Krystal Anh Phan

Software Developer: To gain hands-on experience in the field of computer science through a position that enhances my technical skills, foster professional growth, and help develop more knowledge in programming.

WORK EXPERIENCES:

Insurance Allstate, Garden Grove

November 2022 - March 2023

- Worked with Python and C++ for basic data processing and automation tasks.
- Participated in team discussions to support project planning and problem-solving.
- Worked with data analysis and organization to assist with client records and reporting.
- Performed various technical tasks on computers to support insurance operations.
- Maintained structured information systems to ensure accuracy and accessibility.
- Communicated effectively with clients when needed, providing clear and accurate information regarding policies and services.
- Maintained a trustworthy and confidential work environment by handling sensitive customer information with discretion and in compliance with privacy standards.

Hot N Juicy - Server

February 2024 - Current

- Delivered excellent customer service in a fast-paced dining environment.
- Handled cashier duties, including processing payments and managing transactions.
- Provided efficient and friendly food service, ensuring guest satisfaction.
- Collaborated with team members to maintain smooth daily operations and service flow.

12251 9th street Garden Grove, CA 92804 714-766-5335

Krystalaphan@gmail.com

Website:

Email:

https://krystalanh.github.io/Portfolio/

EDUCATION:

Cal State Fullerton, Fullerton — *Senior* January 23 - May 2025

- Degree in Computer Science
- President of Circle K International 2020
- STEM Program

SKILLS:

- Great communication skills, Organize
- Computer work
- Hard-working, Passionate
- Leadership skills
- Team work
- Strong work ethic
- Adaptability

PROJECTS:

- Blackpink World Game
- Spirited Safe Game
- Acatemy Study App
- AI Ping Pong Generator

AWARDS:

Supervisor of OC Recognition

• Recognition for helping with the campaign (Supervisor of Garden Grove)

Circle K's Rookie of the Year

- Recognition for being most active
- Participated in most volunteering events
- One chosen out of the whole division
- Dedicated to club activities as president
- Helped improve the club environment

SEAL's Recognition

- UCI's mentor and mentee program
- Two years of being a SEAL member
- Recognized for being a positive member

LANGUAGES:

- Fluent in Vietnamese, English
- Minor in Japanese