



## FORMAL COMMUNICATION

When I visited a company, I saw that they use formal communication. Information is passed through proper routes under managers and authority. It follows a chain of command, which makes the communication clear, timely, and organized.



## INFORMAL COMMUNICATION

In the company, I saw employees using informal communication. It is fast and natural, as they talk freely with each other. This grapevine communication helps share work issues quickly and also builds good relationships.

