

 View online

## Car Insurance

**Policy Number:** XXXXX

**Postcode:** XXXX XXX



**Welcome to esure,**  
We're glad to have  
you onboard!

Sign in to **My Account** >>

**Hello %%firstname%%,**

Thank you for insuring your **%%make and model%%** with esure. So now you're all set up, you can relax knowing your car is in safe hands. Should you need us we're here to help and put things right.

### What you need to do now

- 1 Sign in to [My Account](#) using the **temporary password** that we've sent you in a separate email. If you've already set up My Account you can sign in using your usual password.
- 2 Sign in to [My Account](#) to **provide us your proof of No Claim Discount** within 28 days so that we can continue to insure your car.
- 3 Check your **Car Insurance Schedule** and call Customer Service if any information is incorrect or changes throughout the year, as this could lead you to be uninsured, your policy cancelled or a claim rejected or reduced.
- 4 Check the **Insurance Product Information Document** and **Policy Booklet** to confirm the cover is right for you.
- 5 Call us if any of your account details are incorrect on the **Confirmation of your Direct Debit Instruction**.
- 6 Save this email for quick reference and add esure to your contacts to make sure you can receive our emails.

**My Account**



Get your policy questions answered

View your policy details

Print your documents



### Customer service

**0345 045 1000**

Open Mon-Fri 8am to 8pm,  
Sat 9am to 5pm, Sun 9am to 2pm



### Claims

**0345 603 7872**

Open Mon-Fri 8am to 8pm,  
Sat 9am to 4pm

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You've made a great decision to insure your home with us, so why not get extra peace of mind with our other 5 Star Defaqto rated insurance?

### Multicar



More than one car at home?  
You could **save up to 10%**  
with our Multicar Insurance  
when you buy directly from  
us.

Get a **quote** >>

### Home



Buy our Home Insurance and  
add:

- Home Emergency Cover
- Family Legal Protection
- **both FREE for the first 12 months**

Get a **quote** >>

### Not ready to renew?



Let us know when your **home renewal date** are due  
and we'll be back in touch nearer the time.

Renewal **date** >>

We'll also get in touch with any news relating to your policy and any special offers we have running at the time. If you don't want to receive these types of emails just let us know [here](#).

All your documents can be found in [My Account](#). Your Policy Booklet is in your account for you and anyone else covered on your policy to read. This includes everything you need to know about your cover, limitations and exclusions and how we use and look after your personal information. If you change or

cancel your policy, esure Services Limited charge an administration fee. Details of these fees can be found in Your Agreement with esure Services Limited.

**Thanks again for choosing esure. Safe driving.**

**esure Customer Service Team**



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