

1. Q: How do I reset my account password?

A: Click 'Forgot Password' on the login page and follow the instructions sent to your registered email.

2. Q: Why can't I log in?

A: Ensure your username/password is correct and your account is not locked due to multiple failed attempts.

3. Q: How do I update my profile information?

A: Navigate to Settings > Profile and update your details.

4. Q: Why am I not receiving verification emails?

A: Check spam/junk folders and whitelist our domain.

5. Q: How to clear my browser cache?

A: Go to browser settings > Privacy > Clear browsing data.

6. Q: My page isn't loading properly.

A: Try refreshing, clearing cache, or switching to another browser.

7. Q: How to report a bug?

A: Submit a ticket through Support > Report Issue with screenshots.

8. Q: Why is the website slow?

A: High traffic or local network issues may cause slowness. Try again later.

9. Q: How do I download my data?

A: Visit Settings > Data Export and request a download.

10. Q: How to contact support?

A: Email us or use the in-app support chat.

11. Q: Why was my account suspended?

A: Violation of terms or suspicious activity. Contact support for details.

12. Q: How to enable 2FA?

A: Go to Security Settings and link an authenticator app.

13. Q: Why am I logged out automatically?

A: Sessions expire after a period of inactivity for security reasons.

14. Q: How to change my email address?

A: Go to Profile Settings > Email and verify the new address.

15. Q: I forgot my username.

A: Use the 'Recover Username' option with your registered email.

16. Q: How to delete my account?

A: Go to Settings > Account Removal and follow the confirmation steps.

17. Q: Why can't I upload files?

A: Ensure supported file types and check file size limits.

18. Q: How to reset my 2FA device?

A: Contact support with ID verification to reset 2FA.

19. Q: Why am I seeing an error 500?

A: Server issue. Retry after a moment or report it if persistent.

20. Q: How to change my password?

A: Go to Settings > Security > Change Password.

21. Q: Why are notifications not working?

A: Check notification settings in both app and device.

22. Q: How to restore deleted items?

A: Check Trash/Recovery section if available.

23. Q: Why is my payment failing?

A: Check card validity, bank restrictions, or try another method.

24. Q: How do I upgrade my plan?

A: Go to Billing > Upgrade and choose a new plan.

25. Q: How to fix display issues?

A: Try zoom reset, change display settings, or update your browser.