# Skype

Skype is a free-to-use application that a user can use for text, voice and video chats in a group or only with one other person. With Skype, you can keep in touch with friends and family, hold a meeting, work with colleagues and other things that requires face-to-face communication. Skype is available on desktop, mobile, tablet, xbox and wearable devices. For a fee a user can also make phone calls and send texts. Skype has the feature to add friends.

# **Google Hangouts**

Google Hangouts is a free-to-use application available on desktop, iOS and Android devices. To be able to start a video call the user has to have a Google account and a computer, mobile or tablet with a microphone and camera. Google Hangouts offers messaging through text, images and gifs, video calls for up to ten people, voice calls to other Hangout-users and voice calls to phones for a fee. Google Hangouts has the feature to add friends, but also to distribute a link to make a chat available to people without Google accounts.

#### Discord

Discord is a free-to-use text and voice chat application targeted towards gamers and presents itself as an easier-to-use alternative to Skype and TeamSpeak. Discord is available on desktop and mobile devices and has over 87 million users. Discord has features like friends list, the ability for users to have multiple channels, direct messaging and low latency on the voice chat.

### Slack

Slack is a cloud-based set of proprietary team collaboration tools and services. It has three pricing-levels; free-to-use, standard and plus. Slack has features like text, voice and video calls, and depending on what pricing-level one is at the voice and video calls are either for one-to-one and up to 15 participants. The application is primarily used by businesses to connect their teams.

### **Twitch**

Twitch is a free-to-use application where people can livestream games, their craft projects, IRL adventures and so on. Every user account has their own channel with a unique URL that can be shared to anyone and the channel is automatically listed in a category for what is being livestreamed at that very moment. If a channel for example is streaming the game Dead By Daylight, the channel shows up when a

user searches for channels streaming that particular game. A streamer can set a title on their stream, a tag for what they are streaming, tags for if they are part of any communities or teams. This is to make it easier for viewers to find them when using the search function. Channels can be followed and subscribed to, and with the help of third-party tools also be donated to. Each channel has their own chat where viewers and the streamer can send text messages and emojis to each other. Other features for users on Twitch are friends list, private messaging, user settings and settings concerning the livestream video.