

KSHITIJ SHIVPRASAD GAWANKAR

Technical Support Intern

 +91 8308296919 |  kshitijgawankar@gmail.com |  linkedin.com/in/kshitij-gawankar-207331214 |  Pune, Maharashtra

SUMMARY

A support-oriented engineering student experienced in troubleshooting, Linux CLI, SQL, and payload debugging (XML/CSV/JSON). Skilled in RCA documentation, log analysis, and collaborating across global teams.

TRAINING & INTERNSHIP EXPERIENCE

SQL Intern — CodTech IT Solutions Pvt. Ltd (11/2025-12/2025)

Supported SQL operations, data validation, and issue diagnosis across reporting workflows while creating structured documentation and logs to assist troubleshooting teams.

- Enhanced SQL performance by 35% through targeted indexing and query optimization.
- Validated over 10,000+ data rows, improving analytical reliability and reducing downstream errors by 20%.
- Diagnosed schema mismatches, authored detailed RCA notes, and reduced recurring issues by 18%.

Data Manager — CSI (10/2025-To Present)

Handled event data workflows, ensuring consistency, correctness, and timely communication across teams. Reduced operational friction through structured automation.

- Developed 15+ structured workflows, improving data accuracy and consistency by over 30%.
- Processed and validated 1,000+ entries with an accuracy rate above 99%.
- Automated mail pipelines, reducing manual operational effort by over 50%.

Core Technical Team Member — Devkraft (10/2024-To Present)

Supported technical event execution, debugging issues on the fly, and helping juniors understand structured problem-solving.

- Coordinated 7+ workshops attended by 300+ learners, ensuring seamless execution with zero delays.
- Guided 20+ juniors on debugging methods and documentation workflows, improving team efficiency.

PROJECTS

AI-ML Resume Analyzer (Support-Aligned)

Designed an NLP-based ATS analyzer focused on structured parsing reliability and keyword detection. Improved extraction stability through debugging and error-pattern analysis.

- Achieved 92% evaluation accuracy across a dataset of 500+ resumes.

Wearable Translation Glasses (Troubleshooting Focus)

Developed an OCR→Translation pipeline using OpenCV & EasyOCR and resolved multilingual payload inconsistencies through log-driven debugging.

Smart Engine Control System (Embedded Diagnostics)

Created MQ-3 + GSM-based engine safety module, focusing on sensor calibration, GSM debugging, and behavior consistency documentation.

Neon Tetris

Reframed as a debugging-focused project emphasizing performance tuning, collision correction, and test-case iteration to stabilize behavior.

TECHNICAL SKILLS

Linux CLI • SQL • XML/CSV/JSON Debugging • Log Analysis • Python • ETL & Data Cleaning • Git • Shell Scripting • RCA Documentation • API Understanding • B2B Concepts

SOFT SKILLS

Communication (US/EMEA-ready) • Analytical Thinking • Incident Calmness • Detail Orientation • Cross-team Collaboration • Structured Troubleshooting

CERTIFICATIONS

- Oracle Cloud AI Foundations
- OCI 2025 Generative AI Professional
- OCI 2025 Data Science Professional
- Oracle Fusion AI Agent Studio Foundations
- Oracle Data Platform Foundations
- Google GenAI Virtual Internship
- Machine Learning for All — University of London
- Infosys — Java, Python, Cybersecurity
- IIT Madras ESF Workshop

EDUCATION

B.E. Computer Engineering (2023–2027) — Dr. D. Y. Patil Institute of Technology, Pimpri CGPA — FY: 9.795 | SY: 9.315

KEY ACHIEVEMENTS

- Resolved 70+ technical issues reducing repeat failures by 25%.
- Automated workflows saving 3–5 hours weekly.