KUDZAI MACHIWENYIKA
INFORMATION TECHNOLOGY GRADUATE | IT SUPPORT & SYSTEMS

+263 781 166 698 | kudzaimachiwenyika09@gmail.com
kudzai-machiwenyika09.com | www.linkedin.com/in/kudzai-machiwenyika-009538285
Harare, Zimbabwe

Objective

To secure a Graduate Trainee position in Information and Communications Technology where I can apply my strong foundation in IT support, systems administration, endpoint setup, and user support, while gaining structured professional experience and contributing to efficient ICT operations at Minerals Marketing Corporation of Zimbabwe.

Professional Summary

Motivated Information Technology graduate with hands-on experience in Tier 1 and Tier 2 IT support, system administration, endpoint setup, and basic networking gained during industrial attachment. Proven ability to support users, configure devices, assist with system migrations, and maintain reliable ICT operations. Familiar with Linux, macOS, and Windows environments, with additional exposure to software development and testing. A disciplined, eager learner ready to contribute to a structured graduate trainee programme within a professional public institution.

Education
- Bachelor of Technology (Honours) Degree in Information Technology (First Class) – Harare Institute of Technology (2021–2025)
- A Level – Mutoko High School (2019–2020)
- O Level – Nyadire High School (2015–2018)

Core Technical Skills

IT Support & Systems

- Tier 1 & Tier 2 user support (on-site and remote)
- Hardware and software troubleshooting
- Endpoint setup, configuration, and support
- Asset inventory, documentation, and user support

Operating Systems

- Windows (user-level support)
- Ubuntu Linux
- macOS

Networking & Infrastructure

- Cable termination and trunking
- Basic TCP/IP networking concepts
- Workstation and peripheral setup

Security & Access

- User access and permissions support
- Endpoint protection awareness

Tools & Technologies

- Microsoft Office / Microsoft 365
- Git & GitHub
- MySQL, MSSQL
- React, Node.js, Python (development exposure)
- QA Testing, Figma, Canva

Projects & Achievements

Online Reputation Management System (Final Year Project)
Designed and implemented a sentiment analysis web system using Python libraries (Flask, NLTK, Pandas) to analyze online feedback. The project was presented during the HIT Technovation Expo Week.

Experience

ICT & Research and Development Attaché – City Parking, Harare (Aug 2023 – Jul 2024)

- Assisted with UI component improvements, bug fixing, and implementation of minor features.
- Assisted in the development and maintenance of internal information systems using React and Node.js.
- Gained practical exposure to React Native through internal projects.
- Supported UI/UX design tasks using Figma and Canva.
- Assisted in QA testing, bug fixing, and basic system troubleshooting.
- Helped with cable termination, trunking, and workstation setup.
- Supported the ICT team during system migration from macOS to Ubuntu Linux.
- Provided first-line IT support to users, assisting with hardware, software, and system issues.
- Assisted in setting up and configuring laptops, workstations, and peripherals**.**
- Assisted with maintenance of payment (swipe) devices and user support.
- Participated in daily stand-ups and team discussions.
- Collaborated with senior developers to meet project requirements and deadlines.
- Maintained professionalism, confidentiality, and ethical conduct while supporting organisational ICT operations.

Personal Attributes

- Willing to learn and adaptable
- Good communication and teamwork
- Organized and reliable
- Problem-solving mindset
- Professional and ethical conduct

References

- Mr. Mudawarima – Lecturer | Harare Institute of Technology | +263 772 307 186
- Mr. B. Chisale – Research & Development Manager | City Parking Pvt Ltd | +263 773 423 808

HARARE INSTITUTE OF TECHNOLOGY

Harare
Institute of
Technology

HIT
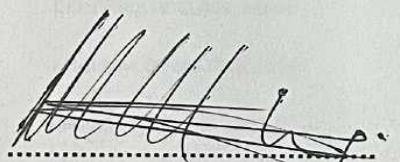
success through innovation

We hereby certify that

KUDZAI MACHIWENYIKA

having completed the programme of study approved by the Institute and having

satisfied the Examiners has this day been admitted by the Senate to the

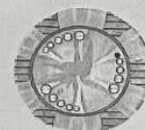## Bachelor of Technology Honours Degree
in Information Technology

IN THE FIRST CLASS DIVISION

....
Vice-Chancellor

....
Registrar

HARARE INSTITUTE OF TECHNOLOGY
Success Through Innovation
ESTABLISHED 2005

Date: 28/08/2025

Certificate No: IST 01208 A

HARARE INSTITUTE OF TECHNOLOGY
ACADEMIC TRANSCRIPT

HIT Harare Institute of Technology
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NAME: KUDZAI MACHIWENYIKA

STUDENT REGISTRATION NUMBER: H210045F

DATE OF BIRTH: 12 October 2001

PLACE OF BIRTH: Mutare

PROGRAMME: BACHELOR OF TECHNOLOGY HONOURS DEGREE IN INFORMATION TECHNOLOGY

MONTH AND YEAR	EXAMINATION AND SUBJECTS		
December 2021	Code	Part 1 Semester 1 Examinations	
	HIT1101	Technopreneurship I	2.1
	IIT1101	Principles of Programming Languages	2.2
	IIT1102	Operating Systems	2.2
	IIT1103	Logic Design & Switching Circuits	P
	IIT1104	Discrete Mathematics	P
	IIT1105	Fundamentals of Computer Hardware	2.2
	IST1101	Technical Communication Skills for Information Sciences	2.2
June 2022	Code	Part 1 Semester 2 Examinations	
	HIT1201	Technopreneurship II	1
	IIT1201	Visual Programming	P
	IIT1202	Database Systems	1
	IIT1203	Data Structures and Algorithms	2.2
	IIT1204	Software Engineering	2.1
	IIT1205	Computer Architecture and Organization	P
	IST1201	Ethics and Professionalism	P
Decision		PASS	
November 2022	Code	Part 2 Semester 1 Examinations	
	HIT2101	Technopreneurship III	2.1
	IIT2101	Object Oriented Programming	2.1
	IIT2102	Web Technologies	2.1
	IIT2103	Data Communications and Computer Networks	2.1
	IIT2104	Research Methods	2.2
	IIT2105	Software Project Management	P
	IIT2106	Software Testing	2.1
June 2023	Code	Part 2 Semester 2 Examinations	
	HIT0200	Product Development Project	1
	HIT2201	Technopreneurship IV	2.1
	IIT2201	Mobile Application Development	2.2

REGISTRY: ACADEMIC AFFAIRS
DEPUTY REGISTRAR
HARARE INSTITUTE OF TECHNOLOGY
P. O. BOX BE 277.
BELVEDERE, HARARE.
ZIMBABWE

Serial No. A. 006203

	IIT2202	Management Information Systems	2.2
	IIT2203	E-Business	2.1
	IIT2204	System Analysis and Design	2.2
	IIT2205	Applied Statistics	2.1
Decision		PASS	
December 2023	Code	Part 3 Semester 1 Examinations	
June 2024	Code	Part 3 Semester 2 Examinations	
	HIT0301	Internship	1
Decision		PASS	
December 2024	Code	Part 4 Semester 1 Examinations	
	IIT4101	Information Security	1
	IIT4102	Simulation and Modelling	2.2
	IIT4103	Parallel and Distributed Systems	1
	IIT4104	Data Science	2.1
	IIT4105	Internet of Things	1
June 2025	Code	Part 4 Semester 2 Examinations	
	HIT0400	Capstone Design Project	2.1
	IIT4201	Human Computer Interaction	2.1
	IIT4202	Network and Server Administration	1
	IIT4203	Artificial Intelligence	2.1
	IIT4204	Cloud Computing	1
	IIT4205	Integrative Programming	2.1
Decision		PASS	

OVERALL DECISION:　　　　PASS

DEGREE CLASS: 1

MEDIUM OF INSTRUCTION:　　　　ENGLISH

PRIZES AWARDED: NONE

PROGRAMME COMPLETED

DEPUTY REGISTRAR: _____　　　　DATE: 09/09/2025

REGISTRY: ACADEMIC AFFAIRS
DEPUTY REGISTRAR
HARARE INSTITUTE OF TECHNOLOGY
P. O. BOX BE 277,
BELVEDERE, HARARE,
ZIMBABWE

Serial No. B. 006203

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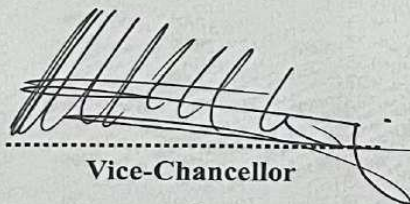
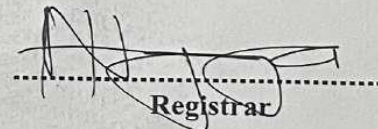We hereby certify that

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Certificate in Higher and Tertiary Education

MERIT

....
Vice-Chancellor

....
Registrar

HARARE INSTITUTE OF TECHNOLOGY
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ESTABLISHED 2005

Date: 28/08/2025

Certificate No: TEC   04666   A

HARARE INSTITUTE OF TECHNOLOGY
ACADEMIC TRANSCRIPT

Harare Institute of Technology
HIT
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Harare Institute of Technology
HIT
success through innovation

NAME: KUDZAI MACHIWENYIKA

STUDENT REGISTRATION NUMBER: H210045G

DATE OF BIRTH: 12 October 2001

PLACE OF BIRTH: Mutare

PROGRAMME: CERTIFICATE IN HIGHER AND TERTIARY EDUCATION

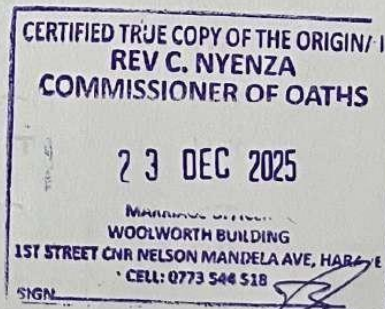| MONTH AND YEAR		EXAMINATION AND SUBJECTS	
June 2022	Code	Part 1 Semester 2 Examinations	
	TEC301	Research and Development Methodologies	Merit
Decision		PASS	
November 2022	Code	Part 2 Semester 1 Examinations	
	TEC302	Teaching and Learning in Higher Education	Merit
June 2023	Code	Part 2 Semester 2 Examinations	
	TEC401	Curriculum Issues in Higher and Tertiary Education	Pass
Decision		PASS	
June 2024	Code	Part 3 Semester 1 Examinations	
December 2024	Code	Part 4 Semester 1 Examinations	
	TEC402	Applied Educational Technology	Merit
Decision		PASS	

OVERALL DECISION: PASS

CERTIFICATE CLASS: Merit

MEDIUM OF INSTRUCTION: ENGLISH

PRIZES AWARDED: NONE

PROGRAMME COMPLETED

DEPUTY REGISTRAR: _____

DATE: 15/10/2025

CERTIFIED TRUE COPY OF THE ORIGINAL
REV C. NYENZA
COMMISSIONER OF OATHS

2 3 DEC 2025

MARRIAGE OFFICER
WOOLWORTH BUILDING
1ST STREET CNR NELSON MANDELA AVE, HARARE
CELL: 0773 544 518
SIGN _____

Serial No. CA 003353