

Ideation Phase

Define the Problem Statements

Date	26 th June 2025
Team ID	LTVIP2025TMID37742
Project Name	HealthAI — Intelligent Healthcare Assistant
Maximum Marks	2 Marks

Customer Problem Statement Template:

Problem Statement (PS)	Description
I am	a health-conscious individual or someone experiencing health-related symptoms.
I'm trying to	get immediate and reliable health advice, home remedies, and prescription suggestions.
But	finding accurate, accessible, and quick healthcare assistance online without medical jargon is difficult.
Because	most health-related platforms either require paid consultations or lack AI-driven, interactive advice interfaces.
Which makes me feel	uncertain, frustrated, and anxious about my health concerns and where to seek immediate guidance.

PS-1:

As a user experiencing mild or early health symptoms, I want a quick, reliable, AI-driven platform that can suggest remedies, possible diagnoses, and prescriptions so that I can manage minor health issues independently and know when to consult a doctor.

PS-2:

As a health-conscious user, I want to interact with a conversational AI assistant that provides contextual, personalized advice without requiring me to browse multiple unverified sources online.