# BankOpt: Targeted Marketing Analysis

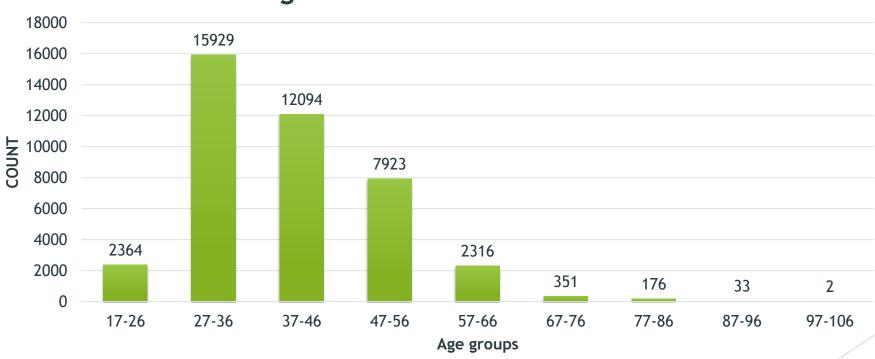
Predicting Bank Marketing Campaign Success

#### INTRODUCTION

- The data is related with direct marketing campaigns of a Portuguese banking institution. The marketing campaigns were based on phone calls. Often, more than one contact to the same client was required, in order to access if the product (bank term deposit) would be ('yes') or not ('no') subscribed.
- With the data we are trying to find out, "How can a bank increase the success rate of its term deposit subscription through targeted marketing strategies based on the profiles of its clients?"
- Subscriptions to term deposits represent a significant revenue stream for banks. By understanding the profiles of clients who are more likely to subscribe, banks can tailor their marketing strategies, reduce costs, and increase their profitability.
- ▶ Building trust and providing personalized solutions can also contribute to a higher success rate.
- Remember, effective communication and understanding the needs of your target market are key factors in increasing the success rate of term deposits.

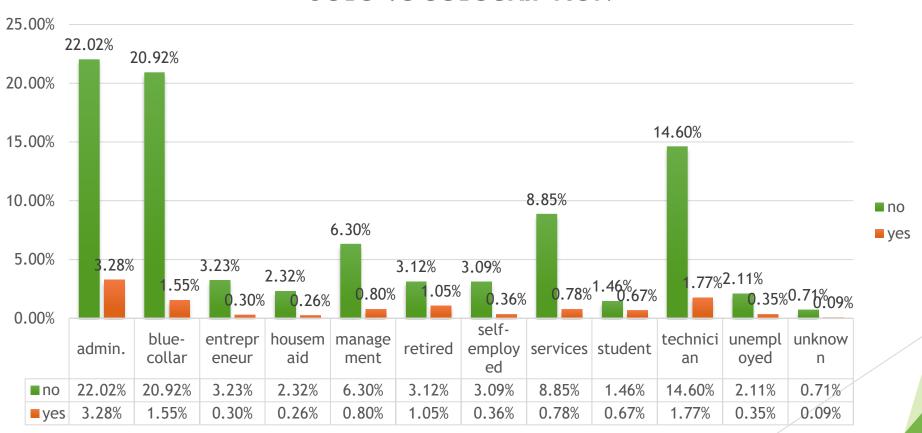
#### AGE DISTRIBUTION OF CLIENTS





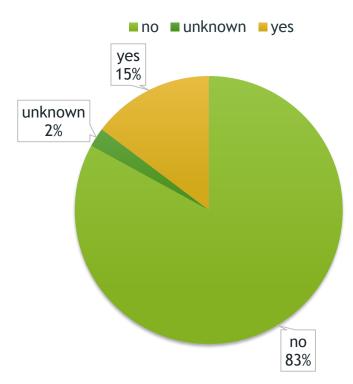
### TERM DEPOSIT SUBSCRIPTION RATE VARY ACROSS DIFFERENT JOB TYPES

#### **JOBS VS SUBSCRIPTION**

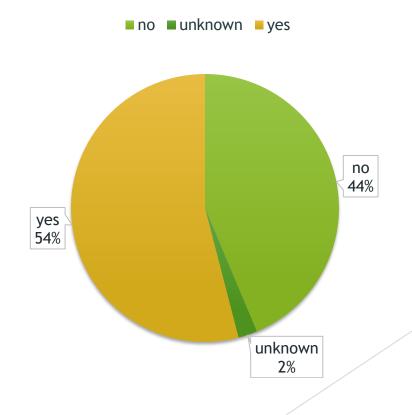


## TERM DEPOSIT SUBCRIPTION WITH VARIOUS LOANS (4640/36548)

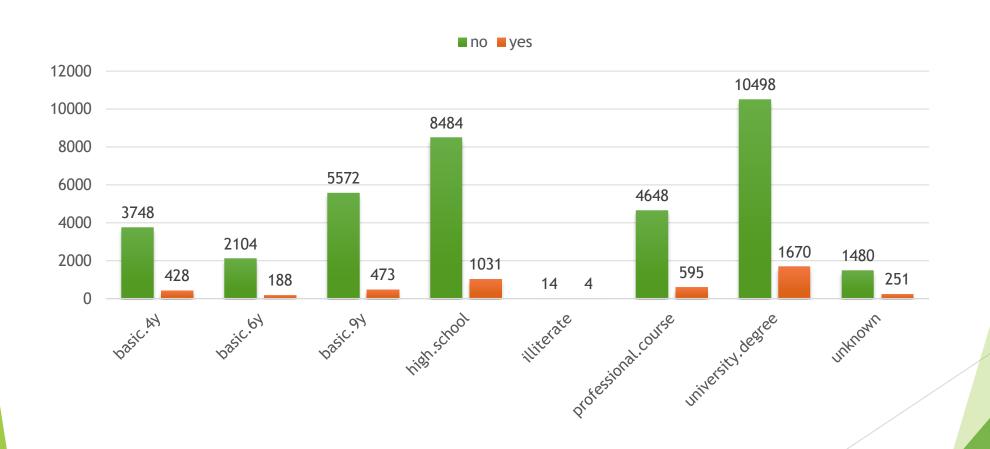
#### **PERSONAL LOAN**



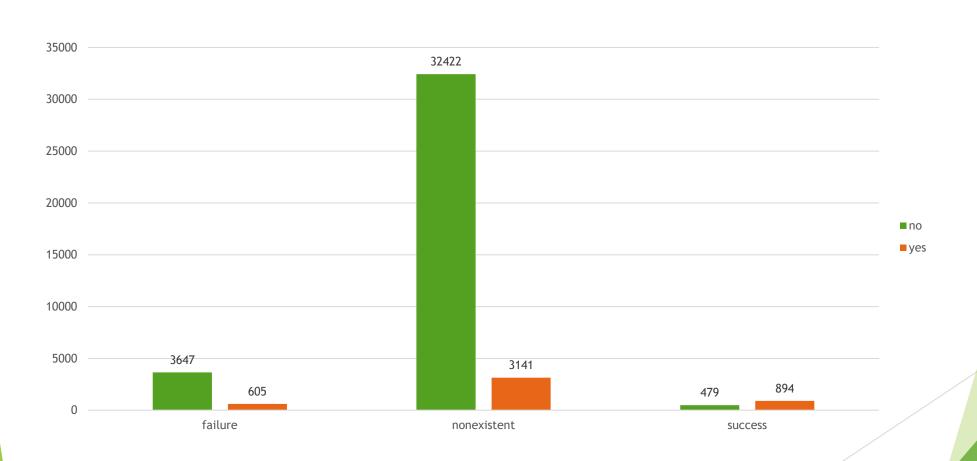
#### **HOUSING LOAN**



#### CLIENT EDUCATION LEVEL WITH TERM DEPOSIT SUBSCRIPTION



#### PREVIOUS CAMPAIGN AND TERM DEPOSIT SUBSCRIPTION



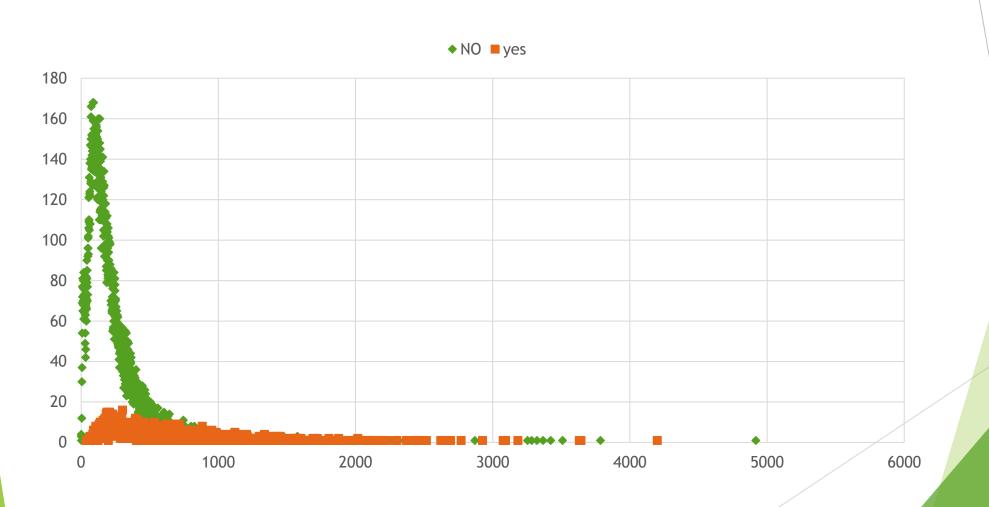
### CONTACT LEADS AND SUBSCRIPTION WITH VARIOUS METHOD



### MONTHLY SUBCRIPTION OF TERM DEPOSIT

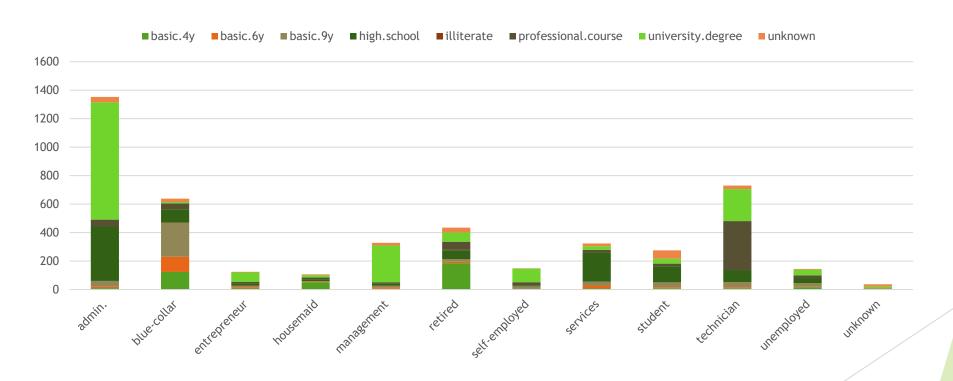


# RELATION BETWEEN TERM DEPOSIT AND DURATION (IN SEC.)



### JOBS AND EDUCTION RELATION WITH SUBCRIPTION OF TERM DEPOSIT

#### JOBS VS EDUCATION



### CORRELATION WITH SUBCRIPTION OF TERM DEPOSIT

| Credit Default | No    | Yes  | Total |
|----------------|-------|------|-------|
| no             | 28391 | 4197 | 32588 |
| unknown        | 8154  | 443  | 8597  |
| yes            | 3     |      | 3     |
| Total          | 36548 | 4640 | 41188 |

| SUBSCRIPTION | Average of campaign |  |
|--------------|---------------------|--|
| no           | 2.63                |  |
| yes          | 2.05                |  |
| Grand Total  | 2.57                |  |

| MARITEL  | SUBSCRIPTION |
|----------|--------------|
| divorced | 476          |
| married  | 2532         |
| single   | 1620         |
| unknown  | 12           |

| DAYS | SUBSCRIPTION |
|------|--------------|
| mon  | 847          |
| tue  | 953          |
| wed  | 949          |
| thu  | 1045         |
| fri  | 846          |

| AGE            | SUBSCRIPTION |
|----------------|--------------|
| 17-26          | 471          |
| 27-36          | 1772         |
| 37-46          | 1018         |
| 47-56          | 718          |
| 57-66          | 400          |
| 67-76          | 150          |
| 77-86          | 94           |
| 87-96          | 15           |
| 97-106         | 2            |
| <i>31</i> -100 | -            |

| DEFAULT | SUBSCRIPTIO<br>N |
|---------|------------------|
| no      | 4197             |
| unknown | 443              |