



PHONE ETHICATE

- Always answer calls politely with a professional greeting.
- Speak clearly and use respectful language.
- Keep conversations short and to the point.
- Avoid putting callers on hold for long periods.



WORK ETHICATE



- Always report to work on time and be punctual.
- Dress neatly and maintain a professional appearance.
- Be respectful and courteous to applicants and colleagues.
- Handle documents and records with care and confidentiality.

THANK YOU