Ideation Phase Empathize & Discover

Date	25 September 2023
Team ID	NM2023TMID09540
Project Name	Ethereum Decentralised Identity Smart Contract
Maximum Marks	4 Marks

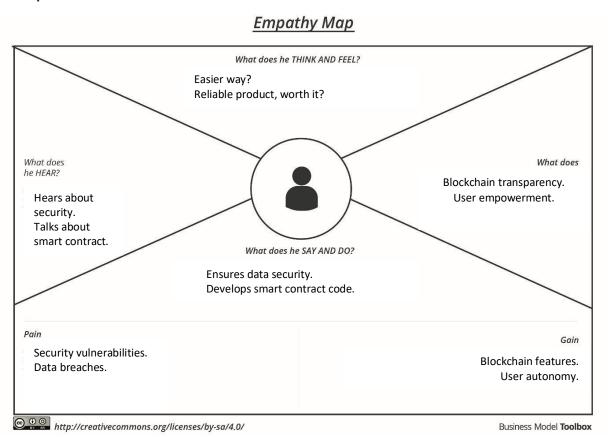
Empathy Map Canvas:

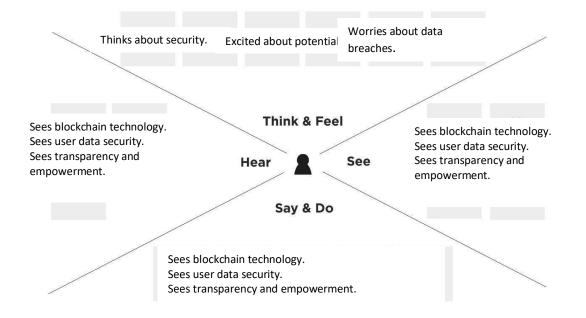
An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Example:





Pain

Data security vulnerabilities. Risks of data breaches. Concerns about identity fraud.

Gain

Enhanced security features. Empowerment through user control. Potential for diverse applications.