

Project: Sales Analysis of Amazon In The United States Of America

Domain: Sales

Organization: Vigor Council

Intern Names: Kriti Khurana, Vaibhav Verma & Rishabh Garg

```
#importing python libraries
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns

# Converting Series to DataFrame
def Series2DataFrame(s,c1,c2):
    return pd.DataFrame({c1:s.index,c2:s.values})

# Show labels in bar chart
def ShowLabels(ax):
    for data in ax.containers: ax.bar_label(data)

#importing the excel file
df=pd.read_excel("Amazon Data.xlsx")

df.head()
```

	Order ID	Order Date	Ship Date	EmailID \
0	CA-2013-138688	2013-06-13	2013-06-17	DarrinVanHuff@gmail.com
1	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com
2	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com
3	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com
4	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com

	Geography	Category \
0	United States,Los Angeles,California	Labels
1	United States,Los Angeles,California	Furnishings
2	United States,Los Angeles,California	Art
3	United States,Los Angeles,California	Phones
4	United States,Los Angeles,California	Binders

	Product Name	Sales
Quantity \		
0	Self-Adhesive Address Labels for Typewriters b...	14.620
2		

```

1 Eldon Expressions Wood and Plastic Desk Access... 48.860
7
2 Newell 322 7.280
4
3 Mitel 5320 IP Phone VoIP phone 907.152
4
4 DXL Angle-View Binders with Locking Rings by S... 18.504
3

```

```

Profit
0 6.8714
1 14.1694
2 1.9656
3 90.7152
4 5.7825

```

```
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
```

```
RangeIndex: 3203 entries, 0 to 3202
```

```
Data columns (total 10 columns):
```

#	Column	Non-Null Count	Dtype
0	Order ID	3203 non-null	object
1	Order Date	3203 non-null	datetime64[ns]
2	Ship Date	3203 non-null	datetime64[ns]
3	EmailID	3203 non-null	object
4	Geography	3203 non-null	object
5	Category	3203 non-null	object
6	Product Name	3203 non-null	object
7	Sales	3203 non-null	float64
8	Quantity	3203 non-null	int64
9	Profit	3203 non-null	float64

```
dtypes: datetime64[ns](2), float64(2), int64(1), object(5)
```

```
memory usage: 250.4+ KB
```

```
#changing the data type
```

```
df['Sales']=df['Sales'].astype('int')
```

```
df['Profit']=df['Profit'].astype('int')
```

```
df.info() #with changes data type
```

```
<class 'pandas.core.frame.DataFrame'>
```

```
RangeIndex: 3203 entries, 0 to 3202
```

```
Data columns (total 10 columns):
```

#	Column	Non-Null Count	Dtype
0	Order ID	3203 non-null	object
1	Order Date	3203 non-null	datetime64[ns]
2	Ship Date	3203 non-null	datetime64[ns]

```

3   EmailID      3203 non-null  object
4   Geography    3203 non-null  object
5   Category     3203 non-null  object
6   Product Name 3203 non-null  object
7   Sales        3203 non-null  int32
8   Quantity     3203 non-null  int64
9   Profit       3203 non-null  int32
dtypes: datetime64[ns](2), int32(2), int64(1), object(5)
memory usage: 225.3+ KB

```

```
df.head() #with changes data type
```

	Order ID	Order Date	Ship Date	EmailID \
0	CA-2013-138688	2013-06-13	2013-06-17	DarrinVanHuff@gmail.com
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3	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com
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	Geography	Category \
0	United States,Los Angeles,California	Labels
1	United States,Los Angeles,California	Furnishings
2	United States,Los Angeles,California	Art
3	United States,Los Angeles,California	Phones
4	United States,Los Angeles,California	Binders

	Product Name	Sales	Quantity
Profit			
0	Self-Adhesive Address Labels for Typewriters b...	14	2
6			
1	Eldon Expressions Wood and Plastic Desk Access...	48	7
14			
2	Newell 322	7	4
1			
3	Mitel 5320 IP Phone VoIP phone	907	4
90			
4	DXL Angle-View Binders with Locking Rings by S...	18	3
5			

```
df.shape
```

```
(3203, 10)
```

```
df.columns
```

```
Index(['Order ID', 'Order Date', 'Ship Date', 'EmailID', 'Geography',
      'Category', 'Product Name', 'Sales', 'Quantity', 'Profit'],
      dtype='object')
```

```
#check for null values
```

```
pd.isnull(df).sum()
```

```

Order ID      0
Order Date    0
Ship Date     0
EmailID       0
Geography     0
Category      0
Product Name  0
Sales         0
Quantity      0
Profit        0
dtype: int64

```

```
df[['Quantity', 'Sales', 'Profit']].describe()
```

	Quantity	Sales	Profit
count	3203.000000	3203.000000	3203.000000
mean	3.828910	225.904777	33.441773
std	2.260947	524.861795	174.019816
min	1.000000	0.000000	-3399.000000
25%	2.000000	19.000000	3.000000
50%	3.000000	60.000000	11.000000
75%	5.000000	215.000000	32.500000
max	14.000000	13999.000000	6719.000000

#Extracting the Country, City and State from Geography

```

df[['Country', 'City', 'State']] = df['Geography'].str.split(',', expand=True)
df.head()

```

	Order ID	Order Date	Ship Date	EmailID \
0	CA-2013-138688	2013-06-13	2013-06-17	DarrinVanHuff@gmail.com
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2	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com
3	CA-2011-115812	2011-06-09	2011-06-14	BrosinaHoffman@gmail.com
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3	United States, Los Angeles, California	Phones
4	United States, Los Angeles, California	Binders

	Product Name	Sales	Quantity
Profit \			
0	Self-Adhesive Address Labels for Typewriters b...	14	2
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1	Eldon Expressions Wood and Plastic Desk Access...	48	7
14			
2	Newell 322	7	4

```

1
3           Mitel 5320 IP Phone VoIP phone      907      4
90
4 DXL Angle-View Binders with Locking Rings by S...    18      3
5

      Country      City      State
0  United States  Los Angeles  California
1  United States  Los Angeles  California
2  United States  Los Angeles  California
3  United States  Los Angeles  California
4  United States  Los Angeles  California

```

Exploratory Data Analysis

1) Sales by Category

Comparing the products sold based on the category to know the most sold category and the least sold category among users.

```

most_sold_category=df.groupby(['Category'],as_index=False)
['Sales'].sum()
most_sold_category.sort_values(by='Sales',
ascending=False,inplace=True)
most_sold_category.reset_index(drop=True,inplace=True)

print(most_sold_category)

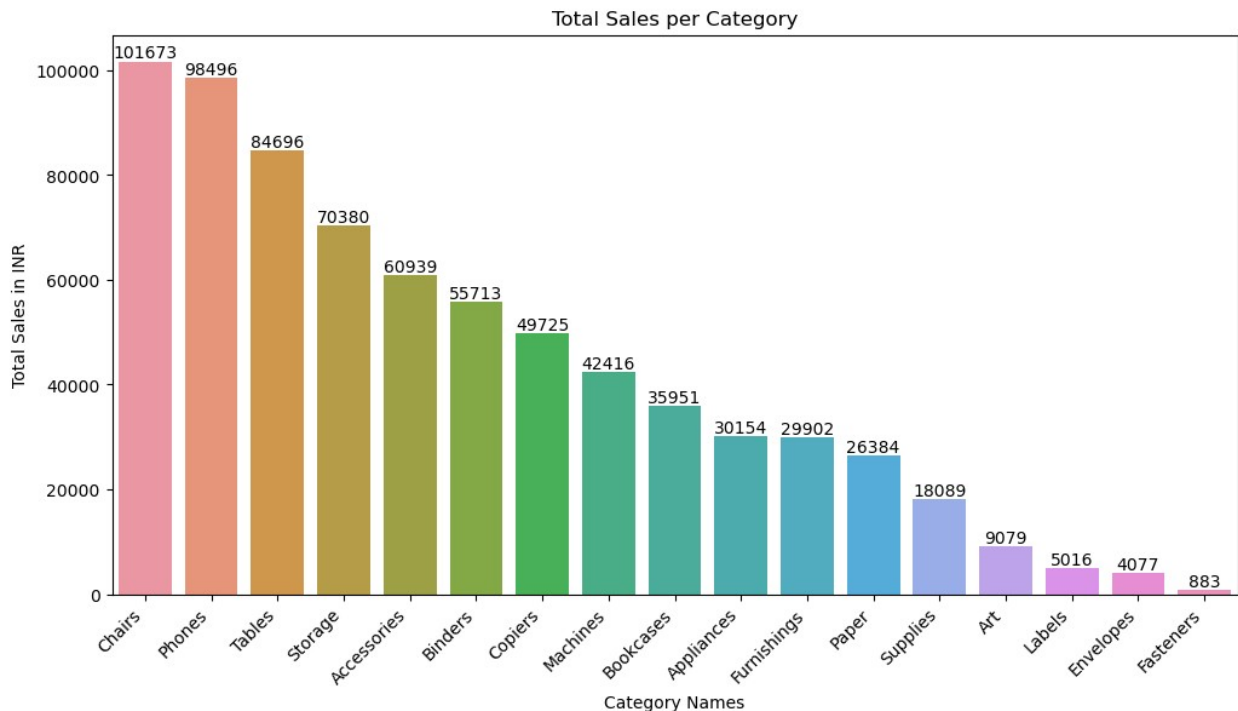
```

```

      Category      Sales
0      Chairs  101673
1      Phones   98496
2      Tables   84696
3      Storage  70380
4  Accessories  60939
5      Binders  55713
6      Copiers  49725
7      Machines  42416
8      Bookcases  35951
9      Appliances  30154
10  Furnishings  29902
11       Paper   26384
12     Supplies  18089
13        Art    9079
14     Labels    5016
15  Envelopes    4077
16  Fasteners     883

```

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=most_sold_category, x='Category', y='Sales')
plt.xlabel('Category Names')
plt.ylabel('Total Sales in INR')
plt.title('Total Sales per Category')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above visualization we can analyze that Chairs is the Most Sold Product Category where as Fasteners is the Lowest Sold Product Category among users.

2) Preference of Product Category

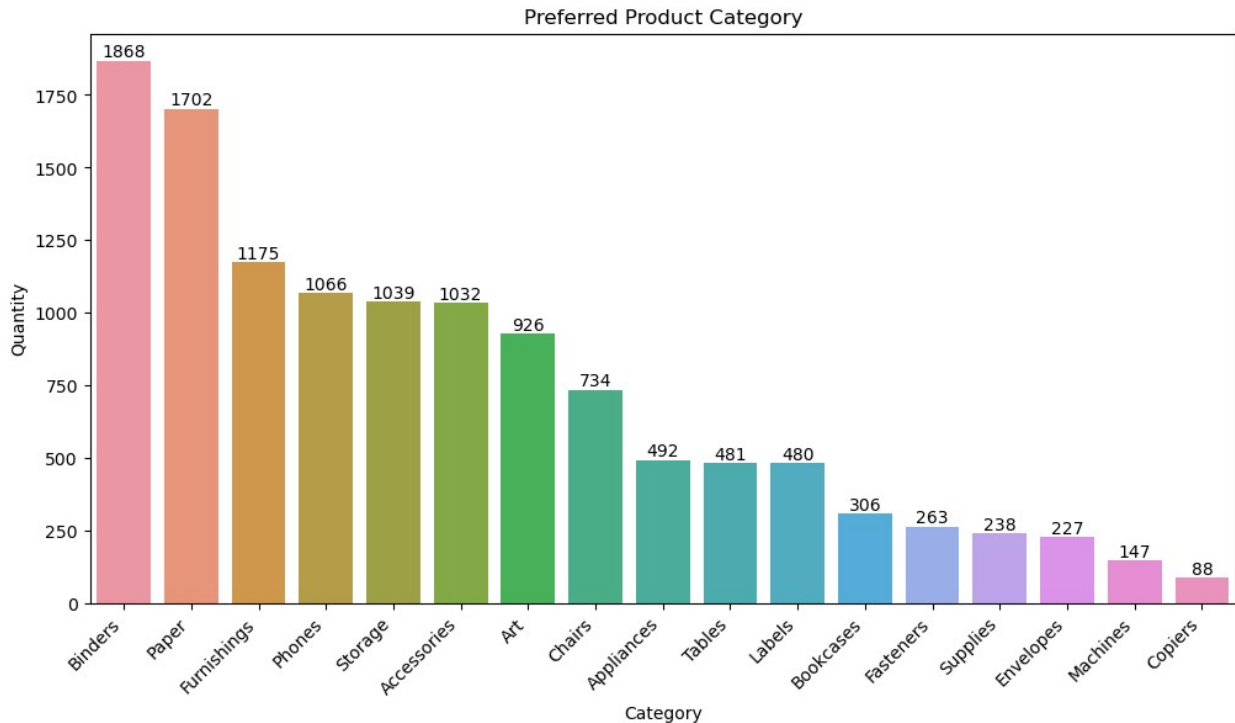
Comparing the quantity of products to check the most and the least preferred product category among users.

```
preferred_product_category=df.groupby(['Category'],as_index=False)
['Quantity'].sum()
preferred_product_category.sort_values(by='Quantity',
ascending=False,inplace=True)
preferred_product_category.reset_index(drop=True,inplace=True)

print(preferred_product_category)
```

	Category	Quantity
0	Binders	1868
1	Paper	1702
2	Furnishings	1175
3	Phones	1066
4	Storage	1039
5	Accessories	1032
6	Art	926
7	Chairs	734
8	Appliances	492
9	Tables	481
10	Labels	480
11	Bookcases	306
12	Fasteners	263
13	Supplies	238
14	Envelopes	227
15	Machines	147
16	Copiers	88

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=preferred_product_category, x='Category',
y='Quantity')
plt.xlabel('Category')
plt.ylabel('Quantity')
plt.title('Preferred Product Category')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above visualization we can analyze that Binders category was the highest quantity sold making it the most preferred product category and Copiers has the lowest quantity making it the least preferred product category among users.

3) Demand Analysis on the basis of State

Comparing the count of the users according to their states to know the demand for product categories.

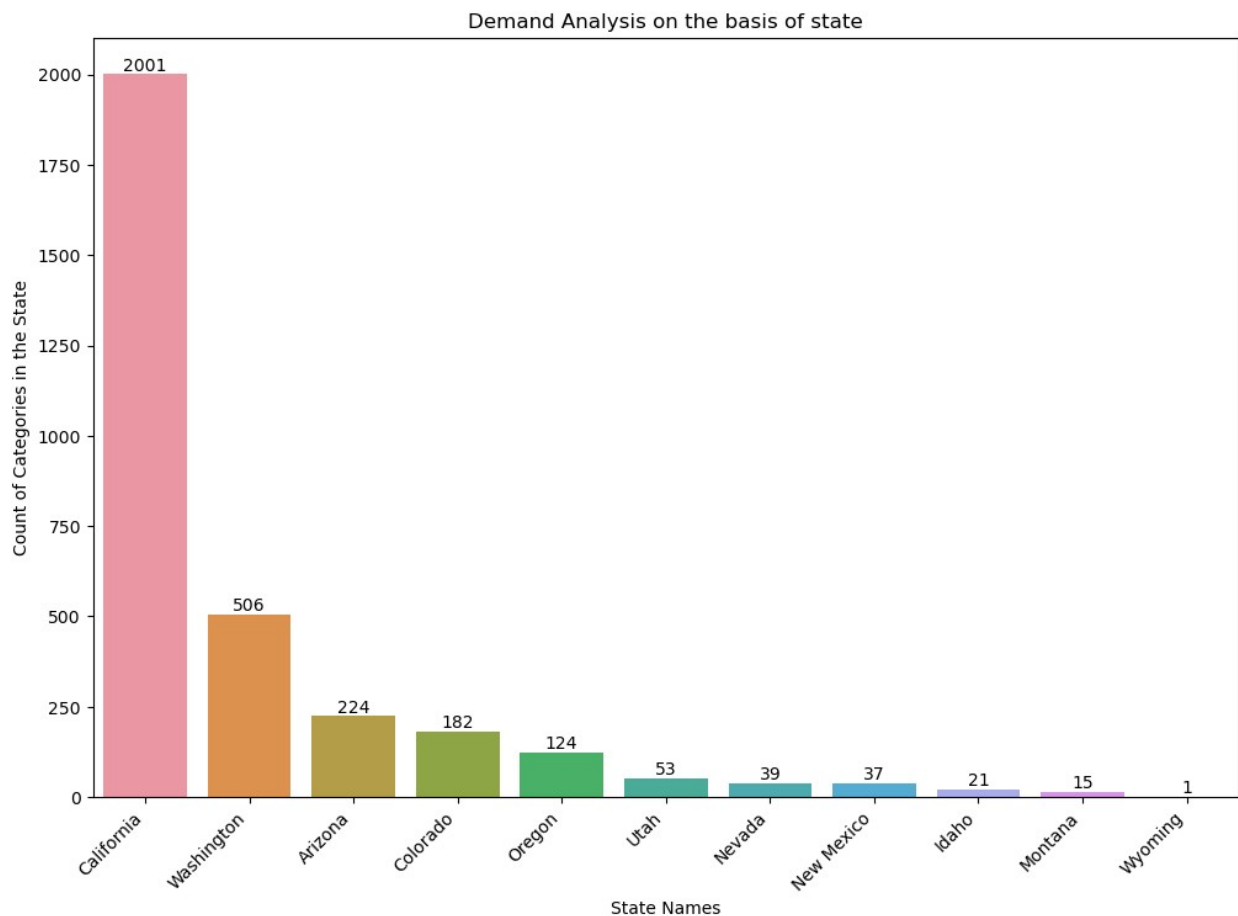
```
demand_analysis_state=df.groupby(['State'],as_index=False)
['Category'].count()
demand_analysis_state.sort_values(by='Category',
ascending=False,inplace=True)
demand_analysis_state.reset_index(drop=True,inplace=True)

print(demand_analysis_state)
```

	State	Category
0	California	2001
1	Washington	506
2	Arizona	224
3	Colorado	182
4	Oregon	124
5	Utah	53
6	Nevada	39
7	New Mexico	37

8	Idaho	21
9	Montana	15
10	Wyoming	1

```
plt.figure(figsize=(12,8))
ax = sns.countplot(x='State',data=df,order =
df['State'].value_counts().index)
plt.xlabel('State Names')
plt.ylabel('Count of Categories in the State')
plt.title('Demand Analysis on the basis of state')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
```



Research Analysis on the above insight

From the above graph we can see that the California state has the highest demand and Wyoming has the lowest demand in product categories.

4) Demand Analysis on the basis of City

Comparing the count of the users according to their city to know the demand for product categories.

```
demand_analysis_city = df.groupby(['City'], as_index=False)
['Category'].count()
demand_analysis_city.sort_values(by='Category',
ascending=False,inplace=True)
demand_analysis_city.reset_index(drop=True,inplace=True)

print(demand_analysis_city)
```

	City	Category
0	Los Angeles	747
1	San Francisco	510
2	Seattle	428
3	San Diego	170
4	Phoenix	63
..
164	Davis	1
165	Santa Maria	1
166	Dublin	1
167	Everett	1
168	Murrieta	1

[169 rows x 2 columns]

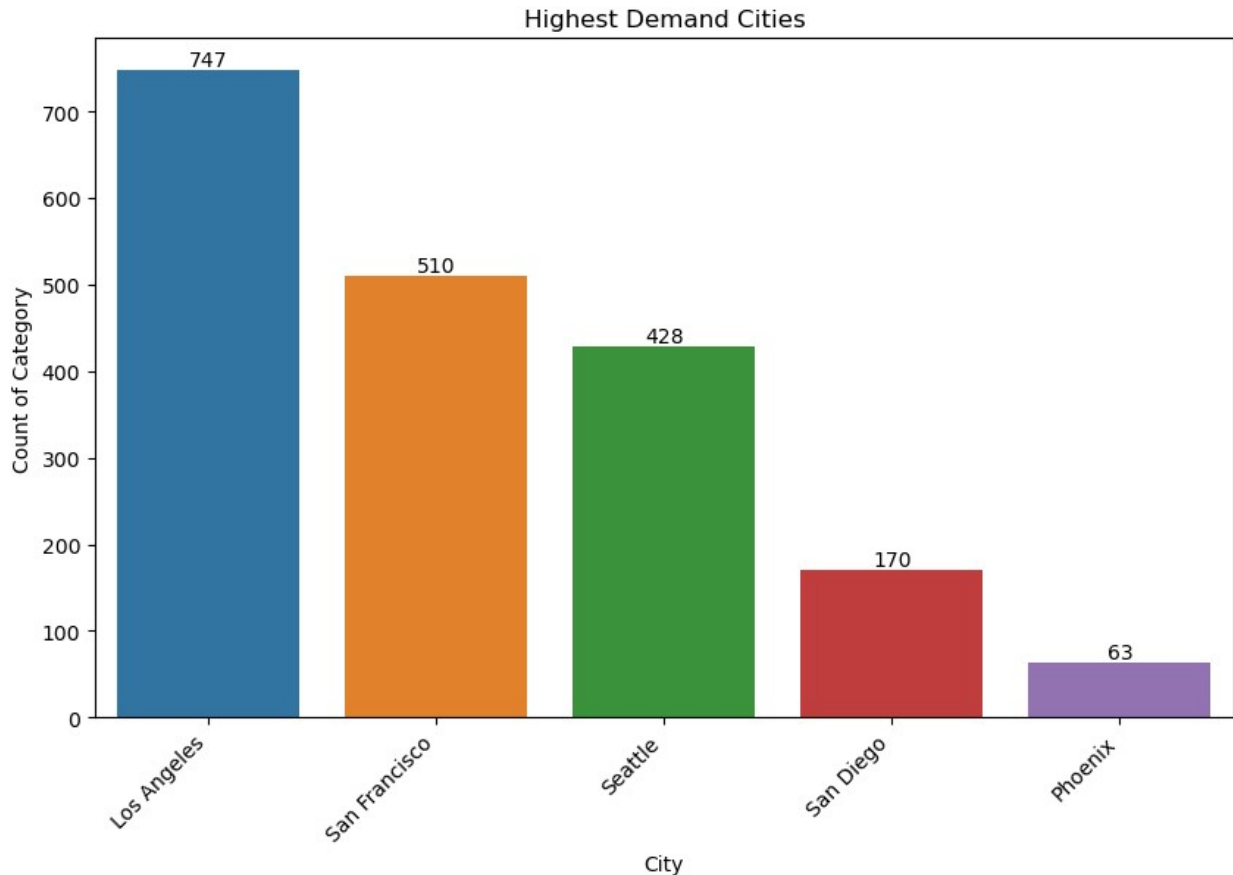
#top 5 highest values

```
highest_demand_cities=demand_analysis_city.sort_values(by='Category',
ascending=False).head()
```

```
print(highest_demand_cities)
```

	City	Category
0	Los Angeles	747
1	San Francisco	510
2	Seattle	428
3	San Diego	170
4	Phoenix	63

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=highest_demand_cities, x='City', y='Category')
plt.xlabel('City')
plt.ylabel('Count of Category')
plt.title('Highest Demand Cities')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



From the above graph we can see that the Los Angeles city has the highest demand.

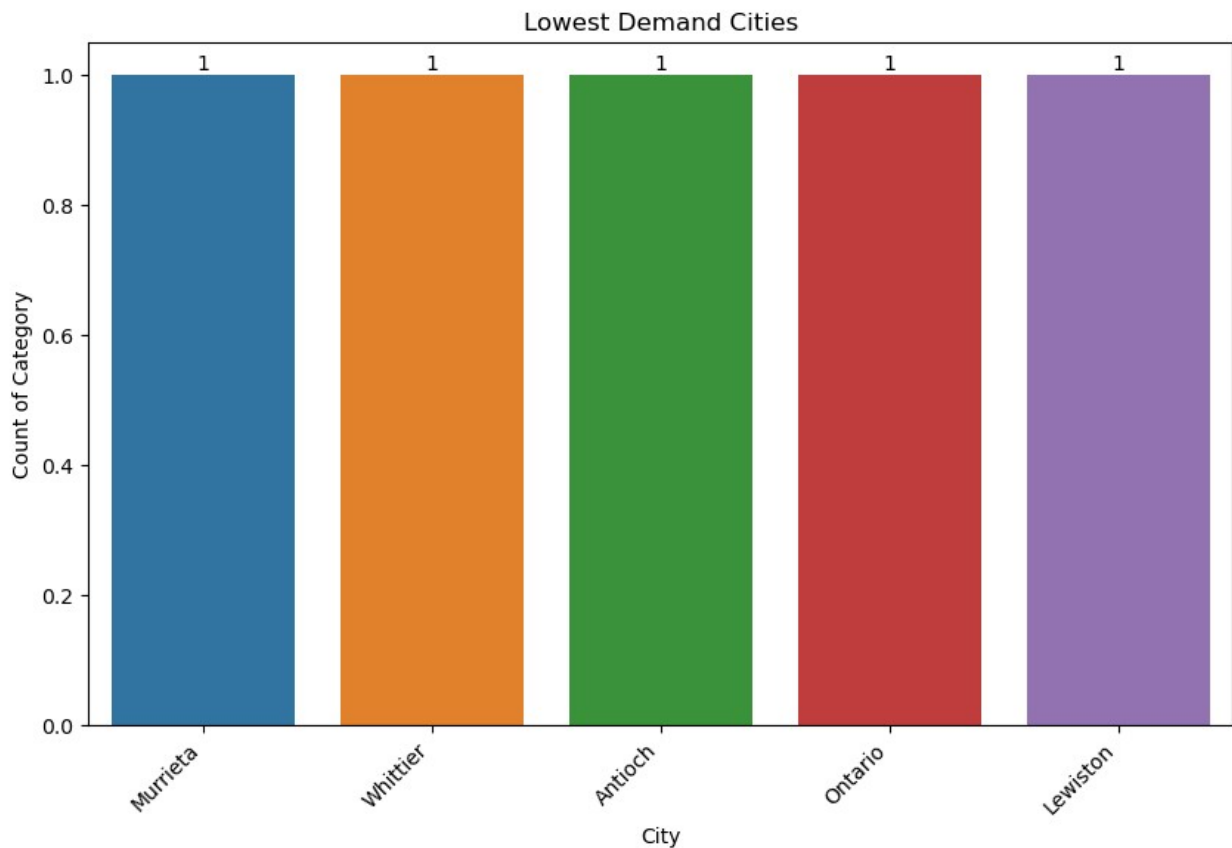
```
#top 5 lowest values
lowest_demand_cities=demand_analysis_city.sort_values(by='Category',
ascending=True).head()
lowest_demand_cities.reset_index(drop=True,inplace=True)

print(lowest_demand_cities)
```

	City	Category
0	Murrieta	1
1	Whittier	1
2	Antioch	1
3	Ontario	1
4	Lewiston	1

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=lowest_demand_cities, x='City', y='Category')
plt.xlabel('City')
plt.ylabel('Count of Category')
plt.title('Lowest Demand Cities')
plt.xticks(rotation=45, ha='right')
```

```
ShowLabels(ax)
plt.show()
```



However, there are many cities with the lowest demands namely Redding, Cheyenne, Citrus Heights, Commerce City and Redwood City.

5) Profitability Analysis on the basis of State

Comparing the states in terms of profit to know the most profitable and the most non-profitable state in the United States of America.

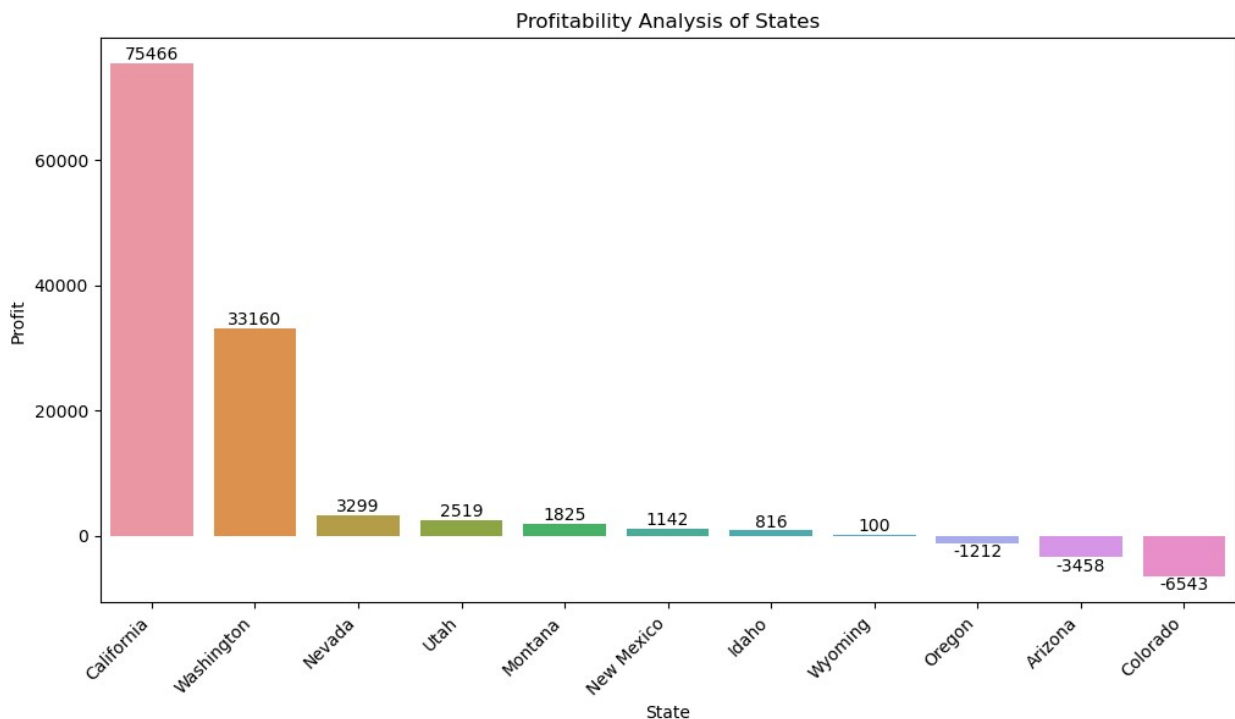
```
profitability_analysis_states=df.groupby(['State'],as_index=False)
['Profit'].sum()
profitability_analysis_states.sort_values(by='Profit',
ascending=False,inplace=True)
profitability_analysis_states.reset_index(drop=True,inplace=True)

print(profitability_analysis_states)
```

	State	Profit
0	California	75466
1	Washington	33160
2	Nevada	3299

3	Utah	2519
4	Montana	1825
5	New Mexico	1142
6	Idaho	816
7	Wyoming	100
8	Oregon	-1212
9	Arizona	-3458
10	Colorado	-6543

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=profitability_analysis_states, x='State',
y='Profit')
plt.xlabel('State')
plt.ylabel('Profit')
plt.title('Profitability Analysis of States')
plt.xticks(rotation=45, ha='right')
for data in ax.containers: ax.bar_label(data)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most profitable state is California and the most non-profitable state is Colorado.

6) Profitability Analysis on the basis of City

Comparing the cities in terms of profit to know the most profitable and non-profitable city in the United States of America.

```
profitability_analysis_city= df.groupby(['City'], as_index=False)
['Profit'].sum()
profitability_analysis_city.sort_values(by='Profit',
ascending=False,inplace=True)
profitability_analysis_city.reset_index(drop=True,inplace=True)

print(profitability_analysis_city)
```

	City	Profit
0	Los Angeles	30099
1	Seattle	28952
2	San Francisco	17278
3	San Diego	6304
4	North Las Vegas	2241
...
164	Springfield	-863
165	Pueblo	-901
166	Colorado Springs	-959
167	Phoenix	-2793
168	Louisville	-3408

[169 rows x 2 columns]

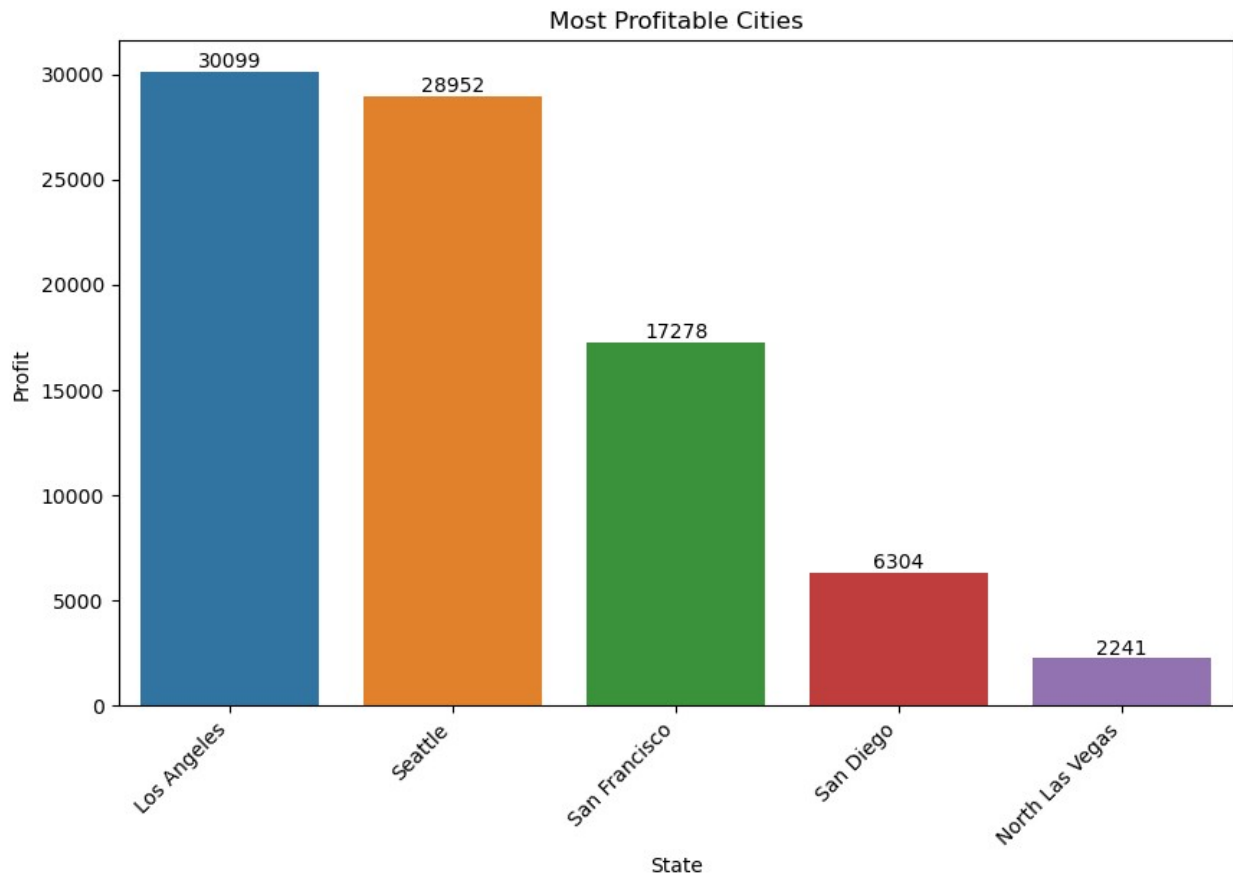
#top 5 profitable cities

```
profitable_cities=profitability_analysis_city.sort_values(by='Profit',
ascending=False).head()
```

```
print(profitable_cities)
```

	City	Profit
0	Los Angeles	30099
1	Seattle	28952
2	San Francisco	17278
3	San Diego	6304
4	North Las Vegas	2241

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=profitable_cities, x='City', y='Profit')
plt.xlabel('State')
plt.ylabel('Profit')
plt.title('Most Profitable Cities')
plt.xticks(rotation=45, ha='right')
for data in ax.containers: ax.bar_label(data)
plt.show()
```



From the above graph we can see that Los Angeles is the most profitable city.

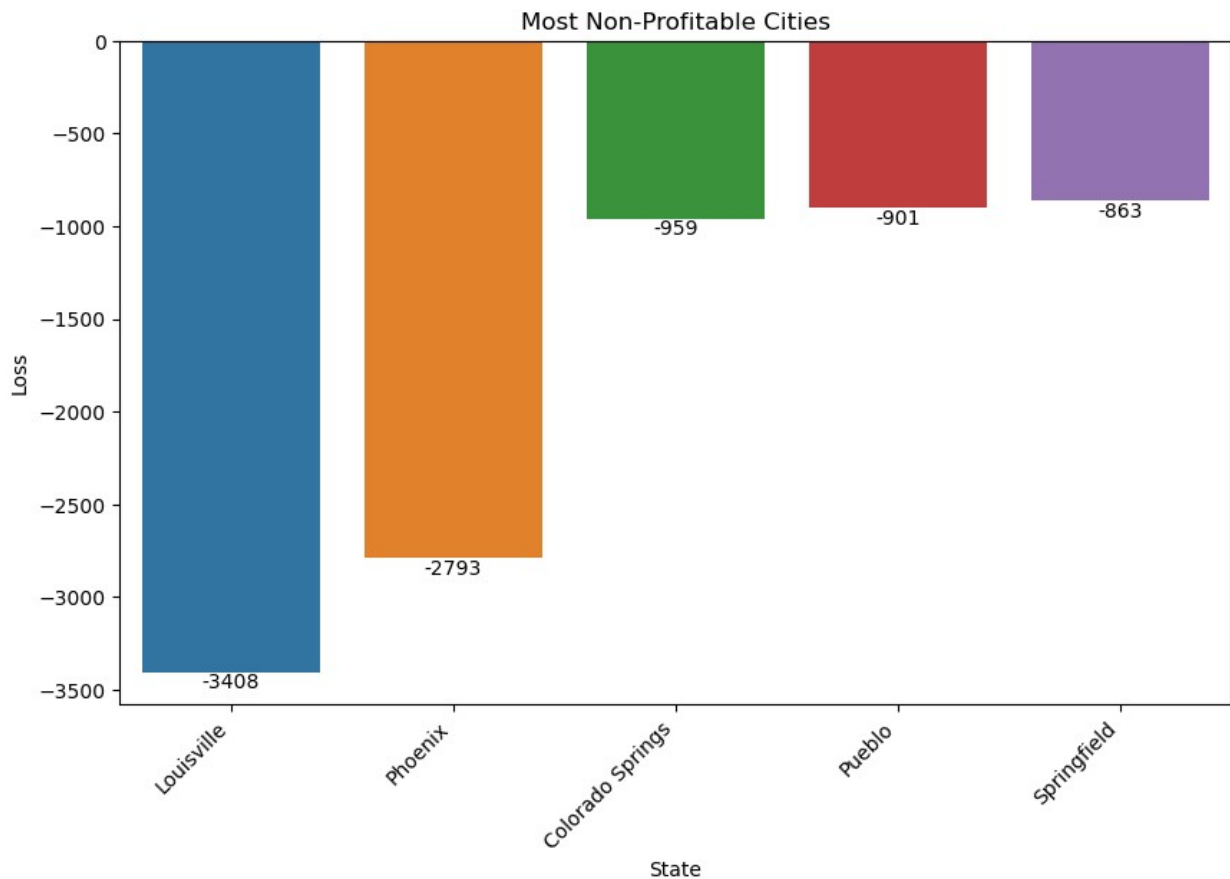
```
#top 5 non-profitable cities
nonprofitable_cities=profitability_analysis_city.sort_values(by='Profit', ascending=True).head()
nonprofitable_cities.reset_index(drop=True,inplace=True)

print(nonprofitable_cities)
```

	City	Profit
0	Louisville	-3408
1	Phoenix	-2793
2	Colorado Springs	-959
3	Pueblo	-901
4	Springfield	-863

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=nonprofitable_cities, x='City', y='Profit')
plt.xlabel('State')
plt.ylabel('Loss')
plt.title('Most Non-Profitable Cities')
plt.xticks(rotation=45, ha='right')
```

```
for data in ax.containers: ax.bar_label(data)
plt.show()
```



From the above graph we can see that Louisville is the most non-profitable city.

7) Profitability Analysis on the basis of year

Comparing the increase in profit by every year.

```
#checking the yearly profit
yearly_profit = df.groupby(df['Order Date'].dt.year)['Profit'].sum()
print(yearly_profit)
```

```
Order Date
2011      19795
2012      20234
2013      23643
2014      43442
Name: Profit, dtype: int32
```

```
# Calculate the increase in profit by year
profit_increase = yearly_profit.diff()
```



```

profit_increase = profit_increase.fillna(0)
print(profit_increase)

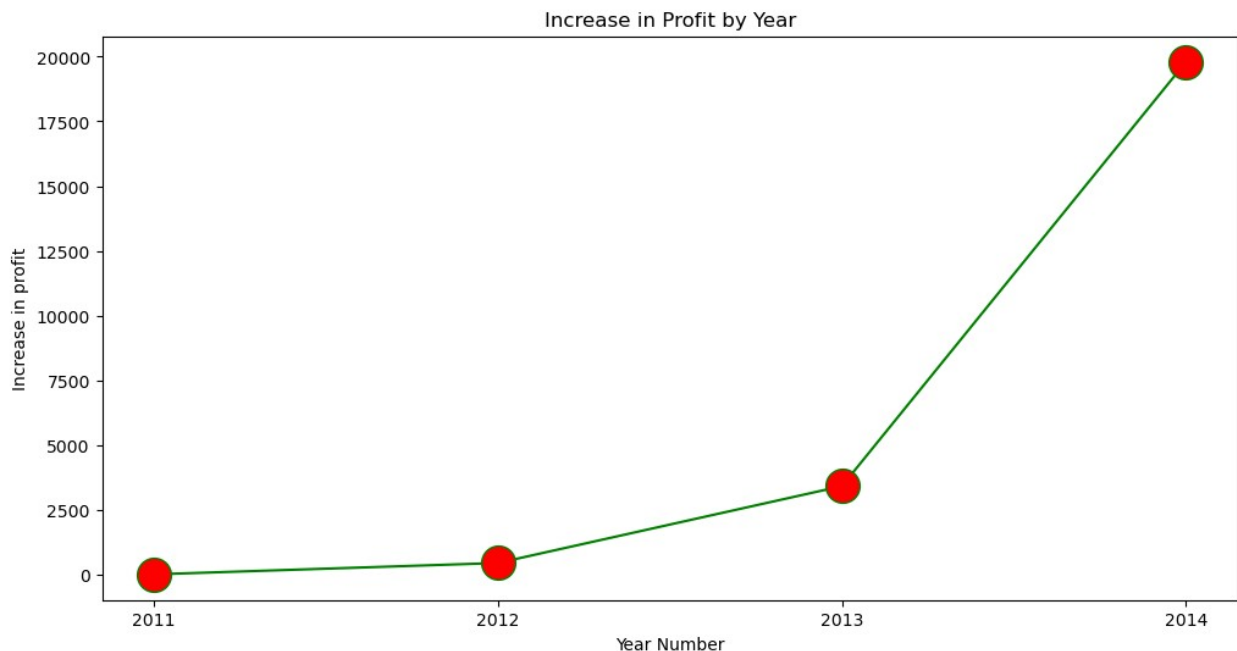
Order Date
2011      0.0
2012     439.0
2013    3409.0
2014   19799.0
Name: Profit, dtype: float64

# Getting data from a series
print(profit_increase.index)
print(profit_increase.values)

Index([2011, 2012, 2013, 2014], dtype='int32', name='Order Date')
[    0.   439.  3409. 19799.]

plt.figure(figsize=(12,6))
line=plt.plot(profit_increase.index,profit_increase.values,marker='o',
color='green',ms=20,mfc='r')
plt.xticks(profit_increase.index)
plt.xlabel('Year Number')
plt.ylabel('Increase in profit')
plt.title('Increase in Profit by Year')
plt.show()

```



Research Analysis on the above insight

From the above graph we can see that there was an steady increase in profit every year but from 2013 to 2014 their is an incredible spike in profits.

8) Profitability Analysis on the basis of quarters of each year.

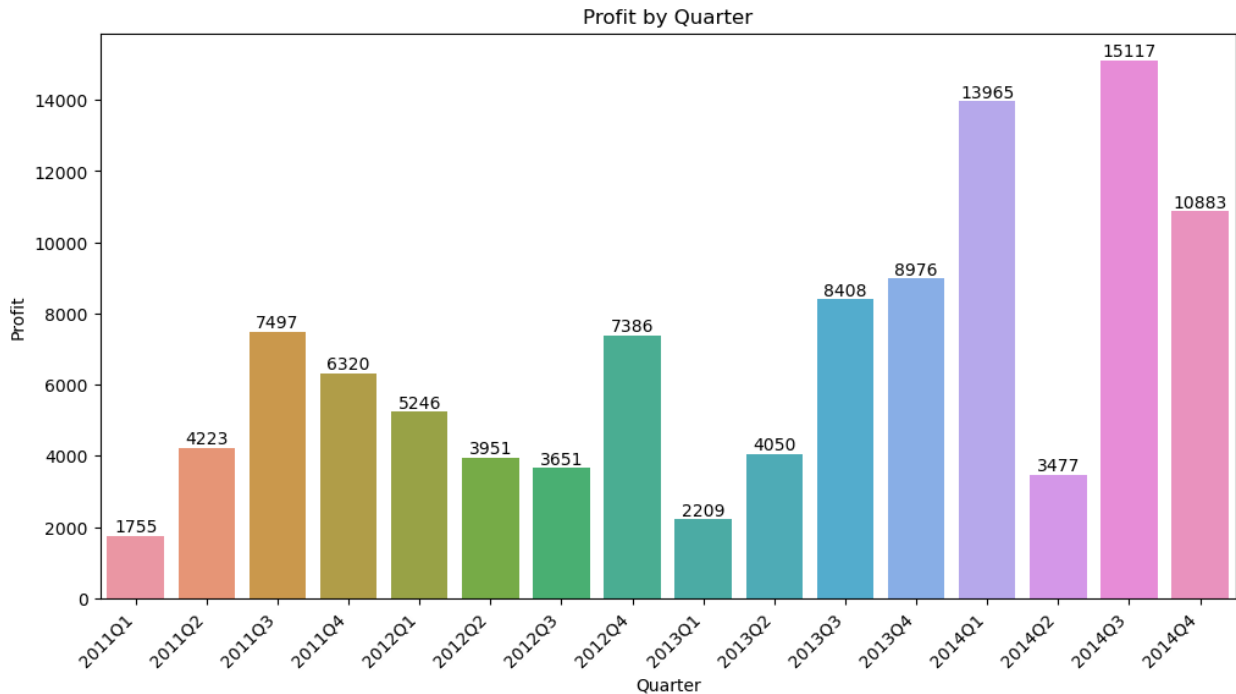
Comparing the increase in profit in every quarter of each year to know the most profitable and the most non profitable quarter.

```
df['Quarter']=df['Order Date'].dt.to_period('Q')
quarterly_profit=df.groupby(['Quarter'],as_index=False)
['Profit'].sum()

print(quarterly_profit)
```

	Quarter	Profit
0	2011Q1	1755
1	2011Q2	4223
2	2011Q3	7497
3	2011Q4	6320
4	2012Q1	5246
5	2012Q2	3951
6	2012Q3	3651
7	2012Q4	7386
8	2013Q1	2209
9	2013Q2	4050
10	2013Q3	8408
11	2013Q4	8976
12	2014Q1	13965
13	2014Q2	3477
14	2014Q3	15117
15	2014Q4	10883

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=quarterly_profit, x='Quarter', y='Profit')
plt.xlabel('Quarter')
plt.ylabel('Profit')
plt.title('Profit by Quarter')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most profitable quarter was the 3rd quarter of 2014 and the most non-profitable quarter was the 1st quarter of 2011.

9) Profitability Analysis on the basis of months of the years.

Comparing the increase in profit in every month of each year.

```
#2011 data
monthly_profit_2011 = df[df['Order Date'].dt.year ==
2011].groupby(df['Order Date'].dt.month)['Profit'].sum()

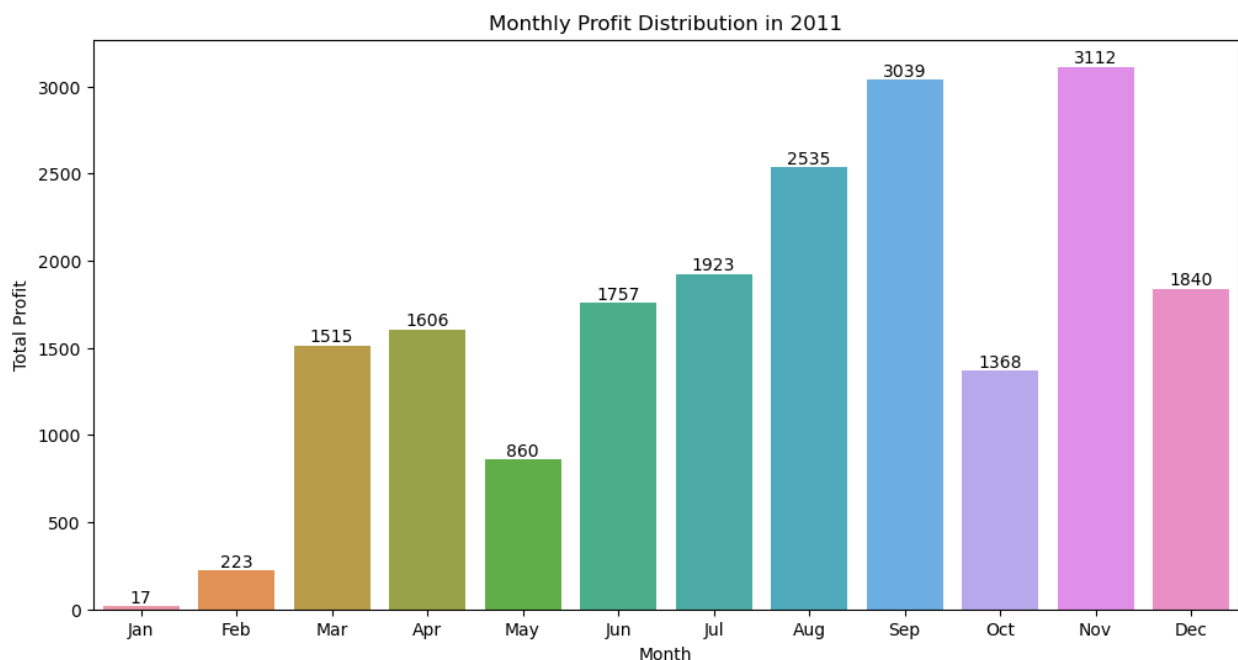
# Converting Series to DataFrame
monthly_profit_2011=Series2DataFrame(monthly_profit_2011,'Month','Prof
it')
print(monthly_profit_2011)
```

	Month	Profit
0	1	17
1	2	223
2	3	1515
3	4	1606
4	5	860
5	6	1757
6	7	1923
7	8	2535
8	9	3039
9	10	1368

10	11	3112
11	12	1840

#2011 graph

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=monthly_profit_2011, x='Month', y='Profit')
plt.xlabel('Month')
plt.ylabel('Total Profit')
plt.title('Monthly Profit Distribution in 2011')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most profit month of the year 2011 is November followed by September.

#2012 data

```
monthly_profit_2012 = df[df['Order Date'].dt.year ==
2012].groupby(df['Order Date'].dt.month)['Profit'].sum()
```

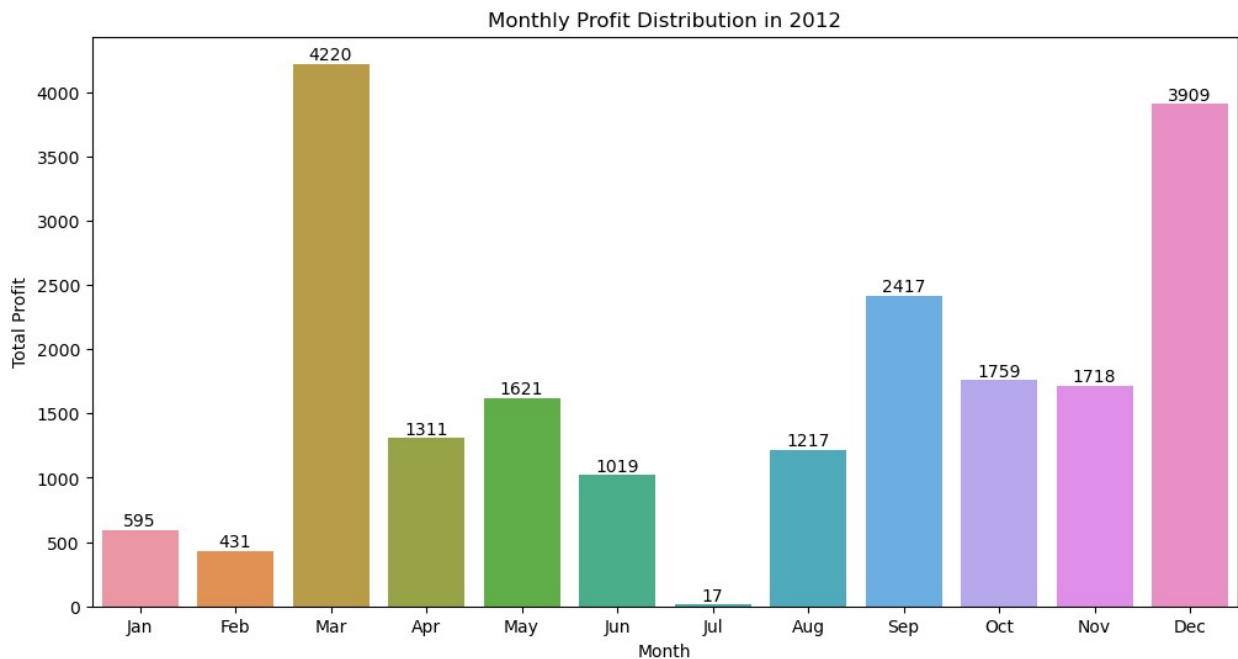
Converting Series to DataFrame

```
monthly_profit_2012=Series2DataFrame(monthly_profit_2012,'Month','Prof
it')
print(monthly_profit_2012)
```

	Month	Profit
0	1	595
1	2	431
2	3	4220
3	4	1311
4	5	1621
5	6	1019
6	7	17
7	8	1217
8	9	2417
9	10	1759
10	11	1718
11	12	3909

#2012 graph

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=monthly_profit_2012, x='Month', y='Profit')
plt.xlabel('Month')
plt.ylabel('Total Profit')
plt.title('Monthly Profit Distribution in 2012')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

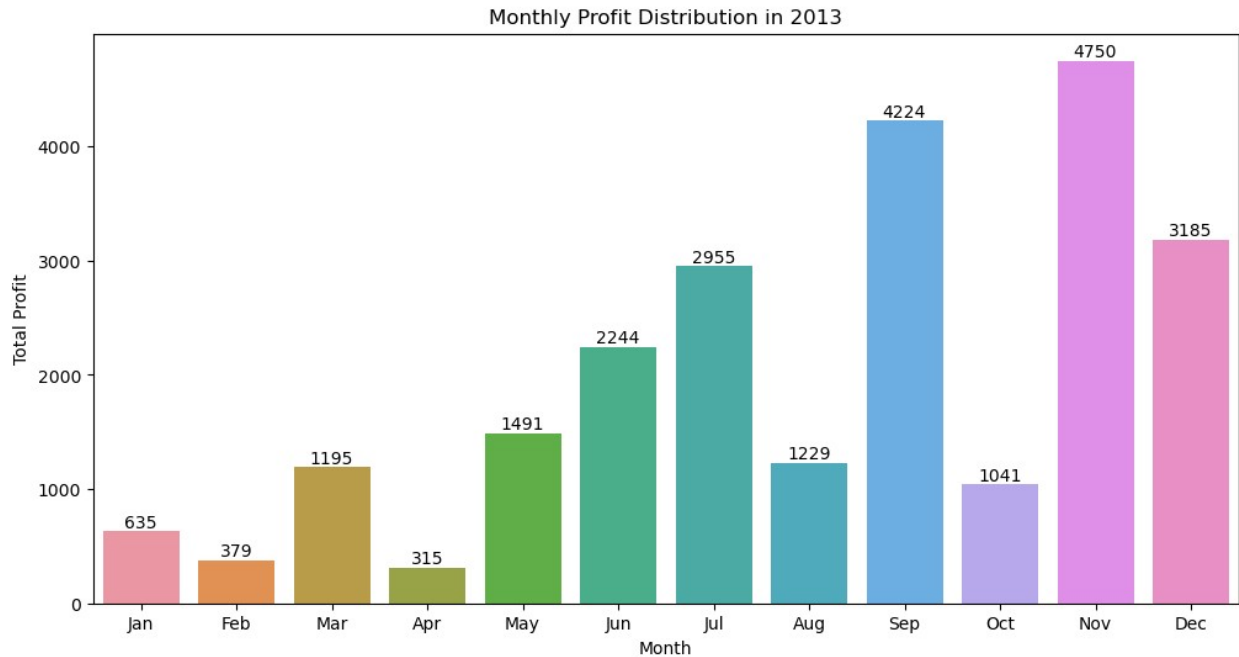
From the above graph we can see that the most profit month of the year 2012 is March followed by December.

```
#2013 data
monthly_profit_2013 = df[df['Order Date'].dt.year ==
2013].groupby(df['Order Date'].dt.month)['Profit'].sum()

# Converting Series to DataFrame
monthly_profit_2013=Series2DataFrame(monthly_profit_2013,'Month','Prof
it')
print(monthly_profit_2013)
```

	Month	Profit
0	1	635
1	2	379
2	3	1195
3	4	315
4	5	1491
5	6	2244
6	7	2955
7	8	1229
8	9	4224
9	10	1041
10	11	4750
11	12	3185

```
#2013 graph
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=monthly_profit_2013, x='Month', y='Profit')
plt.xlabel('Month')
plt.ylabel('Total Profit')
plt.title('Monthly Profit Distribution in 2013')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most profit month of the year 2013 is November followed by September.

#2014 data

```
monthly_profit_2014 = df[df['Order Date'].dt.year ==
2014].groupby(df['Order Date'].dt.month)['Profit'].sum()
```

Converting Series to DataFrame

```
monthly_profit_2014=Series2DataFrame(monthly_profit_2014,'Month','Prof
it')
print(monthly_profit_2014)
```

	Month	Profit
0	1	3275
1	2	1627
2	3	9063
3	4	-1885
4	5	2744
5	6	2618
6	7	4302
7	8	5983
8	9	4832
9	10	3386
10	11	3381
11	12	4116

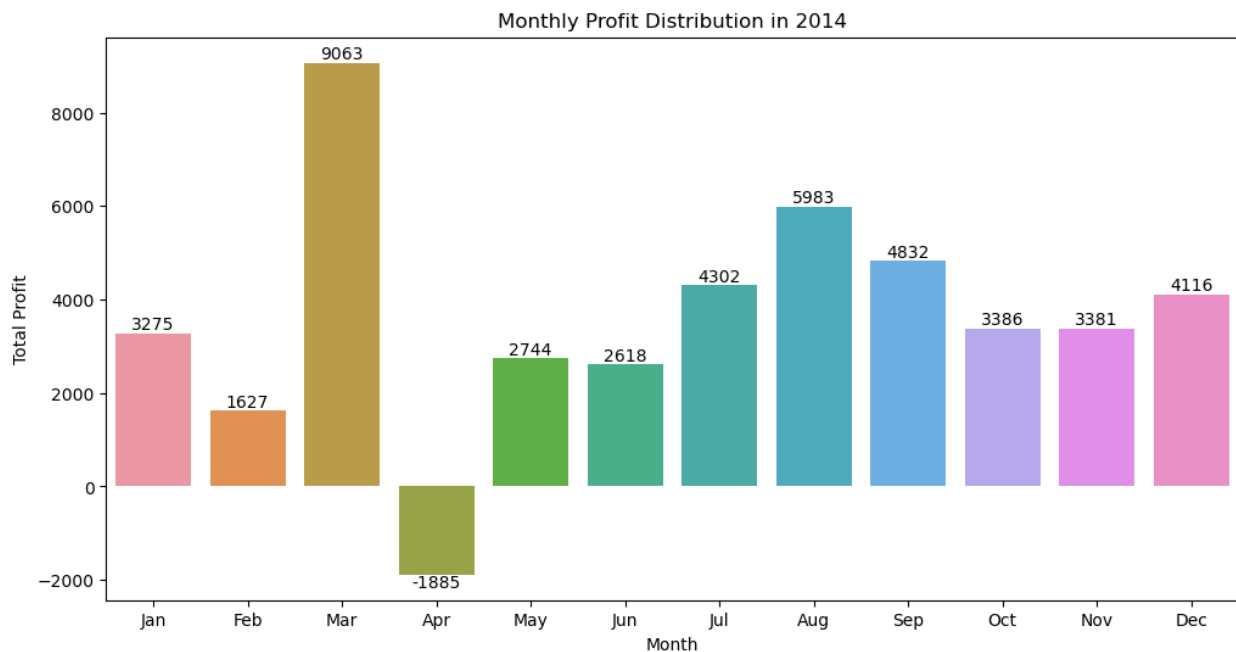
#2014 graph

```
plt.figure(figsize=(12, 6))
```

```

ax=sns.barplot(data=monthly_profit_2014, x='Month', y='Profit')
plt.xlabel('Month')
plt.ylabel('Total Profit')
plt.title('Monthly Profit Distribution in 2014')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()

```



Research Analysis on the above insight

From the above graph we can see that the most profit month of the year 2014 is March followed by August.

10) Sales Analysis on the basis of year

Comparing the increase in sales by every year.

```

#checking the yearly sales
yearly_sales = df.groupby(df['Order Date'].dt.year)['Sales'].sum()
print(yearly_sales)

```

```

Order Date
2011    147500
2012    139586
2013    186508
2014    249979
Name: Sales, dtype: int32

```



```
# Calculate the increase in sales by year
sales_increase = yearly_sales.diff()
sales_increase = sales_increase.fillna(0)
print(sales_increase)
```

Order Date

2011 0.0

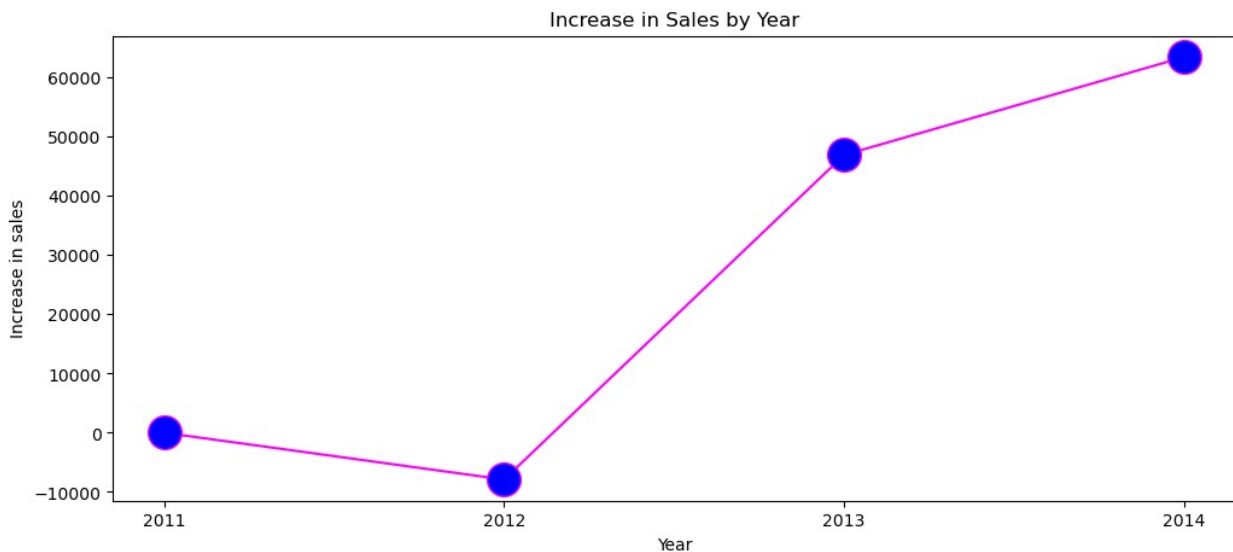
2012 -7914.0

2013 46922.0

2014 63471.0

Name: Sales, dtype: float64

```
plt.figure(figsize=(12,5))
plt.plot(sales_increase.index,
sales_increase.values,marker='o',color='magenta',ms=20,mfc='blue')
plt.xlabel('Year')
plt.ylabel('Increase in sales')
plt.title('Increase in Sales by Year')
plt.xticks(sales_increase.index)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the year 2011 have seen declined in sales till 2012 in which it has also touched the negative marking but after that there is a spike increase in the sales till 2013 and a firm increase in sales till 2014.

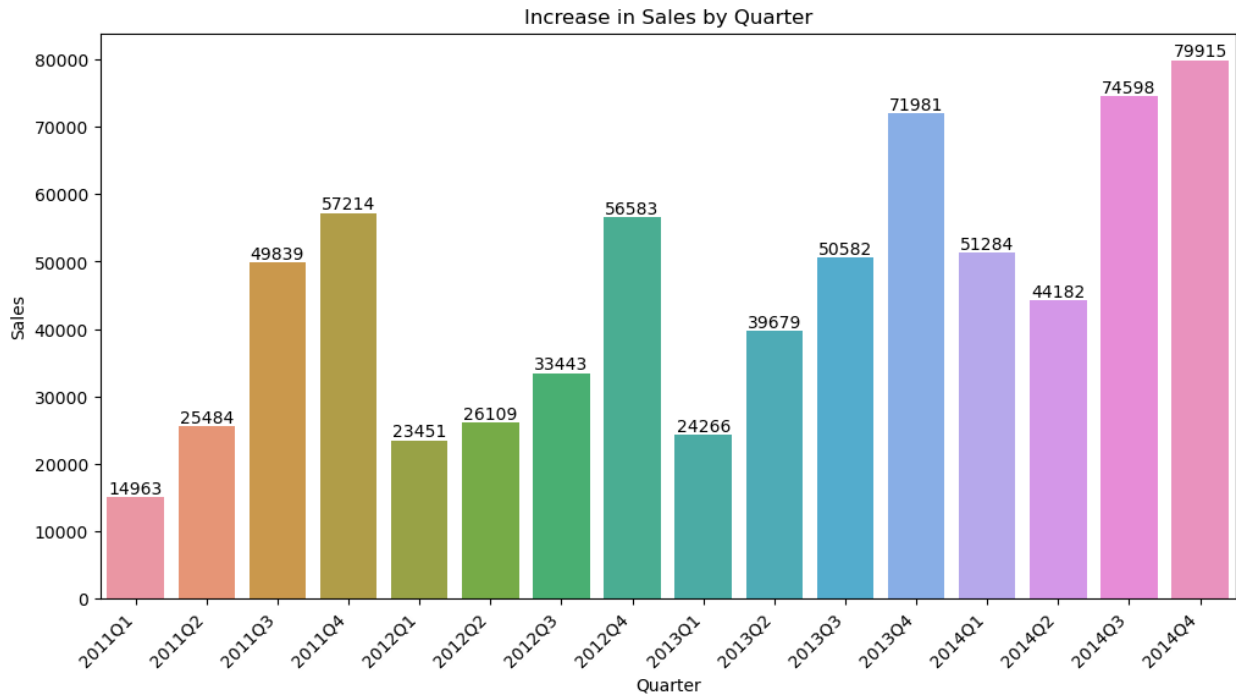
11) Sales Analysis on the basis of quarters of each year.

Comparing the increase in sales in every quarter of each year to know the highest and lowest sales quarter.

```
df['Quarter']=df['Order Date'].dt.to_period('Q')
quarterly_sales=df.groupby(['Quarter'],as_index=False)['Sales'].sum()
print(quarterly_sales)
```

	Quarter	Sales
0	2011Q1	14963
1	2011Q2	25484
2	2011Q3	49839
3	2011Q4	57214
4	2012Q1	23451
5	2012Q2	26109
6	2012Q3	33443
7	2012Q4	56583
8	2013Q1	24266
9	2013Q2	39679
10	2013Q3	50582
11	2013Q4	71981
12	2014Q1	51284
13	2014Q2	44182
14	2014Q3	74598
15	2014Q4	79915

```
plt.figure(figsize=(12, 6))
ax=sns.barplot(data=quarterly_sales, x='Quarter', y='Sales')
plt.xlabel('Quarter')
plt.ylabel('Sales')
plt.title('Increase in Sales by Quarter')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the highest sales were made in 4th quarter of 2014 and the lowest sales were made in 1st quarter of 2011.

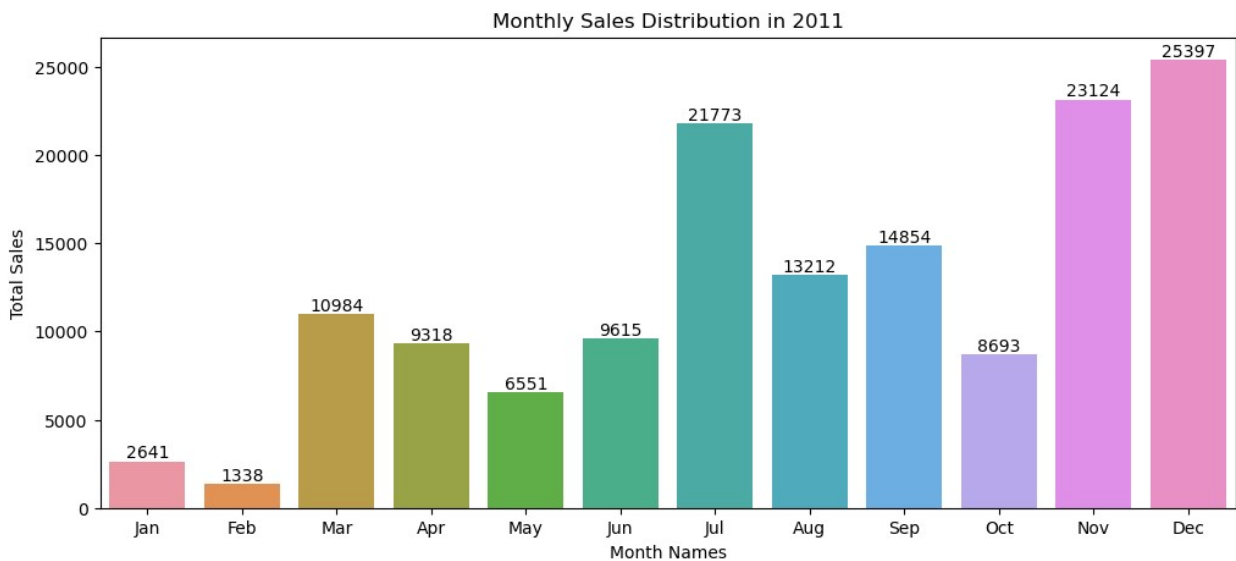
12) Sales Analysis on the basis of months of the years.

Comparing the increase in sales in every month of each year.

```
#2011 data
monthly_sales_2011 = df[df['Order Date'].dt.year ==
2011].groupby(df['Order Date'].dt.month)['Sales'].sum()
monthly_sales_2011=Series2DataFrame(monthly_sales_2011, 'Month', 'Sale')
print(monthly_sales_2011)
```

	Month	Sale
0	1	2641
1	2	1338
2	3	10984
3	4	9318
4	5	6551
5	6	9615
6	7	21773
7	8	13212
8	9	14854
9	10	8693
10	11	23124
11	12	25397

```
#2011 graph
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=monthly_sales_2011,x='Month',y='Sale')
plt.xlabel('Month Names')
plt.ylabel('Total Sales')
plt.title('Monthly Sales Distribution in 2011')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun', 'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most sales in 2011 were held in the month of December followed by November.

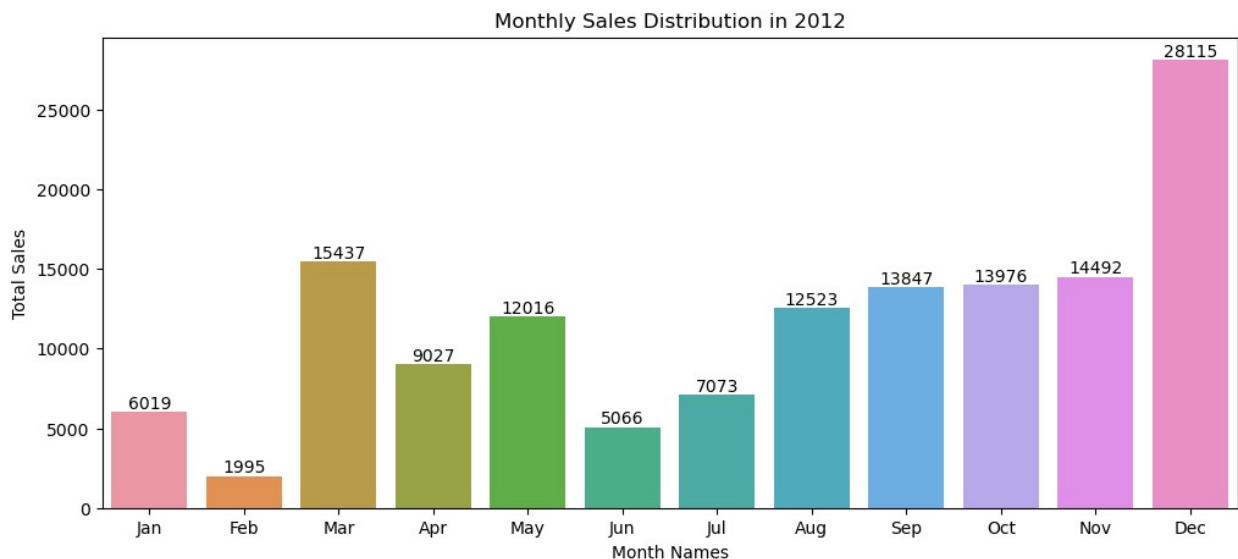
```
#2012 data
monthly_sales_2012 = df[df['Order Date'].dt.year ==
2012].groupby(df['Order Date'].dt.month)['Sales'].sum()
monthly_sales_2012=Series2DataFrame(monthly_sales_2012,'Month','Sale')
print(monthly_sales_2012)
```

	Month	Sale
0	1	6019
1	2	1995
2	3	15437
3	4	9027
4	5	12016
5	6	5066
6	7	7073
7	8	12523
8	9	13847

9	10	13976
10	11	14492
11	12	28115

#2012 graph

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=monthly_sales_2012,x='Month',y='Sale')
plt.xlabel('Month Names')
plt.ylabel('Total Sales')
plt.title('Monthly Sales Distribution in 2012')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most sales in 2012 were held in the month of December followed by March.

#2013 data

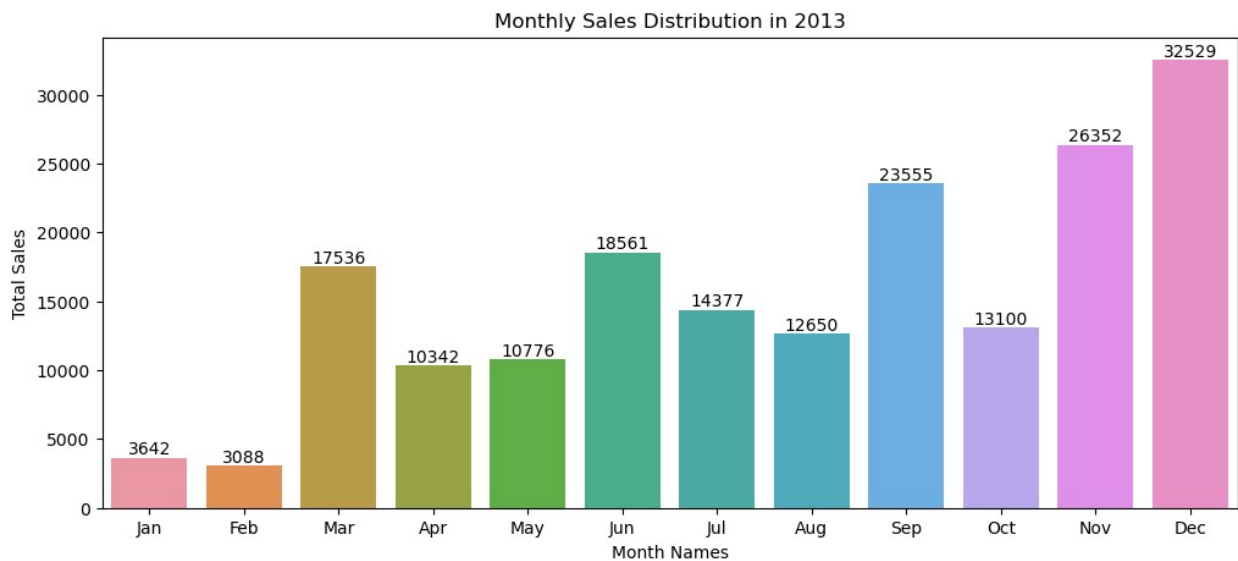
```
monthly_sales_2013 = df[df['Order Date'].dt.year ==
2013].groupby(df['Order Date'].dt.month)['Sales'].sum()
monthly_sales_2013=Series2DataFrame(monthly_sales_2013,'Month','Sale')
print(monthly_sales_2013)
```

	Month	Sale
0	1	3642
1	2	3088
2	3	17536
3	4	10342
4	5	10776

5	6	18561
6	7	14377
7	8	12650
8	9	23555
9	10	13100
10	11	26352
11	12	32529

#2013 graph

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=monthly_sales_2013,x='Month',y='Sale')
plt.xlabel('Month Names')
plt.ylabel('Total Sales')
plt.title('Monthly Sales Distribution in 2013')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most sales in 2013 were held in the month of December followed by November.

#2014 data

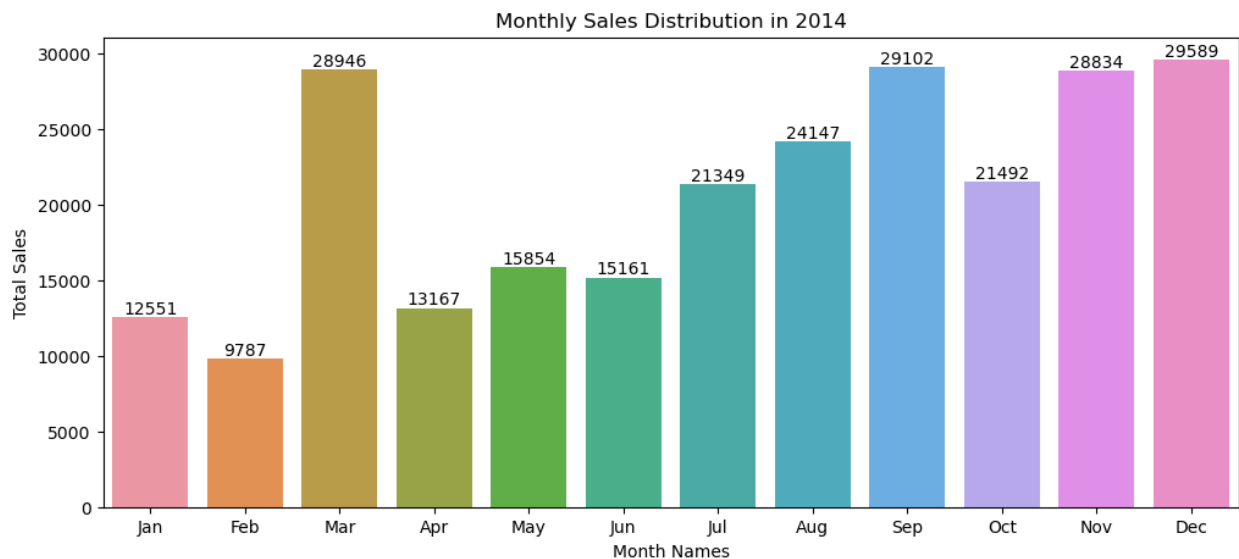
```
monthly_sales_2014 = df[df['Order Date'].dt.year ==
2014].groupby(df['Order Date'].dt.month)['Sales'].sum()
monthly_sales_2014=Series2DataFrame(monthly_sales_2014,'Month','Sale')
print(monthly_sales_2014)
```

	Month	Sale
0	1	12551

1	2	9787
2	3	28946
3	4	13167
4	5	15854
5	6	15161
6	7	21349
7	8	24147
8	9	29102
9	10	21492
10	11	28834
11	12	29589

#2014 graph

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=monthly_sales_2014,x='Month',y='Sale')
plt.xlabel('Month Names')
plt.ylabel('Total Sales')
plt.title('Monthly Sales Distribution in 2014')
plt.xticks(range(0, 12), ['Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun',
'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec'])
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most sales in 2014 were held in the month of December followed by September.

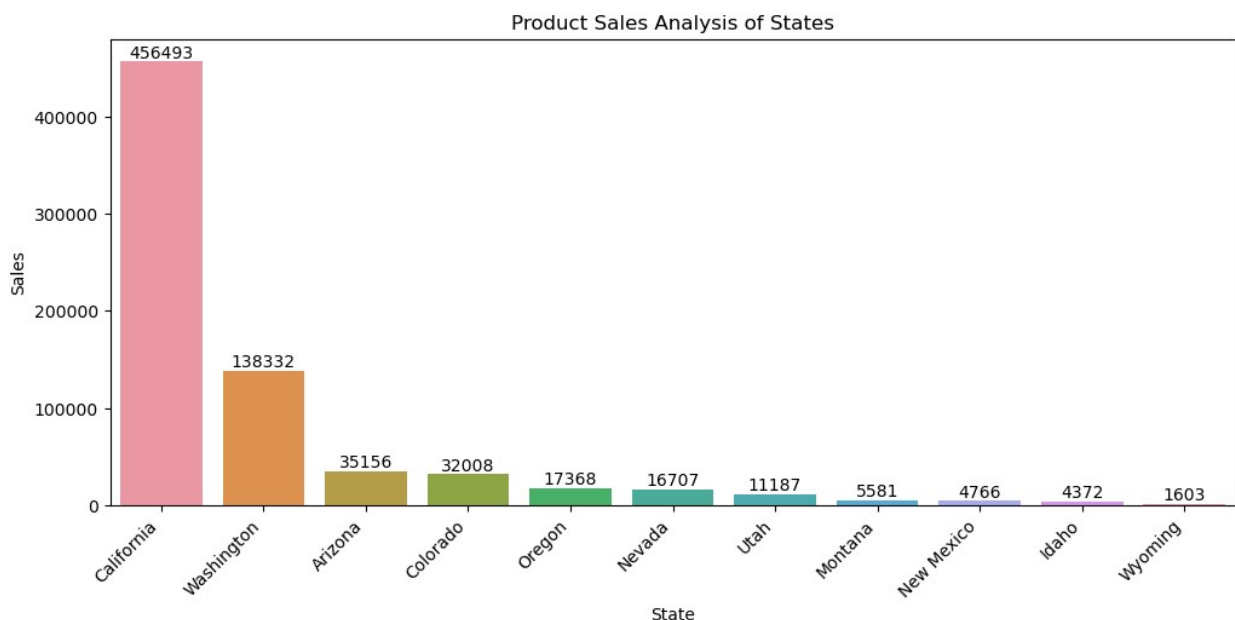
13) Product Sales Analysis on the basis of State

Comparing the sales of products on the basis of states to know the highest and lowest product sold state.

```
productsales_analysis_states=df.groupby(['State'],as_index=False)
['Sales'].sum().sort_values(by='Sales',ascending=False)
print(productsales_analysis_states)
```

	State	Sales
1	California	456493
9	Washington	138332
0	Arizona	35156
2	Colorado	32008
7	Oregon	17368
5	Nevada	16707
8	Utah	11187
4	Montana	5581
6	New Mexico	4766
3	Idaho	4372
10	Wyoming	1603

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=productsales_analysis_states, x='State',
y='Sales')
plt.xlabel('State')
plt.ylabel('Sales')
plt.title('Product Sales Analysis of States')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above sight

From the above graph we can see that the highest product sales state is California and the lowest product sold state is 'Wyoming'.

14) Product Sales Analysis on the basis of Cities

Comparing the sales of products on the basis of cities to know the highest and lowest product sold city.

```
productsales_analysis_cities=df.groupby(['City'],as_index=False)
['Sales'].sum().sort_values(by='Sales',ascending=False)
print(productsales_analysis_cities)
```

	City	Sales
80	Los Angeles	175414
144	Seattle	119280
133	San Francisco	112357
132	San Diego	47420
35	Denver	12174
..
11	Billings	8
5	Auburn	4
71	Layton	4
45	Everett	3
136	San Luis Obispo	3

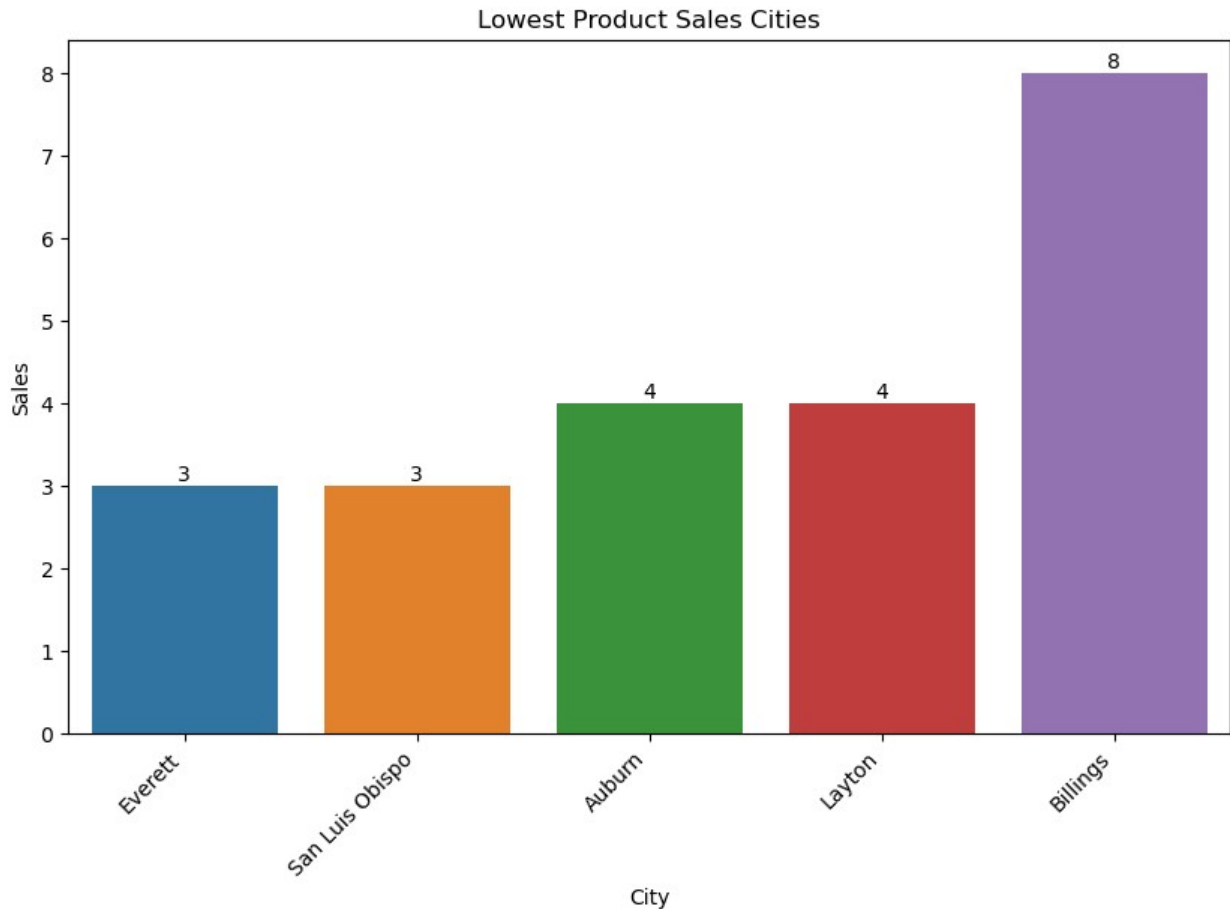
[169 rows x 2 columns]

#top 5 lowest product sales cities

```
lowest_productsales_cities=productsales_analysis_cities.tail().sort_
values(by='Sales')
print(lowest_productsales_cities)
```

	City	Sales
45	Everett	3
136	San Luis Obispo	3
5	Auburn	4
71	Layton	4
11	Billings	8

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=lowest_productsales_cities, x='City', y='Sales')
plt.xlabel('City')
plt.ylabel('Sales')
plt.title('Lowest Product Sales Cities')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```

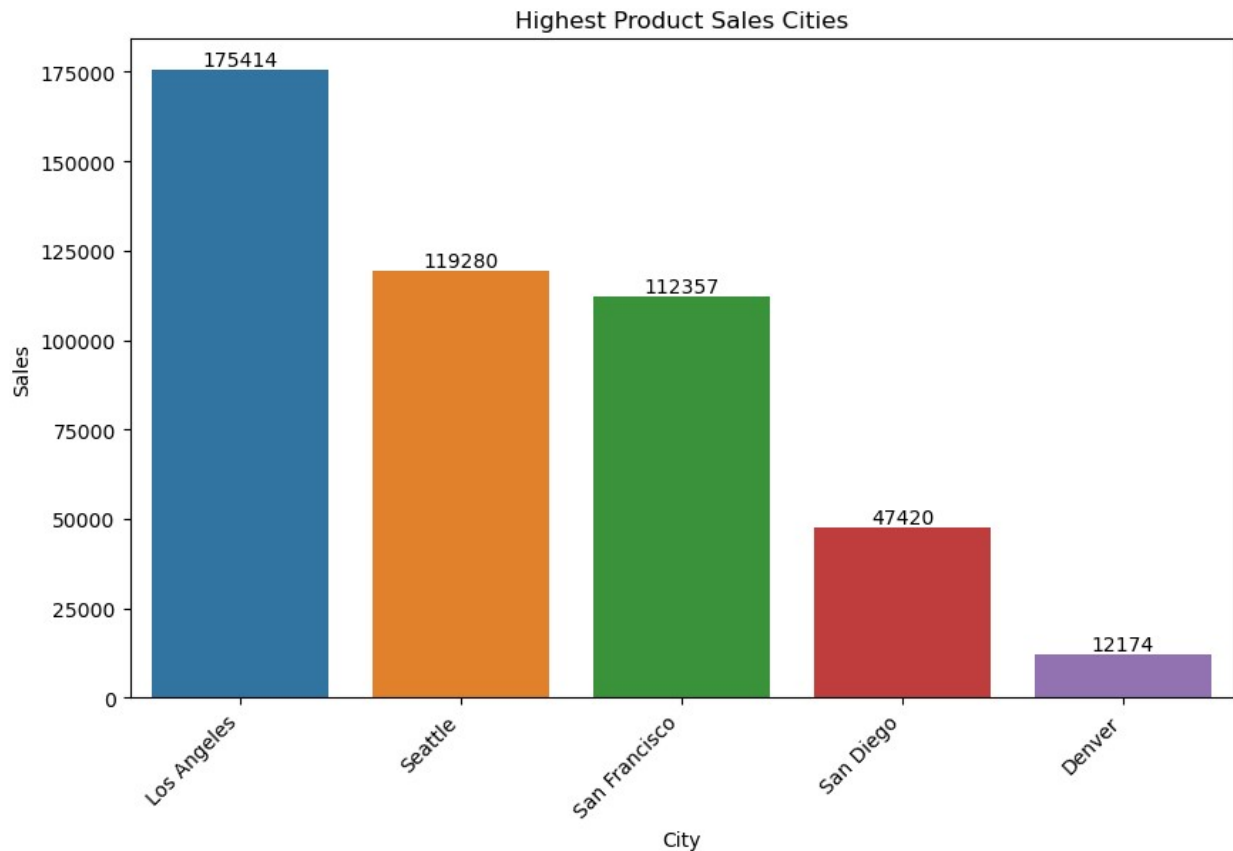


From the above graph we can see that the lowest product sales cities are Everett and San Luis Obispo.

```
#top 5 highest product sales cities
highest_productsales_cities=productsales_analysis_cities.head()
print(highest_productsales_cities)
```

	City	Sales
80	Los Angeles	175414
144	Seattle	119280
133	San Francisco	112357
132	San Diego	47420
35	Denver	12174

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=highest_productsales_cities, x='City', y='Sales')
plt.xlabel('City')
plt.ylabel('Sales')
plt.title('Highest Product Sales Cities')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



From the above graph we can see that the highest product sales city is Los Angeles.

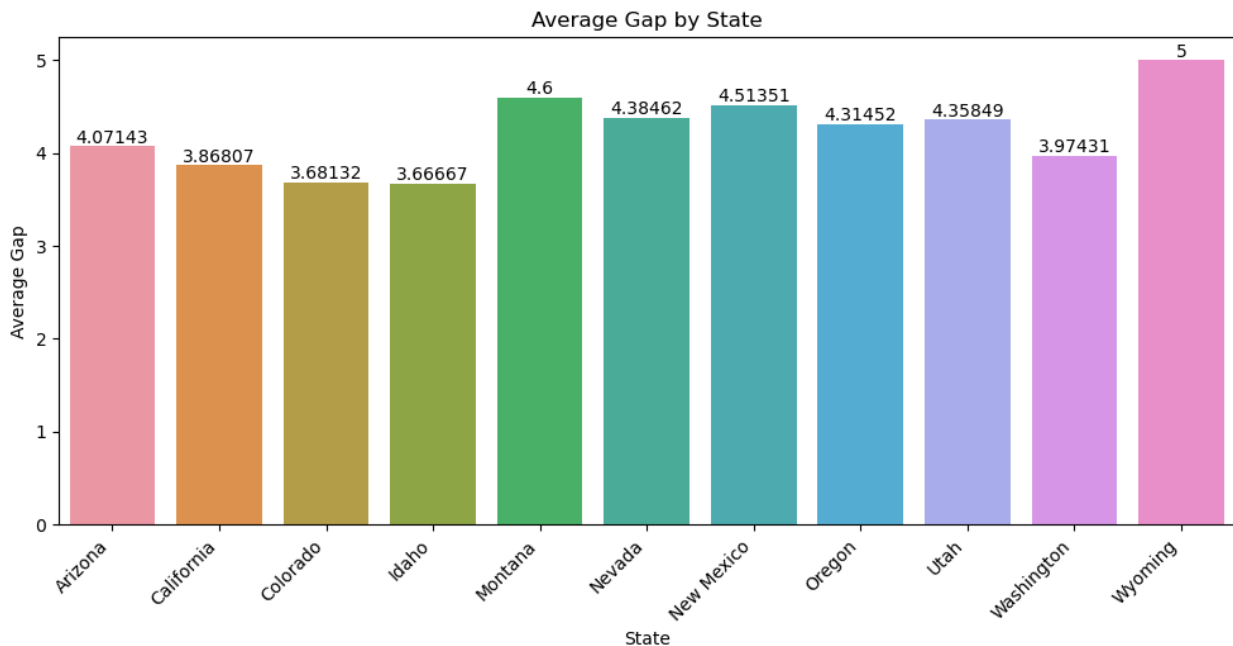
15) Gap Analysis on the basis of states

Comparing the average gap in the order date and shipment date of all the states to know the highest and the lowest gap state.

```
df['Shipping_Delay'] = (df['Ship Date'] - df['Order Date']).dt.days
avg_delay_by_state = df.groupby('State')
['Shipping_Delay'].mean().reset_index()
print(avg_delay_by_state)
```

	State	Shipping_Delay
0	Arizona	4.071429
1	California	3.868066
2	Colorado	3.681319
3	Idaho	3.666667
4	Montana	4.600000
5	Nevada	4.384615
6	New Mexico	4.513514
7	Oregon	4.314516
8	Utah	4.358491
9	Washington	3.974308
10	Wyoming	5.000000

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=avg_delay_by_state, x='State', y='Shipping_Delay')
plt.xlabel('State')
plt.ylabel('Average Gap')
plt.title('Average Gap by State')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most average gap state is Wyoming and the least average gap state is Idaho.

16) Gap Analysis on the basis of cities

Comparing the average gap in the order date and shipment date of all the cities to know the highest gap and the lowest gap city.

```
df['Shipping_Delay_Cities'] = (df['Ship Date'] - df['Order
Date']).dt.days
avg_delay_by_cities = df.groupby('City')
['Shipping_Delay'].mean().reset_index()
print(avg_delay_by_cities)
```

	City	Shipping_Delay
0	Albuquerque	4.642857
1	Anaheim	2.296296
2	Antioch	1.000000

```

3   Apple Valley      2.428571
4       Arvada        2.000000
..          ...
164  Westminster     3.882353
165   Whittier        5.000000
166   Woodland        2.666667
167   Yucaipa         7.000000
168    Yuma           2.000000

```

```
[169 rows x 2 columns]
```

```
#least delay in cities
```

```

least_delay=avg_delay_by_cities.sort_values(by='Shipping_Delay',
ascending=True).head().reset_index()
print(least_delay)

```

```

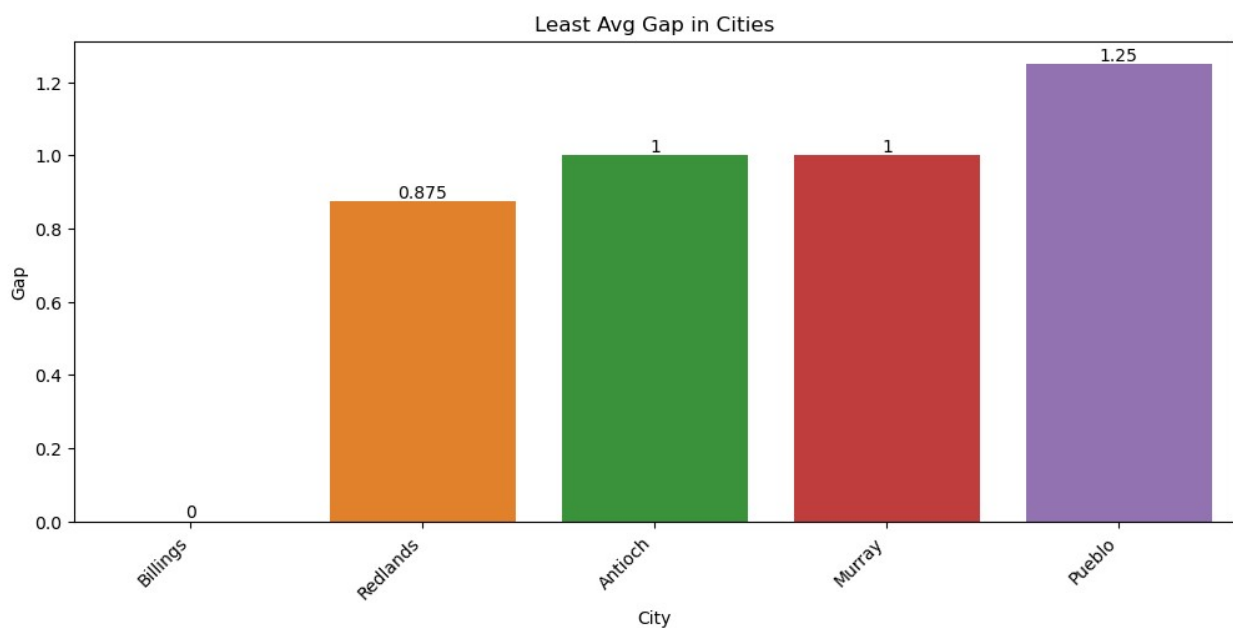
   index  City  Shipping_Delay
0      11  Billings           0.000
1     117  Redlands           0.875
2        2  Antioch           1.000
3       94  Murray            1.000
4     114  Pueblo            1.250

```

```

plt.figure(figsize=(12, 5))
ax=sns.barplot(data=least_delay, x='City', y='Shipping_Delay')
plt.xlabel('City')
plt.ylabel('Gap')
plt.title('Least Avg Gap in Cities')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()

```



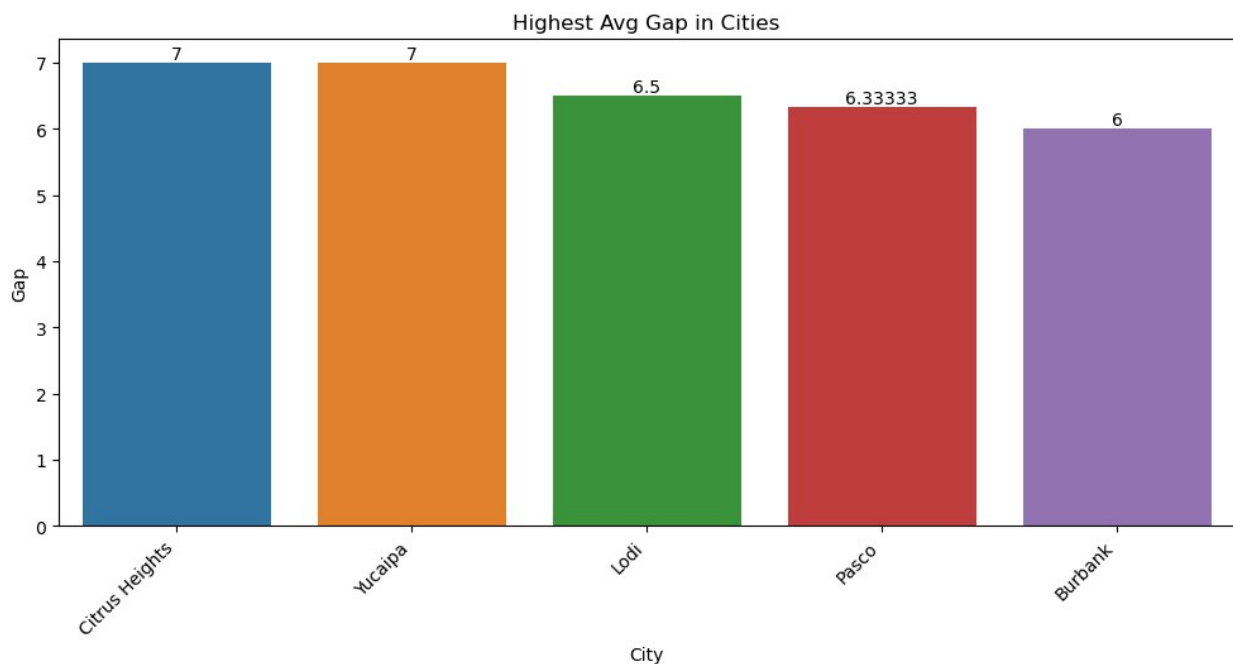
From the above graph we can see that the least average gap city is Billings with zero gap.

```
#most delay in cities
```

```
most_delay=avg_delay_by_cities.sort_values(by='Shipping_Delay',  
ascending=False).head()  
print(most_delay)
```

	City	Shipping_Delay
25	Citrus Heights	7.000000
167	Yucaipa	7.000000
75	Lodi	6.500000
105	Pasco	6.333333
17	Burbank	6.000000

```
plt.figure(figsize=(12, 5))  
ax=sns.barplot(data=most_delay, x='City', y='Shipping_Delay')  
plt.xlabel('City')  
plt.ylabel('Gap')  
plt.title('Highest Avg Gap in Cities')  
plt.xticks(rotation=45, ha='right')  
ShowLabels(ax)  
plt.show()
```



From the above graph we can see that the highest average gap cities are Citrus Heights and Yucaipa.

17) Lowest sales making customers

Comparing the emailIDs of the lowest sales making customers to know the lowest sale EmailID holder.

```
customers_by_sale=df.groupby('EmailID',as_index=False)['Sales'].sum()
print(customers_by_sale)
```

	EmailID	Sales
0	AaronBergman@gmail.com	307
1	AaronHawkins@gmail.com	1327
2	AaronSmayling@gmail.com	736
3	AdamBellavance@gmail.com	2690
4	AdamHart@gmail.com	461
...
681	XylonaPreis@gmail.com	656
682	YanaSorensen@gmail.com	5751
683	YosephCarroll@gmail.com	1214
684	ZuschussCarroll@gmail.com	2631
685	ZuschussDonatelli@gmail.com	304

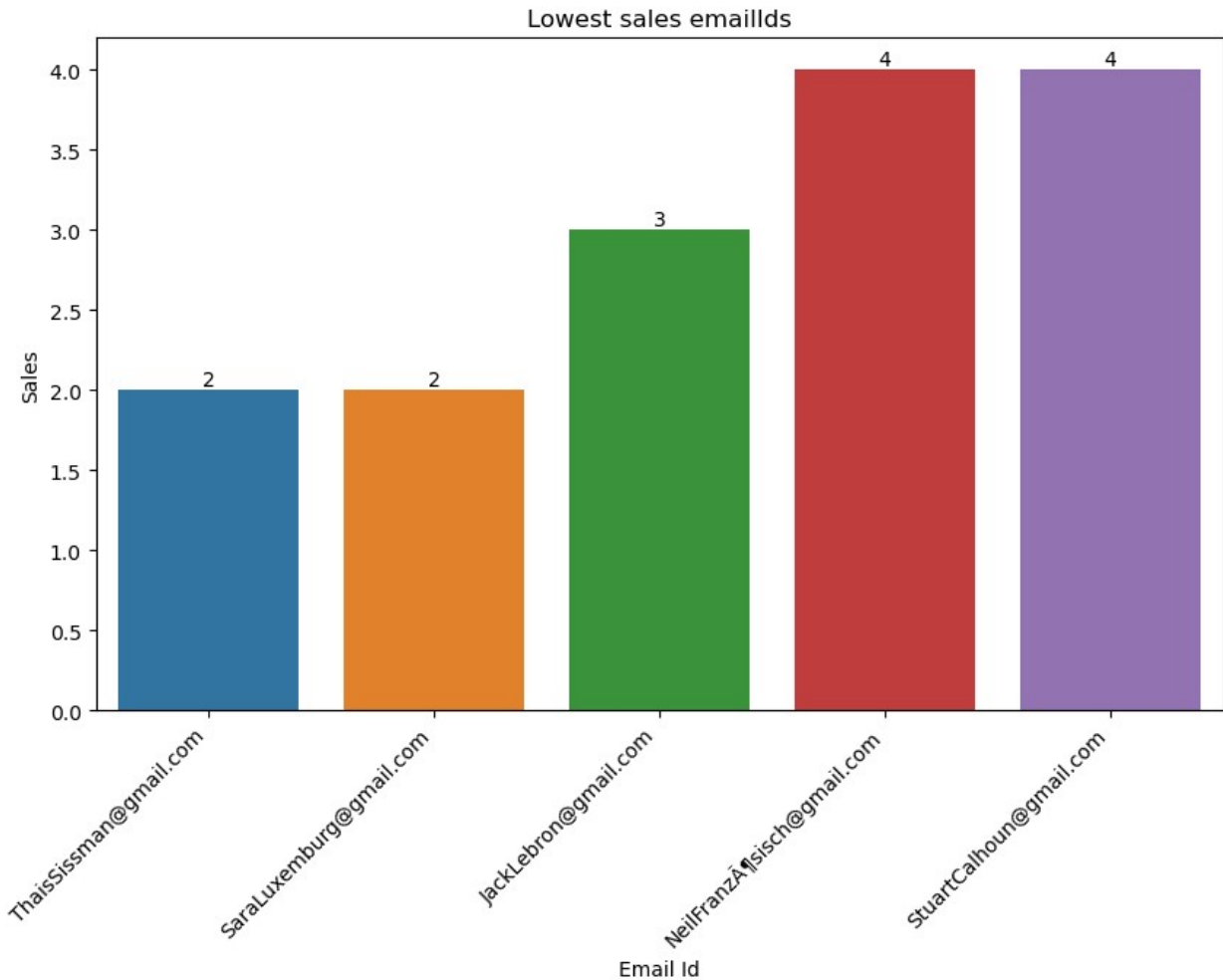
[686 rows x 2 columns]

```
#lowest sales emailID holders
```

```
EmailID_sales_lowest=customers_by_sale.sort_values(by='Sales',
ascending=True).head()
print>EmailID_sales_lowest)
```

	EmailID	Sales
639	ThaisSissman@gmail.com	2
584	SaraLuxemburg@gmail.com	2
289	JackLebron@gmail.com	3
490	NeilFranzÄ¶sisch@gmail.com	4
623	StuartCalhoun@gmail.com	4

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data>EmailID_sales_lowest, x='EmailID', y='Sales')
plt.xlabel('Email Id')
plt.ylabel('Sales')
plt.title('Lowest sales emailIds')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis from the above insight

From the above graph we can see that the lowest sales were made by [ThaisSissman@gmail.com](#) and [SaraLuxemburg@gmail.com](#).

18) Highest sales making customers

Comparing the emailIDs of the highest sales making customers to know the highest sale EmailID holder.

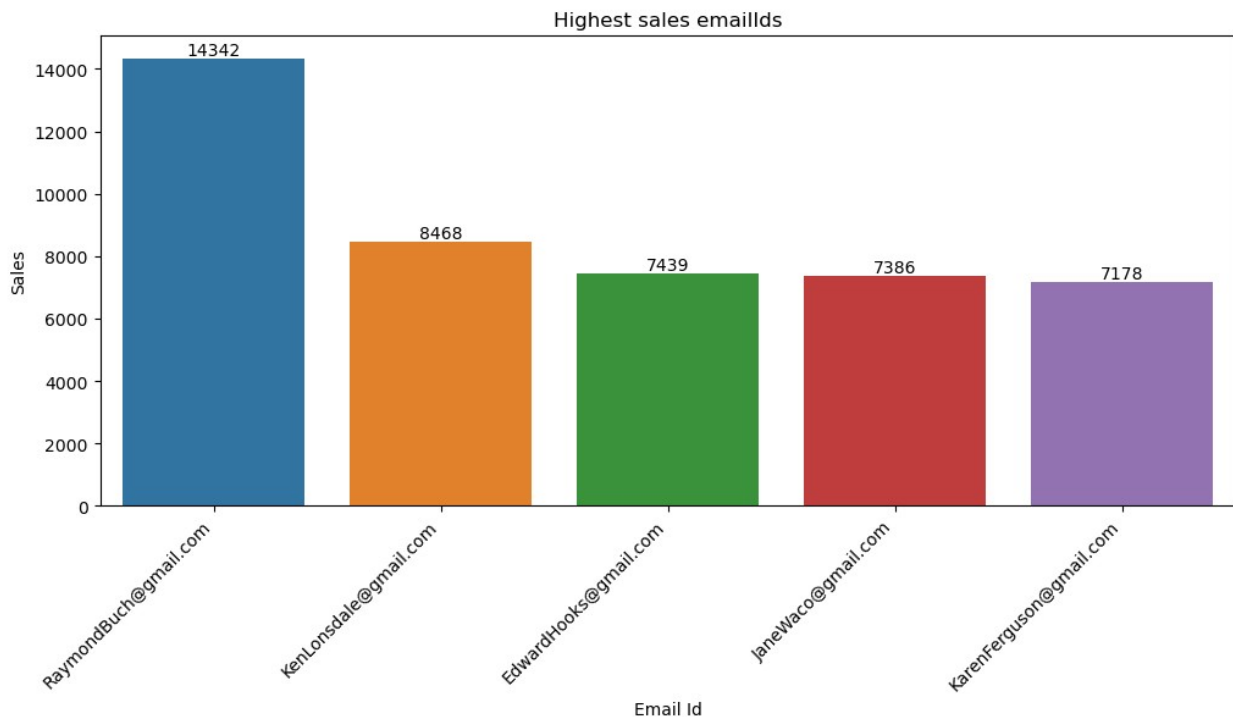
```
#highest sales emailID holders
```

```
EmailID_sales_highest=customers_by_sale.sort_values(by='Sales',
ascending=False).head()
print>EmailID_sales_highest)
```

	EmailID	Sales
539	RaymondBuch@gmail.com	14342
384	KenLonsdale@gmail.com	8468
214	EdwardHooks@gmail.com	7439


```
295     JaneWaco@gmail.com    7386
362    KarenFerguson@gmail.com 7178
```

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data=EmailID_sales_highest, x='EmailID', y='Sales')
plt.xlabel('Email Id')
plt.ylabel('Sales')
plt.title('Highest sales emailIds')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the highest sales were made by RaymondBuch@gmail.com.

19) Most non-profit making customers

Comparing the emailIDs of the non-profit making customers to know the most non-profit making EmailID holder.

```
customers_by_profit=df.groupby('EmailID',as_index=False)
['Profit'].sum()
print(customers_by_profit)
```

	EmailID	Profit
0	AaronBergman@gmail.com	13
1	AaronHawkins@gmail.com	177
2	AaronSmayling@gmail.com	20
3	AdamBellavance@gmail.com	361
4	AdamHart@gmail.com	96
...
681	XylonaPreis@gmail.com	292
682	YanaSorensen@gmail.com	1550
683	YosephCarroll@gmail.com	381
684	ZuschussCarroll@gmail.com	342
685	ZuschussDonatelli@gmail.com	41

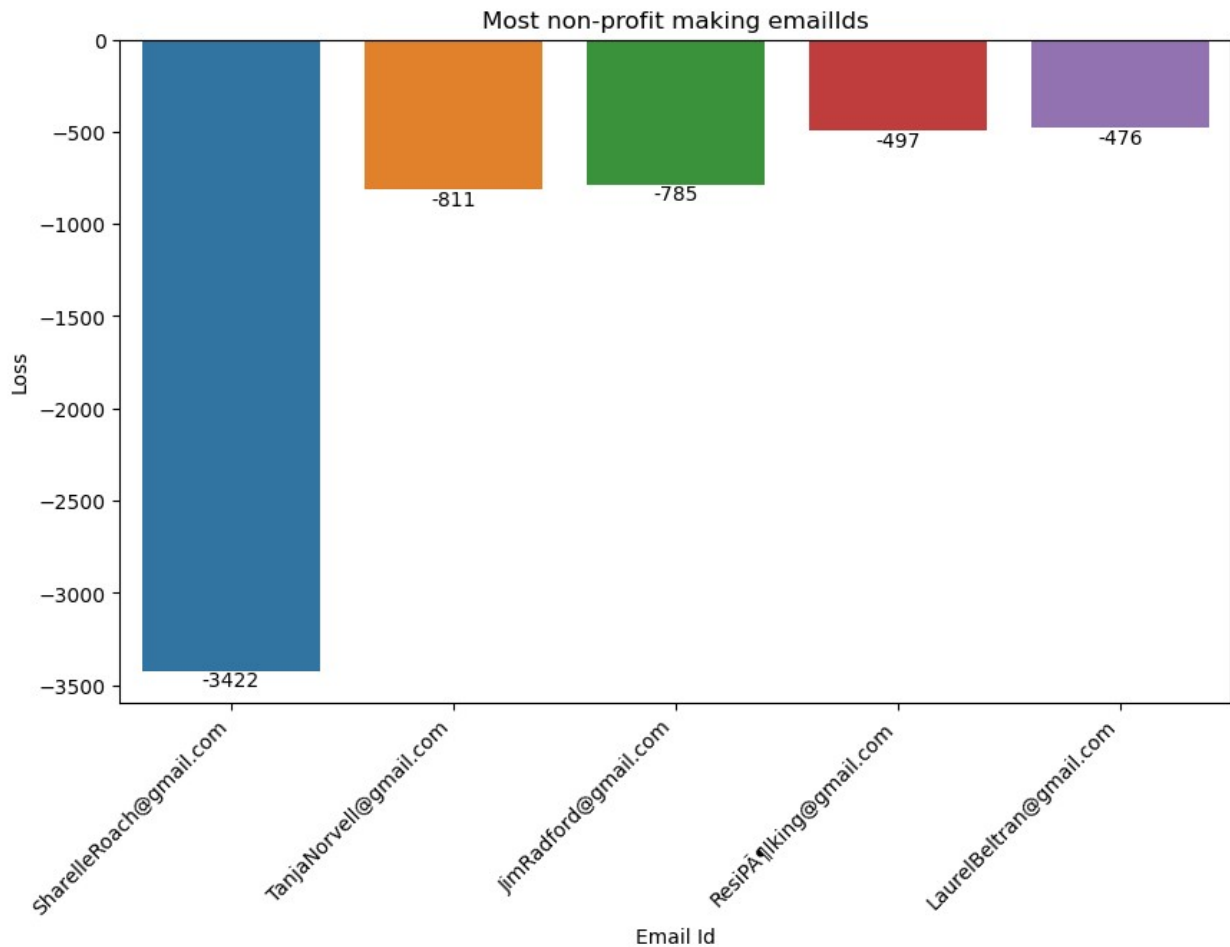
[686 rows x 2 columns]

#lowest profit making emailID holders

```
EmailID_nonprofit=customers_by_profit.sort_values(by='Profit',
ascending=True).head()
print>EmailID_nonprofit)
```

	EmailID	Profit
601	SharelleRoach@gmail.com	-3422
637	TanjaNorvell@gmail.com	-811
325	JimRadford@gmail.com	-785
541	ResiPÃ¼lking@gmail.com	-497
394	LaurelBeltran@gmail.com	-476

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data>EmailID_nonprofit, x='EmailID', y='Profit')
plt.xlabel('Email Id')
plt.ylabel('Loss')
plt.title('Most non-profit making emailIds')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most non-profit making customer is SharelleRoach@gmail.com.

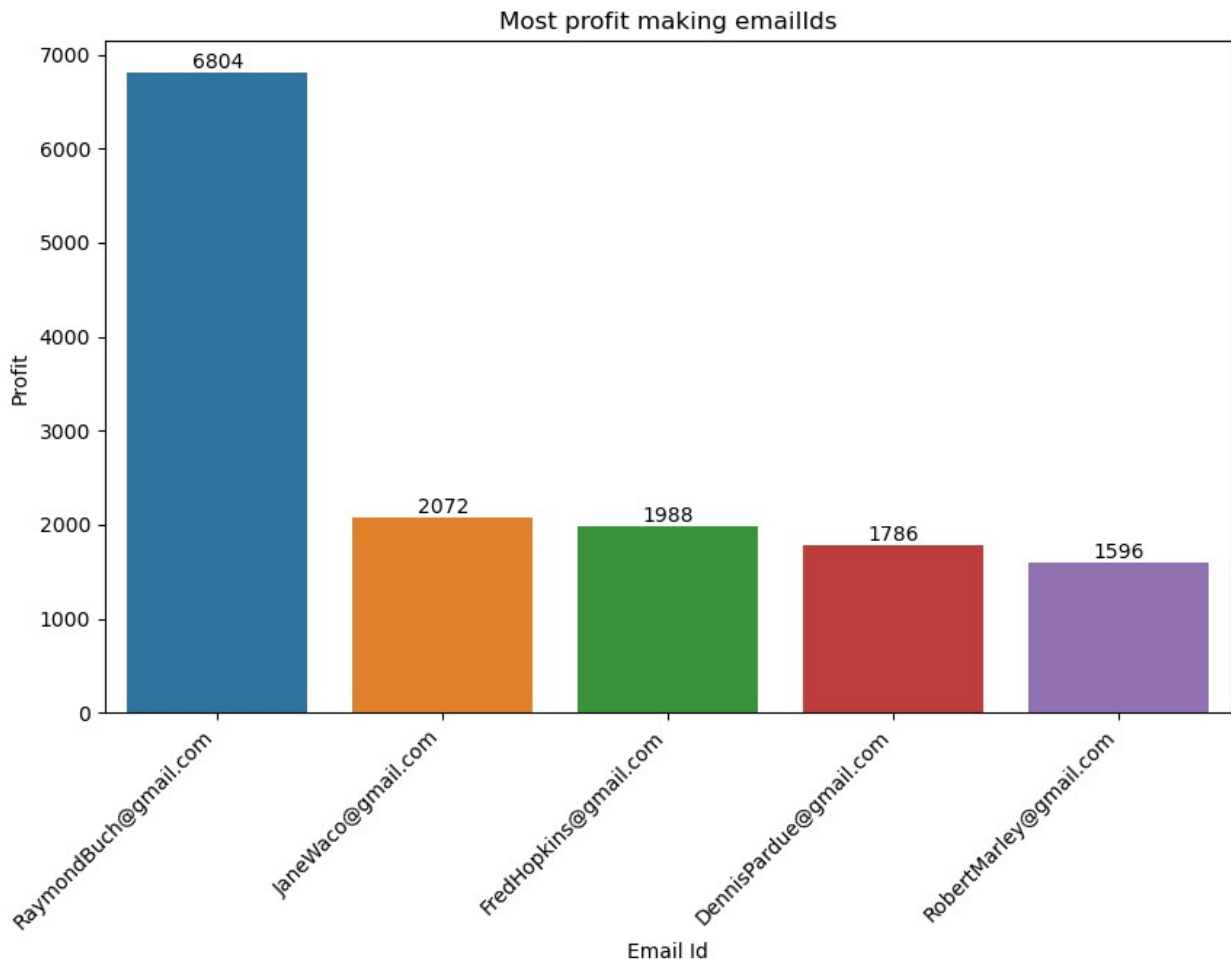
20) Most profit making customers

Comparing the emailIDs of the profit making customers to know the most profit making EmailID holder.

```
#highest profit making emailID holders
EmailID_profit=customers_by_profit.sort_values(by='Profit',
ascending=False).head()
print(EmailID_profit)
```

	EmailID	Profit
539	RaymondBuch@gmail.com	6804
295	JaneWaco@gmail.com	2072
249	FredHopkins@gmail.com	1988
194	DennisPardue@gmail.com	1786
556	RobertMarley@gmail.com	1596

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=EmailID_profit, x='EmailID', y='Profit')
plt.xlabel('Email Id')
plt.ylabel('Profit')
plt.title('Most profit making emailIds')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above insight

From the above graph we can see that the most profit making customer is RaymondBuch@gmail.com.

21) Least quantity ordering customers

Comparing the emailIDs of the least quantity making customers to know the least quantity making EmailID holder.

```
customers_by_quantity=df.groupby('EmailID',as_index=False)
['Quantity'].sum()
print(customers_by_quantity)
```

	EmailID	Quantity
0	AaronBergman@gmail.com	7
1	AaronHawkins@gmail.com	23
2	AaronSmayling@gmail.com	12
3	AdamBellavance@gmail.com	15
4	AdamHart@gmail.com	16
...
681	XylonaPreis@gmail.com	49
682	YanaSorensen@gmail.com	38
683	YosephCarroll@gmail.com	8
684	ZuschussCarroll@gmail.com	44
685	ZuschussDonatelli@gmail.com	12

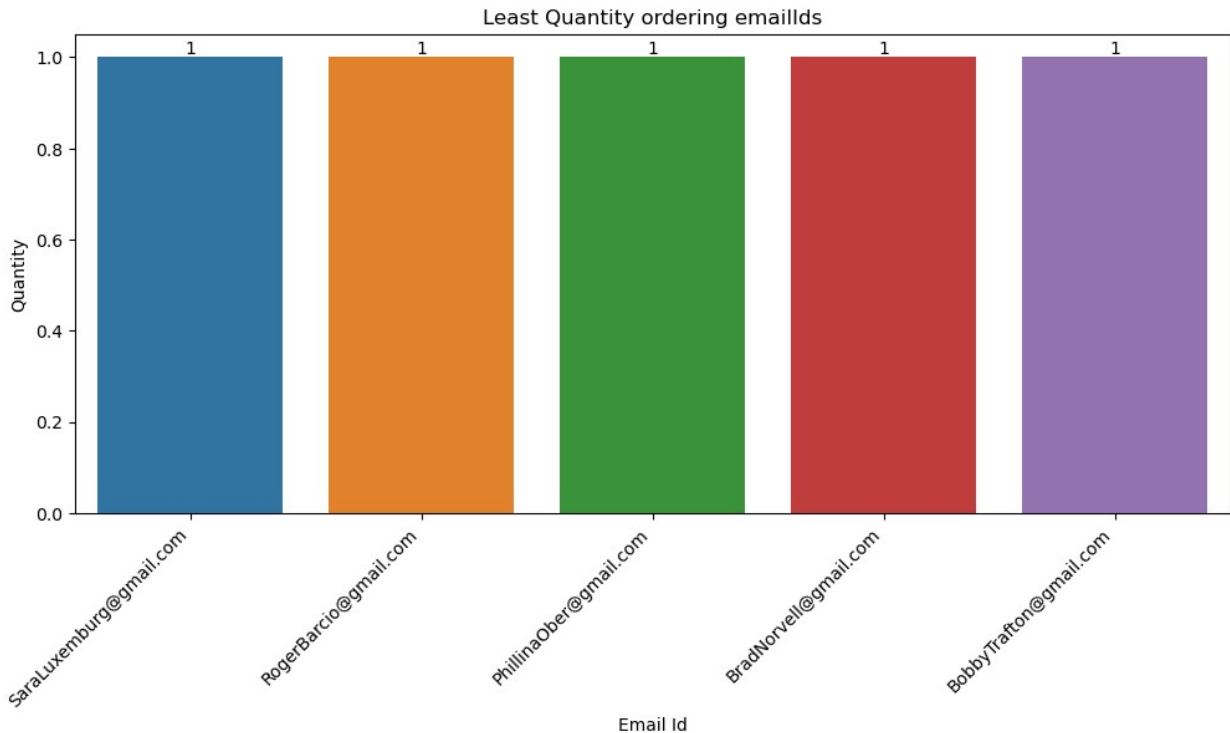
[686 rows x 2 columns]

#lowest quantity ordering emailID holders

```
EmailID_leastqty=customers_by_quantity.sort_values(by='Quantity',
ascending=True).head()
print>EmailID_leastqty)
```

	EmailID	Quantity
584	SaraLuxemburg@gmail.com	1
558	RogerBarcio@gmail.com	1
532	PhillinaOber@gmail.com	1
82	BradNorvell@gmail.com	1
81	BobbyTrafton@gmail.com	1

```
plt.figure(figsize=(12, 5))
ax=sns.barplot(data>EmailID_leastqty, x='EmailID', y='Quantity')
plt.xlabel('Email Id')
plt.ylabel('Quantity')
plt.title('Least Quantity ordering emailIds')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above Insight

From the above graph we can see that the least quantity ordering customers are SaraLuxemburg@gmail.com, RogerBarcio@gmail.com, PhillinaOber@gmail.com, BradNorvell@gmail.com and BobbyTrafton@gmail.com.

22) Most quantity ordering customers

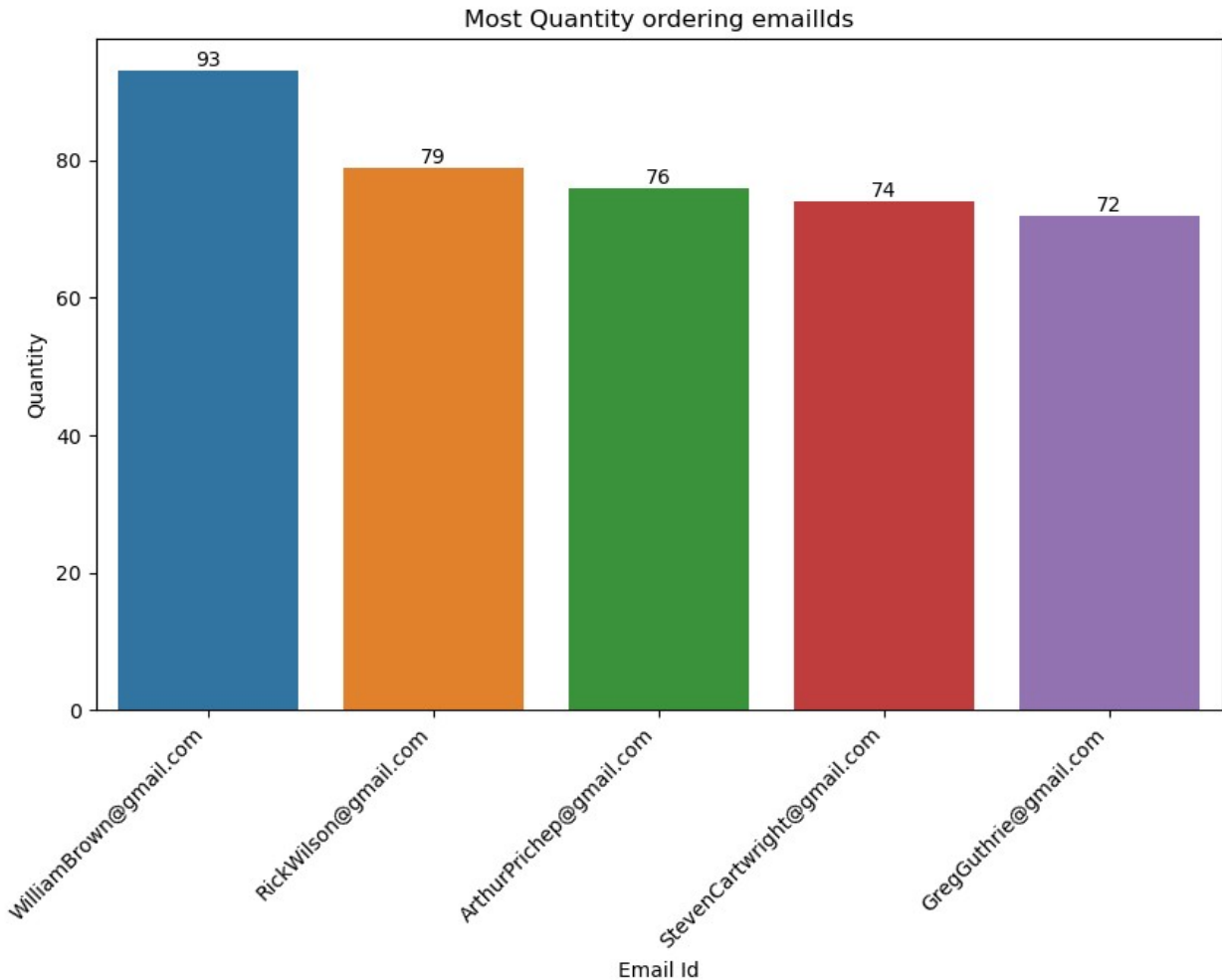
Comparing the emailIDs of the most quantity making customers to know the most quantity making EmailID holder.

```
#most quantity ordering emailID holders
EmailID_mostqty=customers_by_quantity.sort_values(by='Quantity',
ascending=False).head()
print(EmailID_mostqty)
```

	EmailID	Quantity
680	WilliamBrown@gmail.com	93
549	RickWilson@gmail.com	79
51	ArthurPrichep@gmail.com	76
618	StevenCartwright@gmail.com	74
264	GregGuthrie@gmail.com	72

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data=EmailID_mostqty, x='EmailID', y='Quantity')
plt.xlabel('Email Id')
plt.ylabel('Quantity')
```

```
plt.title('Most Quantity ordering emailIds')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```



Research Analysis on the above Insight

From the above graph we can see that the most quantity ordering emailID is WilliamBrown@gmail.com.

23) Most product category buying customer

Comparing the emailIDs of the customers according to the count of category to know the most product category buying customers.

```
ordered_emailID=df.groupby(['EmailID'],as_index=False)
['Category'].count()
print(ordered_emailID)
```

	EmailID	Category
0	AaronBergman@gmail.com	3
1	AaronHawkins@gmail.com	5
2	AaronSmayling@gmail.com	3
3	AdamBellavance@gmail.com	5
4	AdamHart@gmail.com	5
...
681	XylonaPreis@gmail.com	12
682	YanaSorensen@gmail.com	7
683	YosephCarroll@gmail.com	2
684	ZuschussCarroll@gmail.com	16
685	ZuschussDonatelli@gmail.com	4

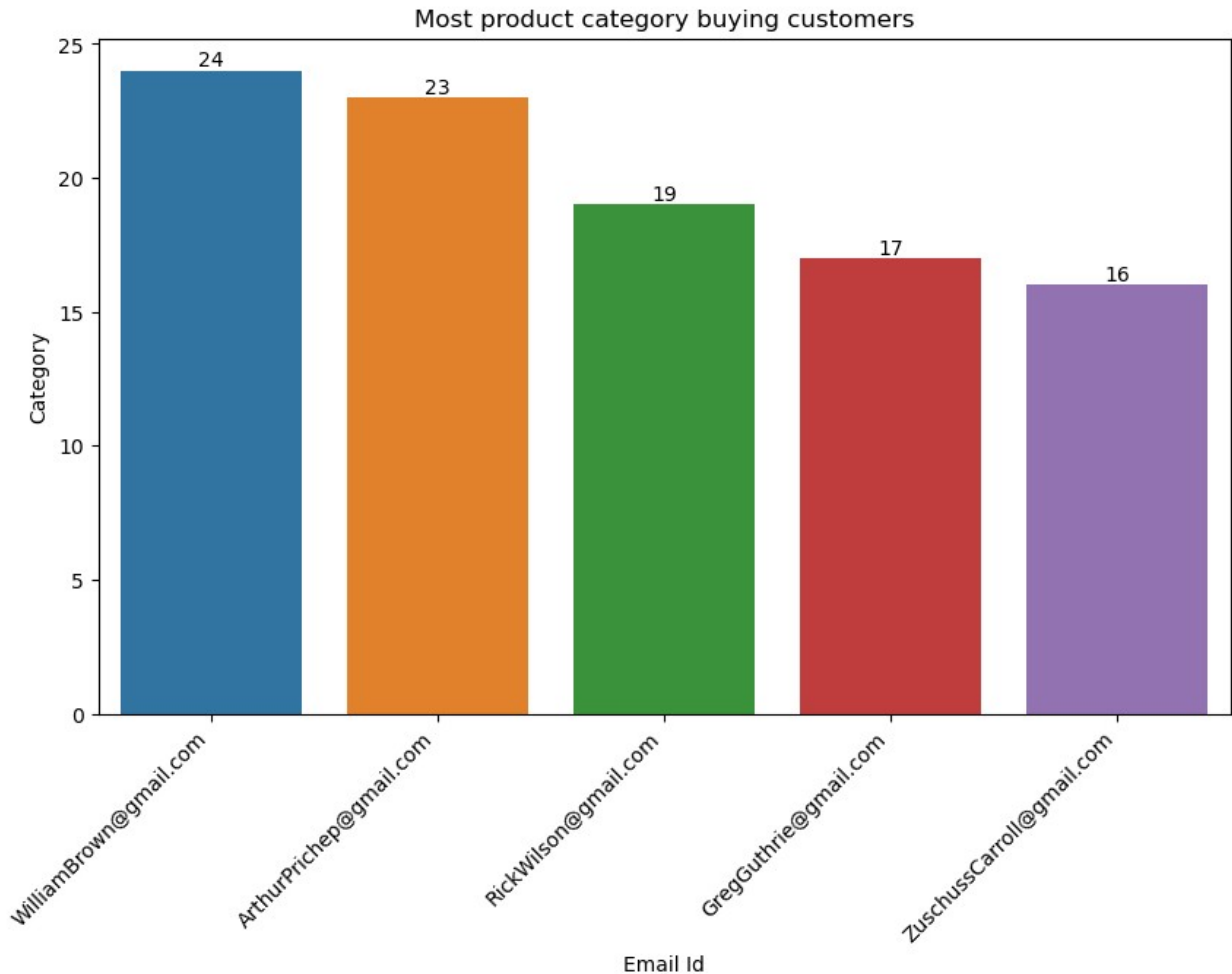
[686 rows x 2 columns]

#most ordering emailID holders

```
EmailID_most=ordered_emailID.sort_values(by='Category',
ascending=False).head()
print>EmailID_most)
```

	EmailID	Category
680	WilliamBrown@gmail.com	24
51	ArthurPrichep@gmail.com	23
549	RickWilson@gmail.com	19
264	GregGuthrie@gmail.com	17
684	ZuschussCarroll@gmail.com	16

```
plt.figure(figsize=(10, 6))
ax=sns.barplot(data>EmailID_most, x='EmailID', y='Category')
plt.xlabel('Email Id')
plt.ylabel('Category')
plt.title('Most product category buying customers')
plt.xticks(rotation=45, ha='right')
ShowLabels(ax)
plt.show()
```

Research Analysis on the above Insight

From the above graph we can see that the most product category buying customer's emailID is WilliamBrown@gmail.com.

Summary of the Project

About states and cities of The United States Of America

1) California

It is the most demanded state with 2001 demands and highest profit of 75466. It is also the highest product sales state with 456493.

2) Wyoming

It is the lowest demand state with only 1 demand and the lowest product sale state with 81603. Along with that it is also the state which has the highest average gap of 5 days between the order date and shipment date.

3) Los Angeles (California)

It is the most demanded city with 747 demands with highest profit of 30099. It is also the highest product sales city with 175414.

4) Colorado

It is the most non profitable state with -(6543).

5) Louisville (Kentucky)

It is the most non profitable city with -(3408).

6) Everett (California) and San Luis Obispo (California)

These are the lowest product sale cities by making a sale of 3 each.

7) Idaho

It is the state with least average gap of order date and ship date with 3.67 days.

8) Billings (montana)

It is the city with least average gap of order date and shipment date, that is, 0 which means that the order is made and shipped on the same day.

9) Citrus Heights (California)

It is the city with highest average gap of order date and shipment date that is 7 days.

About the categories of the products sold

1) Chairs

It is the most sold category by total sales of 101673.

2) Fasteners

It is the least sold category by total sales of 883.

3) Binders

It is the most preferred product category among customers by selling a total quantity of 1868.

4) Copiers

It is the least preferred product category among customers by selling a total quantity of 88.

About the consumers

1) RaymondButch@gmail.com

It is the highest sales making customer with 14342 and highest profit of 6804.

2) Williambrown@gmail.com

It is the most quantity ordering customer with 93 quantities and highest product categories of 24.

3) SharalleRoach@gmail.com

It is the most nonprofit making customer with -(3422).

4) ThaisSissman@gmail.com and SaraLuxemburg@gmail.com

These are the lowest sales making customers with sale of 2 each.

Final Conclusion of the Project

Amazon has already grabbed a good customer place in Los Angeles, California because among 2001 demands it has single-handedly grabbed 747. However, Amazon should focus more on the marketing strategy of Wyoming because it was the state with only 1 demand due to which it had the maximum gap in order date and shipment date.

Along with that working on the production of the Binders category is important to keep it in stock all the time because it is the product category with maximum ordered quantities. So this should remain in stock for more consumers to purchase. The same is true with the chairs category as it made the highest sale among all the others. However, Amazon needs to work on its marketing strategies for product categories like Fasteners which has made the lowest sales, and Copiers which has the lowest quantity sold.