KRISTON LUCES

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PROFESSIONAL SUMMARY

A passionate and expanding individual gradually transitioning into the field of Information Technology, seeking to obtain, maintain and attain knowledge in specialised areas of Front End Web Development, Computer Networking and Information Security.

SOFT SKILLS	TECHNICAL SKILLS
Written/Oral Communication	Computer Hardware
Organisation	Computer Software
Work Prioritisation	Troubleshooting
Punctuality	Microsoft PowerPoint
Critical Thinking	Microsoft Word
Interpersonal Communication	Networking (Basic)
Adaptability	HTML5 (Intermediate)
Time Management	CSS3 ((Intermediate)
Complex Problem Solving	JavaScript (Basic)

WORK EXPERIENCE

August 2020 - September 2021

IT Support Technician
Quik Pharm Limited — Port-of-Spain, Trinidad And Tobago
- Assisted and handled technical support issues providing assistance to employees, managerial figures and customers.
- Developed and implemented technical procedures which were effective in quickly responding to company issues, minimising downtime.
- Explained and provided basic IT solutions to employees and managerial figure in non-technical and comprehensible terms.
- Performed diagnostic tests on company technologies (printers, PC's, mobile devices).

EDUCATION AND TRAINING

The University of The West Indies — St. Augustine, Trinidad And Tobago.
Bachelor of Science: **Criminology and Criminal Justice** (Minor in International Relations, Dean's List).

Northeastern College — Sangre Grande, Trinidad And Tobago
- **CSEC** – Natural Sciences (6 passes inclusive of Mathematics and English)
- **CAPE** – Natural Sciences – (6 units inclusive of Communication Studies).

CERTIFICATIONS

- **CompTIA Network+ (In Progress)**
  SBCS Global Learning Institute
  Expected date of completion: February 2022

- **CompTIA Security+ (In Progress)**
  SBCS Global Learning Institute
  Expected date of completion: July 2022

- **Creating and Developing Websites – Introduction HTML/CSS/JavaScript (In Progress)**
  SBCS Global Learning Institute
  Expected date of completion: April 2022