

YAMSANI KOUSHIK



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Warangal, Telangana

Seeking an innovative & challenging career in the professionally managed & dynamic organization, where I can put 100% efforts with excitement & passion to contribute for the growth of the organization.

TECHNICAL SKILLS

- C
- Python
- Linux
- Manual Testing
- Networking

PERSONAL SKILLS

- Dedication towards work.
 - Strong organizational
 - Time- management
 - Creative and proactive problem solving
 - Critical and analytical thinking
 - Multi tasking
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EDUCATION

COMPUTER SCIENCE ENGINEERING

Bachelor of Technology

Balaji Institute of Technology & Science | 2019 - 2022
6.64 cgpa

COMPUTER ENGINEERING

Diploma

Vemuganti Manohar Rao Polytechnic | 2016 - 2019
64.23 cgpa

SSC

Vaagdevi High School | 2015 - 2016
9.2 gpa

EXPERIENCE

HCL TECH

Network Analyst - 01/2023 - 04/2023

- Perform help desk support by investigating and resolving software and hardware concerns of internet users.
 - Verify and update user information into the database.
 - Troubleshoot user access issues, internet connection problems, email issues, reset password and other web portal issues.
 - Assist user with e-mail configuration on their personal computers or handheld devices.
 - Log and track all calls and maintain a record of customer issues.
 - Restore files from archives and backups for users.
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INTERNSHIP

SQUIRREL KEY

Manual Tester - 12/2-21 - 03/2022

- Communicate test status and other related issues to the Test lead, Management or project manager.
 - Participate in test strategy, test estimation and planning discussions to learn and apply Business requirements.
 - Execute manual test scripts for requirement validation, integration, regression and usability testing.
 - Monitor defect resolution and retest the defect when fixed by developers.
 - Collecting logs, reporting test results, write bug reports, and log analysis of the test logs.
 - Review test cases and provided feedback to the team.
 - Proactively monitored test execution process.
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LANGUAGES KNOWN

- Telugu
- English
- Hindi