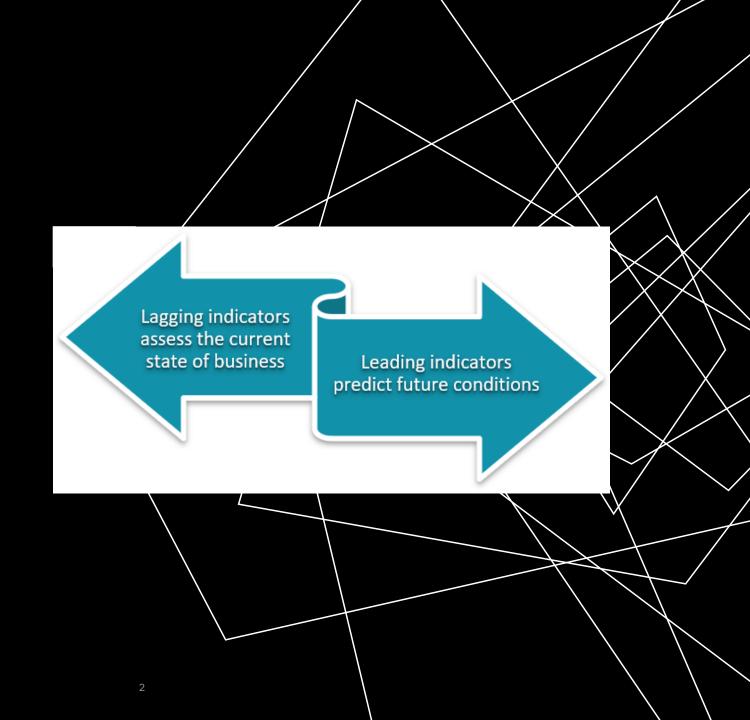


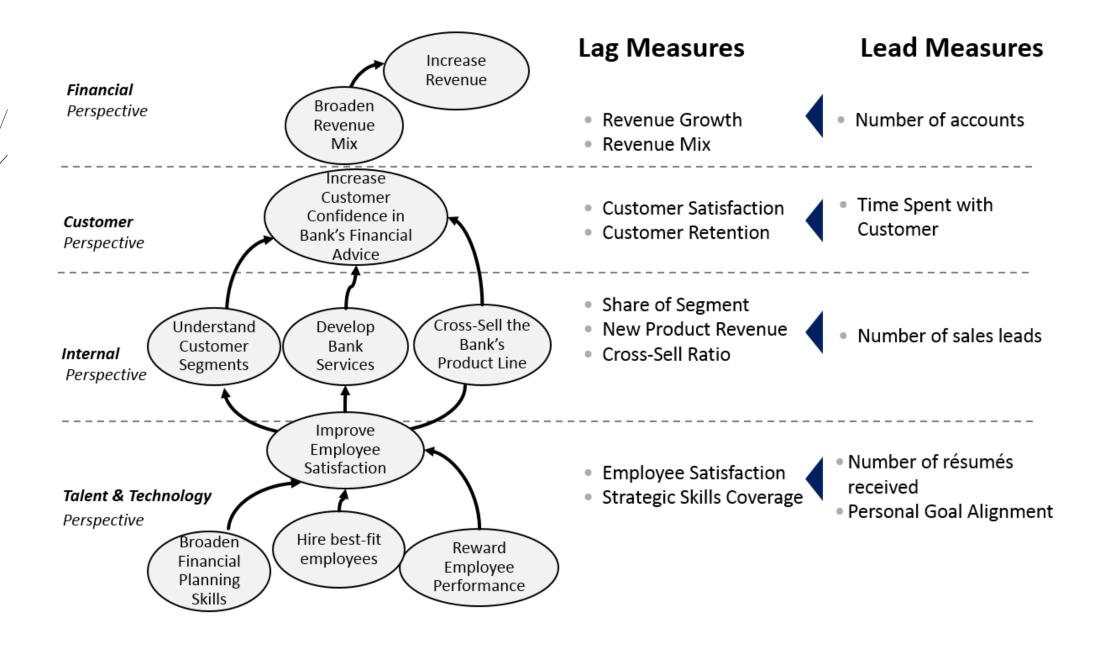
# **ANALYTICS**

A detailed study or examination of something to understand more about it.

Simply put, we analyze Business through Metrics and KPI's and take actions to either increase Revenue or reduce/optimize costs.

How to look at metrics?





REPORTING	What happened?			
	> Cricket Scorecard			
ANALYSIS AND MONITORING	<ul><li>Why did it happen?</li><li>Why someone got out? Why did Virat not perform?</li></ul>			
PREDICTIVE ANALYTICS	———— What will happen? > Will India win the Finals?			
PRESCRIPTIVE ANALYTICS	What should I do next? > What team to choose for next season?			

# ANALYTICS WITH EXCEL

# 4 types of Data Analytics

# Value Prescriptive Predictive Diagnostic Descriptive

### What is the data telling you?

#### Descriptive: What's happening in my business?

- Comprehensive, accurate and live data
- Effective visualisation

#### Diagnostic: Why is it happening?

- Ability to drill down to the root-cause
- Ability to isolate all confounding information

#### Predictive: What's likely to happen?

- Business strategies have remained fairly consistent over time
- Historical patterns being used to predict specific outcomes using algorithms
- Decisions are automated using algorithms and technology

#### Prescriptive: What do I need to do?

- Recommended actions and strategies based on champion / challenger testing strategy outcomes
- Applying advanced analytical techniques to make specific recommendations

# Complexity

# WHAT IS POSSIBLE ON EXCEL?

# Descriptive/Diagnostic

(Reporting)

#### **Performance Scorecards**

A performance scorecard is a graphical representation of the progress over time

#### **Balanced Scorecards**

The balanced scorecard allows managers to look at the business from four important perspectives

#### **Dashboards**

A type of GUI which often provides at-a-glance views of key performance indicators

# Predictive/Prescriptive

(Data Science/ Machine Learning)

#### **Statictics**

T-test, ANOVA, Histogram, Decriptive Statistics

#### Regression

Predict continuous output - Price, Salary

#### Forecasting

Forecast a metric into the future – Forecast Sales

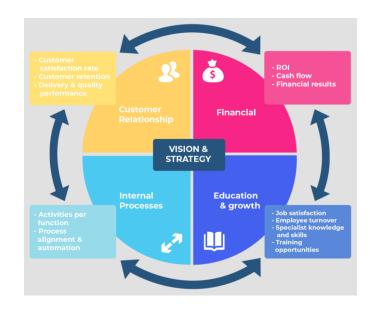
# EXCEL SCORECARD/DASHBOARD

# PERFORMANCE SCORECARD

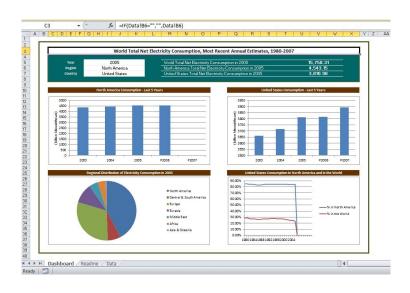
# Region East

Sales Performance	CQ		PQ		Diff
	2021-Q4		2021-Q3		
Revenue	\$	26,140	\$	85,175	-69.3%
Wins		138		95	45.3%
Revenue/Win	\$	189.4	\$	896.6	-78.9%
Pipeline	\$	1,53,766	\$	4,73,196	-67.5%
Leads		694		530	30.9%
Pipeline/Lead	\$	221.6	\$	892.8	-75.2%

# BALANCED SCORECARD



# EXCEL DASHBOARDS



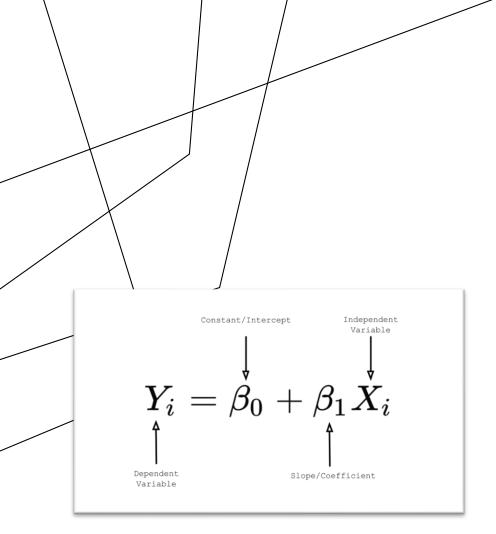
Regression and Classification algorithms are **Supervised Learning** algorithms. Both the algorithms are used for prediction in Machine learning and work with the labeled datasets. But the difference between both is how they are used for different machine learning problems.

When we do not have labeled data and need to find the hidden patterns from the given dataset. We need unsupervised learning techniques.

Forecasting is a technique that uses historical data as inputs to make informed estimates that are predictive in determining the direction of future trends.

#### REGRESSION Regression is a process of finding the correlations between dependent and independent variables. It helps in predicting the continuous variables such as prediction of Market Trends, prediction of House Supervised Learning prices, etc. CLASSIFICATION Classification is a process of finding a function which helps in dividing the dataset into classes based on different parameters. In Classification, a computer program is trained on the training Supervised Learning dataset and based on that training, it categorizes the data into different classes. CLUSTERING Clustering is the task of dividing the population or data points into a number of groups such that data points in the same groups are more similar to other data **Unsupervised Learning** points in the same group and dissimilar to the data points in other groups. It is basically a collection of objects on the basis of similarity and dissimilarity between them. **FORECASTING** Timeseries forecasting in simple words means to forecast or to predict the future value(eg-stock price) over a period of time. Time Series

### DATA SCIENCE - MODELS



REGRESSION

# OUTPUT (y, dependent variable)

Continuous nature or real value (House Price, Salary)

# DATA (X, y)

The task of the regression algorithm is to map the input value (x) with the continuous output variable(y)

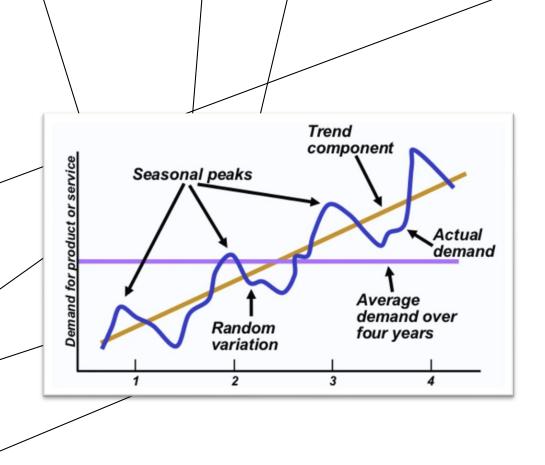
#### DATA PREPROCESSING

Missing Value, Outliers, Normalization/Standardization, Correlation Matrix

#### METRIC

R Squared, Mean Squared Error, Root Mean Squared Error

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# TIME SERIES FORECASTING

# OUTPUT (y, time-based value)

Future Value based on time (Coal Price, Demand Forecasting)

# DATA (y)

Forecasting uses the series along with time to forecast into the future

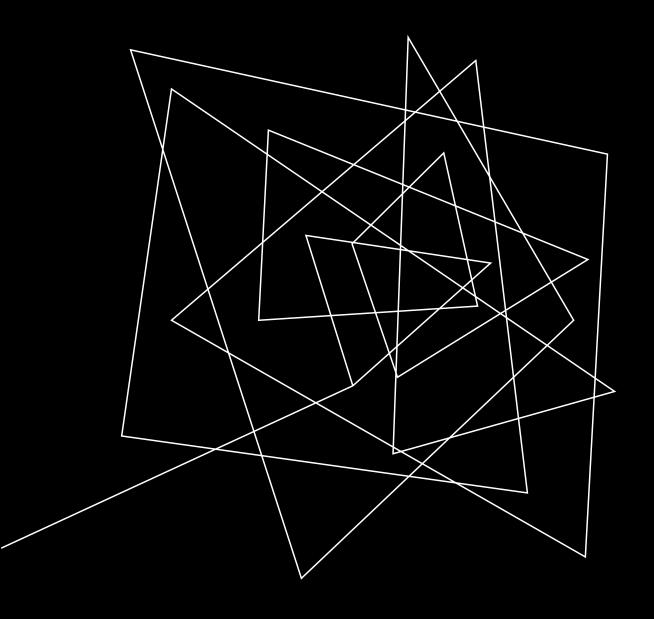
#### DATA PREPROCESSING

Moving Average, Lagging, Central Moving Average, Trend, Seasonality, Cyclicity, etc ...

#### METRIC

$$MAPE = \frac{1}{n} \times \sum \left| \frac{actual\ value\ - forecast\ value}{actual\ value} \right|$$

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# HANDS ON

# CASE STUDY

#### REGRESSION

Data - Marketing Spends

Objective – Optimize Marketing spends for maximum Sales

#### **FORECASTING**

Data – Sales

Objective – Forecast 1 year Sales for Strategy Planning

#### SCORECARD

Data – Marketing and Sales

Objective – Build a Performance Scorecard to show Pipeline and Revenue metrics

Metrics — Revenue, Wins, Revenue/Win, Pipeline, Leads, Pipeline/Lead