

Artificial Intelligence Week 5: Utility Theory, Max-Expected Utility (MEU), Value of Information

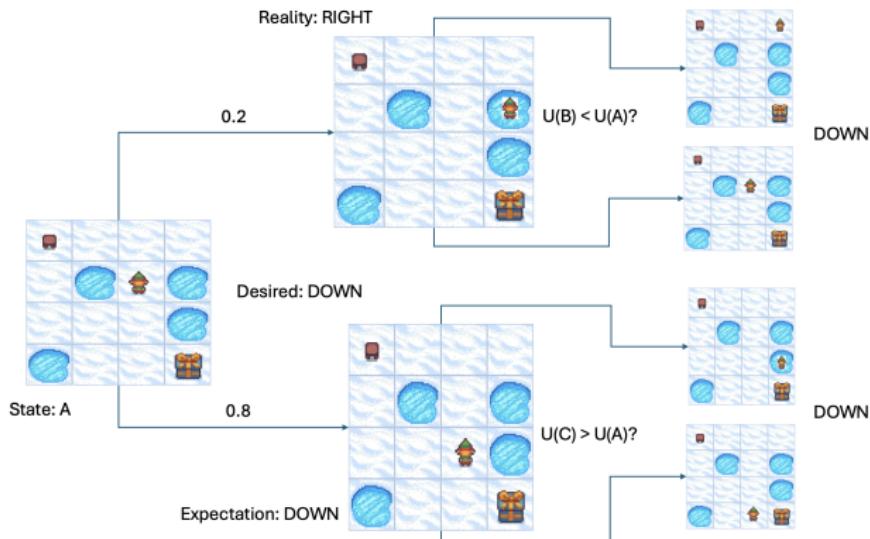
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Overview

- 1 Utility Theory
- 2 The Axiomatic Foundations of Utility Theory
- 3 Value of Information

Maximization of Expected Utility



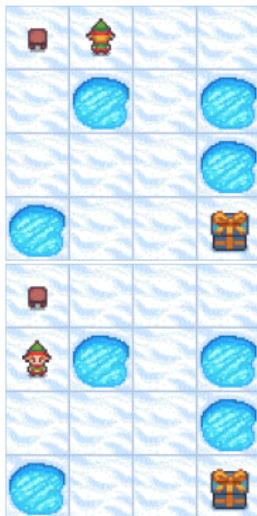
A rational agent

- Accumulates the expected values along each path.
- Selects the action that leads to the most favorable state.

Challenges

- How to design the utility function?

Expected values of random variables



- Expectation of a random variable is a key concept for (rational) decision making.
- Let X be a random variable with a finite number of outcomes x_1, \dots, x_k .
 - ▶ Is `Next_State (s_{t+1})` a random variable in a stochastic environment?
- Probabilities of each p_1, p_2, \dots, p_k .
 - ▶ In an AI environment each action a on a state s_t is a probability distribution.
- The expectation of X is defined as:
- $\mathbb{E}_{p(x)}[X] = \sum_{i=1}^k x_i p(x_i) = x_1 p_1 + \dots + x_k p_k$.

Expectation example

- Let X represent the outcome of a roll of a fair six-sided dice.
- Possible outcomes: $X \in \{\square, \square\!\cdot, \square\!\cdot\!, \square\!\cdot\!\cdot, \square\!\cdot\!\cdot\!, \text{ and } \square\!\cdot\!\cdot\!\cdot\}$, all of which are equally likely with a probability of $1/6$.
- The expectation of X is:

$$E[X] = 1 \cdot \frac{1}{6} + 2 \cdot \frac{1}{6} + 3 \cdot \frac{1}{6} + 4 \cdot \frac{1}{6} + 5 \cdot \frac{1}{6} + 6 \cdot \frac{1}{6} = 3.5.$$

- Consider a biased dice, e.g. $P = (1/12, 1/12, 2/12, 2/12, 3/12, 3/12)$
- Yields a different expected value:

$$E[X] = 1 \cdot \frac{1}{12} + 2 \cdot \frac{1}{12} + 3 \cdot \frac{2}{12} + 4 \cdot \frac{2}{12} + 5 \cdot \frac{3}{12} + 6 \cdot \frac{3}{12} = 4.166$$

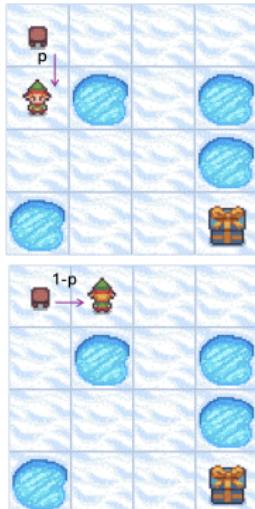
Expectations of functions of random variables

Functions of random variables

$$E[f(x)] = \sum_{i=1}^k f(x_i)p(x_i)$$

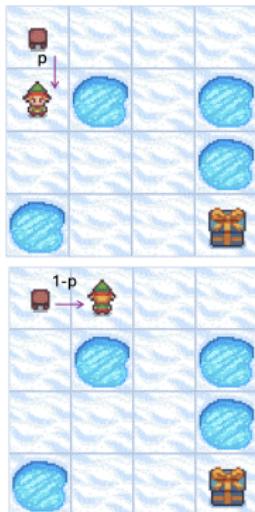
- With a fair die, the expectation of X^2 is:
- $E[X^2] = 1 \cdot \frac{1}{6} + 2^2 \cdot \frac{1}{6} + 3^2 \cdot \frac{1}{6} + 4^2 \cdot \frac{1}{6} + 5^2 \cdot \frac{1}{6} + 6^2 \cdot \frac{1}{6} = 15.16.$
- $E[f(x)] \neq f(E[x]).$
- For the dice example:
 - What is $E[X]^2$?
 - What is $E[X^2] - E[X]^2$?

Maximization of Expected Utility



- Decision Theory: Choose actions based on desirability of certain outcomes.
- $P(\text{Result}(a) = s' | a, e)$ - $\text{Result}(a)$ is a **conditional random variable**.
- **Utility function:** Represents the *desirability* of a state.
 - ▶ $EU(a|e) = \sum'_s P(\text{Result}(a) = s' | a, e) U(s')$
 - ▶ To be **rational**: Choose actions that maximizes the agent's **expected utility**.
 - ▶ $\text{action} = \operatorname{argmax}_a EU(a|e)$

Maximization of Expected Utility



- MEU principle: (Almost!) the *theory of everything* in AI.
 - ▶ $EU(a|e) = \sum_{s'} P(\text{Result}(a) = s'|a, e) U(s')$
 - ▶ **e:** Captures the current knowledge that the agent has on the environment.
- The utility function has to accurately represent the performance measure (P) in an environment (E).
- Not always easy to define such a utility function (**Why?**).
 - ▶ Difficult to compute $U(s')$ unless we know where does s' lead to?
 - ▶ Closer to a goal?
 - ▶ Closer to balancing trade-off between conflicting goals?

Axioms of Preferences

Operators

- $A \succ B$: An agent prefers A over B .
- $A \sim B$: An agent is indifferent between A and B .
- Is $A \succ B$ or $B \succ A$ or $A \sim B$? for the example shown?



What are the elements (As and Bs)?

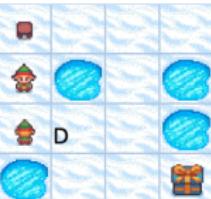
- Results of an action in a stochastic environment.
- Distribution over states - $P(s|a)$
- As per formalism of utility theory:
 - ▶ $L = [p_1, S_1; p_2, S_2; \dots, p_n, S_n]$.
 - ▶ Each S_i is also a lottery.
 - ▶ A certain event E can also be expressed as a lottery $L_E = [1, E]$.
 - ★ Example: In the FLP, some action could be certain.



Axioms of Rationality in Utility Theory



$A > B$



$C > D$ and $C > A$



$B > E$ and $B > C$

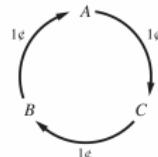


Orderability:

$$(A \succ B) \vee (B \succ A) \vee (A \sim B)$$

- No relative preferences \implies No progress in an AI environment.
- **Mentimeter Quiz**

Transitivity:

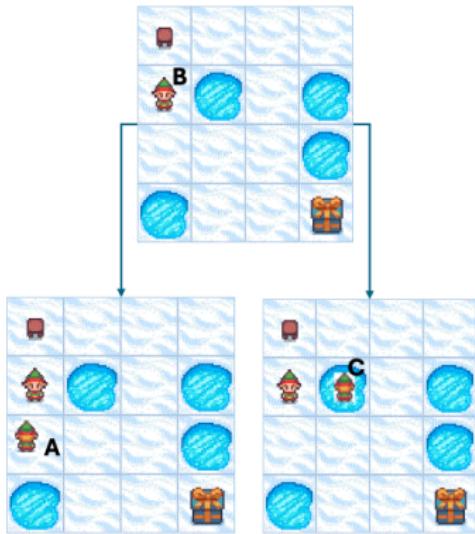


$$(A \succ B) \wedge (B \succ C) \implies (A \succ C)$$

- If not constrained, can create a cycle. Again - no progress.

Axioms of Rationality in Utility Theory

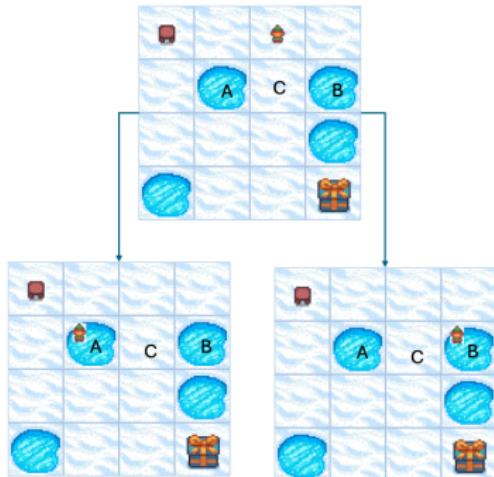
Continuity



$$A \succ B \succ C \implies \exists p : [p, A; 1 - p, C] \sim B$$

- An agent needs to gamble going to a worse state (C) to make progress.
 - Otherwise it gets stuck in state B .
-
- Let's say $U(B) = 100$. For what range of p , will an agent gamble in this example?
 - ▶ $p = 0.8$, and $U(A) = 200, U(C) = -10$?
 - ▶ $p = 0.2$ and $U(A) = 200, U(C) = -80$?
 - ▶ $p = 0.5$ and $U(A) = 200, U(C) = 0$?

Axioms of Rationality in Utility Theory



Substitutability

$$A \sim B \implies [p, A; 1-p, C] \sim [p, B; 1-p, C]$$

- $U(A) = -20, U(B) = -15$.
- Attempting to go down can make the agent either fall on the left or the right holes.
- Both gambles are equally good (or bad).

Axioms of Rationality in Utility Theory



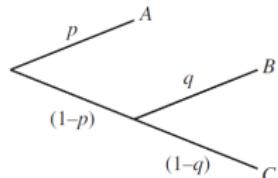
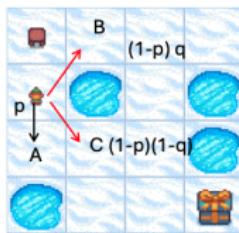
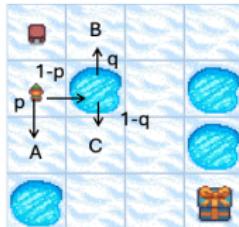
Monotonicity

$$A \succ B \implies$$

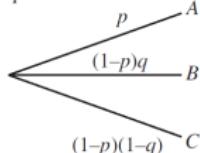
$$(p > q \iff [p, A; 1-p, B] \succ [q, A; 1-q, B])$$

- Can reach A either by attempting to go DOWN or attempting to go RIGHT.
- Which uncertain path (lottery) is more preferable?

Axioms of Rationality in Utility Theory



is equivalent to



Decomposability

$$[p, A; 1 - p, [q, B; 1 - q, C]] \sim [p, A; (1 - p)q, B; (1 - p)(1 - q), C]$$

- This compresses a sequence of lotteries into a single lottery.
- What are the implications if this axiom is not satisfied?
 - ▶ We can't make sequential decision choices!

Preferences lead to Utility

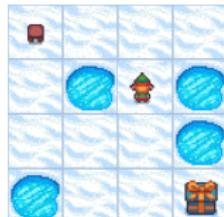
- Violation of axioms lead to irrational behaviour, e.g., we saw how violating transitivity can lead to irrationality.
 - ▶ **Mentimeter Quiz:** What about violating Continuity?
 - ▶ **Mentimeter Quiz:** What about violating Monotonicity?

Outcome from the axioms

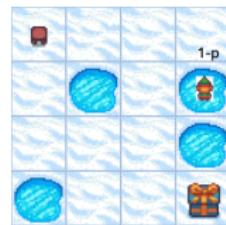
- Existence of a **utility function** $U(X)$ for each lottery X .
 - ▶ $A \succ B \iff U(A) > U(B)$
 - ▶ $A \sim B \iff U(A) = U(B)$
 - ▶ Utility of a lottery is the expected values (rewards) of its constituent states (lotteries).
 - ▶ $U([p_1, S_1; \dots, p_n, S_n]) = \sum_{i=1}^n p_i U(S_i)$

Utility scales

$$S = (2, 3)$$



$$U(2,3) = 0.8 U(3,3) + 0.2 U(2,4)$$



Agent moves falls into lake with probability = $1-p$

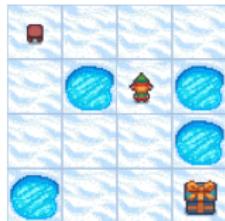


Agent moves closer to the goal with probability = p

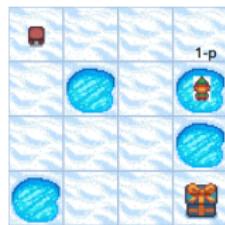
- A utility function maps lotteries (states in a stochastic AI environment) to real numbers.
- **Preference elicitation:** how to choose this function for an environment?
- Compare a given state S to a standard lottery $L_p = [p, u_{max}; 1 - p, u_{min}]$
 - ▶ ‘best possible prize’ $u_{max} = 1$ with probability p
 - ▶ ‘worst possible catastrophe’ $u_{min} = 0$ with probability $(1 - p)$.
- Adjust lottery probability p until $S \sim L_p$.
- Finally: $U(S) = p$.

Revisit MEU Principle for Frozen Lake

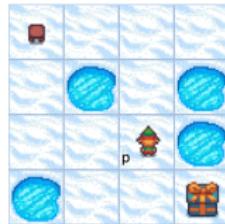
$S = (2, 3)$



$$U(2,3) = 0.8 U(3,3) + 0.2 U(2,4)$$



Agent moves falls into lake with probability = $1-p$



Agent moves closer to the goal with probability = p

- Choose the action that maximizes expected utility.

- $$\triangleright EU(a|\mathbf{e}) = \sum_{s'} P(\text{Result}(a) = s' | a, \mathbf{e}) U(s')$$
- $$\triangleright \text{action} = \operatorname{argmax}_a EU(a|\mathbf{e})$$

- $$EU(\text{Down}|S_{2,3}) = pU(S_{3,3}) + (1-p)U(S_{4,2})$$
- $$EU(\text{Up}|S_{2,3}) = qU(S_{1,3}) + (1-q)U(S_{2,2})$$
- Is $\text{action} = \text{Down}|S = (2, 3)$ rational?

- Mentimeter Quiz:**

- When $p = 0.3, q = 0.3?$
- When $p = 0.4, q = 0.9?$

- MEU → irrational if utility function doesn't address the performance measure.
- E.g., for frozen lake: not enough high reward for getting close to the goal; not enough penalization for falling into a hole.

MEU Numerical Exercise (To be worked out in class)

| | | |
|---|---|---|
| x | y | z |
|---|---|---|

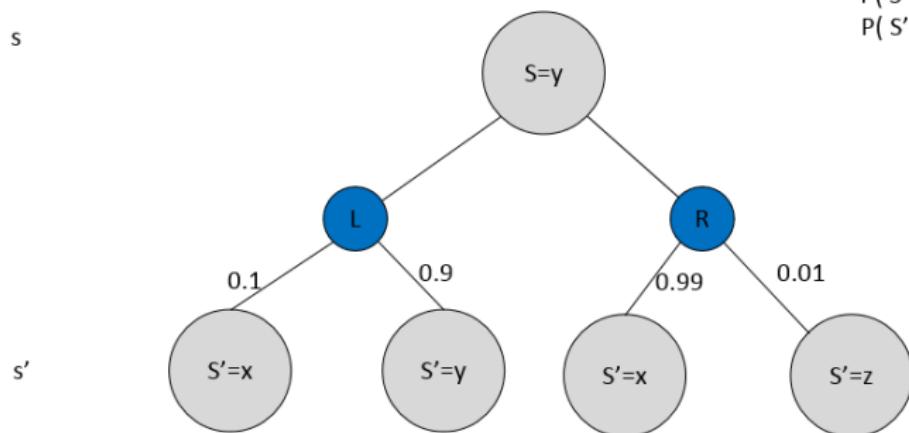
$$\begin{aligned}U(S=x) &= 10 \\U(S=y) &= 100 \\U(S=z) &= 1000\end{aligned}$$

Transition model $P(s'|s,a)$:

$$\begin{aligned}P(S' = x | A=\text{Left}, S = y) &= 0.1 \\P(S' = y | A=\text{Left}, S = y) &= 0.9\end{aligned}$$

$$\begin{aligned}P(S' = x | A=\text{Right}, S = y) &= 0.99 \\P(S' = z | A=\text{Right}, S = y) &= 0.01\end{aligned}$$

s



Utility: Root in Economics

- Suppose you have just won 1M\$ in a TV game show. The host now offers you a choice: either you can take the 1M\$ prize or you can gamble it on the flip of a coin.
 - ▶ Heads: end up with nothing,
 - ▶ Tails: you get 2.5M\$.
- Will you gamble? **Most humans** won't.

Rational by MEU principle? No.

- $EU(\text{No_Gamble}) = 1M$
- $EU(\text{Gamble}) = 0.5 \times 2.5M = 1.25M$
- But surely, accepting 1M sounds like a rational choice. So, what's wrong?
- Utility has to be computed **relative to** a person's (an agent's) current money (utility).

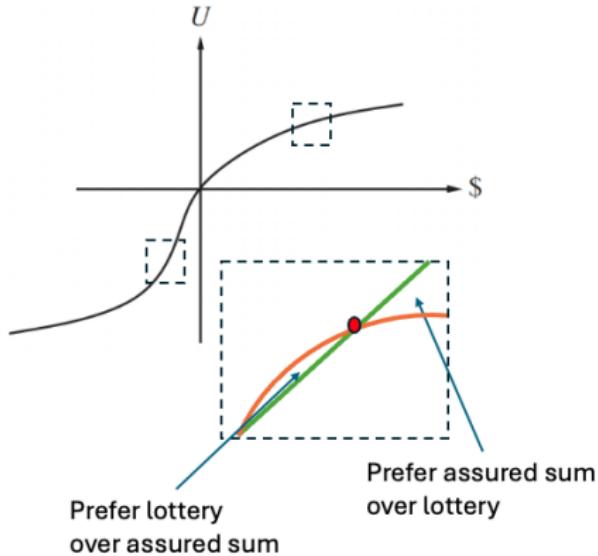
Utility: Root in Economics

- Suppose you have just won $1M\$$ in a TV game show. The host now offers you a choice: either you can take the $1M\$$ prize or you can gamble it on the flip of a coin.
 - ▶ Heads: end up with nothing,
 - ▶ Tails: you get $2.5M\$$.
- Let S_k denote an agent's total wealth.

Expected Utilities

- $EU(\text{No_Gamble}) = U(S_{k+10^6})$
- $EU(\text{Gamble}) = 0.5 \times U(S_{k+2.5 \times 10^6}) + 0.5 \times U(S_k)$
- For a sufficiently large value of k (e.g., $k = 1B$), the rational choice is to take the risk.
- Utility in this case is not just the wealth value; because the utility of the 1st million is high, whereas the utility of the 2nd million is less and so on.

Utility Curve



- Usually, the relation between current wealth and utility is **logarithmic** on both sides of the x-axis.
- $U(L) < U(S_{EMV}(L))$ – **risk-averse** behaviour.
- $U(L) > U(S_{EMV}(L))$ – **risk-seeking** behaviour.

Human Decision making isn't always rational!

Allais Paradox

Choose between (A, B) and then between (C, D).

- | | |
|--------------------------|-------------------------|
| A: 80% chance of \$4000 | C: 20% chance of \$4000 |
| B: 100% chance of \$3000 | D: 25% chance of \$3000 |
- $A \succ B?$ $C \succ D?$

$$EU(A) = 3200 > 3000 = EU(B)$$

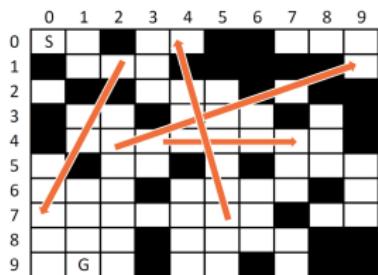
$$EU(C) = 800 > 750 = EU(D)$$

- Most people choose A over B (sure thing), and C over D (higher EMV) \implies Inconsistency.

So, what's happening?

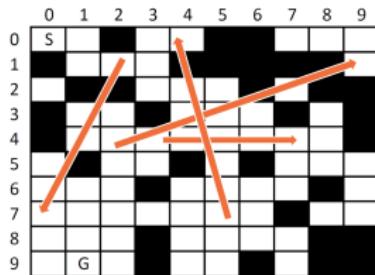
- A cognitive bias called **certainty effect** - People are strongly attracted to gains that are certain.
- People reduce cognitive load (of dealing with probabilities).
- **Minimize regret** (which can be **incorporated into the utility function**).

MEU for the Maze with Wormholes



- Different to a standard maze, it is a stochastic environment.
 - ▶ Action a (e.g., $a = R$) from each cell is a lottery $L_{i,j,R} = [p, L_{i,j+1}; 1 - p, L_{i',j'}]$
 - ▶ Each state's utility can be its distance from the goal: $U_{S_{i,j}} = |i - \text{goal}.i| + |j - \text{goal}.j|$
- What is the role of \mathbf{e} ?
$$EU(a|\mathbf{e}) = \sum_{s'} P(\text{Result}(a) = s'|a, \mathbf{e}) U(s')$$
 - ▶ $P(\text{Result}(a) = s'|a, \mathbf{e})$ changes if the agent has experienced taking a particular wormhole before!
 - ▶ For $\mathbf{e} = e_1$ it can decide to gamble by MEU
 - ▶ Later on for $\mathbf{e} = e_2$ MEU makes it avoid a bad wormhole, and also makes it take a good wormhole.

Value of Information (Vol)

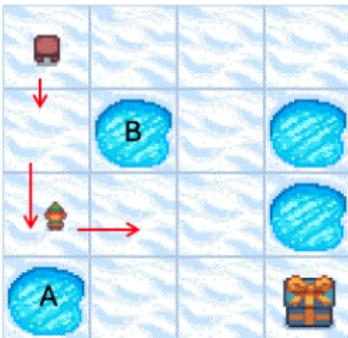
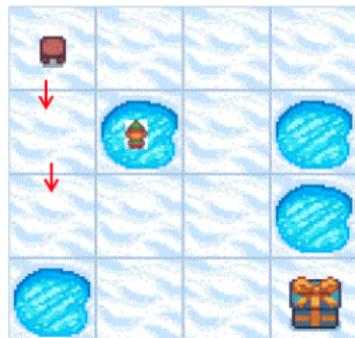


- New evidence e_{new} can alter an agent's belief of $P(\text{Result}(a)) = s'|\mathbf{e}) \neq P(\text{Result}(a)) = s'|\mathbf{e}, e_{new})$
- What kind of new evidences can change such beliefs in the maze with wormholes?
 - ▶ Prior discovery of wormholes.
 - ▶ The agent now knows which wormhole leads where.
- What does these changed beliefs do?
 - ▶ They change $EU(a|\mathbf{e})$ values, and (potentially) the optimal action taken
 - ★ $a^* = \text{argmax } EU(a|\mathbf{e}).$
 - ▶ Thus MEU principle may lead to a different action taken.

Value of Information



| Intended | Desired | Deflected |
|----------|---------|-----------|
| ↓ | ↓ | → |
| → | → | ↑ |
| ↑ | ↑ | ← |
| ← | ← | ↓ |



The agent can now check if A or B has now turned into safe ice!
Which one is more valuable?

Vol Properties

- Agent's initial evidence: \mathbf{e} .
- Value of current best action (α):
 - ▶ $EU(\alpha|\mathbf{e}) = \max_a \sum_{s'} P(\text{Result}(a) = s'|a, \mathbf{e}) U(s')$
- E_j : some environment variable, the value of which e_j is now known to us.
 - ▶ Example: $S_{i,j} = 1$ (whether a state is an entry to a wormhole or a hole got frozen)
- Value of new best action:
 - ▶ $EU(\alpha|\mathbf{e}, e_j) = \max_a \sum_{s'} P(\text{Result}(a) = s'|a, \mathbf{e}, e_j) U(s')$
- To compute the information that this value provides, we marginalize over other possible values (say k of them) of E_j .

Value of Information

VOI Definition

$$VOI_{\mathbf{e}}(E_j) = (\sum_k P(E_j = e_{j,k} | \mathbf{e}) EU(\alpha | \mathbf{e}, E_j = e_{j,k})) - EU(\alpha | \mathbf{e})$$

- In simple words:
 - ▶ Compute expected value of information = **expected value of best action given the information** minus **expected value of best action without information**.
- Allows the agent to decide to explore or not:
 - ▶ the gain in obtaining the evidence
 - ▶ just sticking with the current evidence (i.e. not obtaining new evidence)

Value of Information - Example

- Consider n bins out of which **exactly one** contains a prize worth $C\$$ with uniform probability $P_i = 1/n$.
- Cost of opening a bin: $C/n\$$.
- Expected gains $= (1/n)C + (n - 1/n)0 = C/n$.
- Expected profit $= C/n - C/n = 0$.

Risk-neutral behaviour

You are indifferent to the lottery.

Additional information from an expert

- **Intuitive reasoning:** May be I should take “expert help” because either I know the prize or my chances of winning increases $(1/(n - 1))$ - one less uncertain factor!
- But what is the exact value of the information?

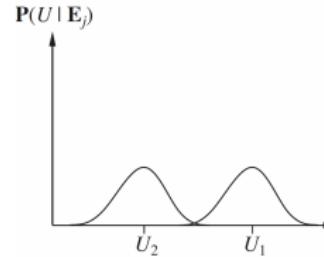
Value of Information - Example

- Best case: With probability $1/n$ the opened bin “ b ” would contain the prize. In that case you will bet on b and win C .
 - ▶ $Profit_{best} = C - C/n = (n - 1)C/n$
- Worst case: With probability $(n - 1)/n$, the bin won't contain the prize. You then will bet on some other bin.
 - ▶ New Prob of winning prize = $1/(n - 1)$ (**beliefs changed**)
 - ▶ $Profit_{worst} = C/(n - 1) - C/n = C/(n(n - 1))$
- Expected profit = $\frac{1}{n}Profit_{best} + \frac{n-1}{n}P_{worst} = C/n$
- The **value of the information is as much as the cost of the lottery ticket.**
- Value of expert information in this case is 0!

Another Vol example

Two routes in winter:

- straight highway, low pass
 - winding dirt road over top
- **Additional satellite image information** before deciding what route to take?
 - ▶ Consider: Winter with high chance of road blocks due to avalanches.



- Regardless of adverse weather conditions,
 $U(a_1) > U(a_2)$

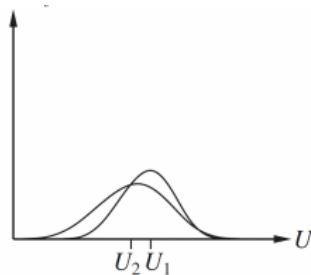
Another Vol example

Two routes in winter:

- two winding roads of slightly different lengths



- Additional satellite image information before deciding what route to take?
 - ▶ Consider: Winter and you're carrying an injured person.



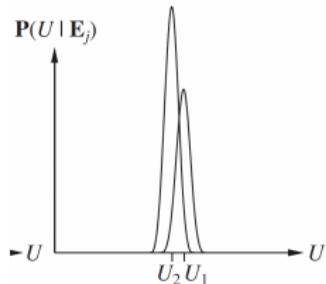
- Both $U(a_1)$ and $U(a_2)$ exhibit greater uncertainty (high variance).
- Additional information is **valuable**.

Another Vol example

Two winding routes in summer:



- Additional satellite image information before deciding what route to take?
 - ▶ Consider: Summer, so **no almost 0 chance of road blocks due to avalanche.**



- Both $U(a_1)$ and $U(a_2)$ are similar (I don't mind driving through either of them).
- Additional information is also **less valuable** because most likely **it won't change my plan.**

Summary

- The real-world is uncertain but we still need to make decisions and take actions based on uncertain outcomes and inputs.
- **Maximum Expected Utility (MEU)** allows rational, decisions when the outcomes of actions are uncertain.
- **Next week: Sequential decision**, i.e. how do you make a decision today knowing that you need to make new decision tomorrow.
- Week 10 (**Nov 24th**): Guest Lecture by Aritra Chakravarty, Head of the **Agentic AI Group at Lloyds Bank**.
- Please make sure that you **attend the lecture in-person!**