

KRISTON LUCES

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PROFESSIONAL SUMMARY

A passionate and expanding individual gradually transitioning into the field of Information Technology, seeking to obtain, maintain and attain knowledge in specialised areas of Front End Web Development and Information Security.

SOFT SKILLS

Written/Oral Communication
Organisation
Work Prioritisation
Punctuality
Critical Thinking
Interpersonal Communication
Adaptability
Time Management
Complex Problem Solving

TECHNICAL SKILLS

Computer Hardware
Computer Software
Troubleshooting
Microsoft PowerPoint
Microsoft Word
Networking (Basic)
HTML5 (Intermediate)
CSS3 ((Intermediate)
JavaScript (Basic)

WORK EXPERIENCE

August 2020 - September 2021

IT Support Technician

Quik Pharm Limited — Port-of-Spain, Trinidad And Tobago

- Assisted and handled technical support issues providing assistance to employees, managerial figures and customers.
- Developed and implemented technical procedures which were effective in quickly responding to company issues, minimising downtime.
- Explained and provided basic IT solutions to employees and managerial figure in non-technical and comprehensible terms.
- Performed diagnostic tests and troubleshooted company technologies (printers, laptops, PC's, mobile devices).

EDUCATION AND TRAINING

The University of The West Indies — St. Augustine, Trinidad And Tobago.

Bachelor of Science: Criminology and Criminal Justice (Minor in International Relations, Dean's List).

Northeastern College — Sangre Grande, Trinidad And Tobago

- **CSEC** – Natural Sciences (6 passes inclusive of Mathematics and English)
- **CAPE** – Natural Sciences – (6 units inclusive of Communication Studies).

CERTIFICATIONS

- **CompTIA Network+ (In Progress)**
SBCS Global Learning Institute
Expected date of completion: February 2022
- **CompTIA Security+ (In Progress)**
SBCS Global Learning Institute
Expected date of completion: July 2022
- **Creating and Developing Websites – Introduction
HTML/CSS/JavaScript (In Progress)**
SBCS Global Learning Institute
Expected date of completion: April 2022