

JAMMIE- LEE WALLER

Kingston, Jamaica | (876) 462-7037 | jwallerlee01@gmail.com

Career Objective

Problem solver and strong communicator willing to demonstrate my worth and abilities at a forward-thinking and successful company. Through targeted coaching and hard assignments, I am motivated to improve and expand my skill set. Working for a firm whose goals I really believe in and am passionate about allows me to be both productive and creative.

Education

Caribbean Maritime University, Norman Manley Highway Palisadoes Park, Kingston Jamaica

- Customs Processes, Freight Forwarding and Immigration
- Expected Graduation: January 2024

Related Courses

- Information Technology, Human Resource Management, International Business, Business Communication, Microeconomics, Macroeconomics, Business Accounting

Technical Skills

- Google Suite (Docs, Sheets, Slides, Forms), Project Management, common operating systems

Udemy

- The Complete 2022 Web Development Bootcamp
- From January 2022 to May 2022

Related Projects

- Developed a ToDo List application (React.js)
- Created a portfolio website (Javascript)
- Completion of 10+ modules with multiple programs and applications for each

Technical Skills

- HTML, CSS, Javascript, Node.js, React.js, MongoDB, Web3 and DApp
- Software: Microsoft Office 365(Excel, Word, PowerPoint), VS Code,

Experience

Sutherland Global Services, Hybrid

Customer Service Representative

- Resolved customer concerns efficiently and expeditiously, answering approximately 300 calls per week.
- Achieved 100% of call performance goals for accuracy, speed, volume, resolution of issues, and customer satisfaction.

LTN Logistics, St. Catherine, Jamaica

Technical Support

- Maintain clean record keeping of sales outreach and contacts
- Processing and packing orders
- Counting inventory
- Restocking shelves

Skills

Customer Support • Interpersonal Skills • Helping Clients • Web Development •
JavaScript • Bootstrap • React.js • Node.js • Express.js