Topic 2: The Salesforce Integration That Took 6 Months (And What We Learned)

Concept 1: Case Study

- Hook: "Day 1: 'This Salesforce integration should take 2 weeks.' Day 180: We finally shipped. Here's every painful lesson from our 6-month journey into enterprise integration reality."
- Core Message: Provide a detailed, chronological breakdown of a complex Salesforce
 integration project, documenting the unexpected technical challenges, scope creep, and
 enterprise software realities that turned a simple integration into a major undertaking. Share
 specific technical decisions, architectural pivots, and the lessons about enterprise system
 complexity that can help other teams set realistic expectations and avoid similar pitfalls.

Concept 2: Framework/Tactical

- **Hook:** "Enterprise integrations aren't just harder—they're a different species entirely. Here's the scoping framework that would have saved us 4 months of pain."
- Core Message: Transform the Salesforce integration experience into a practical scoping and
 project management framework for enterprise system integrations. Provide actionable
 guidance on how to properly estimate "fat-head" system integrations, including discovery
 phases, technical debt assessment, and risk mitigation strategies that account for the unique
 challenges of enterprise software ecosystems.

Concept 3: Personal Experience

- **Hook:** "The moment I realized we'd been thinking about Salesforce integrations completely wrong was at 2 AM on a Tuesday, staring at our third architectural rewrite."
- Core Message: Share the personal and professional growth that came from wrestling with
 enterprise integration complexity, focusing on the mindset shifts required to succeed with
 large-scale system integrations. Explore how the experience changed the approach to
 integration architecture, team planning, and customer communication, while providing
 vulnerable insights about the emotional and strategic challenges of complex technical
 projects.