



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 7020673572-5  
Statement Date: 10/07/2015  
Due Date: 10/28/2015

## Service For:

MANISH KHANCHANDANI  
1543 MONTE STELLA PL  
MANTECA, CA 95337

## Questions about your bill?

24 hours per day, 7 days per week  
Phone: 1-800-743-5000  
www.pge.com/MyEnergy

## Local Office Address

226 E YOSEMITE AVE  
MANTECA, CA 95336

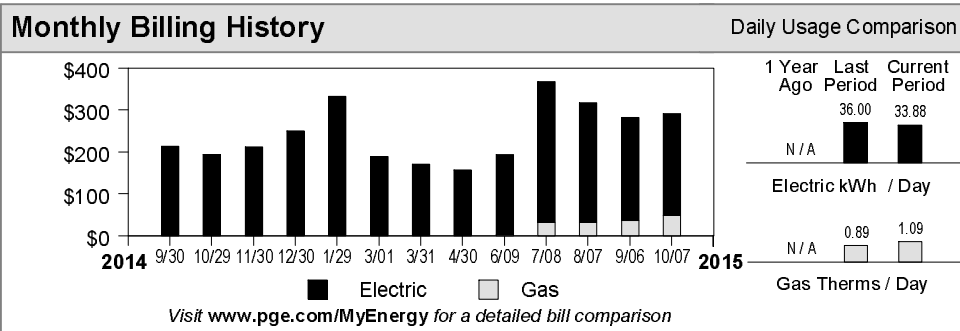
## Your Account Summary

|  |          |
|--|----------|
| Amount Due on Previous Statement         | \$283.91 |
| Payment(s) Received Since Last Statement | -283.91  |
| Previous Unpaid Balance                  | \$0.00   |
| Current Electric Charges                 | \$242.65 |
| Electric Adjustments                     | -24.76   |
| Current Gas Charges                      | 50.38    |

**Total Amount Due by 10/28/2015 \$268.27**



Current charges include a discount of \$24.76 for CA Climate Credit.



## Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

*Continued on last page*

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907020673572500000293030000026827



Account Number: **7020673572-5**  
Due Date: **10/28/2015**  
Total Amount Due: **\$268.27**

Amount Enclosed:

\$

MANISH KHANCHANDANI  
1543 MONTE STELLA PL  
MANTECA, CA 95337-8737

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 7020673572-5  
Statement Date: 10/07/2015  
Due Date: 10/28/2015

## Important Phone Numbers - 24 hours per day, 7 days per week

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**  
**TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1 (Baseline) allowance:** All residential customers are given a Tier 1 allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live (baseline territory), the season and your heat source. As you use more energy, you pay more for each tier of usage.

| Electric Tier | % of Baseline |
|---------------|---------------|
| 1             | 0% – 100%     |
| 2             | 101% – 130%   |
| 3             | 131% – 200%   |
| 4             | > 200%        |
| Gas Tier      | % of Baseline |
| 1             | 0% – 100%     |
| 2             | > 100%        |

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**DWR power charge:** Included in generation charges for energy provided by DWR. Approximately 1% of your energy is provided by DWR and collected by PG&E as DWR's agent. In 2015, DWR will receive \$124,455,827 from bundled service customers which offsets other generation charges in this bill.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexpplanation](http://www.pge.com/billexpplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

### Your Electric Charges Breakdown

|                                      |                 |
|--------------------------------------|-----------------|
| Conservation Incentive               | \$21.67         |
| Generation                           | 105.71          |
| Transmission                         | 19.08           |
| Distribution                         | 79.65           |
| Electric Public Purpose Programs     | 14.22           |
| Nuclear Decommissioning              | 1.05            |
| DWR Bond Charge                      | 5.70            |
| Competition Transition Charges (CTC) | 0.73            |
| Energy Cost Recovery Amount          | -5.47           |
| Taxes and Other                      | 0.31            |
| <b>Total Electric Charges</b>        | <b>\$242.65</b> |

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Please do not mark in box. For system use only.

### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 7020673572-5**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **PG&E's Mobile Bill Pay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000. Please bring a copy of your bill with you.



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Account No: 7020673572-5  
Statement Date: 10/07/2015  
Due Date: 10/28/2015

## Details of Electric Charges

09/05/2015 - 10/06/2015 (32 billing days)

Service For: 1543 MONTE STELLA PL

Service Agreement ID: 7020673856

Rate Schedule: E1 SB Residential Service

09/05/2015 – 10/06/2015

Your Tier Usage

1

2

3

4

|                       |            |     |                          |         |
|-----------------------|------------|-----|--------------------------|---------|
| Tier 1 Allowance      | 441.60     | kWh | (32 days x 13.8 kWh/day) |         |
| Tier 1 Usage          | 441.600000 | kWh | @ \$0.16700              | \$73.75 |
| Tier 2 Usage          | 132.480000 | kWh | @ \$0.19824              | 26.26   |
| Tier 3 Usage          | 309.120000 | kWh | @ \$0.25200              | 77.90   |
| Tier 4 Usage          | 200.800000 | kWh | @ \$0.32088              | 64.43   |
| Energy Commission Tax |            |     |                          | 0.31    |

**Total Electric Charges**

**\$242.65**

## Adjustments

California Climate Credit

-\$24.76

**Total Adjustments**

**-\$24.76**

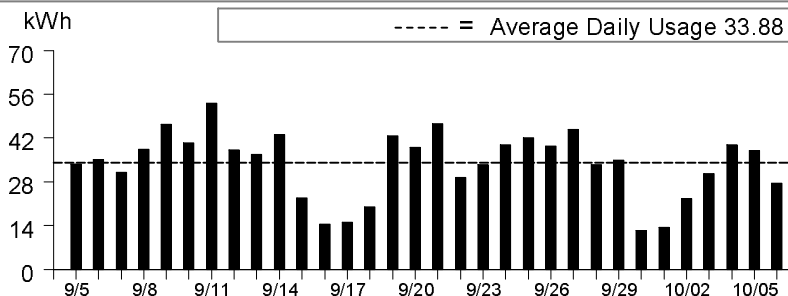
## Service Information

|                       |                  |
|-----------------------|------------------|
| Meter #               | 1008923641       |
| Current Meter Reading | 5,217            |
| Prior Meter Reading   | 4,133            |
| Total Usage           | 1,084.000000 kWh |
| Baseline Territory    | S                |
| Heat Source           | Not Electric     |
| Serial                | L                |
| Rotating Outage Block | 9M               |

## Additional Messages

**California Climate Credit** – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

## Electric Usage This Period: 1,084.000000 kWh, 32 billing days





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 7020673572-5  
Statement Date: 10/07/2015  
Due Date: 10/28/2015

## Details of Gas Charges

09/05/2015 - 10/06/2015 (32 billing days)

Service For: 1543 MONTE STELLA PL  
Service Agreement ID: 7020673960  
Rate Schedule: G1 S Residential Service

09/05/2015 – 09/30/2015

Your Tier Usage

1

2

|                                      |  |         |
|--------------------------------------|--|---------|
| Tier 1 Allowance                     | 11.96 Therms (26 days x 0.46 Therms/day) |         |
| Tier 1 Usage                         | 11.960000 Therms @ \$1.08572             | \$12.99 |
| Tier 2 Usage                         | 16.477500 Therms @ \$1.54160             | 25.40   |
| Gas PPP Surcharge (\$0.08989 /Therm) |  | 2.55    |

10/01/2015 – 10/06/2015

Your Tier Usage

1

2

|                                      |  |        |
|--------------------------------------|--|--------|
| Tier 1 Allowance                     | 2.76 Therms (6 days x 0.46 Therms/day) |        |
| Tier 1 Usage                         | 2.760000 Therms @ \$1.08577            | \$3.00 |
| Tier 2 Usage                         | 3.802500 Therms @ \$1.54165            | 5.86   |
| Gas PPP Surcharge (\$0.08989 /Therm) |  | 0.58   |

**Total Gas Charges**

**\$50.38**

## Service Information

|                       |                  |
|-----------------------|------------------|
| Meter #               | 61564324         |
| Current Meter Reading | 109              |
| Prior Meter Reading   | 76               |
| Difference            | 33               |
| Multiplier            | 1.054863         |
| Total Usage           | 35.000000 Therms |
| Baseline Territory    | S                |
| Serial                | L                |

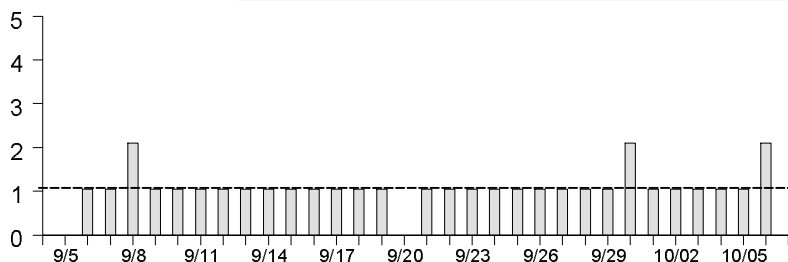
## Gas Procurement Costs (\$/Therm)

|                         |           |
|-------------------------|-----------|
| 09/05/2015 - 09/30/2015 | \$0.32592 |
| 10/01/2015 - 10/06/2015 | \$0.32597 |

## Gas Usage This Period: 35.000000 Therms, 32 billing days

Therms

----- = Average Daily Usage 1.09





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## Important Messages (continued from page 1)

**Energy Savings Assistance Program:** provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at [www.pge.com/energysavings](http://www.pge.com/energysavings) or call **1-800-989-9744**.

**Programa Energy Savings Assistance:** proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en [www.pge.com/ahorreenergia](http://www.pge.com/ahorreenergia) o llamando al **1-800-989-9744**.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

