANDER MARTÍNEZ | CELL: 8756-8376

Technical Support Engineer | Partner Hero