Candidate Name:	Manikumar Bojarajan

Agent Login Details	
URL:	https://interview2.supporthive.com/staff/
Username:	Agent1
Password:	Agent@123

New Ticket Page on Support Center	
URL:	https://interview2.supporthive.com/staff

Create Status	
Status name	Issue created
Colour	Any
Behaviour	Pending
Description	Status when a new ticket is created in HappyFox
Make default	Yes

Create Priority	
Priority name	Assistance required
Description	Priority of the newly created tickets
Make default	Yes

Canned Action	
Name	Reply to customer query