

Project report

INTRODUCTION

1.1 Overview

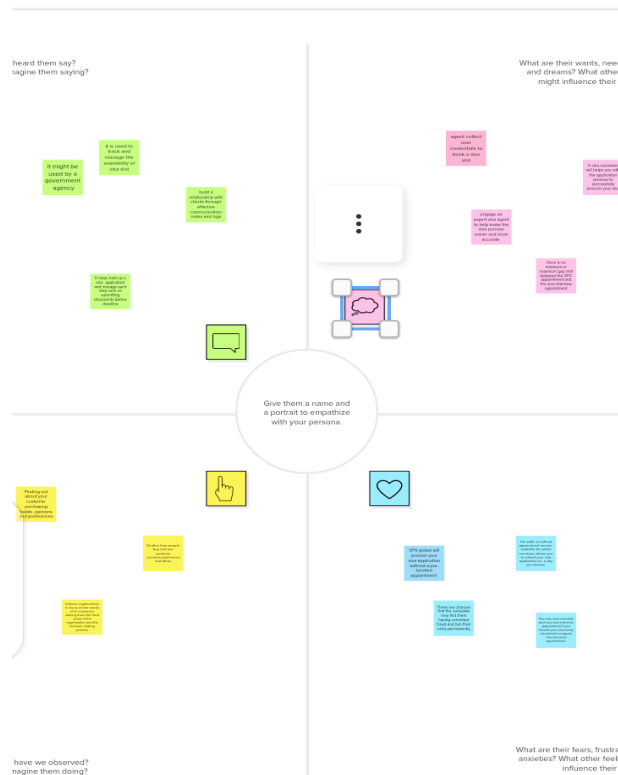
A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

1.2 Purpose

This will help you to track and manage the availability of visa slots, which are appointments that are required for certain visa applications.

PROBLEM DEFINITION AND DESIGN THINKING

2.1 Empathy map

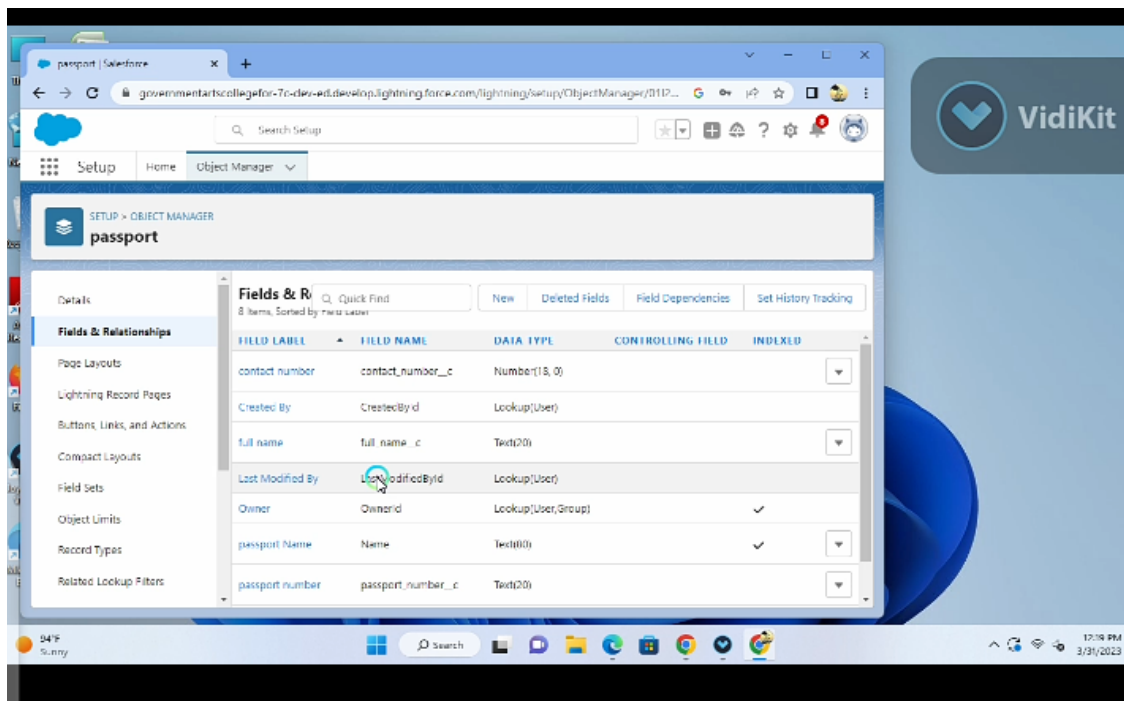


2.2 Ideation and brainstorming map screenshot

	FIELD LABEL	DATA TYPE
	Card number	Number
	Transaction id	Auto number
	Cancel transaction	Text
	Visa slot number	Master detail relationship
Reschedule/cancel	FIELD LABEL	DATA TYPE
	Passport number	Master detail relationship
	Location	Text
	Time	Time
	Cancel	Text
	Status	Text

3.2 Activity and screenshot

Object : Passport



Object : Visa slot

The screenshot shows the Salesforce Setup interface for the 'visa slot' object. The left sidebar contains a navigation menu with options like Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, and Related Lookup Filters. The main content area is titled 'Fields & Relationships' and shows a table of fields for the 'visa slot' object. The table has columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The fields listed are: Created By (CreatedById, Lookup(User)), Last Modified By (LastModifiedById, Lookup(User)), location (location__c, Text(20)), passport number (passport_number__c, Master-Detail(passport)), time (time__c, Time), visa slot Name (Name, Text(100)), and visa slot number (visa_slot_number__c, Number(18, 0)).

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
location	location__c	Text(20)		
passport number	passport_number__c	Master-Detail(passport)	✓	
time	time__c	Time		
visa slot Name	Name	Text(100)	✓	
visa slot number	visa_slot_number__c	Number(18, 0)		

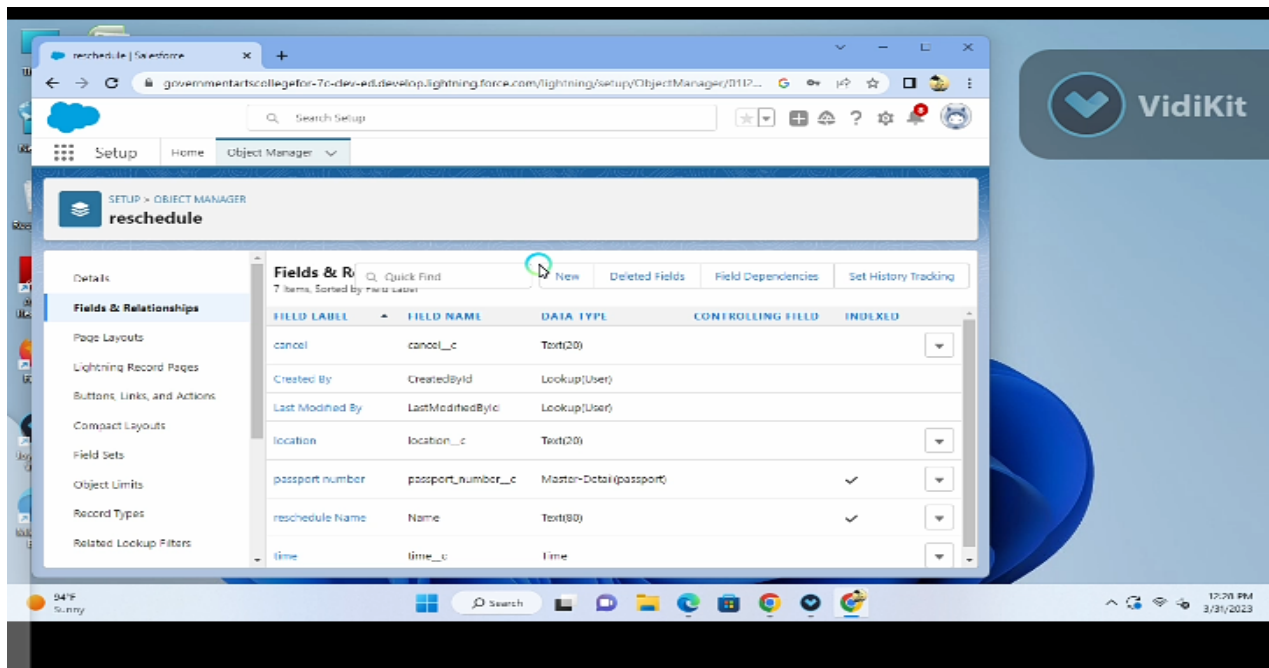
Object : Payment

The screenshot shows the Salesforce Setup interface for the 'payment' object. The left sidebar contains a navigation menu with options like Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, and Related Lookup Filters. The main content area is titled 'Fields & Relationships' and shows a table of fields for the 'payment' object. The table has columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The fields listed are: cancel transaction (cancel_transaction__c, Text(20)), card number (card_number__c, Number(16, 0)), Created By (CreatedById, Lookup(User)), Last Modified By (LastModifiedById, Lookup(User)), payment mode (payment_mode__c, Text(20)), payment Name (Name, Text(80)), and transaction id (transaction_id__c, Auto Number).

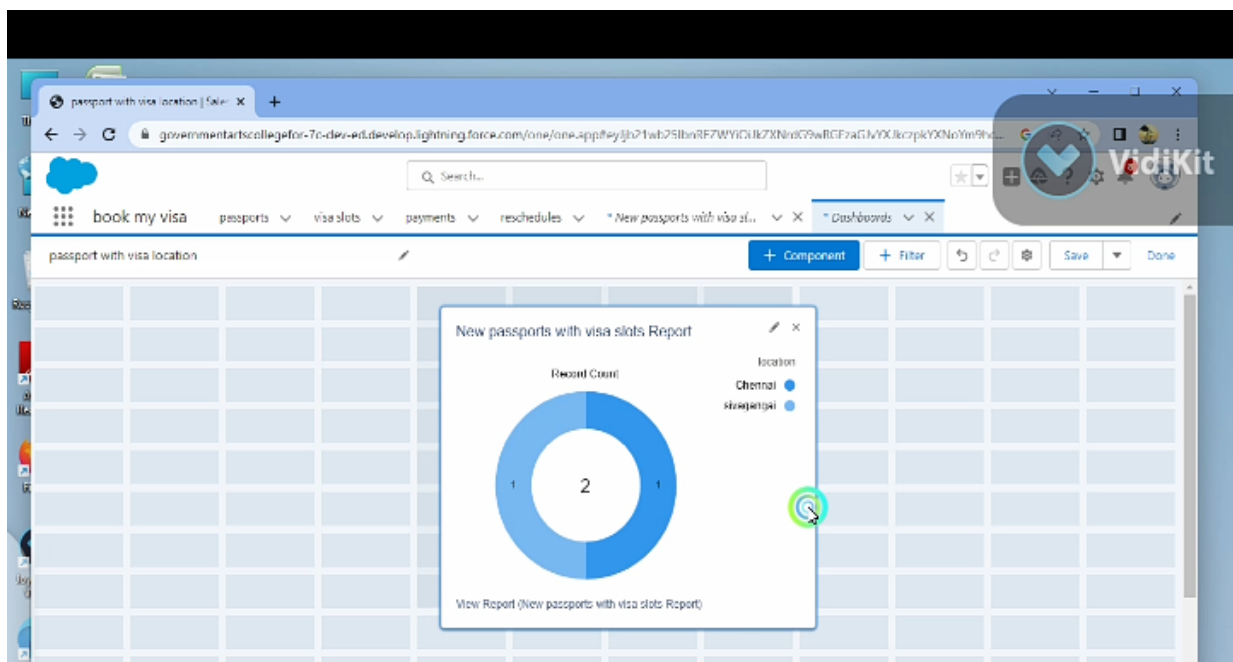
FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
cancel transaction	cancel_transaction__c	Text(20)		
card number	card_number__c	Number(16, 0)		
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
payment mode	payment_mode__c	Text(20)		
payment Name	Name	Text(80)	✓	
transaction id	transaction_id__c	Auto Number		



Edit with WPS Office



Dashboard



4 Trailhead Profile Public URL

Team Leader -<https://trailblazer.me/id/krithikajayasree16>

Team member 1-<https://trailblazer.me/id/kavit319>

Team member 2-<https://trailblazer.me/id/kkeerthika2>

Team member 3-<https://trailblazer.me/id/kpriya229>

5. Advantages and Disadvantage

ADVANTAGE

You get valuable insight about your business.

Dashboards that visually showcase data.

Simplified collaboration.

Improved messaging with automation.

Proactive service.

Efficiency enhanced by automation.

Helps to add information of the clients which include Personal Details, Education & Experience Description, Country selection.

DISADVANTAGES

Poor communication

A lack of commitment or resistance to cultural change from people within the company can cause major difficulties with CRM implementation.

One of the greatest challenges to CRM implementation is cost.

Applications

The solution can be applied to the area where the customers used to book their visa slot

Conclusion

The Project 'CRM application that helps to book a visa slot ' enable us to create app in sales force that help the application function by working together as a unit .This project gives ideation about the field in visa slot booking and the clear cut procedure to book visa slot.



Future scope

- Enhance the better communication with the customers because customers can shift anywhere due to the loss of human touch, reducing sales and revenue.
- Concern with customers personalized datas
- Provide employees with better training
- Provide experience based procedure in all the stages.

