Project report

INTRODUCTION

1.1 Overview

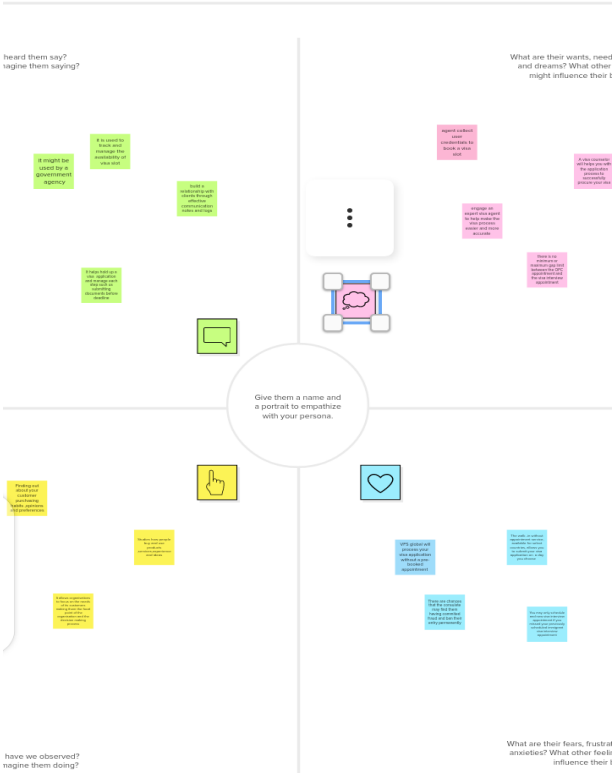
A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

1.2 Purpose

This will help you to track and manage the availability of visa slots, which are appointments that are required for certain visa applications.

PROBLEM DEFINITION AND DESIGN THINKING

2.1 Empathy map



2.2 Ideation and brainstorming map screenshot

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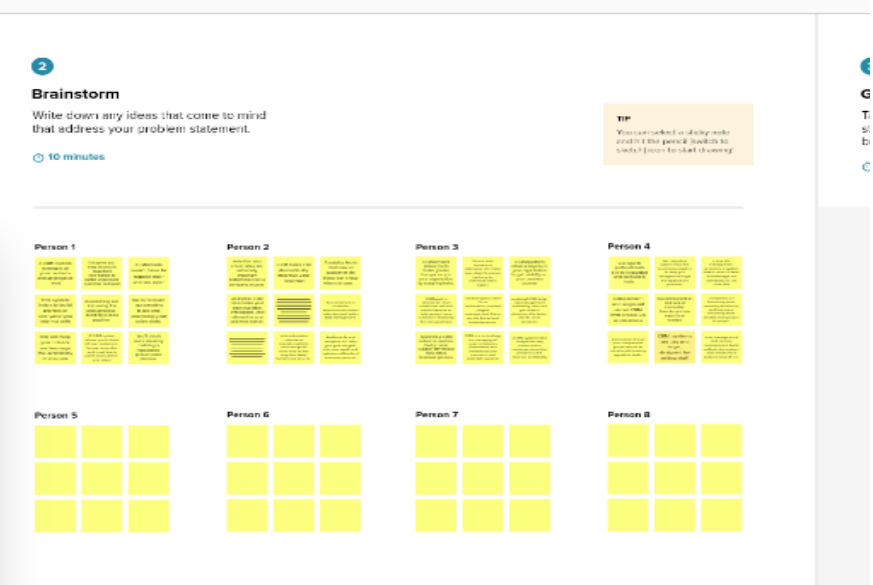

RESULT

3.1 Data Model

Passport	FIELD LABEL	DATA TYPE
	Full name	Text
	Passport number	Text
	Contact number	Number
	Permanent address	Text
Visa slot	FIELD LABEL	DATA TYPE
	Location	Text
	Time	Time
	Passport number	Master detail relationship
	Visa slot number	Number
Payment	FIELD LABEL	DATA TYPE
	Payment mode	Text.

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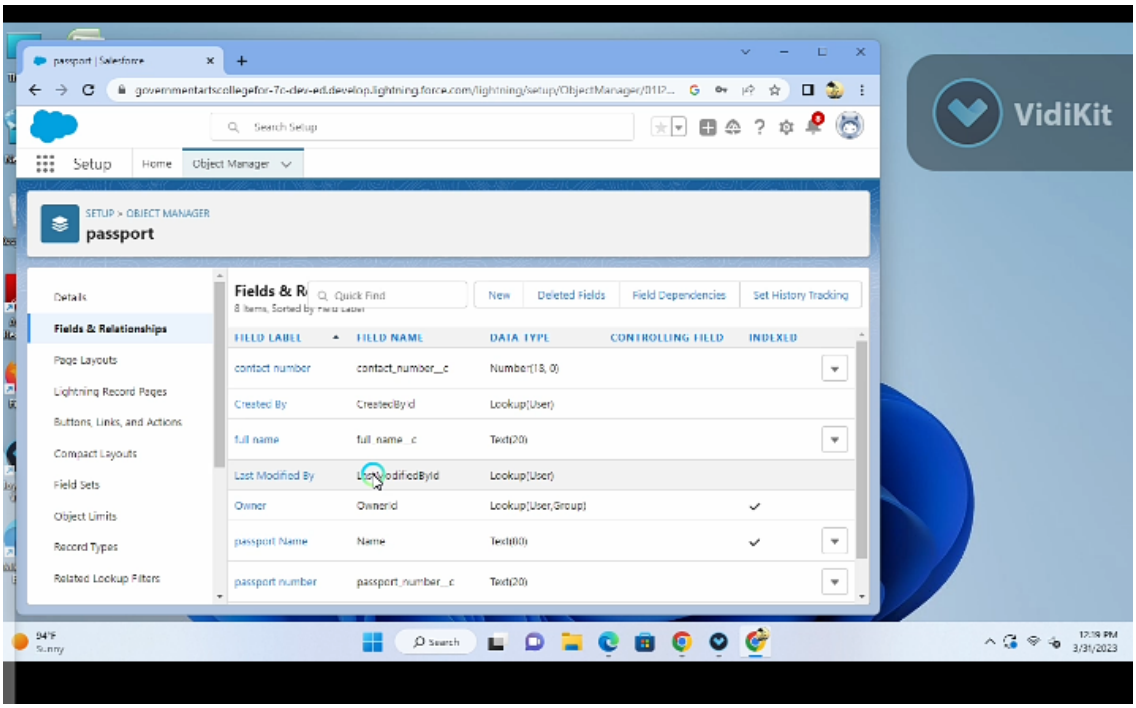
	FIELD LABEL	DATA TYPE
	Card number	Number
	Transaction id	Auto number
	Cancel transaction	Text
	Visa slot number	Master detail relationship
Reschedule/cancel	FIELD LABEL	DATA TYPE
	Passport number	Master detail relationship
	Location	Text
	Time	Time
	Cancel	Text
	Status	Text

3.2 Activity and screenshot

Object : Passport



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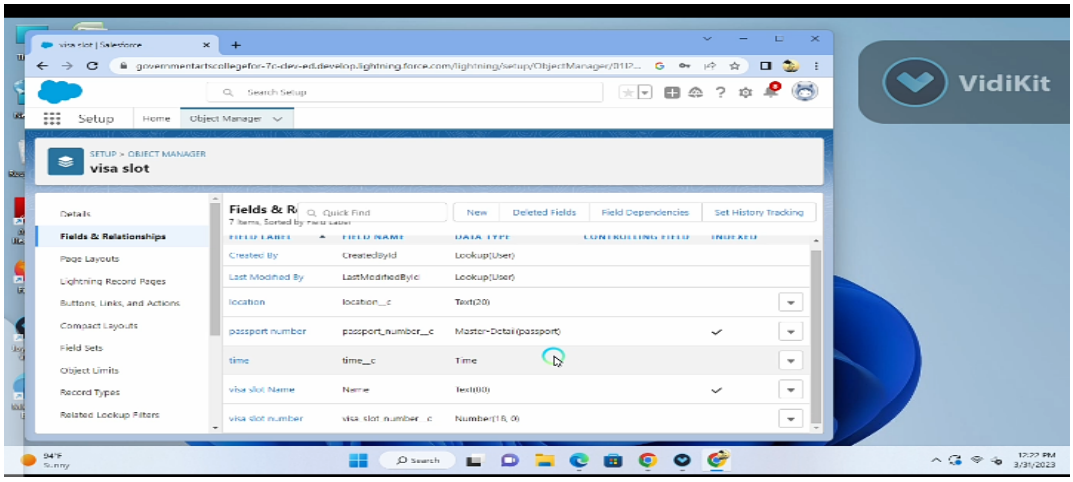
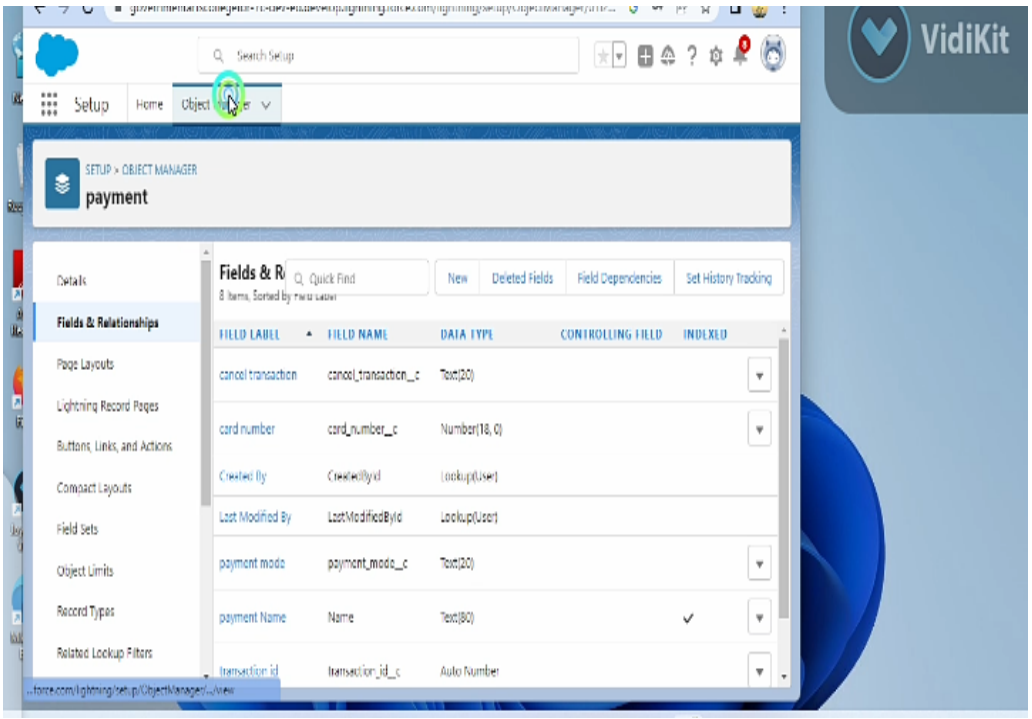
Object : Visa slot



Object : Payment



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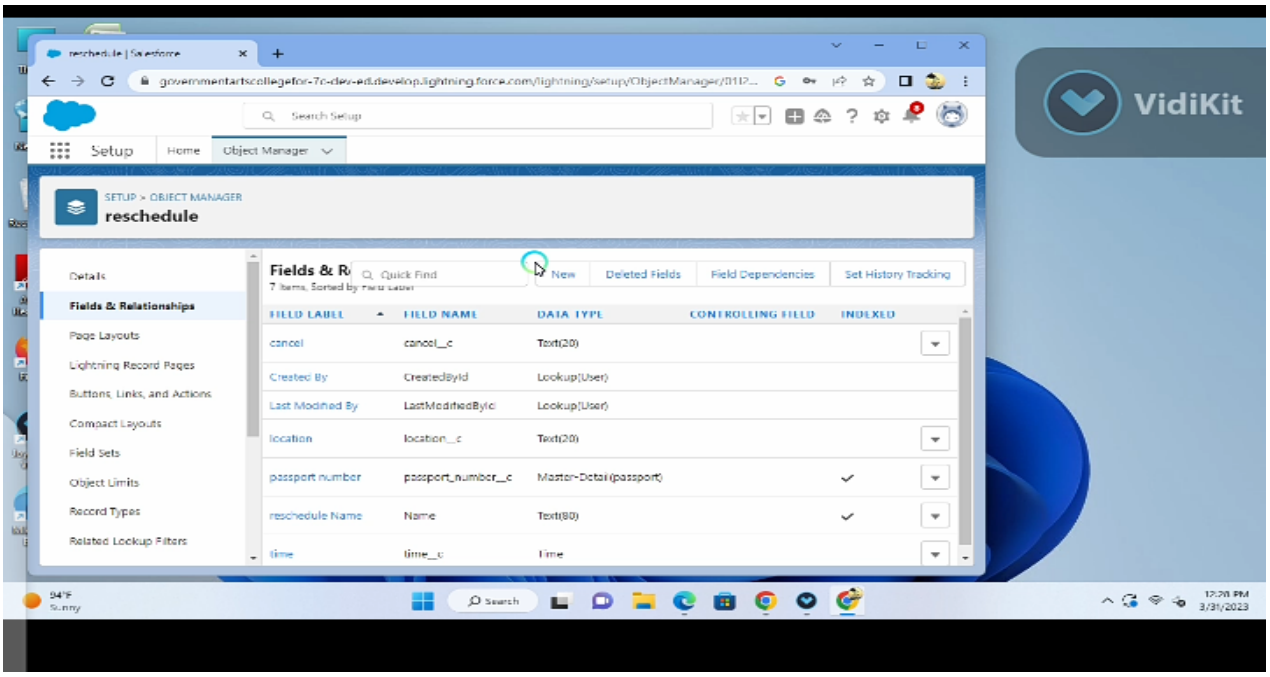
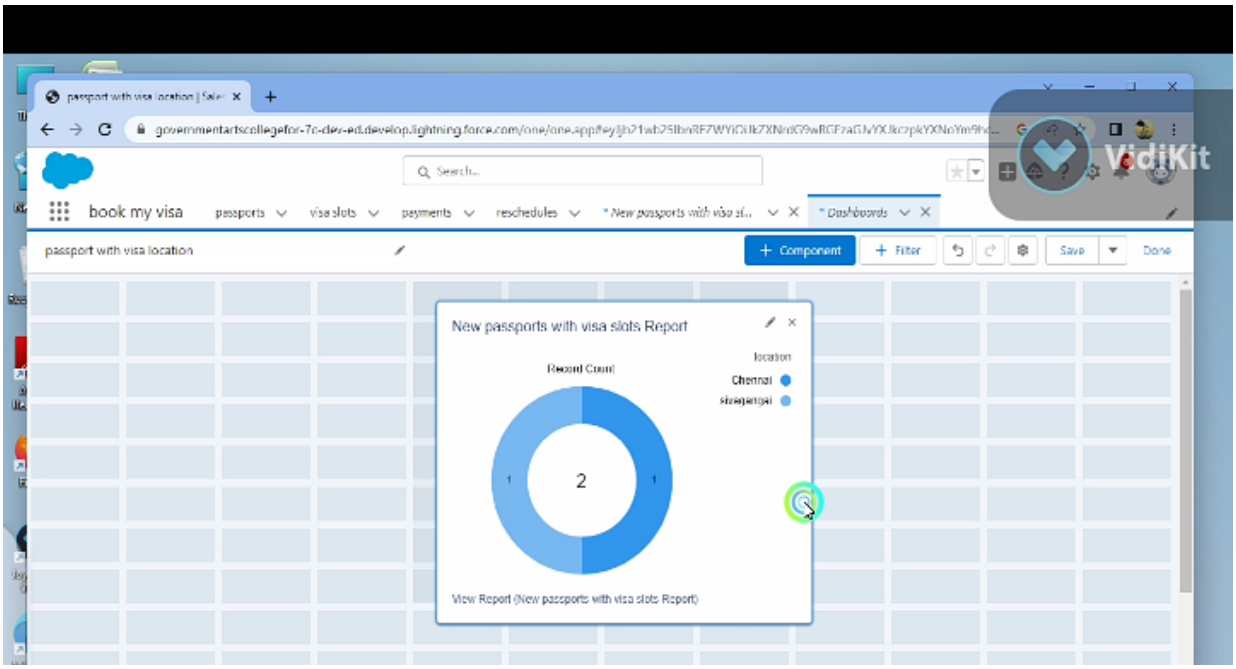


Dashboard



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4 Trailhead Profile Public URL

Team Leader -https://trailblazer.me/id/krithikajayasree16

Team member 1-https://trailblazer.me/id/kavit319

Team member 2-https://trailblazer.me/id/kkeerthika2

Team member 3-https://trailblazer.me/id/kpriya229

5. Advantages and Disadvantage

ADVANTAGE

You get valuable insight about your business.

Dashboards that visually showcase data.

Simplified collaboration.

Improved messaging with automation.

Proactive service.

Efficiency enhanced by automation.

Helps to add information of the clients which include Personal Details, Education & Experience Description, Country selection.

DISADVANTAGES

Poor communication

A lack of commitment or resistance to cultural change from people within the company can cause major difficulties with CRM implementation.

One of the greatest challenges to CRM implementation is cost.

Applications

The solution can be applied to the area where the customers used to book their visa slot

Conclusion

The Project 'CRM application that helps to book a visa slot ' enable us to create app in sales force that help the application function by working together as a unit .This project gives ideation about the field in visa slot booking and the clear cut procedure to book visa slot.

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Future scope

- Enhance the better communication with the customers because customers can shift anywhere due to the loss of human touch, reducing sales and revenue.
- Concern with customers personalized datas
- Provide employees with better training
- Provide experience based procedure in all the stages.

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