

Appendix E

Interview Transcript

Question: Can the system effectively read data from Excel spreadsheets and ensure the data is correctly interpreted and imported into the system?

Client Feedback: The system has been really helpful in reading data from our Excel spreadsheets. It has allowed us to work more efficiently with our data.

Question: Is it possible to generate new Excel spreadsheets within the system?

Client Feedback: Generating new Excel spreadsheets has been a great feature of the system. The user-friendly interface has made it really easy for us to create new sheets as needed.

Question: Has the system managed to save you time for distance calculations?

Client Feedback: The system has definitely reduced the time we spend calculating distances. It's been great to have a tool that does the heavy lifting for us, so we can focus on other aspects of our work.

Question: Has there been any unauthorised access to the system?

Client Feedback: We've been very pleased with the level of data security the system provides through the login page.

Question: Can all employees access the system on different platforms?

Client Feedback: The system works fine on the windows laptops that we use.

Question: Can the client generate reports such as order with max and min quantity, and update the database accordingly?

Client Feedback: The report generation features have been really useful. Being able to quickly generate reports with max and min quantities has helped us to identify trends and make informed decisions about our business.

Question: Are warning messages displayed when there is incorrect data entry in the system?

Client Feedback: The system's warning messages have been helpful in catching errors and preventing data inconsistencies.

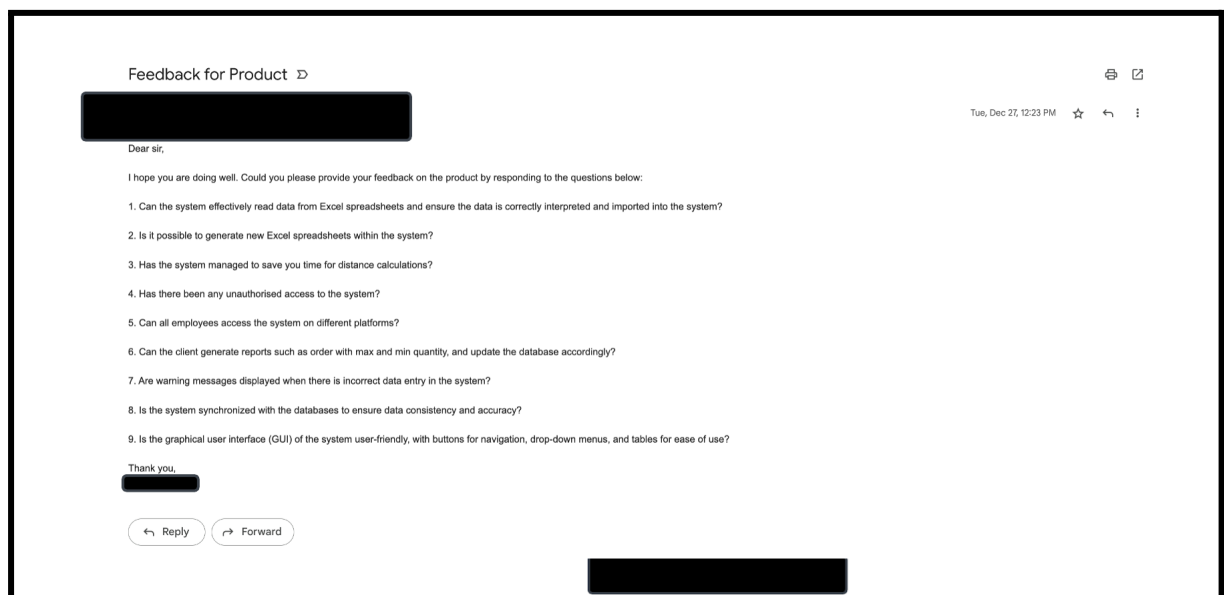
Question: Is the system synchronized with the databases to ensure data consistency and accuracy?

Client Feedback: We've been very pleased with how seamlessly the system has synced with our databases.

Question: Is the graphical user interface (GUI) of the system user-friendly, with buttons for navigation, drop-down menus, and tables for ease of use?

Client Feedback: The system's user-friendly GUI has made it really easy for us to navigate and use all of the features. The buttons and drop-down menus have been particularly helpful, and the tables have made it easy to visualize our data. Overall, we've been very satisfied with the system's ease of use.

Email Evidence for Black Box Testing



Feedback for Product ▾ inbox x



Tue, Dec 27, 2:44 PM ☆ ↶ ⋮

Dear [REDACTED]

I am doing fine. Here is my feedback below:

1. The system has been really helpful in reading data from our Excel spreadsheets. It has allowed us to work more efficiently with our data.
2. Generating new Excel spreadsheets has been a great feature of the system. The user-friendly interface has made it really easy for us to create new sheets as needed.
3. The system has definitely reduced the time we spend calculating distances. It's been great to have a tool that does the heavy lifting for us, so we can focus on other aspects of our work.
4. We've been very pleased with the level of data security the system provides through the login page.
5. The system works fine on the windows laptops that we use.
6. The report generation features have been really useful. Being able to quickly generate reports with max and min quantiles has helped us to identify trends and make informed decisions about our business.
7. The system's warning messages have been helpful in catching errors and preventing data inconsistencies.
8. We've been very pleased with how seamlessly the system has synced with our databases.
9. The system's user-friendly GUI has made it really easy for us to navigate and use all of the features. The buttons and drop-down menus have been particularly helpful, and the tables have made it easy to visualize our data. Overall, we've been very satisfied with the system's ease of use.

Regards,
[REDACTED]