

Business Case Study - 1 (SQL)

1. Import the dataset and do the usual exploratory analysis steps like checking the structure & characteristics of the dataset.

Ans: Understanding the dataset , analyse the information given i try to solve some questions with required queries.

1. Datatype of columns in a table.

Query:-

```
SELECT column_name, data_type
FROM businesscase1sqlscaler.businesscasestudy1.INFORMATION_SCHEMA.COLUMNS
WHERE table_name = "orders";
```

Result:

| Query results | | | | |
|-----------------|-------------------------------|-----------|------|-------------------|
| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
| Row | column_name | data_type | | |
| 1 | order_id | STRING | | |
| 2 | customer_id | STRING | | |
| 3 | order_status | STRING | | |
| 4 | order_purchase_timestamp | TIMESTAMP | | |
| 5 | order_approved_at | TIMESTAMP | | |
| 6 | order_delivered_carrier_date | TIMESTAMP | | |
| 7 | order_delivered_customer_date | TIMESTAMP | | |
| 8 | order_estimated_delivery_date | TIMESTAMP | | |

We can also use different table_name to know the datatype of the table's columns.

2. Time period for which the data is given.

Query:-

```
SELECT
    MIN(order_purchase_timestamp) AS STARTING_TIME,
    MAX(order_purchase_timestamp) AS ENDING_TIME
FROM `businesscase1sqlscaler.businesscasestudy1.orders`;
```

Business Case Study - 1 (SQL)

| Query results | | | |
|-----------------|-------------------------|-------------------------|-------------------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | STARTING_TIME | ENDING_TIME | EXECUTION DETAILS |
| 1 | 2016-09-04 21:15:19 UTC | 2018-10-17 17:30:18 UTC | |

The time period of dataset is Starting from **2016-09-04 21:15:19 UTC** & End in **2018-10-17 17:30:18 UTC**

3. Cities and States of customers ordered during the given period.

According to question i am getting two type of analysis:

Query1: **Count All the distinct Cities and States.**

```
SELECT
```

```
    COUNT(DISTINCT(geolocation_city)) AS Cities,
```

```
    COUNT(DISTINCT(geolocation_state)) AS States
```

```
FROM `businesscase1sqlscaler.businesscasestudy1.geolocation`
```

| Query results | | | |
|-----------------|--------|---------|------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | Cities | States | |
| 1 | 8011 | 27 | |

Query2: **Cities & State name of the customers Order**

```
SELECT
```

```
    DISTINCT customer_city,
```

```
    customer_state
```

```
FROM `businesscase1sqlscaler.businesscasestudy1.customers` AS Cus
```

```
JOIN `businesscase1sqlscaler.businesscasestudy1.orders` AS Ord
```

```
ON Cus.customer_id = Ord.customer_id
```

Business Case Study - 1 (SQL)

| Query results | | | |
|-----------------|-----------------|----------------|------------------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | customer_city | customer_state | EXECUTION DETAIL |
| 1 | rio de janeiro | RJ | |
| 2 | sao leopoldo | RS | |
| 3 | general salgado | SP | |
| 4 | brasilgia | DF | |
| 5 | paranavai | PR | |
| 6 | cuiaba | MT | |
| 7 | sao luis | MA | |
| 8 | maceio | AL | |
| 9 | hortolandia | SP | |
| 10 | varzea grande | MT | |
| 11 | belo horizonte | MG | |
| 12 | sao paulo | SP | |

2. In-depth Exploration:

1. Is there a growing trend on e-commerce in Brazil ? How can we describe a complete scenario ? Can we see some seasonality with peaks at specific months ?

Query 1:- **Growing trends on e-commerce**

SELECT

```
EXTRACT(year FROM order_purchase_timestamp) AS Year,
EXTRACT(month FROM order_purchase_timestamp) AS Months,
COUNT(*) AS Number_of_orders
```

FROM `businesscase1sqlscaler.businesscasestudy1.orders`

GROUP BY Year, Months

ORDER BY Year, Months

| Query results | | | |
|-----------------|------|---------|-----------------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | Year | Months | Number_of_order |
| 1 | 2016 | 9 | 4 |
| 2 | 2016 | 10 | 324 |
| 3 | 2016 | 12 | 1 |
| 4 | 2017 | 1 | 800 |
| 5 | 2017 | 2 | 1780 |
| 6 | 2017 | 3 | 2682 |
| 7 | 2017 | 4 | 2404 |
| 8 | 2017 | 5 | 3700 |
| 9 | 2017 | 6 | 3245 |
| 10 | 2017 | 7 | 4026 |
| 11 | 2017 | 8 | 4331 |
| 12 | 2017 | 9 | 4285 |
| 13 | 2017 | 10 | 4631 |
| 14 | 2017 | 11 | 7544 |
| 15 | 2017 | 12 | 5673 |

Business Case Study - 1 (SQL)

According to the result there we have 3 months data of 2016, total year of 2017 And 10 months data of 2018. Clearly showing that the trend is increasing year by year according to the number of orders.

Query 2:- **Seasonality with peaks at specific months**

According to Sales Payments:

```
SELECT
    Month_code,
    Total_sales
FROM (SELECT
        EXTRACT(MONTH FROM ord.order_purchase_timestamp) AS Month_code,
        ROUND(SUM(pay.payment_value), 2) AS Total_sales
    FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
    JOIN `businesscase1sqlscaler.businesscasestudy1.payments` AS pay
    ON ord.order_id = pay.order_id
    GROUP BY EXTRACT(MONTH FROM ord.order_purchase_timestamp))
ORDER BY Total_sales;
```

Query results

| JOB INFORMATION | | RESULTS |
|-----------------|------------|-------------|
| Row | Month_code | Total_sales |
| 1 | 9 | 732454.23 |
| 2 | 10 | 839358.03 |
| 3 | 12 | 878421.1 |
| 4 | 11 | 1194882.8 |
| 5 | 1 | 1253492.22 |
| 6 | 2 | 1284371.35 |
| 7 | 6 | 1535156.88 |
| 8 | 4 | 1578573.51 |
| 9 | 3 | 1609515.72 |
| 10 | 7 | 1658923.67 |
| 11 | 8 | 1696821.64 |
| 12 | 5 | 1746900.97 |

Business Case Study - 1 (SQL)

According to Number of orders :

```
SELECT
    EXTRACT(MONTH FROM order_purchase_timestamp) AS Month_code,
    COUNT(*) AS Number_of_orders
FROM `businesscase1sqlscaler.businesscasestudy1.orders`
GROUP BY Month_code
ORDER BY Number_of_orders;
```

Query results

| JOB INFORMATION | | RESULTS | JSON |
|-----------------|------------|------------------|------|
| Row | Month_code | Number_of_orders | |
| 1 | 9 | 4305 | |
| 2 | 10 | 4959 | |
| 3 | 12 | 5674 | |
| 4 | 11 | 7544 | |
| 5 | 1 | 8069 | |
| 6 | 2 | 8508 | |
| 7 | 4 | 9343 | |
| 8 | 6 | 9412 | |
| 9 | 3 | 9893 | |
| 10 | 7 | 10318 | |
| 11 | 5 | 10573 | |
| 12 | 8 | 10843 | |

In both cases we can see seasonality peak according to orders and total sales.

2. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night) ?

Extracting the hour hand Considering there are 4 Time zone that is:

- a) 0 to 6 As Dawn
- b) 7 to 12 As Morning
- c) 13 to 18 As Afternoon
- d) 19 to 23 As Night

Business Case Study - 1 (SQL)

```
SELECT
CASE
    WHEN EXTRACT(HOUR FROM order_purchase_timestamp) BETWEEN 0 AND 6
    THEN "Dawn"
    WHEN EXTRACT(HOUR FROM order_purchase_timestamp) BETWEEN 7 AND 12
    THEN "Morning"
    WHEN EXTRACT(HOUR FROM order_purchase_timestamp) BETWEEN 13 AND 18
    THEN "Afternoon"
    WHEN EXTRACT(HOUR FROM order_purchase_timestamp) BETWEEN 19 AND 23
    THEN "Night"
    END AS Time_zone,
COUNT(DISTINCT order_id) AS Number_of_orders
FROM `businesscase1sqlscaler.businesscasestudy1.orders`
GROUP BY Time_zone
ORDER BY Number_of_orders;
```

Query results

| JOB INFORMATION | | RESULTS | JSON |
|-----------------|-----------|------------------|------|
| Row | Time_zone | Number_of_orders | |
| 1 | Dawn | 5242 | |
| 2 | Morning | 27733 | |
| 3 | Night | 28331 | |
| 4 | Afternoon | 38135 | |

3. Evolution of E-commerce orders in the Brazil region:

1. Get Month on Month orders by states

```
SELECT
    EXTRACT(MONTH FROM order_purchase_timestamp) AS Month_code,
    customer_state,
    COUNT(*) AS Number_of_orders,
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ords
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS cust
ON ords.customer_id = cust.customer_id
GROUP BY customer_state,Month_code
ORDER BY customer_state;
```

Business Case Study - 1 (SQL)

| Query results | | | |
|-----------------|------------|----------------|------------------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | Month_code | customer_state | Number_of_orders |
| 1 | 10 | AC | 6 |
| 2 | 1 | AC | 8 |
| 3 | 11 | AC | 5 |
| 4 | 8 | AC | 7 |
| 5 | 4 | AC | 9 |
| 6 | 2 | AC | 6 |
| 7 | 12 | AC | 5 |
| 8 | 6 | AC | 7 |
| 9 | 9 | AC | 5 |
| 10 | 5 | AC | 10 |
| 11 | 3 | AC | 4 |
| 12 | 7 | AC | 9 |
| 13 | 7 | AL | 40 |
| 14 | 3 | AL | 40 |
| 15 | 4 | AL | 51 |

2. Distribution of customers across the states in Brazil.

```
SELECT
    COUNT(DISTINCT(customer_unique_id)) AS All_customers,
    customer_state
from `businesscase1sqlscaler.businesscasestudy1.customers`
GROUP BY customer_state
ORDER BY All_customers;
```

| Query results | | |
|-----------------|---------------|----------------|
| JOB INFORMATION | | RESULTS |
| Row | All_customers | customer_state |
| 1 | 45 | RR |
| 2 | 67 | AP |
| 3 | 77 | AC |
| 4 | 143 | AM |
| 5 | 240 | RO |
| 6 | 273 | TO |
| 7 | 342 | SE |
| 8 | 401 | AL |
| 9 | 474 | RN |
| 10 | 482 | PI |
| 11 | 519 | PB |
| 12 | 694 | MS |
| 13 | 726 | MA |
| 14 | 876 | MT |

Business Case Study - 1 (SQL)

4. Impact on Economy: Analyse the money movement by E - commerce by looking at order prices, freight and others.

1. Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) - You can use “payment_value” column in payments table

```
SELECT

    Order_value_2017,

    Order_value_2018,

    (((Order_value_2018 - Order_value_2017)/ Order_value_2017)* 100) AS
percentage_increase_in_cost_of_orders

FROM (SELECT

        SUM(IF(EXTRACT(year FROM ord.order_purchase_timestamp) = 2017,
pay.payment_value,0)) AS Order_value_2017,

        SUM(IF(EXTRACT(year FROM ord.order_purchase_timestamp) = 2018,
pay.payment_value,0)) AS Order_value_2018

    FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord

    INNER JOIN `businesscase1sqlscaler.businesscasestudy1.payments` AS pay

    ON ord.order_id = pay.order_id

    WHERE EXTRACT(month FROM ord.order_purchase_timestamp) BETWEEN 1 AND 8);
```

| Query results | | | | |
|-----------------|--------------------|---------------------|---------------------------------------|-------------------|
| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
| Row | Order_value_2017 | Order_value_2018 | percentage_increase_in_cost_of_orders | |
| 1 | 3669022.1199999228 | 8694733.83999998639 | 136.97687164666226 | |

Here %increase is 136.98 Approx.

Business Case Study - 1 (SQL)

2. Mean & Sum of price and freight value by customer state

```
SELECT
    co.customer_state AS State,
    SUM(ordit.price) AS Sum_price,
    AVG(ordit.price) AS Mean_price,
    SUM(ordit.freight_value) AS Sum_freight,
    AVG(ordit.freight_value) AS Mean_freight
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.order_items` AS ordit
ON ord.order_id = ordit.order_id
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS co
ON ord.customer_id = co.customer_id
GROUP BY co.customer_state
ORDER BY co.customer_state;
```

Query results

[SAVE RESULTS](#)

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | EXECUTION GRAPH |
|-----------------|-------|---------------------|--------------------|--------------------|--------------------|
| Row | State | Sum_price | Mean_price | Sum_freight | Mean_freight |
| 1 | AC | 15982.949999999988 | 173.72771739130434 | 3686.749999999991 | 40.073369565217405 |
| 2 | AL | 80314.81 | 180.88921171171171 | 15914.589999999991 | 35.843671171171152 |
| 3 | AM | 22356.840000000011 | 135.49599999999995 | 5478.8899999999967 | 33.205393939393936 |
| 4 | AP | 13474.299999999999 | 164.32073170731707 | 2788.5000000000009 | 34.006097560975618 |
| 5 | BA | 511349.990000000674 | 134.6012082126874 | 100156.67999999883 | 26.363958936562248 |
| 6 | CE | 227254.70999999763 | 153.7582611637348 | 48351.589999999924 | 32.714201623815995 |
| 7 | DF | 302603.93999999797 | 125.77054862842893 | 50625.49999999811 | 21.041354945968383 |
| 8 | ES | 275037.30999999633 | 121.91370124113466 | 49764.59999999889 | 22.058776595744682 |
| 9 | GO | 294591.94999999728 | 126.27173167595369 | 53114.97999999865 | 22.766815259322794 |
| 10 | MA | 119648.21999999993 | 145.20415048543691 | 31523.770000000033 | 38.25700242718446 |
| 11 | MG | 1585308.0299998785 | 120.74857414883068 | 270853.46000000357 | 20.630166806306541 |
| 12 | MS | 116812.63999999974 | 142.62837606837607 | 19144.030000000006 | 23.374884004884006 |
| 13 | MT | 156453.5299999991 | 148.2971848341233 | 29715.430000000102 | 28.1662843601896 |
| 14 | PA | 178947.80999999869 | 165.69241666666659 | 38699.300000000039 | 35.832685185185177 |
| 15 | PB | 115268.07999999983 | 191.475215946844 | 25719.730000000029 | 42.723803986710941 |

We can now see sum_price, Mean_price, Sum_freight, Mean_freight values According to their customer state.

Business Case Study - 1 (SQL)

5. Analysis on Sales, freight and delivery time:

1. Calculate days between purchasing, delivering and estimated delivery

```
SELECT

    order_id,

    TIMESTAMP_DIFF(order_delivered_customer_date, order_purchase_timestamp,
day) AS Delivery_time,

    TIMESTAMP_DIFF(order_delivered_customer_date,
order_estimated_delivery_date, day) AS Estimated_delivery_time

FROM `businesscase1sqlscaler.businesscasestudy1.orders`

WHERE order_status = "delivered"
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
|-----------------|-------------------------------|---------------|-------------------------|-------------------|--|
| Row | order_id | Delivery_time | Estimated_delivery_time | | |
| 1 | 635c894d068ac37e6e03dc54e... | 30 | -1 | | |
| 2 | 3b97562c3aee8bdedcb5c2e45... | 32 | 0 | | |
| 3 | 68f47f50f04c4cb6774570cfde... | 29 | -1 | | |
| 4 | 276e9ec344d3bf029ff83a161c... | 43 | 4 | | |
| 5 | 54e1a3c2b97fb0809da548a59... | 40 | 4 | | |
| 6 | fd04fa4105ee8045f6a0139ca5... | 37 | 1 | | |
| 7 | 302bb8109d097a9fc6e9cefc5... | 33 | 5 | | |
| 8 | 66057d37308e787052a32828... | 38 | 6 | | |
| 9 | 19135c945c554eebfd7576c73... | 36 | 2 | | |
| 10 | 4493e45e7ca1084efcd38ddeb... | 34 | 0 | | |
| 11 | 70c77e51e0f179d75a64a6141... | 42 | 11 | | |
| 12 | d7918e406132d7c81f1b84527... | 35 | 3 | | |
| 13 | 43f6604e77ce6433e7d68dd86... | 32 | 7 | | |
| 14 | 37073d851c3f30deebe598e5a... | 31 | 9 | | |
| 15 | d064d4d070d914984df257750... | 29 | 0 | | |

Business Case Study - 1 (SQL)

2. Find time_to_delivery & diff_estimated_delivery. Formula for the same given below:

- $\text{time_to_delivery} = \text{order_purchase_timestamp} - \text{order_delivered_customer_date}$
- $\text{diff_estimated_delivery} = \text{order_estimated_delivery_date} - \text{order_delivered_customer_date}$

SELECT

order_id,

DATE_DIFF(order_delivered_customer_date, order_purchase_timestamp, day) AS
time_to_delivery,

DATE_DIFF(order_delivered_customer_date, order_estimated_delivery_date, day) AS
diff_estimated_delivery

FROM `businesscase1sqlscaler.businesscasestudy1.orders`

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAIL |
|-----------------|-------------------------------|------------------|-------------------------|------------------|
| Row | order_id | time_to_delivery | diff_estimated_delivery | |
| 1 | 1950d777989f6a877539f5379... | 30 | 12 | |
| 2 | 2c45c33d2f9cb8ff8b1c86cc28... | 30 | -28 | |
| 3 | 65d1e226dfaeb8cdc42f66542... | 35 | -16 | |
| 4 | 635c894d068ac37e6e03dc54e... | 30 | -1 | |
| 5 | 3b97562c3aee8bdedcb5c2e45... | 32 | 0 | |
| 6 | 68f47f50f04c4cb6774570cfde... | 29 | -1 | |
| 7 | 276e9ec344d3bf029ff83a161c... | 43 | 4 | |
| 8 | 54e1a3c2b97fb0809da548a59... | 40 | 4 | |
| 9 | fd04fa4105ee8045f6a0139ca5... | 37 | 1 | |
| 10 | 302bb8109d097a9fc6e9cefc5... | 33 | 5 | |
| 11 | 66057d37308e787052a32828... | 38 | 6 | |
| 12 | 19135c945c554eebfd7576c73... | 36 | 2 | |
| 13 | 4493e45e7ca1084efcd38ddeb... | 34 | 0 | |
| 14 | 70c77e51e0f179d75a64a6141... | 42 | 11 | |
| 15 | d7918e406132d7c81f1b84527... | 35 | 3 | |

Business Case Study - 1 (SQL)

3. Group data by state, take mean of freight_value, time_to_delivery, diff_estimated_delivery.

```
SELECT
```

```
co.customer_state AS State,
```

```
ROUND(AVG(ordit.freight_value),2) AS Mean_freight_value,
```

```
ROUND(AVG(TIMESTAMP_DIFF(order_delivered_customer_date, order_purchase_timestamp,  
DAY)),2) AS Mean_of_time_to_delivery,
```

```
ROUND(AVG(TIMESTAMP_DIFF( order_estimated_delivery_date,  
order_delivered_customer_date, day)),2) AS Mean_of_diff_estimated_delivery
```

```
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
```

```
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS co
```

```
ON ord.customer_id = co.customer_id
```

```
JOIN `businesscase1sqlscaler.businesscasestudy1.order_items` AS ordit
```

```
ON ord.order_id = ordit.order_id
```

```
GROUP BY co.customer_state;
```

Query results

[Download CSV](#)

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | EXECUTION GRAPH |
|-----------------|-------|--------------------|--------------------------|---------------------------------|-----------------|
| Row | State | Mean_freight_value | Mean_of_time_to_delivery | Mean_of_diff_estimated_delivery | |
| 1 | MT | 28.17 | 17.51 | 13.64 | |
| 2 | MA | 38.26 | 21.2 | 9.11 | |
| 3 | AL | 35.84 | 23.99 | 7.98 | |
| 4 | SP | 15.15 | 8.26 | 10.27 | |
| 5 | MG | 20.63 | 11.52 | 12.4 | |
| 6 | PE | 32.92 | 17.79 | 12.55 | |
| 7 | RJ | 20.96 | 14.69 | 11.14 | |
| 8 | DF | 21.04 | 12.5 | 11.27 | |
| 9 | RS | 21.74 | 14.71 | 13.2 | |
| 10 | SE | 36.65 | 20.98 | 9.17 | |
| 11 | PR | 20.53 | 11.48 | 12.53 | |
| 12 | PA | 35.83 | 23.3 | 13.37 | |
| 13 | BA | 26.36 | 18.77 | 10.12 | |
| 14 | CE | 32.71 | 20.54 | 10.26 | |
| 15 | GO | 22.77 | 14.95 | 11.37 | |

Business Case Study - 1 (SQL)

4. Sort the data to get the following:

5. TOP 5 State with highest/lowest average freight value - sort in desc/asc limit 5

a. Top 5 Highest with Average freight value

```
SELECT
    co.customer_state,
    ROUND(AVG(ordit.freight_value),2) AS Average_freight_value
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS co
ON ord.customer_id = co.customer_id
JOIN `businesscase1sqlscaler.businesscasestudy1.order_items` AS ordit
ON ord.order_id = ordit.order_id
GROUP BY co.customer_state
ORDER BY Average_freight_value DESC
LIMIT 5
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EX |
|-----------------|----------------|-----------------|------|----|
| Row | customer_state | Average_freight | | |
| 1 | RR | 42.98 | | |
| 2 | PB | 42.72 | | |
| 3 | RO | 41.07 | | |
| 4 | AC | 40.07 | | |
| 5 | PI | 39.15 | | |

Business Case Study - 1 (SQL)

b. Bottom 5 lowest with Average freight value

```
SELECT
    co.customer_state,
    ROUND(AVG(ordit.freight_value),2) AS Average_freight_value
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS co
ON ord.customer_id = co.customer_id
JOIN `businesscase1sqlscaler.businesscasestudy1.order_items` AS ordit
ON ord.order_id = ordit.order_id
GROUP BY co.customer_state
ORDER BY Average_freight_value ASC
LIMIT 5
```

| Query results | | | |
|-----------------|----------------|-----------------|------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | customer_state | Average_freight | EX |
| 1 | SP | 15.15 | |
| 2 | PR | 20.53 | |
| 3 | MG | 20.63 | |
| 4 | RJ | 20.96 | |
| 5 | DF | 21.04 | |

6. Top 5 states with highest/lowest average time to delivery

a. Top 5 highest acc. To average time to delivery

```
SELECT
    co.customer_state AS State,
    ROUND(AVG(DATE_DIFF(order_delivered_customer_date,
        order_purchase_timestamp, DAY)),2) AS Mean_of_time_to_delivery,
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS co
ON ord.customer_id = co.customer_id
GROUP BY co.customer_state
ORDER BY Mean_of_time_to_delivery DESC
LIMIT 5
```

Business Case Study - 1 (SQL)

Query results

| JOB INFORMATION | | RESULTS | JSON |
|-----------------|-------|--------------------------|------|
| Row | State | Mean_of_time_to_delivery | |
| 1 | RR | 28.98 | |
| 2 | AP | 26.73 | |
| 3 | AM | 25.99 | |
| 4 | AL | 24.04 | |
| 5 | PA | 23.32 | |

b. bottom 5 lowest acc. To average time to delivery

```
SELECT
    co.customer_state AS State,
    ROUND(AVG(DATE_DIFF(order_delivered_customer_date,
        order_purchase_timestamp, DAY)),2) AS Mean_of_time_to_delivery,
FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` AS co
ON ord.customer_id = co.customer_id
GROUP BY co.customer_state
ORDER BY Mean_of_time_to_delivery ASC
LIMIT 5
```

Query results

| JOB INFORMATION | | RESULTS | JSON | E |
|-----------------|-------|--------------------------|------|---|
| Row | State | Mean_of_time_to_delivery | | |
| 1 | SP | 8.3 | | |
| 2 | PR | 11.53 | | |
| 3 | MG | 11.54 | | |
| 4 | DF | 12.51 | | |
| 5 | SC | 14.48 | | |

Business Case Study - 1 (SQL)

7. Top 5 state where delivery is really fast/ not so fast compared to estimated date

a. Top 5 not so fast compared to estimated date

```
SELECT
    geolocation_state,

    ROUND(AVG(DATE_DIFF(order_delivered_customer_date,
order_purchase_timestamp, DAY)),2) AS avg_Delivery_time

FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` As co
ON ord.customer_id = co.customer_id
JOIN `businesscase1sqlscaler.businesscasestudy1.geolocation` AS geo
ON co.customer_zip_code_prefix = geo.geolocation_zip_code_prefix
WHERE order_status = "delivered"
GROUP BY geolocation_state
ORDER BY avg_Delivery_time ASC
LIMIT 5;
```

| Query results | | | |
|-----------------|-------------------|-------------------|------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | geolocation_state | avg_Delivery_time | EXE |
| 1 | SP | 8.47 | |
| 2 | PR | 11.04 | |
| 3 | MG | 11.42 | |
| 4 | DF | 12.5 | |
| 5 | SC | 14.48 | |

b. Top 5 really fast compared to estimated date

```
SELECT
    geolocation_state,

    ROUND(AVG(TIMESTAMP_DIFF( order_estimated_delivery_date,
order_delivered_customer_date, day)),2) avg_estimated_Delivery_time

FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord
JOIN `businesscase1sqlscaler.businesscasestudy1.customers` As co
ON ord.customer_id = co.customer_id
JOIN `businesscase1sqlscaler.businesscasestudy1.geolocation` AS geo
ON co.customer_zip_code_prefix = geo.geolocation_zip_code_prefix
WHERE order_status = "delivered"
GROUP BY geolocation_state
ORDER BY avg_estimated_Delivery_time DESC
LIMIT 5;
```


Business Case Study - 1 (SQL)

Query results

| JOB INFORMATION | | RESULTS | JSON | ED |
|-----------------|-------------------|-----------------|------|----|
| Row | geolocation_state | avg_estimated_f | | |
| 1 | RR | 20.42 | | |
| 2 | AM | 20.13 | | |
| 3 | RO | 18.65 | | |
| 4 | AC | 18.46 | | |
| 5 | AP | 18.18 | | |

6. Payment type Analysis:

1. Month over Month count of orders for different payment types

SELECT

Month,
payment_type,
all_orders

FROM(SELECT COUNT(*) AS all_orders, EXTRACT(month FROM
order_purchase_timestamp) AS Month,

pay.payment_type

FROM `businesscase1sqlscaler.businesscasestudy1.orders` AS ord

JOIN `businesscase1sqlscaler.businesscasestudy1.payments` AS pay

ON ord.order_id = pay.order_id

GROUP BY Month, pay.payment_type)

ORDER BY payment_type;

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|-------|--------------|------------|-------------------|
| Row | Month | payment_type | all_orders | |
| 1 | 11 | UPI | 1509 | |
| 2 | 2 | UPI | 1723 | |
| 3 | 7 | UPI | 2074 | |
| 4 | 12 | UPI | 1160 | |
| 5 | 5 | UPI | 2035 | |
| 6 | 6 | UPI | 1807 | |
| 7 | 3 | UPI | 1942 | |
| 8 | 1 | UPI | 1715 | |
| 9 | 4 | UPI | 1783 | |
| 10 | 10 | UPI | 1056 | |
| 11 | 8 | UPI | 2077 | |
| 12 | 9 | UPI | 903 | |
| 13 | 12 | credit_card | 4378 | |
| 14 | 11 | credit_card | 5897 | |
| 15 | 7 | credit_card | 7841 | |

Business Case Study - 1 (SQL)

2. Count of orders based on the no.of payment instalments

```
SELECT

    payment_installments,

    COUNT(*) AS all_orders

FROM `businesscase1sqlscaler.businesscasestudy1.payments`

GROUP BY payment_installments;
```

Query results

| JOB INFORMATION | | RESULTS | JSON |
|-----------------|----------------------|------------|------|
| Row | payment_installments | all_orders | |
| 1 | 0 | 2 | |
| 2 | 1 | 52546 | |
| 3 | 2 | 12413 | |
| 4 | 3 | 10461 | |
| 5 | 4 | 7098 | |
| 6 | 5 | 5239 | |
| 7 | 6 | 3920 | |
| 8 | 7 | 1626 | |
| 9 | 8 | 4268 | |
| 10 | 9 | 644 | |
| 11 | 10 | 5328 | |
| 12 | 11 | 23 | |
| 13 | 12 | 133 | |
| 14 | 13 | 16 | |
| 15 | 14 | 15 | |

Business Case Study - 1 (SQL)

Actionable Insights:

- The time period of dataset is Starting from **2016-09-04 21:15:19 UTC** & End in **2018-10-17 17:30:18 UTC**
- There are 8011 cities and 27 states.
- According to the result there we have 3 months data of 2016, total year of 2017 And 10 months data of 2018. Clearly showing that the trend is increasing year by year according to the number of orders And sales. There is a trend going up from March(3) to August(8).
- Maximum orders in August And Minimum orders in September.
- Highest sales are in Afternoon period. Lowest sales are in Dawn period
- Order of Sales According to period:

Dawn (5242) < Morning (27733) < Night (28331) < Afternoon (38135)

- Lowest Customers in RR(45) And Highest Customers in SP(40302).
- %increase in cost of order comparing 2017 - 2018 is 136.98.
- RR(42.98) and PB(42.72) are approximately the same in average freight value . That is the highest .
- SP has the lowest freight value that is 15.15.
- Fastest delivery in SP that takes just 8.3 days.
- Slowest delivery in RR that takes Approx 29 days.
- In this customers prefer most in 1 instalment. 52546 orders in one instalment.
- Customers pay through Credit cards in most purchases.

Recommendations:

- ☐ As per data people prefer to pay with credit card so we can provide some discounts through credit card.
- ☐ We can also research in the RR region why their customers are very low and attract customers. We can run some discounts and gift hampers also.
- ☐ Focus on delivery time so we can work on the supply chain to boost our delivery speed.
- ☐ Also focus on the highest customers in states like SP, RJ & MG we can consider to open some new stores.