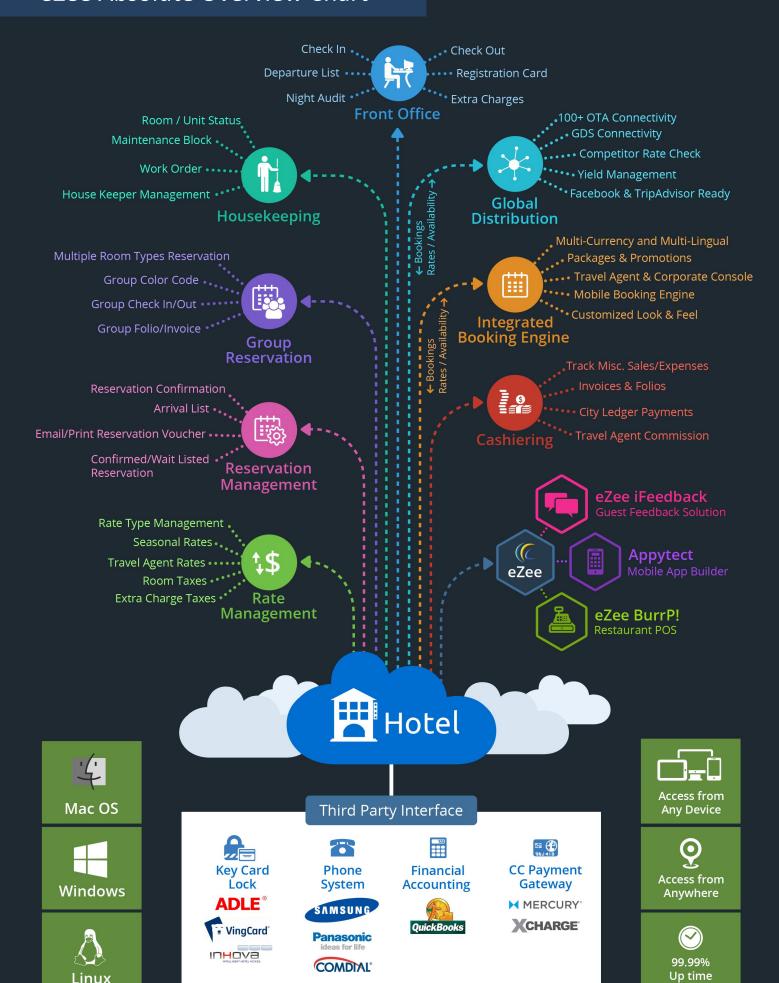




## eZee Absolute Overview Chart



## eZee Absolute Modules and Features

## One Stop Solution to Simplify all your Hotel Operations



#### **Reservation Center**

Providing several views with a combined dashboard to check availability and trail bookings, our reservation system takes care of all the important hotel operations.



## **Front Office Operations**

The complex operations of the front office are carried out in quick time-stamp, offering your front office staff a seamless approach to quickly carry out the tasks along with encouraging guest communication.



#### Flexible Group Management

Favoring you to take advantage of group bookings, eZee's online hotel management system allows you to carry out group bookings from a single point. Assisting you further, you can easily perform various operations associated with reservations.



#### **Profile Management**

With the help of eZee Absolute, effortlessly manage multiple guest profiles, at the same time maintain the commission & revenue for all your booking sources such as travel agents, room owners etc.



#### User Privilege & Security Control

Providing you with utmost security, eZee Absolute allows you to maintain various access privileges to different users according to their requirements.



## Charges, Deposits and Invoicing

eZee provides you with a significant attribute of posting extra charges on guest folios, levying various deposits as well as generate invoices in multiple currencies without any difficulty.



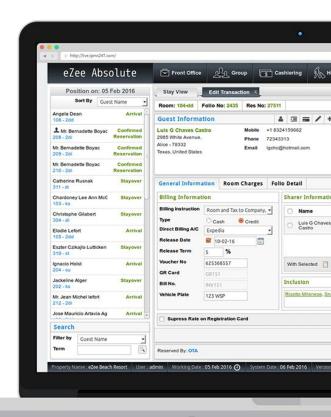
## **Email Marketing and Scheduling**

Boost your guest engagement by sending out unlimited pre-arrival, in-house & post-departure emails to guest while encouraging personalized communication and building up guest loyalty.



#### **Trouble Free Audit Trails**

While updating you with every transaction at your property, eZee offers you multiple audit trails such as night audit and more, securing your hotel data more than ever.



## **Experience the Power of Ultimate Revenue Management**



#### **Automatic and Normal Rates**

Differentiating between inclusive, exclusive and exempted rates is easier than ever. Making matters easy, you can also change the rates instantly as per requirement.



#### **Seasonal Rates**

eZee PMS software gives you complete control over your rate plans, allowing to configure various rates accordingly to changing seasonal demands after analyzing the market scenarios, ultimately maximizing your yield.



#### **Contract Rates**

Set and manage separate contract rates exclusively for your associate partners like business sources, connected OTAs, car rentals, taxi drivers, etc; which will automatically upsurge your bookings.



#### **Negotiated Rates**

Our flexible PMS system allows you to offer discounts and negotiated rates to retain and upscale booking from regular or high profile guests.



#### Flexible Rate Rules

Adjusting the configured rate rules, the system also allows you to set the rates for extra adult and extra child as well as apply discounts conforming to several rate plans.



#### Allocated Rates

Offering an exclusive section to your property website and OTAs, the eZee PMS lets you set the inventory depending on the sales brought by direct bookings and channel bookings.



## Multiple Rate Support

Our system tenders to multiple rate plans and rate types in a single day in order to accustom with the guest's requirements.



#### **Taxes**

Owing to the taxing order defined during configuration, the system will automatically fetch the tax charges to be posted on the guest bill.



#### More Reviews Means More ROI

eZee Reservation software provides you an opportunity to request for feedbacks from your guests which helps you to not only enhance your service but also improve your online reach. Hence, your clientele expands.



# Manage Multiple Properties with Single System

Giving you an opportunity to easily manage and keep track of all your properties from a single panel, eZee Absolute is most beneficial for hoteliers managing multiple properties.



### Housekeeping

Provide your guests the best housekeeping service in order to impart a lasting impact. Our housekeeping module allows your housekeeping staff to manage all housekeeping operations without any extra effort.



#### **Analytics and Reporting**

eZee Absolute covers a wide range of reports that offer insights to all aspects of hotel operations. The range of graphical and chart reports varies from occupancy to housekeeping to channel distribution and analysis, We Have It All!



## Gratify the Tech-savvy Guest Through Our Hotel Guest Self Service Portal

More than 80% travelers worldwide use their smartphones for everything. Modern tech-savvy travelers expect their hotel to digitize, which you can achieve with the help of eZee's Hotel Guest Self Service Portal. Offering a wide range of benefits, the guests can request a change in their booking, manage their profiles, check in, and more with guest portal right from their mobile device.

## **System Requirements**

Operating System	Supports all known operating systems
Browser	<ul><li>Firefox</li><li>Chrome</li><li>Safari</li></ul>
Computer	Any Mac/PC with 512 MB + RAM and monitor with a minimum resolution of 1024x768
Software Requirement	Flash Player Plug-in must be enabled on browser
Internet	Broadband internet access (DSL, cable, satellite) with a recommended minimum connection speed of 256 kbps

# Daily Operations summary with eZee Absolute from Reservation to Check-out



#### Reservations

Walk-in or over the phone reservations for single or group can be done by staff instantly and online bookings are automatically updated in the system.



#### **Reservation Confirmation**

Once the reservation details are entered by the staff, an instant confirmation email is sent to guest or hard copy can be printed in multiple formats. Automated email confirmation is sent by the system for online bookings received from website or travel websites.



#### Housekeeping

Track status of all the rooms in the hotel with eZee Absolute's easy to understand GUI. Track rooms which require immediate attention and assign task to staff for quick fix pre guest arrival.



#### Check-in

Upon guest's arrival, the front desk staff can easily check-in the reservation right from the main dashboard. Staff can use various filters to quickly search the guests in the system by name, group name, email, confirmation no., OTA voucher no. Etc.



#### **Group Handling**

Easily organize all your reservations for group bookings; apply charges to the main folio or individual reservations. Assign color codes to specific groups for easy identification and assigning extra charges.



#### **Corporate Clients/Agents**

Create special rates and discounts for corporate clients which can be easily assigned to the folio or city ledger accounts for direct billing to the company.



#### **Extra Charges**

Predefined extra charges (inclusions) are automatically added to the room folio and other unforeseen extra charges can be added manually to the folio.



#### Check-out

Upon check-out, staff can apply any additional charges to the folio and accept payment in cash or credit. Furthermore, staff can easily generate a single folio for multiple rooms and split folio for a single room.



#### **Reports**

Generate multiple reports types and save them in various formats such as. pdf, .xls, .doc, etc. In addition, special reports can be generated for corporate clients and agents.

## **Online Distribution**



## **Website Bookings**

eZee Absolute is interfaced with eZee's Online Booking engine, allowing the system to automatically update all the bookings received from the website.



## **Travel Website Bookings**

eZee Absolute is interfaced with eZee's Channel Manager, allowing the system to receive bookings from all the connected OTAs and GDS channels which are automatically updated in the system.

## **Cloud Computing Advantages**

eZee Absolute offers the best what cloud technology has to offer at minimum costs. Below are the few of the many advantages it has to offer for your hotel and staff.

#### **No Capital Investment**

- No capital expenditure on your end as it is a Pay-as-you-go model.
- eZee Absolute requires no special IT staff for implementation which means no investment.

#### Pay-As-You-Go Model

- Minimum costs as hotel does not pay for features which are not required or use.
- Choose the most cost effective plan for your property which meets your specific requirements.

#### **Data Storage and Safety**

- The cloud can accommodate the growing data without hotels ever worrying about running out of storage.
- Hotel's data is stored in secured servers with firewall protection and SSL encryption securing hotel's data.

#### **Automatic Backup**

- The data is automatically backed up regularly and can be restored easily without ever worrying about loss
  of data.
- No physical drives required for hotels to back up the data saving IT costs.

#### **Automatic Software Updates**

- eZee Absolute updates automatically with the latest features and enhancements.
- Never have to worry about downloading the latest Service Pack or manually checking for an update.

#### Minimum down Time

- eZee Absolute is built on a architecture with multiple redundancy, giving our users minimum down time.
- With automatic failover system, eZee Absolute will naturally shift to a backup server giving you uninterrupted service without affecting your business.

#### **Easy Implementation**

- eZee Absolute can be up and running at your hotel in a very short period as it requires no installation or any other kind of set up.
- Requires no special software or hardware upgrades in hotel saving on IT costs.

#### **Minimum Operating Costs**

- Once the System is in place, hotels do not require any IT staff for any kind maintenance keeping hotel's costs at minimum.
- In addition, no extra software or hardware means hotel does not have to deal with hardware vendors or software providers.

#### **Access from Anywhere**

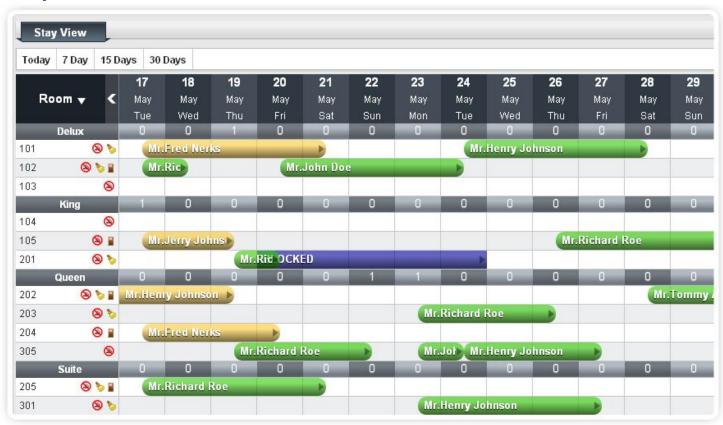
- Only requirement a hotel has to run their operations with eZee Absolute is a Desktop PC or Laptop with Internet Connection.
- You can access the system remotely even when travelling keeping eye on the business.

#### **Minimum Learning Curve**

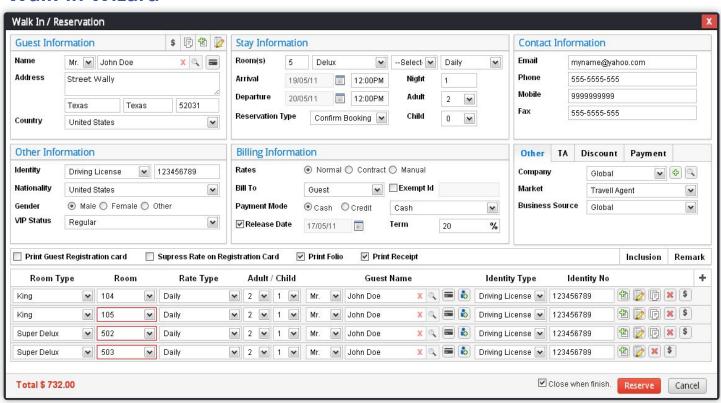
- eZee Absolute is easy to learn and adapt without ever worrying about extra time spend on training.
- Users come up to speed much faster to cloud based software when compared to bloated desktop versions.

## eZee Absolute Screenshots

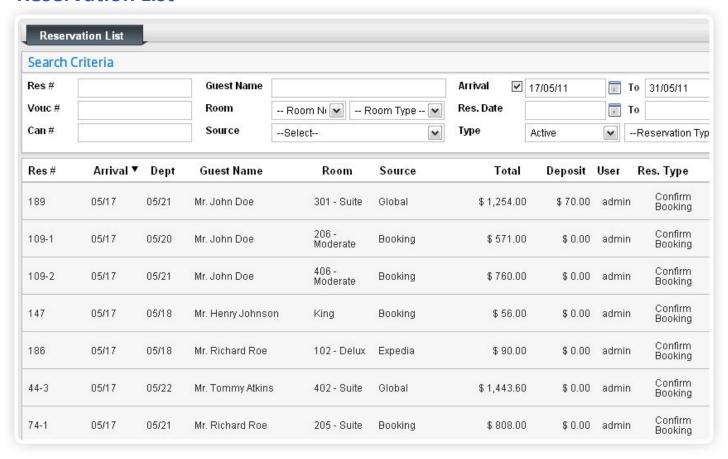
## **Stay View**



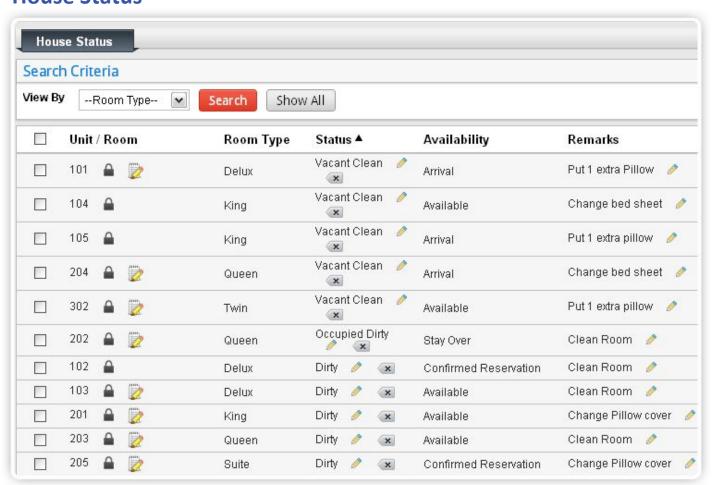
#### Walk-in Wizard



## **Reservation List**

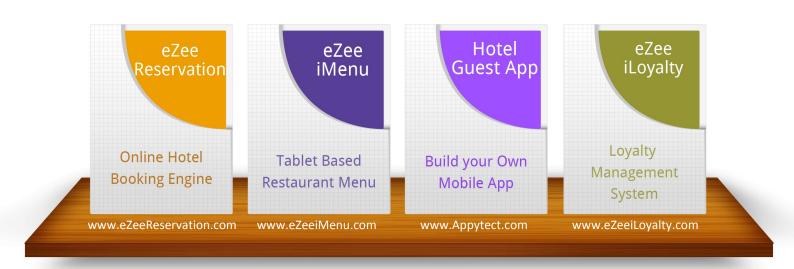


#### **House Status**



## Seamless Integration with other eZee Products





Other eZee product brochures can be downloaded from our corporate website: www.eZeeTechnosys.com

## eZee Clientele

Clients in 120 +Countries

**Support Center in** 



 $\blacksquare$  5 Star Hotels  $\star \star \star \star \star \star$ 



















4 Star Hotels ★★★★





















3 Star Hotels & Below ★★★









































\* Client reference in your region can be availed on request.

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