Kristyle Marie G. Modin

Davao City, Philippines • +639481577740 • kristylemodinwrk@gmail.com
https://modin-portfolio.vercel.app/ www.linkedin.com/in/kristyle-marie-modin• https://github.com/KristyleModin

Education

Ateneo de Davao University   Davao City, Philippines
BS, Computer Science   2022 - Present
Scholar Student under the GIA Program
Dean's Lister and President's Lister

Pablo Lorenzo National High School   Davao City, State
Graduated Top 5 in the entire School   April 2019

Experience

VXI Holdings B.V   Davao City, Philippines
(Philippines)

Account Associate   May 2024 – October 2024
- Addressed customer inquiries and technical issues related to DirecTV services, ensuring prompt and efficient resolution.
- Communicated troubleshooting steps clearly and effectively to assist customers in restoring service functionality.
- Diagnosed and resolved signal, connectivity, and account-related concerns by applying technical knowledge and problem-solving skills.
- Documented customer interactions and solutions in the system to maintain accurate records and improve service efficiency.
- Educated customers on service features, billing inquiries, and equipment usage to enhance user experience.
- Processed account updates, service modifications, and escalations to ensure customer satisfaction.
- Collaborated with internal teams to escalate complex technical issues and ensure timely resolution.
- Maintained high customer satisfaction scores by demonstrating empathy, patience, and professionalism during interactions.
- Executed troubleshooting procedures to identify root causes and provide appropriate solutions.
- Achieved performance targets, including call resolution time, customer satisfaction ratings, and adherence to company policies.

Projects

Kapitan Sisig POS System   2024
GitHub: https://github.com/KristyleModin/KapitanSisig_POS_System
A custom Point of Sale and Inventory Management System

- Developed using PHP, HTML, and JavaScript.
- Automates sales transactions, inventory tracking, and report generation.
- Enhances operational efficiency, minimizes manual errors, and supports scalability for multi-location operations.

Employee Management System   2023
GitHub: https://github.com/KristyleModin/Employee-Management-System
A web-based employee record management tool
- Built with Python, HTML, and CSS.
- Implements full CRUD functionality (Create, Read, Update, Delete) for employee data.
- Designed for small to medium-sized businesses to streamline HR processes.

Omniscient Reader's Viewpoint Presentation   **2022**

GitHub: https://github.com/KristyleModin/orvKhimmy_AppDev

A digital narrative experience inspired by a Korean web novel

- ▪ Created using HTML, CSS, and JavaScript.
- ▪ Showcases the novel's plot, characters, and themes in an engaging, interactive format.
- ▪ Blends literary analysis with creative web development.

Leadership & Activities

Power AdDU   Ateneo de Davao University, Davao City, Philippines

 Member   2024– Present

- Advocated for **women's equality and rights** as part of the **#MusesOfTomorrow** movement
- Participated in **campaigns, discussions, and events** promoting gender empowerment and inclusivity
- Supported initiatives that fostered **awareness, leadership, and representation** for women in AdDU

Sysdev (SAMAHAN Systems Development)   Ateneo de Davao University, Davao City, Philippines

 Quality Assurance Specialist   2024– Present

- Ensured the **functionality, reliability, and security** of software and digital systems developed for university needs
- Conducted **test planning, debugging, and performance evaluation** to maintain high software quality
- Identified and documented **bugs, inconsistencies, and areas for improvement** in digital solutions
- Collaborated with **developers, system analysts, and testers** to enhance software performance

CSSEC (Computer Science Student Executive Council) Committees   Ateneo de Davao University, Davao City, Philippines

 Member   2022 – Present

- **Wizards/DRRM Committee** – Assisted in **disaster risk reduction and management** initiatives
- **Production Committee** – Contributed to **event planning and execution** for CSSEC activities
- **Communication Committee** – Managed **public relations and information dissemination** for student events
- **Processors Committee** – Supported **organizational decision-making and workflow improvement**

DurianPy – Davao Python User Group   Davao City, Philippines

 DurianPy Core Volunteers 2025   2025

- Assisted in organizing meetups and technical sessions, facilitating discussions on Python trends, tools, and best practices.
- Supported community outreach and engagement initiatives to grow local interest and participation in Python programming.

Ateneo de Davao Scholar Society   Davao City, Philippines

 ASEV Volunteers   2022-2024

- Assisted in organizing meetups and technical sessions, facilitating discussions on Python trends, tools, and best practices.
- Supported community outreach and engagement initiatives to grow local interest and participation in Python programming.

Skills & Interests

Technical Skills

Programming Languages:

- Python (Beginner)
- Dart (Intermediate)

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- Java (Intermediate)
- JavaScript (Intermediate)
- HTML (Intermediate)
- CSS (Intermediate)
- SQL (Intermediate)
- PHP (Intermediate)

Frameworks & Libraries:
- Flutter (Intermediate)

Tools & Platforms:
- Git (Intermediate)
- Firebase (Beginner)
- Android Studio (Beginner)
- NetBeans (Beginner)
- Figma (Intermediate)
- Linux (Intermediate)
- Ubuntu (Intermediate)
- Odoo (Intermediate)

Interests
- Software Development & App Design
- UI/UX Research & Design
- Front-End & Back-End Development
- Quality Assurance (QA) Testing & Debugging
- Customer Service & Technical Support
- Multitasking & Problem-Solving

Hobbies:
- Reading tech blogs
- Playing strategy games
- Volunteering in community projects

Passion:
- Passion for open-source projects
- Learning new programming languages
- Contributing to local developer communities

Tech Interests
- Cloud Computing
- AI & Machine Learning
- Mobile App Development

Language:
- Filipino – Native
- Cebuano – Native
- English – Proficient