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Algorithm 1 Token Embedding (Phuong & Hutter, 2022)

Require: $v \in \mathcal{V}$ (token from vocabulary)

$W_e \in \mathbb{R}^{d_e \times |\mathcal{V}|}$ (embedding matrix)

Ensure: $e \in \mathbb{R}^{d_e}$ (embedding vector)

- 1:
 - 2: **return** $e = W_e[:, v]$
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Algorithm 2 Multi-Head Attention (Phuong & Hutter, Alg 5)

Require: $X \in \mathbb{R}^{d \times n}$ (sequence of n tokens)

H attention heads; W_q^h, W_k^h, W_v^h for each head $h \in [H]$; W_o (output projection)

Ensure: $Y \in \mathbb{R}^{d \times n}$ (transformed sequence)

- 1:
 - 2: **for** each head $h \in \{1, \dots, H\}$ **do**
 - 3: $Q^h \leftarrow W_q^h X$ ▷ Query projections
 - 4: $K^h \leftarrow W_k^h X$ ▷ Key projections
 - 5: $V^h \leftarrow W_v^h X$ ▷ Value projections
 - 6:
 - 7: $Y^h \leftarrow \text{Attention}(Q^h, K^h, V^h)$
 - 8: $\quad = \text{softmax}\left(\frac{Q^h K^{hT}}{\sqrt{d_k}}\right) V^h$
 - 9: **end for**
 - 10:
 - 11: $Y \leftarrow W_o[Y^1; Y^2; \dots; Y^H]$ ▷ Concatenate & project
 - 12:
 - 13: **return** Y
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Algorithm 3 Layer Normalization (Phuong & Hutter, Alg 6)

Require: $x \in \mathbb{R}^d$ (activations)

$\gamma, \beta \in \mathbb{R}^d$ (learned scale & shift)

Ensure: $\hat{x} \in \mathbb{R}^d$ (normalized activations)

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1:
2:  $\mu \leftarrow \frac{1}{d} \sum_{i=1}^d x[i]$  ▷ Mean
3:
4:  $\sigma^2 \leftarrow \frac{1}{d} \sum_{i=1}^d (x[i] - \mu)^2$  ▷ Variance
5:
6:  $\tilde{x} \leftarrow \frac{x - \mu}{\sqrt{\sigma^2 + \epsilon}}$  ▷ Normalize
7:
8: return  $\gamma \odot \tilde{x} + \beta$  ▷ Scale & shift

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Algorithm 4 Semantic Search via Cosine Similarity

Require: Query embedding $q \in \mathbb{R}^d$; Database embeddings $D \in \mathbb{R}^{N \times d}$

k (number of top matches to return)

Ensure: Top- k most similar incidents

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1:
2: for each incident  $i \in \{1, \dots, N\}$  do
3:    $\text{similarity}[i] \leftarrow \frac{q \cdot D[i]}{\|q\| \times \|D[i]\|}$  ▷ Cosine similarity
4: end for
5:
6:  $\text{indices} \leftarrow \text{argsort}(\text{similarity})$  ▷ Sort descending
7:
8: return Top- $k$  incidents from indices

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===== Diagnosis =====

Algorithm 5 Similarity-Weighted Diagnosis

Require: Top- n similar incidents with similarity scores $\{s_1, \dots, s_n\}$ and root causes $\{c_1, \dots, c_n\}$

Ensure: Probability distribution over all unique causes

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1:
2: causes  $\leftarrow \{c_1, c_2, \dots, c_n\}$                                  $\triangleright$  All unique causes
3: total_weight  $\leftarrow \sum_{i=1}^n s_i$                                  $\triangleright$  Sum of all similarities
4:
5: for each unique cause  $j \in \text{causes}$  do
6:   weight $j$   $\leftarrow 0$ 
7:   for each incident  $i \in \{1, \dots, n\}$  do
8:     if  $c_i = j$  then
9:       weight $j$   $\leftarrow \text{weight}_j + s_i$                                  $\triangleright$  Accumulate similarity
10:    end if
11:  end for
12:
13:   $P(j) \leftarrow \frac{\text{weight}_j}{\text{total\_weight}}$                                  $\triangleright$  Weighted probability
14: end for
15:
16: return Probability distribution  $P$  over all causes

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