

# Powrknee隐私政策

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## Privacy Policy — PowrKnee App

Last Updated: [Insert Date]

This Privacy Policy explains how YROBOT INC. ("Yrobot", "we", "us", or "our") collects, uses, discloses, and protects your information when you use the **PowrKnee** websites, mobile applications (the "App"), products, customer support and other services (collectively referred to as "Product", "Products" or "Services"), as well as any other third party services or products that link to this Privacy Policy.

By agreeing to this Privacy Policy in your account setup or by using our Products, or any other third party services or products that link to this Privacy Policy, you consent to the processing of your information as set forth in this Privacy Policy.

### 1. Information We Collect

We may collect the following types of personal and health-related information:

- **Account Information.** Your PowrKnee account and related account details, including contact phone number, email address, passwords, social account and third-party avatar.
- **Contact Information.** We may need your contact information such as your name, email address, shipping address and phone number when you place an order or contact us for customer service.
- **Photo and Video.** We may need to upload your personal photos and videos when dealing with certain issues and modifying personal information.
- **Location.** We may need your location information for activating your PowrKnee hardware products, Bluetooth connection, time zone setting, obtain your latitude, longitude and altitude information for data analysis to provide better marketing promotion services.
- **Other Information You Provide to Us.** Details such as the time, topic and content of your communications with PowrKnee.

## 2. How Do We Collect Your Information

You directly provide PowrKnee with most of the data we collect. There are four ways we collect your information **with your consent**:

### **Directly Collection from You**

We may collect the following personal information that you provide to us directly, including your name, email address, passwords, location of your devices and your photos.

### **Automatically Collection**

We may collect your devices information automatically within the necessary scope, including location information of the device.

### **From the Third Party Sources**

We collect and use information obtained from, Google, Apple and other accounts you use to login to the Services (“Third-Party Accounts”), such as: your name, your user name, avatar, social account and other details you may have on your Third-Party Account profile. We do not have access to your Third-Party Account passwords.

#### **1. Devices Permission**

In the process of collecting and using the above personal information, we will mainly call the mobile phone device permissions. When you enable any permission, you authorize us to collect and use relevant personal information to provide you with corresponding Services. You can get your device permission list by contacting us as set forth in “Contact Us” below.

You can also choose to change the scope of consent or withdraw your authorization at any time. After the authorization is withdrawn, we will no longer collect personal information related to these permissions, and we will not be able to continue to provide you with corresponding Services.

However, your decision to withdraw consent or authorization will not affect our previous collection and use of personal information based on your authorization. When we want to use the information for other purposes not specified in this Policy, we will ask for your prior consent.

#### **2. How We Use Your Information**

**PowrKnee uses personal data to power our Services, to process your transactions, to communicate with you, for security and fraud prevention, and to comply with law. We**

may also use personal data for other purposes with your consent.

**PowrKnee** uses your personal data only when we have a **valid legal basis** to do so:

- To honor our contractual commitments to you: Much of our processing of personal data is to meet our contractual obligations to our users, or to take steps at users' requests in anticipation of entering into a contract with them. For example, we handle personal data on this basis to allow you to sign up for our services.
- Consent: Where required by law, and in some other cases, we handle personal data on the basis of your implied or express consent.
- Legitimate interests: In many cases, we handle personal data on the ground that it furthers our legitimate interests in commercial activities in ways that are not overridden by the interests or fundamental rights and freedoms of the affected individuals. This includes: operating our business and services; providing security for our websites, products, software, or applications; marketing; receiving payments; preventing fraud; and knowing the customer to whom we are providing services.
- Legal compliance: We need to use and disclose personal data in certain ways to comply with our legal obligations (such as our obligation to share data with tax authorities).

**PowrKnee** uses your personal data only **for the purposes** described below:

### 1. Provide Our Services

We use your information to fulfil our agreements with you and provide you with our Services, we process your personal information as necessary for the performance of a contract to which you are a party or in order to take steps at your request prior to entering into a contract, including but not limited to:

- Managing your information and accounts, including registration;
- Providing the Services to you, including providing access to certain areas, functionalities, and features of our Services;
- Answering requests for customer or technical support;
- Communicating with you about your account, activities on our Services, and policy changes;

## 2. Administrative Purposes

We use your information for various administrative purposes, including but not limited to:

- Pursuing our legitimate interests such as direct marketing, research and development (including marketing research), network and information security, and fraud prevention;
- Detecting security incidents, protecting against malicious, deceptive, fraudulent or illegal activity, and prosecuting those responsible for that activity;
- Measuring interest and engagement in our services<sup>[1]</sup> ;
- Improving, upgrading or enhancing our services;
- Developing new products and services;
- Ensuring internal quality control and safety;
- Authenticating and verifying individual identities, including requests to exercise your rights under this policy;
- Debugging to identify and repair errors with our Services;
- Auditing relating to interactions, transactions and other compliance activities;
- Sharing information with third parties as needed to provide the Services;
- Enforcing our agreements and policies;
- Complying with our legal obligations.

## 3. Other Purposes

We also use your information for other purposes as requested by you or as permitted by applicable law.

1. **Consent.**We may use personal information for other purposes that are clearly disclosed to you at the time you provide personal information or with your consent.
2. **Automated Decision Making.**We may engage in automated decision making, including profiling. PowrKnee's processing of your personal information will not result in a decision based solely on automated processing that significantly affects you unless such a decision is necessary as part of a contract we have with you, we have your consent, or we are permitted by law to engage in such automated decision making. If you have questions about our automated decision making, you may contact us as set forth in "Contact Us" below.
3. **De-identified and Aggregated Information.**We may use personal information and other information about you to create de-identified and/or aggregated information, such as

de-identified demographic information, de-identified location information, information about the device from which you access our Services, or other analyses we create.

### 3. How Do We Store Your Information

The information that we collect from you will be processed primarily in the EU and the United States but may be transferred to and stored at/processed in other countries.

**We retain personal data only for so long as necessary to fulfill the purposes for which it was collected, including as described in this Privacy Policy or in our service-specific privacy notices, or as required by law.**

We will retain your personal data for the period necessary to fulfill the purposes outlined in this Privacy Policy and our service-specific privacy summaries. When assessing retention periods, we first carefully examine whether it is necessary to retain the personal data collected and, if retention is required, work to retain the personal data for the shortest possible period permissible under law.

### 4. Marketing

You can **opt out** of having your information being used by PowrKnee for performance-based advertising by accessing your mobile device settings and following the most recent published instructions. If you limit ad tracking, you will still see advertisements (even ones sourced from PowrKnee's network), but we will no longer be able to use the personal information described above in Section 1 to serve you with more relevant ads.

In addition, the advertising identifier (along with any information collected about that identifier) that was previously assigned to you will also be disassociated. This means that if at a later stage, you decide to opt back in, we will not be able to use any of your past information for advertising purposes, and you will (for all practical purposes) be a new user to our system.

### 5. Data Sharing and Disclosure

We **may share** your data with:

- **Cloud service providers** (e.g., for secure storage and data syncing)
- **Health professionals**, if authorized by you for rehabilitation tracking
- **Analytics service providers**, to improve the App (using aggregated/anonymized data)
- **Government agencies**, when required by law or regulation

We do **not** sell your personal data to third parties.

## 6. International Data Transfers

As our services may be provided globally, your data may be processed and stored on servers located outside of your country of residence, including in countries where data protection laws may differ (such as the United States or China). We take appropriate measures to protect your information, including Standard Contractual Clauses (SCCs) where applicable.

## 7. Your Rights and Choices

Depending on your jurisdiction (e.g., EU, California), you may have the right to:

- Access or receive a copy of your personal data
- Correct or delete your data
- Withdraw consent at any time
- Object to certain types of processing
- Request restriction of processing

To exercise these rights, please contact us at: [yrobot-service@yrobot.com](mailto:yrobot-service@yrobot.com)

## 8. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes described in this Policy, or as required by law. When data is no longer needed, we securely delete or

anonymize it.

## 9. Data Security

We implement technical and organizational safeguards to protect your data from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet or electronic storage is 100% secure.

## 10. Children's Privacy

Our App is not intended for children under 13 (or under 16 in the EU). We do not knowingly collect data from children. If we become aware of such collection, we will delete it promptly.

## 11. Supplemental Notice for California Residents

This Supplemental California Privacy Notice only applies to our processing of personal information that is subject to the California Consumer Privacy Act of 2018 (“CCPA”). The CCPA provides California residents with the right to know what categories of personal information PowrKnee has collected about them and whether PowrKnee disclosed that personal information for a business purpose (e.g., to a service provider) in the preceding 12 months. California residents can find this information below:

Category of Personal Information Collected by PowrKnee	Category of Third-Party Information is Disclosed to for a Business Purpose
Identifiers.  email address, account name	<ul style="list-style-type: none"><li>• Service providers</li><li>• Advertising networks</li><li>• Social networks</li></ul>

<p>Internet or other electronic network activity</p> <p>Browsing history, search history, information on a consumer's interaction with an internet website, application, or advertisement.</p>	<ul style="list-style-type: none"> <li>• Service providers</li> <li>• Advertising networks</li> <li>• Government entities</li> </ul>
<p>Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))</p> <p>A name, signature, physical characteristics or description, address, telephone number, education, employment, employment history, bank account number or other financial information. Personal Information does not include publicly available information that is lawfully made available to the general public from federal, state, or local government records. Note: Some personal information included in this category may overlap with other categories.</p>	<ul style="list-style-type: none"> <li>• Service providers</li> <li>• Advertising networks</li> <li>• Government entities</li> </ul>
<p>Geolocation data</p> <p>Physical location or movements.</p>	<ul style="list-style-type: none"> <li>• Service providers</li> <li>• Advertising networks</li> <li>• Government entities</li> </ul>

The categories of sources from which we collect personal information and our business and commercial purposes for using personal information are set forth in Section 1 to 3 above, respectively.

### **“Sales” of Personal Information under the CCPA**



For purposes of the CCPA, PowrKnee does not “sell” personal information, nor do we have actual knowledge of any “sale” of personal information of minors under 16 years of age.

### **Additional Privacy Rights for California Residents**

- **Non-Discrimination.** California residents have the right not to receive discriminatory treatment by us for the exercise of their rights conferred by the CCPA.
- **Authorized Agent.** Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. To designate an authorized agent, please contact us as set forth in “Contact Us” below and provide written authorization signed by you and your designated agent.
- **Verification.** To protect your privacy, we will take steps the following steps to verify your identity before fulfilling your request. When you make a request, we will ask you to provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative, which may include asking you for additional proof of identity and asking questions regarding your account and use of our Services.

If you are a California resident and would like to exercise any of your rights under the CCPA, please contact us as set forth in “Contact Us” below. We will process such requests in accordance with applicable laws.

- **California Shine the Light.** The California “Shine the Light” law permits users who are California residents to request and obtain from us once a year, free of charge, a list of the third parties to whom we have disclosed their personal information (if any) for their direct marketing purposes in the prior calendar year, as well as the type of personal information disclosed to those parties.
- **Right for minors to remove posted content.** Where required by law, California residents under the age of 18 may request to have their posted content or information removed from the publicly-viewable portions of the Services by contacting us directly as set forth in “Contact Us” below or logging into their account and removing the content or information using our self-service tools.

## **12. Supplemental Notice for Nevada Residents**

If you are a resident of Nevada, you have the right to opt-out of the sale of certain Personal Information to third parties who intend to license or sell that Personal Information. Please note that we do not currently sell your Personal Information as sales are defined in Nevada Revised Statutes Chapter 603A. If you have any questions, or to request that we do not sell your information in the future, please “Contact Us” as set forth below with the subject line “Nevada Do Not Sell Request”.

## **13. Privacy Policies of Third-Party Websites/Applications**

The Services may contain links to other websites/applications and other websites/applications may reference or link to our Services. These third-party services are not controlled by us. We encourage our users to read the privacy policies of each website and application with which they interact. We do not endorse, screen or approve, and are not responsible for, the privacy practices or content of such other websites or applications. Providing personal information to third-party websites or applications is at your own risk.

## **14. Changes to This Policy**

We may update this Privacy Policy from time to time. We will notify you of significant changes by email or through the App. Your continued use of the App constitutes your agreement to the updated policy.

## **11. Contact Us**

If you have any questions or concerns regarding this Privacy Policy, please contact us:

Email: [yrobot-service@yrobot.com](mailto:yrobot-service@yrobot.com)

Address: **545 Concord Ave, Cambridge, MA 02138, USA**