Kumari Neha Priya

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EDUCATION

University of Illinois Urbana-Champaign, Gies College of Business   **Champaign, IL**
Master of Science in Business Analytics (STEM designated program)   *Expected Graduation: May 2025*
Honors: Gies Business Analytics-MS Program Merit Scholarship   *GPA: 4.0/4.0 (Fall 2024)*
Projects: AI/ML Solution for Research Gathering on Pharmaceutical Continuous Manufacturing

Kalinga Institute of Industrial Technology   **Bhubaneswar, India**
Bachelor of Technology in Information Technology   *May 2020*

PROFESSIONAL EXPERIENCE

CAE   **Bengaluru, India**
Business Analyst / Project Manager   *March 2022 – November 2023*
Sabre Travel technologies Pvt. Ltd.   **Bengaluru, India**
Business Analyst / Project Manager   *January 2020 – February 2022*
- Refactored intricate business rules through in-depth analysis and streamlined coding for a UK airline, boosting application performance by 84% and operational efficiency and meeting all milestones on time without rework
- Formulated SQL queries to assist customers in report generation and data cleanup, showcasing expertise in data management
- Secured successful rerouting of a Japanese airline from a competitor by executing a rapid-response, quality solution implementation strategy, leading to another project deal win and long-term contracts
- Spearheaded 200+ meetings with customers and diverse international teams, including sales, engineering, support, and product, fostering effective communication, collaboration, and progress towards project goals
- Rescued a crucial project after a key resource's exit, swiftly assimilated new coding concepts while managing another project, earned the customer's trust, and delivered a high-quality solution prior to the compliance deadline
- Conducted 30+ requirement elicitation workshops with customers, onsite (UK, Spain) and offshore, developing well-defined customer and business requirement documents
- Authored learning materials and trained coworkers and customers, facilitating smooth knowledge transfer and onboarding

Infogain India Pvt. Ltd.   **Bengaluru, India**
Consultant, Business Analyst (Contracted to Sabre/CAE)   *January 2020 – September 2023*
- Developed an Airline Crew Portal Management system during bootcamp training to assist with tasks across the entire spectrum of the crew management life cycle, primarily Crew Rosters and Leave Management
- Executed comprehensive analysis of application logs to generate performance reports on Excel and PowerPoint and presented insights to senior leadership, enabling data-driven decision-making

HighRadius   **Bhubaneswar, India**
Advanced RPA Intern   *May 2019 – December 2019*
- Built an AI-enabled FinTech B2B cloud application for the Accounts Receivable department to streamline financial operations
- Implemented the Claims and Proof of Delivery Automation module to automate and optimize the claims aggregation for clients

LEADERSHIP EXPERIENCE

Khwaab   **Bhubaneswar, India**
Assistant Coordinator / Volunteer   *August 2017 – December 2019*
- Conducted interactive sessions for 70+ underprivileged students and supervised a team of 50+ members, enhancing students' soft skills by 85%
- Facilitated campaigns on plastic reduction, cloth donation, and events such as providing free meals to 110+ children

SKILLS

Skills: Business Analysis, Project Management, Consulting, Client-Centric, Relationship Building, Innovative Problem Solving & Critical Thinking, Effective Communication, Adaptability, Detail-Oriented

Technical Competencies: Tableau, Power BI, R, Python, Microsoft Power Platform, Oracle, Knime, Dune Analytics, SQL, MongoDB, GraphQL, API, Machine Learning, Statistics, LLM, NLP, Dataset Parsing, Prompt Engineering, AWS, Salesforce, JIRA, SoapUI, Google Colab, Jupyter, Wolfram Mathematica, Microsoft Office, Java, .Net, C++