Maciej Dziemidowicz

Junior Data Anlyst bei SentiOne

Summary

N/A

Experience

Junior Data Anlyst (German) at SentiOne Januar 2018 - Present

- Research and identify new internet sources of user opinions.
- Integrate new data sources into our global internet monitoring solution using proprietary software.
- Support our Research and Development department regarding automatic sentiment classification for specific languages.
- Prepare and optimize configuration of internet monitoring queries for our customers.
- Analyze monitoring results and produce reports for key accounts.

Compliance Associate - German at (Ivona Software) Amazon Development Center Poland Juli 2016 - Juni 2017 (1 Jahr)

- Responsible for quality, root cause analysis on process & quality gaps and recommend corrective actions.
- Training and mentoring new hires and other associates, suggests improvements to training
- Working on creating a hierarchy and writing rules to auto classify Amazon Catalog with Dangerous goods compliance regulations
- Identifying improvement opportunities
- Taking part in internal calls, leading and documenting the discussion.

Associate - Operations with German/English at Competence Call Center Oktober 2015 - April 2016 (7 Monate)

- Providing advice, information, and assistance to clients
- Sending emails to clients answering their enquiries
- Reporting about daily targets to Team Leader
- Worldwide co-working with colleagues from other locations

Associate - Operations with German / Social Media Administrator at WNS Global Services Oktober 2012 - Oktober 2015 (3 Jahre 1 Monat)

- Providing advice, information, and assistance to clients
- Sending emails to clients answering their enquiries
- Reporting about daily targets to Team Leader

- Administration of the official "WNS Polska" fanpage on Facebook
- Creating new content
- Responsible for the advertisement on the fanpage

Internship in the marketing sector

Mai 2012 - Oktober 2012 (6 Monate)

- Internship in the marketing sector
- Creating new posts on clients Facebook fan page profiles
- Looking for new buissnes clients

Education

Wyższa Szkoła Bankowa w Gdańsku Bachelor's degree, International Business, 2014

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Contact Maciej on LinkedIn