

KUNAL DAS

Bangalore, India

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Portfolio

LinkedIn

Github

Servicenow

Profile Summary

A dedicated Computer Science graduate with hands-on experience in providing technical solutions. Skilled in analyzing and resolving software functionality issues, collaborating with cross-functional teams. Experienced in Python, SQL, and technical troubleshooting, with a strong commitment to continuous learning and customer satisfaction.

Technical Skills

Languages: Python, SQL C, HTML/CSS

Developer Tools: VS Code, Pycharm, Power BI , MsExcel

Technologies/Frameworks: Flask

Experience

Datacom

Jan 2024 – Feb 2024

Software Development Job Simulation Intern

- Traced and Reviewed customer focus systems feedback moreover Root cause analysis, compiled a reports summarized list of bugs, and identified new features for a client's site requirements.
- Accessed code, identified and modifying the root cause of bugs, and implemented fixes by updating the code and updated system performance.

Projects

Typing Test webapp | *JavaScript, HTML, CSS* - [Github Repo](#)

- Designed a typing test web application used by over 200 users, accurately measuring typing speed and accuracy through random sentence generation and detailed result displays.
- Crafted and work processes intuitive frontend using HTML/CSS, implemented typing logic in JavaScript achieving 95% accuracy, and constructed moreover diagrams a scalable backend using Python Flask.

Optimizing Hotel Performance with Data-Driven Insights | *MySQL, Excel, Power BI* - [Github Repo](#)

- Engineered a dynamic Power BI dashboard to optimize key hotel metrics (Revenue, Occupancy, ADR, RevPAR), driving data-centric success in the hospitality industry.
- Integrated powerful features like Custom Filters, Performance Tracking, and Comparative Analysis, offering deep insights into city-specific trends, room-class dynamics, and platform efficiency to fuel strategic growth.

Python-Based Chatbot for College Website | *Python, Flask , Html, Css*

- Crafted a support chatbot using Python and Flask, handling over investigating 500 user queries per month and providing real-time assistance with a 90% resolution rate
- Utilized HTML and CSS for the chatbot's user interface, ensuring a seamless and intuitive interaction for users while leveraging Flask for backend functionality to manage requests and responses effectively.

Education

HKBK College of Engineering

Oct 2020 – May 2024

Bachelor of Engineering in Computer Science

Bangalore, Karnataka

Narayana Junior College

Jun 2018 – March 2020

Secondary Board of Higher Education

Hyderabad, Telangana

Courses

- Artificial Intelligence with Python 2023
- Student Development Program: Angular JS and Node JS - HKBKCE with ISTE 2023
- Introduction to Python - Sololearn 2022
- SQL - Sololearn 2022