

Company Name and Website: DHL | [www.dhl.com](http://www.dhl.com)

Industry: Logistics and Supply Chain Management

Date / Time of Visit: November 21 1;30-5pm

Location: 1801 NW 82nd Ave Doral, FL 33126, USA

Host(s) Name(s) / Title(s): Marketing Director of Miami Branch DHL

## **DHL Reflection Essay**

Before visiting DHL, I expected to see a fast-paced environment where packages are constantly moving, with a focus on logistics and delivery services. I knew DHL was a major player in shipping, but I didn't realize just how large and detailed their operations would be. The visit was very cool and exceeded every expectation I previously had. We started with a presentation in the boardroom, where they explained the company's mission, global reach, and how they handle supply chain management. It was really cool to learn how DHL connects people and businesses worldwide with such precision and efficiency. Next, we toured the distribution hub, which was interesting as we got to see the behind-the-scenes operations, with packages being sorted and managed. We finished the visit with a fun, interactive group activity. We were given a problem involving a damaged product and had to work together to figure out the source of the issue and come up with a solution. This activity showed me how critical problem-solving, teamwork, and communication are in the logistics industry. It was a great way to experience what it's like to handle real-world challenges.

Learning Points:

1. Global Scale: I didn't realize how massive DHL's network is and how many industries depend on their services.
2. Logistics Process: Seeing the inside of a distribution hub helped me understand how packages are sorted and delivered efficiently.
3. Problem-Solving: I learned how important it is to quickly identify and resolve issues in logistics.
4. Teamwork: Effective communication and collaboration are essential for solving problems in this industry.
5. Technology: Advanced technology plays a huge role in keeping logistics operations smooth and reliable.

This experience made me appreciate the importance of logistics and how it keeps the world connected. I loved the visit and would definitely like to learn more about DHL in the future.

